



meross MSS810HK(EU) Smart Light Switch WiFi User Manual

[Home](#) » [Meross](#) » meross MSS810HK(EU) Smart Light Switch WiFi User Manual 

meross

User Manual

SIMPLE DEVICE

SIMPLIFY YOUR LIFE

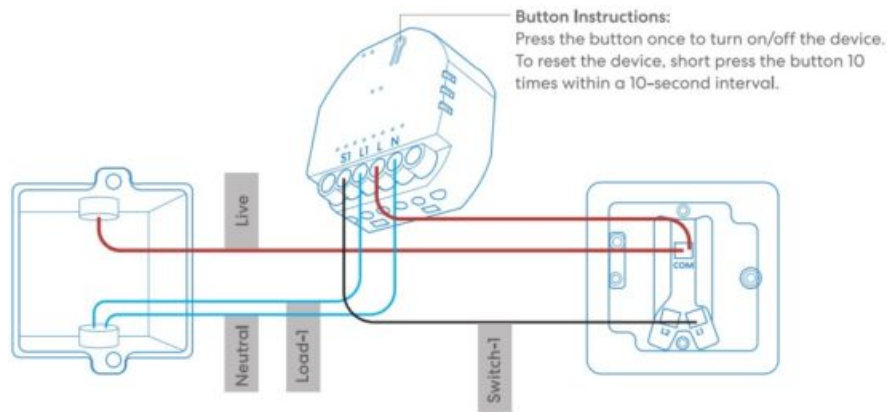
Email: support@meross.com

Website: www.meross.com

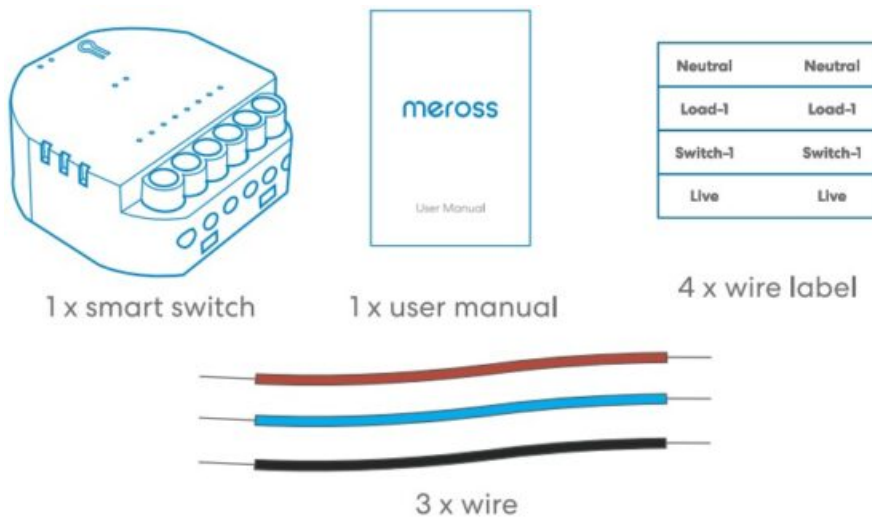
Contents

- [1 Hardware Installation](#)
- [2 Package Contents](#)
- [3 Beep Rules](#)
- [4 Installation Guide](#)
- [5 Safety Information](#)
- [6 Disclaimer](#)
- [7 Warranty](#)
- [8 FAQs](#)
- [9 Documents / Resources](#)
 - [9.1 References](#)

Hardware Installation



Package Contents



Beep Rules

Slow beep(10 times): Ready to pair.

Fast beep: Pairing/Connecting to Wi-Fi.

Extremely fast beep(3 times): Connected to Wi-Fi successfully.

Fast beep to slow beep: Failed to setup and ready to be paired again.

Fast beep to no beep: Setup succeeded.

Installation Guide

1. Download the Meross app. You will need it to set up, manage and upgrade your smart switch.



<http://bucket-meross-static.meross.com/production/qrcode/meross.html>

2. Set up the device.

(1) Connect your smartphone or tablet to a 2.4GHz Wi-Fi network.

(2) Make sure your smart device is covered by strong Wi-Fi signal.

- (3) The smart device supports iOS 13/ iPadOS 13 and later. It is recommended that you upgrade your iOS or iPadOS to the latest version before pairing with the smart device.
- (4) Launch the Meross app and log in to your account, or if you are a new user, tap Sign up to create a new account.
- (5) Tap the“+”icon to select the type of smart device you want to add, then you can just follow the setup wizard to finish configuration.
- (6) Relocation of the smart device does not require additional operations provided that it remains on the same network with strong Wi-Fi signal.

NOTE:

1. To reset the device, you can switch the existing switch 10 times within 10 seconds until it starts to beep slowly.
2. If this is not the first time you've added this smart device, you'll have to reset it before going any further.
3. As long as you finish configuration, you'll be able to manage the device in Apple Home app.
4. If the QR code does not work, please try to add the smart device in Apple Home app.
5. Find more at <https://www.meross.com/support/>.

Safety Information

1. It is recommended that this device is used indoors in a dry location only.
2. The device shall be used within its published power rating included in the product specifications on the package.
3. Connect this device only in the way shown in this manual. Any other method could cause damage and/or injury.
4. The device may be connected to and may control electric circuits and appliances only if they comply with the respective standards and safety norms
5. Please do not disassemble the device, otherwise there may be product damage or security risks.
6. Most accidents resulting from electric tool operation and maintenance are caused by the failure to observe basic safety rules or precautions. Therefore, please read and understand all the safety precautions.
7. Make sure the device is kept out of reach of children for safety concern.
8. Please contact seller for replacement in the event of freight damages.

Disclaimer

1. The function of this smart switch is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart switch shall perform exactly the same as described under all circumstances.
2. By using third-party services such as Amazon Alexa, Google Assistant, Apple Home kit, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such “parties. Meross’s total liability is limited to what is expressly covered in its Privacy Policy.
3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge understanding of these articles clearly by reading this manual.

CAUTION

1. Danger of electrocution. Mounting the device to the power grid has to be performed with caution.
2. Danger of electrocution. The mounting or installation of the device should be done by a qualified person (electrician).
3. Danger of electrocution. Even when the device is turned off, it is possible to have voltage across its clamps. Every change in the connection of the clamps has to be done after ensuring all local power is cut off or disconnected.

Warranty

Meross products are covered by a 24-month limited warranty from the date of purchase. Please visit <https://www.meross.com/support#/warranty> for detailed warranty policy and product registration. Please note that we only provide aftersales service for products sold by Meross or Meross authorized retailers or distributors. Scan the QR code to access English User Manual



<https://static-file.meross.com/production/h5/StaticPage/2022/05/10/202205100614121071418.html>

Link Meross to Google Assistant or Amazon Alexa

Please don't try to add the device directly in any third-party app. You have to set up the device in Meross app first and then you can link it to voice assistants.

Link to Amazon Alexa

Go to Account-> Amazon Alexa and allow Meross to link with Alexa.



Link to Google Assistant

Go to Account-> Google Assistant and follow the step-by-step instructions to complete the linking process.



FAQS

At Meross, we strive to assure your satisfaction.

Attached below is a non-exhaustive list of questions that users are mostly concerned about.

1. Can I control multiple lights with this switch?

As long as the total power is below 400W, you can control multiple lights.

2. Can this switch work with two-gang traditional switch?

No. This device can only work with one-gang/single-pole switch.

3. I can't pair the switch. What should I do?

a) Make sure you wire the device as illustrated in this manual. b) Make sure you connected to 2.4GHz home Wi-Fi. c) Make sure your switch is covered by strong 2.4GHz Wi-Fi. d) Reset the device and start again. To reset the device, you can switch the existing switch 5 times within 10 seconds until it starts to beep slowly.

To learn more, please visit <https://www.meross.com/support#/faq> to find solutions for more frequently asked questions.

meross

Manufacturer:

Chengdu Meross Technology Co., Ltd.

Address:

No. 1312, Building E6-1,
Tianfu Software Park, Chengdu, China

EC REP CET PRODUCT SERVICE SP. Z 0.0.(for
authorities only)

UL. Długa 33 102, 95-100 Zgierz Polen

UK AR CET PRODUCT SERVICE LTD. (for
authorities only)

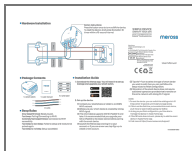
Beacon House Stokenchurch Business
Park, Ibstone Rd, Stokenchurch High
Wycombe HP14 3FE UK

MADE IN CHINA

INDOOR USE ONLY



Documents / Resources



[meross MSS810HK\(EU\) Smart Light Switch WiFi](#) [pdf] User Manual
MSS810HK EU Smart Light Switch WiFi, MSS810HK EU, Smart Light Switch WiFi, Light Switch
WiFi, Switch WiFi, WiFi

References

- [User Manual](#)

