



meross MSS710HK Smart WiFi Switch User Manual

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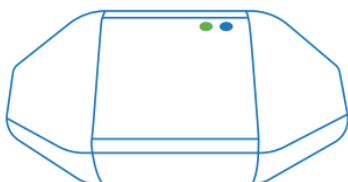
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Safety Information

1. It is recommended that this device is used indoors in a dry location only.
2. Use the device within its rated power included in the product specifications on the package.
3. Make sure the device is fully plugged in and kept out of reach of children for safety concern.
4. Please do not disassemble the device, otherwise there may be product damage or security risks.
5. Please contact seller for replacement in the event of freight damages. —3—

Package Contents

- 1x Smart Wi-Fi switch

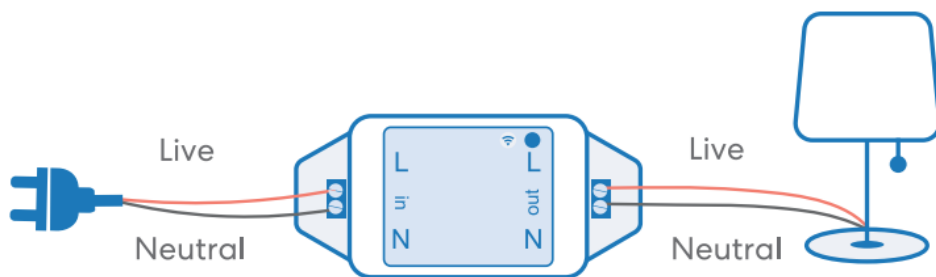


- 1x User Manual



Installation Guide

Typical wiring diagram:



Download The Meross App



<https://play.google.com/store/apps/details?id=com.meross.meross&hl=en&gl=US>

Set up the device

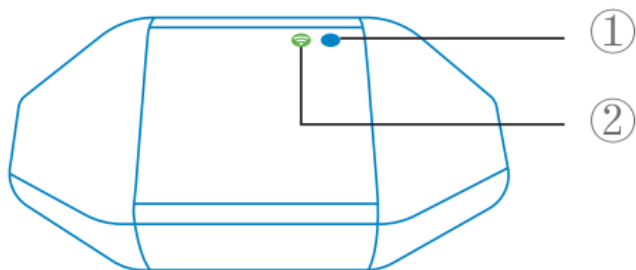
1. Connect your smartphone or tablet to a 2.4 GHz Wi-Fi network.
2. Make sure your smart device is covered by strong Wi-Fi signal.
3. The smart device supports iOS 13/ iPadOS 13 and later. It is recommended that you upgrade your iOS of iPadOS to the latest version before pairing with the smart device.
4. Launch the Meross app and log in to your account, or if you are a new user, tap Sign up to create a new account.
5. Tap the "+" icon to select the type of smart device you want to add, then you can just follow the setup wizard to finish configuration.
6. Relocation of the smart device does not require additional operations provided that it remains on the same network with strong Wi-Fi signal.

Note

1. If this is not the first time you've added this smart device, you'll have to reset it before going any further.
2. If the QR code does not work, please try to add the smart device in Apple Home app.
3. Find more at

<https://www.meross.com/support/>

LED and Button Rules



1. Button

Press to turn the switch ON or OFF. Press and hold (for 5 seconds) until LED turns solid amber to initiate factory reset process.

2. LED

Solid amber: Initialization/ Reset/ Firmware upgrading mode.

Flashing amber and green slowly: Configuration mode.

Flashing green rapidly: Wi-Fi connecting mode

Solid green: Successfully connected, and the switch is ON.

Solid red: No Internet connection, and the switch is ON.

OFF: The switch is OFF.

FAQ

At Meross, we strive to assure your satisfaction. Attached below is a non-exhaustive list of questions that users are mostly concerned about.

What should I do when I can't turn the smart switch on/off manually?

Make sure the smart switch is wired correctly. .Please pay attention to the difference between input and output sides. . Make sure that you restore power to the electric appliance

Why is my Meross smart device not responding in the Apple Home app?

This is an existing issue with Apple Home app. You need to exit and reboot your Home app to fix this problem

What if I can't control the smart device with the Meross app? You can troubleshoot the

following: - Check if your home Wi-Fi is working properly. - Make sure that you have disabled access control in your router and that the smart device is not blocked by the router's firmware. - Factory reset your smart device and try to add it again.

Link Meross to Google Assistant or Amazon Alexa

Set up the device in the Meross app and link to the voice assistants.

Link to Amazon Alexa Go to Account-> Amazon Alexa and allow Meross to link with Alexa. Link to Google Assistant Go to Account-> Google Assistant and follow the step-by-step instructions to complete the linking

process.

Warranty

Meross products are covered by a 24-month limited warranty from the date of purchase.

Please visit

<https://www.meross.com/support/warranty>

for detailed warranty policy and product registration.

Disclaimer

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.
2. By Using third-party services including but not limited to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.
3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom. Customers acknowledge understanding of these articles clearly by reading this manual

SIMPLE DEVICE SIMPLIFY YOUR LIFE

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