Manuals+ — User Manuals Simplified.

meross MSS550HK-TOUCH Smart Wi-Fi Two Way Light Touch Switch User Manual

Contents

**meross MSS550HK-TOUCH Smart Wi-Fi Two Way Light Touch Switch**

Safety Information

RISK OF ELECTRIC SHOCK OR FIRE.

- Make sure the power is OFF at the circuit breaker controlling the Wall Switch you are replacing.
- The Wall Switch must be installed and used in accordance with your local electrical code. If you are unfamiliar with these codes, or feel uncomfortable performing the installation, please call a qualified electrician.
- Do not install the Wall Switch with wet hands or when standing on wet or damp surfaces.
- This Wall Switch is for EU and UK only. Max. 250W (INC) and 150W (CFL & LED).

Wiring Diagram

Existing Dumb Switch
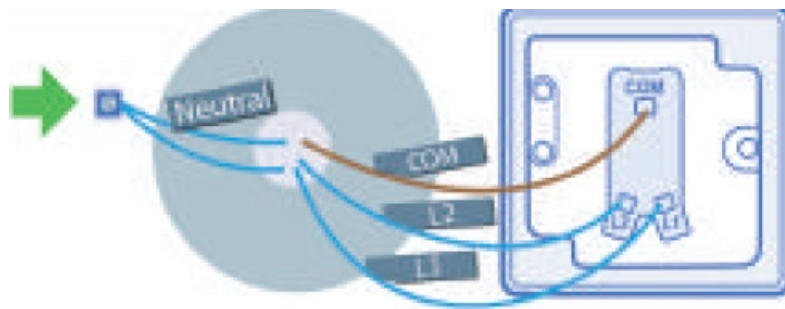
Meross Smart Switch
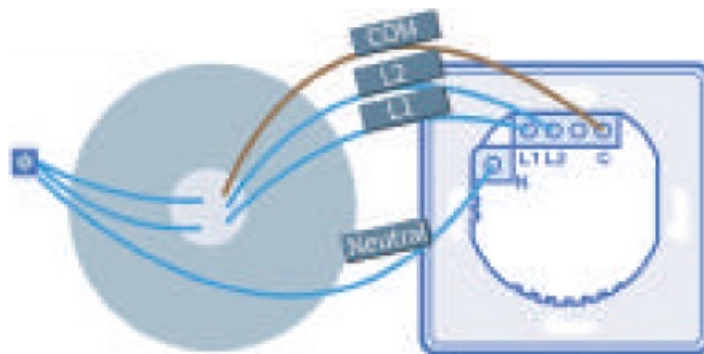
1. Connect Com wire into C terminal.
2. Connect L1 wire into L1 terminal.
3. Connect L2 wire into L2 terminal.
4. Connect Neutral wire into N terminal.

Note: wire color as perIEC, your house may use different wire colors, but the functions shall be the same.

Installation Guide

Before We Get Started

- Replace 2 way switch. Not compatible with one way switch.*
- Neutral wire is required.
- Only supports 2.4GHz networks.

- 2 way switch system is a light that is controlled by two light switches.

Download the Meross app.

Set up the device.

1. Connect your smartphone or tablet to a 2.4 GHz Wi-Fi network.
2. Make sure your smart device is covered by strong Wi-Fi signal.
3. The smart device supports iOS 13/ iPadOS 13 and later. It is recommended that you upgrade your iOS or iPadOS to the latest version before pairing with the smart device
4. Launch the Meross app and log in to your account, or if you are a new user, tap Sign up to create a new account.
5. Tap the "+" icon to select the type of smart device you want to add, then you can just follow the setup wizard to finish configuration.
6. Relocation of the smart device does not require additional operations provided that it remains on the same network with strong Wi-Fi signal.

NOTE:

1. If this is not the first time you've added this smart device, you'll have to reset it before going any further.
2. As long as you finish configuration, you'll be able to manage the device in Apple Home app.
3. If the QR code does not work, please try to add the smart device in Apple Home app.

LED and Button Rules
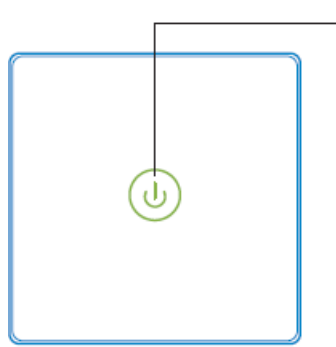
Status LED
Flashing amber and green: Configuration mode.
Solid green: Successfully connected.
Solid red: No Internet Connection. The switch is at OFF status.
Solid amber: Initializing/Firmware upgrading/Resetting/ No Internet connection. The switch is at ON status.
Rapidly flashing green: Connecting to Wi-Fi.
OFF: The switch is at OFF status.

FAQ

At Meross, we strive to assure your satisfaction. Attached below is a non-exhaustive list of questions that users are mostly concerned about.

What should I do when I can't turn the wall switch on/off manually?
Please check the Status LED. If the LED is off:

- Make sure that you restore power to the wall switch at the circuit breaker.
- Make sure the Wall Switch is wired correctly. Please consult with a qualified electrician.

What if I can't control the smart device with the Meross app?
You can troubleshoot the following:

- Check if your home Wi-Fi is working properly.
- Make sure that you have disabled access control in your router and that the smart device is not blocked by the router's firmware.
- Factory reset your smart device and try to add it again

How do I pair my Meross devices with Amazon Alexa or Google Assistant?
Visit Account->Amazon Alexa or Google Assistant page within Meross app for pairing instructions.

How to fix a pairing failure?
Please visit **https://www.meross.com/support/FAQ/230.ht-mi** for solution.

Warranty
Meross products are covered by a 24-month limited warranty from the date of purchase. Please visit **https://www.meross.com/support/warranty** for detailed warranty policy and product registration.

Disclaimer

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.

2. By using third-party services including but not limitted to Amazon Alexa, Google Assistant, Apple HomeKit and Smart- Things, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.

3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

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Documents / Resources

meross User Manual	**meross MSS550HK-TOUCH Smart Wi-Fi Two Way Light Touch Switch** [pdf] User Manual MSS550XHK EU version, MSS550HK-TOUCH, MSS550HK-TOUCH Smart Wi-Fi Two Way Light Touch Switch, MSS550HK-TOUCH, Smart Wi-Fi Two Way Light Touch Switch, Two Way Light Touch Switch, Way Light Touch Switch, Light Touch Switch, Touch Switch, Switch

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