

meross MSS210HK WiFi Smart Plug User Manual



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User Manual

■ Safety Information

- It is recommended that this device is used indoors in a dry location only.
- The device shall be used within its rated power included in the product specifications on the package.
- Make sure the device is fully plugged in and kept out of reach of children for safety concern.

■ Package Contents

- 1 x Smart Plug
- 1 x User Manual

■ LED and Button Rules



(1) Power Button

Press the button to turn the smart plug ON or OFF.

To factory reset the smart plug, press and hold the button for 5 seconds until the LED flashes between amber and green.

(2) Status LED

Solid amber: Initializing/ Firmware upgrading

Rapidly flashing green: Wi-Fi connecting

Slowly alternating between amber and green: Ready to pair

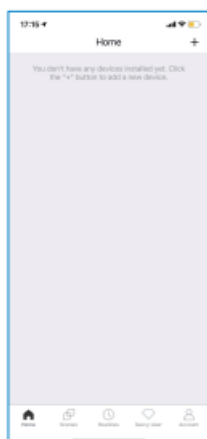
Solid green: Connected to home Wi-Fi/ Successfully paired

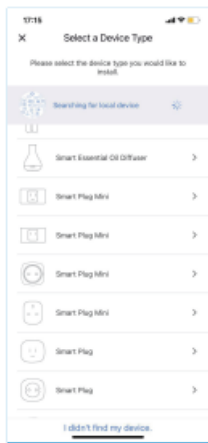
Solid red: No internet connection

OFF: Your receptacle is not powered on/ The smart plug is not turned on.

■ Installation Guide

1. Connect your smartphone or tablet to a 2.4 GHz Wi-Fi network.
2. Make sure your smart device is covered by strong Wi-Fi signal.
3. The smart device supports iOS 13/ iPadOS 13 and later. In order to have better user experience, it is recommended that you upgrade your iOS or iPadOS to the latest version before pairing with the smart device.
4. Download the Meross app. (P5)
5. Launch the Meross app and log in to your account, or if you are a new user, tap **Sign up** to create a new account.
6. Tap the “+” icon to select the type of smart device you want to add, then you can just follow the setup wizard to finish configuration. (P5)
7. Relocation of the smart device does not require additional operations provided that it is on the same network with strong Wi-Fi signal.





NOTE:

1. As long as you finish configuration, you'll be able to manage the device in Apple Home app.
2. Find more at <https://www.meross.com/support/>.

■ Link to Google Assistant or Amazon Alexa

Set up the device in the Meross app first, then link it to voice assistants.

Link to Amazon Alexa

Go to **Account-> Amazon Alexa** and allow Meross to link with Alexa.

Link to Google Assistant

Go to **Account-> Google Assistant** and follow the step-by-step instructions to complete the linking process.

■ FAQ

At Meross, we strive to assure your satisfaction. Attached below is a non-exhaustive list of questions that users are mostly concerned about.

1. What devices can I control with Meross smart plug?

You can control lights, fans, humidifiers, portable heaters, and other small appliances that are in conformity with the specifications of the smart plug (up to 13A output).

2. What should I do when the LED turns solid red?

You can troubleshoot the following:

- Check if your home Wi-Fi is working properly.
- Make sure that you have disabled access control in your router and that the smart plug is not blocked by the router's firmware.
- Factory reset your Meross smart plug and try to add it again.

3. Why is my Meross smart device not responding in the Apple Home app?

This is an existing issue with Apple Home app. You need to exit and reboot your Home app to fix this problem.

Learn more at <https://www.meross.com/support/fags>.

■ Warranty

Meross products are covered by a 24-month limited warranty from the date of purchase. Please visit <https://www.meross.com/support/warranty> for detailed warranty policy and product registration.

■ Disclaimer

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.
2. By using third-party services including but not limited to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.
3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge understanding of these articles clearly by reading this manual.

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SIMPLE DEVICE SIMPLIFY YOUR LIFE

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Documents / Resources

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References

- [User Manual](#)