

meross MSS210 Smart Plug WiFi Outlet User Manual

Home » Meross » meross MSS210 Smart Plug WiFi Outlet User Manual 🖺

Contents

- 1 meross MSS210 Smart Plug WiFi Outlet
- 2 Safety Information
- **3 Package Contents**
- **4 LED and Button Rules**
- **5 Installation Guide**
- **6 Link to Google Assistant or Amazon**

Alexa

- 7 FAQ
- 8 Warranty
- 9 Documents / Resources
- **10 Related Posts**



meross MSS210 Smart Plug WiFi Outlet



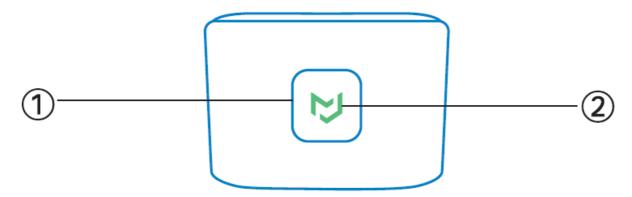
Safety Information

- It is recommended that this device is used indoors in a dry location only.
- The device shall be used within its rated power included in the product specifications on the package.
- Make sure the device is fully plugged in and kept out of reach of children for safety concern.

Package Contents

- 1 x Smart Plug
- 1 x User Manual

LED and Button Rules



Power Button

- Press the button to turn the smart plug ON or OFF.
- To factory reset the smart plug, press and hold the button for 5 seconds until the
- LED flashes between amber and green.

Status LED

- Solid amber: Initializing/ Firmware upgrading
- · Rapidly flashing green: Wi-Fi connecting
- · Slowly alternating between amber and green: Ready to pair
- · Solid green: Connected to home Wi-Fi/ Successfully paired
- Solid red: No internet connection
- OFF: Your receptacle is not powered on/ The smart plug is not turned on.

Installation Guide

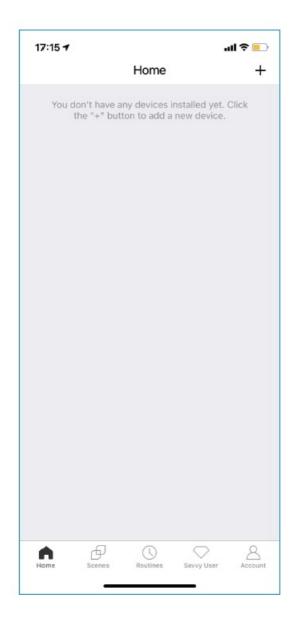
- 1. Make sure your smart device is covered by strong Wi-Fi signal.
- 2. Download the Meross app. (P4)
- 3. Launch the Meross app and log in to your account, or if you are a new user, tap Sign up to create a new account.
- 4. Tap the"+" icon to select the type of smart device you want to add, then you can just follow the setup wizard to finish configuration. {P5)
- 5. Relocation of the smart device does not require additional operations provided that it is on the same network with strong Wi-Fi signal.

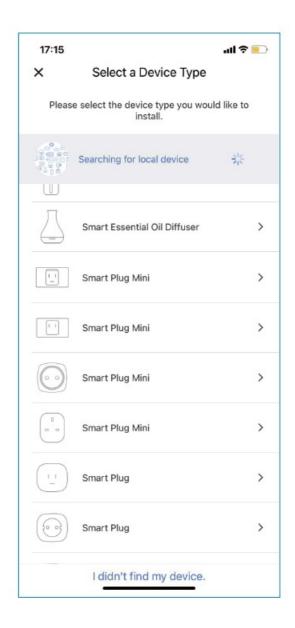












NOTE:

Find more at https://www.meross.com/support/

Link to Google Assistant or Amazon Alexa

- Set up the device in the Meross opp first, then link it to voice assistants. Link to Amazon Alexa
- Go to Account-> Amazon Alexa and allow Meross to link with Alexa. Link to Google Assistant
- Go to Account-> Google Assistant and follow the step-by-step instructions to complete the linking process.

FAQ

At Meross, we strive to assure your satisfaction. Attached below is a nonexhaustive list of questions that users are mostly concerned about.

1. What devices can I control with Meross smart plug?

You can control lights, fans, humidifiers, portable heaters, and other small appliances that are in conformity with the specifications of the smart plug (up to 13A output).

2. What should I do when the LED turns solid red?

You can troubleshoot the following:

- 1. Check if your home Wi-Fi is working properly.
- 2. Make sure that you have disabled access control in your router and that the smart plug is not blocked by the router's firmware.
- 3. Factory reset your Meross smart plug and try to add it again.
- 4. Learn more at https://www.meross.com/support/faqs.

Warranty

Meross products are covered by a 24- month limited warranty from the date of purchase. Please visit https://www-w.meross.com/support/warranty for detailed warranty policy and product registration.

Disclaimer

- The function of this smart device is tested under a typical circumstance described in our specifications. Meross
 does NOT guarantee that the smart device shall perform exactly the same as described under all
 circumstances.
- 2. By using third-party services including but not limited to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is
- 3. Damages arising from ignorance of the SAFETY INFORMATION shall not expressly covered in its Privacy Policy. be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge understanding of these articles clearly by reading this manual.

SIMPLE DEVICE SIMPLIFY YOUR LIFE

Email: support@meross.com
Website: www.meross.com

Address: Manufacturer: No. 1312, Chengdu Building Meross E6-I, Tlanfu Technology Software Co.. Parkltd.

Chengdu, China,

Documents / Resources

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