



## meross MSS110HK Mini Smart Plug User Manual

[Home](#) » [Meross](#) » meross MSS110HK Mini Smart Plug User Manual 

### Contents

- [1 meross MSS110HK Mini Smart Plug](#)
- [2 Safety Information](#)
- [3 Package Contents](#)
- [4 LED and Button Rules](#)
- [5 Installation Guide](#)
- [6 Link to Google Assistant or Amazon Alexa](#)
- [7 FAQ](#)
- [8 Warranty](#)
- [9 Disclaimer](#)
- [10 FCC Statement](#)
- [11 More Information](#)
- [12 Documents / Resources](#)
- [13 Related Posts](#)

**meross**

**meross MSS110HK Mini Smart Plug**



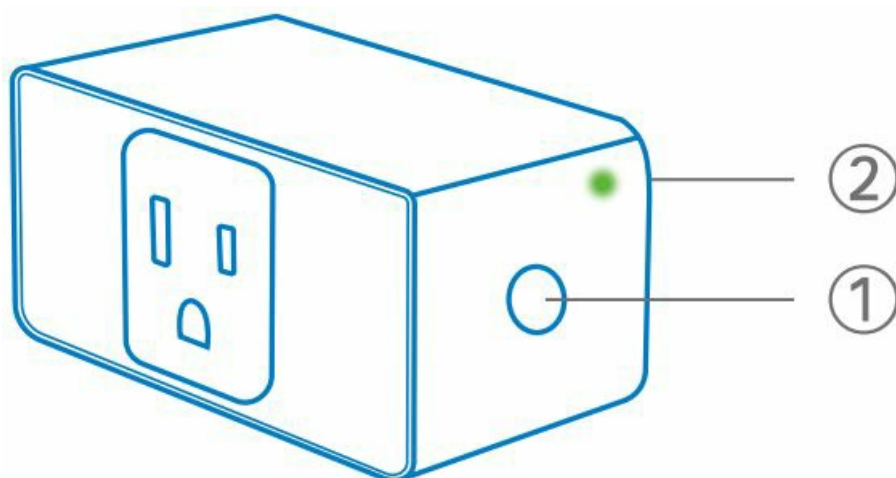
## Safety Information

- It is recommended that this device is used indoors in a dry location only.
- The device shall be used within its rated power included in the product specifications on the package.
- Make sure the device is fully plugged in and kept out of reach of children for safety concerns.

## Package Contents

- 1 x Smart Plug
- 1 x User Manual

## LED and Button Rules



### 1. Power Button

- Press the button to turn the smart plug ON or OFF.
- To factory reset the smart plug, press and hold the button for 5 seconds until the

- LED flashes between amber and green.

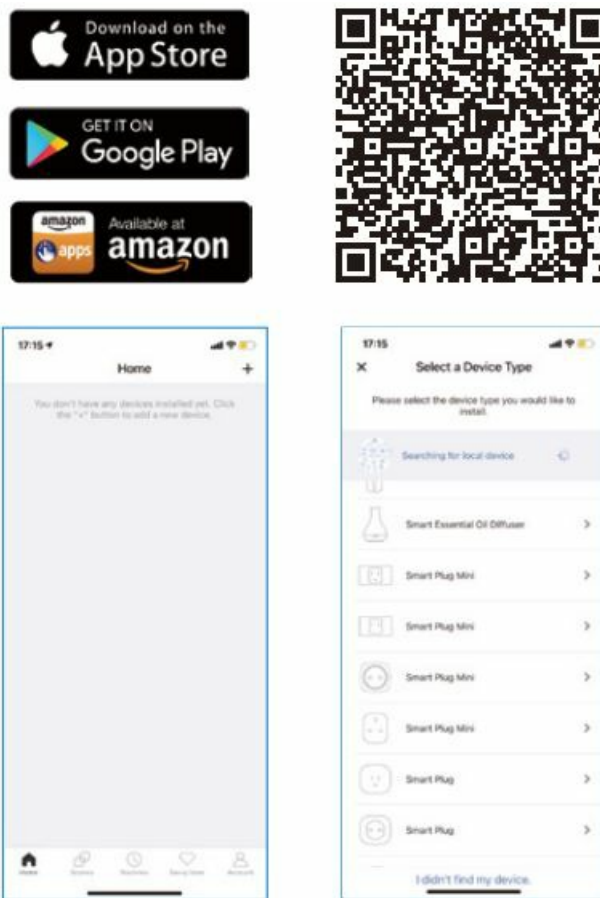
## 2. Status LED

1. **Solid amber:** Initializing/ Firmware upgrading

2. Rapidly flashing green:

- **Wi-Fi connecting:** Slowly alternating between amber and green: Ready to pair
- **Solid green:** Connected to home
- Wi-Fi/ Successfully paired
- **Solid red:** No internet connection
- **OFF:** Your receptacle is not powered on/ The smart plug is not turned on.

## Installation Guide



1. Connect your smartphone or tablet to a 2.4 GHz Wi-Fi network.
2. Make sure your smart device is covered by strong Wi-Fi signal.
3. The smart device supports iOS 13/ iPadOS 13 and later. In order to have better user experience, it is recommended that you upgrade your iOS or iPadOS to the latest version before pairing with the smart device.
4. Download the Meross app. (P5)
5. Launch the Meross app and log in to your account, or if you are a new user, tap Sign up to create a new account.
6. Tap the + icon to select the type of smart device you want to add, then you can just follow the setup wizard to finish configuration. (P5)
7. Relocation of the smart device does not require additional operations provided that it is on the same network with strong Wi-Fi signal.

## NOTE

1. As long as you finish configuration, you'll be able to manage the device in Apple Home app.
2. Find more at [www.meross.com/support/](http://www.meross.com/support/).

## Link to Google Assistant or Amazon Alexa

- Set up the device in the Meross app first, then link it to voice assistants.

### Link to Amazon Alexa

- Go to Account-> Amazon Alexa and allow Meross to link with Alexa.

### Link to Google Assistant

- Go to Account-> Google Assistant and follow the step-by-step instructions to complete the linking process.

## FAQ

At Meross, we strive to assure your satisfaction. Attached below is a non-exhaustive list of questions that users are mostly concerned about.

1. What devices can I control with Meross smart plug?
  - You can control lights, fans, humidifiers, portable heaters, and other small appliances that are in conformity with the specifications of the smart plug (up to 15A output).
2. What should I do when the LED turns solid red?
  - You can troubleshoot the following:
    - Check if your home Wi-Fi is working properly.
    - Make sure that you have disabled access control in your router and that the smart plug is not blocked by the router's firmware.
    - Factory reset your Meross smart plug and try to add it again.
3. Why is my Meross smart device not responding in the Apple Home app?
  - This is an existing issue with Apple Home app. You need to exit and reboot your Home app to fix this problem.
  - Learn more at <https://www.meross.com/support/faqs>.

## Warranty

- Meross products are covered by a 12-month limited warranty from the date of purchase.
- Please visit <https://www.meross.com/support/warranty> for detailed warranty policy and product registration.

## Disclaimer

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all

circumstances.

2. By using third-party services including but not limited to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.
3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge understanding of these articles clearly by reading this manual.

## **FCC Statement**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference.
2. this device must accept any Interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the Instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **Canadian Compliance Statement**

This device contains license-exempt transmitter (s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

## **More Information**

SIMPLE DEVICE SIMPLIFY YOUR LIFE

- Email: [support@meross.com](mailto:support@meross.com)
- Website: [www.meross.com](http://www.meross.com)
- Manufacturer: Chengdu MerossTedmology Co~ Ltd.
- Address: No. 1312, Building E6-1, Tianfu Software Park, Oiengdu, China

MADE IN CHINA

Documents / Resources

  <small>User Manual</small>	<a href="#">meross MSS110HK Mini Smart Plug</a> [pdf] User Manual MSS110HK, MSS110HK Mini Smart Plug, Mini Smart Plug, Smart Plug, Plug
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[Manuals+](#).