

meross
MSH24 Smart Hub



meross MSH24 Smart Hub User Manual

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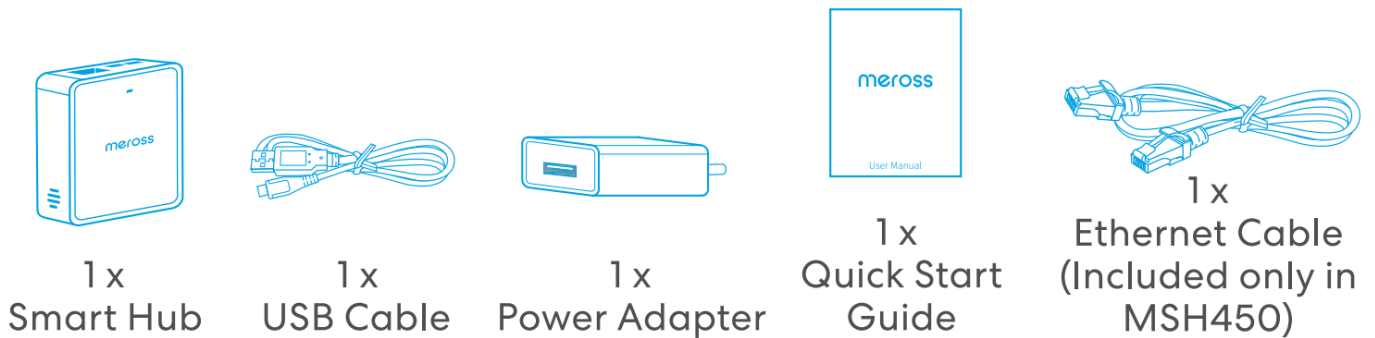


Quick Start Guide

Meross app



Package Contents



- If you find any part missing in the package, please contact us at <https://www.meross.com/support/Email> Support, we will provide proper solution for you.

Installation Guide

1. Download the Meross app.
2. Follow the instructions in the Meross app to complete the setup.

LED and Button Rules

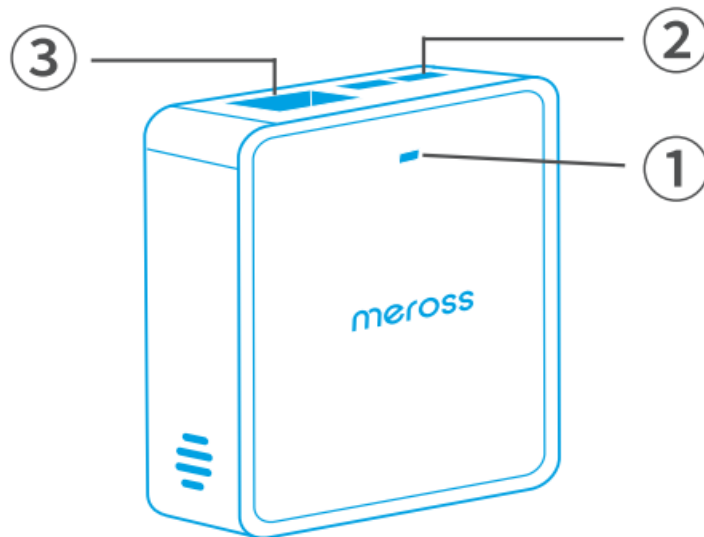
1. CD Hub Status LED

- **Solid amber:** Initiating/Reset/Firmware upgrading.
- **Flashing amber and green:** Configuration mode. @
- **Flashing green:** Pairing mode/Connecting to Wi-Fi/Disconnected from Wi-Fi.
- **Solid green:** Connected to Wi-Fi with an internet connection.
- **Solid red:** No internet connection.

2. Hub Button

- **Factory Reset:** Press and hold for 5 seconds.
- **Initiate Sub-device Pairing:** Double-click the button.

3. Ethernet Port (Exclusive to MSH450) Upon Ethernet connection, the device seamlessly prioritizes Ethernet for enhanced connectivity.



- Prior to connecting to Ethernet for increased stability, it is recommended to first configure the device for Wi-Fi through the app's guided process and complete the pairing procedure.

Safety information

- Do not attempt to disassemble, repair, or modify the device.
- Please contact seller for replacement if there is any damage caused by transportation.
- Indoor use only.

Warranty

Please visit <https://www.meross.com/support/warranty> for a detailed warranty policy and product registration.

Support

For technical support, user guide, warranty, FAQs, and other information, please visit:
<https://www.meross.com/support>

Declaration Of Conformity

- Meross hereby declares that the device is in compliance with essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU. The original EU Declaration of Conformity may be at <https://www.meross.com/support/eudoc>
- Meross hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017. The original UK Declaration of Conformity may be found at <https://www.meross.com/support/ukca>

Operating Frequency

No restrictions exist in the use of radio frequencies or frequency bands in all EU member states, EFTA countries, Northern Ireland and Great Britain. Operating Frequency/ Max Output Power:

- 2400MHz-2483.5MHz / 20dBm
- 433.050MHz-434.790MHz / 10dBm

Disclaimer

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.
2. By using third-party services including but not limited to Amazon Alexa, Google Assistant, Apple HomeKit, and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.
3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge their understanding of these articles clearly by reading this manual.

FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does

cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance 20cm between the radiator & your body.

IC Caution

This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions:

1. This device may not cause interference; and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

To maintain compliance with RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

SIMPLE DEVICE SIMPLIFY YOUR LIFE

- **Email:** support@meross.com
- **Website:** www.meross.com

CET PRODUCT SERVICE SP. Z O..(for authorities only) Ul. Długa 33 102, 95-100 Zgierz Polen Email: info@cetproduct.com

CET PRODUCT SERVICE LTD. (for authorities only)

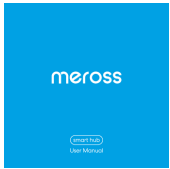
Beacon House Stokenchurch Business Park, Ibstone Rd, Stokenchurch High Wycombe HP14 3FE UK Any product compliance questions, please contact: security@meross.com

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CAN ICES-3 (B)/NMB-3(B)

- **Manufacturer:** Chengdu Meross Technology Co., Ltd.
- **Address:** Floor 3, Building A5, Shijicheng Road No 1129, Gaoxin, Free Trade Trial Zone, Chengdu, Sichuan, China.

Documents / Resources



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2AMUU-MSH24, 2AMUUMSH24, MSH24 Smart Hub, MSH24, Smart Hub, Hub

References

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[Manuals+](#), [Privacy Policy](#)

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