Manuals+ — User Manuals Simplified.

MERCUSYS Whole Home Mesh WiFi System Installation Guide

Contents

MERCUSYS Whole Home Mesh WiFi System

Get Started

1. Download the MERCUSYS app.

or

2. Open the app and sign up with an email addr ess to create your Mercusys ID.
3. Follow the step-by-step instructions to configure your Halo.

Enjoy the internet

LED Status

LED	HALO STATUS
Solid Yellow	Halo is starting up.
Pulsing Yellow	Halo is being reset.
Solid Blue	Halo is setting up.
Pulsing Blue	Halo is ready for setup.
Solid White	Halo is registered and all is well.
Pulsing White	Halo is updating its firmware, please wait.
Solid Red	Halo has an issue.
Pulsing Red	Halo is disconnected from main Halo.

Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be installed near the equipment and shall be easily accessible.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

UK Declaration of Conformity

MERCUSYS hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017. The original UK Declaration of Conformity may be found at **https://www.mercusys.com/support/ukca/**.

EU Declaration of Conformity

MERCUSYS hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863. The original EU Declaration of Conformity may be found at **https://www.mercusys.com/en/ce**.

For answers to frequently asked questions (FAQs) for Halo Mesh Wi-Fi system, please visit **https://www.mercusys.com/faq-438**, or simply scan the QR code.

For technical support, the user guide and more information, please visit **http://www.mercusys.com/en/support**.
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Documents / Resources

	MERCUSYS Whole Home Mesh WiFi System [pdf] Installation Guide Whole Home Mesh WiFi System, Whole Home Mesh, Mesh WiFi, Home Mesh WiFi, WiFi, Whole Home WiFi, WiFi System

References

- **M** **Regulatory Compliance - Welcome to MERCUSYS**
- **M** **Support-Welcome to MERCUSYS**
- **M** **Regulatory Compliance - Welcome to MERCUSYS**
- **M** **Frequently Asked Questions for Mesh - Welcome to MERCUSYS**
- **M** **Regulatory Compliance - Welcome to MERCUSYS**
- **M** **UKCA - Welcome to MERCUSYS**

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