




MERCUSYS EU2_16 Wireless Router Installation Guide

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MERCUSYS®

MERCUSYS EU2_16 Wireless Router



Product Information

- **Specifications**

- **Hardware Connection:** Ethernet, DSL, WAN
- **Power adapter:** 1
- **Modem:** 1
- **Router:** 1
- **LAN:** 4
- **WAN:** 1
- **POWER RESET/WPS:** 1

Product Usage Instructions

- **Hardware Connection**

- Connect the power adapter to the modem.
- Connect the modem to the router.
- Connect your computer to the router using either a wired or wireless connection.

- **Configure the Router**

- Launch a web browser.
- Enter “<http://mwlogin.net>” in the address bar.
- Create a password for future logins.
- Follow the step-by-step instructions of Quick Setup to set up your internet connection and wireless network.

- **MERCUSYS App**

- The MERCUSYS app provides a simple, intuitive way to access and manage your router. You can block unwelcome devices, set up Parental Controls, configure your wireless settings, and more.
- To download the MERCUSYS app, scan the QR code from the Apple App Store or Google Play.

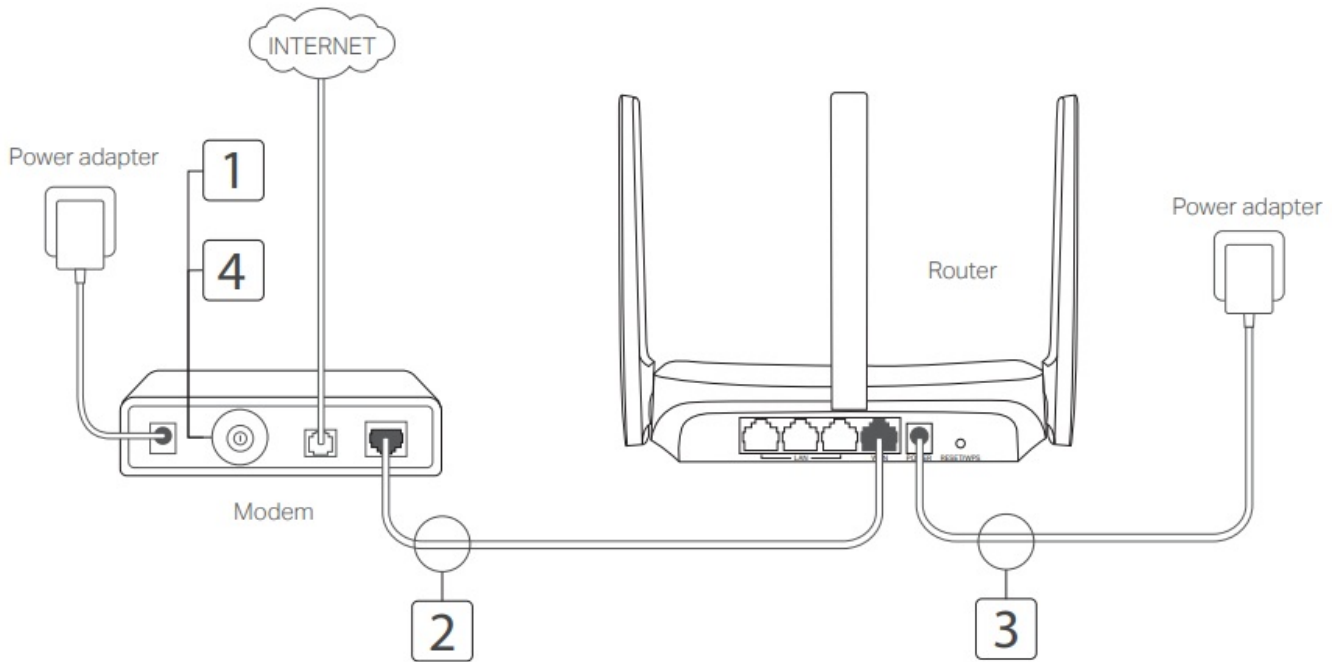
- **FAQ (Frequently Asked Questions)**

- **Q1:** The login window does not appear when I enter “<http://mwlogin.net>” in my web browser. What

should I do?

- **A:** If the login window does not appear, please try the following:
 - Check your internet connection.
 - Ensure that you have entered the correct address “<http://mwlogin.net>”.
 - If the issue persists, please visit our website for further assistance.

Hardware Connection



The image may differ from the actual product.

Connect the Hardware

According to the diagram in the opening chapter of this guide, follow the steps to connect the hardware. If your internet connection is through an Ethernet cable from the wall instead of through a DSL/Cable/Satellite modem, connect the Ethernet cable directly to the router's WAN port, and follow Step 3 to complete the Hardware connection.

- **Step 1:** Turn off the modem, and remove the backup battery if it has one.
- **Step 2:** Connect the modem to the WAN port on your router with an Ethernet cable.
- **Step 3:** Turn on the router, and wait for it to start.
- **Step 4:** Turn on the modem.

Configure the Router

1. Connect your computer to the router (Wired or Wireless).
 - **Wired:** Turn off the Wi-Fi on your computer and connect your computer to the router's LAN port using an Ethernet cable.
 - **Wireless:** Find the product label on the router. Scan the QR code to join the preset 2.4 GHz network directly, or use the default network names (SSIDs) to join the corresponding network.
 - **Note:** Only certain models have QR codes.

2. Launch a web browser and enter <http://mwlogin.net> in the address bar. Create a password for future logins.
 - **Note:** If the login window does not appear, please refer to FAQ > Q1.
3. Follow the step-by-step instructions of Quick Setup to set up your internet connection and wireless network.

Enjoy the internet!

Note: If you have changed the SSID and wireless password during the configuration, use the new SSID and wireless password to join the wireless network.

MERCUSYS App

The MERCUSYS app provides a simple, intuitive way to access and manage your router. You can block unwelcome devices, set up Parental Controls, configure your wireless settings and more.

- Scan the QR code to download the MERCUSYS app from the Apple App Store or Google Play



FAQ (Frequently Asked Questions)

- **Q1.** What can I do if the login window does not appear?
 - Reboot your router and try again.
 - If the computer is set to a static IP address, change its settings to obtain an IP address automatically.
 - Verify that <http://mwlogin.net> is correctly entered in the web browser.
 - Use another web browser and try again.
 - Disable and enable the network adapter in use again.
- **Q2.** What can I do if I cannot access the internet?
 - Reboot your router and try again.
 - For cable modem users, reboot the modem first. If the problem still exists, log in to the web management page of the router to clone the MAC address.
 - Check if the internet is working properly by connecting a computer directly to the modem via an Ethernet cable.
 - If it is not, contact your internet service provider.
 - Open a web browser, and enter <http://mwlogin.net> and run the Quick Setup again.
- **Q3.** What can I do if I forget my wireless network password?
 - Connect to the router via a wired or wireless connection. Log in to the web management page of the router to retrieve or reset your password.
 - Refer to FAQ > Q4 to reset the router, and then follow the instructions for configuring the Router.
- **Q4.** What can I do if I forget my web management password?
 - Log in to the web management page of the router, click Forgot password, and then follow the instructions on the page to create a password for future logins.
 - With the router powered on, press and hold the Reset button on the router for 5 seconds until there is an obvious change in the LED. Wait a few minutes for the resetting and rebooting, and visit <http://mwlogin.net> to create a new login password.
 - **Note:** To learn more about the router, please visit our website <http://www.mercusys.com>.



Safety Information

- Keep the device away from water, fire, humidity, or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use a damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- The adapter shall be installed near the equipment and shall be easily accessible.
- Please read and follow the above safety information when operating the device.
- We cannot guarantee that no accidents or damage will occur due to improper use of the device.
- Please use this product with care and operate at your own risk.




EU declaration of conformity

- MERCUSYS hereby declares that the device complies with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.
- The original EU Declaration of Conformity may be found at <http://www.mercusys.com/en/ce>.
- For technical support, the user guide, and more information, please visit <http://www.mercusys.com/en/support>.
- © 2023 MERCUSYS 7107500292 REV3.2.0

Documents / Resources

	MERCUSYS EU2_16 Wireless Router [pdf] Installation Guide EU2_16 Wireless Router, EU2_16, Wireless Router, Router
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References

-  [Regulatory Compliance - Welcome to MERCUSYS](#)
-  [Support-Welcome to MERCUSYS](#)
-  [MERCUSYS](#)
- [User Manual](#)

