



MERCATOR SSC069 Smart WiFi Bullet Security Camera User Guide

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MERCATOR SSC069 Smart WiFi Bullet Security Camera



Introduction

This smart security camera is designed for use in homes, apartments, offices, garages and sheds. It's easy to set up and operate, giving you and your family the security and peace of mind that you deserve. You can monitor your camera remotely through the Mercator Ikuu app, which can be downloaded for free from the Apple App Store and Google Play Store.

Contents



- 1 x Smart Indoor Security Camera
- 1 x Power Adaptor
- 3 x Mounting Screws and Wall Plugs
- 1 x Mounting Bracket
- 1 x L Shape Screw driver

Identification

Microphone

Camera Lens

1440P (4MP),
with 100° field of
view (diagonal)

Infrared LEDs

Allows the camera
to capture day and
night images

Night Mode Sensor

Activates night
vision as required

Status Light

- Blinking red light: wait for network connection
- Solid blue light on: camera is working correctly
- Solid red light on: camera error



Speaker

Reset Button

Hold for 5 seconds to
reboot and clear all
settings to factory defaults.
This will allow you to
connect with a different
Wi-Fi network if required.

Micro SD Card Slot

Use a micro SD memory
card to record video 24/7
(Support up to 128GB micro SD card)

Power Port

Connect adaptor to a
standard power outlet and
connect to the camera using
the provided USB cable



Set Up the App

1. Download the Mercator Ikuu app.
2. Tap 'create new account' or 'log in to account'.
3. Follow the in-app prompts and tap 'OK'.

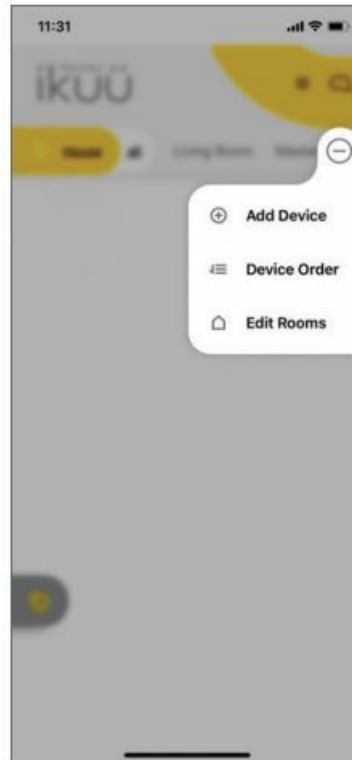
Connect Your Camera to the App

1. Log in to the Mercator Ikuu app.

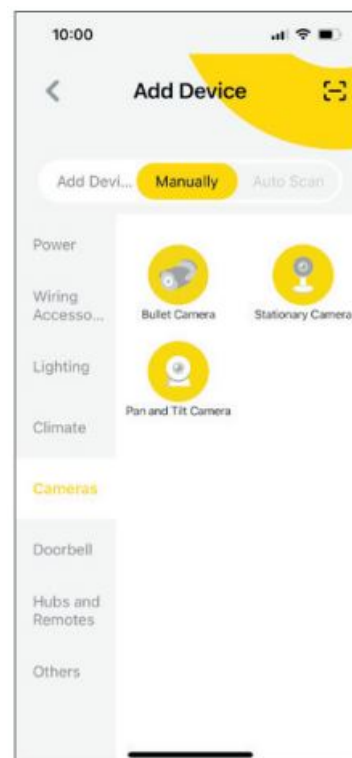


Note: Ensure your camera is in pairing mode. The LED should be flashing red. If it isn't, press and hold the reset button on the back of the unit for seconds and wait for the camera to restart.

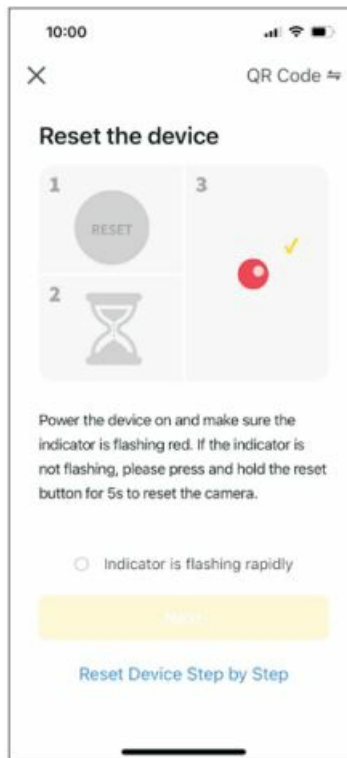
2. Tap the 0 icon and select 'Add Device'.



3. Select 'Cameras' from the sidebar, and then tap the Bullet Security Camera icon.



4. Please press and hold the reset button for 5s to reset the camera, make sure the indicator is flashing red rapidly then tap 'next step'.



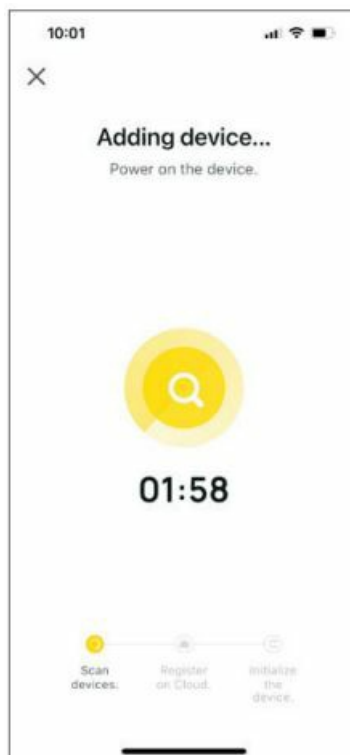
5. Enter your Wi-Fi name and password, then tap 'Confirm'.



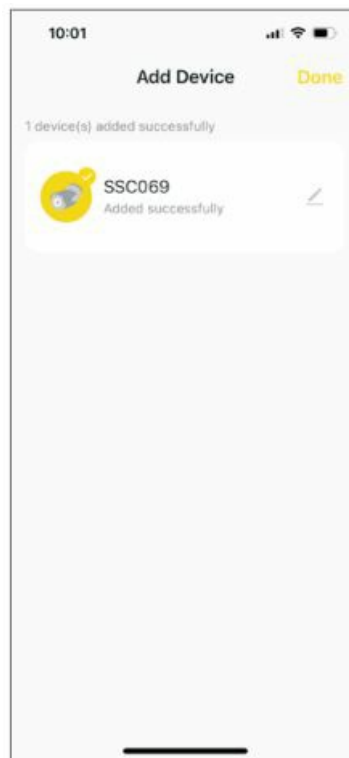
6. Place the camera eye over the QR code to scan (holding the camera 15cm away from your device screen).
When you hear the prompt, tap 'I Heard a Prompt'



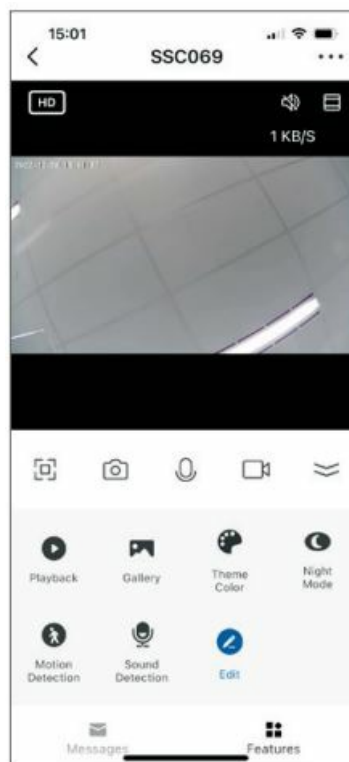
7. The app will begin adding the device and pair the camera.












8. When the device is added successfully, update the name of the device and then tap 'Done'.



9. The camera feed will open, and you will be prompted to allow access to your device's microphone. Tap 'OK' to continue. Your camera is now connected and ready for use.

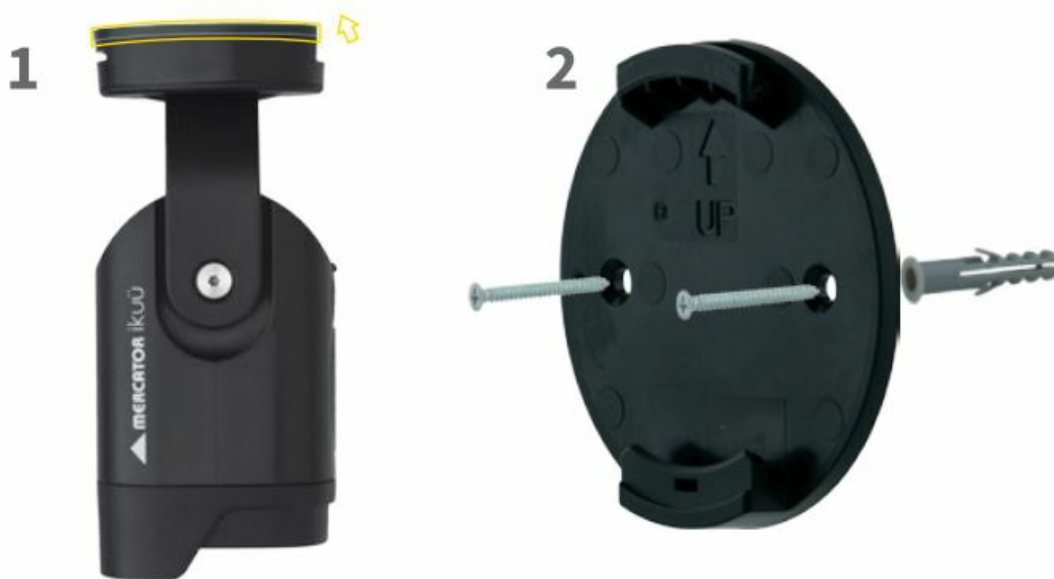


Camera Functions

 Screenshot	Take a photo of the live video feed, which will be saved to the photo album.	 Motion Detection	Enable motion detection to receive alerts when motion is detected
 Speak	Speak through the camera speaker via your phone microphone.	 Gallery	View previously saved photos and video recordings. You can download these to your local mobile device.
 Record	Take a video of the live video feed, which will be saved to the photo album.	 Night Mode	Smart mode: Light will turn on in response to movement after dark Infrared Mode: User IR night version after dark Colour Light Mode: Light stays on
 Playback	Review camera footage from the SD card (if installed).	 Sound Detection	Enable sound detection to receive alerts when sounds are detected
 Theme Colour	Customise themes.		

Installation Instructions

Before choosing your preferred location, check the Wi-Fi strength/coverage is adequate.



1. Pull the bracket in the direction shown to take apart.
2. Install the bracket to the wall with the screws. (Ensure the UP logo is facing up).
3. Insert the camera upward onto the bracket and then push in the opposite direction of step 1, to lock the bracket with the camera;
4. Manually adjust the camera angle.



- Loosen the screws (A) with L shaped screwdriver to adjust camera angle (recommended: 15°-20°).
- Push firmly on section (B) to adjust bracket (0°-150°).
- Rotate bracket (C) to adjust angle (0°-360°).

Note: To get the correct orientation for ceiling mount, navigate to settings> basic function settings> flip screen.

App Features

Want more from your products? The Mercator IkuLI app can help you to customise your smart products any way you like. Detailed guides on these features can be found at www.ikuu.com.au.

- **Rooms**

Separate your products within the app for easy control based on their location.

- **Scenes**

Control multiple products from any room at the same time.

- **Automation**

Create triggers that allow products to complete actions automatically. These triggers can be based on time, sensors, or even other products.

- **Routines**

Use Mercator IkuLI with other household products to create simple voice commands that trigger customised actions based on your daily activities.

- **Timers**

Use a range of a scheduling and countdown timers that trigger actions.

- **Alerts**

Manage the kinds of alerts you receive from your products (e.g. security products).

- **Sharing**

Share access of your products with others.

- **In-App Customer Service**

Talk to our customer service team directly through the app if you have any issues.

For guides on using these features in the app and to see our broad range of smart products, visit www.ikuu.com.au

You can speak to our customer service team directly via phone on 1300 552 255 (AU) or 0800 003 329 (NZ), or via email at customer@mercator.com.au.

Warranty


Mercator guarantees this product against defects of materials and workmanship for a period of 36 months from the date of purchase provided the product is used for its proper purpose, in accordance with Mercator's recommendations and within such voltage and current limits as are specified by Mercator in relation to the product. Mercator will at its own option and cost make good, or replace this product with the same or similar product and return it to you, or provide a credit for any product manufactured or supplied by it, which proves to be defective within the limits set out above provided that no repairs, alterations or modifications to the product have been undertaken or attempted by anyone, other than Mercator or its authorized agents. Should you wish to make a claim under this guarantee, the product and proof of purchase must be returned pre-paid by you to the place of purchase. This guarantee is in addition to and does not take away from any other rights and remedies you may have under any relevant law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Please retain your proof of purchase for all warranty claims.

For all Sales & Warranty inquiries

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Caribbean Park, 36 Lakeview Dr,
Scoresby, Victoria, 3179, Australia
P.O. Box 2596,
Rowville, Victoria, 3178, Australia
For sales and product information telephone
Customer Service: 1300 552 255

www.ikuu.com.au

Documents / Resources

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