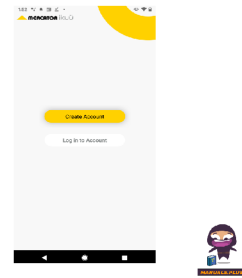


Mercator App



Mercator App User Guide

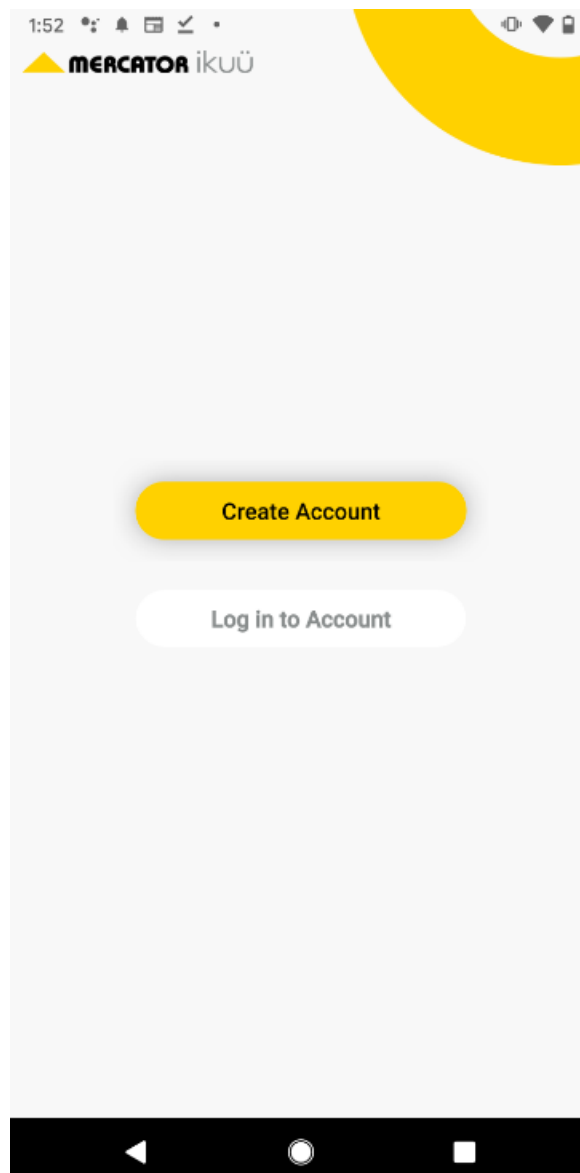
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Mercator App



Product Information

Specifications

- **Brand:** Mercator
- **Website URL:** www.mercator.com.au

Product Usage Instructions

SIGN UP / LOGIN

1. Enter the Mercator website URL – www.mercator.com.au
2. Click on the Account icon in the right corner to log in
3. Enter your email ID to log in
4. Enter the 6-digit OTP received on your email and press submit to log in

LOGIN VS WITHOUT LOGIN

What You Can Do – View / When:

Activity	Login	Without Login
Product Catalogue	Yes	Yes
Product Price	Yes	No
Stock Availability	Yes	Yes

FAQ

- **How can I change my location preference?**

- To change your location preference, click on Account, then Choose a location. Select your area code and click on Choose location.

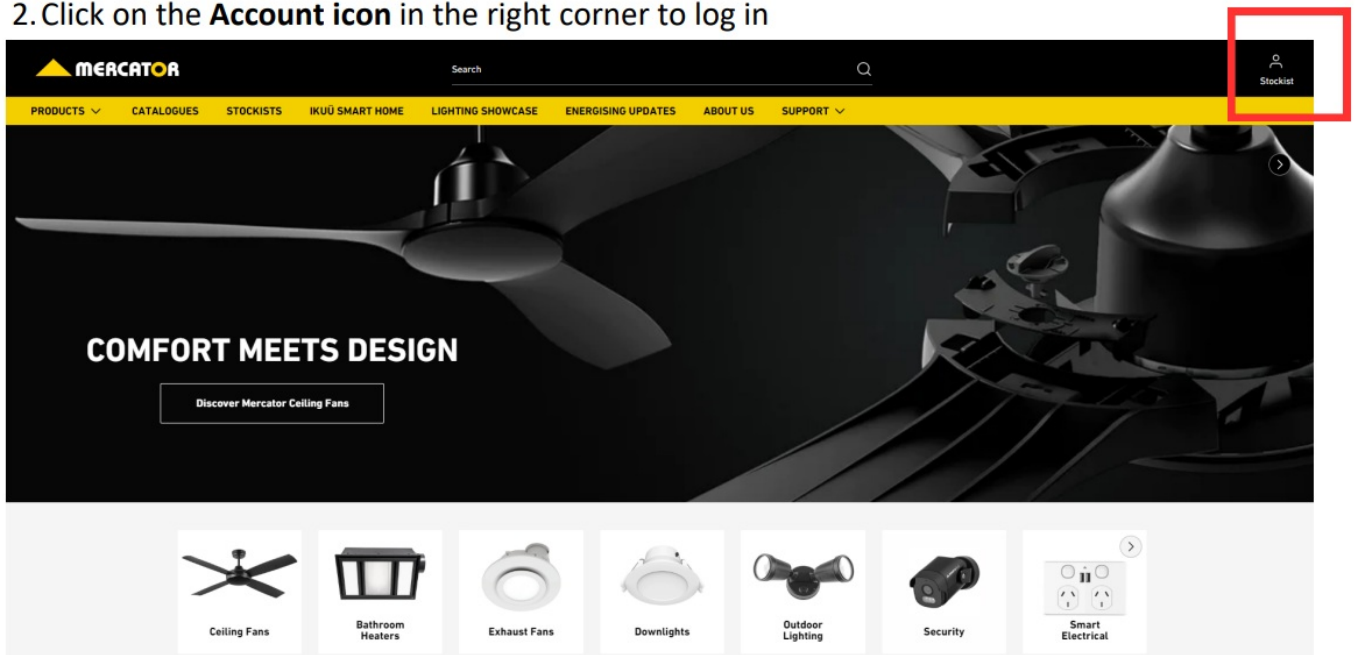
- **Do I need to log in to download catalogs?**


- No, logging in is not mandatory to download catalogs. Simply click on Catalogues to open the Catalogue page and select the ones you want to view.

Note: Click on the title or page number to directly view the page/topic you want information about. Click on the logo to view the Table of Contents.

SIGN UP / LOGIN

2. Click on the **Account icon** in the right corner to log in






Log in

Enter your email and we'll send you a login code

Email



Enter code

Sent to demo@demo.com

[Log in with a different email](#)

1. Enter the Mercator website URL – www.mercator.com.au
2. Click on the Account icon in the right corner to log in
3. Enter your email ID to log in
4. Enter 6-digit OTP received on your email. Enter this 6- digit password to the Mercator website and press submit to log in.
5. In your email account, open the email with the subject “Mercator: 6-digit code”. If you do not see this email in your primary inbox, please check your email junk, spam, and promotions folders.

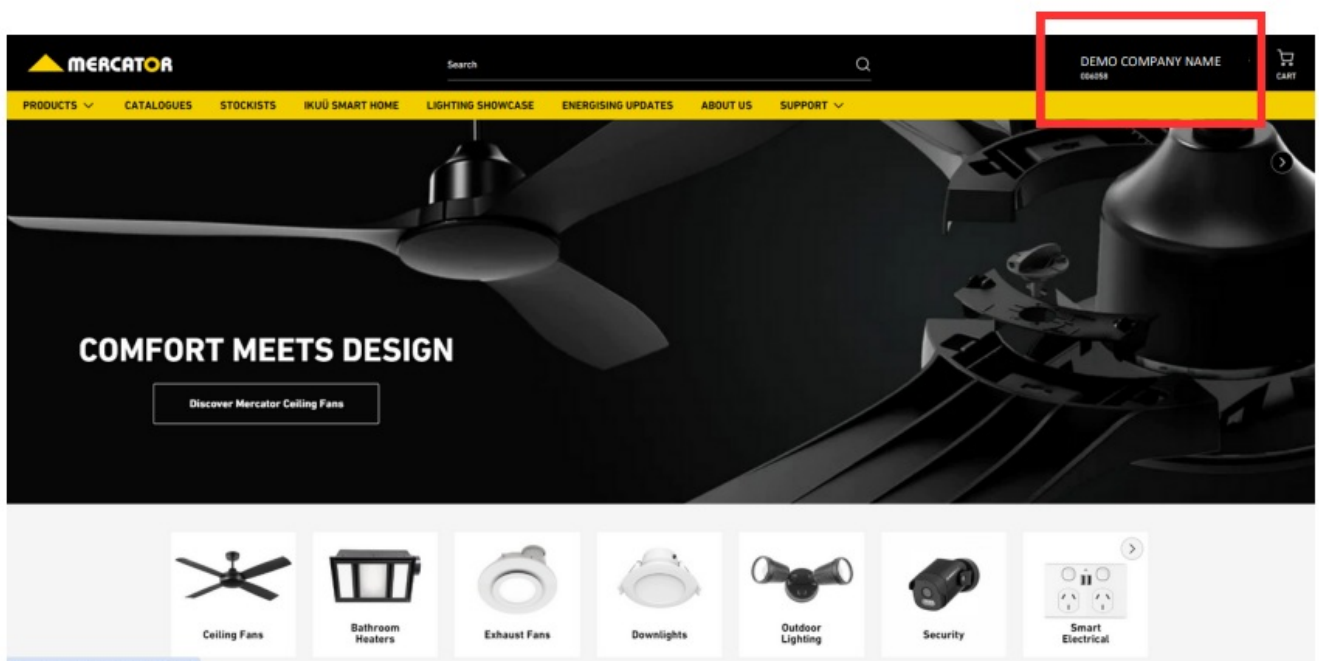
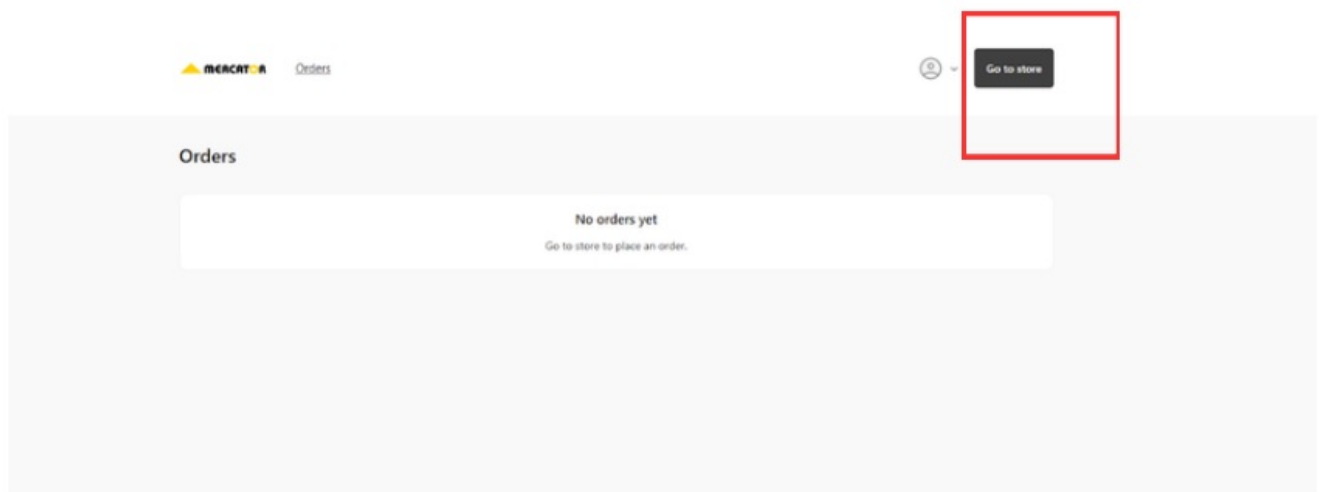


LOGIN Vs WITHOUT LOGIN

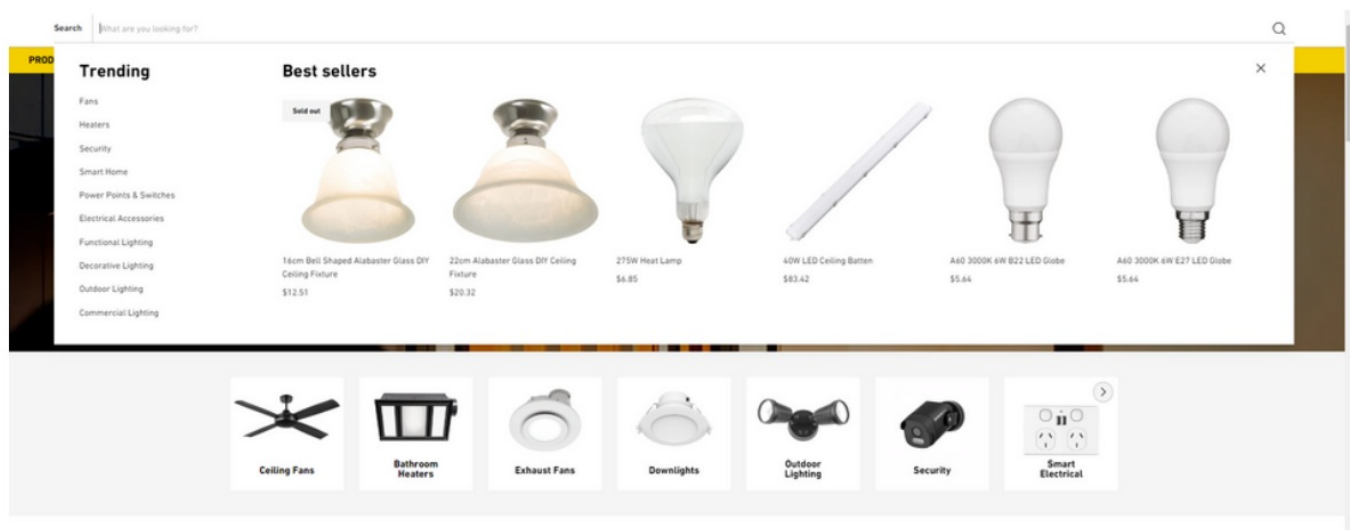
What You Can Do-View / When	Login	Without Login
Product Catalogue	Yes	Yes
Product Price	Yes	No
Stock Availability	Yes	Yes
Stock Quantity	Yes	No
Product Datasheet	Yes	Yes
Download Images	Yes	Yes
Place/Manage Order	Yes	No

INTERFACE BASICS

1. Login into your account
2. Click on Go to store to browse products/product categories

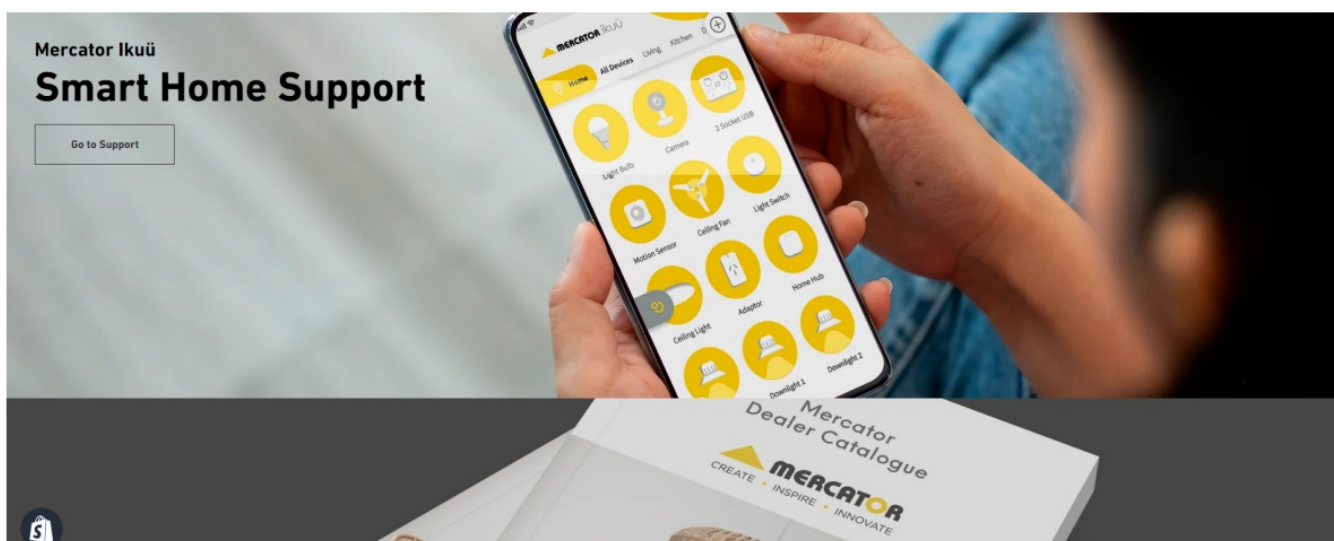


3. Click on the search bar (it shows almost all product categories)
4. Select the product/s you want to view
5. If you already have product code, enter it in the search bar and press enter



Featured Products

→ Fans Lights Smart Home



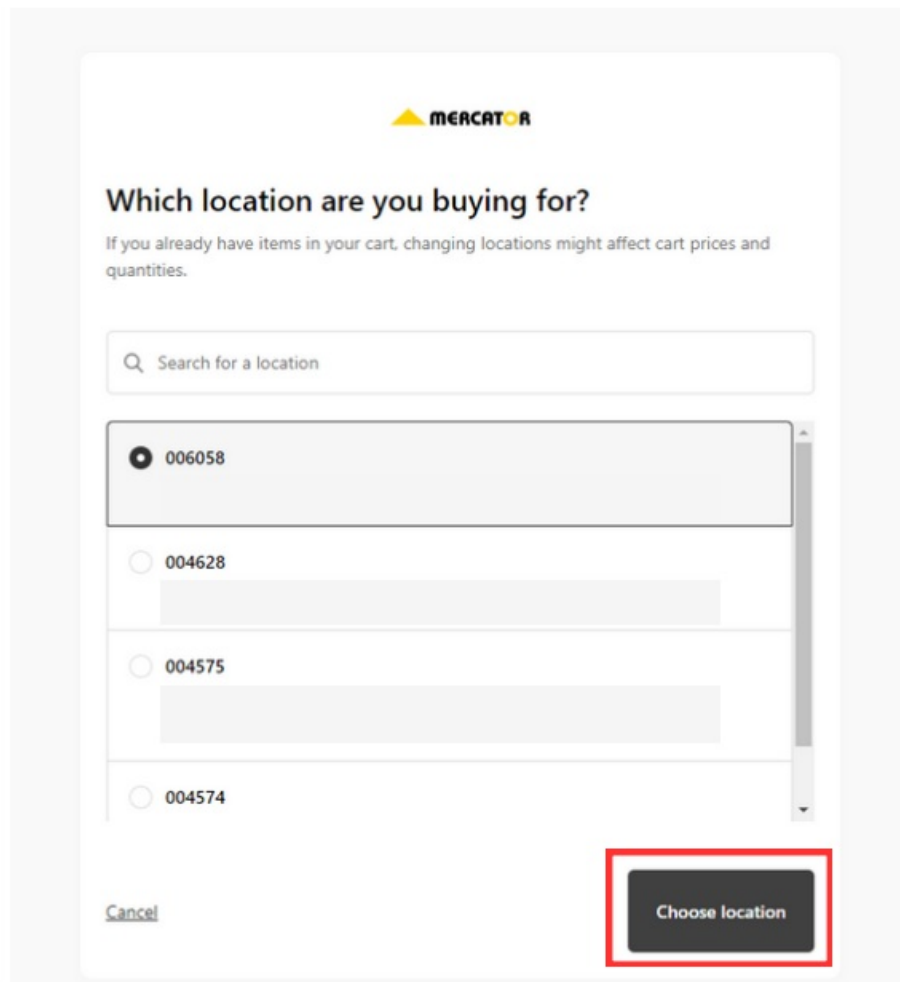
MULTI-LOCATION SELECTION

1. Login > Enter email > Enter OTP

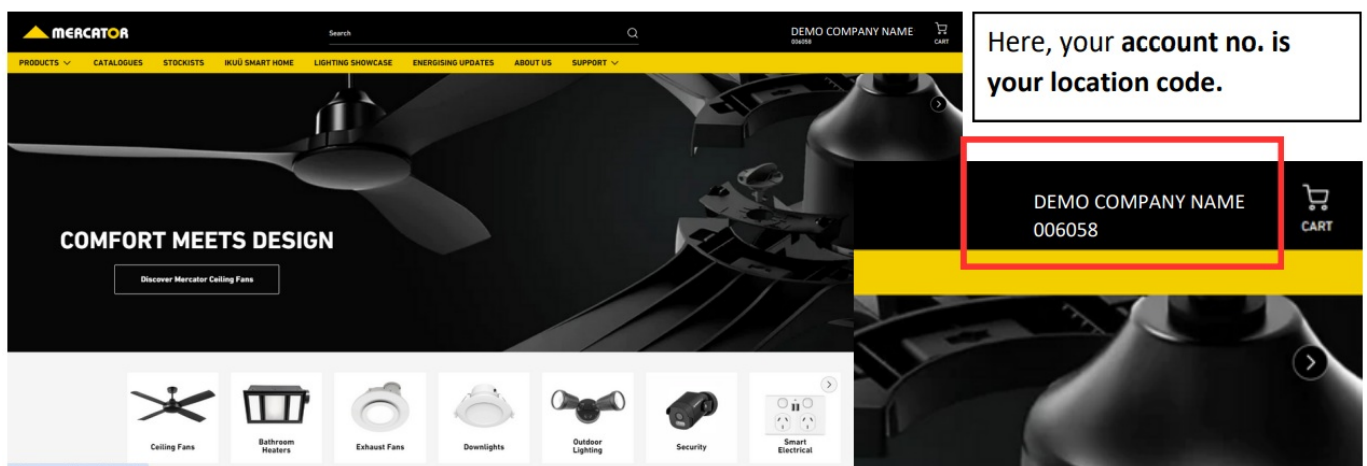
2. Click on Go to store > select your location code

> click Choose location

1. The account name is your saved company or customer name.
2. Account no. is the location code. It changes as you select a different location.
3. The account name is the same for every location.



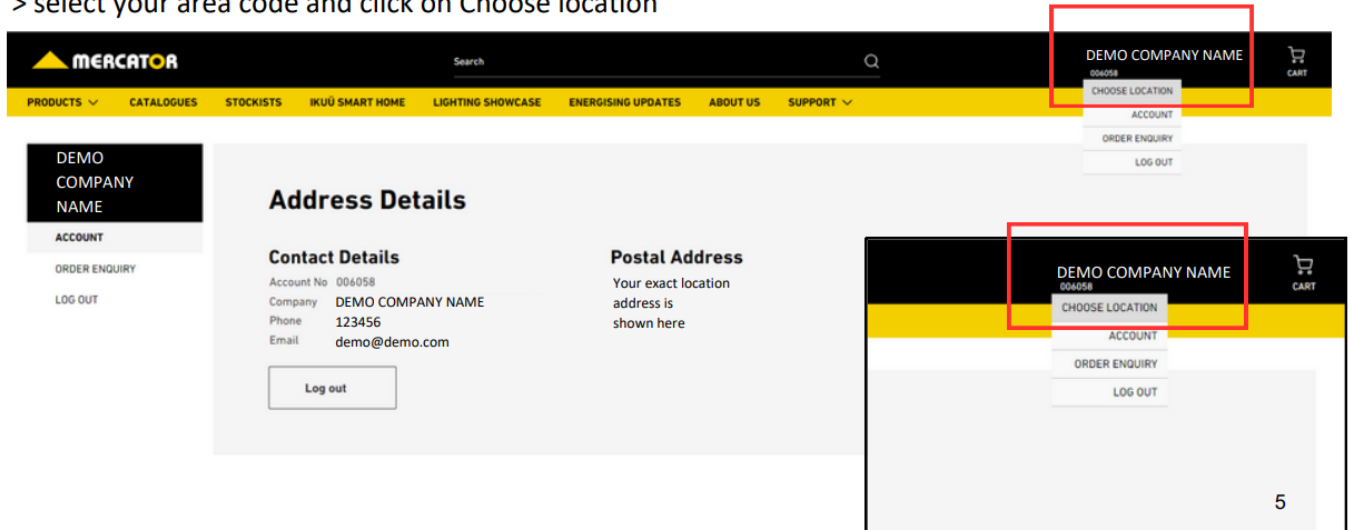
After you click on Choose location, website interface opens up



3. To change location preference Click on Account > Choose location (location code page opens) > select your

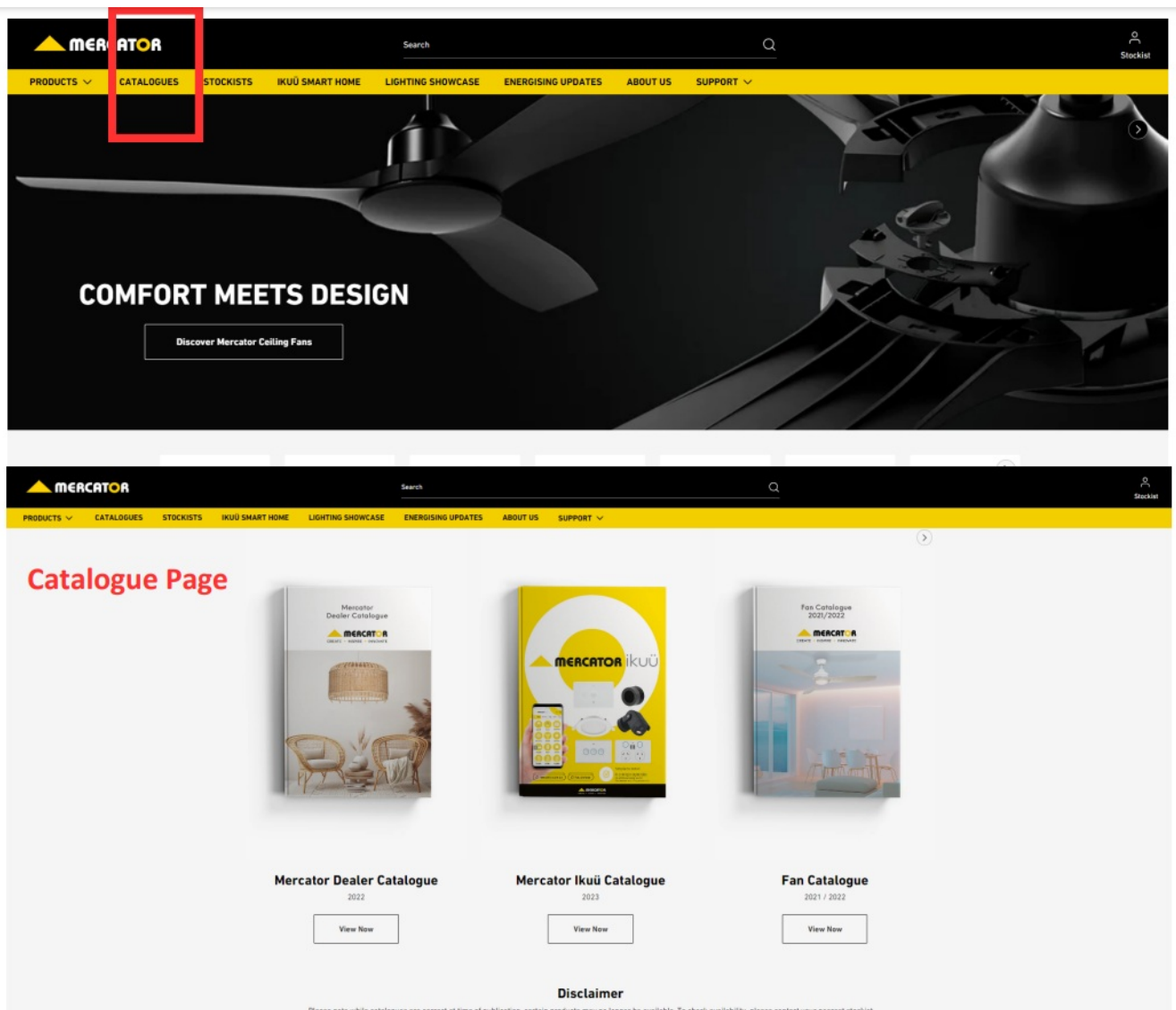
area code and click on Choose location

> select your area code and click on Choose location

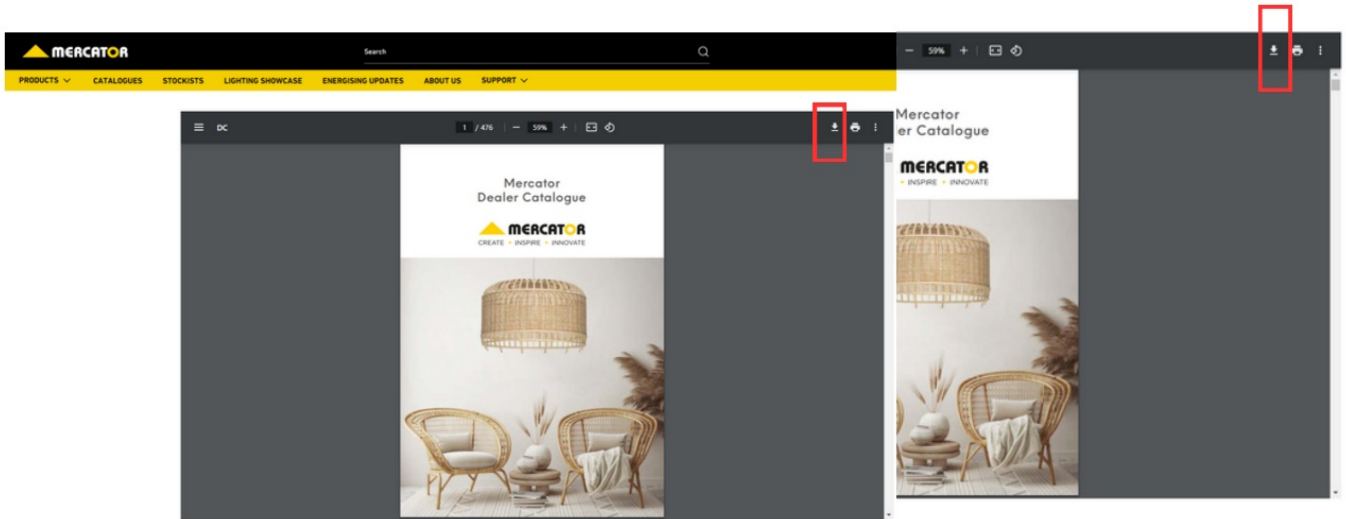


DISCOVER THE PRODUCT CATALOGUE

1. Click on Catalogues to open Catalogue page

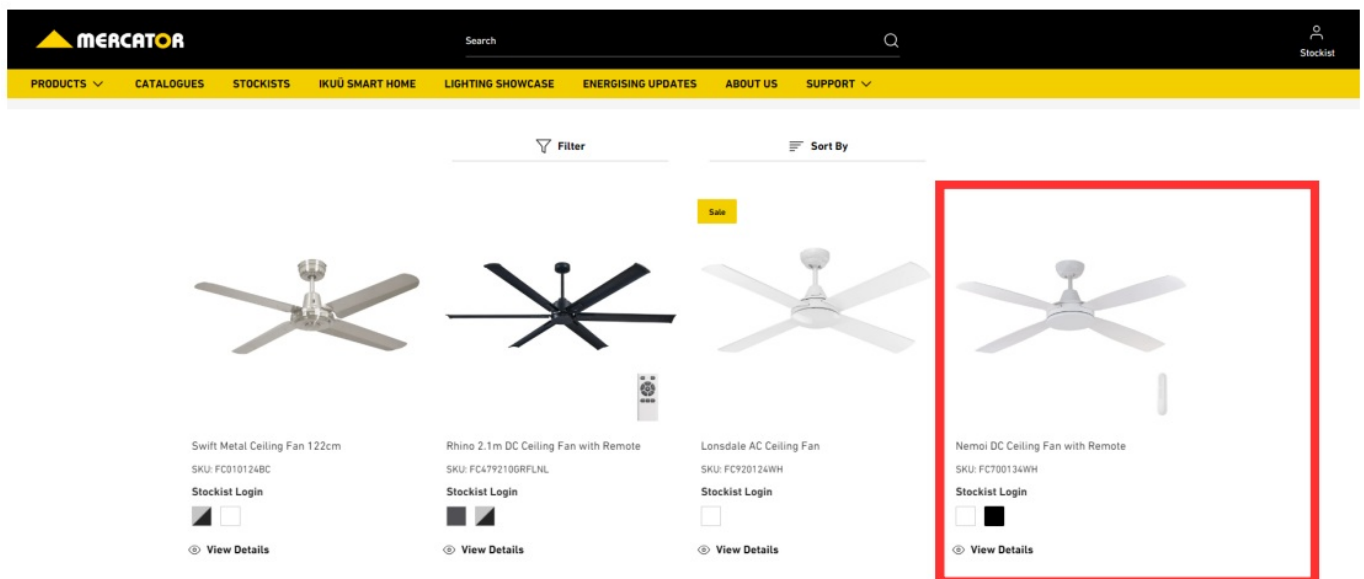


2. Select the ones you want to view > Click the down arrow icon if you want to download it Logging in not mandatory to download catalogues



KNOW PRODUCT PRICING

1. Login into your account > Go to store
2. Select a product (let's consider an example of ceiling fans) Colour variants and price is visible. Price can be viewed only after login



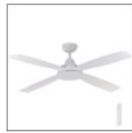
KNOW THE PRODUCT STOCK LEVEL

1. Login into your account > Go to store > select a product category > click on a product (FC700134WH is selected as shown in the image above)

Note: Exact stock is shown after login only

Home / Fans / Ceiling Fans / Nemoi DC Ceiling Fan with Remote

With Login



Nemoi DC Ceiling Fan With Remote

SKU: FC700134WH

SALE \$
Excluding GST

✓ In Stock - 342 Available

Colour



— 1 +

Order Now

- 137cm ceiling fans
- Reversible airflow for summer and winter use
- Tropically rated
- Corrosion and UV resistant moulded ABS body and blades
- Suitable for indoor or enclosed outdoor installation
- 5-speed remote controller (FRM123) included

Home / Fans / Ceiling Fans / Nemoi DC Ceiling Fan with Remote

Without Login



Nemoi DC Ceiling Fan With Remote

SKU: FC700134WH

Stockist Login >

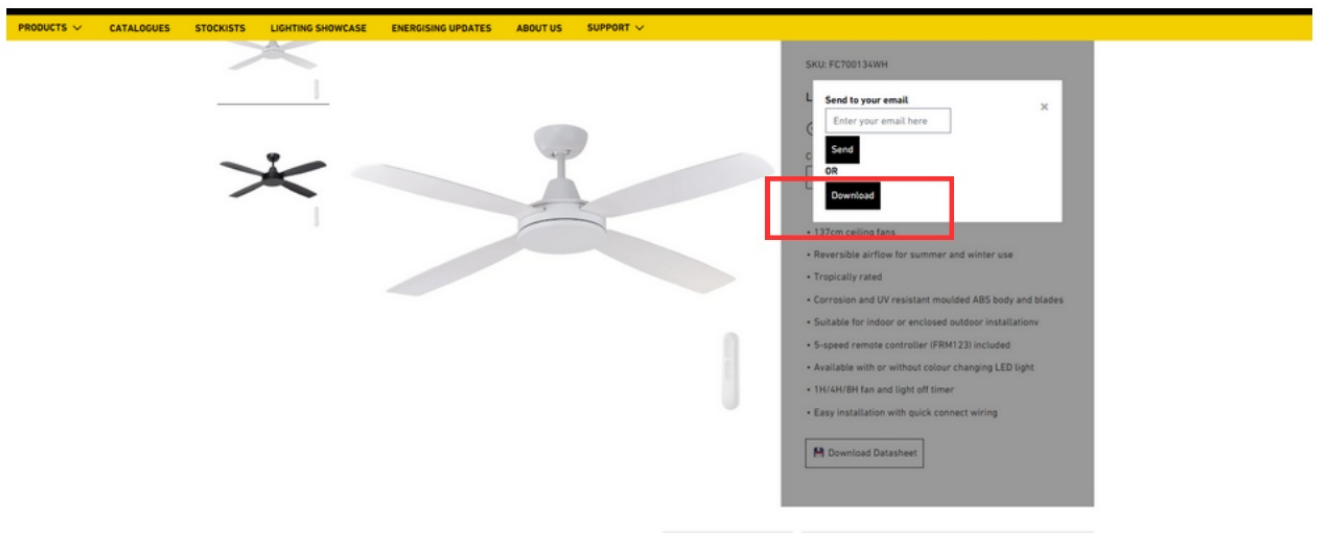
Colour



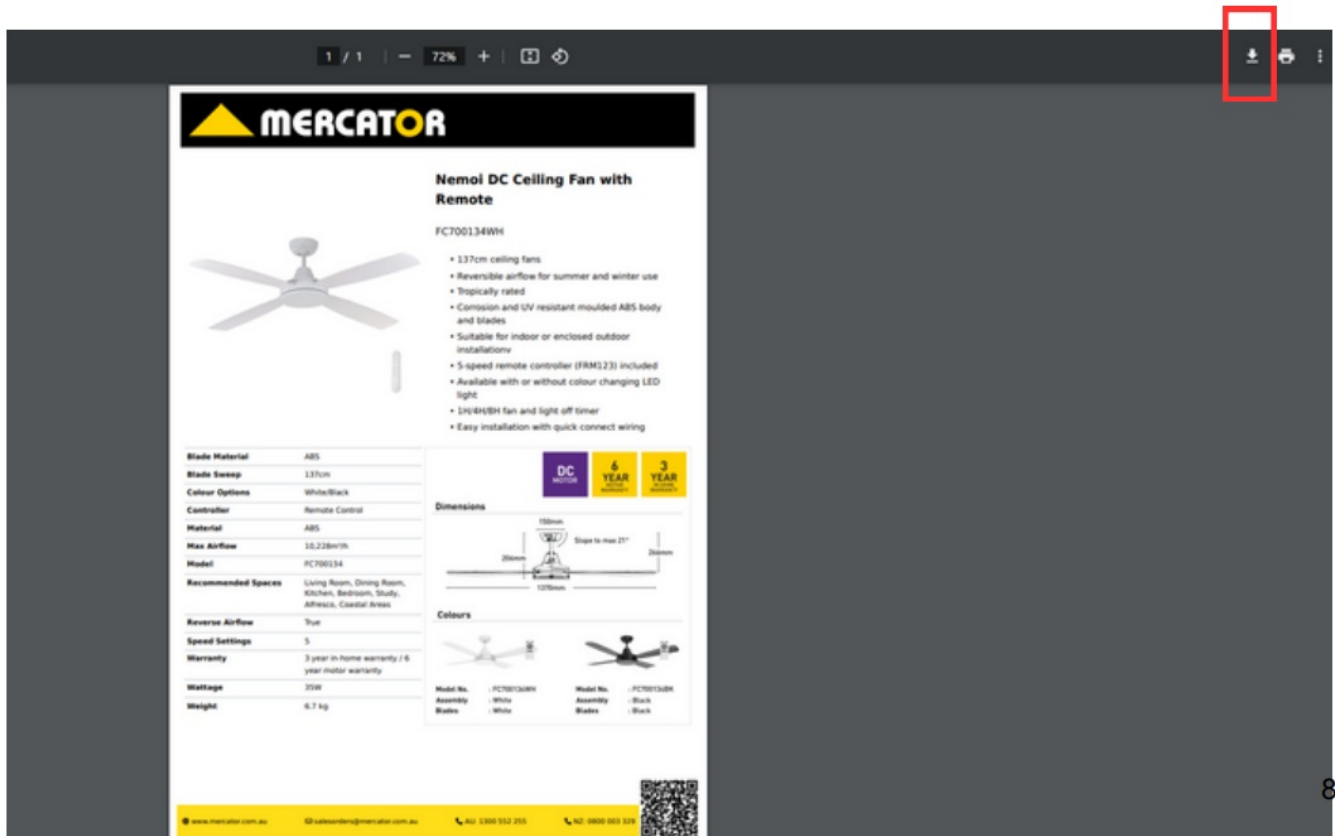
- 137cm ceiling fans
- Reversible airflow for summer and winter use
- Tropically rated
- Corrosion and UV resistant moulded ABS body and blades
- Suitable for indoor or enclosed outdoor installation
- 5-speed remote controller (FRM123) included
- Available with or without colour changing LED light
- 1H/4H/8H fan and light off timer
- Easy installation with quick connect wiring

DOWNLOAD PRODUCT DATASHEET

1. Select a product > Click on Download Datasheet (example – FC700134WH) Logging in not mandatory to download the datasheet
2. After you click on Download Datasheet, Send to email or download pop-up appears.
3. Enter your email ID to get a product datasheet in your email inbox (check the promotions/updates tab if you don't get a PDF in your primary inbox.)
4. Click download if you want to get the technical sheet immediately



- After you click on download, product datasheet is opened in new tab. Click on the down arrow to get the sheet in your device offline

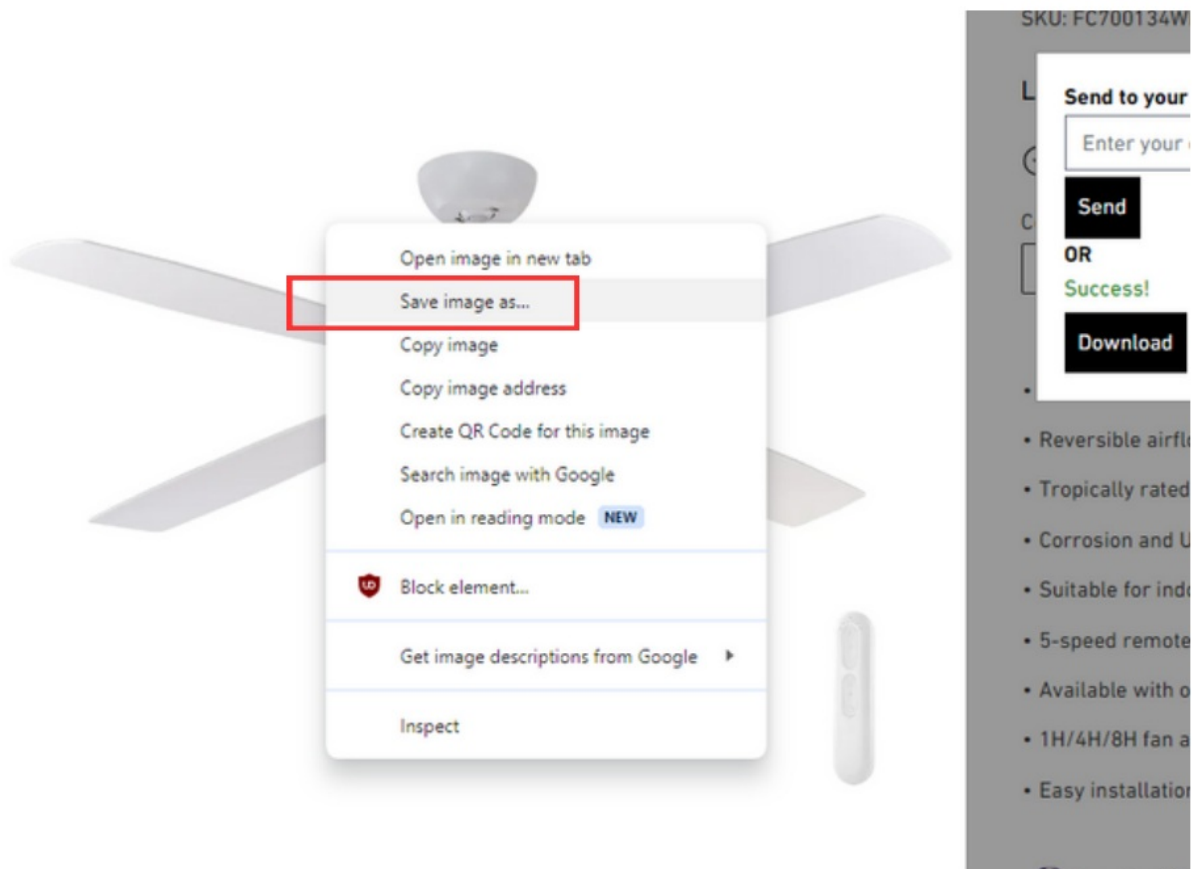
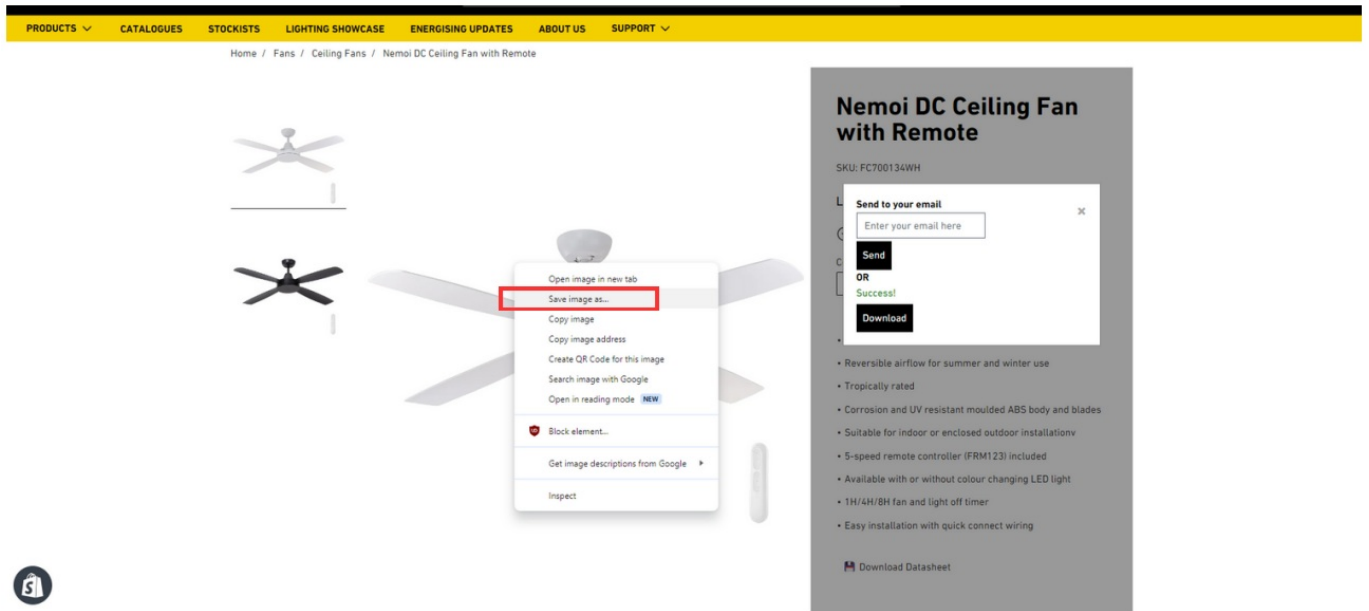


DOWNLOAD HERO/PRODUCT IMAGE

- Select a product > Right click on image > Select Save Image as (example – FC700134WH)
- The image is saved in a .webp file. This format can be opened using the default photo viewer app.

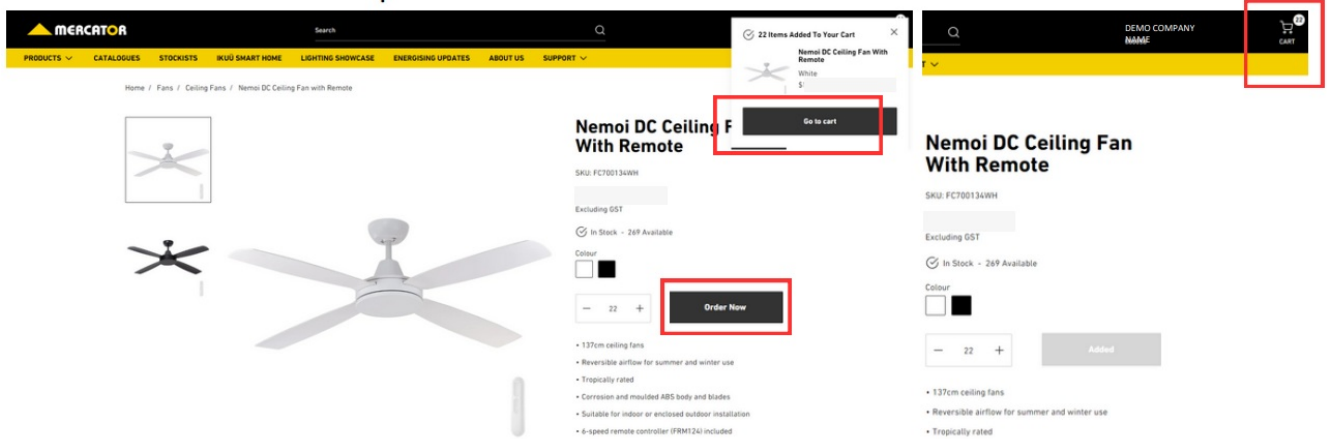
Logging in not mandatory to download the hero image

The hero image is a product-centric image with a white background.

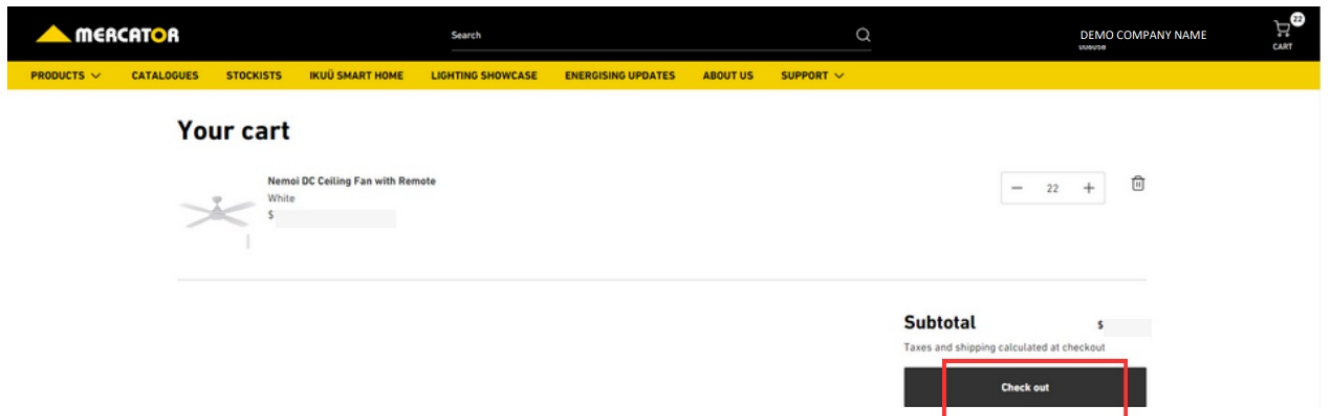


PLACE AN ORDER

1. Login into your account > Go to store > select a product category > click on a product > use the plus (+) and minus (-) to choose your quantity > click on Order Now (Quantity for FC700134WH is taken as 25 as shown in the image)
2. After you click on Order Now, your quantity will be reflected in the cart at the top right corner
3. Click on the Cart icon to proceed to check out or click on Go to cart



4. Click on Check out to confirm your order and enter your details – name, address



5. Complete this form to confirm your order

The details you fill up in the order confirmation form are reflected here.

The screenshot shows the Mercator user account page. The header includes the Mercator logo, a search bar, and the account name 'DEMO COMPANY NAME' with a shopping cart icon. The main navigation bar lists various categories like PRODUCTS, CATALOGUES, STOCKISTS, etc. On the left, a sidebar shows the account name and links for ACCOUNT, ORDER ENQUIRY, and LOG OUT. The main content area is titled 'Address Details' and is divided into two sections: 'Contact Details' and 'Postal Address'. The 'Contact Details' section is highlighted with a red box and contains fields for Account No (004058), Company (DEMO COMPANY NAME), Phone (123456), and Email (demo@demo.com), along with a 'Log out' button. The 'Postal Address' section contains the text 'Your exact location address is shown here'. Below this, there is a 'Where to Buy' section with a sub-header 'Browse our Mercator Stockist network to find one near you' and a 'Find a Stockist' button.

When you sign in, your account name will be displayed, here our account name is **Demo Company Name**. If you have multiple locations, your selected location will be displayed as your **Account no**. Account No. will change as per the **location code**.

Order Enquiry

This field shows your order summary – when the order was placed, invoice and shipping details.

The screenshot shows the Mercator Order Enquiry page. The header is identical to the previous screenshot. The main content area is titled 'Order Enquiry' and features a search bar with the placeholder 'Enter Text to Search' and a 'Backorder' checkbox. Below the search bar is a table with the following columns: ORDER DATE, INVOICE DATE, ORDER REF, ORDER NO., INVOICE NO., CREDIT NOTE, REFERENCE, STATUS, TOTAL (INC TAX), and CONNOTE NO. The table contains 12 rows of data, each representing an order. The 'ORDER NO.' column contains 6-digit numbers, and the 'CONNOTE NO.' column contains 13-digit numbers. The 'STATUS' column shows various order statuses such as 'Returns in Progress' and 'Completed'.

ORDER DATE	INVOICE DATE	ORDER REF	ORDER NO.	INVOICE NO.	CREDIT NOTE	REFERENCE	STATUS	TOTAL (INC TAX)	CONNOTE NO.
06/03/	Pending	61	1	0			Returns in Progress	60	
29/02/	Pending	22	4	0			Returns in Progress	88	
06/12/	06/12/2023	99	2	3			Completed	44	26
08/11/	08/11/2023	21	2	3			Completed	41	24
30/10/	30/10/2023	37	6	3			Completed	55	80
16/10/	16/10/2023	12	5	3			Completed	31	00
09/10/	09/10/2023	34	2	3			Completed	02	75
09/09/	09/09/2023	09	0	3			Completed	20	88
25/08/	25/08/2023	80	2	3			Completed	97	25
10/08/	10/08/2023	32	8	3			Completed	38	06
02/08/	02/08/2023	06	6	3			Completed	00	06
30/05/	30/05/2023	85	6	3			Completed	34	06

Order Ref. – 4-digit order reference no.

Order No. – 6 digit denotes your order no. in the database

Invoice No. – 6 digit Denotes your bill reference no. in the database

Connote No. – 13-digit no. to track your order via a shipping partner

ORDER ENQUIRY

Search by Order No. / Invoice No.

In the search bar, enter your 6 digit order no. or invoice no. to get details about your order Here, we have considered our order no. to be 123456

PRODUCTS CATALOGUES STOCKISTS IKUÜ SMART HOME LIGHTING SHOWCASE ENERGISING UPDATES ABOUT US SUPPORT

DEMO COMPANY NAME

ACCOUNT

ORDER ENQUIRY

LOG OUT

Order Enquiry

123456

☐ Backorder

ORDER DATE	INVOICE DATE	ORDER REF	ORDER NO.	INVOICE NO.	CREDIT NOTE	REFERENCE	STATUS	TOTAL (INC TAX)	CONNOTE NO.
09/02/2024	12/02/2024	2	123456	7			Completed	\$	1
09/02/2024	01/01/1970	2	123456	5			BackOrder		
08/02/2024	09/02/2024	2	123456	7			Completed	\$	1
01/02/2024	02/02/2024	2	123456	9			Completed	\$	1

For the latest products, news, and offers,

Stay connected with us

Subscribe

Track Order

Click on the link in the connote number, it will redirect you to the assigned delivery partner company and get the details of your order – where it is and when will it be delivered.

Sign Out

This option will take you out of the website. If you want to check your order details or want information about any other product, you'll have to sign in again.

Documents / Resources

Mercator Online Website Guide

- Home
- Lighting
- Smart Home
- Electrical
- Accessories
- Support
- Company
- Privacy Policy
- Terms & Conditions
- Site Map

MERCATOR Mercator App [pdf] User Guide

DAF3acbBDzI, BAFNUPocRIw, Mercator App, App

References

- Lighting, Fans & Smart Electrical | Mercator Australia
- User Manual

Manuals+, Privacy Policy

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