Manuals+ — User Manuals Simplified.

MERCATOR ikuu Application for Android Instructions

If you require any assistance, you can speak to our customer service team directly via phone on 1300 552 255 (AU) or 0800 003 329 (NZ), or via email at **customercare@mercator.com.au**

You can also visit ikuu.com.au to access troubleshooting guides and advice on how to get the most from your Mercator Ikuü products, such as guides on scenes and automation.

Set Up the App

1. Download the Mercator Ikuü app.
2. Tap 'create new account' or 'login to account'.
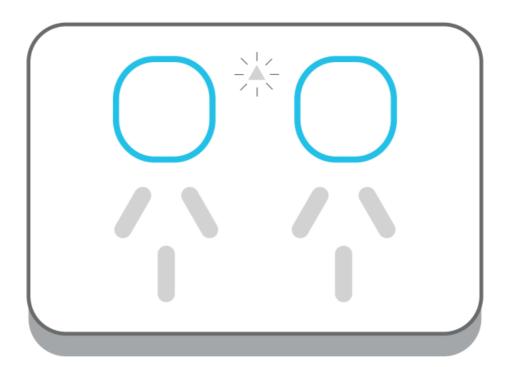3. Follow the in-app prompts and tap 'OK'.

Connecting a Product to the Hub

1. To pair a Mercator Ikuü Zigbee product to your hub, press the button on the side of the hub once (do not hold). The LED light will blink slowly.
2. Activate your product's pairing mode by following the 'Connect to the App' instructions below. Once in pairing mode, the hub will automatically detect the product and add it to the app.

Connect to the App

To connect your PowerPoint to the app, you must first enter pairing mode. All Mercator Ikuü Zigbee products require a Mercator Ikuü Zigbee hub.

Activate Pairing Mode:
Touch and hold either of the touch switches on the power point for 5 seconds. The pairing indicator will start to blink rapidly (approx. 8 times every 5 seconds).

Pairing Your Product:
If the product isn't paired after completing the steps in 'Connecting a Product to the Hub', follow the steps below. Make sure your product is still in pairing mode.

1. Open the Mercator Ikuü app. Make sure your hub's Zigbee LED isn't flashing. If it is flashing press the button on the side once. It should now stop flashing.
2. Tap + > Add Device > Auto Scan. The discovery process will begin.
3. When your product is discovered, tap 'next'.
4. Once pairing is complete, you can edit your powerpoint's name (optional).
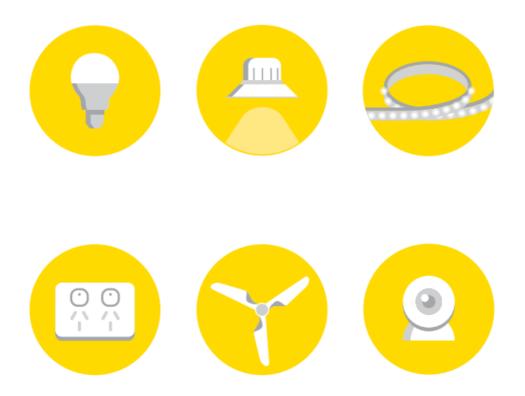5. To finish the pairing process, tap 'done'.

Voice Assistant Setup (Optional)

Google Assistant

1. Open the google home app and sign in to your Google account.
2. Tap + and select Set Up Device > Have Something Already Set Up?
3. Select Mercator Ikuu from the list or type Mercator Ikuu in the search bar.
4. Type in your Mercator Ikuü login details.
5. Tap Link Now > Authorise.

Amazon Alexa

1. Open the Amazon Alexa app and sign in to your Alexa account.
2. Tap More > Skills & Games.
3. Search for Mercator Ikuü and tap 'enable'.
4. Enter your Mercator Ikuü account details and tap 'link now.

Want more Mercator Ikuü? Visit ikuu.com.au to explore our whole range of smart products! Want more from your products? The Mercator Ikuü app can help you to customize your smart products any way you like. Detailed guides on these features can be found at **www.ikuu.com.au.**

Rooms
Separate your products within the app for easy control based on their location.

Scenes
Control multiple products from any room at the same time.

Automation
Create triggers that allow products to complete actions automatically. These triggers can be based on time, sensors, or even other products.

Routines
Use Mercator Ikuü with other household products to create simple voice commands that trigger customized actions based on your daily activities.

Timers
Use a range of scheduling and countdown timers that trigger actions.

Alerts
Manage the kinds of alerts you receive from your products (e.g. security products).

Sharing
Share access of your products with others.

In-App Customer Service
Talk to our customer service team directly through the app if you have any issues.

For guides on using these features in the app and to see our broad range of smart products, visit
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Mercator Ikuü products, such as guides on scenes and automation.
The Mercator Ikuü quad PowerPoint includes 2 smart products – one to control the left 2 switches and one for the right. Both need to be paired to the app to have app control of all 4 switches.

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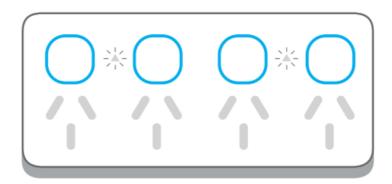3. Follow the in-app prompts and tap 'OK'.

2 Connecting a Product to the Hub

1. To pair a Mercator Ikuü Zigbee product to your hub, press the button on the side of the hub once (do not hold). The LED light will blink slowly.
2. Activate your product's pairing mode by following the 'Connect to the App' instructions. Once in pairing mode, the hub will automatically detect the product and add it to the app.

3 Connect to the App
To connect your PowerPoint to the app, you must first enter pairing mode. All Mercator Ikuü Zigbee products require a Mercator Ikuü Zigbee hub.
Touch and hold the 1st and 3rd switches on the PowerPoint for 5 seconds. The two pairing indicators will start to blink rapidly (approx. 8 times every 5 seconds).

Refresh the Mercator Ikuü app if required. Your product should now appear in your device list – this may take up to a minute.

3 Connect to the App
Pairing Your Product:
If the product isn't paired after completing the steps in 'Connecting a Product to the Hub', follow the steps below. Make sure your hub's Zigbee LED isn't flashing. If it is flashing press the button on the side once. It should now stop flashing. Touch and hold the 1st switch on the power point for 5 seconds. The pairing indicator will start to blink rapidly.
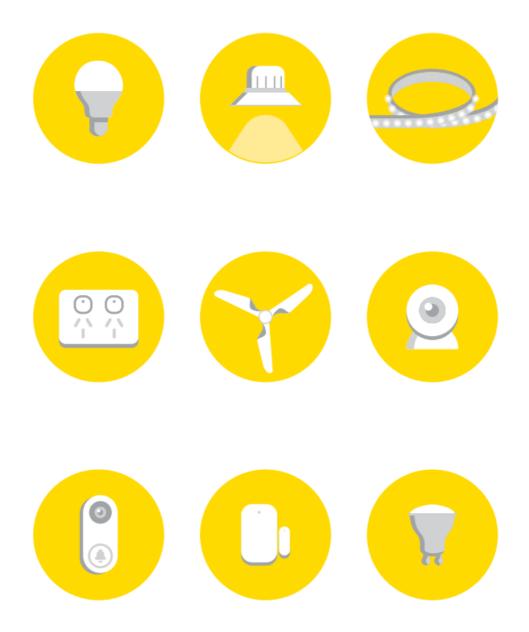
1. Open the Mercator Ikuü app.

2. Tap + > Add Device > Auto Scan. The discovery process will begin.

3. When your product is discovered, tap 'next'.

4. Once pairing is complete, you can edit your quad power point's name (optional).

5. To finish the pairing process, tap 'done'.

6. Touch and hold the 3rd switch on the PowerPoint for 5 seconds. The pairing indicator will start to blink rapidly. Repeat steps 2-5 for the second set of switches.

4 Voice Assistant Setup (Optional)
Google Assistant

1. Open the google home app and sign in to your Google account.

2. Tap + and select Set Up Device > Have Something Already Set Up?

3. Select Mercator Ikuü from the list or type Mercator Ikuu in the search bar.

4. Type in your Mercator Ikuü login details.

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Amazon Alexa

1. Open the Amazon Alexa app and sign in to your Alexa account.

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Documents / Resources

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References

- ▲ **Homepage | Ikuü**
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