

## **MERCATOR** ikuu Smart Security Camera User Guide

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# SMART SECURITY CAMERA QUICK START GUIDE



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### Introduction

This smart security camera is designed for use in homes, apartments, offices, garages, and sheds. It's easy to set up and operate, giving you and your family the security and peace of mind that you deserve.

You can monitor your camera remotely through the Mercator Ikuü app, which can be downloaded for free from the Apple App Store and Google Play Store.

This camera can connect via Wi-Fi or ethernet connection. If you wish to switch your connection type, you will need to repair the product.

#### **Contents**

- 1 x Smart Indoor Security Camera
- 1 x Power Adaptor
- 1 x Mounting Bracket
- 3 x Mounting Screws and Wall Plugs
- 1 x USB Cable
- 1 x L Shape Screw Driver
- 1 x 16GB Micro SD Card

(Max. 128GB card supported)



### Identification

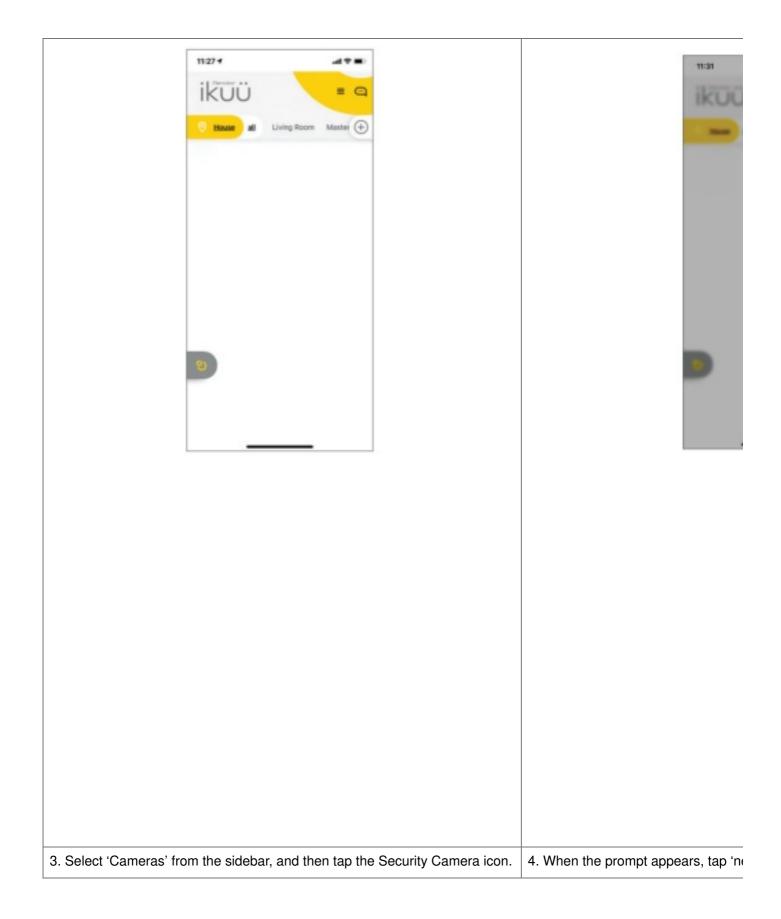


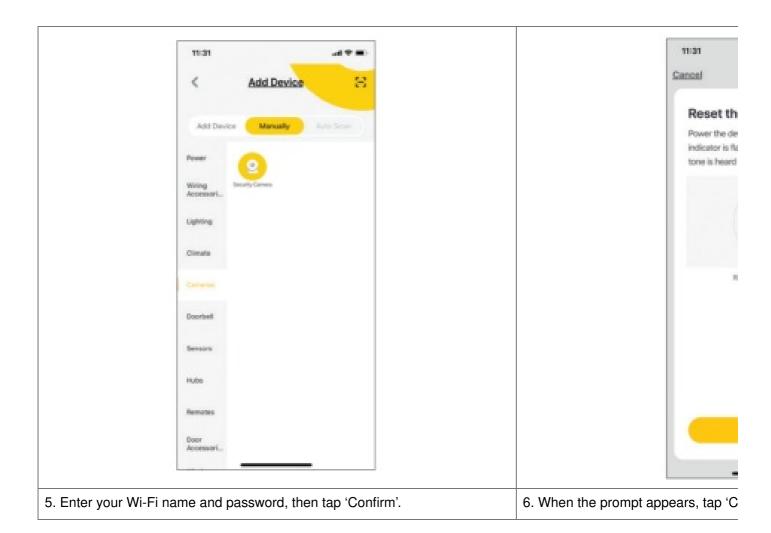
### Set Up the App

- 1. Download the Mercator Ikuü app.
  - 2. Tap 'create new account' or 'log in to account'.
  - 3. Follow the in-app prompts and tap 'OK'.
  - 1. Log in to the Mercator Ikuü app.

Note: Ensure that your camera is in pairing mode. It should beep twice every 15 seconds. If it isn't, press and hold the reset button on the back of the unit f or 5 seconds and wait for the camera to restart.

2. Tap the icon and select 'Add Devi

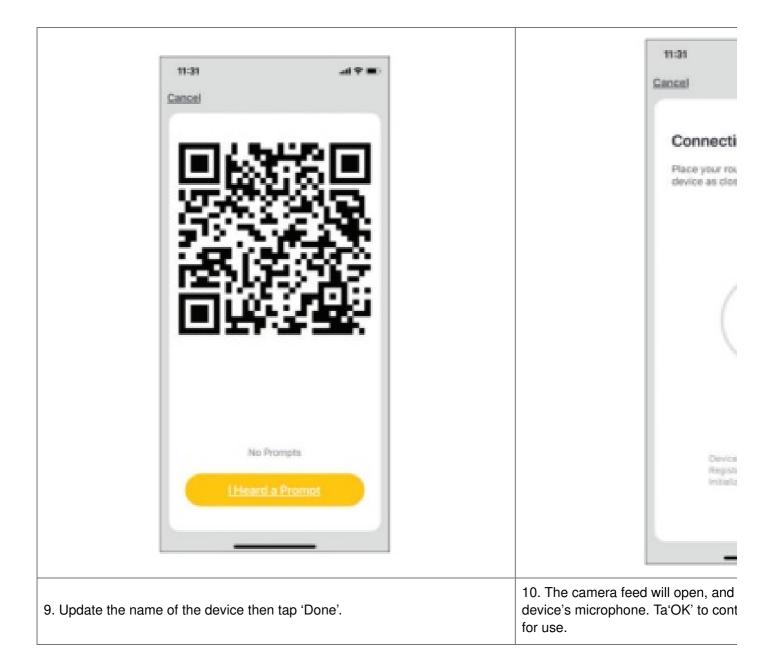


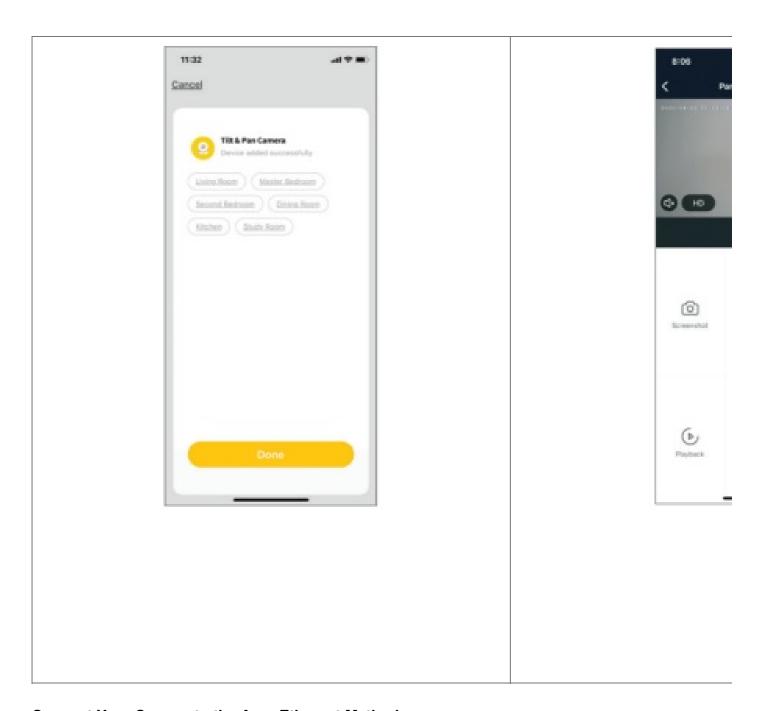






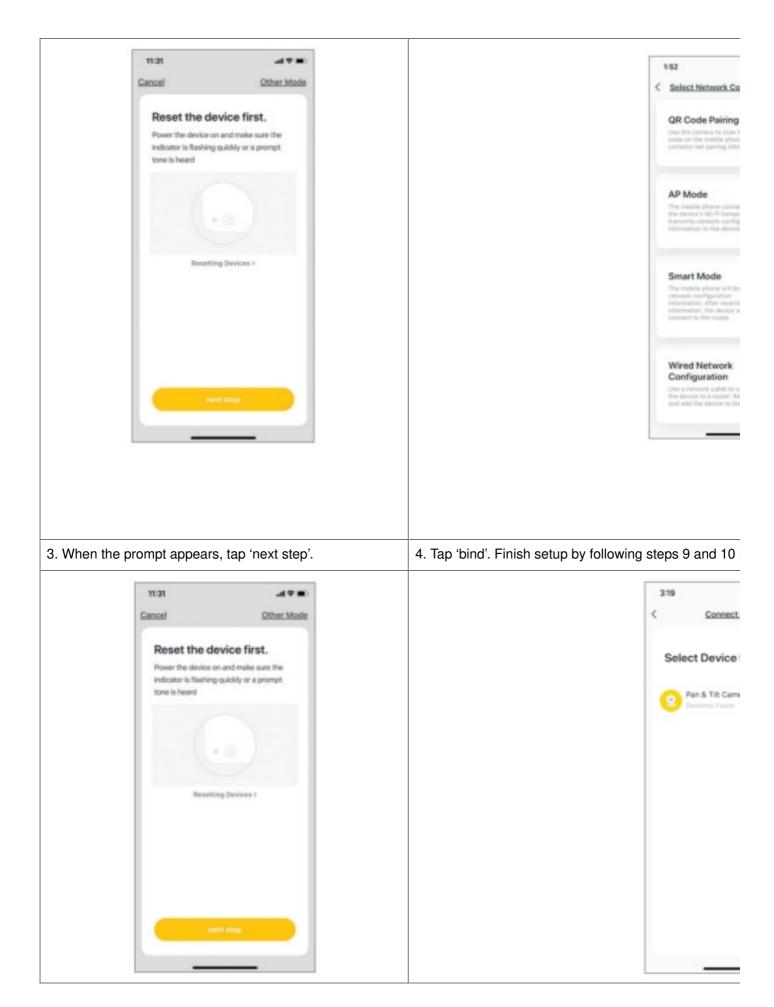
- 7. Place the camera eye over the QR code to scan (holding the camera 15c m away from your mobile screen). When you hear the prompt, tap 'I Heard a Prompt'.
- 8. The app will begin connecting to y , you will be taken to the product's s





### **Connect Your Camera to the App: Ethernet Method**

- 1. Use an ethernet cable to connect the camera to your rou ter. Ensure your phone is connected to the same router net work. Then follow steps 1-3 in the Wireless Method instruct ions.
- When the prompt appears, tap 'Other Mode' in the top right corner.
- 2. Select 'Wired Network Configuration'.



Screenshot	Take a photo of the live video feed, which will be saved to the photo album.	
Q Speak	peak through the camera speaker via your phone microphone.	
Record	Take a video of the live video feed, which will be saved to the photo album.	
Playback	Review camera footage from the SD card (if installed).	
Multi-View	View multiple cameras at once (you may need to scroll down to access this feature).	
- <u>`</u> -	Adjust motion detection settings.	
Photo album	View previously saved photos and video recordings. You can download these to your local m obile device.	
Date	Adjust the date when reviewing playback.	
Direction	Adjust the orientation of the camera.	

### **Installation Instructions**

Before choosing your preferred location, check the Wi-Fi strength/coverage is adequate.



### **CEILING MOUNT**

- 1. Using the mounting bracket as a template, mark the screw positions on the ceiling.
- 2. Drill the holes into the ceiling and push the wall plugs into the holes.
- 3. Use the mounting screws to install the mounting bracket on the ceiling.
- 4. Attach the camera to the mounting bracket and tighten the knob screw to secure the camera.

**Note:** To get the correct orientation for the ceiling mount, navigate to settings > basic function settings > flip screen.

### **App Features**

Want more from your products? The Mercator Ikuü app can help you to customize your smart products any way you like. Detailed guides on these features can be found at <a href="https://www.ikuu.com.au">www.ikuu.com.au</a>.

0	Rooms	0	Timers
0	Scenes	0	Alerts
0	Automation	0	Sharing
0	Routines	0	In-App Customer Service

You can speak to our customer service team directly via phone on 1300 552 255 (AU) or 0800 003 329 (NZ), or via email at <u>customercare@mercator.com.au</u>

### Warranty

Mercator guarantees this product against defects of materials and workmanship for a period of 36 months from the date of purchase provided the product is used for its proper purpose, in accordance with Mercator's recommendations and within such voltage and current limits as are specified by Mercator in relation to the product. Mercator will at its own option and cost make good, or replace this product with the same or similar product and return it to you, or provide a credit for any product manufactured or supplied by it, which proves to be defective within the limits set out above provided that no repairs, alterations or modifications to the product have been undertaken or attempted by anyone, other than Mercator or its authorized agents. Should you wish to make a claim under this guarantee, the product and proof of purchase must be returned pre-paid by you to the place of purchase.

This guarantee is in addition to and does not take away from any other rights and remedies you may have under any relevant law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please retain your proof of purchase for all warranty claims.

### For all Sales & Warranty inquiries

Mercator (ACN 005 946 958) Building 3, 31-41 Joseph Street, Blackburn North, Victoria, 3130 P.O. Box 1065, Blackburn North LPO Blackburn North, 3130

For sales and product information telephone Customer Service: 1300 552 255 MRIN005203/2

### **Documents / Resources**



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Manuals+,