



mellerware Mixo 26450 Hand Mixer With Dough Hooks and Beaters User Manual

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mellerware Mixo 26450 Hand Mixer With Dough Hooks and Beaters



Product Information

Mellerware products are thoroughly inspected and tested before being dispatched to ensure they are free from mechanical or electrical defects and comply with applicable safety standards. Every Mellerware product purchased comes with up to a 3-year warranty, detailed in the terms and conditions below. Registration for the warranty should be completed at www.creativehousewares.co.za. If you encounter any technical difficulties, contact the customer service line on 086 111 5006 for assistance.

The warranty includes:

- 1-year online warranty
- 1-year retail warranty
- 1-year communication opt-in

It's important to retain your original receipt as proof of purchase, which must be presented when making a claim under the terms of the warranty. If you don't register the product within 12 months of purchase, you'll forfeit the extended warranty.

If you experience any issues with your appliance, contact Customer Care on 086 111 5006, e-mail help@chwsa.co.za or WhatsApp on +27 63 014 0457 from 08h00 to 15h00 Monday to Friday excluding public holidays. Please note that the company is normally closed for two weeks around Christmas and New Year.

Product Usage Instructions

Please use the Mellerware product for normal domestic household use only. It's not suitable for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Before using the appliance, check it for any transport damage to ensure it's safe for use. Return it to the store as soon as possible for exchange if damaged. Don't use a damaged product as it will void the warranty.

If a refund or exchange is required, the product must be complete with all accessories, parts and packaging. Missing parts will render the warranty void. Any refund or exchange remains at the brand's discretion beyond the implied warranty granted by the CPA.

Don't alter the appliance as it will void the warranty. If you need service, make sure that the appliance is serviced only by a suitably qualified technician, and that only original spare parts or accessories are used to replace existing parts/accessories. If the power cord is damaged, the manufacturer or its service agent or a similarly qualified person must replace it to avoid a hazard. Any misuse or failure to follow the instructions for use renders the guarantee and manufacturer's liability null and void.

Children should be supervised to ensure they don't play with the appliance as it's not a toy.

ONLINE WARRANTY REGISTRATION

WHY REGISTER YOUR WARRANTY?

Mellerware pride ourselves on bringing premium quality appliances to market, and as a commitment to this level of quality we offer up to a 3 year warranty (1 Year Retail + 1 Year Extended Online warranty registration + 1 Year Extended opt-in communication warranty) on all of our products. To take advantage of the Free Extended Warranty options you will need to register your warranty online within the first year of purchase in order to make a valid claim. Now you can register your product, upload your warranty online and never have to worry about losing your receipt again. Enjoy the benefit of up to 3 year's warranty.

ADDED BENEFITS

In addition to providing you with an online profile of your registered products we will also provide a host of value added benefits:

- Discount voucher on product warranty registration
- Incentives and Competitions for registered users
- New recipes or ideas for your products
- New product developments – be the first to get the latest appliances
- Special offers on promotional items

How to Register your Online Warranty?

DESKTOP/ LAPTOP

- Open your internet browser and visit www.mellerware.co.za
 - Click on the "Register" link and create your username and password. Or if you have done this already login with your username and password.
 - Click on "Register your Warranty" and follow the easy instructions.
 - Scan and upload your receipt.

SMART PHONE/TABLET

- Open your internet browser and visit www.creativehousewares.co.za
- Click on the "Register" link and create your username and password. Or if you have done this already login with your username and password.
- Click on "Register your Warranty" and follow the easy instructions.
- Scan and upload your receipt.

Notes:

1. The online warranty system is a safe storage facility for your receipt.

2. You will be required to register on the Mellerware or Creative Housewares website. You will receive a username and password once registered. This will give you access to your profile.
3. From your profile you will be able to load products that you have purchased. In order to successfully register your warranty you will need to scan and upload your receipt to us.
4. All instructions on how to load your products are available inside your profile.
5. Please note that you must check that your receipt has been uploaded correctly. Creative Housewares cannot be held responsible for faxes or files not received.
6. For assistance with registration please email: help@chwsa.co.za

National Service Centre: 086 111 5006

e-mail: help@creativehousewares.co.za www.creativehousewares.co.za

REGISTER YOUR MELLERWARE WARRANTY

Thank you for purchasing a Mellerware product. Mellerware guarantees that your product has been thoroughly inspected and tested before being dispatched and is free from mechanical or electrical defects and complies with the applicable safety standards. With every Mellerware product purchased you will receive up to a 3 year warranty as detailed in the terms and conditions below.

FIRST YEAR – 1 YEAR RETAIL WARRANTY

Should defects due to faulty parts or workmanship develop, under normal domestic use, within 12 months from the original date of purchase please return the product to the store from where it was purchased for a refund or replacement at the discretion of the brand. Mellerware appliances are intended for domestic use only and not for industrial or professional use. The Warranty, if the product is used outside of domestic use or used in a commercial environment, is reduced to 3 months with no extended warranty available, all other terms and conditions applicable.

SECOND YEAR – OPTIONAL 1 YEAR ADDITIONAL EXTENDED ONLINE WARRANTY REGISTRATION

Mellerware takes pride in its product quality and therefore offer an extended 12 month warranty over and above the 1 Year Retail Warranty. Should defects due to faulty material or workmanship develop, under normal domestic use, after the initial 12 month period and within 24 months from the original date of purchase, please return the product to Mellerware for repair. Mellerware will assess and repair the product free of charge should it be found to be a valid warranty claim and will return it to you directly. Mellerware will replace a product with a similar product in the same or better condition, if the repair cannot be conducted for whatever reason. Should the product fall outside of the warranty, Mellerware will produce a repair and delivery quotation for your approval.

NB: Registration should be completed at www.creativehousewares.co.za. Should you experience any technical difficulties you are welcome to contact our customer service line on 086 111 5006 and one of our consultants will gladly assist with the online warranty registration. Should you not register the product within the 12 months of purchase, you will automatically forfeit this extended warranty.

THIRD YEAR – OPTIONAL 1 YEAR ADDITIONAL EXTENDED COMMUNICATION OPT IN WARRANTY

Mellerware takes pride in its product quality and therefore offer an additional 12 month warranty over and above the 1 Year Retail and 1 year online registration warranty. Should defects due to faulty material or workmanship develop, under normal domestic use, after the initial 12 month period, the extended online registration 12 month period and within 36 months from the original date of purchase, please return the product to Mellerware for repair. Mellerware will assess and repair the product free of charge should it be found to be a valid warranty claim and will return it to you directly. Mellerware will replace a product with a similar product in the same or better condition, if the repair cannot be conducted for whatever reason. Should the product fall outside of the warranty, Mellerware will produce a repair and delivery quotation for your approval.

NB: Registration should be completed at www.creativehousewares.co.za.

Should you experience any technical difficulties you are welcome to contact our customer service line on 086 111 5006 and one of our consultants will gladly assist with the online warranty registration and opt-in email communication. Should you wish to qualify for the additional third year extended warranty, you would need to have registered your warranty within the first 12 months from date of purchase and subscribed to receive brand communication. The extended warranty is conditional upon these requirements. Please note that you are however

free to opt out at any stage in accordance with the POPI act, this will however result in you forfeiting this additional extended “communication opt in” warranty from the recorded opt-out date.

Before returning your product, check the following:

- Your household mains supply socket is in good condition, working and switched on.
- The mains supply circuit is not overloaded (white trip switch on your DB board is off).
- You have read the trouble shooting guide in your Instructions for Use.
- All accessories and parts are present.

The following conditions apply:

1. Please ensure you retain your original receipt as this must be presented when making a claim under the terms of the warranty.
2. It is impossible to determine the warranty period without proof of purchase, so please keep this in a safe place. (NB. Your original receipt can be scanned onto the Mellerware website [www.mellerware.co.za] or Creative Housewares (Pty) Ltd [www.creativehousewares.co.za] for safe storage.)
3. If a refund or exchange is required the product must be complete with all accessories, parts and packaging. Missing parts will render the warranty void. Any refund or exchange remains at the brands discretion beyond the implied warranty granted by the CPA.
4. Upon receipt of your appliance, check it for any transport damage to ensure it is safe for use. Return it to the store as soon as possible for exchange if damaged. The warranty is void if products are damaged after use, so please do not use a damaged product.
5. Any alteration made to the appliance purchased will void the warranty.
6. Your product is designed for normal domestic household use. Failure to read and comply with the instructions for use, cleaning and maintenance will render your warranty void, so please read these instructions carefully to ensure your safety, and to get the most effective use from the product (e.g. not removing limescale; water deposits; insect infestation, and/or burnt products).
7. Any abuse, negligent, improper or accidental use or care will render the warranty void and Creative Housewares (Pty) Ltd will not be liable for any loss or damage.
8. Any attempted repair, or replacement of unauthorized parts will render the warranty void, so please contact an authorized service centre or service agent for any service or repair requirements.
9. NB: The warranty on replaced products will be from the original date of purchase and not from when the date replacement was made.
10. All repairs carry a 3 month warranty even if this falls outside of the warranty period.
11. Mellerware will attempt to conduct repairs within reasonable time, this in line with industry standards but cannot be held responsible or liable for any circumstances not under the brand's control.
12. This warranty does not apply to glass components, filters, consumables, and other parts subject to fair wear and tear.

Repairs out of the warranty period:

If service or repair becomes necessary outside the warranty period, this service is still available however all transport/postage, spares and labour costs will be for the customers' account. All chargeable repairs will require the customers' written acceptance of the quote. Once the go-ahead has been received Mellerware will undertake

to conduct the repair within a reasonable time and maintain the condition of the product as received. All repairs carry a warranty of 3 months from the date of the repair.

For any service, enquiries and complaints, please contact our Customer Care on 086 111 5006, e-mail help@chwsa.co.za or WhatsApp on

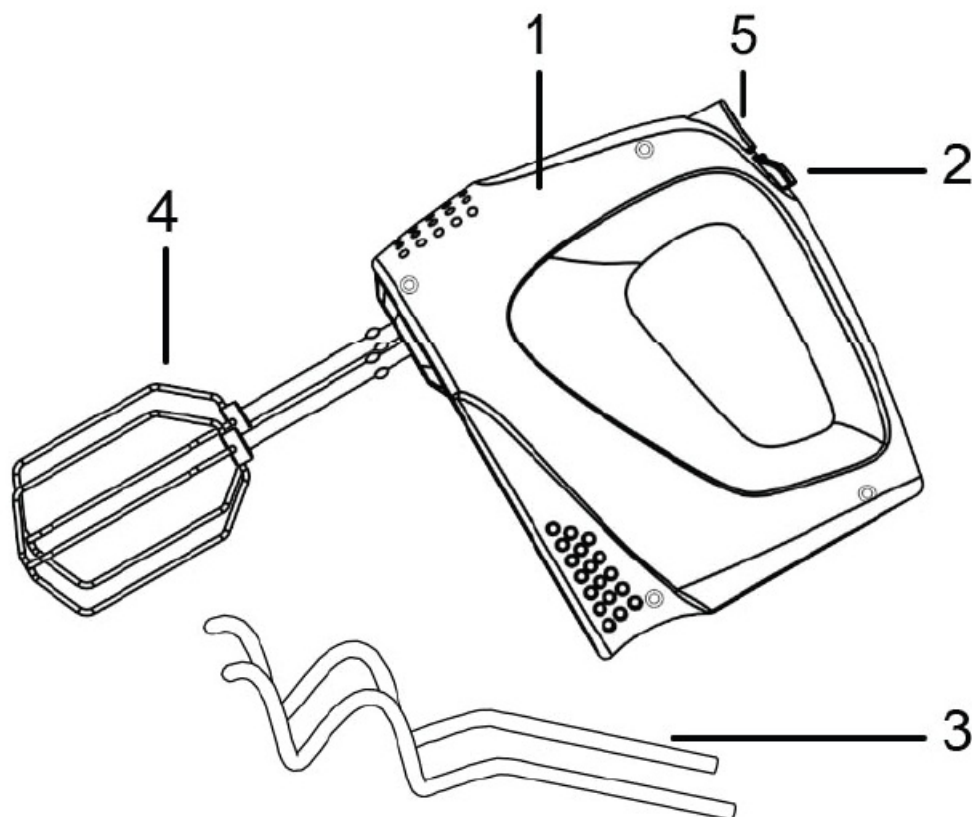
+27 63 014 0457 from 08h00 to 15h00 Monday to Friday excluding public holidays.

Please also note that the company is normally closed for 2 weeks around Christmas and New Year.

Please send all products to one of the listed service centres.

Dear Customer

Thank you for choosing to purchase a Mellerware brand product. Thanks to its technology, design and operation and the fact that it exceeds the strictest quality standards, a fully satisfactory use and long product life can be assured.



Parts description

1. Hand mixer body
2. Speed control switch
3. Dough hooks
4. Beaters
5. Eject button

Safety advice and warnings

Read these instructions carefully before switching on the appliance and keep them for future reference. Failure to follow and observe these instructions could lead to an accident. Clean all the parts of the product that will be in contact with food, as indicated in the cleaning section, before use.

- Use or working environment.

- Keep the working area clean and well lit. Cluttered and dark areas invite accidents.
- Use the appliance in a well ventilated area.
- Do not place the appliance on hot surfaces, such as cooking plates, gas burners, ovens or similar items.
- Keep children and bystanders away when using this appliance.
- Place the appliance on a horizontal, flat, stable surface suitable for withstanding high temperatures and away from other heat sources and contact with water.
- Keep the appliance away from flammable material such as textiles, curtains, cardboard or paper, etc.
- Do not place flammable material near the appliance.
- Do not use the appliance in association with a programmer, timer or other device that automatically switches it on.
- Do not use the appliance if the cable or plug is damaged.
- Ensure that the voltage indicated on the rating label matches the mains power supply voltage before plugging in the appliance.
- Connect the appliance to the mains power supply with an earth socket withstanding a minimum of 10 amperes.
- The appliance's plug must fit into the mains power supply socket properly. Do not alter the plug.
- If using a multi-plug check ratings carefully as the current used by several appliances could easily exceed the rating of the multi plug.
- If any of the appliance casings breaks, immediately disconnect the appliance from the mains power supply to prevent the possibility of an electric shock.
- Do not use the appliance if it has fallen on the floor or if there are visible signs of damage.
- Do not force the power cord. Never use the power cord to lift up, carry or unplug the appliance.
- Do not wrap the power cord around the appliance.
- Do not clip or crease the power cord.
- Do not allow the power cord to hang or to come into contact with the hot surfaces of the appliance.
- Check the state of the power cord. Damaged or tangled cables increase the risk of electric shock.
- The appliance is not suitable for outdoor use.
- Power cord should be regularly examined for signs of damage, and if the cord is damaged, the appliance must not be used.
- Do not touch the plug with wet hands.
- Personal safety:
 - CAUTION: Do not leave the appliance unattended during use as there is a risk of an accident.
 - Do not touch the heated parts of the appliance, as it may cause serious burns.
 - This appliance is only for domestic use, not for industrial or professional use. It is not intended to be used by guests in hospitality environments such as bed and breakfast, hotels, motels, and other types of residential environments, even in farm houses, areas of the kitchen staff in shops, offices and other work environments.
 - This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
 - This appliance is not a toy. Children should be supervised to ensure that they do not play with the appliance.
- Use and care:
 - Fully unroll the appliance's power cable before each use.
 - Do not use the appliance if the parts or accessories are not properly fitted.
 - Do not use the appliance when empty.

- Do not turn the appliance over while it is in use or connected to the mains power supply.
- Do not cover the cooking surface or food with aluminums foil and other similar materials.
- Unplug the appliance from the mains power supply when not in use and before undertaking any cleaning task.
- This appliance should be stored out of reach of children.
- Do not store the appliance if it is still hot.
- Never leave the appliance unattended when in use and keep out of the reach of children.
- If, for some reason, the appliance were to catch fire, disconnect the appliance from the mains power supply and DO NOT USE WATER TO PUT THE FIRE OUT.

Service:

- Make sure that the appliance is serviced only by suitably qualified technician, and that only original spare parts or accessories are used to replace existing parts/accessories.
- If the power cord is damaged, the manufacturer or its service agent or a similarly qualified person must replace it in order to avoid a hazard.
- Any misuse or failure to follow the instructions for use renders the guarantee and the manufacturer's liability null and void.

Instructions for use

Before use:

- Remove the appliance's protective film (if applicable). 3.1.2. Before using the product for the first time, clean in the manner described in the cleaning section.
 - Use and care.
 - Push the desired accessory into the hand mixer slots, until it locks into the proper position.
 - Add the ingredients into your selected bowl and sink the mixer down into the food.
 - Plug the mixer into the wall socket.
 - Slide the speed control switch to the desired speed.
 - When the desired consistency is reached slide the speed control switch to OFF ("0") position. Wait until mixing stops and unplug the mixer.
 - Remove the chosen accessory by pulling it out from the hand mixer slots.
- NOTE:** Set the speed depending on the type of food. Always start to work at low speed, and then gradually increase it. As the mixture becomes thicker, increase the power by switching to a higher speed.
- Once you have finished using the appliance: 3.3.1. Allow appliance to cool down.
 - Unplug the appliance from the mains power supply.
 - Clean the appliance as described in the cleaning section.

How to use the appliance beaters and dough hooks

- Insert the beaters or dough hooks unit they locked into. The dough hooks with only fit into the biggish socket.
- Plug in the appliance.
- Depending on the quantity to be prepared. Place the ingredients in an appropriate container.
- Push the speed selector to the right in the position "1"–"5".

- When you have finished using it, reset the switch to “0”.
- Unplug the appliance.
- Eject the beaters or dough hooks by pressing the eject button.

Caution:

- After 5 minutes continuous use, allow few minutes rest before.
- Do not operate more than 10 minutes at one time.

Cleaning

- Disconnect the appliance from the mains power supply and allow it to cool completely before undertaking any cleaning task.
- Wash the used accessories with warm soapy water and then dry.
- Clean the outer parts of the hand mixer with a damp cloth with a few drops of washing-up liquid and then dry.
CAUTION! Do not immerse electrical parts of the appliance in any liquid.
- Do not use solvents, or products with an acid or base pH such as bleach, or abrasive products, for cleaning the appliance.
- Never submerge the appliance in water or any other liquid or place it under running water.

Anomalies and repair

- Take the appliance to an authorised support centre if product is damaged or other problems arise.
- If the connection to the mains has been damaged, it must be replaced and you should proceed as you would in the case of damage.

Recycling

- These electrical products, cables, batteries, packaging, and the manual, should not be mixed with general household waste.
For proper recycling, please take these products to your nearest Creative Housewares office where they will be accepted for recycling free of charge.
- Alternatively, please contact your local authority or household waste disposal service for further details of your nearest designated collection point. Correct product disposal saves resources and prevents negative effects on human health and the environment.

Documents / Resources



[mellerware Mixo 26450 Hand Mixer With Dough Hooks and Beaters](#) [pdf] User Manual
Mixo 26450 Hand Mixer With Dough Hooks and Beaters, Mixo 26450, Hand Mixer With Dough Hooks and Beaters, With Dough Hooks and Beaters, Hooks and Beaters

References

-  [Quality Household Appliances](#) | [Home, Garden, Tools & Kitchen](#) | [Creative Housewares](#)
-  [Mellerware Home](#) | [Mellerware](#)