

# **Medtronic Guardian App Compatibility Instructions**

Home » Medtronic » Medtronic Guardian App Compatibility Instructions



#### **Contents**

- 1 Medtronic Guardian App Compatibility
- **2 Product Usage Instructions**
- 3 Official Compatibility Guide
- 4 Documents / Resources

# Medtronic

# **Medtronic Guardian App Compatibility**



#### **Product Information**

The GuardianTM app is a companion app for the GuardianTM 4 smart Continuous Glucose Monitoring (CGM) system. It provides users with real-time glucose monitoring and trends to help manage their diabetes effectively. The app is compatible with various iOS and Android devices, allowing users to access their glucose data conveniently.

Official Compatibility Guide (Updated April 12, 2023):

#### iOS Compatibility:

• iOS 13.6, 14.0, 14.2, 14.3, 14.4, 14.5, 14.6, 14.7, 15.0, 15.3, 15.4, 16, 16.1, 16.2, 16.3

#### Supported iPhone Models:

iPhone 6s, 6S Plus, SE (1st Gen 2016), 7, 7 Plus, 8, 8 Plus, X,XS, XS Max, XR, 11, 11 Pro, 11 Pro Max, SE (2nd Gen 2020), 12, 12 mini, 12 Pro, 12 Pro Max, 13, 13 mini, 13 Pro, 13 Pro Max, SE (3rd Gen), 14, 14 Plus, 14 Pro, 14 Pro Max

### Supported iPod Touch and iPad Models:

• iPod Touch (7th Generation), iPad Air 2, Air 4th gen, Mini 4th gen, Mini 5th gen, Pro (9.7), Pro (10.5), Pro (12.9), Pro (12.9) 2nd gen, Pro (12.9) 3rd gen

#### **Android 9 Compatibility:**

Samsung Galaxy S8, S8+, S9, S9+, A20, S10, S10 5G, S10+, S10e, S10 Lite, S10+ Olympic Games Edition,
 A50, A50s, A20s, Note 8, Xiaomi Mi Mix 2S, Xiaomy Mi9, Sony Xperia 1, Xperia 5, Sony Xperia ZX2\*, Huawei
 P30, LG G8 ThinQ, LG G8S ThinQ, LG V50 ThinQ, LG V50S ThinQ, Pixel 3

#### **Android 10 Compatibility:**

Samsung Galaxy S10, S10e, S10+, S10+ Olympic Games Edition, S10 5G, S20, S20 5G, S20+ 5G, A20, S20 FE, S20 FE 5G, A50, A50s, A51, A51 5G, A51 UW, A71, A71 5G, S20 Ultra 5G, A11, S10 Lite, A12, A12 Nacho, A13 5G, A20s, A21, A21s, S9, S9+, Note 10, Note 10 5G, Note 9, Note 10+, Note 10+ 5G, Note 20, Note 20 5G, Note 20 Ultra, Note 20 Ultra 5G, Xiaomi Mi9, Xiaomi Redmi Note 7, Sony Xperia 1, Sony Xperia 5, Huawei P30, LG G8 ThinQ, LG G8S ThinQ, LG V50 ThinQ, LG V50S ThinQ, Google Pixel 3, Pixel 3 XL, Pixel 3A, Pixel 4A, Pixel 4A, Pixel 4 XL

#### **Android 11 Compatibility:**

Samsung Galaxy S20, S20+, S20 5G, S20+ 5G, S20 Ultra 5G, S21, S21+ 5G, S21 Ultra 5G, S20 FE, S21 FE, S21, S20 FE 5G, A50, A50s, A51, A51 UW, A51 5G, A71, A71 5G, A12, A12 Nacho, A13 5G, A20, A20s, A21s, A30s, A32, A32 5G, A41, A52, A52 5G, A52s 5G, A70, A70s, A72, A72 5G, A90 5G, A11, S10 Lite, S10e, S10, S10 5G, S10+, S10+ Olympic Games Edition, Note 10, Note 10 5G, Note 10+, Note 10+ 5G, Note 20, Note 20 5G, Note 20 Ultra, Note 20 Ultra 5G, Google Pixel 3, Pixel 3 XL, Pixel 3A, Pixel 3A XL, Pixel 4A, Pixel 4A, Pixel 4A, Pixel 4A (5G), Pixel 5, Sony Xperia 1, Sony Xperia 5

#### **Android 12 Compatibility:**

Samsung Galaxy A13 5G, S10 Lite, S10e, S10, S10+, S10+ Olympic Edition, S10 5G, S20, S20 5G, S20+ 5G, S20 Ultra 5G, S20 FE, S20 FE (2022), S20 FE 5G, S21, S21 FE, S21+ 5G, S21+ Ultra 5G, S22 5G, S22+ 5G, S22+ Ultra 5G, Note 10, Note 10 5G, Note 10+, Note 10+ 5G, Note 20, Note 20 5G, Note 20 Ultra, Note 20 Ultra 5G, Google Pixel 3, Pixel 3 XL, Pixel 3A, Pixel 3A XL, Pixel 4A, Pixel 4A, Pixel 4 XL, Pixel 4A (5G), Pixel 5, Pixel 6, Samsung S-Class, Note 20

While the GuardianTM app is available for download on other models of Samsung, Xiaomi, Sony, LG, and Huawei phones, it has not been fully tested and verified to be compatible.

Medtronic and Medtronic logo are trademarks of Medtronic. Third-party brands are trademarks of their respective owners. Apple, iPad, iOS, iPod Touch and iPhone are trademarks of Apple Inc. Android is a trademark of Google LLC.

US-CGM-2100211

## **Product Usage Instructions**

To use the GuardianTM app with your GuardianTM 4 smart CGM system, follow these steps:

- 1. Ensure your smartphone or tablet meets the compatibility requirements mentioned in the Official Compatibility
- 2. Download and install the GuardianTM app from the respective app store for your device (App Store for iOS or Google Play Store for Android).
- 3. Launch the GuardianTM app on your device.
- 4. Follow the on-screen instructions to create an account or log in if you already have one.
- 5. Pair your GuardianTM 4 smart CGM system with the app by following the device-specific pairing instructions provided with your CGM system.
- 6. Once paired, the GuardianTM app will display real-time glucose readings and trends from your CGM system.
- 7. Use the app's features and settings to customize alerts, view historical data, and manage your diabetes effectively.
- 8. Regularly check for app updates to ensure you have the latest features and improvements.

**Note:** If you own a Samsung, Xiaomi, Sony, LG, or Huawei device that is not listed in the Official Compatibility Guide, you can try downloading the GuardianTM app. However, please be aware that full compatibility and functionality cannot be guaranteed as these models have not been fully tested and verified.

GuardianTM app

#### Official Compatibility Guide

Updated April 12, 2023.

Guardian™ 4 smart	- Convi system
iOS	13.6, 14.0, 14.2, 14.3, 14.4, 14.5, 14.6, 14.7, 15.0,15.3, 15.4, 16, 16.1, 16.2, 16 .3
iPhone	6s, 6S Plus, SE (1st Gen 2016), 7, 7 Plus, 8, 8 Plus, X, XS, XS Max, XR, 11, 1 1 Pro, 11 Pro
	Max, SE (2nd Gen 2020), 12, 12 mini, 12 Pro, 12 Pro Max, 13, 13 mini, 13 Pro 13 Pro
	Max, SE (3rd Gen), 14, 14 Plus, 14 Pro, 14 Pro Max
iPod Touch	7th Generation
iPad	Air 2, Air 4th gen, Mini 4th gen, Mini 5th gen, Pro (9.7"), (9.7") 5th gen, (9.7") 6th gen,
	Pro (10.5"), Pro (12.9"), Pro (12.9") 2nd gen, Pro (12.9") 3rd gen
Android 9	Samsung Galaxy S8, S8+, S9, S9+, A20, S10, S10 5G, S10+, S10e, S10 Lite, S10+
	Olympic Games Edition, A50, A 50s, A20s, Note 8, Xiaomi Mi Mix 2S, Xiaomy Mi9, Sony Xperia 1, Xperia 5, Sony Xperia ZX2*,
	Huawei P30,
	LG G8 ThinQ, LG G8S ThinQ, LG V50 ThinQ, LG V50S ThinQ,
	Pixel 3
Android 10	Samsung Galaxy S10, S10e, S10+, S10+ Olympic Games Edition, S10 5G, S20, S20 5G, S20+ 5G, A20, S20 FE, S20 FE 5G, A50, A50s, A51, A51 5G, A 51 UW, A71, A71 5G, S20 Ultra 5G, A11, S10 Lite, A12, A12 Nacho, A13 5G, A 20s, A21, A21s, S9, S9+, Note 10,
	Note 10 5G, Note 9, Note 10+, Note 10+ 5G, Note 20, Note 20 5G, Note 20 Ult ra, Note
	20 Ultra 5G
	Xiao Mi9, Xiaomi Redmi Note 7, Sony Xperia 1, Sony Xperia 5, Huawei P30,
	LG G8 ThinQ, LG G8S ThinQ, LG V50 ThinQ, LG V50S ThinQ,
	Google Pixel 3, Pixel 3 XL, Pixel 3A, Pixel 3A XL, Pixel 4, Pixel 4A, Pixel 4 XL

	Samsung Galaxy S20, S20+, S20 5G, S20+ 5G,S20Ultra 5G, S21, S21+ 5G, S21 Ultra 5G, S20 FE, S21 FE, S21, , S20 FE 5G, A50, A50s, A51, A51 UW, A 51 5G, A71, A71 5G, A12, A12 Nacho, A13 5G, A20, A20s, A21s, A30s, A32, A32 5G, A41, A52, A52 5G, A52s 5G, A70, A70s, A72, A72 5G, A90 5G, A11, S10 Lite, S10e, S10, S10 5G, S10+,
Android 11	S10+ Olympic Games Edition, Note 10, Note 10 5G, Note 10+, Note 10+ 5G, Note 20, Note 20 5G, Note 20 Ultra, Note 20 Ultra 5G,
	Google Pixel 3, Pixel 3 XL, Pixel 3A, Pixel 3A XL, Pixel 4, Pixel 4A, Pixel 4 XL, Pixel 4A (5G), Pixel 5,
	Sony Xperia 1, Sony Xperia 5

Android 12	Samsung Galaxy A13 5G, S10 Lite, S10e, S10, S10+, S10+ Olympic Edition, S10 5G, S20, S 20 5G, S20+ 5G, S20 Ultra 5G, S20 FE, S20 FE (2022), S20 FE 5G, S21, S21 FE, S21+ 5G, S21+ Ultra 5G, S22 5G, S22+ 5G, S22+ Ultra 5G, Note 10, Note 10 5G, Note 10+, Note 10+ 5G, Note 20, Note 20 5G, Note 20 Ultra, Note 20 Ultra 5G  Google Pixel 3, Pixel 3 XL, Pixel 3A, Pixel 3A XL, Pixel 4, Pixel 4A, Pixel 4 XL, Pixel 4A (5G), Pixel 5
Android 13	Pixel 4, Pixel 5, Pixel 6, Samsung S-Class, Note 20

While the GuardianTM app is available for download on other models of Samsung, Xiaomi, Sony, LG, and Huawei phones, it has not been fully tested and verified to be compatible.

Medtronic and Medtronic logo are trademarks of Medtronic. Third-party brands are trademarks of their respective owners. Apple, iPad, iOS, iPod Touch and iPhone are trademarks of Apple Inc. Android is a trademark of Google LLC.

#### **Documents / Resources**



Medtronic Guardian App Compatibility [pdf] Instructions

MM780G, Guardian App Compatibility, Guardian App, App Compatibility, App, Guardian, Guardian Compatibility

Manuals+,