



MECOOL KM7 Android 11 ATV Smart TV Box UHD 4K Media Player User Manual

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Dear Customer,

Thank you so much for your purchased. we hope that our product can meet your needs and expect:dens.

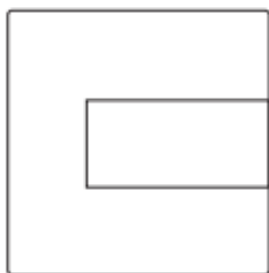
If you have any problems With the product please do not hesitate to contact us. We would like lo lake all responsibilities and provide the best service for you.

That again and best rashes for you!

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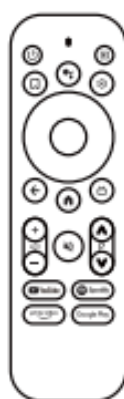
Accessories



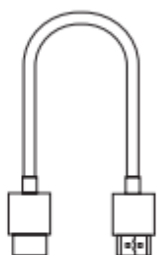
Media Player



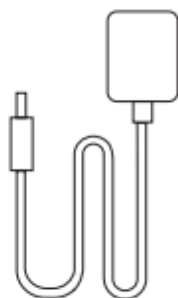
User Manual



Voice Remote

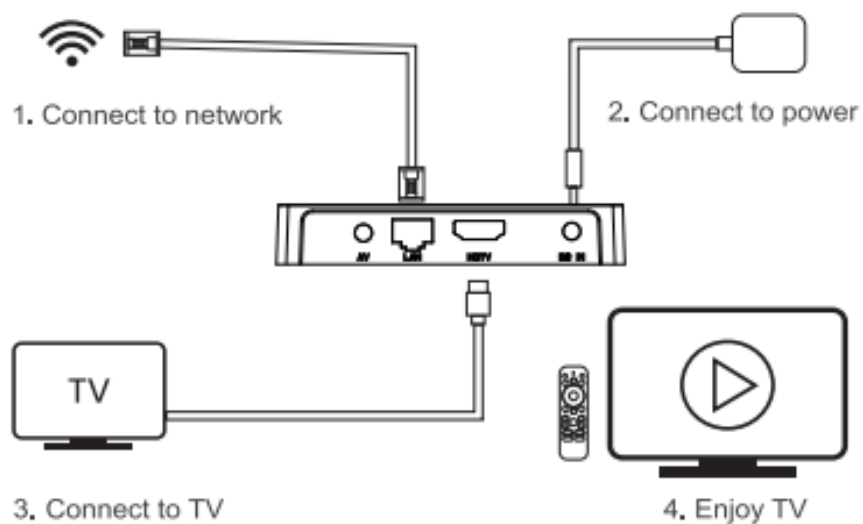


HDTV Cable

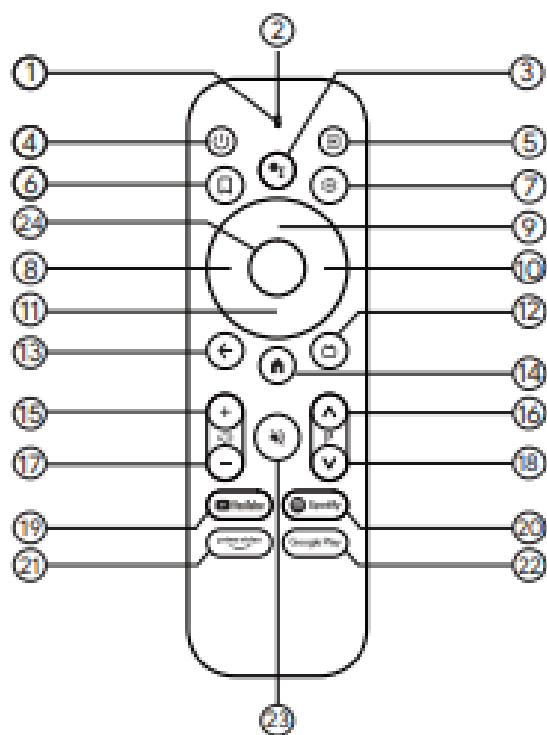


Power Adapter

Connection Diagram



BT Voice TV Remote Guide



1. Microphone
2. Indicator Light
3. Voice Control
4. Power On / Off
5. TV Input Switch
6. Bookmark
7. Settings
8. Navigate to Left
9. Navigate to Up
10. Navigate to Right
11. Navigate to Down
12. Live TV

13. Return
14. Shortcut Key to Home Page
15. Volume Up
16. PAGE+
17. Volume Down
18. PAGE –
19. Quick one-click access to YouTube
20. Quick one-click access to Spotify
21. Quick one-click access to Prime Video
22. Quick one-click access to Google Play
23. Mute
24. Press to Confirm

Google Assistant

Simplify your entertainment experience with Android TV, by signing into your Google account. Press the Google Assistant button on your remote to talk to Google.

System Setting Function

- Screen settings: You can adjust the screen zoom so that the screen shows the best status.
- Resolution settings: The machine defaults to automatic. You can manually adjust to the best display status.
- Date & time settings: Set your GMT time, and time display format. (Note: The system display time is synchronized with the network time after the network connection is successful).
- Uninstall APPS: You can uninstall unwanted APKs to keep your system in top condition.
- Factory reset: Be carefully to do this. All the data will be cleared after factory date reset.

Android TV makes it easier to get more from your TV. Choose from 400,000+ movies and shows from across streaming services. Ask Google to control your TV, get recommendations of what to watch, dim the lights, and more with your voice. Cast photos, videos, and music from smart devices to your TV with Chromecast built-in™.

- Subscriptions may be required for certain content providers.
- Casting optimized for selected services only. Streaming quality for other content might vary. Supported operating systems and devices:

Android™ 2.3 and higher, iOS® 7 and higher, Windows® 7 and higher, Mac OS® 10.7 and higher and Chrome OS (version 38 or higher).

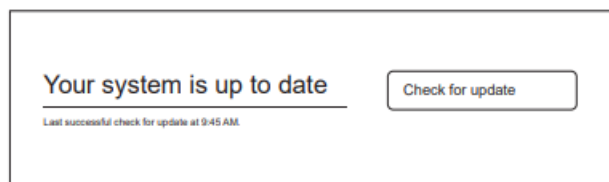
Firmware Update Instruction

[System Update)

- Run the 'System update app.
- Select System update, the device will detect and update to the latest version.

Check for update

Your system is up to date
Last successful check for update at 9:45 AM.



Note: DO NOT power off the device during updating process.

Please do not download any third party software to upgrade. This product belongs to genuine system. The upgrade will only be operated through OTA, or please contact the seler to upgrade.

Troubleshooting Warning

In any case, please do not try to repair the TV box yourself, so as not to invalidate the warranty. Do not open it because there is a risk of electric shock. If any problems occur, you can check them first by referring to the methods listed below. If you are unable to resolve the issue through the list below, please contact the dealer for assistance.

Problem	Solution
TV no signal	<ol style="list-style-type: none">1. Confirm if the blue light is on after the machine is turned on.2. Wait 1 minute after turning on the machine, then press the power-off button of the remote when it towards the machine (Note: please only press the button once at one time). 5 seconds later , if the machine automatically turns red red, the machine is working normally.Check if the cables connection is working and the tv source setting are correct. If the machine does not turned red, please contact the seller for help.

WIFI Disconnection	<ol style="list-style-type: none"> 1. Confirm if WIFI can be opened for use. If you cant open it. please restart and try again please contact the seller for help. 2. WIFI can not be connected when open.Please restart the router device and try to connect for another time. 3. Send a WIFI hotspot with your mobile phone to see if the box can be connected. 4. The machine will automatically disconnect the wifi connection when connected to a wired network.
Unable to use google assistant	<ol style="list-style-type: none"> 1. Confirm if the bluetooth remote control matches successfully in the setup menu. 2. See if the machine is connected to the network. Please play You tube video to confirm that the network is normal. refer to the correct operation of the remote control voice.
The remote Control Does not respond sometimes	<ol style="list-style-type: none"> 1. Please replace the battery and try again. 2. please confirm that the use distance is within 6 meters. 3. confirm if the bluetooth remote control matches successfully in the setup menu.

The machine does not boot into the system	Please contact the seller directly.
Play video without sound	<ol style="list-style-type: none"> 1. Please confirm if the sound is on silent mode. 2. If the play source is a special format, you can contact the seller to help do a test verification.
OTA cannot be upgraded	<ol style="list-style-type: none"> 1. Make sure the machine is connected to the network successfully. 2. If the machine is currently in the latest software state. OTA will not be able to detect update software.
Third party APK is not supported	<ol style="list-style-type: none"> 1. Note: This product system belongs to Google ATV system, Does not support the APK of mobile version. If you need to download and install it from the Google Playstore. 2. If there is important APK That you need to install from a third party, please contact the seller to help check if you can find the appropriate compatible version for use.

Mouse Pointer function is not supported	This product Belongs to Google ATV system and does not support the mouse pointer function. Please use the original remote control if the product.
Other questions	If there are any other problem that can not be solved y ourself, or you do not understand some features for thi s device, please contact the seller directly we are happ y to help

Tips

- Keep a minimum of 10cm clearance around the device, do not cover newspapers or other items
- The equipment must not be exposed to water droplets or water splashes. Objects such as vases filled with liquids must not be placed on the machine
- Keep the product away from moisture, exposure, high temperatures, etc, away from magnetic objects
- Avoid scratching the case and the interface, and prevent damage due to fang, throwing or strong impact
- Use a dedicated power adapter to prevent damage to important components on the motherboard due to excessive current
- Please do not attempt to disassemble this product yourself. The repair work is only for authorized personnel of the company
- The battery must not be exposed to some conditions like sunlight, fire, or similar overheating environment.

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These kmits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions;

1. This device may not cause harmful interference
2. This device must accept any interference received, including interference that may cause undesired operation


This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body

FCC ID: 2AGKB-KM7

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Customer Service Email:
mecool.service@gmail.com

Documents / Resources

	<p>MECOOL KM7 Android 11 ATV Smart TV Box UHD 4K Media Player [pdf] User Manual KM7, 2AGKB-KM7, 2AGKBKM7, Android 11 ATV Smart TV Box UHD 4K Media Player, KM7 An droid 11 ATV Smart TV Box UHD 4K Media Player</p>
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