



MECOOL 2AGKB-KD2 Android TV Stick User Manual

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MECOOL

Hi! Let's start now.



MECOOL TV Stick

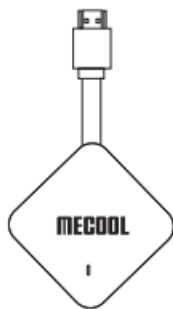
Welcome

Thanks for choosing Mecool TV stick. Read through these instructions carefully to set up your Mecool TV stick and begin streaming your favorite movies and TV shows.

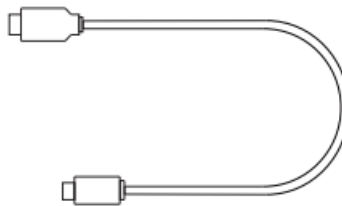
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Package contents



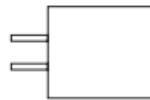
MECOOL TV Stick



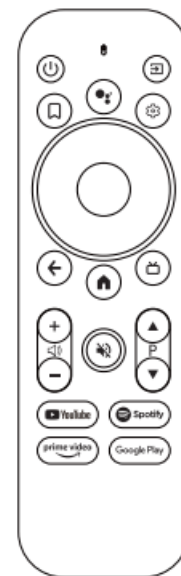
USB Cable



User manual

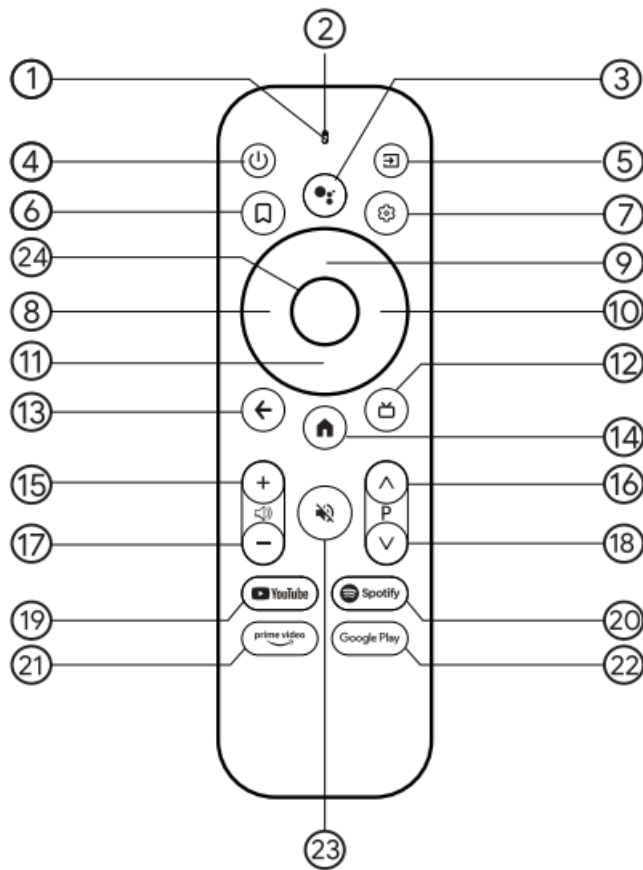


USB Power adapter



BT remote control

BT Voice Remote Guide

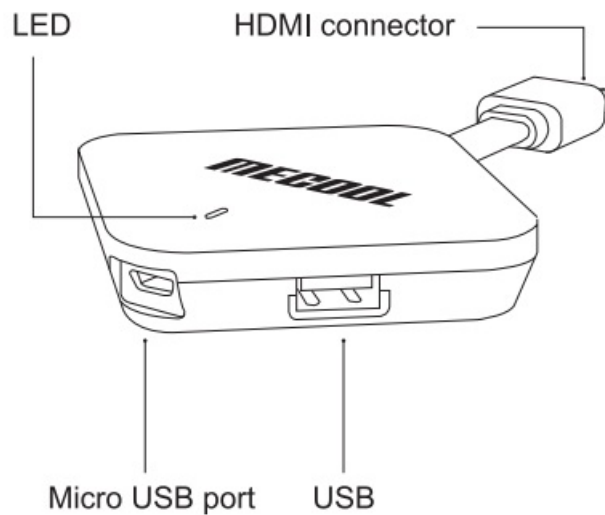


1. Microphone
2. Indicator Light
3. Voice Control
4. Power On / Off
5. TV Input Switch
6. Bookmark
7. Settings
8. Navigate to Left
9. Navigate to Up
10. Navigate to Right
11. Navigate to Down
12. Live TV
13. Return
14. Shortcut Key to Home Page
15. Volume Up
16. PAGE+
17. Volume Down
18. PAGE –
19. Quick one-click access to YouTube
20. Quick one-click access to Spotify
21. Quick one-click access to Prime Video
22. Quick one-click access to Google Play
23. Mute
24. Press to Confirm

Before you begin, locate the 2 AAA batteries for the mecool TV stick Remote. Insert the 2 AAA batteries into the TV stick Remote control.

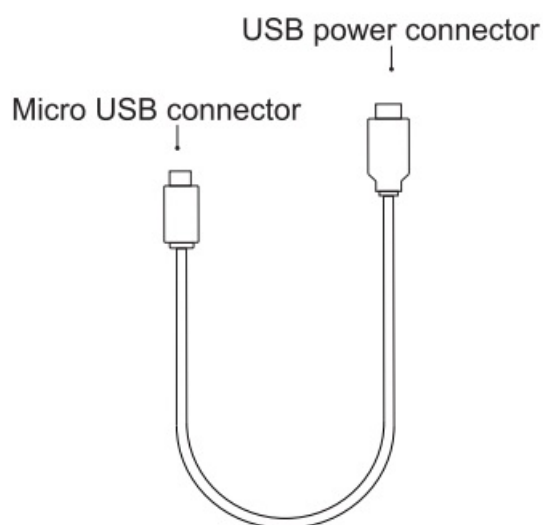
Product Overview

MECOOL TV Stick



- HDMI connector – Connect to an HDMI port on a TV
- LED – Display the status of the TV stick
- Micro USB port – Connect the Micro USB connector to this port
- USB – Play media files, software upgrades, etc. in the U disk

USB Y-CABLE



- Micro USB connector – Connect to the Micro USB port on the TV Stick.
- USB power connector – Connect to USB power adapter.

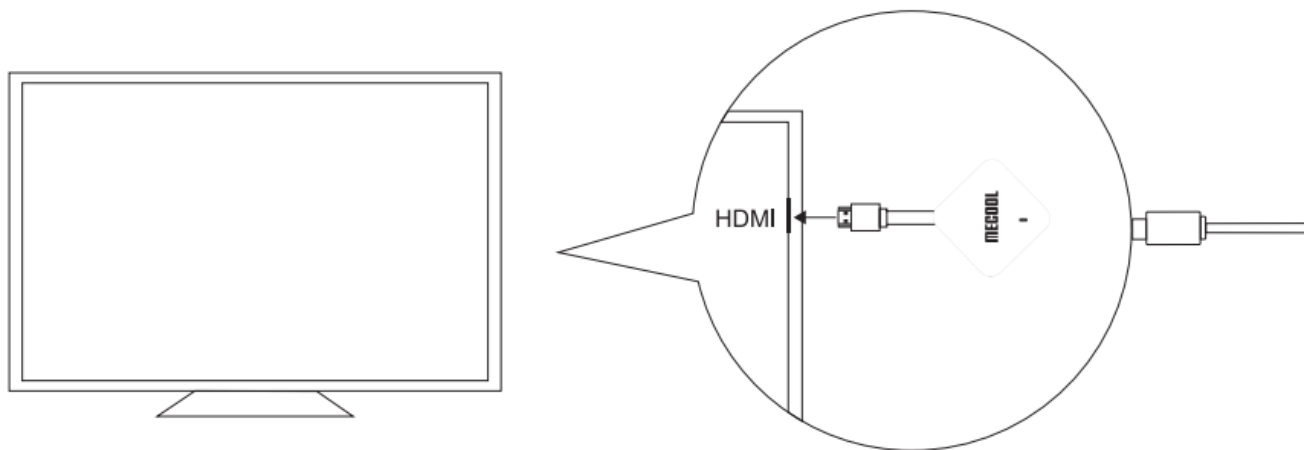


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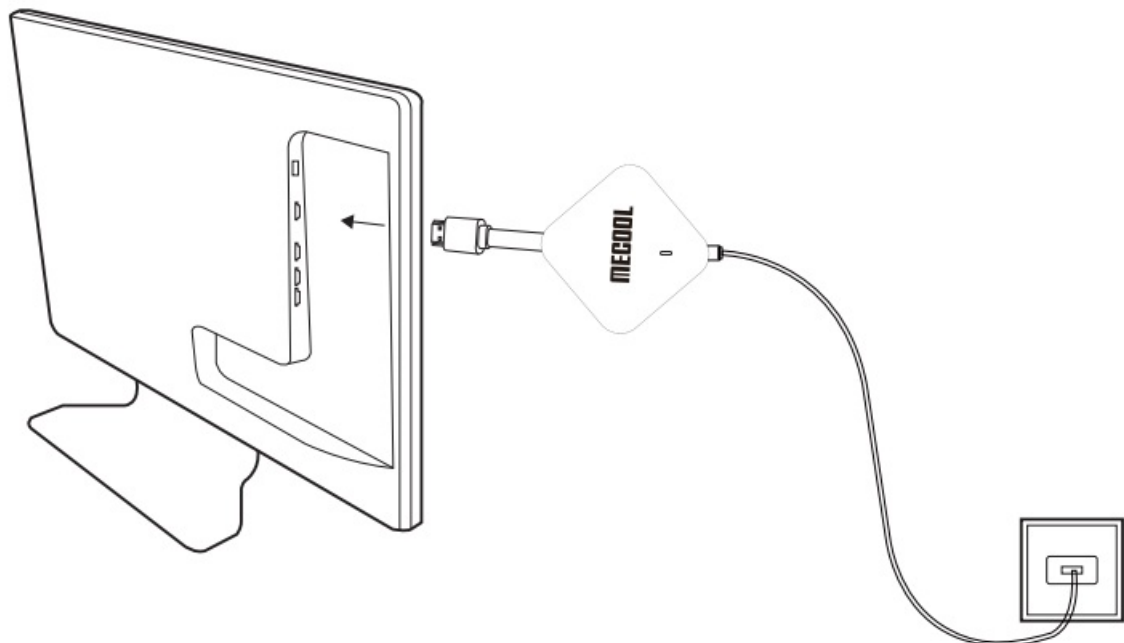
Get Started

Connect the TV Stick to your TV

1. Plug the TV Stick into an HDMI port on your TV.



2. Connect the micro-USB cable between the Stick and the included power adapter. Plug the power adapter into an A/C power outlet.

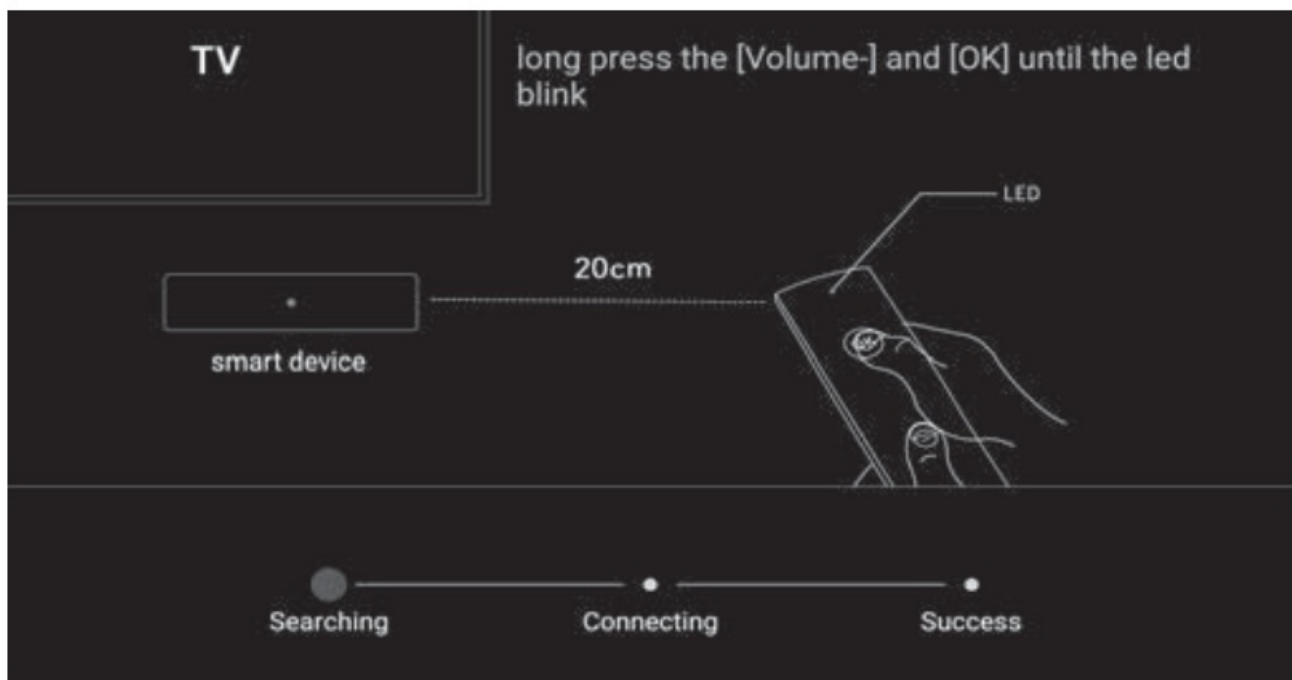


3. Turn on your TV, then press the TV's Input or Source button to select the HDMI input that the TV stick is connected to. The LED light on the TV stick will light up, and the screen will display the remotecontrol pairing interface.

INPUT
TV
AV1
AV2
HDMI

BT remote control pairing

Press and hold the VOL- and OK button on the remote control until the indicator on the remote control flashes. After the pairing is successful, it will automatically quit this menu.



Connect to Network

Mecool TV stick requires a wireless connection. Connect your device to the Internet to access movies, TV shows, games, and the other apps. The TV Stick will automatically detect wireless networks in your area. Select your network and enter the password to connect.

Note:

- For optimal wireless performance, do not place your TV Stick in an enclosed cabinet, as it impacts signal strength to the device and remote control.
- For TV Stick, use the HDMI extension cable if your TV Stick is blocked by an object that may impact signal strength to the device and remote control.

Sign in to your google account

To use Google Assistant, Google Play Store, you must sign in to your Google Account.

System settings function:

Change the system language

Open Settings – Device Preferences – Language to select system language.

Firmware Update

Run the update app, select OTA update, the device will detect and update to the latest version.

Note: DO NOT power off the device during updating process.

Please do not download any third party software to upgrade. This product uses genuine system. The upgrade will only operate through OTA, or please contact the dealer to upgrade.

Factory data reset

Open "Settings-Device Preferences-About-Factory Reset", be careful to do this, after factory data reset, all data will be erased.

Troubleshooting:

In any case, please do not open it by yourself or try to repair the TV stick, so as not to invalidate the warranty. If any problem occurs, you can check it first by referring to the methods listed below. If you are unable to resolve the issue through the list below, please contact the dealer for assistance.

Problem	Solution
TV no signal	<ol style="list-style-type: none"> 1. Disconnect the power cable from the power outlet. Wait for one minute then reconnect it. 2. Make sure that the power cable is securely connected. 3. Make sure the white light is on after the TV stick is turned on. 4. Confirm that the TV signal source has been switched to the HDMI channel inserted by TV Stick. 5. Wait 1 minute after turning on the TV stick, then press the power off button of the remote when TV stick (Note: please only press the button once at 5 seconds later if the TV stick automatically turns red, the TV stick normally. Check if the cable connection is working and the TV source settings are correct, If the TV stick does not turn red light. please contact the seller for help.
WIFI connection fails	<ol style="list-style-type: none"> 1. Check signal strength for WIFI connection the TV Stick may be too far away from WIFI router. 2. Make sure password is entered with correct upper or lower case letters. 3. Check if TV stick is connected correctly WIFI, 4. Try powering off and unplugging TV stick to restart. 5. Try restart the WIFI router, and also check for interference or WIFI channel problems.
Unable to use voice function	<ol style="list-style-type: none"> 1. Make sure the BT remote control Paired successfully in the settings-Remotes&Devices menu. 2. Make sure the TV stick is connected to the network. Please play You Tube video to confirm that the network is working. 3. Go to the settings-Remotes&Devices menu, delete the remote from the list and pair it again.
The remote control does not respond sometimes	<ol style="list-style-type: none"> 1. Please replace the battery and try again. 2, Please confirm that the use distance is within 6 meters. 3. Confirm if the bluetooth remote control matches successfully in the setup menu.
Play video but no sound	<ol style="list-style-type: none"> 1. Make sure that the volume of the TV and TV stick is not muted or set to zero. 2. If the play source is a special format, you can contact the dealer to help do a test verification.
Some apps cannot be searched	<p>As TV Stick used the Android TV system, the Google Play Store is also the TV version which all the apps from it are designed for the TV version. The apps in it are all the TV version. There is no mobile version of the app. If you can't find the app you want to download it means that this app does not have the TV version. If you need to install and use such apps, please contact the dealer to help check if you can find the appropriate compatible version for use.</p>
Other questions	<p>If there are any other problems that cannot be solved yourself, or you do not understand some features for this device, please contact the dealer directly we are happy to help.</p>

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not

installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.


Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.


This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.


This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator&your body.

‘Google, Google Play,YouTube and Android TV are trademarks of Google LLC.’

‘Google Assistant is not available in certain languages and countries.’



 Customer Service

 Email: mecool.service@gmail.com

Documents / Resources

	MECOOL 2AGKB-KD2 Android TV Stick [pdf] User Manual KD2, 2AGKB-KD2, 2AGKBKD2, 2AGKB-KD2 Android TV Stick, 2AGKB-KD2, Android TV Stick, TV Stick, Stick
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