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MECHEN H11 Digital Player User Manual

Contents
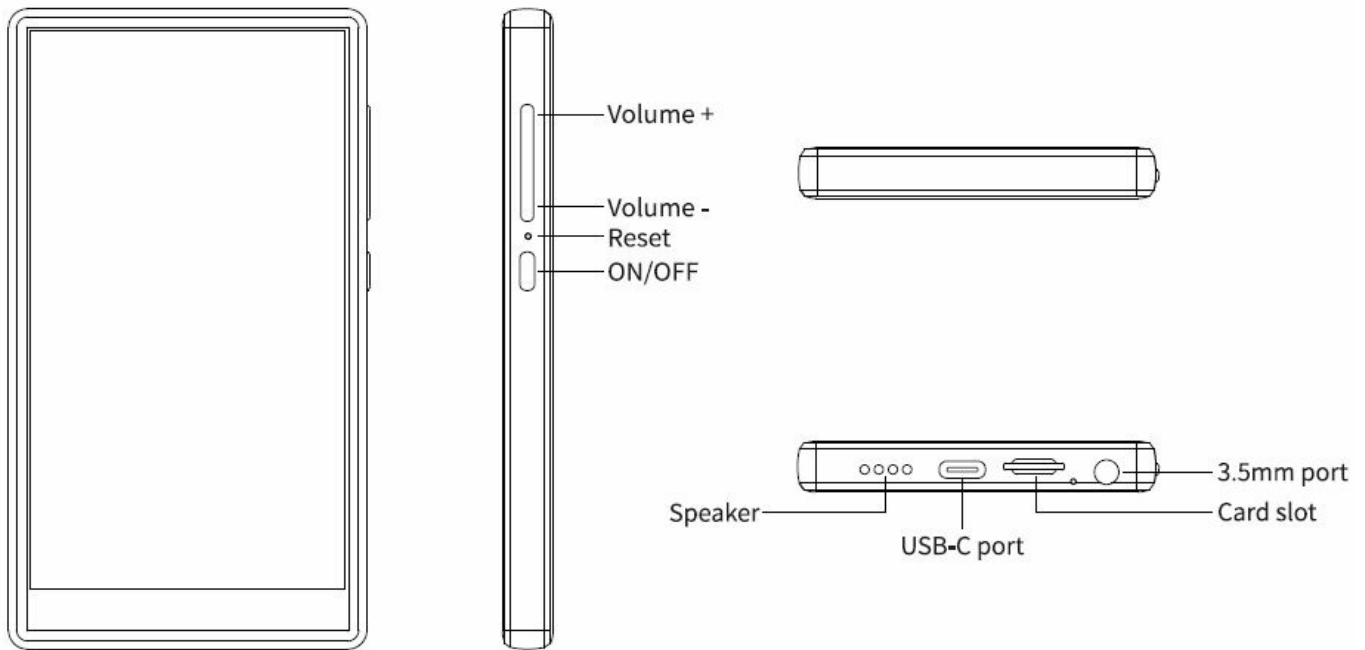
MECHEN H11 Digital Player

Thanks for your purchase!

Welcome to download manuals at **www.mechen.com.cn**
Any after sales service needed, please feel free to contact us **mechenservice@hotmail.com**

Key Diagram

Boot-up Wizard

- When 1st use, please follow the boot-up wizard to set the language, internet, date& time, Google service (Internet, date & time setup can be skipped)…
- The first boot up may take a few minutes, so please be patient.
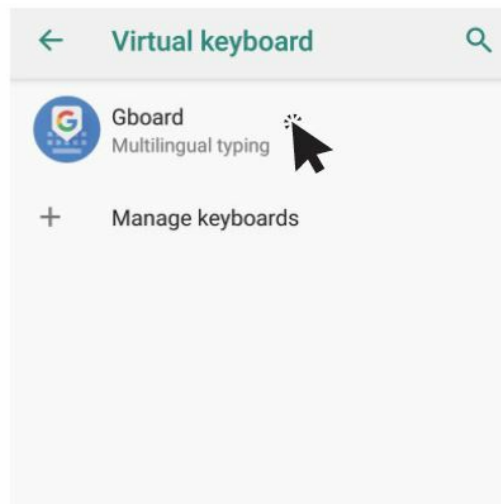
Pre-use Settings

Set the language

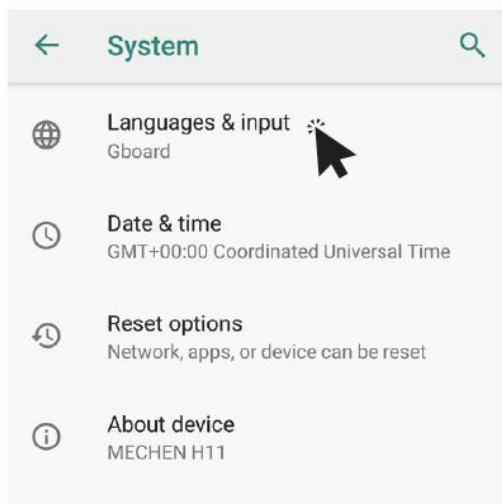1. Set the language in Settings ⚙, scroll to the bottom and select System. Follow the diagram below to add the language you are using.
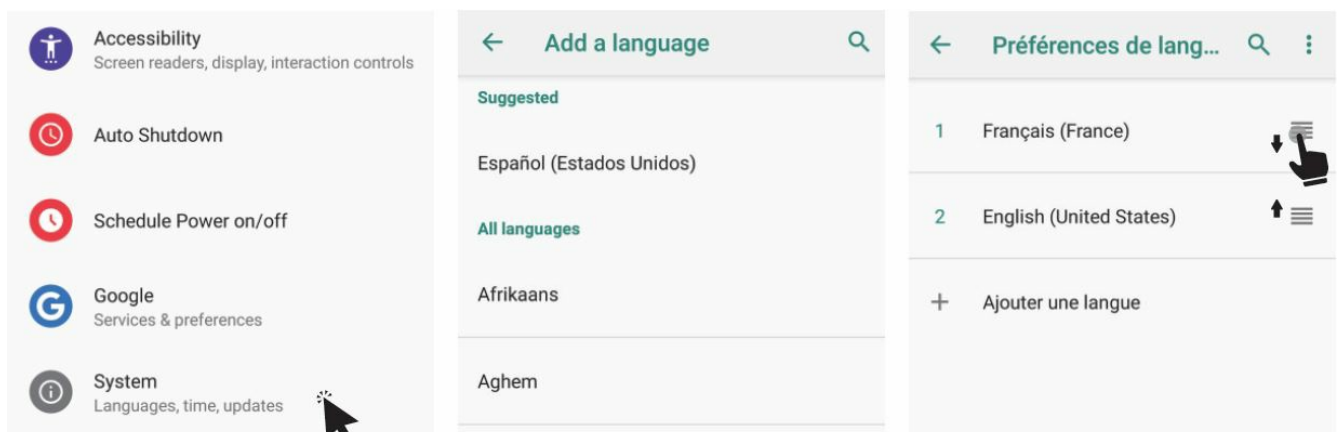
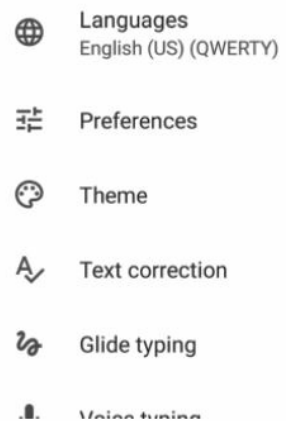2. Press and hold this icon ☰ to adjust the order of the languages.

Set the keyboard
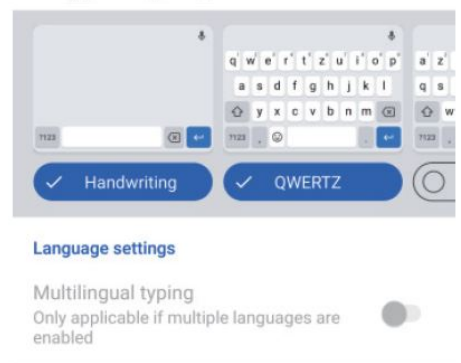
- Also set the keyboard language in System. The default keyboard is Gboard.
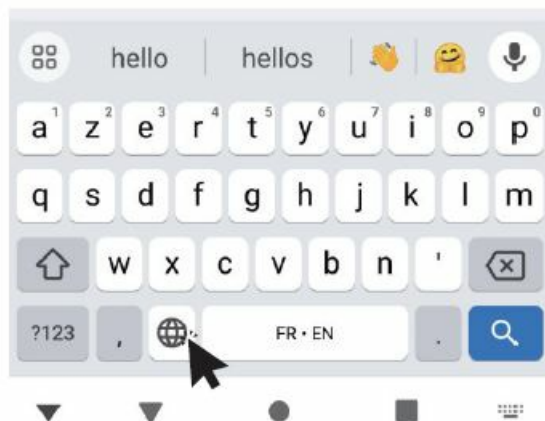
- If you've set multi-language, please hit the icon ⊕ to switch keyboard language.

Set the internet
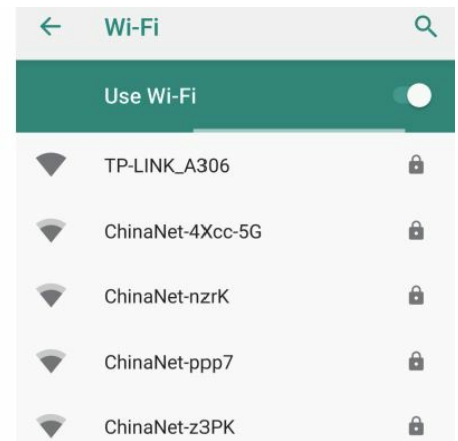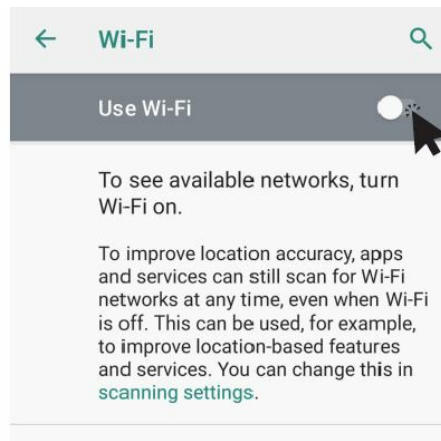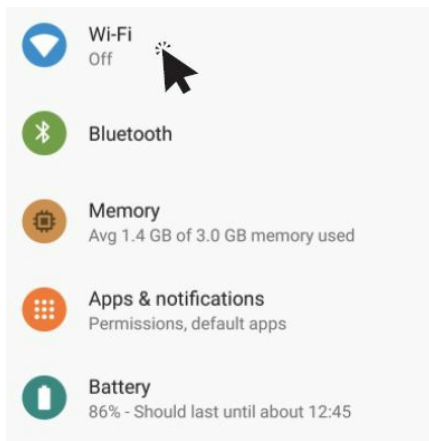
- Turn on WIFI and connect with the available network. So you can surfing the internet and streaming music.

Set the time zone
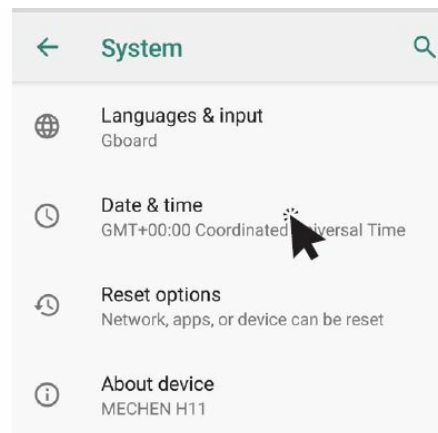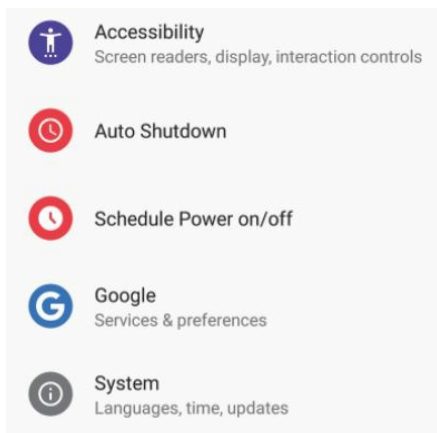
- Set the time zone in System-Date&Time. If you' ve set the WIFI successfully, once you set the time zone, it update to your local date and time.

Support Google Play Store

Free download and installation, you can download and install any kind of applications from the google play store.

- Please do not install high capacity games / heavy games as this is just a music player.
- Please do not install applications from any third-party or unknown sources out of google play store, it may causes compatibility problem or virus, etc.
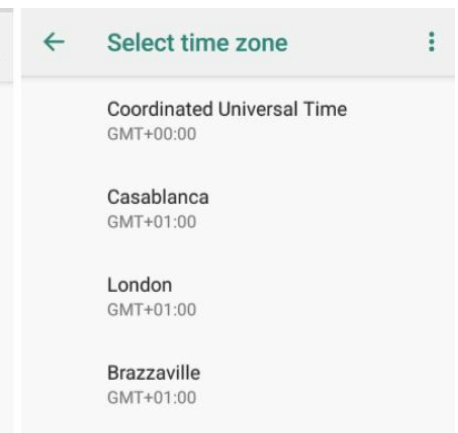- Application installation will do effect the system speed, the more apps installed, the slower the system will be. Once the music player stuck or restart without a notice, it may be caused by the installation of too many apps, in this case, please remove some of the apps to leave a space for system to run smoothly.

When you use Google Play Store, you may be prompted that Google Play won't run unless you update the Google service, don't worry, just follow the prompts to update.

Bluetooth

- This is a 2 way Bluetooth, connect the device and the mobile phone using Bluetooth, so you can transfer files

to each other through Bluetooth.

- **Bluetooth device name:** MECHEN H11
- Please disconnect the Bluetooth device from other devices before pairing with this unit, otherwise the pairing will fail.

Reset And After-sales

Reset

- If the device get stuck, please poke the reset hole for 3-5 seconds, make sure you did the reset successfully, then turn on the device.

After-sales

- **Any quality problem, please contact our after-sales service: mechenservice@hotmail.com**

Specifications

Model	MECHEN Hll
Built-in RAM+ROM	3+16GB
Android	Android 9.0
Screen	5.0inch, 1080X 1920 IPS
Bluetooth	4.1, 2 way
Screen Density	160 dpi
WIFI	Dual band, 2.4G&SG
Audio format	MP3 WMA AAC WAV APE FLAC M4A DTS
Video format	RM, RMVB, FLV, MP4, DAT, MKV, MPG, MOV, TS
E-book format	EPUB, MOBI, AZW3, PDF, DJVU, CBR, CBZ, WORD, DOC, DOCX, RTF, ODT, TXT, FB2, ZIP, RAR
Recording format	AMR
Image format	JPEG, BMP, GIF, PNG
Supported OS	Window XP, VISTA, WINDOWS 7/8/10, Mac OS 10
Battery	2500 mAh
Charging time	about 4 hours for a full charge (SV IA charger)
Micro SD card Format	FAT 32

Trouble Shooting

The device does not respond to charging or connecting to the PC

Usually, use a USB cable to connect the player to the computer, the top of the player will appear with an icon Pon the top of the screen.
And an MTP device named MECH EN HU will appear in the drive list of your computer.

Troubleshooting

- Check whether it is caused by poor contact.
- Check whether the USB port is damaged.
- Check if the USB cable is damaged.
- You can also try to use the USB cable to connect to other devices.
- If there is also no response, it means also that the USB cable has been damaged. Please contact after-sales support for a replacement or refund.

The SD card is not working properly

Please try:

- Re-insert it into the MECH EN HU player.
- Check the SD card for physical damage.
- Check if the SD card is FAT32 or EXFAT. (only FAT32 format is perfectly supported)
- Restart the MECH EN HU or factory reset.
- Make sure that the SD card's metal teeth are clean.
- Make sure that the SD card has sufficient free storage for your needs.

If you still run into any issues, e-mail us with a video or photo showing them.

The operating speed become slowly / stuck/ restart

Sometimes it may caused by different factors, for e.g.,

- Too many application installed, in this case, please remove some of the applications and leave a space for system to run smoothly.
- Software incompatibility, if you install other third-party unknown software into this player, in this case, please remove the software.
- WiFi signal is poor will effect the speed while using live streaming applications.

Warning

- Do not leave the device in an environment where the temperature is too low or too high (below-l0°C or above S0°C) for a long time. Extreme temperature environments will cause the device to deform and shorten its service life of the device.
- Do not place the device in the water.
- Do not use the equipment under thunderstorm weather.
- Do not expose the equipment to the sun for a long.

www.mechen.com.cn

Documents / Resources

MECHEN USER MANUAL DIGITAL PLAYER	**MECHEN H11 Digital Player** [pdf] User Manual H11 Digital Player, H11, Digital Player, Player

References

- **User Manual**

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