

## MAXGuide Scotiabank Theatre Visual User Guide

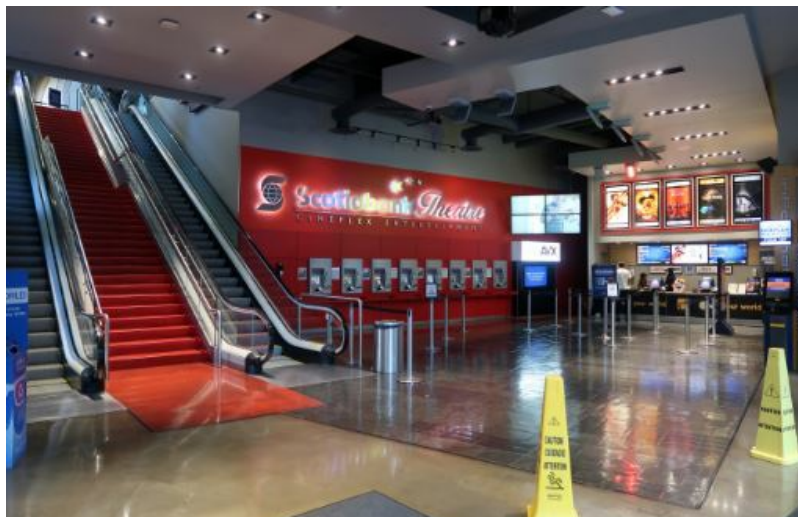
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# MAX GUIDE

## MAXGuide Scotiabank Theatre Visual



Location 259 Richmond Street West, Toronto, ON M5V 3M6. The closest intersection is Richmond St. W. & John St.



**Figure 1**

A Map of downtown Toronto with Scotiabank Theatre at Richmond St. W. and John St., and Adelaide St. W. to the south.

## General information

This venue is a general admission Route of arrival. Please see Festival Street closures



### **Subway Scotiabank**

The theatre is located near Osgoode Station on Line 1. It is a 500 m or 6-minute walk from Osgoode Station to the theatre.



### **Streetcar or bus**

The Queen Streetcar (Route 501) stops at Queen St. W. & John St. It is a 150 m or 2-minute walk from the streetcar to the theatre.



### **GO Transit or Via Rail Scotiabank**

The theatre is a 1.6 km or 21-minute walk from Union Station. From Union Station, the subway can be taken Northbound to Osgoode Station.



### **Driving Accessible underground**

RioCan Hall's paid parking lot is within 30 m.

## The entrance and lobby

- Patrons with accessibility needs should arrive via the main entrance.
- Passenger drop-off is possible in front of the theatre with curb ramps outside the venue with a step-free, wheelchair-accessible entrance

- The front doors utilize a push-to-open button on the doors furthest to the right of the entrance
- There are currently no tactile colour-contrast cane detection tiles or truncated domes at the entrance or drop-off areas.
- There is a small overhang available for protection from the elements.



## Rush lines

- Rush Lineups are located on Richmond St. heading west away from the entrance to the building.



- If the lineup is large it curves and heads South on Widmer.



## Access to theatres

- Access to the theatres includes stairs, escalators, and an elevator

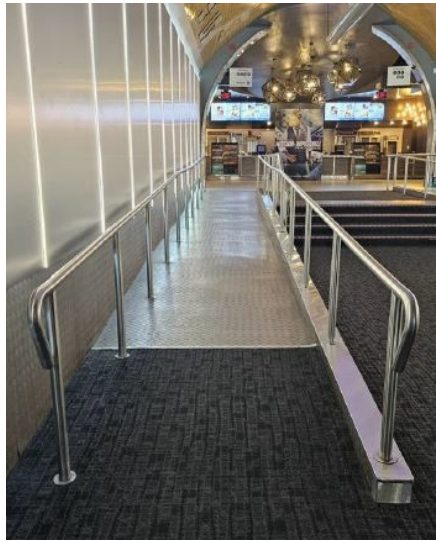
- Patrons who need elevator access can find the elevators located to the right (south) of the “up” escalators
- There are 75 stairs to get to the second floor
- There is escalator access both up and down from the second floor
- There is a ramp to access theatres 5–11



### **Seating**

Most cinemas have 2–3 steps between each row. Cinemas 12 (IMAX) has 1–4 steps between rows





<b>Cinema 1</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 552	4 seats	2 seats	Row A
<b>Cinema 2</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total seats: 475	6 seats	6 seats	Rows AA, BB, and A
<b>Cinema 3</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 386	3 seats	2 seats	Row A
<b>Cinema 4</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total seats: 388	3 seats	1	Row A
<b>Cinema 5</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total seats: 134	3 seats	2	Row A
<b>Cinema 6</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 137	3 seats	2	Row A
<b>Cinema 7</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 184	3 seats	2	Row A
<b>Cinema 8</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 178	3 seats	1	Row A

<b>Cinema 9</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 192	3 seats	0	Row A
<b>Cinema 10</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 228	3 seats	2	Row A
<b>Cinema 11</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 227	4 seats	4	Row A
<b>Cinema 12 (IMAX)</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 412	4 seats	2	Row C
<b>Cinema 13</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 310	4 seats	2	Row A
<b>Cinema 14</b>	<b>Accessible Seating</b>	<b>Companion Seats</b>	<b>Step-Free seating</b>
Total Seats: 305	4 seats	2	Row A

### Assistive devices & services available

<b>Closed Captions</b>	Yes	<ul style="list-style-type: none"> <li>● Captiview</li> <li>● Compatible with all theatres</li> </ul>
<b>Assisted Listening</b>	Yes	<ul style="list-style-type: none"> <li>● Receivers with headset or neckloop option</li> </ul>
<b>Descriptive Sound</b>	Yes	<ul style="list-style-type: none"> <li>● Receivers with headset or neckloop option</li> </ul>

### Concession stand

- Food, drinks, and alcohol can be purchased at the concessions and outtake stands, or bar/lounge area



- No outside food or drinks



- Cash, Debit, and Credit are accepted
- Water fountains are available near the accessible washroom on the left side of the Outtakes counter
- Water Bottles can be refilled by concession attendants and audience members can request a cup of water

**Washrooms**

Gender Neutral	No	
Sensored Flushing	Yes	
Sensored Faucets	Yes	
Automatic soap dispensers	Yes	
Sensored hand dryers	Yes	No paper towel
Change Tables	Partial	The Family Washroom near the concession

The closest washrooms to the cinemas are located in the hallway directly across from Cinema 6 and are accessible Figure 8: Photograph of accessible washroom near concession stand.



**Documents / Resources**





[MAXGuide Scotiabank Theatre Visual](#) [pdf] User Guide  
Scotiabank Theatre Visual, Theatre Visual, Visual

## References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)