

maxcom
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FW59 kiddo
Smartwatch



maxcom FW59 kiddo Smartwatch User Manual

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Product Information

Specifications

- Brand: Maxcom
- Model: FW59 Kiddo
- Required: NanoSIM 4G with active data plan

Product Usage Instructions

Construction of the Watch

1. Menu button/knob
2. Lock/SOS button
3. SIM card slot
4. Camera
5. Charging port

Setup

1. Insert the SIM card into the SIM card tray and close the slot.
2. Turn on the watch.

App Installation

Scan the QR code with your phone to download the Maxcom Tracker application.

Registration

Activate the installed application, register your account, and then pair your watch.

Connecting Your Watch

1. Turn on the watch by pressing the lock button.
2. Access the menu by pressing the round button.
3. Select "Device".
4. Select "Registration Code".
5. Scan the code with your phone using the app.

Frequently Asked Questions (FAQ)

- **Q: What type of SIM card is required for the watch?**
 - A: The watch requires a nanoSIM 4G with an active data plan for functionality.
- **Q: How do I connect the watch to my phone?**
 - A: Download and install the Maxcom Tracker application from the Google Play Store or App Store, register, and follow the pairing instructions provided in the manual.

BOX CONTENTS

The set includes:

1. Watch with a silicone strap
2. Magnetic charging cable
3. SIM tray
4. User manual

DEVICE DESCRIPTION



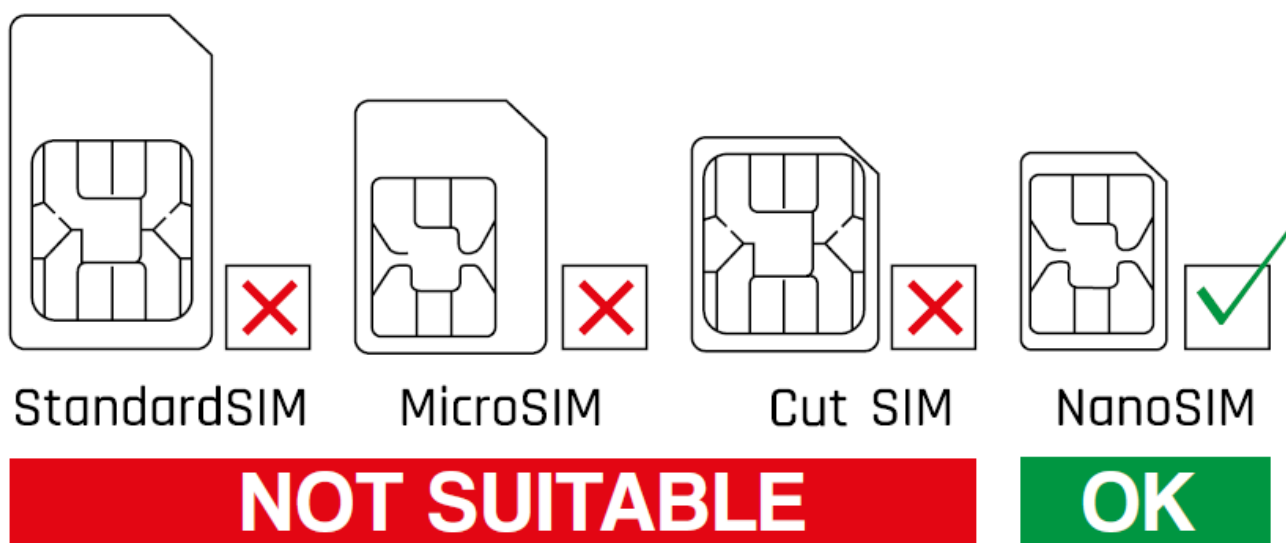
1. Rotary/menu button

2. Lock/SOS button
3. SIM slot
4. Camera
5. Charging port

SIM CARD

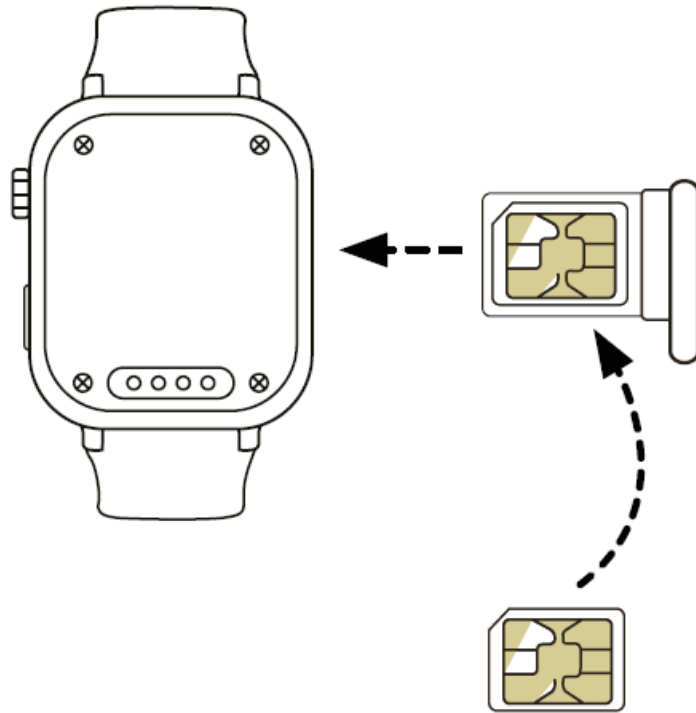
INSTALLING THE SIM CARD

1. Prepare your Nano SIM card. The calling card package should include an Internet package and voice calls. It can be purchased from local telecommunications operators. Please refer to your operator if in doubt.
2. The SIM card must support the 4G network



SIM CARD INSTALLATION

1. Pull out the SIM card tray, then insert the chipset into the tray.
2. Turn on your watch



APP

Scan the QR code below with your phone and download the MAXCOM TRACKER app



REGISTRATION

- Once the application is installed, run it and register your account.
- After registration, you can immediately start pairing your watch.

CONNECTING THE WATCH

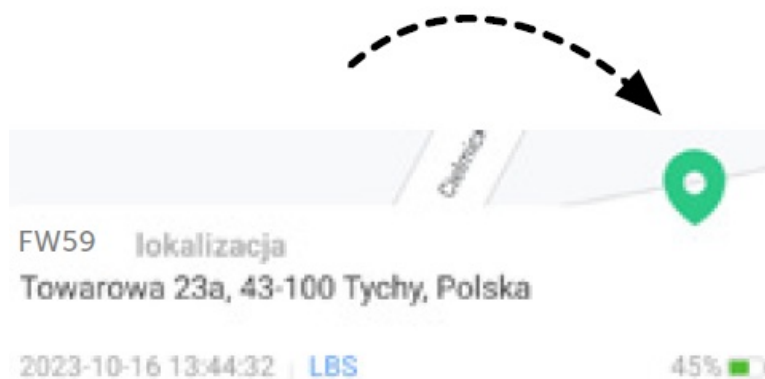
1. To pair your watch, turn it on by holding the lock button. Then:
2. Press the round button to go to the menu
3. Select „Device”
4. Select „Registration Code”
5. Scan the code with your phone using the app by clicking this icon



6. Select the device name and the relationship between the watch owner and you.
7. The watch has been paired with the application!

LOCATING THE WATCH

- To correctly locate the watch, make sure that the SIM card in the watch is active and has access to the Internet.
- In the Maxcom Tracker application, touch the map on the main screen to go to locating. Here you will find the last location of the watch, its battery status and the ability to track the device's route.
- To get current watch location, press the pin in the lower right corner.



- At the bottom of the screen you can check the date the watch was last located, how it was located (LBS, GPS, WiFi) and the current battery status.
- In the upper right corner you can check the route traveled by the owner of the watch. Determine your location on the map, or select the type of map to be displayed.



MAIN FUNCTIONS

- **KNOB**

quickly change the watch face, or scroll through the menu.

- **MAIN MENU**

press the round button or swipe the watch face to the left. Here you will find all the functions of the watch.

- **STEP COUNTER**

swipe up the screen.

- **DROP DOWN MENU**

swipe down the screen. Here you can find notifications and battery status. Here you can change the watch volume, brightness or go to main settings.

- **SOS CALL**

Hold the lock button. The watch will automatically call subsequent SOS numbers and send an SMS with its current location. CAMERA menu > camera ~ Take a picture.

- **GALLERY**

menu > gallery ~ view the photos taken, delete or share them immediately to the Maxcom Tracker application. APPLICATION AND REGISTRATION CODES menu > device ~ QR codes to download the app and connect it to the watch

- **GAMES**

menu > GAMES ~ couple of preinstalled games

- **ALARM**

menu > alarm ~ set an alarm

- **STOPWATCH**

menu > stopwatch

- **CALCULATOR**

menu > calculator ~ simple calculator

CALLS AND MESSAGES

CALLS

- The watch can make voice calls. To do this, select the „Phone” option from the menu, enter the number and tap the green handset. Here you can change the call volume and hang up.
- To avoid entering the number manually every time, we can save contacts on the watch using the Maxcom Tracker app.
- To do this, in the app, go to settings (gear), select „Contacts” and then add a new phone number. You can add a phone number from the phone book. To do this, select the book symbol to the right of the phone number field.
- After saving the contact, it should appear a moment later on the watch, in the „Contacts” menu. From here, just click on the selected contact to call him.

TEXT MESSAGES

- The watch does not directly support receiving text messages. However, to ensure that text messages sent to the watch are not lost (e.g. operator messages, RCB alerts), they can be read using the application.
- To do this, click on the settings in the application, „SMS messages from the watch”. Here you can activate SMS interception and read all of them.

VIDEO CALL AND CHAT

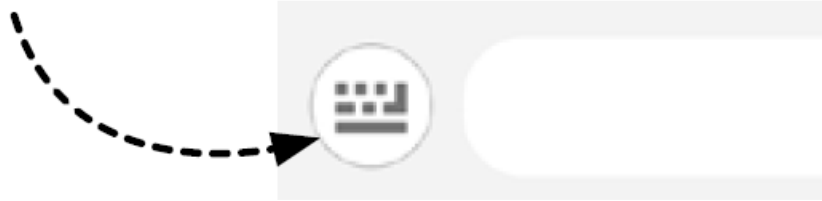
VIDEO CALL

By clicking „Video call” in the watch menu, you can select the person you want to call (the owner of the Maxcom Tracker application). The video call will be arranged through the Maxcom Tracker application. The situation is similar when connecting from the phone. In the app, select the „Video chat” option from the main menu and click „Start video chat”

CHAT

- Instead of sending text messages to the watch, you can send your child a short message via chat.

- Click on the „Chat” option in the Maxcom Tracker application menu. You can choose to send a short voice message to the watch, or a text message of up to 30 characters.
- The button in the lower left corner switches the type of message sent.
- The messages are displayed on the watch screen immediately.



You can also read them in Menu > Chat. Here, the owner of the watch can reply to the message by recording himself and send it to the Maxcom Tracker application.

OTHER APP FUNCTIONS

SAFETY ZONE

After crossing the set zones, a notification will appear on your phone. It is possible to establish up to 3 security zones. To configure:

1. Press „+”
2. Name the zone
3. Choose the place
4. Change size of the zone 200 – 2000(m)
5. Save

HISTORICAL ROUTE

Check your watch’s route based on its recent locations. Select the time period in which you want to track the route.

REWARDS

ALARM CLOCK

Here you can set an alarm that will play on the watch at set hours

PLAY SOUND ON DEVICE

It plays a sound on the watch, it will help you find the watch under the bed or pillow

ALLERT CENTER

Here you can read notifications about low battery and emergency calls made by the watch.



The following settings are located in the app settings.

REMOTE PHOTO

This function will allow you to take a photo from the watch's camera and send it to the application. To take a photo, click „take pictures”.

REJECT UNKNOWN CALLS

Block all calls from numbers other than those saved in your watch contacts.

HEALTH

Check the watch owner's step count.

SOS NUMBERS

OTHER APP FUNCTIONS

Set the numbers the watch will call after activating the SOS function.

SOUND GUARDIAN

Enter the phone number on which you want to hear the sound from the watch and press OK. The watch will automatically start calling the specified number.

DO NOT DISTURB

Setting the time at which the watch will go into focus mode. In this mode, you can only check the time on the watch and make an SOS call.

TRACKING FREQUENCY

Select how often the watch will send its current location to your phone.

SMS ALERTS

Choose whether the watch should send text messages when the battery is low or the location during an SOS action. You can also select the phone number to which these notifications should be sent.

VIEW WATCH SMS

Read SMS messages arriving on your watch.

FAMILY MEMBERS

List of guardians who are connected to the watch. **CONTACTS**
Add or remove contacts on your watch.

TIME ZONE

Change the time zone of the watch.

LANGUAGE

Change watch language

DISABLE FUNCTIONS

For example, turn off your watch's dialing feature. **LBS**
Select whether you want the watch to be positioned using transmitting antennas.

REMOTE SHUTDOWN, REMOTE RESTART

Restart or turn off your watch remotely.

RESET DEVICE

Restore your watch to factory settings

USER PROFILE

- To change application user data, on the main screen, press the profile icon in the lower right corner. Here you can change your photo, login, password or check connected devices.
- You will need the device code so that another family member also has access to control the watch.

SAFETY AND TERMS OF USE

- Do not turn on the watch if it may cause interference with other devices! Do not use your watch without the appropriate kit while driving.
- The watch emits an electromagnetic field that may have a negative impact on other electronic devices, including medical equipment. Maintain the distance between the watch and an implanted medical device, such as a pacemaker, recommended by the manufacturers of medical equipment. Persons with implanted devices should review and follow the guidelines provided by the manufacturer of the implanted medical device. People with a pacemaker should not carry the watch in a breast pocket, should hold the watch against the ear on the opposite side of the body from the medical device to minimize the risk of interference, and turn off the watch immediately if interference is suspected;
- Do not use the watch in hospitals, airplanes, gas stations or near flammable materials.
- You are not allowed to make any repairs or modifications yourself. Do not attempt to replace the battery or disassemble the watch yourself. Any faults should be removed by a qualified service.
- The device and its accessories may contain small parts.
- The watch and its components should be kept out of the reach of children under 3 years of age. The watch must not be cleaned with chemical or corrosive substances.
- Do not use the watch close to payment or credit cards – this may result in the loss of data on the card. For safety reasons, please do not talk on the watch while the charger is connected.
- The watch is not waterproof and should not be exposed to water or other liquid substances. Do not place the device where it may be splashed with water or other liquid.

Battery info

- The watch includes a rechargeable battery, which can be recharged using the cable included in the set.
- The operating time of the watch depends on various operating conditions. The shorter working time is significantly affected by how far you are from the relay station and the length and number of calls you make. When moving, the watch constantly switches between relay stations, which also has a significant impact on the operating time.
- The battery naturally wears out after several hundred charges and discharges. If the user observes a significant loss of performance, a new battery should be obtained.
- Do not leave the charger connected for more than 2-3 days.
- **Caution:** do not keep the watch in areas of excessive heat. This can have a negative impact on the battery as well as the watch itself.

DO NOT THROW BATTERIES OR ACCUMULATORS INTO FIRE!

Environmental information

Caution: this appliance is marked in accordance with European Directive 2012/19/EU and the Polish Waste Electrical and Electronic Equipment Act with the symbol of the crossed-out waste container.

Such labelling indicates that this equipment, after its life time, must not be placed together with other household waste.



Caution: this equipment must not be disposed of with household waste!!! The product must be disposed of by selective collection at a dedicated collection point.

Proper handling of waste electrical and electronic equipment contributes to avoiding harmful consequences for human health and the environment due to the presence of hazardous components and improper storage and treatment of such equipment.

In order to recycle the materials used for the watch's packaging, follow the rules for sorting materials established locally for this type of waste.

SAR information

This model complies with international guidelines for the impact of radio waves. This device is a radio wave transmitter and receiver. It is designed not to exceed the limits of radio wave exposure recommended by international guidelines. These guidelines have been developed by the independent scientific organisation ICNIRP with a safety margin to guarantee protection for all people regardless of age and health. These guidelines use a unit of measurement called Specific Absorption Rate (SAR). The SAR value is measured at the highest transmitting power, the actual figure when the device is operating is usually lower than the level indicated above. This is due to automatic variations in the power level of the device to ensure that it uses only the minimum required to connect to the network.

While there may be differences in SAR values for different watch models and even for different positions of use – they all comply with regulations for safe radiation levels.

The World Health Organisation said that current research has shown that there is no need for any special restrictions on the use of mobile devices. It also points out that if you want to reduce the impact of radiation, you should limit the length of your conversations or use a headset or speakerphone when talking so that you do not hold the watch close to your body or head.

Highest measured SAR value in tests		Limit (W/ Kg)
SAR value – device at head	0.309 W/kg 10g	2 W/kg
SAR value- device at the back(5 mm GAP)	0.651 W/kg 10g	2 W/kg
SAR value – device on limb(0 m m GAP)	1.544 W/kg 10g	4 W/kg

Frequency range	Max (dBm)
900880-915 MHz TX, 925-960 MHz RX (EGSM)	33.50
1710-1785 MHz TX, 1805-1880MHz RX (DCS 1800)	31.00
2402MHz -2480MHz (short range com- munication)	6.87

System	Frequency range	Maximum emitted power
EGSM 900	880-915 MHz TX 925-960 MHz RX	31.46 dBm
DCS 1800	1710-1785 MHz TX 1805-1880 MHz RX	29.20 dBm
WCDMA Band 1	1920-1980 MHz TX 2110-2170 MHz RX	22.16 dBm
WCDMA Band 8	880-915 MHz TX 925-960 MHz RX	23.1 dBm
LTE Band 1	1920-1980 MHz TX 2110-2170 MHz RX	21.61 dBm
LTE Band 3	1710-1785 MHz TX 1805-1880 MHz RX	24.38 dBm
LTE Band 7	2500-2570 MHz TX 2620-2690 MHz RX	23.86 dBm
LTE Band 8	880-915 MHz TX 925-960 MHz RX	22.40 dBm
LTE Band 20	832-862 MHz TX 791-821 MHz RX	24.70 dBm


Maxcom S.A. hereby declares that the type of radio device: FW59 smartwatch is in compliance with Directive 2014/53/EU, and

Directive 2011/65/EU (RoHS)

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Documents / Resources

 <p>maxcom FW59 kiddo Manuale d'uso</p>	<p>maxcom FW59 kiddo Smartwatch [pdf] User Manual FW59 kiddo Smartwatch, FW59, kiddo Smartwatch, Smartwatch</p>
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References

- [X Sklep Internetowy z Elektroniką | Dobre Ceny, Producent i Dystrybutor Elektroniki Użytkowej - Maxcom.pl](#)
- [Most up to date list of MCC and MNC codes: mobile country codes & mobile network codes](#)
- [User Manual](#)

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