



# maxcare Comfy Patch Instruction Manual

[Home](#) » [maxcare](#) » maxcare Comfy Patch Instruction Manual 

## Contents

- 1 maxcare Comfy Patch
- 2 Product Specifications
- 3 How to Operate
- 4 Package includes
- 5 Main parts and Function:
- 6 Problems and Solution
- 7 Maintenance
- 8 Solution
- 9 Recommended Usage
- 10 ABOUT COMPANY
- 11 Documents / Resources
  - 11.1 References
- 12 Related Posts



**maxcare Comfy Patch**



This is not a medical device. It is only intended for general physical conditioning. No medical claims are implied or guaranteed by the use of the product.

### Caution

1. DO NOT use on face, head, throat, chest or genital area.
2. DO NOT place on any wounds, swollen, infected or inflamed areas.
3. DO NOT place on sensitive skin, or areas with skin conditions or nerve damage.
4. DO NOT use during pregnancy, on the abdomen during heavy menstrual flow, or immediately after childbirth.
5. DO NOT use after any recent surgical procedure, including Caesarian section.
6. DO NOT use while sleeping, driving or operating heavy machinery.
7. DO NOT use on children.
8. DO NOT use when there is a tendency to hemorrhage following acute trauma or fracture.
9. DO NOT use on areas with severe varicose veins.
10. DO NOT use if there is suspected or diagnosed epilepsy, heart condition or multiple sclerosis, or if there is a risk of embolism.
11. DO NOT use if carrying a pacemaker.

### Product Specifications

- **Product Name:** Comfy Patch
- **Product Model:** MAX-C01CS36
- **Voltage:** 3.3V-5V
- **Electric Current:** 0.08A
- **Rated Power:** 0.4W
- **Timer:** 30 min

- **Mode:** 6 Modes; 8 Intensity Levels

- **Net Weight:** 92g

## How to Operate

1. Connect the patches to the magnetic buckle conducting wire.
2. Peel the protective film off the patches, and then place them on desired area. Both patches must be contacting the skin.
3. Connect the power plug to a smartphone, charger, PC tablet or the USB port of Comfy Chair.
4. Press the “M” button to begin massage. The blue light will be on. Press and hold for 2 seconds to turn off. The blue light will be off.
5. 8 intensity levels available: press “+” to increase intensity; “-“ to decrease.
6. 6 cyclical modes: tui na, knocking, kneading, gua sha, acupuncture and cupping therapy. Each mode lasts for 5 minutes, one after another. Automatically switched off after 30 minutes of use. Press “+” on button to restart.
7. Please be reminded to stick the protective film onto the patches after use.

## Package includes

- Comfy Patch Controller
- Case
- Electrode gel pads x2 (reusable)
- Power Plug (Micro USB Lightning Type C USB)
- Magnetic buckle conducting wires
- instruction manual

## Main parts and Function:

- Power Button
- Decrease Button
- Increase Button
- Signal Light
- Connecting Buckle
- Patch
- Tui na
- Knocking
- Kneading
- Gua sha
- Acupuncture
- Cupping therapy

## Note

- If you use a smartphone to drive this product, For Android, please use a mobile phone or tablet with a Micro USB or Type C charger.

- For Apple iPhone, please use Apple iPhone 6 or newer models, or iPad models with lightning charging.
- You can only adjust the mode and intensity level when the device is on and when the patches are in contact with the skin.
- Each patch can be used for around 30 times. Do not place and remove from the skin if you do not intend to use it.
- If the patches are not properly placed on skin, the skin being too oily or wet, or if the patches are too damaged to function, there could be mild discomfort.
- Since the Comfy Patch's electric current is between 1mA and 35mA, if the load detection value of the power bank is high and it cannot detect the conducting wire. And the power bank will turn off the output and enter sleep. Please make sure the power bank output is not less than 5V/0.1A and wire control can be used.

## Problems and Solution

Problem	Possible Causes
Signal light is off	<ul style="list-style-type: none"> <li>• Power plug not connected</li> <li>• Conducting wire not connected</li> </ul>
Not working	<ul style="list-style-type: none"> <li>• Patches not connected to skin</li> <li>• Intensity level set too low</li> <li>• Patches are damaged – inadequate conductive gel</li> <li>• Patches not placed properly</li> </ul>

## Maintenance

- Do not store the device in humid or hot places.
- Do not immerse the device or connection wire in water.
- If the patches are dirty or lose their viscosity, wipe them gently with a piece of damp cloth, or place them under running water. Do not use irritating soaps. Allow to dry thoroughly before use.

## Solution

- Properly connect the power plug to the USB port
- Properly connect the conducting wire to parts
- Place the patched properly
- Press “+” on button to gradually enhance intensity
- Clean the patches and replace with new ones
- Turn off the device, and relocate the patches to other areas

## Recommended Usage

Once or twice daily; each session should not exceed 30 minutes.

## ABOUT COMPANY

- Maxcare Industrial Limited
- Hong Kong – (852) 2950-9383
- China – (86) 400 882-1883
- [www.maxcare.net](http://www.maxcare.net)
- [www.maxcareonlineshop.com](http://www.maxcareonlineshop.com)

## Documents / Resources

	<p><a href="#">maxcare Comfy Patch</a> [pdf] Instruction Manual          Comfy Patch, Comfy, Patch, Comfy Patch</p>
---	---

## References

-  [COOEE Sweden](#)
-  [Maxcare](#) | | | |