



MASTER DYNAMIC MW08 Active Noise Cancelling True Wireless Earbuds User Manual

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Master & Dynamic is a New York City-based premium audio company with a deep passion for building technically sophisticated sound tools. Designed to be modern yet timeless, our products utilize only the finest materials and are engineered to last, creating the perfect balance of aesthetics, strength, comfort, and exceptional sound.

NEVER SOUND THE SAME

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CONTROLS

2X: SKIP

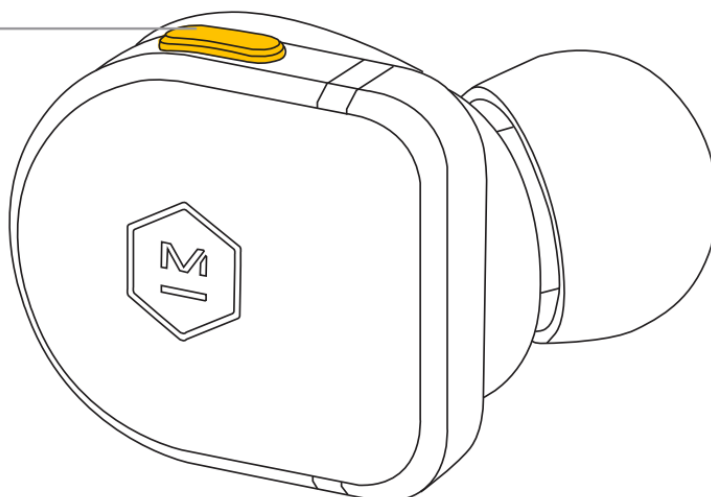
1X: PAUSE / PLAY

3X: SKIP BACK

HOLD: MULTI-FUNCTION BUTTON TO ACTIVATE VOICE ASSISTANT

PRESS: MULTI-FUNCTION BUTTON TO ANSWER INCOMING CALLS (OR ACCEPT CALL FROM YOUR DEVICE)

**MULTI-FUNCTION
BUTTON**



VOL +

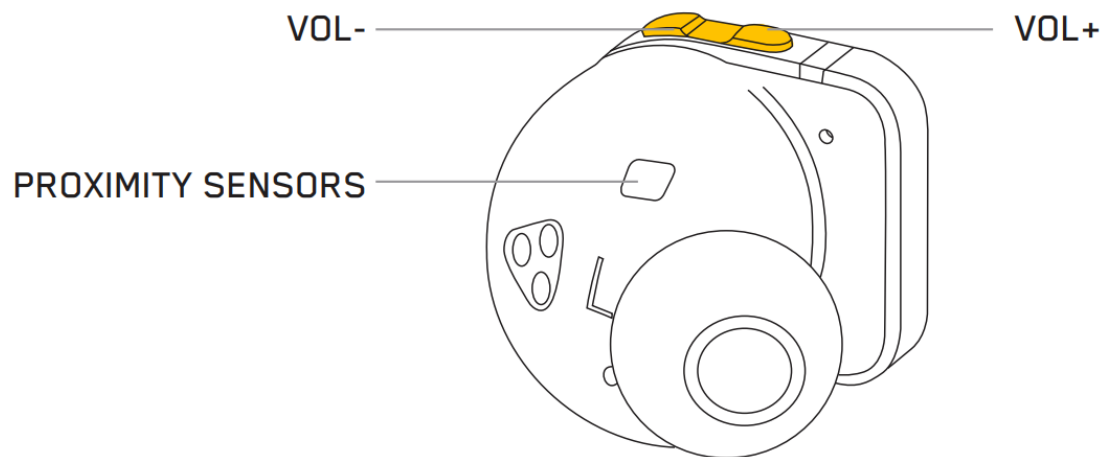
HOLD VOL+ FOR “AMBIENT LISTENING” MODE ON/OFF

(SEE PAGE 6 FOR MORE INFORMATION ON AMBIENT LISTENING)

VOL –

HOLD VOL- FOR “ACTIVE NOISE-CANCELLING” ON/OFF

(SEE PAGE 6 FOR MORE INFORMATION ON ANC)

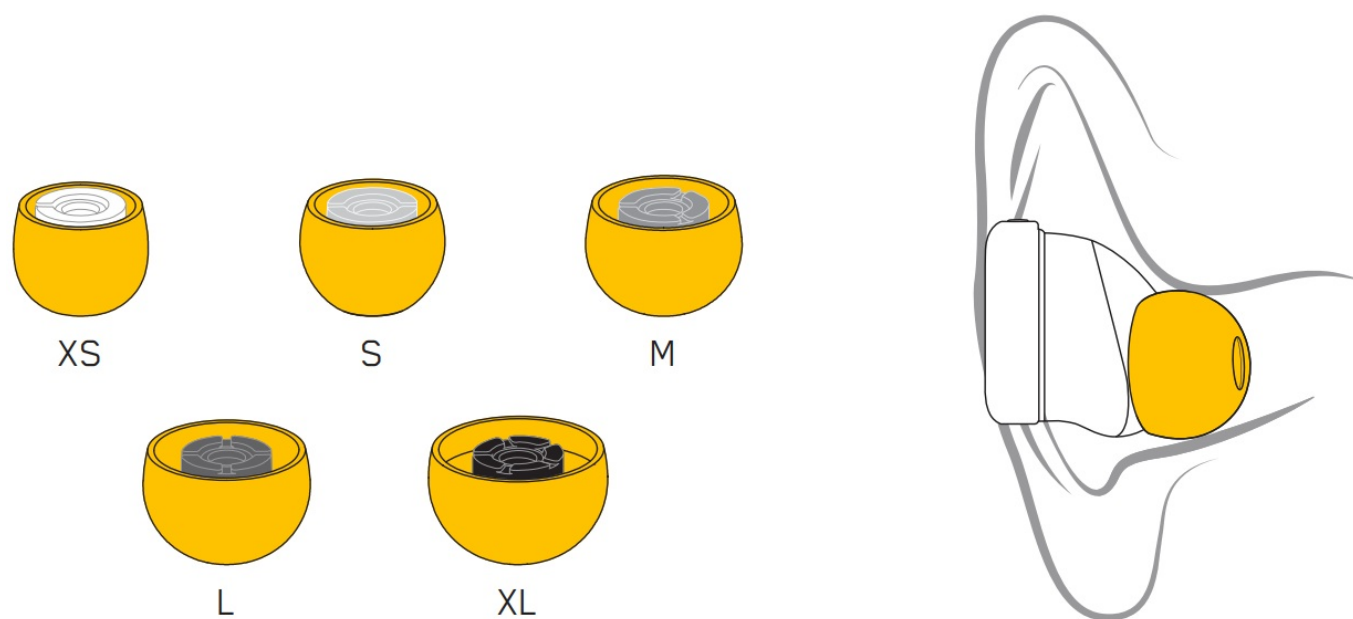


FIX

Your earphones come with medium ear tips attached.

Choose the ear tips that form a seal with your ear canal. Our custom round ear tips are designed in conjunction with the oval nozzle shape to provide a superior universal fit. If you have difficulty attaching the ear tip, try squeezing the ear tip to match its orientation to the nozzle and then press the ear tip against the nozzle to attach.

EAR TIP OPTIONS

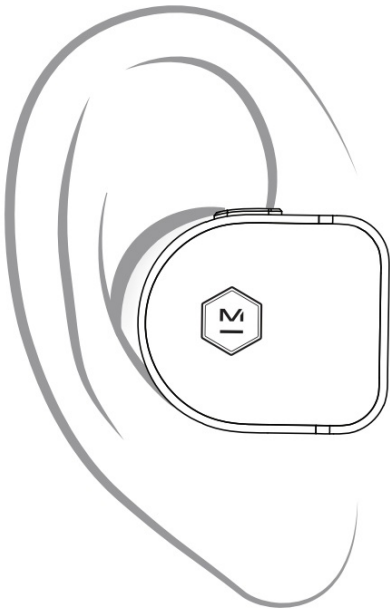


To insert your earphones follow these steps:

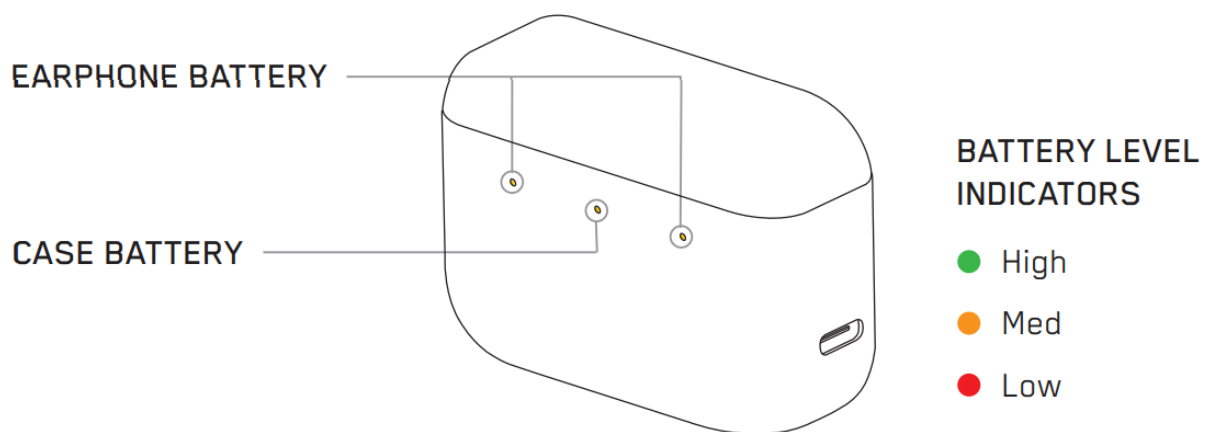
STEP 1: Tilt the earphone forward with the ear tip resting lightly in your ear canal.



STEP 2: Rotate the earphone down until the ear tip forms a seal with your ear canal.



CHARGE



Earphones charge to 50% in 15 minutes, 100% in 45 minutes.
Case charges to 50% in 15 minutes, 100% in 60 minutes.

Your earphones hold up to 12 hours of charge. The charging case holds an additional 30 hours of charge for your earphones. We suggest you place your earphones inside the case when they are not in use. This will allow them to have the maximum charge each time you begin to use them.

Your earphones will arrive with the battery partially charged. The battery status will be displayed when opening /closing the lid. A green light indicates the battery is between 70-100%, amber indicates 30-69%, and red indicates 1-29%. If the center battery flashes red or does not display, the case battery is depleted.

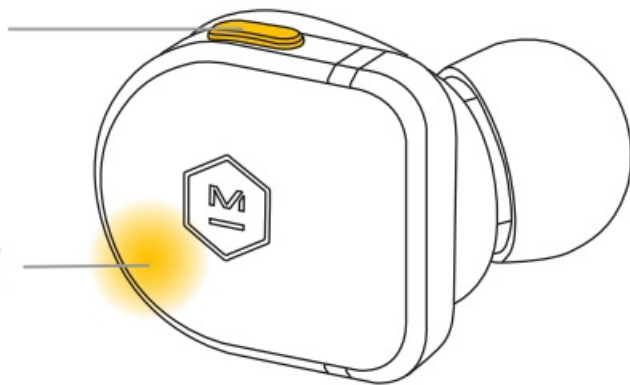
To charge your case, plug in the USB-C cable into the right side of your case and plug the other end into a power source. If you do not have a USB-C power source you can use our supplied USB-C to USB-A adapter to use a USB-A power source.

The battery status of the case and earphones will remain visible while the case charges.

PAIRING

MULTI-FUNCTION BUTTON

PULSING INDICATOR LIGHT



The first time you take both earphones out of their case they will enter pairing mode.

STEP 1: Open the Bluetooth menu on your device.

STEP 2: Select M&D MW08.

STEP 3: (OPTIONAL) Download and open the **M&D Connect** app.



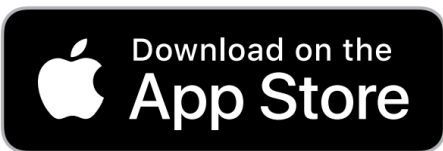
To manually activate pairing mode, hold down the multi-function button until the indicator light starts pulsing/pairing tone is heard.

NOTE: If you are already connected to a device, remove the earphones from your ears to avoid activating your voice assistant.

Your earphones can connect to one Bluetooth device at a time.

MOBILE APP

Download the **M&D Connect** app for the complete Master & Dynamic experience.

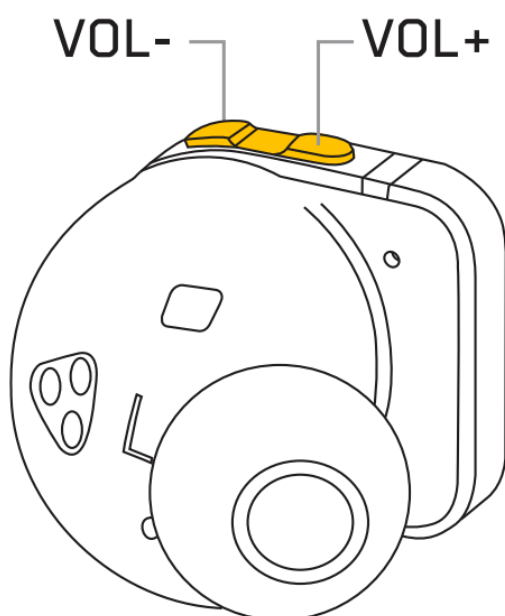
	<p>USE THE M&D CONNECT APP TO ACCESS:</p> <ul style="list-style-type: none"> • Firmware updates • Custom settings • Quick start guides • Product support
	

MW08 should be connected to your phone in the Bluetooth menu settings prior to using the **M&D Connect** app.

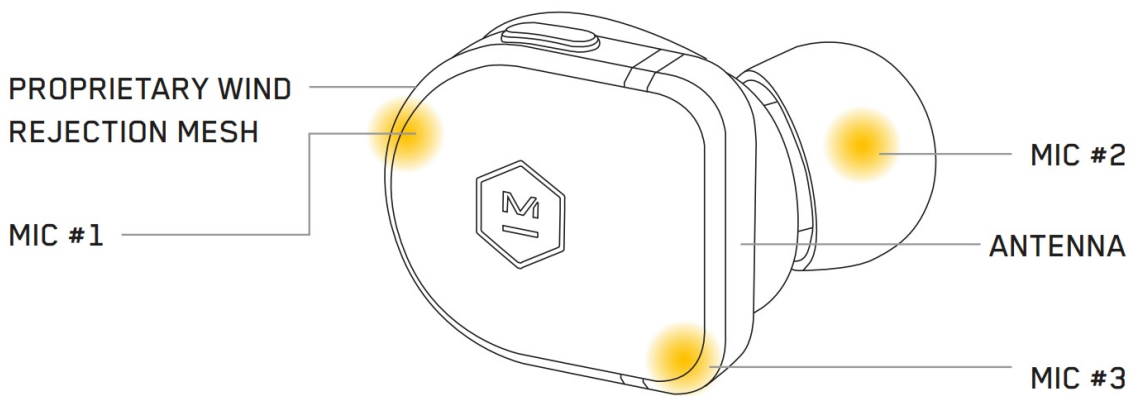
WORLD VOLUME MODES

The MW08 features 2 default World Volume modes to control the volume of the world around you:

1. Hybrid Active Noise-Cancelling (ANC) for clear, expansive sound in any environment.
2. Ambient Listening Mode for improved awareness of your surroundings
 - PRESS VOL – FOR ANC ON/OFF
 - PRESS VOL + FOR AMBIENT LISTENING MODE ON/OFF



Download and install the **M&D Connect** app to access additional ANC and Ambient Listening Modes and to select your default World Volume settings.



3. microphones in each earphone provide the freedom to listen or talk with just one earphone.

Your earphones can connect to one Bluetooth device at a time.

MAINTENANCE/CARE

Over time the proximity sensor that helps regulate pause/play functions may become dirty and affect performance. If this happens, take a damp Q-tip or damp cloth and lightly rub the sensor.

To clean the earphone ceramic, use a microfiber cloth. Do not use alcohol or other cleaning substances on the product.

Do not drop, sit on, or allow the earphones to be exposed to water, moisture, or temperature extremes. Your earphones are IPX5 water resistance rated. Your charging case is IPX4 rated.

It is recommended that you return your earphones to their storage case when not in use. To avoid damage, do not store other items in the canvas case along with your earphones.

TEMPERATURE RANGE

Operate and store this product within the temperature range of -4°F to 113°F (-20°C to 45°C) only. Charge the battery where the temperature is between 41°F and 104°F (5°C and 40°C) only.

TROUBLESHOOTING

TROUBLE PAIRING EARPHONES AND DEVICE

- Make sure both earphones are outside the charging case when attempting to pair your device. Cycle power by placing earphones in the charging case and fully closing the lid for 10 seconds. Then remove the earphones from the case to verify they have entered pairing mode. The indicator light will slowly pulse on the right earphone.
- Turn Bluetooth OFF, then ON again on the source device. Turn OFF Bluetooth feature on any other device that is paired with the earphones.
- Delete any "M&D MW08" earphone connections from your device and then put your earphones into pairing mode and pair again.
- Make sure "M&D MW08" is selected in the Bluetooth device list.

NO AUDIO OR POOR AUDIO QUALITY FROM A CONNECTED BLUETOOTH DEVICE

- Move the device closer to the earphones, as physical objects between the earphones and the source may

obstruct the signal.

- Try another music application or try another track.
- Try a different audio device.

BATTERY LEVEL INDICATORS ON CHARGING CASE ARE NOT LIGHTING UP

- Make sure your case is charged. To charge the case, plug one end of the USB-C cable into the back of the case and plug the other end into a power source. If you do not have a USB-C power source you can use our supplied USB-C to USB-A adapter to use a USB-A power source.
- Make sure the earphones are properly placed inside the charging case. “L” represents placement for the left earphone and “R” for the right earphone.
- Make sure the charging pads on the earphones and charging pins in the case are clean. Use a damp Q-tip or damp cloth to lightly rub the charging pads and pins.

NOTE: If the earphones still have battery life, but the charging case battery is depleted when earphones are placed inside the case and the lid is closed, the indicator lights will not light up to show your battery level status.

PLAY/PAUSE NOT WORKING WHEN PLACING IN AND REMOVING FROM EAR

- Over time the proximity sensor that helps regulate pause/play functions may become dirty and affect performance. If this happens, take a damp Q-tip or damp cloth and lightly rub the sensor.

FACTORY RESET

If your earphones are no longer paired to each other, please use the following steps to perform a factory reset:

1. Remove the Left earphone from the case (Leave the Right earphone in the case).
2. Quickly press VOL+ on the Left earphone 6 times, and hold on the 6th press until you hear the voice prompt announce “factory reset” on the Left earphone.
3. Remove the Right earphone from the case.
4. Quickly press the Multi-Function button on the Right earphone 6 times, and hold on the 6th press until you hear the voice prompt announce “factory reset” on the Right earphone.
5. Put both earphones next to each other. The earphones are paired to each other when the LEDs stop flashing and start “breathing” as they usually would when pairing to a Bluetooth device.

M&D CONNECT APP DOES NOT WORK WITH MY DEVICE

- Make sure your mobile device is compatible with the M&D Connect minimum system requirements. For more information, visit the app store on your mobile device. If your mobile device meets the minimum requirements, uninstall and reinstall the M&D Connect app on your mobile device.

APP DOES NOT CONNECT WITH MY EARPHONES

- Connect to your earphones in the Bluetooth menu before opening the app for setup.

EAR HEALTH

Our ability to hear is amazing. Treat your ears like the precious tools they are, and they will continue to provide you with exceptional data, as well as a lifetime of incredible sonic experiences.

In general, do not listen “too loud or for too long,” and be attentive to your own ears. Ringing, discomfort, or sensitivity to high frequencies and treble may be a signal from your ears that you are pushing them to their limits and causing irreparable damage.

As a general practice, find what seems to be your preferred listening level and then adjust the volume down another 10% or more.
Surprisingly, your ears will attune to a slightly lower volume over time, and what seems quiet at first can be perfect for longer listening periods.


NIHL

NIHL is a preventable condition caused by both one-time and extended exposure to excessive decibel (dB) levels. This harm to sensitive inner ear structures is irreversible and people of all ages can be affected. Damage can happen in a single event or gradually over time. One-time exposure to an intense “impulse” sound, such as an explosion, or by continued exposure to loud sounds over 85 decibels can cause harm. Indicators of NIHL include hearing loss and tinnitus, a condition of sensing constant ringing, buzzing or roaring. The NIDCD (National Institute on Deafness and Other Communication Disorders) offers this simple rule of thumb: avoid sound exposure that is “too loud, too close or too long.” Here are some general references to sound levels that occur in everyday life: refrigerator humming (45 dB); normal conversation (60 dB); city traffic (85 dB); motorcycles (95 dB); an MP3 player at full volume (105 dB); sirens (120 dB); firecrackers (150 dB).

RF EXPOSURE COMPLIANCE

- This equipment complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- The portable device is designed to meet the requirements for exposure to radio waves established by the ISED. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the body.

Documents / Resources

	<p>MASTER DYNAMIC MW08 Active Noise Cancelling True Wireless Earbuds [pdf] User Manual</p> <p>MW08, MW08 Active Noise Cancelling True Wireless Earbuds, Active Noise Cancelling True Wireless Earbuds, True Wireless Earbuds, Wireless Earbuds, Earbuds</p>
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