



# Masderm RF Face Device Facial Device User Guide

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# Masderm

**Masderm RF Face Device Facial Device**



## Product Information

### Specifications:

- Product Name: RF Face Device
- Functionality: Facial Radiofrequency Device
- Device Functions: Clean, Import, EMS, RF
- Power Levels: Adjustable
- Charging: USB Charging Port

## Product Usage Instructions

### 1. Charging the Device:

Before using the device for the first time, charge it for at least 6 hours. Do not use the device while it is charging.

### 2. Power On and Off:

To turn on the device, press the power button. Press and hold the power button to switch it off.

### 3. Adjusting Power Levels:

Use the power regulator to adjust the intensity levels according to your preference.

### 4. Activating the Device Functions:

The RF Face Device has 4 functions indicated by different LED lights: Clean (Green), Import (Violet), EMS (Blue), RF (Red). Select the desired function by pressing the corresponding mode button.

### Application Tips:

- Apply conductive cleansing cream evenly on your face and neck before using the device.
- For specific areas like the forehead or upper lip, follow recommended application movements.
- Start the treatment with RF Facial Cream following the application guidelines for each area.

## **FAQ:**

- **When and how long can I use the device?**

The recommended frequency and duration of device usage may vary based on individual needs. It is advisable to start with shorter sessions and gradually increase as per comfort and effectiveness.

- **Are there any contraindications?**

Consult the contraindications section in the manual before using the device to ensure it is safe for your specific conditions.

- **What precautions should I take for maintenance?**

Avoid exposure to water or extreme temperatures to prevent damage to the device. Follow the cleaning and maintenance instructions provided in the manual to ensure longevity.

## **INTRODUCTION**

- The entire Masderm team welcomes you and thanks you for the trust you have placed in our Device to help you improve the appearance of signs of aging on your face.
- Please, before using the device, read these instructions carefully and make sure that you follow all the steps correctly.

## **DEVICE FUNCTIONALITY**

- Our RF FACE DEVICE Device (Facial Radiofrequency Device) has the main objective of minimizing the signs of aging of the face such as: wrinkles, sagging, spots and lack of lighting.
- The RF FACE DEVICE is a multifunction device that combines different forms of energy:
  - Radio frequency (RF) currents
  - LED light of different colors (violet, blue, red and green)
  - Stimulation currents (EMS)
  - High frequency mechanical vibration

**Note:** The device applies very low voltage voltages (approximately 12V) which generates imperceptible currents that do not cause any discomfort to the user.

## **PARTS OF THE DEVICE**



## PACKAGING CONTENT

When you open the packaging box you will have found the following:

1. The RF FACE DEVICE device
2. This instruction manual
3. A cleaning wipe
4. A USB cable for device charging with USB A connector on one end and USB C on the other

## HOW TO CHARGE THE DEVICE

- The RF FACE DEVICE device works with a rechargeable battery. To charge the device you must have a USB charger (like the one for mobile phones) with a USB A output of at least 1 amp.

Connect the USB C end of the charging cable to the RF FACE DEVICE and the USB A end to the charger and connect it to the mains. You will see a flashing light on the device indicating that it is charging. This device takes about 3 hours to charge. When it stops flashing, the device is fully charged. Disconnect the charging cable and you can start using it.

Before using the device for the first time, charge it for at least 6 hours.

IMPORTANT: The device should not be used during the charging process.

## HOW TO TURN IT ON AND OFF

- To start the device, press the START/OFF button for about 2 seconds. You will hear a sound and the LED light will turn green while the function indicator indicates CLEAN.

Whichever function you are in, you can turn off the device by holding down the START/OFF key for about 2 seconds. You will hear a sound and the LED light will turn off, as well as the screen indicating the functions.

## HOW TO CHANGE FUNCTION

The RF FACE DEVICE device has four functions: CLEAN, IMPORT, EMS and RF. When you start the device it will enter the CLEAN function. You can change the function by pressing and holding the ON/OFF key in a short time (approximately 1 second) moving from one function to the next in a rotating manner. On the function indicator screen you will see the function currently selected. You will also see that the LED function is always active because in each function the LED light is always on, the only thing that changes is its color.

## HOW TO MODIFY THE POWER

- The RF FACE DEVICE device can operate with three power levels of RF, EMS and VIBRATION. When you start the device, it starts with the lowest intensity level. By repeatedly pressing the POWER
- LEVEL key you will rotate the power.
- The power levels are indicated on the screen by three light lines of different lengths:
  - LEVEL 1: One line.
  - LEVEL 2: Two lines.
  - LEVEL 3: Three lines.

## HOW TO ACTIVATE THE DEVICE

When you turn on the RF FACE DEVICE device, the LEDs on the head will light up (green), however, the vibration will be deactivated. The device activates automatically when you place it on your skin. To do this, the device has a sensor formed by the metal band that is on the periphery of the handle. When your hand touches this sensor and the electrodes on the head touch your skin, the device detects it and activates by starting to vibrate. When you separate the head from the skin again, the device deactivates. The LED lights however are always on.

## DEVICE FUNCTIONS AND HOW TO USE IT

The RF FACE DEVICE device has 4 functions:

1. CLEAN. Green LED light
2. IMPORT (RELAXATION). Violet LED light
3. EMS (STIMULATION). Blue LED light
4. RF (RADIO FREQUENCY). Red LED light

## HOW TO USE THE CLEAN FUNCTION (CLEANING) – GREEN LIGHT

With this function, the device deeply cleans the dirt accumulated on the face and neck, thus making the skin translucent. Green light promotes skin surface microcirculation, dredges lymphatic drainage and edema, and at the same time has the effect of calming, balancing and stabilizing the skin. With this function you will notice brighter facial skin.

To use this function it is very easy:

- Apply the conductive cleansing cream evenly over your entire face and neck. We recommend our CLEANMAS makeup remover cleansing cream (We remind you that you can use this cream with or without the device).
- Now you can apply the device (remember never the other way around, since if you pour product directly on the

device it can be damaged).

- Start the device and you are already in the CLEAN function. We recommend that you always start at the lowest level and go up depending on your needs and skin type. Remember that you cannot use during charging.
- The movement is always from bottom to top and we recommend starting from the jowl area upwards. The head of the device should always be on the skin and remember that during the treatment you should always have enough cream so that the device slides correctly. If you run out of cream, please reapply it to the area where you are wiping the device.
- Movements through the jaw area towards the cheekbone are from bottom to top. In the forehead area it is zig-zag. If you pass it over the eye area, it is in a circular manner (in this area it cannot be more than 2 minutes for each eye).
- Once this function is finished, if you have traces of cream you can remove it with a cotton ball.
- To increase the effectiveness of the treatment and with dry skin, we recommend applying the rest of your facial routine at night. It is ideal to apply our Triphasic Serum and our Eyemas eye contour. If your skin needs to improve firmness, the ideal cream is our RF Facial Cream and if you need extra hydration if your skin is more mature, apply the Trimas antiaging cream.

## **HOW TO USE THE IMPORT FUNCTION (RELAXATION) – VIOLET LIGHT**

- This function is intended to stimulate and relax the facial skin effectively and help the skin care products that you are going to apply during the session to deeply hydrate it during their activation. It can be effective in improving acne marks. With this function you will notice that your facial skin is more hydrated, revitalized, whitened and with improved spots. To use this function it is very easy:
  - Before starting the treatment, clean the area properly so that your face is free of impurities and makeup. We recommend our Cleanmas.
  - With your face clean and dry, you can now apply the conductive cream all over your face and chin. We recommend our firming cream RF Facial Cream (We remind you that you can use this cream with or without the device). Our device is suitable to be applied with other types of cream, but please make sure that it is conductive, otherwise the device has no effects and may damage your skin.
  - Now you can apply the device (remember never the other way around, since if you pour product directly on the device it may be damaged).
  - Start the device and select the IMPORT function. We recommend that you always start at the lowest level and go up depending on your needs and your skin type.
  - The movement is always from bottom to top and we recommend starting from the jowl area upwards. The head of the device should always be on the skin and remember that during the treatment you should always have enough cream so that the device slides correctly. If you run out of cream, please reapply it to the area where you are wiping the device.
  - If you want to pass it through the area between the eyebrows, the movement is from bottom to top. The upper lip area is zig-zag and the nasogenian area is from bottom to top.
  - Once this function is finished, if you have traces of cream, just massage the area manually so as not to waste product.
  - To increase the effectiveness of the treatment and with dry skin, we recommend applying the rest of your facial routine at night. It is ideal to apply our Triphasic Serum and our Eyemas eye contour. If your skin needs extra hydration, apply Trimas antiaging cream.

Likewise, one day a week and before the treatment we recommend:

1. Clean your face with our Cleanmas
2. With clean and dry skin, apply our Scrubmas facial scrub.  
After a few minutes, remove it with cold water.
3. On dry skin, apply our Maskmas facial mask. At 10 minutes remove with cold water.
4. Now you can start the treatment with the RF Facial Cream.
5. Once the treatment is over, apply your usual night routine.

## **HOW TO USE THE EMS FUNCTION (ELECTRO MUSCLE STIMULATION) -BLUE LIGHT**

Thanks to the microcurrents generated by EMS, it acts on the muscle layer to exercise muscle movement with the aim of improving and firming the facial skin and facial contour. In this way, signs of aging such as wrinkles and lack of sagging are improved. The functionality of blue light for this area is to promote collagen synthesis, revitalize the skin, tighten sagging skin, shrink pores and significantly improve oily skin, sensitive skin and acne-prone skin. With this function you will notice the skin on your face smoother and firmer.

**To use this function it is very easy:**

- Before starting the treatment, clean the area properly so that your face is free of impurities and makeup. We recommend our Cleanmas.
- With your face clean and dry, you can now apply the conductive cream all over your face and chin. We recommend our firming cream RF Facial Cream (We remind you that you can use this cream with or without the device). Our device is suitable to be applied with other types of cream, but please make sure that it is conductive, otherwise the device has no effects and may damage your skin.
- Now you can apply the device (remember never the other way around, since if you pour product directly on the device it may be damaged).
- Start the device and select the EMS function. We recommend that you always start at the lowest level and you go up depending on your needs and your skin type.
- The movement is always from bottom to top and we recommend starting from the jaw area upwards. The head of the device should always be on the skin and remember that during the treatment you should always have enough cream so that the device slides correctly. If you run out of cream, please reapply it to the area where you are wiping the device.
- If you want to pass it through the area between the eyebrows, the movement is from bottom to top. The upper lip area is zig-zag and the nasogenian area is from bottom to top.
- Once this function is finished, if you have traces of cream, just massage the area manually so as not to waste product.
- To increase the effectiveness of the treatment and with dry skin, we recommend applying the rest of your facial routine at night. It is ideal to apply our Triphasic Serum and our Eyemas eye contour.
- If your skin needs extra hydration, apply Trimas antiaging cream.
- Likewise, one day a week and before the treatment we recommend:

## **HOW TO USE THE RF FUNCTION (RADIO FREQUENCY) – RED LIGHT**

Radiofrequency is a technology that helps firm the skin, soften the area, promoting blood circulation in the face, thus improving its firmness and elasticity. Red light can penetrate deeper into the bottom layer of the skin, reactivating collagen and even improving skin brightening, reducing fine lines and wrinkles. With this function you will notice firmer facial skin and improved wrinkles.

**To use this function it is very easy:**

- Before starting the treatment, clean the area properly so that your face is free of impurities and makeup. We recommend our Cleanmas.
- With your face clean and dry, you can now apply the conductive cream all over your face and chin. We recommend our firming cream RF Facial Cream (We remind you that you can use this cream with or without the device). Our device is suitable to be applied with other types of cream, but please make sure that it is conductive, otherwise the device has no effects and may damage your skin.
- Now you can apply the device (remember never the other way around, since if you pour product directly on the device it may be damaged).
- Start the device and select the RF function. We recommend that you always start at the lowest level and go up depending on your needs and skin type.
- Apply the device to your face and you will see how it begins to vibrate and after a few seconds you should notice that the device gives off a sensation of heat. If it is not in contact with the skin, it stops vibrating.
- The movement is always from bottom to top and we recommend starting from the jaw area upwards. The head of the device should always be on the skin and remember that during the treatment you should always have enough cream so that the device slides correctly. If you run out of cream, please reapply it to the area where you are wiping the device.
- If you want to pass it through the area between the eyebrows, the movement is from bottom to top. The upper lip area is zig-zag and the nasolabial area is from bottom to top.
- Once this function is finished, if you have traces of cream, just massage the area manually so as not to waste product.
- To increase the effectiveness of the treatment and with dry skin, we recommend applying the rest of your facial routine at night. It is ideal to apply our Triphasic Serum and our Eyemas eye contour. If your skin needs extra hydration, apply Trimas antiaging cream.

Likewise, one day a week and before the treatment we recommend:

1. Clean your face with our Cleanmas
2. With clean and dry skin, apply our Scrubmas facial scrub.  
After a few minutes, remove it with cold water.
3. On dry skin, apply our Maskmas facial mask.  
After 10 minutes, remove with cold water.
4. Now you can start the treatment with the RF Facial Cream.
5. Once the treatment is over, apply your usual night routine.

#### **WHEN AND HOW LONG CAN I USE THE DEVICE?**

You can use the RF FACE DEVICE device every day at night, but not in all functions. Below we indicate how and when to apply each function. Please respect these instructions, as they are the recommendations for this type of device validated by skin care experts.

1. The CLEAN function can be used daily. Maximum 10 minutes. The device will turn off by itself.
2. The IMPORT (RELAXATION) function can be used daily. Maximum 10 minutes. The device will turn off by itself.
3. EMS (STIMULATION) function you can use daily. Maximum 10 minutes. The device will turn off by itself.
4. The RF (RADIOFREQUENCY) function can be used only 3 times a week on alternate days. Maximum 10 minutes. The device will turn off by itself.

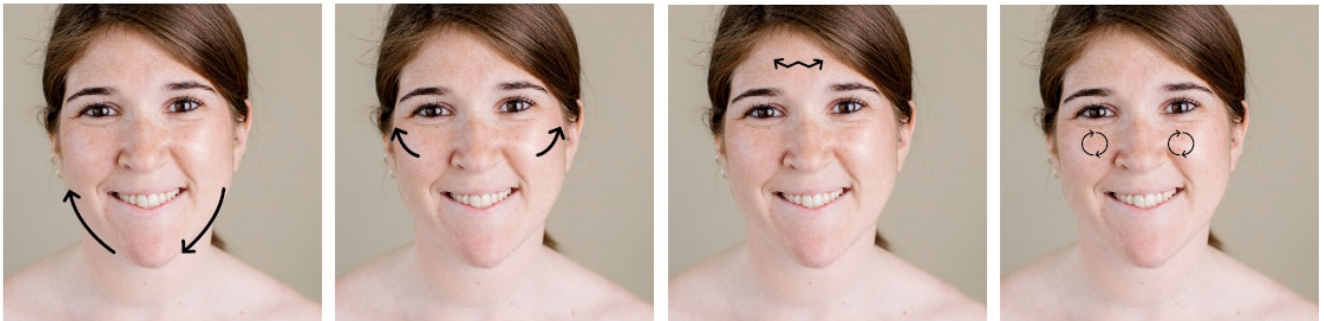


If you want to use the treatment of several functions on the same day, you can combine them as long as you do not exceed 10 minutes in the same area.

- REMEMBER: The RF function only 3 times a week on alternate days.
- Below we explain a practical example in case it can serve as a guide:
- Monday: I apply the functions of Clean, Import, EMS, RF
- Tuesday: I apply the Clean, Import, EMS functions
- Wednesday: I apply the Clean, Import, EMS, RF functions
- Thursday: I apply the Clean, Import, EMS functions
- Friday: I apply the Clean, Import, EMS, RF functions
- Saturday and Sunday: I apply the Clean, Import, EMS functions
- Once your session is finished, you can apply the rest of your facial routine and we recommend that you do the treatment at night since the sun cannot touch you. You can apply this device all year round, although we recommend that you let your skin rest about 3 times a year (about 15 days), which may coincide with Christmas holidays, Easter holidays and summer holidays.
- In the event that you have several Masderm devices and want to know the order of application of each one and the appropriate cream, we recommend that you contact us at our Customer Service email [hello@masderm.com](mailto:hello@masderm.com) and we will be happy to help you. personalized advice.

## APPLICATION TIPS

1. To improve the double chin, the movements are from bottom to top.
2. To improve the firmness of the cheekbones, the movements are from bottom to top.
3. To improve expression lines on the forehead, the movements are in a zig-zag shape.
4. To improve the eye contour area, the movements are circular.



## CONTRAINDICATIONS

- In general, the use of this device is not recommended for people who have undergone facial plastic surgery, a subcutaneous metal implant, and those who are pregnant or nursing. Avoid its use in migraine or intense headache outbreaks and during very painful menstruations. If you have thyroid problems, you cannot apply it to the gland area, that is, the neck, but you can apply it to the rest of your face and body.
- We recommend that you visit our website to consult updated information and if you have any questions, you can contact us at [hello@masderm.com](mailto:hello@masderm.com) and we will be happy to assist you.

## PRECAUTIONS AND MAINTENANCE

1. You should clean the introduction head with tissues or cotton cloth, but do not wash it with water or touch the metals with water.
2. Avoid leaving it in the bathroom or other humid place.
3. You can only use it on the face area
4. Avoid applying it on acne, blackheads and facial redness. It is not recommended to use on sensitive skin every day, but once a week.
5. When the product needs maintenance, please confirm that it is turned off first. If not, there is a possibility of breakage when held with a paper towel or wet towel.
6. Do not use corrosive solutions (alcohol, banana oil, gasoline, nail polish remover, etc.) to clean the device or its accessories, as this may cause them to be damaged.
7. Please keep the device in its box with all the accessories since, in the event of an incident with the device, we cannot guarantee that we will be responsible for it if all the equipment is not complete.

## TECHNICAL INFORMATION

- **What does the vibration of the device encourage?**

It helps the skin become smoother, thus increasing its elasticity and the skin's metabolism by adopting mechanical vibration and current stimulation methods.

- **What favors small sparkles?**

Increase elasticity and tighten the skin.

- **What makes the device feel warm?**

Heat favors better penetration of the cream and stimulation of collagen.


## TECHNICAL CHARACTERISTICS OF THE DEVICE

- Product Name RF Face Device
- Product Model ES-1091
- Charging Voltage/Current 5V/ 1A
- Nominal Power 2.5W
- Charging time 3 hours
- Standard Compliance GB 4706.1-2005 GB4706.15-2008
- Duration of Operation The device turns itself off automatically after 10 minutes.


Masderm is not responsible for possible collateral damage in the use or maintenance of the device if the instructions in these instructions have not been correctly followed.

These instructions are subject to change for your better understanding of the client.

## Documents / Resources

 <p>Masderm</p> <p>RF Face Device ES-1091</p>	<p><a href="#">Masderm RF Face Device Facial Device</a> [pdf] User Guide</p> <p>RF Face Device Facial Device, RF Face Device, Face Device, RF Facial Device, Facial Device</p>
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## References

-  [Masderm | N°1 en Radiofrecuencia en Casa – Masderm Cosmética](#)
- [User Manual](#)

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