

MARTIN LOGAN MP500 Multi-Purpose Amplifier User Manual

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MARTIN LOGAN MP500 Multi-Purpose Amplifier



CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN.

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture, and objects filled with liquids, such as vases, should not be placed on this apparatus.

CAUTION: To prevent electric shock, match wide blade of plug to wide slot, fully insert.

CAUTION: For continued protection against risk of fire, re-place the fuse only with the same amperage and voltage type. Refer replacement to qualified service personnel.

WARNING: Unit may become hot. Always provide adequate ventilation to allow for cooling. Do not place near a heat source, or in spaces that can restrict ventilation.

IMPORTANT SAFETY INSTRUCTIONS

- 1. Read these instructions.
- 2. Keep these instructions.
- 3. Heed all warnings.

- 4. Follow all instructions.
- 5. Do not use this apparatus near water.
- 6. Clean only with a dry cloth.
- 7. Do not block any of the ventilation openings. Install in accordance with the manufacturer's instructions.
- 8. Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
- 9. Do not defeat the safety purpose of the polarized plug. A polarized plug has two blades with one wider than the other. The wide blade is provided for your safety. When the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles and the point where they exit from the apparatus.
- 11. Only use the attachments/accessories specified by the manufacturer.
- 12. Use only with a cart, stand, tripod, bracket or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip over.
- 13. Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is dam-aged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. Avoid installing this unit where foreign objects may fall onto this unit and/or this unit may be exposed to liquid dripping or splashing. On the top of this unit, do not place:

- Burning objects (i.e. candles), as they may cause fire dam-age to this unit, and/or personal injury.
- Containers with liquid in them, as they may fall and liquid may cause electrical shock to the user and/or damage to this unit.

Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.

Do not install this equipment in a confined space such as a case or similar. Install it away from direct sunlight, heat sources, vibration, dust, moisture, and/or cold.

Do not cover this unit with a newspaper, tablecloth, curtain, etc. in order not to obstruct heat radiation. If the temperature inside this unit rises, it may cause fire, damage to this unit, and/or personal injury.

Install this unit near the AC outlet and where the AC power plug can be reached easily.

This unit is not disconnected from the AC power source when it is turned off. This state is called the standby mode. In this state, this unit is designed to consume a very small quantity of power.

CAUTION: Top surface can become hot.

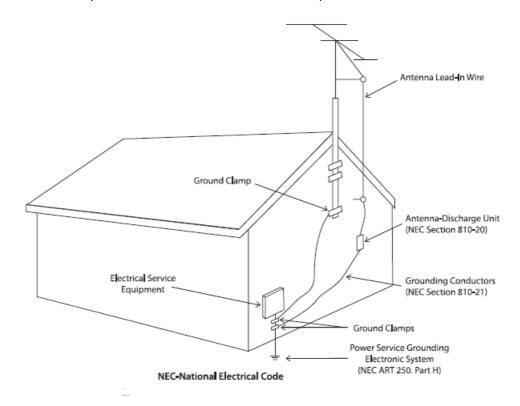
CAUTION: These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

CAUTION: Changes or modifications to this equipment not expressly approved by MartinLogan for compliance could void the user's authority to operate this equipment.

FCC WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and MP500.
- Connect the equipment into an outlet on a circuit different from that to which the MP500 is connected.
- Consult the dealer or an experienced radio / TV technician for help.

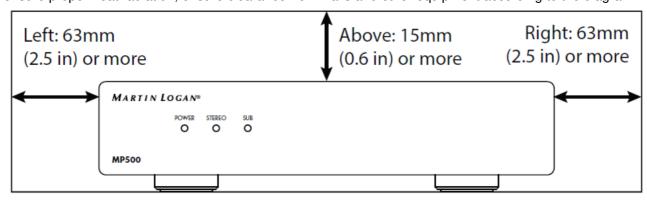


DO NOT LOCATE IN THE FOLLOWING PLACES:

To ensure long-lasting use, do not locate the unit:

- Exposed to direct sunlight.
- · Near sources of heat such as heaters.
- · Highly humid or poorly ventilated.
- · Dusty.
- Subjected to mechanical vibrations.
- On wobbly, inclined, or otherwise unstable surfaces.
- Near windows where there is a chance of exposure to rain, etc.
- On top of an MP500 or another component which dissipates a great deal of heat.

To ensure proper heat radiation, ensure clearance from walls and other equipment according to the diagram.



IMPORTANT INFORMATION FOR UK CUSTOMERS: DO NOT cut off the mains plug from this equipment. If the plug fitted is not suitable for the power points in your home or the cable is too short to reach a power point, then obtain an appropriate safety approved extension lead or consult your dealer. If, nonetheless, the mains plug is cut off, REMOVE THE FUSE and dispose of the PLUG immediately, to avoid possible shock hazard by inadver-tent connection to the mains supply. If this product is not pro-vided with a mains plug, or one has to be fitted, then follow the instructions given below:

IMPORTANT: DO NOT make any connection to the larger terminal which is marked with the letter "E" or by the safety earth symbol or colored GREEN or GREEN AND YELLOW.

The wires in the mains lead on this product are colored in accordance with the following code:

- BLUE NEUTRAL
- BROWN LIVE

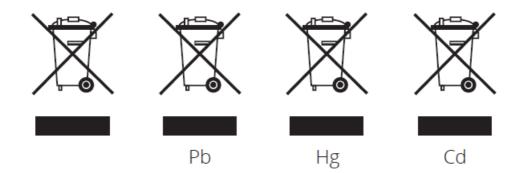
As these colors may not correspond with the colored markings identifying the terminals in your plug, proceed as follows:

- The BLUE wire must be connected to the terminal marked with the letter "N" or colored BLACK.
- The BROWN wire must be connected to the terminal marked with the letter "L" or colored RED.

When replacing the fuse, only a correctly rated and approved type should be used, and be sure to refit the fuse cover. If in doubt, consult a competent electrician.

NOTES ON ENVIRONMENTAL PROTECTION

At the end of its useful life, this product must not be disposed of with regular household waste but must be returned to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, the user's manual, and the packaging point this out. The materials can be reused in accordance with their markings. Through reuse, recycling of raw materials or other forms of recycling of old products, you are making an important contribution to the protection of our environment. Your local administrative office can advise you of the responsible waste disposal point.



RECYCLING AND REUSE GUIDELINES (Europe)

In accordance with the European Union WEEE (Waste Electrical and Electronic Equipment) directive effective August 13, 2005, we would like to notify you that this product may contain regulated materials which, upon disposal, require special reuse and recycling processing. For this reason, MartinLogan has arranged with its distributors in European Union member nations to collect and recycle this product at no cost to you. To find your local distributor, please contact the dealer from whom you purchased this product or go to our website at www.martinlogan.com.

Please note that only the product falls under the WEEE directive. When disposing of packaging and other shipping material, we encourage you to recycle through the usual channels.

MartinLogan and any related party assume no liability for the user's failure to comply with any requirements.

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All other trademarks are the property of their respective owners.

INTRODUCTION AND QUICK START

Thank you for purchasing the MartinLogan MP500. All MartinLogan products are engineered to recreate the passion of a live musical performance and emotional involvement experienced in the best movie theaters by utilizing the highest level of circuit design, superior parts and manufacturing techniques, innovative features, and intuitive ergonomics. We are confident that their inclusion in a system significantly enhances the enjoyment of recordings.

BEFORE MAKING CONNECTIONS

Check that you have received all items listed below and report discrepancies to your dealer as soon as possible. In case the MP500 needs to be transported in the future, keep the packing materials. Retain the invoice that you received from your authorized MartinLogan dealer at time of purchase. The invoice is necessary to obtain service under warranty.

BOX CONTENTS

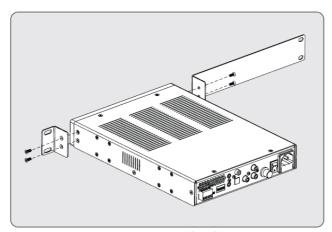
- MP500 Amplifier
- Rack Mount Ears
- Euroblock Connectors (Preinstalled)
- · Power cord

IN-USE NOTICES

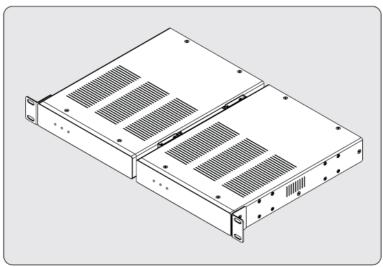
- Disconnect the power cord or flip the AC switch to OFF before connecting or disconnecting any components.
- If the MP500 was transported or stored in the cold, let it reach room temperature before use.
- Do not remove the top cover.
- · Do not modify the product.
- Due to continuing advances, operational characteristics may change. If this manual contains discrepancies, please check www.MartinLogan.com for the latest manual.

RACK AND SHELF MOUNTING

The MP500 ships with both rack mount ears and feet for shelf mounting. Before rack mounting the unit, it is recommended to remove the feet on the bottom of the unit. To attach the rack mount ears, install as shown in the following diagram.



If a dual amplifier installation is desired, an optional MPX500CB Connector Bracket (sold separately) is available. This bracket connector affixes two amplifiers side-by-side, as shown in the following diagram.



FRONT PANEL (STATUS LIGHTS)



MP500 Front Panel

1. Power:

Blue = Unit is on and ready to play

Red = Unit is in standby or a fault condition has occurred Off = No AC power/AC power switch turned off

2. Stereo

Blue = Amplifier playing in Stereo mode

Red = A Fault Condition has occurred

Off = No stereo input signal detected (or amplifier is operating in Subwoofer mode)

3. Sub:

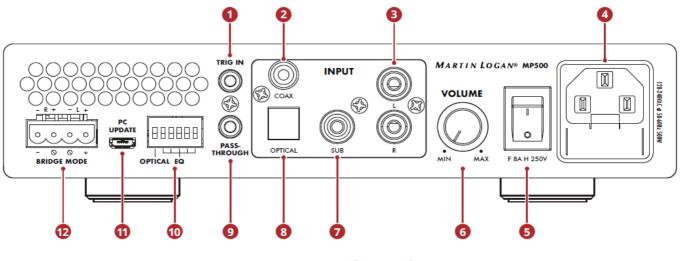
Blue = Amplifier playing in Subwoofer mode

Red = A fault condition has occurred

Off = No subwoofer input signal detected (or amplifier is operating in Stereo mode)

For more information, please refer to sections 6 (Fault Modes) and 7 (Troubleshooting).

BACK PANEL



MP500 Back Panel

- 1. Trigger input
- 2. Coaxial digital audio input Analog RCA stereo inputs
- 3. Power cord inlet (IEC C18 type) Power: Main power switch ON/OFF Volume: -60dB to 0dB Subwoofer input
- 4. Optical digital audio input
- 5. Trigger Pass-through
- 6. DIP Switches: Digital Input and DSP Preset Selection PC Update (USB) for Firmware Updates

7. Euroblock speaker terminals

For more information, please refer to section 3 (Connections and Back Panel Controls).

QUICK START

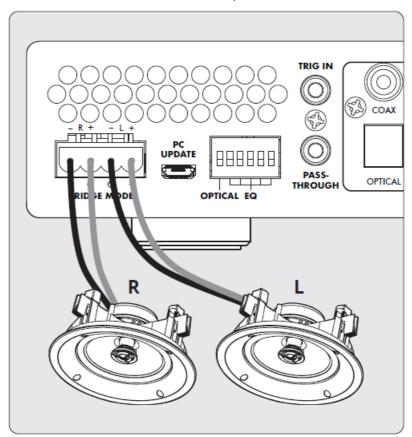
This quick start section includes just enough information to get the MP500 operational. For a deeper understanding of speaker and subwoofer connection options, please review the rest of this manual.

1. The MP500 comes out of the box with the shelf/tabletop feet installed. When rack mounting is desired, these feet can be removed using a Phillips screwdriver. The included rack mount ears can be attached using a T10 Torx driver (not included).

2. Speaker Connection(s):

Connect a pair of speakers using a Euroblock (aka PhoenixTM) connector (included) which accepts speaker wire from 28 up to 12 gauge.

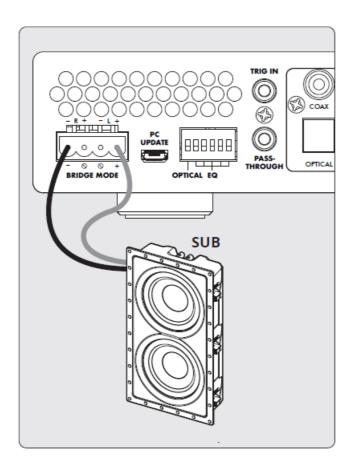
- Pull both sides of the Euroblock connector to remove it from the MP500.
- Use a small slotted screwdriver to loosen and tighten each contact on the Euroblock when inserting the speaker wire.
- Follow positive (+) and negative (-) indications shown on the Euroblock connector.
- After attaching speaker wires to the Euroblock connector, insert it back into the MP500.



3. Subwoofer Connection:

Follow the steps in "Step 2" except use the positive (+) and negative (-) indicators for "Bridge Mode" as shown on the text printed below the Euroblock connector on the MP500 chassis.

* Stereo and Bridge mode cannot be used simultaneously*



4. Input Connection(s):

Connect Analog sources using RCA cables. Connect Digital sources using a Digital Coax or Optical cable. When being used to drive a subwoofer, connect the subwoofer out of your source device to the subwoofer input on the MP500. If using the digital inputs, you must select Coax or Optical using the DIP switch on the back of the MP500 (#10 on the image on page 8).

5. Power Connection:

Insert a power cord into the MP500's AC input. Plug the cord into a wall outlet. Make sure to respect the voltage rating shown beside the AC receptacle.

6. Volume Control:

The MP500 has an onboard volume control if needed. How-ever, typically the MP500 will be used with a source that of-fers its own volume control (like a streaming device or used with an AV Receiver when driving a subwoofer). In this case the MP500's onboard volume control can effectively be used as a basic volume limiter instead. When being used in this manner, you can set the MP500's volume control to max-imum, and then control the overall volume through your source. If audible distortion occurs, turn down the volume control on the MP500 until the sound no longer distorts.

CONNECTIONS AND BACK PANEL CONTROLS

SPEAKER CONNECTIONS

Depending on the level of the input signal, the voltage at the outputs can be high enough to cause electric shock — be sure that power is off when connecting or disconnecting anything. As well, be sure to use speakers rated for use with this MP500 — an overdriven speaker can pose a fire hazard.

MP500 offers options to power either a stereo pair of speakers (or a system like the MartinLogan Outdoor Living Foundation 8.1 System), or a passive subwoofer (custom install subwoofer.)

When powering a custom installation subwoofer, the MP500 can be configured in "bridged mode" which combines

the output of both amplifier channels in order to provide this speaker with more power.

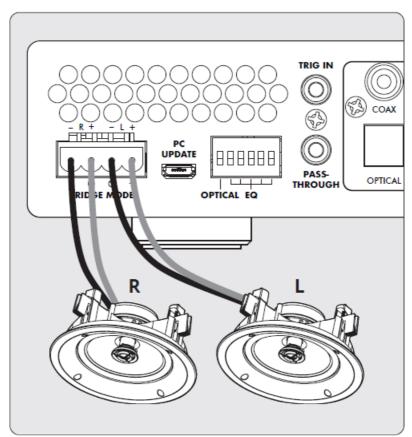
CONNECTING STEREO SPEAKERS

(or MartinLogan Outdoor Living Foundation 8.1 System)

Connect a pair of speakers to the MP500 using a Euroblock (also known as a PhoenixTM) connector. These connectors are included with the MP500 and come preinstalled.

Euroblock connectors accept speaker wire up to 12 gauge. Use speakers as low as 4 Ohms in this configuration.

- 1. Remove the Euroblock connector from the MP500 by gently pulling it until it releases.
- 2. Use a small slotted screwdriver to loosen and tighten each contact on the Euroblock when inserting the speaker wire.
- 3. Connect the red (+) connection on the left speaker to the positive (L+) contact on the Euroblock connector as indicated by the printing located on the MP500 (above the connector) or on the connector itself.
- 4. Connect the black (-) connection on the left speaker to the negative (L-) contact on the Euroblock connector as indicated by the printing located on the MP500 (above the connector) or on the connector itself.
- 5. Repeat for the right channel.
- 6. After attaching speaker wires to the Euroblock connector, insert it into the MP500 by gently pressing it into place.



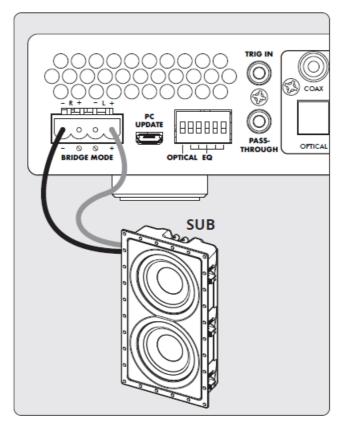
CONNECTING A PASSIVE

(NON-POWERED) SUBWOOFER

This mode only supports subwoofers rated at 8 Ohms or higher. Bridged Mode increases the amplifier power

available for a single speaker. This function is designed for passive subwoofers that require external amplification and can be enabled using the below method:

- 1. Remove the Euroblock connector from the MP500 by gently pulling it until it releases.
- 2. Use a small slotted screwdriver to loosen and tighten each contact on the Euroblock when inserting the speaker wire.
- 3. Connect the red (+) connection of the subwoofer to the positive (Bridge Mode +) contact on the Euroblock connector as indicated by the printing located on the MP500 (below the connector).
- 4. Connect the black (–) connection of the subwoofer to the negative (Bridge Mode -) contact on the Euroblock connector as indicated by the printing located on the MP500 (below the connector).
- 5. After attaching subwoofer wires to the Euroblock connector, insert it into the MP500 by gently pressing it into place.

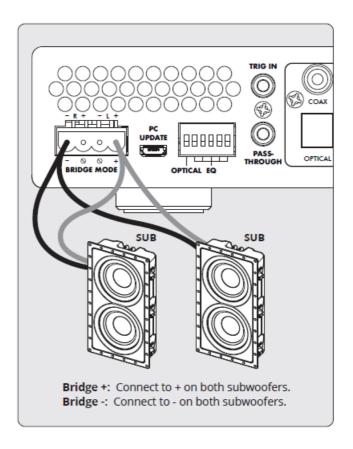


CONNECTING DUAL DYNAMO IW SUBWOOFERS

For maximum performance, MartinLogan recommends using an MP500 for each subwoofer in the system. When running 2 subwoofers from a single amplifier is required, the MP500 can drive dual subs in a "bridged parrallel" configuration. Note: This configuration is only recommended with MartinLogan Dynamo IW subwoofers and you must use the "Dual Subwoofer DSP Preset Profiles" as outlined in the DSP Profile Section.

- 1. Remove the Euroblock connector from the MP500 by gently pulling it until it releases.
- 2. Use a small slotted screwdriver to loosen and tighten each contact on the Euroblock when inserting the speaker wire.
- 3. Connect the red (+) connection of each subwoofer to the positive (Bridge Mode +) contact on the Euroblock connector as indicated by the printing located on the MP500 (below the connector).
- 4. Connect the black (-) connection of each subwoofer to the negative (Bridge Mode -) contact on the Euroblock connector as indicated by the printing located on the MP500 (below the connector).
- 5. After attaching subwoofer wires to the Euroblock connector, insert it into the MP500 by gently pressing it into

place.



DIGITAL INPUT

Stereo digital audio sources can be connected using coaxial or optical cables. The MP500 has one digital optical input, and one digital coaxial input. Both of these inputs support the PCM stereo format (up to 24-bit / 96kHz). If using sources that have an option for selecting between PCM and Bitstream (or

Dolby Digital) audio output, select PCM. If the source outputs a non-PCM stream (such as a Dolby or DTS stream), the audio will mute.

Using the DIP switch on the back of the MP500 (See image on Pg. 7) you can select either the Coax or Optical inputs, but only 1 may be used at a time.

ANALOG INPUTS

Connect stereo analog sources using RCA cables.

SUBWOOFER INPUT

The MP500 has multiple subwoofer preset configurations to simplify connection to an AV Receiver or AV Preamp (or source component) with a subwoofer output. Connect the subwoofer output of your preamp/processor/source using an RCA cable to either the Analog RCA (R — right), Analog RCA (L — left), or Subwoofer Input. The Analog RCA (R — right), Analog RCA (L — left) inputs will pass through a low-pass filter before being passed to the amplifier. The Subwoofer Input signal is passed directly to the amplifier. If needed, all three RCA inputs can be used simultaneously.

POWER

Insert a power cord into the MP500's AC input. Plug the cord into a wall outlet. Ensure that the AC supply matches the voltage rating shown on the back of the MP500.

TRIGGER CONNECTIONS

The trigger connection allows the MP500 to be turned on or off via the trigger input. When the Trig In 3.5mm (1/8") minijack receives power (5–24 volts DC or AC) from an upstream component, the MP500 turns on (Auto-On delay applies). When it stops receiving power, the MP500 turns off immediately. The

Trig Out jack allows you to run a cable out to daisy-chain and trigger additional MP500's or another component that uses a trigger in. The trigger out on the MP500 passes through the signal received from the trigger input.

MASTER POWER SWITCH

This switch is wired directly to the AC mains and turns on and off all power going to the MP500.

USB CONNECTION

A USB connection is present for updating the DSP presets available on the amplifier. Instructions for updating the DSP presets will be provided with the DSP Update file. This connection can otherwise be ignored.

DSP PRESETS

The MP500 is loaded with a variety of DSP presets to both improve performance of the speaker, but also to protect it from being overdriven by the amplifier.

DSP preset availability will change over time, and can be updated via the USB connection on the back of the amplifier. For the most up to date list of presets, please refer to the MP500 product page on martinlogan.com.

Using the bank of dip switches on the back of the amplifier you may choose from the following DSP preset options:

DIP Switch Functionality

Pin1: SPDIF select. Optical/Coaxial Pins 2-5: 16 groups of EQ presets

ex: Pins 2-6: 00000=EQ0 ex: Pins 2-6: 10000=EQ16 ex: Pins 2-6: 11111=EQ31

DSP PRESET DIP SWITCH POSITIONS

MP500 ships in its Flat EQ, 2 Channel, Full Range, Stereo output mode. To view the most up to date list of custom DSP Preset options available, please visit the MP500 product page on martinlogan.com:

www.martinlogan.com/en/product/mp500

The firmware update section of this page will always contain the latest DSP Preset list and the DSP/Firmware update file.

Updating your MP500's DSP/Firmware is easily done using a Windows PC and a commonly available Micro USB cable (Not Included) by following the instructions posted with the update file.

FAULT MODES

FRONT PANEL POWER LED

Power LED	Status or Fault		
Blue	On		
Red	Standby or Fault		
Off	No AC power		



Power LED	Stereo LED	Subwoofer LED	Status or Fault	Clear Fault
Blue	Off	_	MP500 enabled, no music dete cted.	_
Blue	Blue	_	Stereo operation: MP500 enabl ed, music playing.	_
Blue	_	off	MP500 enabled, no music dete cted.	_
Blue	_	Blue	Subwoofer operation: MP500 enabled, music playing.	_
Blue	Red flashing	_	AMP fault. over current / DC Fa ult. / Stereo operation.	Self-recovery
Blue	Blue flashing	_	AMP over temp. Stereo operati on.	Self-recovery
Blue	Red	_	AMP mute. When AMP temp o ver upper limit. Stereo operatio n.	Self-recovery
Red	Red	_	Power supply over current. Ster eo operation.	To clear this fault condition, cycl e the power by turning off AC power. Wait 1 minute before turning the MP500 back on.
Blue	_	Red flashing	AMP fault. over current / DC Fa ult. Subwoofer operation.	Self-recovery
Blue	_	Blue flashing	AMP over temp. Subwoofer op eration.	Self-recovery
Blue	_	Red	AMP mute. When AMP temp o ver upper limit. Subwoofer oper ation.	Self-recovery
Red	_	Red	Power supply over current. Sub woofer operation.	To clear this fault condition, cycl e the power by turning off AC power. Wait 1 minute before turning the MP500 back on.
Blue / Red	_	_	Software error. Initialization err or.(DSP/Codec failure).	To clear this fault condition, cycl e the power by turning off AC power.
Red	_	_	Standby	_

FREQUENTLY ASKED QUESTIONS

• This input connects to the subwoofer output of an AV pro-cessor or AV receiver with bass-management functions as part of its signal routing. It is only active when a subwoofer speaker preset is selected.

The Analog RCA (R — right) and Left (L — left) Inputs

- With a subwoofer speaker preset, the Analog RCA (R —right) and Left (L left) inputs allow a stereo signal source to drive a subwoofer without the voices or other high-frequency content being heard through the subwoofer. This preset enables the subwoofer to be connected to these inputs even when the signal source contains a full range of information. This preset is ideal when the source equipment does not have built-in bass management.
- With a Stereo Speaker Preset, the full range signals play through the main speakers.

SPECIFICATIONS

- Warranty 2 Years (Parts and Labor)
- Channels 2 Channels
- Power Output Per Channel (8 Ohm) 140 Watts
- Power Output Per Channel (4 Ohm) 250 Watts
- High Output Mode (Bridged)
- Per Channel (8 Ohm) 500 Watts
- Frequency Response 20Hz 20kHz +1/-3dB (when set to preset 0)
- Analog Audio Inputs 1 RCA Pair (Left/Right)
- 1 RCA Subwoofer
- Digital Audio Inputs 1 Optical
- 1 RCA Coax
- 12V Trigger Controls 1 Input 3.5mm
 - 1 Pass-Through Connector 3.5mm
- Speaker Level Outputs Removable Phoenix™ Style (Left/Right) Accommodate Wire Up to 12AWG
- Firware Update Port Micro-USB Connector
- Back Panel Controls Main Power Switch (On/Off)
 Volume Control (Min/Max) Preset Profile Selection (Dip Switches Position 2 Through 6) (32 Presets) Coax or Optical Selection (Dip Switch Position 1)
- AC Voltage 120V-240VAC at 50-60Hz
- Maximum Power Draw 500 Watts
- Standby Power Less than 0.5 Watts
- · Rack Mount Ears / Feet Included
- Rack Space (feet removed) 1U Height x 1/2 Width
- Dimensions (H x W x D, with feet, no rack mount ears) 2.17" x 8.5" x 12.5" (5.5 x 21.6 x 31.8 cm)
- Weight 7.22 lb (3.28kg)

LIMITED WARRANTY

SERVICE

Should you be using your MartinLogan product in a country other than the one in which it was originally

purchased, we ask that you note the following:

- 1. The appointed MartinLogan distributor for any given country is responsible for warranty servicing only on units distributed by or through it in that country in accordance with its applicable warranty.
- 2. Should a MartinLogan product require servicing in a coun- try other than the one in which it was originally purchased, the end user may seek to have repairs performed by the nearest MartinLogan distributor, subject to that distributor's local servicing policies, but all cost of repairs (parts, labor, transportation) must be born by the owner of the MartinLogan product.
- 3. If, after owning your MP500 for six months, you relocate to a country other than the one in which you purchased your MP500, your warranty may be transferable. Contact MartinLogan for details.

WARRANTY INFORMATION

Thank you for purchasing a MartinLogan product. All Martin-Logan products meeting the conditions set forth here are eligible to receive the Limited Warranty. Please retain your sales receipt for proof of warranty terms and proof of purchase from an authorized MartinLogan dealer or distributor in the United States or Canada. Please register your purchase on the Online Warranty Registration system (https://www.martinlo-gan.com/register) on MartinLogan.com.

Limited Warranty and Duration

MartinLogan, Ltd. warrants the product designated herein to be free of manufacturing defects in material and workmanship, subject to the conditions and for a period set forth below. This Warranty expires on the anniversary of the date of delivery. The Limited Warranty period on MartinLogan products is as follows:

- Five (5) Years Floor standing, bookshelf, and on-wall speakers;
- Five (5) Years On-wall, in-wall, and in-ceiling speakers;
- Three (3) Years Powered subwoofers;
- Three (3) Years Outdoor Living Series satellite speakers and subwoofers;
- Two (2) Years Installer Series outdoor/all-weather speakers;
- Two (2) Years Soundbars, separate power amplifiers and pre-amplifiers, and fully powered speakers;
- One (1) Year Headphones.

How can you be sure to find a current authorized MartinLo-gan Dealer?

Only dealers found on the following pages are current autho-rized MartinLogan dealers. Goods purchased from any entity not found on these lists list are not entitled to MartinLogan Limited Warranty coverage:

- Authorized Online Dealers https://www.martinlogan.com/locator
- Authorized United States Dealers https://www.martinlogan.com/locator
- Authorized Canadian Dealers https://www.martinlogan.com/locator

What is required for the Limited Warranty of MartinLogan products?

- Purchase of a new MartinLogan product from an authorized MartinLogan dealer or distributor in the United States or Canada;
- A copy of the original receipt of sale from an authorized MartinLogan dealer or distributor in the United States or Canada.

Limitations

- · Warranty begins on the date of delivery;
- A copy of the original sales receipt from an authorized MartinLogan dealer or distributor in the United States or Canada is required for any warranty work;
- This Warranty is for the sole benefit of the original purchaser of the covered product, is restricted to the original purchaser, and requires the purchase of a new product;
- This warranty is not transferable to a subsequent purchaser of the product;
- Warranty applies to product in normal home use only. If product is subjected to any conditions outlined in the next section, warranty is void;
- Warranty does not apply if the product is used in professional or commercial applications.

The Warranty is Void or Inapplicable if:

- The product was not purchased from an authorized Martin-Logan dealer or distributor in the United States or Canada;
- The serial number has been removed or defaced;
- The product has been used or handled other than in accordance with the instructions in the owner's manual;
- The product has been used in conjunction with unsuitable or faulty equipment;
- The product has been abused or misused, damaged by accident or neglect, or in being transported;
- The defect is due to the product being repaired or tampered with by anyone other than MartinLogan or an authorized MartinLogan repair center.

Owner Responsibilities:

- Provide normal/reasonable operating care and mainte-nance;
- Prior to returning a product to MartinLogan for repairs covered by the Limited Warranty, the dealer from whom the speaker was purchased should first be contacted to see if they can resolve the issue;
- If a product is returned to MartinLogan for warranty work:
 - The product must be properly packaged and shipped to Martinlogan or an authorized MartinLogan repair center by the customer at his or her sole expense;
 - The product must be accompanied by an RMA number, obtained from the MartinLogan service department (service@martinlogan.com);
 - The product must be accompanied by a written description of the defect and proof of the date of purchase in the form of a copy of the original sales receipt from an authorized MartinLogan dealer or distributor.

Warranty Outside of the United States and Canada

This warranty applies only to purchases made from authorized MartinLogan dealers and distributors in the United States and Canada. For warranty terms, conditions, and support else-where, please contact the authorized MartinLogan distributor in the country where your purchase was made. Warranty out-side the US and Canada is established and provided by authorized MartinLogan distributors around the world.

Refurbished Products Warranty Information

MartinLogan refurbished products may be lightly pre-owned, demonstration, test products, or factory closeouts that have undergone rigorous inspection to ensure they meet MartinLo-gan's strict quality standards for both sonic performance and mechanical integrity. We back every refurbished product with a Refurbished product warranty.

Our refurbished products are packaged in factory packaging, complete with all documentation and where applicable, the accessories that normally ship with the product. On occasion, refurbished products may contain minor cosmetic blemishes, but will sonically perform to our industry leading full performance standards.

Each refurbished product:

- Has undergone rigorous inspections to ensure it meets our strict quality standards.
- Is put through full testing to guarantee optimal sonic performance and mechanical integrity.
- Is supplied with complete documentation.
- Is supplied with a one (1) year non-cosmetic warranty (Headphones offer a 30 day warranty).
- Where applicable, is supplied with cables, remote control and accessories.
- Where applicable, firmware is updated to the latest version.
- Is given a new refurbished serial number.
- Comes in factory product packaging with a "Refurbished" label.
- · May have minor cosmetic blemishes.

Remedy

In the event the product fails during the warranty period and the above conditions are met, the purchaser's sole remedy under this Warranty shall be to return the product to Martin-Logan or an authorized MartinLogan repair center where the defect will be rectified without charge for parts or labor.

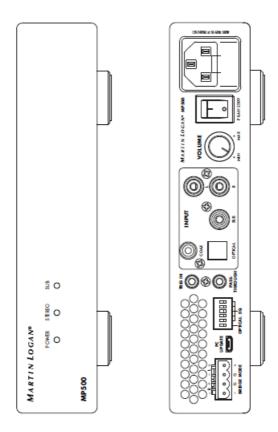
Conditions

MartinLogan reserves the right to modify the design of any product without obligation to purchaser of previously manu-factured products and to change the prices or specifications of any product without notice or obligation to any person.

Exclusions

Any implied warranties relating to the above product shall be limited to the duration of the above Warranty. This Warranty does not extend to any incidental or consequential costs or damages to the purchaser. Some states do not allow limitations on how long an implied warranty lasts or an exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This Warranty represents a limited warranty as per definition by the Federal Trade Commission (Magnuson-Moss Act).

THE BIG PICTURE: MP500



Documents / Resources



References

- MartinLogan | Premium HiFi Speakers for Home Theater & Stereo
- MartinLogan | Haut-parleurs HiFi Premium pour Home Cinéma et Stéréo
- MartinLogan | Premium HiFi Speakers for Home Theater & Stereo
- MartinLogan | MP500
- MartinLogan | Haut-parleurs HiFi Premium pour Home Cinéma et Stéréo
- MartinLogan | Support Technique
- MartinLogan | Revendeurs
- MartinLogan | Dealers

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