The product's appearance is subject to the actual item received.
Images in this manual are for reference only

✉ support@mubview.com

📞 +1 (978)3092611

ZY-D9

ZS-GX8S

1. Activate the warranty and extend to 2 years long

2. Discover a full range of products tailored specifically for home security

3. More promotion activities and professional service

4. Watching more operation videoes about the camera

After-sale Support

Dear friends,
Thank you very much for supporting MUBVIEW!

Please read this manual thoroughly before using this wireless security camera.
If you have any issues, please email your order number and the problem to
support@mubview.com. Receiving your message, we will provide a fast
solution in 24hours.

BTW, we offer the lifetime technical support for your camera, and are happy
to provide all possible support for you. If you have any questions or
ambiguities during using, please feel free to contact us. We will try to find
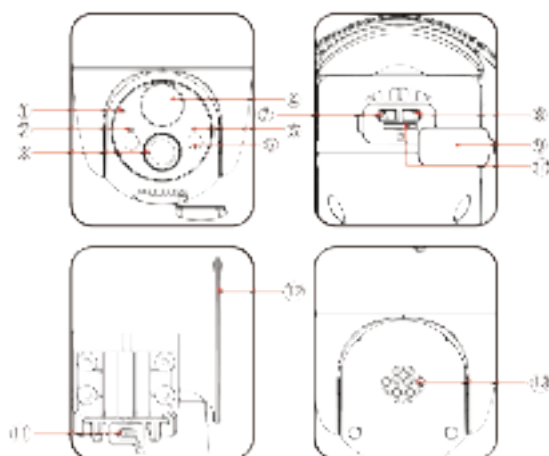a good solution with our professional camera engineers.

Warm Regards,
MUBVIEW Service Team

Based on feedback from over 100,000 users, reading the following is key to using this product smoothly.

•The camera only supports 2.4GHz WiFi,not support 5G WiFi so far.
•Before connecting this camera to the WiFi, please ensure the WiFi signal
strength is to be over than 85%. If the camera is far away from the signal
source, it won't be connected successfully for the first time.
•If your router is connected with too many devices, the camera will fail to
connect WiFi because of the IP address conflict.
•To safeguard your privacy, this camera just supports APP control. It don't
support PC Browser and other Software.
•This wireless camera supports events recording when WiFi disconnected.
•It will speed up the power consumption of the battery if you always watch
the live footage or the recorded videos from the SD card. Please charging
the camera timely based on the low power reminder. (Before using the
camera for the first time, please fully charge the camera with the power cord
in the package)

INDEX PAGE

1	Microphone	8	Reset Key
2	Charging Indicator	9	Waterproof plug
3	Lens	10	SD Card Slot
4	PIR	11	DC 5V Charging Port
5	Working Status Light	12	Wi-Fi Antenna
6	Spotlight & IR Light	13	Speaker
7	Power Key		

Power Key	Press and hold for 5s for power on/off the camera
Reset Key	Press and hold for 5s until hearing 'Reegu' to reset or restore to factory setting
SD Card Slot	Support local SD card storage (up to 128G)
Charging Indicator	Red means charging, blue means fully charged

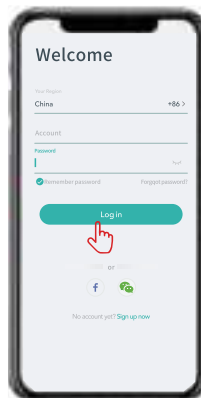| Working Status Light	Solid on red: Network is abnormal
	Slow flickering red: Waiting Wi-Fi connection and start adding devices
	Wi-Fi fast flickering red: Wi-Fi connecting
	Solid on blue: Wi-Fi connected successfully, the camera running normally

Download & Install App

**Scan the QR code below or search "CloudEdge" in App store or Google play to download the App.**

Download on the
App Store

Android App on
Google play

Account Registration

- Sign up in App with your email address.

- Choose your region and correct country code.

Welcome

China   +86 >

Account

Password

Remember password   Forgot password?

Log in

or

No account yet? Sign up now

Before Add Camera to App

1. Allow App to access mobile cellular data and wireless LAN, or it will fail to add camera.
2. Allow App to receive pop-up messages, otherwise the smart phone will not receive notification when motion is detected.
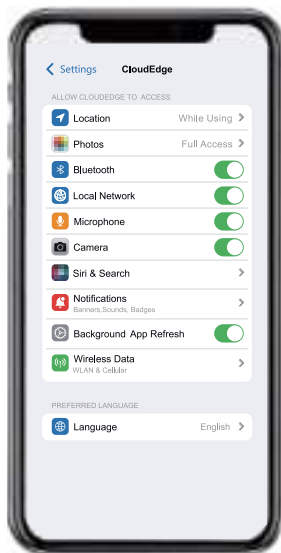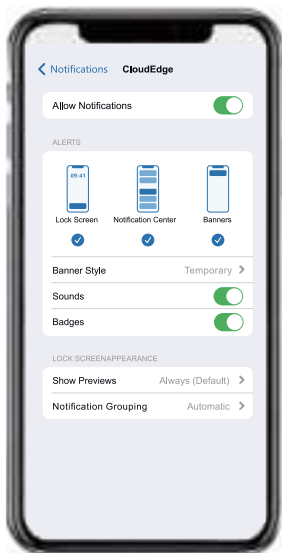
① APP offers a free 7-day cloud storage, or you can insert a Micro SD card into the camera to store videos.

② The camera supports 2.4GHz Wifi only. Not support 5GHz Wifi so far.

③ When connecting to network, please take the camera closer to your router, to ensure a stable network signal.
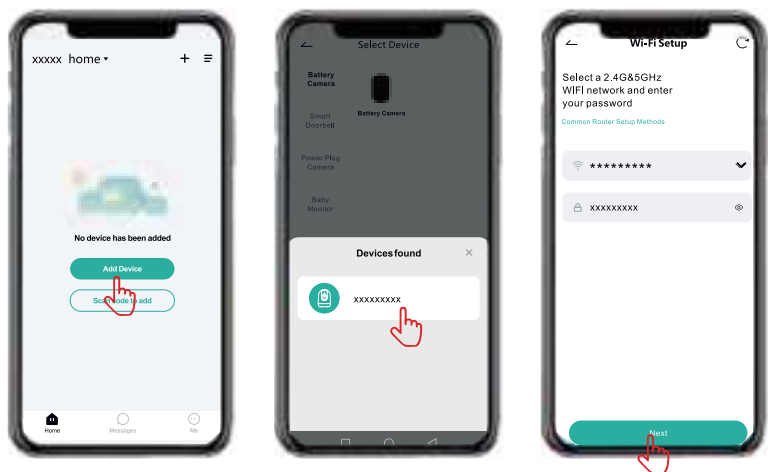
Add the Camera to App

Method 1: Bluetooth connection(Recommended)

Step 1: Power on the camera, then turn on Bluetooth and Location on your phone.

Step 2: Open the "Cloudedge" APP, click "Add Device" or click "+" icon in the upper right corner.

Step 3: Wait and click the pop-up window to make a selection, and enter the correct password of router's wifi , then click "Next" when the camera indicator light blinks.

Step 4: When the prompt "Connection successful" is displayed, the camera has been successfully added to the App.

Tips: If your phone's Bluetooth and Location is not enabled, the APP will not prompt a pop-up window. Please click"To open", and select "Allow" to turn it on.

Method 2: Add the camera by scan the QR code

Step 1: Click "Add Device" and select the "Battery Camera ", click "Battery Camera with Bluetooth icon", you will hear the "Please power on the deivce"

Step 2: Follow the promts and click "Next", enter the correct password of router's Wi-Fi, reconfirm that you entered the correct password.

Step 3: Click "Next", and place the QR code displayed on the phone in front of the camera lens, and you will hear a prompt tone.

Step 4: When the prompt "connection successful" is displayed the camera has been successfully added to the phone.
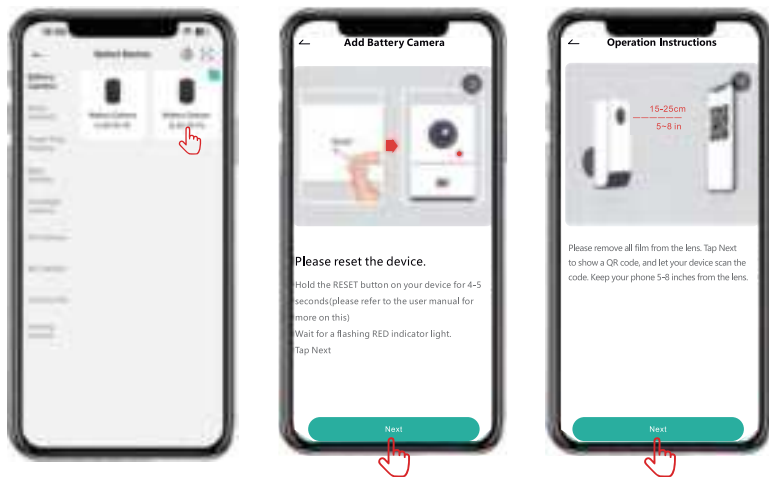
Tips: If the camera fails to connect to the network, press and hold the reset button for more than 5 seconds, and connect again after hearing the beep. If it still fails, please email us support@mubview.com

Two-Way Audio

1. Open microphone permission of App.

2. Press the intercom button to start speaking.

3. Release the intercom button to listen.
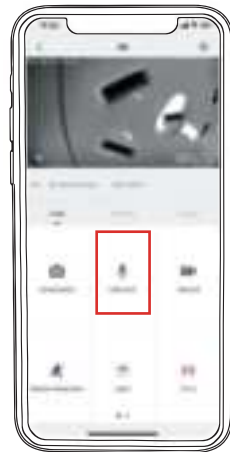
Alarm Management

1. Alarm area

The alarm area has 16*9 grids. Select the area you want to monitor. To set alarm area,enter camera setting page - "Alarm Management" - "Alarm Area". You will only receive alarm notification that appears in the grid area.
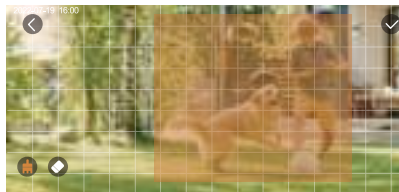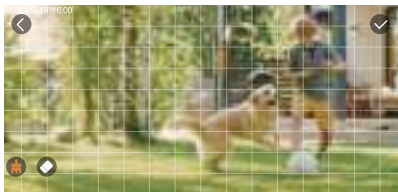

2. Alarm Plan

You can set weekly/daily alarm schedule in alarm management. The camera will only betriggered and send alarm notification during your schedule period.You can set 4 alarmtime periods at most.

Multi Device Management

App can manage multiple Mubivew devices .
You can watch live of 4 cameras at same time in the App.

Click '+' to add more devices

Watch 4 cameras live at the same time

060238708
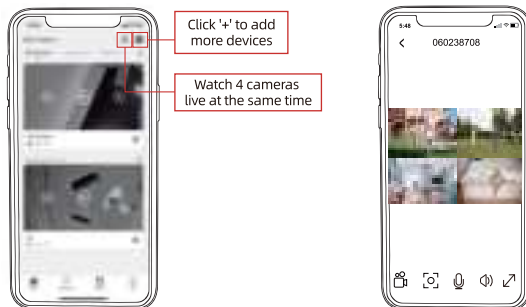
Device Share

Enter "Device Share" in camera setting page to share camera with others.

Share steps:
1. User B download Mubview App and create his new account in App.
2. Click 'Add' in App on User A 's phone.
3. User A scan User B's QR Code or input User B's account ID directly.
4. User B accept share on his phone.

Setup the Local Storage

SD

Insert SD card into SD card slot. Open APP on phone,
go to camera Setting-Recording Management to format the SD card.

Camera Installation

This camera supports 2 types of mounting: Install on Celling or Wall.

Please make sure before installing:

1) Please ensure the installation surface is flat.
2) Do not install the monitor near heat sources, air conditioning vents, or kitchen exhausts.
3) Avoid installing the monitor near busy roads with heavy pedestrian or vehicle traffic to prevent excessive false alerts and rapid battery drain due to frequent triggers.

FAQS

For more detailed FAQs, please log in to the APP, search in the "FAQ" help documment "Battery Camera".

The device prompts offline?
1) Check if the camera is powered on and observe if the indicator light is functioning properly.
2) Check if the network signal is weak, or try restarting the router.
3) If the camera is located in a weak signal area, it's recommended to move the router closer or install the camera in a stronger signal area.
4) Ensure that the camera's firmware is up to date.

Update router or Wi-Fi password?
Delete the camera from your Multiview account. After resetting the device, use the new Wi-Fi and password to add it again.

Can't play historical video?

1) Check the status of the SD card in 'Settings' to ensure that the SD card has been successfully recognized.
2) Reinsert the SD card.
3) In the application, format the SD card.
4) Try another new SD card.

Alarm push frequently?

1) In the app, lower the sensitivity of the motion detection alarm.
2) Check whether there are objects that interfere with and trigger the PIR sensor in the field of view of the device, such as the outdoor unit of the air conditioner, driving cars, passing pedestrians, etc. The angle of the device can be adjusted appropriately to avoid these easily disturbing objects.
3) Turn on 'human motion detection' and use humanoid algorithm to filter useless alarms.

The phone cannot receive the alarm push?

1) Turn on all the push permissions of the "Mubuview" application in the system settings of your mobile phone.
2) Make sure that the device's motion detection function is successfully turned on.
3) Restart the phone, and clear the cache on Android phones.
4) Check whether the network is good.

Why the camera does not have color night vision?

1) Click on Motion Detection and turn it on.
2) Click on audio warning and strobe light, you can choose audio light warning or audio warning and strobe light.
3) Then you can enjoy the camera's color night vision and three alarm modes.
   (The device needs to be turned on with audio warning and strobe light to produce a color video event.)

How to Troubleshoot Network Connections

The indicator has a solid red light

1) If the indicator has a solid red light, please reset or unplug the device, then setup again.
2) If reset does not work, please contact our technical engineer team (support@mubuview .com) to get upgrading package to upgrade your device, please check if you have a SD card reader and a SD card first.)
3) If all of the above methods does not work, please feel free to contact us for further solution.

The indicator is red and blinking slowly but does not blink fast after the device scanned the QR code, and does not make a sound like "bee"

The above case might be caused by any of the following reasons. The QR code is

abnormal, the lens is defocused or the device is defective.

1) Make sure your phone is 5-8 inches from the lens and try to scan the QR code from different angles.
2) If your phone is a new brand, this might cause the abnormal QR code. In this case, please provide us a screenshot of the QR code and the model and operation system version of your phone.
3) Make sure the lens is clean. Try AP mode to setup your phone and then check whether the lens is defocused.
4) If you still failed to setup your device and the device does not make any response when setup. Please provide us the SN or your device, the screenshot of QR code, the exact time you setup your device (if possible, please provide a video of setting up your device) for a further troubleshooting.

The indicator is red and blinking slowly and turns fast red light after the device scanned the QR code. But the fast red light does not turn blue

The indicator blinking fast red light means the device has recognized the QR code successfully. Reasons for device failed to setup might be as the following:

1) The wifi is 5G instead of 2.4G.
2) Wrong password.
3) Unstable network. Please put your device next to the router when setup. If this still does not work, please reboot your router and reset your device to try again. Also, you can try to use your mobile data as hotspot to setup your device to test if it works with hotspot wifi.
4) If it does not work with hotspot, the WiFi antenna inside the device might be defective. In this case, please feel free to contact us for further solution.

The indicator is red and blinking slowly and turns fast red light after the device scanned the QR code. And the fast red light turns blue after a while but the device failed to add to APP

Please provide us your SN/ account info as well as the exact time you setup your device. We will forward these info to the technical engineer team for a further troubleshooting.

MUBVIEW official after-sales email: support@mubview.com

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However,there is no guarantee that interference will not occur in a particular installation.If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

•Reorient or relocate the receiving antenna.
•Increase the separation between the equipment and receiver.
•Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
•Consult the dealer or an experienced radio/TV technician for help.

FCC Radio Frequency Exposure Statement

The device has been evaluated to meet general RF exposure requirements. The device can be used in fixed/mobile exposure condition. The min separation distance is 20 cm.

Notice: Shielded cables
All connections to other computing devices must be made using shielded cables to maintain compliance with FCC regulations.

CE This product complies with the radio interference requirements of the European Community.

Declaration of Conformity

Hereby, MUBVIEW declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.
For the declaration of conformity,
visit the Web site: https://www.mubview.com/

RF exposure information :

The Maximum Permissible Exposure (MPE) level has been calculated based on a distance of d=20 cm between the device and the human body. To maintain compliance with RF exposure requirement, use product that maintain a 20cm distance between the device and human body.

T8360 Wi-Fi Operating Frequency Range: 2412-2472 MHz(2.4G); Wi-Fi Max Output Power: 17.66 dBm(ERIP); T8360 Bluetooth Operating Frequency Range: 2402~ 2480 MHz; Bluetooth Max Output Power:5.43 dBm(EIRP).

IC Statement

This devic complies with Industry Canada Licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.
This Class B digital apparatus complies with Canadian ICES-003.

IC RF Statement

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

This product is designed and manufactured with high quality materials and components, which can be recycled and reused.

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

UK
CA
This product complies with the radio interference requirements of the United Kingdom Declaration of Conformity.

Hereby, MUBVIEW declares that this product is in compliance with Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available at the following internet address: https://www.mubview.com/

Service Center:

Email: support@mubview.com
Call: +1 (978) 3092611
Web: www.mubview.com
Amazon Store: www.amazon.com/mubview

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