

Atomos Ninja V / V+ Cashback FAQs

How is the cashback claimed?

Fill out the form and upload a picture of your receipt at www.atomos.com/promotions

What products are included?

Ninja V and Ninja V+ units purchased between 4th March 2022 and 30th April 2022.

How much cashback can I claim?

NINJA V EUR 100 / USD 100 / GBP 80

NINJA V+ EUR 220 / USD 220 / GBP 175

How do I get money from cashback?

The cashback refund will be handled only via Paypal in all the cashback included countries. Customers without a PayPal account should set their account directly at www.paypal.com

Australia and Canada cashback is paid via PayPal in USD converted into local currency and is based on the exchange rate at time of transfer.

What countries are included?

Austria, Belgium, France, Germany, Ireland, Italy, Netherlands, Portugal, Spain, United States of America, Canada, Australia, United Kingdom

Why is my country not included in the promotion?

Some countries restrict the use of rebates, so we are unable to offer the cash back promotion worldwide.

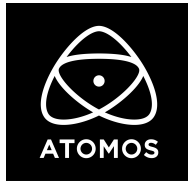
Can I claim cashback on more than one product?

Two claims per participant, per promotional product purchased during this timeframe. Bulk purchases greater than 2 promotional products will not be eligible to enter this promotion.

When do I need to submit my claim by?

A Participant must submit a valid claim online between 00.00 Friday 4th April 2022 and midnight on 21st of May 2022.

Atomos Cashback Action 4th - 30th April

**Are the Ninja V Pro Kit and Ninja V+ Pro Kit included in the cashback action?**

No. Pro kit versions of Ninja V and Ninja V+ are not included in this action. Nor are any units received as part of a promotional bundle, with no value assigned to the Ninja V or Ninja V+.

When will I receive my cashback?

Upon receipt and verification of the claim, ATOMOS will arrange for a direct bank transfer payment to the Participant's bank account. No alternative arrangement will be entered into and no cash or cheque will be provided. ATOMOS will endeavour to bank transfer payment within 8 weeks of receipt of a complete and valid claim. Only one bank transfer payment will be issued per valid claim.

Why has my claim been rejected?

ATOMOS will not process claims that are incomplete or illegible and reserves the right to audit any claims to ensure compliance with the terms and conditions of the promotion, and to request additional information with supporting documentation. ATOMOS reserves the right to exclude claims and/or participants if the promotion is being misrepresented in any way. ATOMOS's decisions in relation to the promotions are final and no correspondence will be entered into.

I missed the cut off date, can I still claim my cashback?

We endeavour to make our promotions accessible to as many ATOMOS customers as possible, but ATOMOS will not process any claims received after the closing date for receipt of claims of midnight on Sunday 22nd of May 2022. Nor will ATOMOS process claims which are in its opinion incomplete or illegible. ATOMOS will not be responsible for claims delayed or not successfully received.

I bought my unit second hand, can I claim the cashback?

Second hand, refurbished, reconditioned products, counterfeit products, or products that infringe the intellectual property rights of the ATOMOS group of companies will not qualify under this promotion.

What can I use as proof of purchase?

A copy of your invoice/receipt. For internet purchases a full receipt and payment confirmation is required.