

Dear Customer,

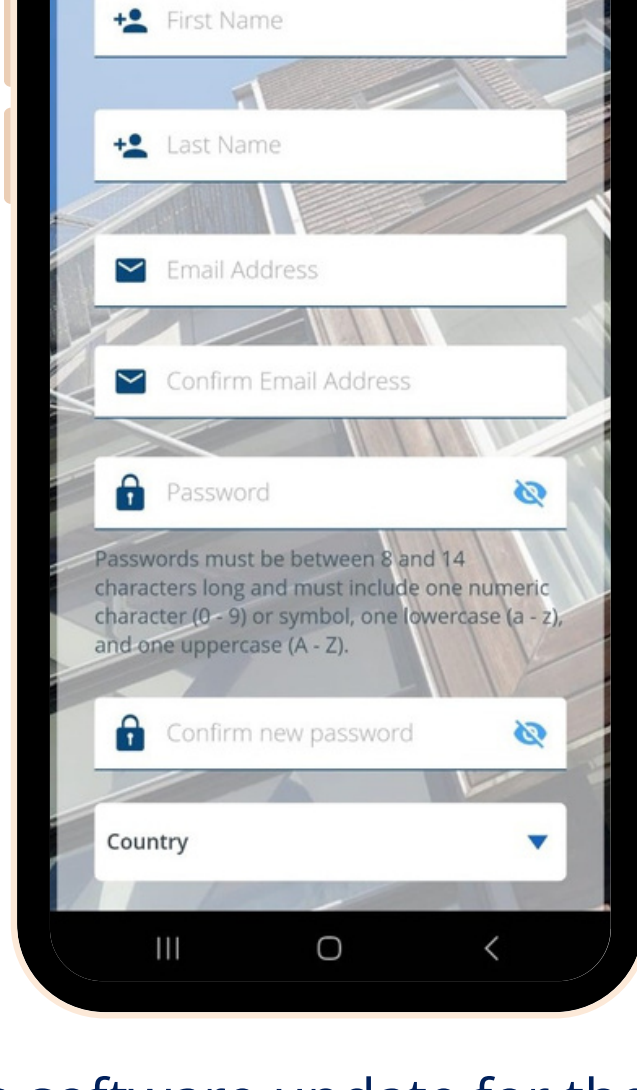
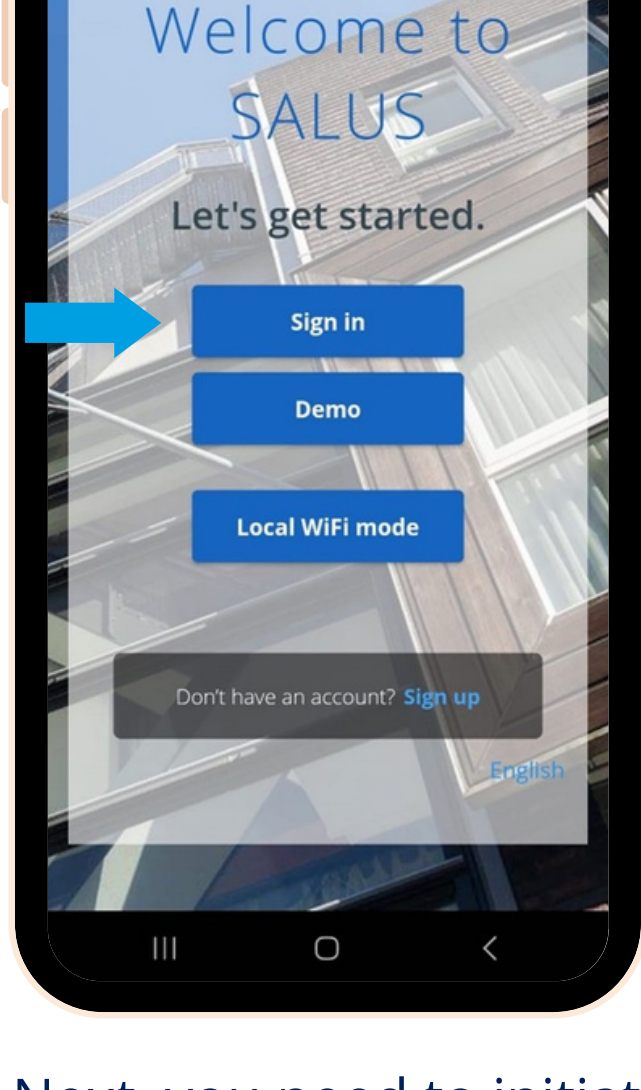
Starting on 15th of May, our SALUS Smart Home app will be replaced by **SALUS Premium Lite App**. Please ensure you have the latest app version!



Install the SALUS Premium Lite App by clicking on the link that corresponds to your device type from the options below:

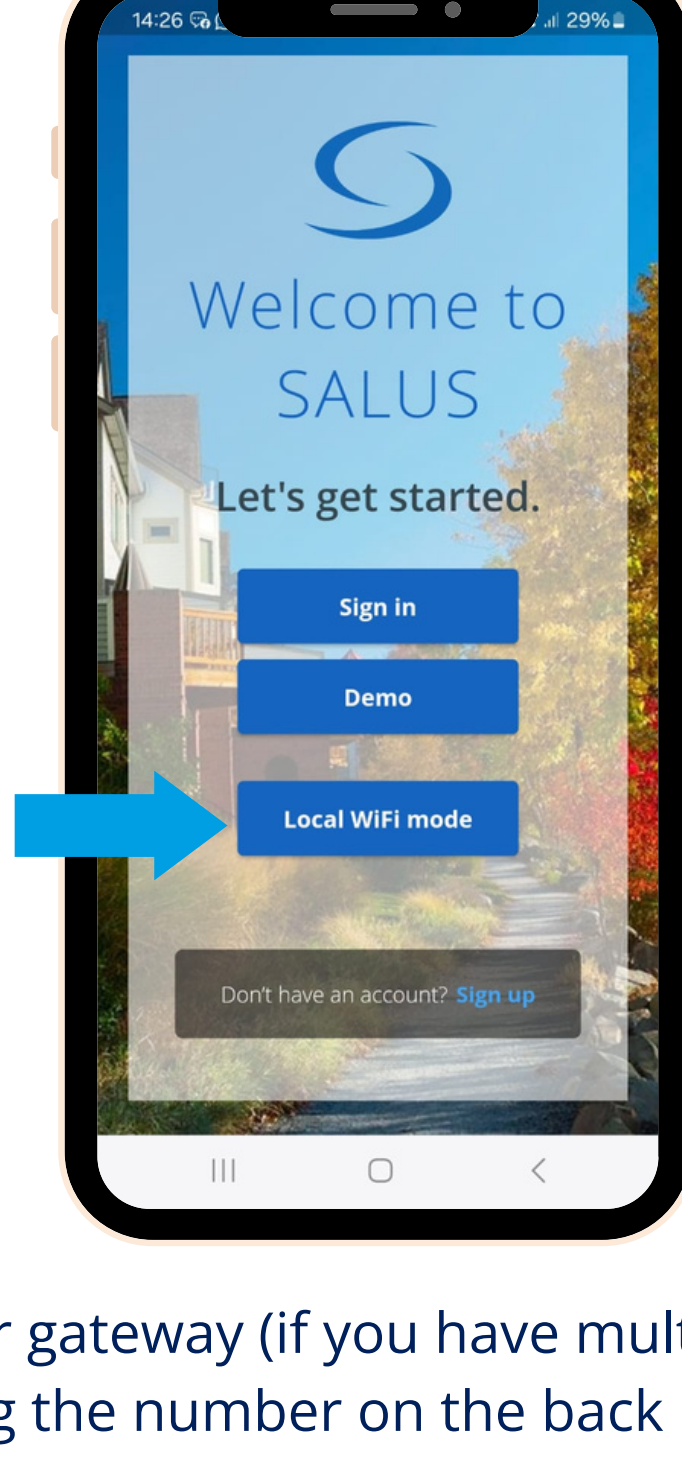
- **Android:** <https://play.google.com/store/apps/details?id=com.salus.eu.smarthome>
- **iOS:** <https://apps.apple.com/us/app/salus-premium-lite/id1614793141>
- **For all other operating systems:** <https://app-release-salus-euprod.s3.eu-central-1.amazonaws.com/EU.Premium.Lite.latest.version.apk>

If you are using the app for the first time and wish to change the language from English to Romanian (or another language), go to "**Sign In**" and follow the steps to create your account, including selecting your preferred language.

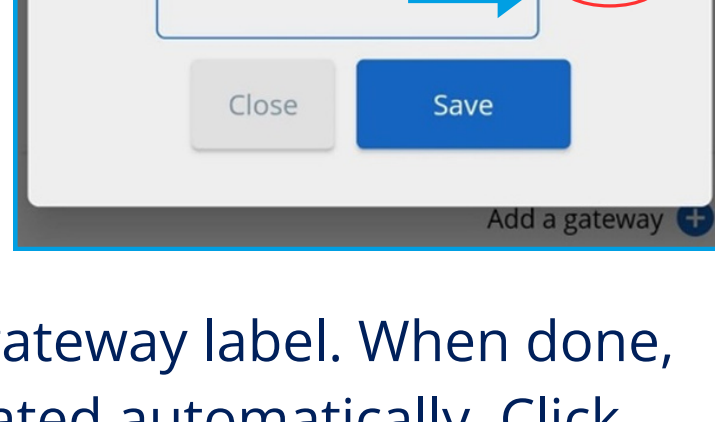
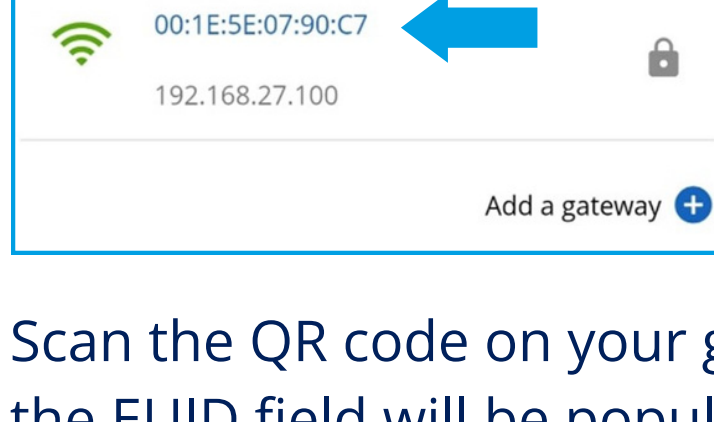


Next, you need to initiate the software update for the gateway. **Follow these steps to complete the update:**

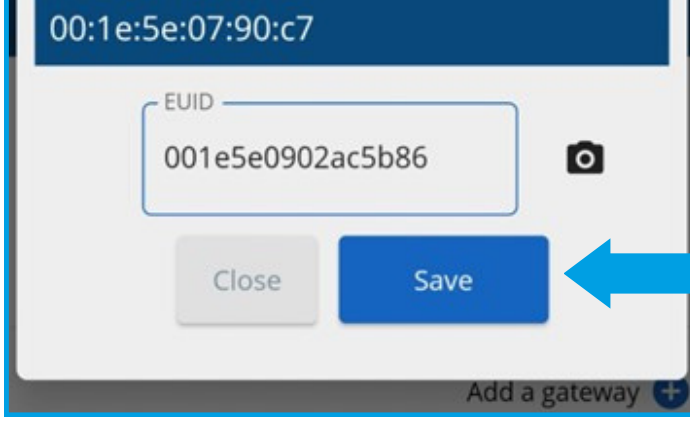
- 1 Power on your gateway and connect it to your internet cable. Wait until the gateway's indicator light turns green (or blue). Ensure that your mobile device is connected to the same local network, so both your gateway and mobile device share the same IP address.
- 2 Select "**Local WiFi mode**". A scan for gateways will automatically commence.



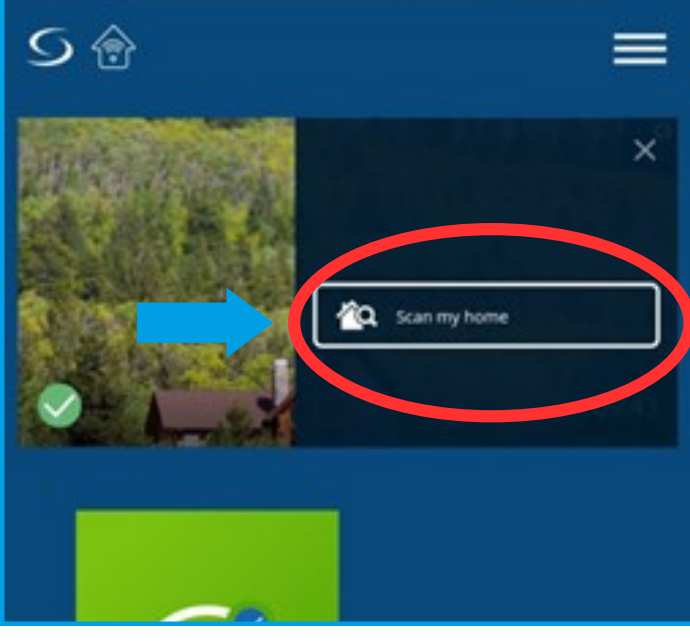
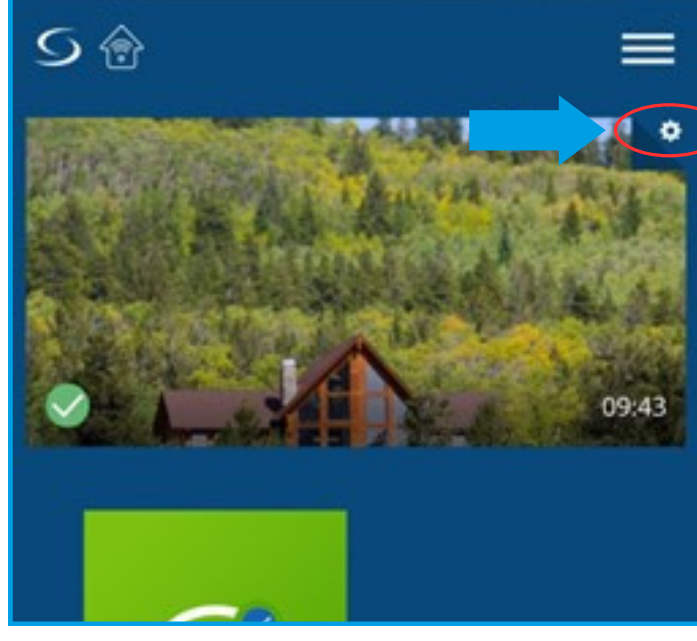
- 3 Select your gateway (if you have multiple, identify them using the number on the back label). Click on the "**Camera**" icon.



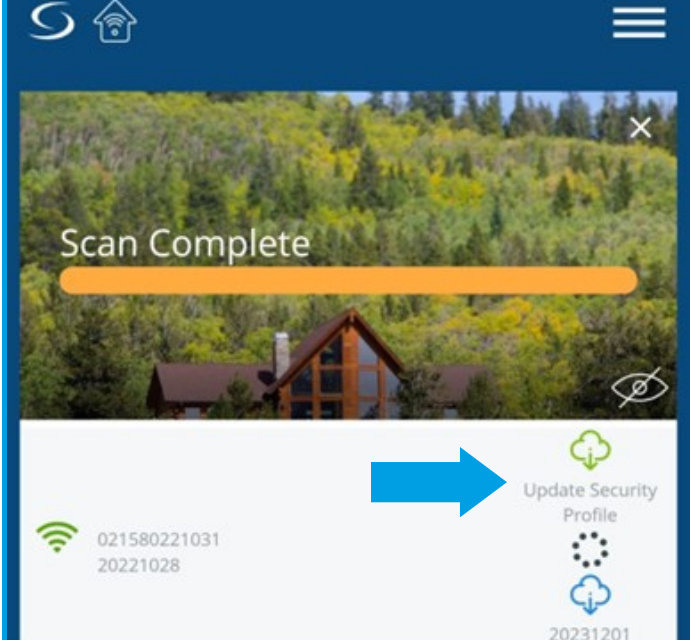
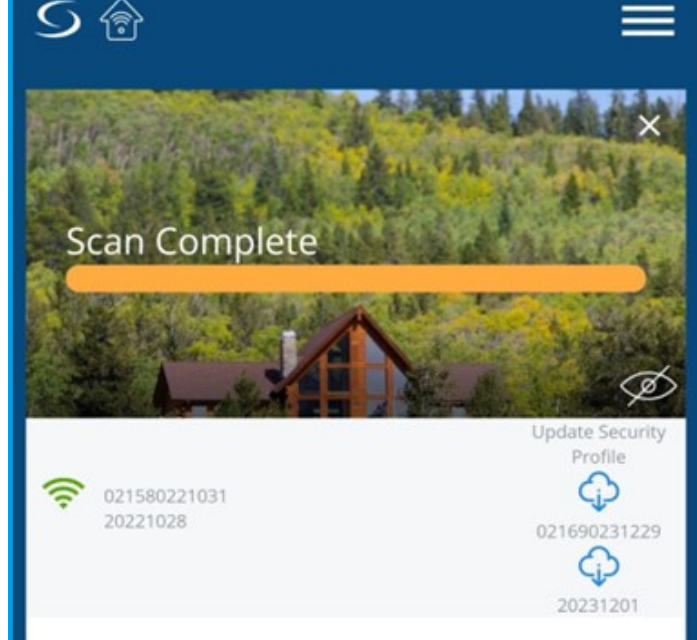
- 4 Scan the QR code on your gateway label. When done, the EUID field will be populated automatically. Click "**Save**".



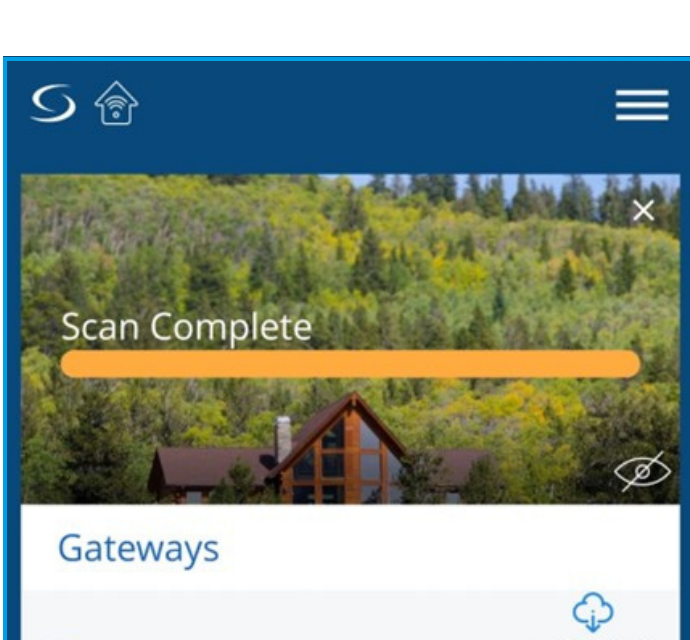
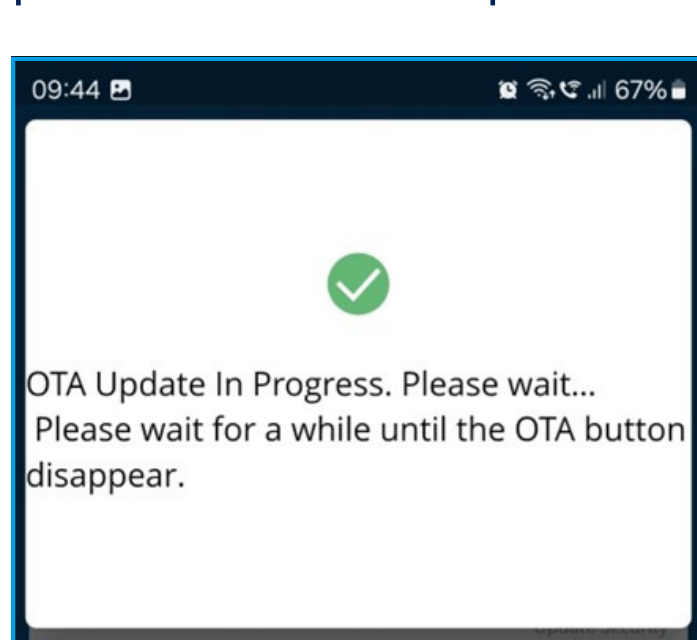
- 5 Once you reach this step, click the small "**Cog**" icon and scan your system.



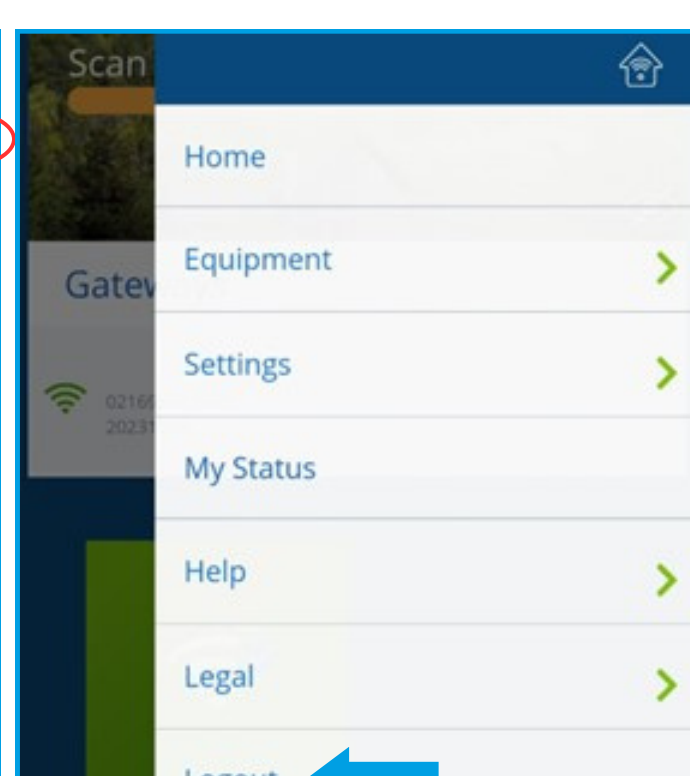
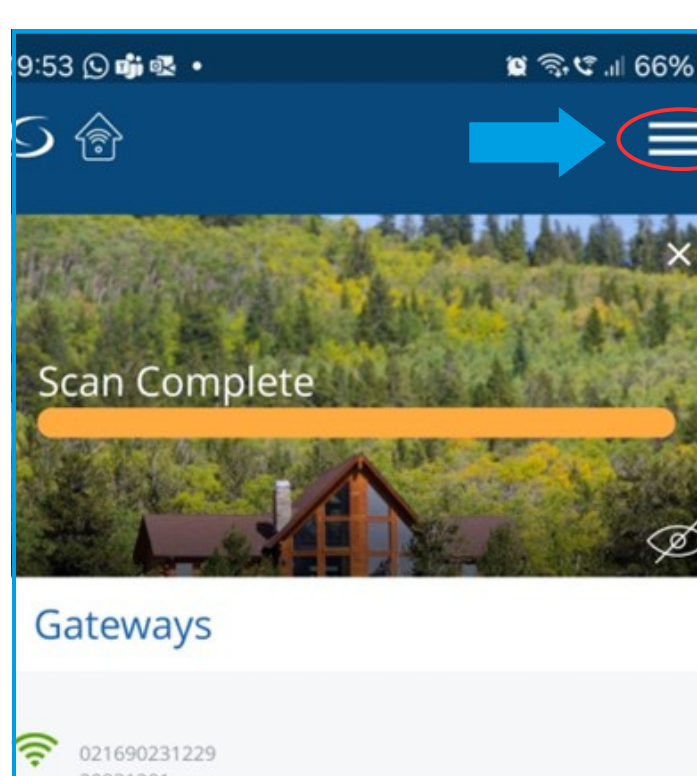
- 6 After the scan is complete, click the green "**Cloud**" icon (OTA) to start the mandatory software updates for the gateway. Additionally, you can click the blue "Cloud" icon to obtain the updated software version.



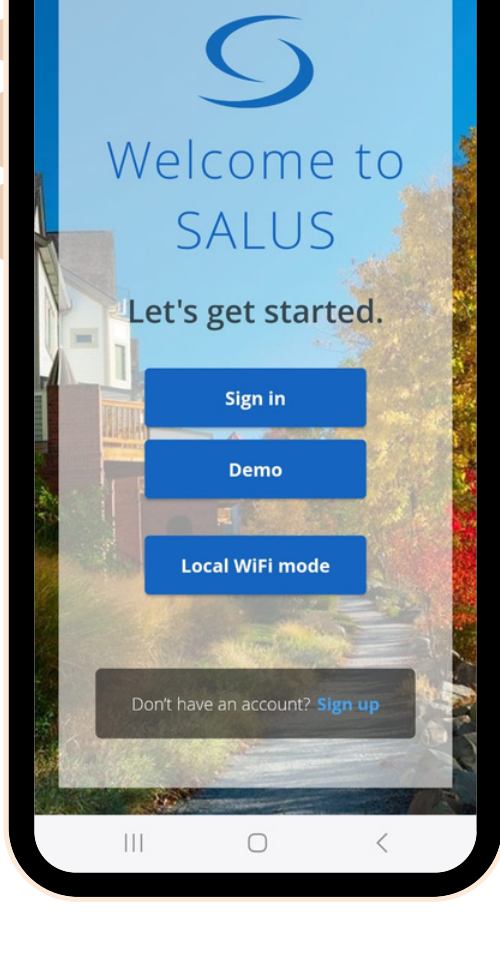
- 7 Wait a few minutes for the update to complete. Then, scan your system again. You might need to trigger an additional update. During the updates, your gateway will turn red (when rebooting), then green, and finally blue. You will see the message "Success your security profile has been updated".



- 8 Once the final update is complete, the "**Cloud**" icon will disappear. Click the "**Menu**" icon and select "**Logout**".



- 9 Sign up for a new account and **Sign in**. Continue the device setup procedure as outlined in the gateway user manual.



- ! Thank you for your patience! Should you require assistance at any stage, please don't hesitate to reach out to our support team.