

## INTRODUCTION

This Technical Service Manual has been compiled to provide the most recent service information for UW-24 units. This information will enable the service technician to troubleshoot and diagnose malfunctions, perform necessary repairs, and return a unit to proper operational condition.

The service technician should read the complete instructions contained in this manual before initiating any repairs.

For installation information see **Wine Storage Installation Guide** available at <http://www.subzero-wolf.com/traderesources/product-specifications>

For Use and Care information see **Wine Storage Use & Care Guide** available at <http://www.subzero-wolf.com/traderesources/product-specifications>

## IMPORTANT SAFETY INFORMATION

Below are the Product Safety Labels used in this manual. The "Signal Words" used are **WARNING** or **CAUTION**.

When reviewing this manual, please note these different Product Safety Labels placed at the beginning of certain sections of this manual. You must follow the instructions given in the boxes below the Product Safety Labels in order to avoid personal injury and/or product damage.

The sample Product Safety Labels below illustrate the precautions that should be taken when the signal word is observed.

### **WARNING**

**INDICATES THAT HAZARDOUS OR UNSAFE PRACTICES COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH**

### **CAUTION**

**Indicates that hazardous or unsafe practices could result in minor personal injury or product and/or property damage**

In addition, please pay attention to the signal word **"NOTE"**, which highlights information that is especially important for the topic being covered.

**This manual is designed to be used by Certified Service Personnel only. Sub-Zero Group, Inc. assumes no responsibility for any repairs made on Sub-Zero refrigeration units by anyone other than Certified Service Technicians.**

## TECHNICAL ASSISTANCE

If you should have any questions regarding a Sub-Zero appliance and/or this manual, please contact:

*Wolf Appliance, Inc.*  
*ATTN: Service Department*  
*P.O. Box 44988*  
*Madison, WI 53744 - 4988*

*Customer Care*  
*Phone #: (800) 332 - 9513*  
*Facsimile #: (608) 441 - 5887*

*Technical Assistance*  
*(For Technicians in Customer's Homes Only)*  
*Phone #: (800) 919 - 8324*

*Warranty Claims*  
*Phone #: (800) 404 - 7820*  
*Facsimile #: (608) 441 - 5886*

*Service Department e-mail Address:*  
*customerservice@wolfappliance.com*

*Main Office Hours:*  
*8:00 AM to 5:00 PM Central Time*  
*Monday through Friday*  
*(24/7 Phone Coverage)*

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