

WOLFBOX

Drive on. Always on.

X5

3-CHANNEL DASH CAM

User Manual

wolfbox.com

The information in this manual is subject to change without notice.

Content

Precautions	2
Warnings	2
Product Overview	3
Warranty	3
Product Specifications	4
Package Contents	5
Appearance	6
User Interface Overview	7
Function Overview	12
Voice Control Function	17
Play on APP (About Wi-Fi and APP)	18
How to Play Video on Computer	19
Installation	21
Trouble Shooting	24
Customer Service Center	26

Precautions

1. For further inquiries, please contact our customer service via email at service@wolfbox.com.
2. Please use original accessories to avoid compatibility issues and insufficient current supply from non-compatible accessories. For example, 2-in-1 or 3-in-1 cigar sockets will not provide enough current to the device.
3. Please do not tamper or splice the rear camera wire for the purpose of extension, as the rear image/feed to the display may be lost. The length of the included cable for the rear camera is 20 feet, and is suitable for most types of cars.
4. If you wish to use a micro SD card with a capacity > 32GB, Please change the micro SD card [Class10 (10MB/s) required] format to FAT 32 on PC.

Warnings

- Keep small accessories out of the reach of children. If this product is damaged or malfunctions, stop using it immediately and contact WOLFBOX support. Continued use may cause fire, electric shock or vehicle failure.
- This product is intended to be used as reference material in the event of an accident. We do not guarantee its effectiveness or admission as complete evidence.
- Please note that this product may infringe on privacy and other rights depending on how it is used. We are not responsible for any cases where this product infringes on privacy or other rights.
- This product is for DC12V/24V vehicles only.
- When intending to use this device as a USB flash drive, please ensure that you connect the device's right-side Type-C port

to the computer's Type-C port [USB 3.0 required]. Ensure an accurate connection to avoid any potential risks of abnormal rebooting.

- The specifications and appearance of this product are subject to change without notice for improvement.

Product Overview

- Thank you for choosing WOLFBOX X5 3-Channel Dash Cam. This product provides a high-quality image and captures irrefutable evidence in the event of an accident, and records the beauty along the way for you.
- WOLFBOX is a professional automotive supplies manufacturing company. We have worked in the field of dash cams for more than ten years. We have a team of experienced and imaginative engineers who are committed to building a reliable and trustworthy automotive supplies brand.

Warranty

- We are committed to giving customers the best product experience and after-sale service.
- Our warranty period is one year. If the machine parts are damaged or there are any problems during use, we will solve them in time and provide you with a satisfactory shopping experience.

Note: The specific warranty period is subject to local laws.

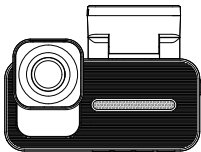
- Please contact us with your online order, and we will provide free replacement and lifetime technical support.
- **Free extended warranty service:** After registering information on WOLFBOX.com, you may extend the warranty for an additional 6 months free of charge.

URL: <https://wolfbox.com/pages/warranty-form>

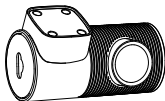
Product Specifications

RAM	DDR3 8GB	Display Type	IPS
Video Format	MP4	Image Format	JPG
Front Camera	4K	Inside Camera	1080P
Rear Camera	2.5K(1440P)	Rear Lens FPS	30 fps
Display Size	2.35"	Power Interface	USB Type-C
GPS	internal	Wi-Fi Connection	Supported
Voice Control	Supported	Operating Temperature	-4°F ~158°F
Full Touch Screen	Supported		

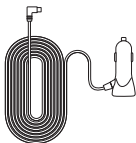
Package Contents



• 4K Dash Cam



• 2.5K Rear Camera



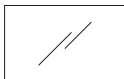
• Power Supply Cable with Car Charger



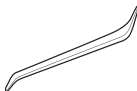
• Rear Cam Cable



• Adhesive*2



• Electrostatic Sticker *2



• Tool

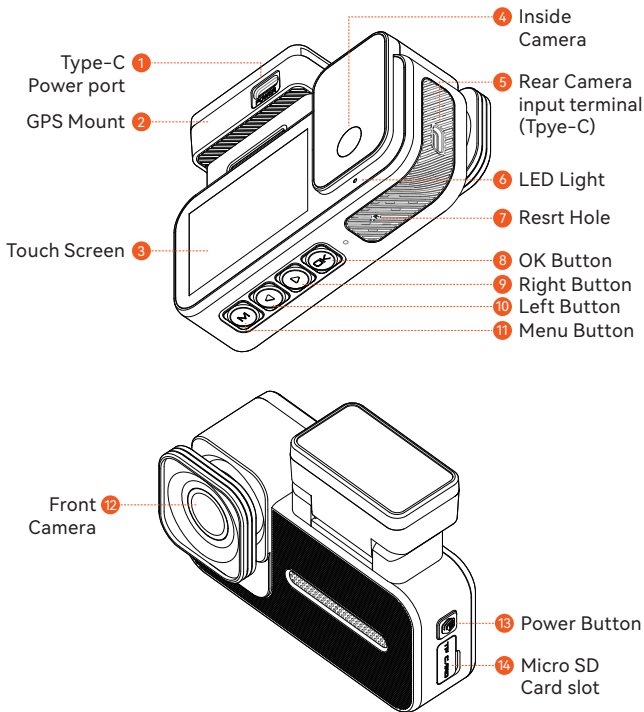


• User Manual



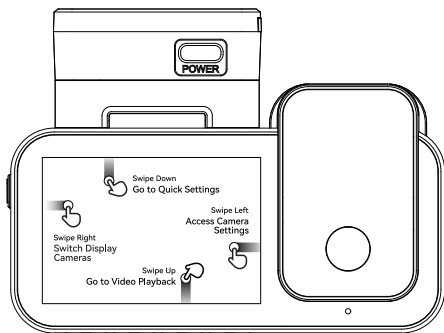
• Quick Guide

Appearance

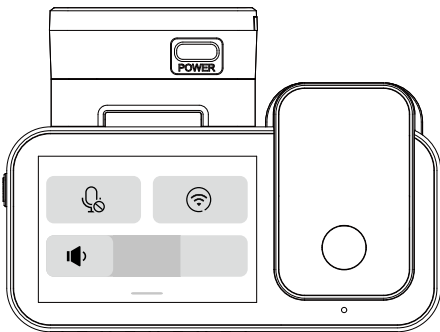


*If your camera cannot be powered on, please check whether the connection between the GPS Mount and the main unit is loose. Please make sure that the two are fully fastened and aligned.

Touch Screen Function



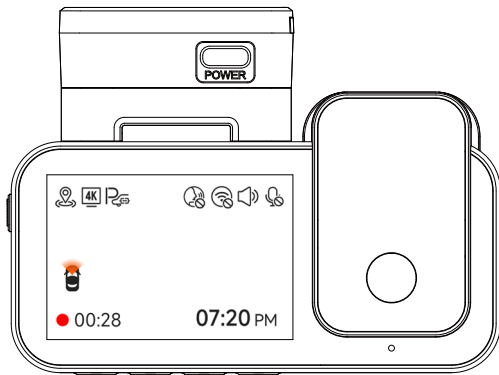
• Quick Setting Mode








Swipe down to enter the quick setting mode you can conveniently adjust the volume, turn on or off the recording and wifi.

User Interface Overview

- Recording Mode

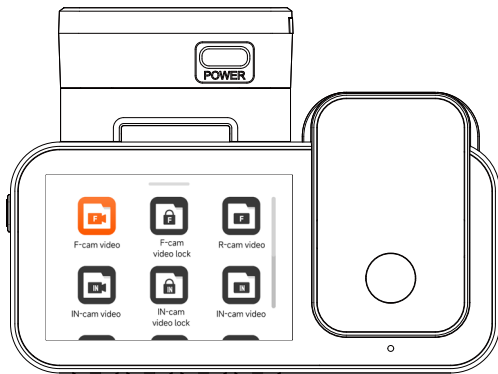


Icon	Description
	G-Sensor sensitivity
	Loop recording in 1 min/3 mins/5 mins per file
	Recording resolution
	Whether to connect the hardwired kit and set up parking monitoring
	Voice control

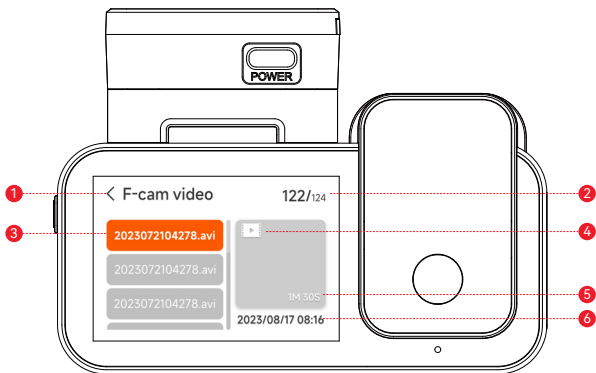
Icon	Description
	GPS status
	Wi-Fi status
	Camera system sound status
	Voice recording statusd
	Whether the rear camera is connected
● 03:22	Recording status and recording time
● 03:22	Emergency recording is on
07:20 _{PM}	Date and time of the camera

- **Playback Mode**

When you power on the dash cam, it will start recording automatically. Swipe your finger from the bottom of the screen to the top or select to enter playback mode.



Click/select to access the specific playback folder.



1 Current folder name

2 Index of the current file in the total files

3 File name







4 File type







5 Video duration








6 Time of video recording



Function Overview





Swipe from right to left to access the function menu, where you can modify various settings and parameters for the machine.

Function	Option	Description
 Resolution	4K+1080P+2.5K /4K+1080P+1080P /...	Video resolution selection.
 Loop Recording	1 Minute /3 Minutes /5 Minutes	Set the duration for loop recording of video files.
 Clock Setting	/	Adjust the current time displayed on the device.
 Time Style	12 Hours/24 Hours	Set the time display system.
 Time Zone	/	Adjust the time zone based on geographical location.
 Sound Record	ON/OFF	Set whether to record sound.

Function	Option	Description
 WI-FI	ON/OFF	Set the status of the device's WIFI connection.
 Parking Mode	ON /G-Trigger Recording /12H Time-lapse recording /24H Time-lapse recording	Monitor the vehicle's status after the engine is turned off.
 G-Sensor	OFF /Low /Medium /High	Set the sensitivity of the G-sensor.
 GPS	/	Display recorded GPS data.
 Screen Saver	OFF /10 Seconds /30 Seconds /2 Minutes	Set the activation time for the screen saver.
 Voice Control	ON /OFF /Voice Command	Set the switch for voice control functionality.

Function	Option	Description
 Fatigue Reminder	OFF /1 Hour /2 Hours /4 Hours	Set the time for fatigue reminder.
 Mirror Flip	ON/OFF	Adjust the left-right flip of the rear camera image.
 Rear cam Flip	ON/OFF	Adjust the up-down flip of the rear camera image.
 Internal Recording	ON/OFF	Set the switch for the built-in camera.
 Flicker	50 Hz/60 Hz	Set the screen refresh rate.
 Click Tone	ON/OFF	Set the switch for key tones.
 Volume Setting	OFF/Low/Medium /High	Set the sound level of the device.

Function	Option	Description
 Digital Watermark	ON/OFF	Set the switch for digital watermark.
 Format	/	Format the SD card and delete videos and photos stored on it.
 Format Reminder	OFF /Each 15 days /Each 25 days	Set the reminder for formatting the SD card.
 DST	ON/OFF	Set the reminder for formatting the SD card.
 Speed Unit	KM/H / MPH	Set the switch for daylight saving time.
 Language	English/Français/ Deutsch/Italiano/ Español/...	Set the language for the device.
 Card Speed	/	Test the SD card's read and write speeds to ensure they meet the machine's requirements.

Function	Option	Description
 Reset Setup	/	Restore all settings to factory defaults.
 APP	/	Provide QR code for downloading the app.
 Product Information	/	Display device information.
 Help Center	/	After-sales contact information.


Note:


Parking Mode requires a hardware kit (purchased separately) in order to activate.

With the hardware kit connected and Parking Mode enabled, the dash cam will enter Lapse Recording mode when the car turns off. This mode captures video at 1 frame per second until the set duration ends or the car battery voltage drops below 12V.

Voice Control Function

Fast control through simple voice commands.

When the recording interface displays a white icon , it means that the Voice Control function is activated.

You can enable/disable the voice control function through the "Voice Control" in the menu or by clicking on the icon  on the screen.

lock the video	
take picture	
turn on audio	turn off audio
turn on screen	turn off screen
turn on WIFI	turn off WIFI
turn on recording	turn off recording
show front camera	show rear camera

Note:

You can access specific voice commands by tapping on the 'Voice Command' submenu within the 'Voice Control' section.

Play on APP (About Wi-Fi and APP)

The Wi-Fi feature has been designed so you can pair your dash camera wirelessly with your smartphone and access your recordings instantly from the dash cam. Here you can view, download and share your videos easily with your friends and family.

The app “WOLFBOX” is a free app that allows you to operate this WLAN built-in drive recorder from your smartphone.

• How to connect Wi-Fi?

1. Download the “WOLFBOX” app

Go to the following address to download the “WOLFBOX” app: <https://wolfbox.com/app/> You may also use your smartphone to scan the QR code to go to the download page.



2. Enable Wi-Fi

Go to Settings to turn on Wi-Fi. Go to Settings to turn on the Wi-Fi. Then, the device screen will display the Wi-Fi name and password.

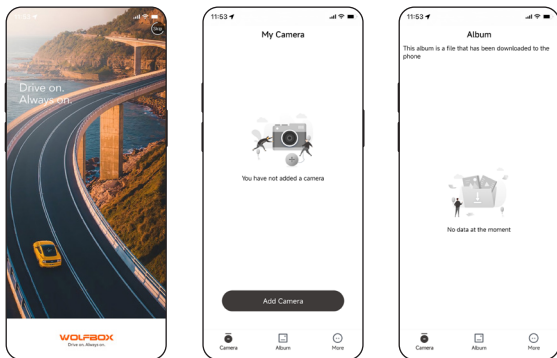
3. Connect Wi-Fi

To connect your iPhone or Android phone to the X5's Wi-Fi network, go to Settings > Wi-Fi and select X5 Wi-Fi. Then, enter the default **password: 12345678**.

4. Open the “WOLFBOX” app

Once your mobile phone is connected to the X5's Wi-Fi network, open the WOLFBOX app. The camera will sync automatically, and you should see the live video feed on your phone.

- **Edit and share Your Videos in the App**

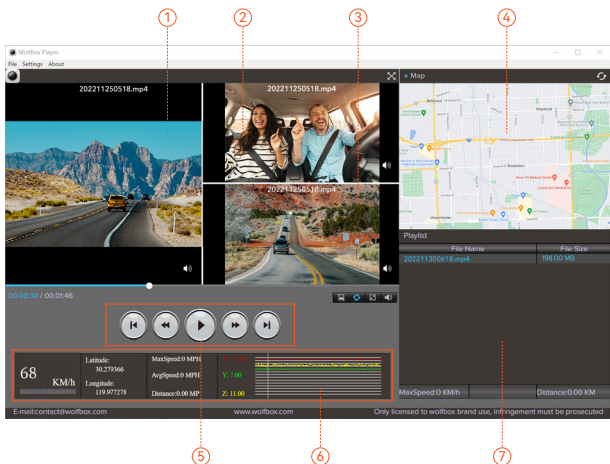


In the app, you can view and edit downloaded local albums and share them with others.

How to Play Video on Computer

We recommend the application “GPS Media Player” to watch and play dash cam videos, and view Google Maps.

You can download it for free on Mac or Windows from the following link: <https://wolfbox.com/gps-player/>



- ① Video play window (Front)
- ② Video play window (Inside)
- ③ Video play window (Rear)
- ④ Map and track display
- ⑤ Play control panel
- ⑥ Speed and driving state indication
- ⑦ Playlist

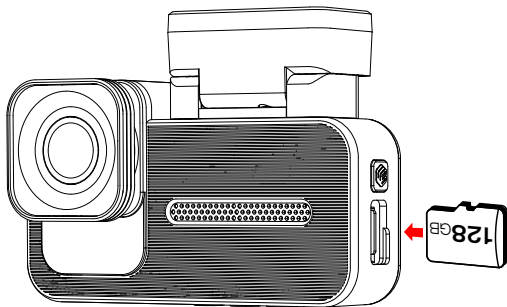
Note:

If the video files of Front, Middle, and Rear road tracks are recorded synchronously and loaded into the playing list at the same time, they can be played separately in split left and right screens.

When you find the desired video file, hold down the left mouse button and drag the desired files to the video play window to play it.

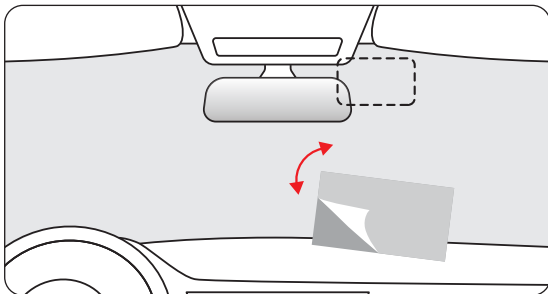
Installation

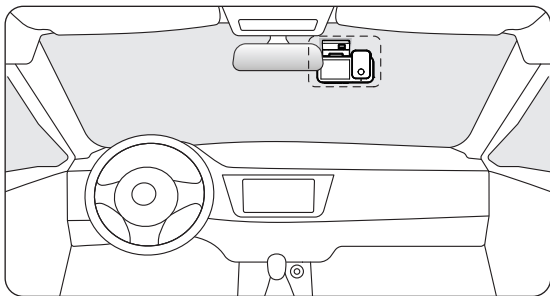
Before installing your dash cam, please test its functionality with all accessories and change the default settings to your preference.



• Front camera installation

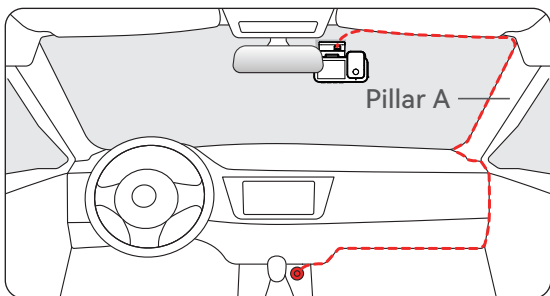
Peel off the electrostatic sticker on the cellophane and transfer it to where you want to stick it. Attach the front camera to the electrostatic sticker and press to make it firmer.





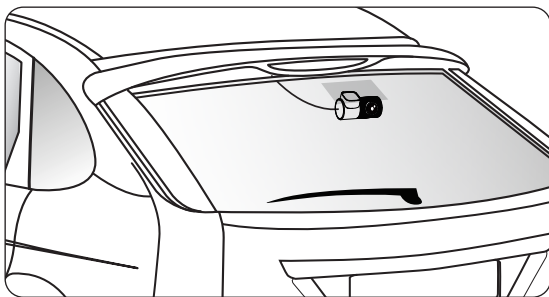
• Wire Layout In The Vehicle

1. The car charger is connected to the cigar socket.
2. Connect the other end of the car charger to the dash cam.
3. Use the crowbar to run the power cable along the front windshield and the roof, and hide the cable down the A-pillar, so as not to block the driver's sight and cause danger.



• Mount The Rear Camera

1. Use a clean cloth to wipe the rear windshield where the rear camera needs to be installed.
2. Peel off the electrostatic sticker, transfer it to the place you want to stick it.
3. Drain the air bubbles on the electrostatic sticker.
4. Peel off the adhesive on the rear camera and stick it on the electrostatic sticker.



• Power ON/OFF


- Short press the power button to turn on, long press the power button to turn off.
- When using the car charger, if the cigarette lighter port is ACC, the dash cam will automatically turn on when the car is started.


Trouble Shooting

- **Why is there no GPS signal?**

1. Clean and reconnect the probe on the main unit and bracket. Check for any interference in your car, like metal film on the windshield, radio antenna, or radar detector.

2. Move your car to an open area.

3. If the GPS icon is  , it means the GPS signal is good.

If the GPS icon is  , it means there is no GPS signal.

- **How to turn off the on/off music of dash cam?**

Please go to Settings > Key Sound > Off.

When the click tone is turned off, the power on and off music will also be turned off.

- **Why does my dash cam prompt card error or please format Memory Card every once in a while?**

Please follow the steps below to check:

1. Please go to Settings > Format Reminder to check whether the regular format reminder is enabled.

2. Format the Memory Card.

3. Restore factory settings and restart the dash cam.

4. Update the firmware.

- **Dash cam repeated restart/no boot?**

1. Make sure you are using the original car charger.

2. Unplug the Memory Card and car charger in turn, and reinstall them. Check whether the short circuit is caused by accessories.

3. Reset the machine through the small hole at the bottom of the driving recorder.
4. If none of the above can solve the problem, please try to power on the USB cable to confirm whether the host can be used normally.
5. Please go to the official website to update the firmware.
6. If it is not resolved, please contact your dedicated customer service for a replacement.

- **Why can't I connect to Wi-Fi?**

1. Check the working distance of Wi-Fi, about 15ft.
2. Check the SSID and password of the Wi-Fi, or whether there are other devices connected to the Wi-Fi..
3. Turn off mobile data, security software, and VPN on your phone.
4. If the issue persists, please contact customer support for assistance.

- **Why is the time setting incorrect?**

The dash cam features built-in GPS. It automatically adjusts time based on your location and time zone, eliminating the need for manual time changes. And you can adjust the time through Settings > Time Zone/DST.

Customer Service Center

If you have any problems with the function or installation, please contact us with any questions.



Help Center



WhatsApp



For more information:

✉ service@wolfbox.com

🌐 www.wolfbox.com

💬 <https://wolfbox.com/contact-us>

WOLFBOX

Drive on. Always on.

Check us out here!
Product and service are the foundation of WOLFBOX.

Email: service@wolfbox.com

Phone: +1 888 296 8399



www.wolfbox.com