

WOLFANG

WOLFANG GA200

Q&A

(Text Version)

Q1: Which app do I need to download to connect my camera to my phone?

You can download the iSmart DV2 app from the Google Play Store and the Apple App Store. the WiFi app allows you to control your camera remotely from your smartphone.

Q2: How to connect the phone to the camera?

- 1. Download the iSmart DV2 application to your phone. The application can be found through Google Store or Apple Store.*
- 2. Press the "▲" button on the side of the sports camera, the camera turns on the WIFI function, and the link information of the camera's WiFi will appear on the screen.*
- 3. Find the camera WiFi on your phone and press the information on the camera screen to connect, open iSmart DV2 on your phone after connection, you can use your phone to connect to the camera, file transfer and other operations.*



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support@wolfang.co



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Q3: I want to use the action camera underwater, what do I need to prepare before using it?

When you first use it underwater, we suggest you test waterproof performance of GA200 waterproof-case . Every time when you use it, make sure you have press it hard to ensure the waterproof strip has sealed correctly. If the waterproof case is defective, or even the camera is damaged by the water, contact us at once and we will solve it for you.

Q4: Is the remote control waterproof? Can it be used underwater?

The remote control is not waterproof and cannot be used underwater. If the remote control accidentally gets water stains during use, please dry it as soon as possible.



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Q5: Why can't the memory card be recognized and used after inserting it into the camera?

You must format the memory card in the camera before you can use the memory card normally. If you still have questions about this, we can provide advice on how to do this.

Q6: How to format memory card with GA200 action camera?

- 1. Insert the SD card to be formatted when the camera is off, not when it is on.*
- 2. Turn on the camera, slide down the system settings (gear icon) in the camera, and find the "Format" function. If there is a prompt such as "SD card not inserted", please ignore it.*
- 3. Enter the "Format" function, select the "Yes" option and click it to confirm the formatting. At this time, the camera screen will display "TF card is formatting!"*
- 4. After formatting is completed, the camera will prompt: "TF card formatting is complete!" . This means it has successfully formatted the SD card.*

PS: If the notification does not appear, it means the current SD card has other problems, such as low speed, does not meet the camera recognition conditions, etc. At this time you need to test it with another SD card.



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Q7: Why does the video quality look bad?

The GA200 has a higher requirement toward the SD card. Please make sure you are using a good quality U3 Micro SD card with a capacity between 16-128GB. If the SD card is not qualified, or the card speed is too slow, it would influence the image effect. You can also forward us some photos and we will check it for you.

Q8: I don't know how to activate the front screen.

Please long press the down button to activate the front screen. Also please note that the two screens will not work in the same time, so when you activate the front screen, the main screen will turn off automatically. Vice versa.

Q9: The package received is not brand new or certain accessories are missing.

We are only allowed to sell brand new item. If there is something wrong with the package, feel free to contact us with a photo showing the problem. Our after-team will solve it for you at once. If any accessories missing, contact us to get the replacement.



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