

nickelodeon



# Instruction Manual

## ***Rescue Mission Learning Phone***

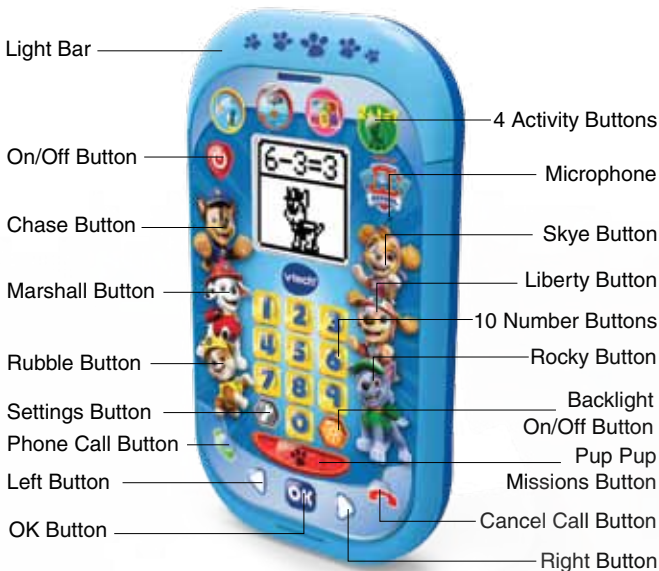


©2025 Spin Master Ltd. PAW PATROL and all related titles, logos, characters; and SPIN MASTER logo are trademarks of Spin Master Ltd. Used under license. Nickelodeon and all related titles and logos are trademarks of Viacom International Inc.

# INTRODUCTION

Thank you for purchasing the **VTech® PAW Patrol Rescue Mission Learning Phone**. Team up with Ryder to choose the best pup for different missions.

This awesome phone includes 6 exciting activities and features that help test your skills with problem solving, simple equations, shapes, memory and more. You can also receive fun virtual voice messages from Chase and Skye and use voice-activated play to make pretend phone calls!



# INCLUDED IN THE PACKAGE

- One **PAW Patrol Rescue Mission Learning Phone**
- One Quick Start Guide

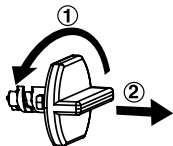
## **WARNING:**

All packing materials such as tape, plastic sheets, packaging locks, removable tags, cable ties, cords and packaging screws are not part of this toy and should be discarded for your child's safety.

## **NOTE:**

Please save this Instruction Manual as it contains important information.

## **Unlock the Packaging Locks:**



- ① Turn the packaging locks several times anticlockwise.
- ② Pull out and discard the packaging locks.

# INSTRUCTIONS

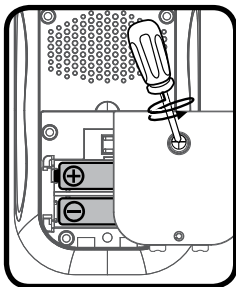
## WARNING:

Adult assembly required for battery installation.

Keep batteries out of reach of children.

## BATTERY REMOVAL AND INSTALLATION

1. Make sure the unit is turned OFF.
2. Locate the battery cover on the back of the unit. Use a screwdriver to loosen the screw and then open the battery cover.
3. If used batteries are present, remove these batteries from the unit by pulling up on one end of each battery.
4. Install 2 new AA (AM-3/LR6) batteries following the diagram inside the battery box. (For best performance, alkaline batteries or fully charged Ni-MH rechargeable batteries are recommended.)
5. Replace the battery cover and tighten the screw to secure.



## **IMPORTANT: BATTERY INFORMATION**

- Insert batteries with the correct polarity (+ and -).
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable batteries.
- Only batteries of the same or equivalent type as recommended are to be used.
- Do not short-circuit the supply terminals.
- Remove batteries during long periods of non-use.
- Remove exhausted batteries from the toy.
- Dispose of batteries safely. Do not dispose of batteries in fire.

## **RECHARGEABLE BATTERIES:**

- Remove rechargeable batteries (if removable) from toy before charging.
- Rechargeable batteries are only to be charged under adult supervision.
- Do not charge non-rechargeable batteries.

## Disposal of batteries and product




The crossed-out wheellie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.



The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pb) set out in the Batteries and Accumulators Regulation.

The solid bar indicates that the product was placed on the market after 13th August, 2005.

 Please dispose of your product and batteries responsibly.

In the UK, give this toy a second life by disposing of it at a small electricals collection point\* so all of its materials can be recycled.

Learn more at:

[www.vtech.co.uk/recycle](http://www.vtech.co.uk/recycle)

[www.vtech.com.au/sustainability](http://www.vtech.com.au/sustainability)

\* Visit [www.recyclenow.com](http://www.recyclenow.com) to see a list of collection points near you.

# PRODUCT FEATURES

## 1. On/Off Button



To turn the unit **On**, press the **On/Off Button**. Press the **On/Off Button** again to turn the unit **Off**.

## 2. Character Buttons

Press one of the 6 **Character Buttons** (Chase, Rubble, Marshall, Skye, Liberty, and Rocky) to dial the phone numbers and to see fun pup animations. You can also pretend to leave a message for the character.



## 3. Activity Buttons



Press the **Activity Buttons** directly to play one of the 4 activities.

## 4. Number Buttons

Press the **Number Buttons** to learn numbers or to answer number-related questions.



## 5. Pup Pup Missions Button



Press the **Pup Pup Missions Button** to enter the missions activity. You'll need to select the correct Pup based on the situation to finish the mission.

## 6. OK Button



Press the **OK Button** to confirm your choice.

## 7. Left/Right Buttons



Press the **Left/Right Buttons** to make a selection in activities or menus.

## 8. Phone Call Button



Press the **Phone Call Button** to make a virtual phone call. You will hear the phone ringing and will then be able to leave a message on the answering machine.

## 9. Cancel Call Button

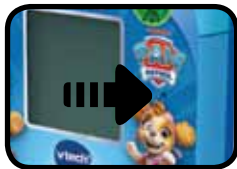


Press the **Cancel Call Button** at any time to exit the current activity.

## 10. Microphone



The **Microphone** is used for the voice activation feature. Be sure to keep the **Microphone** about 10 centimetres from your mouth for best results.



## 11. Settings Button



Press the **Settings Button** to turn background music **On/Off**, adjust screen contrast, or select a ringtone.



## 12. Backlight On/Off Button



Press the **Backlight On/Off Button** to turn the backlight **On/Off**.

## 13. Light Bar

The **Light Bar** will flash or light with 6 colors when given a response.



## 14. Automatic Shut-Off

To preserve battery life, the **PAW Patrol Rescue Mission Learning Phone** will automatically turn **Off** after several minutes of inactivity. The unit can be turned **On** again by pressing the **On/Off Button**. The unit will also automatically turn **Off** when the batteries are very low. A warning will be displayed on the screen as a reminder to change the batteries.

**Note:** This toy phone has reduced volume to adhere to safety regulations for close-to-the-ear toys.

# ACTIVITIES:

The **PAW Patrol Rescue Mission Learning Phone** offers a total of 6 activities and features to play.

### 1. Pup Message

Press any of the 6 **Character Buttons** (Chase, Rubble, Marshall, Skye, Liberty, and Rocky) to call the character to the screen for a brief introduction and to hear fun phrases.



## 2. Surfboard Save

Help Marshall avoid obstacles in the sea. Press the **Left or Right Button** to avoid the obstacles. Then blow into the **Microphone** to inflate a lifebuoy to save Marshall.



## 3. Shapes at Sea

Cap'n Turbot dropped boxes in the sea. Pick up different shaped boxes with Skye. Press the **Left or Right Button** to adjust Skye's position and then press the **OK Button** to confirm.



## 4. Dance It Out

Liberty dances to the Pup Pup Boogie. Remember the dance steps and press the **Number Buttons** to repeat the dance.



## 5. Solve It

Mayor Humdinger stole the gold and locked it in his safe! Help Chase recover stolen gold by solving simple addition and subtraction equations. Press a number to answer.



## 6. Pup Pup Missions

Ryder will need a pup's help according to the situation. Press the correct pup's button to answer the questions being asked.



# CARE & MAINTENANCE

1. Keep the unit clean by wiping it with a slightly damp cloth.
2. Keep the unit out of direct sunlight and away from any direct heat sources.
3. Remove the batteries if the unit will not be in use for an extended period of time.
4. Do not drop the unit on hard surfaces and do not expose the unit to moisture or water.
5. If the unit stops working or malfunctions, install a new set of batteries.

# TROUBLESHOOTING

If for some reason the unit stops working or malfunctions, please follow these steps:

1. Turn the unit **Off**.
2. Interrupt the power supply by removing the batteries.
3. Let the unit stand for a few minutes, then replace the batteries.
4. Turn the unit back **On**. The unit should now be ready to use again.
5. If the unit still does not work, install a new set of batteries.

# CONSUMER SERVICES

Creating and developing VTech products is accompanied by a responsibility that we at **VTech®** take very seriously. We make every effort to ensure the accuracy of the information, which forms the value of our products. However, errors sometimes can occur. It is important for you to know that we stand behind our products and encourage you to call our Consumer Services Department with any problems and/or suggestions that you might have. A service representative will be happy to help you.

## **UK Customers:**

Phone: 0330 678 0149 (from UK) or +44 330 678 0149 (outside UK)  
Website: [www.vtech.co.uk/support](http://www.vtech.co.uk/support)

## **Australian Customers:**

Phone: 1800 862 155  
Website: [support.vtech.com.au](http://support.vtech.com.au)

## **NZ Customers:**

Phone: 0800 400 785  
Website: [support.vtech.com.au](http://support.vtech.com.au)

# PRODUCT WARRANTY/ CONSUMER GUARANTEES

## **UK Customers:**

Read our complete warranty policy online at [vtech.co.uk/warranty](http://vtech.co.uk/warranty).

## **Australian Customers:**

**VTECH ELECTRONICS (AUSTRALIA) PTY LIMITED –  
CONSUMER GUARANTEES**

Under the Australian Consumer Law, a number of consumer guarantees apply to goods and services supplied by VTech Electronics (Australia) Pty Limited. Please refer to [vtech.com.au/consumerguarantees](http://vtech.com.au/consumerguarantees) for further information.

**Visit our website for more  
information about our products,  
downloads, resources and more.**

***[www.vtech.co.uk](http://www.vtech.co.uk)***  
***[www.vtech.com.au](http://www.vtech.com.au)***

