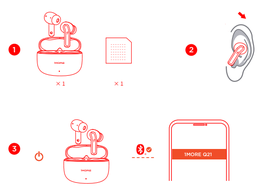
折叠尺寸:98*64mm 展开尺寸685*192mm
80g双胶纸

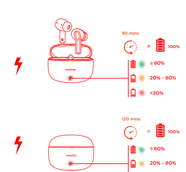
C:0/M:85/Y:95/K:0

PANTONE COOL GRAY 8C

1MORE TWS Q21 User Guide

www.1more.com





EN

Play/Pause: Double tap

- For track selection and volume adjustment, you can set up through the 1MORE APP or operate on devices such as phones.
- The functions mentioned above are applicable to any earphone connection mode or dual mode. Custom function for the L or R in the APP.
- The functions may vary slightly depending on the device.

Answer/End Call: Double tap
Reject Call: Press and Hold
Voice Assistant: Press and hold for 3 seconds for bluetooth connection (Bluetooth on and not in a call)

Power On

Press and hold for 5S

Additional Functions

1.If the left or right earphone cannot pair, and only one of them can connect to the device, you can place both earphones in the case, triple-tap the pairing button, and then select "1MORE Q2?" from the Bluetooth device list to connect.
2. To Clear Pairing Records: Place both earphones in the charging case, and press and hold the pairing button for 8 seconds to forcibly clear the Bluetooth connection records.
3. If the firmware version is V1.0.0 or higher, the left and right earphones connected via Bluetooth and having a battery level no lower than 50%, you can directly synchronize and upgrade on the 1MORE APP.
- The functionality of the 1MORE APP may vary depending on the phone and operating system used. Please contact customer service for more details.

Entertainment Mode (Low Latency)

Audio-visual synchronization designed for mobile gaming enthusiasts. The function can be enabled in the APP.

We Appreciate Your Business

We know you will enjoy new 1MORE headphones as much as we do. At 1MORE, we value your satisfaction. If you would like more details on this product or any of our other products, please visit us online by scanning the QR code. Go to www.1more.com and sign up for VIP, and 1MORE will treat you like one.

1MORE (1) Year Limited Warranty

1MORE warrants to the original retail purchaser that this product is to be free from defective materials and workmanship for a period of one year from the date of purchase if it is properly used and maintained. If this product proves defective in either material or workmanship, 1MORE, at its option, will (a) repair the product with new or refurbished parts, or (b) replace the product with an equivalent new or refurbished product, at no charge for parts or labor if the product model is no longer available or if repair is not economically feasible. Repair or replacement of a product or part does not extend the original warranty period, nor does it restart the warranty period in some cases. Modification to the mounting surface may be required where a new model is substituted. 1MORE assumes no responsibility or liability for such modification. TO OBTAIN A REPAIR OR REPLACEMENT UNDER THE TERMS OF THIS WARRANTY, PLEASE RETURN TO THE ORIGINAL DEALER FIRST AND THE ORIGINAL DEALER SHALL REPAIR THE PRODUCT WITH NEW OR REFURBISHED PARTS OR REPLACE THE PRODUCT WITH AN EQUIVALENT NEW OR REFURBISHED PRODUCT
You will be required to submit a proof of purchasing details, including but not limited to a receipt or sales invoice.
Return shipping for exchanges/repairs is the sole responsibility of the original retail purchaser.

Limitations:

- This limited warranty does not cover the failure of the product resulting from improper installation, misuse, abuse, accident, neglect, mishandling, or wear from ordinary use or environmental deterioration.
- This limited warranty does not cover cosmetic damage, including paint damage, or consequential damage to other components or premises which may result for any reason from the failure of the product.
- This limited warranty does not cover the product if improperly installed contrary to 1MORE's instructions.
- This limited warranty is null and void for products with altered or missing serial numbers and for products not purchased from an AUTHORIZED dealer.
- This limited warranty terminates if you sell or otherwise transfer this product to another party.

WEEE

All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal of your old product will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.
Your WEEE retailer will advise you of the correct way of disposal in your country.

Tips

1. Please read this instruction manual carefully and retain for future reference.
2. Please fully charge the battery before first use.
3. If the headphones have been unused for more than 3 months, we recommend that you charge them. This will improve battery capacity.
4. Only use chargers that are FCC (Federal Communications Commission) approved.
5. In dry environments, static electricity may nurtify your ear. This is not related to the quality of the product.

Safety Information

1. Never disassemble the headphones. There are no user-serviceable parts inside.
2. Do not expose the headphones to temperatures below 32 °F (0 °C) or to temperatures above 113 °F (45 °C).
3. Do not use the headphones in a thunderstorm storm. This could prevent the headphones from working properly, and also increase your chance of being electrically shocked.
4. Do not use oil or any volatile liquid to clean this product.
5. Do not listen at high volumes for extended periods of time.
6. Do not use the headphones in traffic. Do not use the headphones any time it would be dangerous to be unaware of noises around you.
7. Adult supervision is required for children of age 6 and under.

FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
FCC ID:2ASCH-Q21
FCC ID:2ASCH-Q21
The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types S31- (FCC ID: 2ASCH-Q21) has also been tested against this SAR limit. the testing distance of head is 0 mm.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

IC

This device complies with Industry Canada license-exempt RSS standard(s).
Operation is subject to the following two conditions:(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.
Cet appareil est conforme avec Industrie Canada RSS exemptes de licence standard(s).
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée par les deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This device has been tested for compliance with IC SAR values at a typical operating near the body. To ensure that RF exposure levels below the levels tested, use accessories with this equipment to maintain a minimum separation distance of 0 cm between the body of the user and the device. These accessories should not contain metallic components. It is possible that accessories without metal components will place the body that do not meet these requirements are not consistent with the SAR limits and it is advisable to avoid using them.
Ce dispositif a été testé pour la conformité avec les valeurs SAR à un fonctionnement typique près du corps. Pour assurer que les niveaux d'exposition aux radiofréquences en deçà des niveaux testés , utiliser des accessoires avec cet équipement pour maintenir une distance de séparation minimale de 0 cm entre le corps de l'utilisateur et l'appareil. Ces accessoires ne doivent pas contenir des composants métalliques . Il est possible que les accessoires utilisés près du corps qui ne répondent pas à ces exigences ne sont pas compatibles avec les limites SAR et il est conseillé d'éviter de les utiliser.

FAQ

1. What to do if the earphones won't power on?
Please ensure the earphones have power. If not, charge them for at least 30 minutes before turning on.
2. Connecting to an Android device but no sound is heard?
After connecting successfully, click the icon next to the connected device name and ensure the "Media Audio" option is enabled.
3. Why can't make calls after connecting to an Android device?
After connecting successfully, click the icon next to the connected device name and ensure the "Phone Audio" option is enabled.

4. Bluetooth connection is unstable, resulting in interruptions?
1) Shorten the distance between the device and earphones, avoiding physical obstructions.
2) Stay away from strong interference environments (such as Wi-Fi / GPRS).
3) Ensure the phone's antenna is not covered.
4) If the issue persists, refer to the "Troubleshooting" guide when using third-party music apps?
5) Functions may vary due to different definitions in phone and third-party apps.
6) It is recommended to use the music player that comes with the brand's phone system.

- For more detailed product usage issues, visit the "Technical Support" section on the official 1MORE website.

Safety Caution

Do not expose batteries or battery packs to excessive heat such as sunshine, fire or the like.

Tinlab Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The full text of the EU declaration of conformity is available at the following internet address:www.1more.com.

The power delivered by the charger shall be between min [2.5] Watts required by the radio equipment, and max [5] Watts in order to achieve the maximum charging speed.

2.5-5 W

Warning

Replacement of a battery with an incorrect type that can defeat a safeguard (such as catching fire, explosion, leakage of corrosive electrolyte etc)
Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;
A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.
The symbol indicates DC voltage.

Name: Wireless Earphones
Charging Time of Earphones: 1.5 hours*
Charging Time of Charging Case: 2 hours*
Playback Time (ANC Off): 7 hours*
Playback Time of Single Earphone Fully Charged: 7 hours*
Total Playback Time Fully Charged: 30 hours*
Playback Time (ANC On)
Playback Time of Single Earphone Fully Charged: 5.5 hours*
Total Playback Time Fully Charged: 24 hours*
Bluetooth Version: V5.4
Communication Distance: 10 meters (in open environments)
Bluetooth Specification: Bluetooth® 5.4
Bluetooth Profile: HFP / A2DP / AVRCP
Earphone input: 5V ⎓ 0.05A (single earphone)
Charging Case input: 5V ⎓ 0.2A
Charging Case input: 5V ⎓ 0.1A
Operating Temperature: 0 °C - 45 °C
Operation Frequency/Max. EIRP: 2400-2483.5MHz, Max. EIRP is <10dBm.

Specifications are based on laboratory testing data.
* The playback time, tested under the laboratory condition of AAC format and 50% volume, may vary with different device settling, environments, usage and other factors.

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产品售后保修说明

1MORE无线产品售后保修期为一年，从其购买商品的消费者权益保护法》，自华为、其他其他产品质量法》实行三包服务。在三包有效期内，您可按照相关要求提供，享受质量保证的权利。
请注，请在或者维修日当天向有关证或有效发票负责，请您妥善保管售后凭证。

以下情况属于人为造成的产品故障，不在保修范围内：
1.未经授权自行拆卸、改装、使用、保养、维护、保养等行为的损坏等；
2.因自行安装（通过1MORE耳塞官方授权渠道购买的产品，自物流签收次日起七天内，产品出现非人为因素的性能问题，您可以享受免费退换货服务）；
3.因使用不当（如：浸水、过热、碰撞、震摔等）所引起的损坏；
4.因不可抗力（如水灾、火灾、地震、雷击等）所引起的损坏；
5.产品出现、产品异形等被撕毁、涂改；
6.产品正常使用下因自然原因（包括但不限于电池、包装等）造成的消耗
7.缺失有效票据，或明显涂改票据无法核实产品购买日期；
8.因未按说明书、说明书内容、产品使用、安装、维护、保养、使用不当，或因不当使用、安装、维护、保养，使用环境不良，或因使用、安装、维护、保养，使用场所不良，或因使用、安装、维护、保养，使用方法不当，或因使用、安装、维护、保养，使用时间不当，或因使用、安装、维护、保养，使用对象不当，或因使用、安装、维护、保养，使用目的不当，或因使用、安装、维护、保养，使用工具不当，或因使用、安装、维护、保养，使用方式不当，或因使用、安装、维护、保养，使用频率不当，或因使用、安装、维护、保养，使用数量不当，或因使用、安装、维护、保养，使用程度