



SERVICE DESK PHONE NUMBERS USER GUIDE

US Customers

Data Services and Long Distance Services Data IP Services, Managed Services, VoIP You can also go to www.verizon.com/chatnow and handle your repair query online through chat.	1-800-444-1111
Local Services Local Telephone Lines, Data (T1, T2, etc.), Centrex, ...	1-800-554-3900
Wireless Support	800-922-0204

International Customers

Country (calls from)	Phone Number
ChatNow: If you prefer, you can go to www.verizon.com/chatnow and handle your repair query online through ChatNow without having to call.	
Europe: Austria, Belgium, Denmark, France, Finland, Germany, Greece, Hungary, Ireland, Italy, Luxemburg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, United Kingdom	00800 1103 1121 +44 118 905 4017
Asia Pacific: Australia China Guam Hong Kong India Indonesia Japan Korea Malaysia	1-800-932054 4001 202180 1-866-5672507 800-961991 000-800-919-0418 007-803-011-5001 0066-33-814000 00308-1-23094 (DCAM) 00798-14-800-9779 (TELE) 1-800-818-948

New Zealand	0800-441086
Philippines	1-800-1-114-2889
Singapore	800-1206431
Taiwan	00801-136961
Thailand	1-800-012568
Vietnam (via landline only)	120-12050
USA	1-866-567-2507 +44 118 905 4017
Any other country	+44 118 905 4017

VEC Support

VEC Support contact email	Phone
vec-support@verizon.com	1-800-569-8799 (US)

Other Support Contacts

Our other Support contacts (Sales, Billing, etc.) can be found here:

<https://enterprise.verizon.com/support/>

Customer Training and User Guides

Service Assurance User Guides

Documents can be found on the [Service Assurance User Guides](#) page.

The latest version of this document can be always found [here](#).

General Customer Training Information

Go to our [Customer Training Portal](#)* to enroll in training or to download other user and reference guides.

*Registration is required

Verizon Enterprise Center

The [Verizon Enterprise Center](#) portal is an easily accessible tool that offers customers the possibility of raising inquiries and managing different requests online.

What is it for?

The Verizon Enterprise Center portal supports customers with Repair related technical issues via repair tickets as well as customers with Invoice inquiries and Account Management requests, offering an alternative to emails and phone calls.

Related documents

Related documents and guides can be found on the [Verizon Enterprise Center Commercial User Guides](#)* page (follow the menu path *User/Reference Guides > Verizon Enterprise Center*).

*Registration is required

