

USER MANUAL

for Blaid'sX Micro ITC
Rechargeable Hearing
Aid



Scan QR code to
download our app



 **blaid's**
Everyone has the right to Hear



Blaid'sX

Micro Rechargeable ITC Hearing Aid

Charging case

Ear dome

Charging light



WARNING: If you are younger than 18, do not use this.

You should go to a doctor, preferably an ear-nose-throat doctor (an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are age 18 or older.

This OTC hearing aid is for users who are 18 and older. People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.

WARNING: When to See a Doctor

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor (an ENT).

- Your ear has a birth defect or an unusual shape. Your ear was injured or deformed in an accident.
- You saw blood, pus, or fluid coming out of your ear in the past 6 months.
- Your ear feels painful or uncomfortable.
- You have a lot of ear wax, or you think something could be in your ear.
- You get really dizzy or have a feeling of spinning or swaying (called vertigo).
- Your hearing changed suddenly in the past 6 months.
- Your hearing changes: it gets worse then gets better again.
- You have worse hearing in one ear.
- You hear ringing or buzzing in only one ear.

WARNING: This hearing aid should not cause pain when inserting it.

Remove this device from your ear if it causes pain or discomfort when you insert or place it. To try again, make sure to follow the instructions. If you feel pain or discomfort again, contact the manufacturer. If your pain or discomfort doesn't go away, contact your hearing healthcare professional. You can also report this to FDA as an adverse event according to the instructions that appear later.

Caution: This is not hearing protection.

You should remove this device if you experience overly loud sounds, whether short or long-lasting. If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a loud place, you should remove this device and use ear plugs.

Caution: The sound output should not be uncomfortable or painful.

You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

Caution: You might need medical help if a piece gets stuck in your ear.

If any part of your hearing aid, like the eartip, gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can. You should not try to use tweezers or cotton swabs because they can push the part farther into your ear, injuring your eardrum or ear canal, possibly seriously.

Caution: If you remain concerned, consult a professional.

If you try this device and continue to struggle with or remain concerned about your hearing, you should consult with a hearing healthcare professional.

Caution: What you might expect when you start using a hearing aid.

A hearing aid can benefit many people with hearing loss. However, you should know it will not restore normal hearing, and you may still have some difficulty hearing over noise. Further, a hearing aid will not prevent or improve a medical condition that causes hearing loss.

People who start using hearing aids sometimes need a few weeks to get used to them. Similarly, many people find that training or counseling can help them get more out of their devices.

If you have hearing loss in both ears, you might get more out of using hearing aids in both, especially in situations that make you tired from listening—for example, noisy environments.

Caution: Tell FDA about injuries, malfunctions, or other adverse events.

To report a problem involving your hearing aid, you should submit information to FDA as soon as possible after the problem. FDA calls them "adverse events," and they might include: skin irritation in your ear, injury from the device (like cuts or scratches, or burns from an overheated battery), pieces of the device getting stuck in your ear, suddenly worsening hearing loss from using the device, etc.

Instructions for reporting are available at <https://www.fda.gov/Safety/MedWatch>, or call 1-800-FDA-1088. You can also download a form to mail to FDA.

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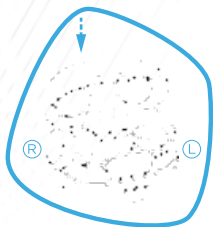
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Getting Started



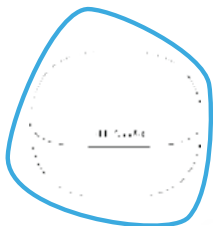
Charging the Hearing Aids

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1. Charge your hearing aid by inserting it into the designated side of the charging case.

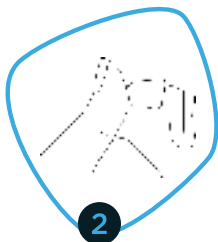
2. Once the light begins flashing that means hearing aid is charging.



3. Gently close the charging case. Once the hearing aids are fully charged, the corresponding lights (Left and Right) will turn off. Hearing aids and charging case usually take about 1.5-2 hours to fully charge. Charging case (Center Light) will change from a blinking to solid state when fully charged.

Removing and Attaching Hearing Aid Dome

Each Blaid's hearing aid comes with several sizes of hearing domes to help you achieve the perfect fit.



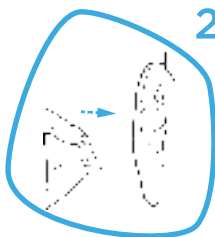
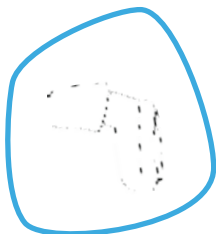
To attach the hearing dome to the tube, hold the dome from the center and push firmly to ensure that the open-end of the hearing aid is completely inside the dome.

To remove the dome, hold the dome from the center and pull firmly.



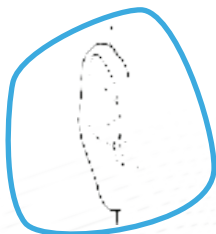
Positioning the Hearing Aid on Your Ear

- 1. Hold the hearing aid:** Grasp the hearing aid between your thumb and index finger. Make sure you have a firm grip but be gentle to avoid damaging the device.



- 2. Inserting the hearing aid:** Holding the hearing aid, slowly and gently push the hearing aid into your ear canal until it feels comfortable and secure. It should fit snugly but not cause any pain or discomfort.

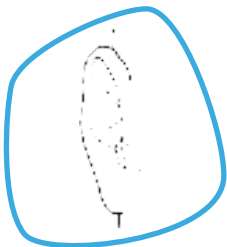
- 3. Adjust the position:** Once the hearing aid is in your ear, use your hand to hold the hearing aid and gently adjust the position as needed. The hearing aid should sit comfortably and not protrude too far from your ear.



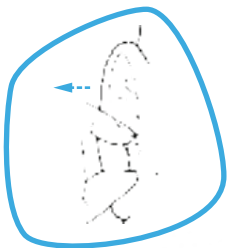
Removing the Hearing Aid from Your Ear

1. **Locate the Hearing aid:** Look for the hearing aid or grip attached to the hearing aid. This is designed to assist with the removal process.

2. **Gently pull the hearing aid or grip:** Use a gentle, steady motion to pull the hearing aid or grip of the hearing aid. Be careful not to pull too hard or forcefully, as this may damage the device or cause discomfort.



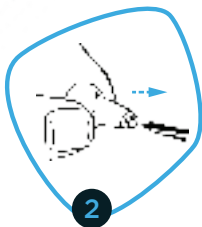
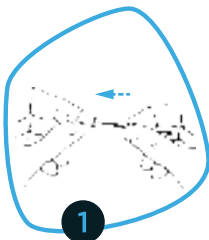
3. **Ease the hearing aid out of your ear:** As you remove the hearing aid, the hearing aid will gradually slide out of your ear canal. Continue pulling until the hearing aid is completely removed from your ear.



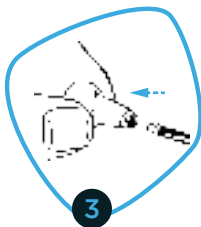
Note: If you experience any difficulties or discomfort during the process of inserting or removing your hearing aid, it's recommended to consult with a hearing care professional for assistance or call Blais Care at **(202) 932-6636**

Maintain and Change Wax Guards

Insert the empty end of the black application stick into the used wax guard in the hearing device. **NOTE:** Push the black stick directly into the used receiver. There is no need to twist the black stick.

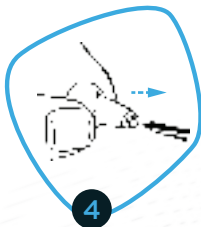


Pull outward on the stick to remove the used wax guard.



Use opposite end of black stick to firmly insert clean wax guard into hearing device.

Pull outward to remove the black stick and discard.



Additional Wax Guards can be purchased from www.bluids.com in the Accessories section

Maintaining Your Hearing Aids

Protection from Water

Blaid's hearing aids are sweat proof and designed for an active lifestyle. It is advised not to soak or submerge the hearing aids in water as it can damage the hearing aids.



Charge the Case Regularly

Keep the charging case battery charged when possible. If the case runs out of battery it's possible the hearing aids will stay on while in the case and cause feedback. Charging the case will solve this.



Replace Wax Guards Regularly

If you notice a reduction in sound or debris in the wax guard, consider replacement of the wax guard. Note: The debris inside the wax guard might not be visible to the naked eye.

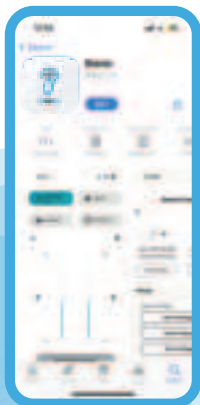


Downloading the Mobile Application

Bluids Hearing Aids can be connected and controlled directly from your mobile phone. In order to get started, please download the mobile application from the iOS or Android app store on your mobile phone. A phone or bluetooth connection is not required to use your hearing aids. Bluetooth is only needed for making adjustments. Once adjustments are made the hearing aids will function completely independently of the phone and disconnect from bluetooth after several minutes to optimize battery consumption.

In order to download the app,
please follow the following steps:

1. Search for "Bluids" and download the app
2. Initialize the app by clicking the icon



Connecting to Bluetooth for Hearing Aid Fitting Adjustments

Fitting adjustments
are supported for
both Android and iOS

1. On the first screen, select Rechargeable hearing Aid and then select the hearing Aid you are trying to connect.

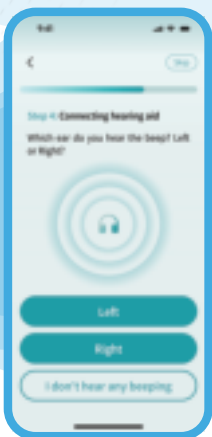


2. Follow steps 1 to 3 to open the charging case, insert the hearing aids into your ear and connect to Bluetooth.



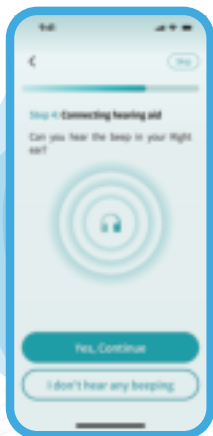
Connecting to Bluetooth for Hearing Aid Fitting Adjustments

Use the below steps to automatically connect your hearing aids to your phone via Bluetooth. Please ensure that Bluetooth service on your phone is switched ON.



1. Blaid's mobile application will automatically try and connect to the hearing aids and you will hear a beep in one of your ears. Select left or right option on the screen when the beep sound is heard.

2. In case you do not hear a beep, select "I don't hear any beeping" to retry.



Connecting to Bluetooth for Hearing Aid Fitting Adjustments



3. Perform the same step for the second ear, if you are using a pair.
4. If you hear the beep correctly, press "yes, continue" in step 5.

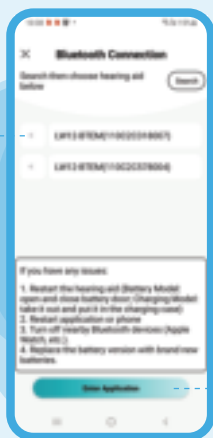
In case you face any issues please call us **(202) 932 6636**

Manually Connect Your Hearing Aids (for Fitting Adjustments)



1. Turn on Bluetooth.
2. Click on the “Search” button and find your Hearing Aids.

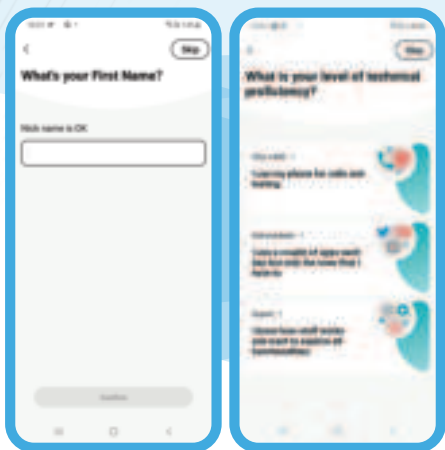
Manually Connect Your Hearing Aids (for Fitting Adjustments)



3. Click on the hearing aid shown on the app screen

4. Click this button to enter the application and fit your hearing aids

Initial Instructions



The app will ask a few questions to start. This helps us customize the experience for you. You can click “Skip” at any time to go directly to the main application screen.

How to Take the Hearing Test or Upload an Existing Audiogram

For a great hearing experience and to leverage the full capabilities of your Blaidis, we recommend all users take our hearing test or upload an existing audiogram from your doctor.

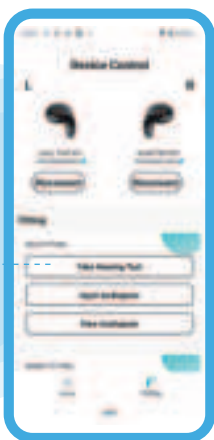
You will see the below prompt to either upload your existing audiogram or take the hearing test the first time you use the app. If you choose “skip” you can always upload an audiogram or take the hearing test later as shown in the following section.



How to Take the Hearing Test



1. Click the **"Fitting"** button.



2. Click on **"Take Hearing Test"** to initiate your hearing test and generate a custom audiogram.

How to Take the Hearing Test



- 3.** First select Left or Right ear
- 4.** Press the “Click when heard” button each time you hear a beep
- 5.** After the test follow the steps to upload your audiogram to your hearing aids.
- 6.** You can choose to upload your audiogram to all 4 preset modes by selecting “All Modes” or you can select “Current Mode” to only upload your audiogram to the mode that was preselected before taking the test.

You can Pause the hearing test anytime by clicking the pause button on the top right corner.

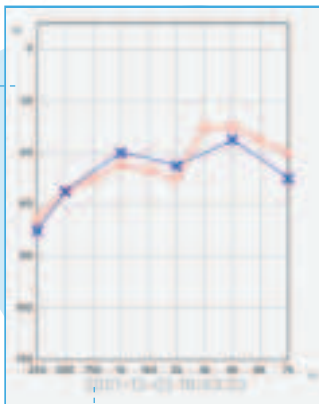
How to Upload Your Existing Audiogram



1. Click on **"Fitting"** on the bottom of the screen and choose **"Input Audiogram"**

How to Read Your Audiogram

The Vertical axis are the decibels



The horizontal axis are the frequency (Hz)

Feel free to call us at **202-932-6636** and we can help adjust beyond these parameters if needed.

How to Upload Your Existing Audiogram

Audiograms are divided into Decibels (dB) on the vertical, Y-axis and Frequency (Hz) on the horizontal, X-axis. In this section, you will need to enter the data from your existing audiogram into the app by entering the Decibel number for each frequency.

The screenshot shows a mobile app interface titled "Input Audiogram". Below the title, there are two tabs: "Left" (selected) and "Right". A note reads: "Enter hearing level values according to frequency. (Hearing level should not include negative dBs. 1000 Hz is a standard 40 dB)". There is a list of frequency inputs with corresponding decibel value input fields. The frequencies are 250, 500, 1000, 2000, 4000, and 8000 Hz. At the bottom, there is a button labeled "View my Audiogram".

Enter the corresponding decibel (dB) values for each frequency (Hz) from your existing audiogram and click on view my Audiogram

Note: All decibel values should be added in multiples of 5. Once you enter all values click "View my Audiogram" to continue to the next step.

Navigating Your Audiogram

Once you take the hearing test or input decibel values from your own audiogram, you will see the following screen. You can edit the audiogram or upload the audiogram to your hearing aids by using the option **“Upload Audiogram”** below.



Application Description

Select from 4 different pre-set modes



Adjust hearing aid volume

If "Binaural Adjustments" is highlighted it will enable adjustment of both ears at once. If you want to adjust each ear separately, then deselect this option.

How to Use Your 4 Pre-set Modes

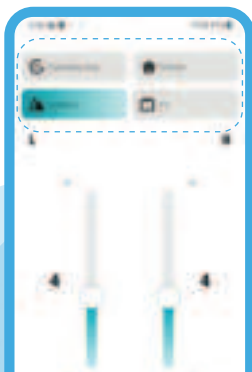
Our audiology team has pre-programmed 4 custom modes for your convenience. Each of the custom modes can be easily updated by you to suit your needs as shown in the subsequent pages.

Everyday Use

Suitable for most listening situations. Ideal for one-on-one conversations, going to meetings or to church, watching the television or listening to the radio.

Outdoor

Suitable for traffic or situations where you need to be aware of some background sounds for safety but do not want to be too bothered by unnecessary noise.



Switch
among 4
listening
programs

How to Use Your 4 Pre-set Modes



Switch
among 4
listening
programs

Indoor

Suitable for most noisy environments. Ideal for smaller groups, large rooms, restaurants, listening to people in a car, cinema etc.

Phone/TV

Suitable for listening to the TV or music in situations where there is not too much background noise. The quality may be different depending on the music source.

Smart Fitting Instructions

Fine Tuning is a normal process for all Hearing aids. Now that you have uploaded your Audiogram, feel free to use our Audiologist-developed pre-programmed adjustments to help you achieve a comfortable fit.

Click on **“Basic Settings”** to Start



Smart Fitting Basic Settings



Gain Adjustment: Use this feature to adjust the gain intensity of your sound. If you find yourself at a low volume level, but still too loud/uncomfortable, you can try lowering this setting. If you are at a high volume but still having trouble hearing, you can raise this setting.

Increase Sharpness in People's Voices: Use this feature in the case you can hear people's voices but need the sound to be more crisp.

The Remaining options are pre-programmed adjustments from our Audiology team to resolve some of the more common issues faced by Hearing Aid users.

You can increase each adjustment up to 3X.

If this does not solve your issue, please submit a "Remote Fitting" request or give us a call at **+1 202 932 6636** and our specialist will adjust for you directly.

Smart Fitting Advanced Settings

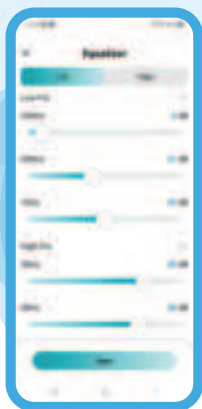


Soft Voice Enhancement: Adjust to the right to isolate and amplify softer voices/sounds.

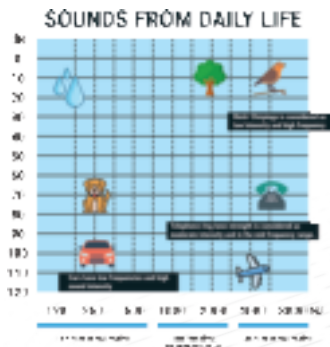
Loud Noise Suppression: If you feel sounds such as doors closing, running water or setting objects down on a table are too loud, slide to the right to reduce the intensity of these sounds.

Background Noise Adjustment: In case you are in a crowded or loud space use this feature to reduce background noise and focus on the person speaking to you.

Professional Fitting Equalizer



Equalizer: This section allows you to adjust the individual frequency bands of each hearing aid. Typically, these adjustments are recommended to be done by professionals.



Connecting your Hearing Aids for Audio Streaming

Blaidis currently supports streaming for ASHA-enabled Android phones. ASHA is the Bluetooth Low Energy protocol used for professional hearing aids and stands for Audio Streaming for Hearing Aids (ASHA). Certain phone types like Motorola have not yet developed ASHA technology to our knowledge. The list of ASHA enabled phones is constantly updating so please look online for the latest information. ASHA allows for low energy streaming which enables you to stream for up to 12 hours on a single charge, unlike amplifiers that last a few hours. We've included a list of compatible phones as we understand below:

COMPREHENSIVE LIST

Samsung Galaxy Tab S7
Samsung Galaxy Tab S7+ (tablets)
Samsung Galaxy Z Flip 5 (SM-F731B)
Samsung Galaxy Z Fold 5 (SM-F946B)
Samsung Galaxy Z Flip 4 (SM-F721B)
Samsung Galaxy Z Fold 4 (SM-F936B)
Samsung Galaxy Z Fold 3
Samsung Galaxy Z Fold 2
Samsung Galaxy A21s (SM-A217F)
Samsung Galaxy A51 (SM-A515F)
Samsung Galaxy A52 (SM-A525F)
Samsung Galaxy A53
Samsung Galaxy A71 (SM-A715F)
Samsung Galaxy A72 (SM-A725F)
Samsung Galaxy S23 (SM-S911B/DS)
Samsung Galaxy S23 Ultra (SM-S918B/DS)
Samsung Galaxy S23+ (SM-S916B/DS)
Samsung Galaxy S22 5G (SM-S901U, SM-S901B)
Samsung Galaxy S22 Ultra 5G (SM-S908U, SM-S908B)
Samsung Galaxy S22+ 5G (SM-S906U, SM-S906B)
Samsung Galaxy S21 5G (SM-G991U)(US)
Samsung Galaxy S21
Samsung Galaxy S21 (US)
Samsung Galaxy S21+ 5G (SM-G996U)(US)
Samsung Galaxy S21 Ultra 5G (SM-G998U)(US)
Samsung Galaxy S21 5G (SM-G991B)
Samsung Galaxy S21+ 5G (SM-G996B)
Samsung Galaxy S21 Ultra 5G (SM-G998B)
Samsung Galaxy Note 20 Ultra
Samsung Galaxy Note 20 Ultra (SM-N981U1)(US)

Samsung Galaxy Note 20 5G (SM-N981U1) (US)
Samsung Galaxy S20+
Samsung Galaxy S20+ (US)
Samsung Galaxy S20 5G (SM-G981B)
Samsung Galaxy S20 5G (SM-G981U1) (US)
Samsung Galaxy S20 Ultra 5G (SM-G988B)
Samsung Galaxy S20 Ultra 5G (SM-G988U)(US)
Samsung Galaxy S20 (SM-G980F)
Samsung Galaxy S20 (SM-G) (US)

COMMON PHONES

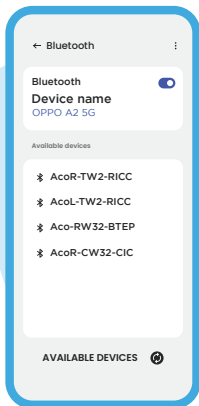
Asus ROG 6 (Pro) and newer
Asus Zenfone 8 series and newer
Google Pixel 3 and 3 XL and newer
Google Pixel 3a and 3a XL and newer
OnePlus 8 Pro and newer
OnePlus 8T and newer
Samsung Galaxy S9 series and newer
Samsung Galaxy Note10 series and newer
Samsung Galaxy Z Flip 2 and newer
Samsung Galaxy Z Fold 2 and newer
Samsung Galaxy A21s
Samsung Galaxy A51 and newer
Samsung Galaxy A71 and newer
Samsung Galaxy Tab S7 series and newer

Connecting your Hearing Aids for Audio Streaming

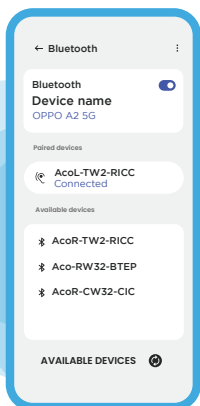
Streaming currently supported only for ASHA enabled Android Phones

To make changes to Hearing Aid settings, please use the Acosound App as stated in the previous section. For Audio Streaming, first close the acosound app and connect directly to the phone's Bluetooth as described in the following steps.

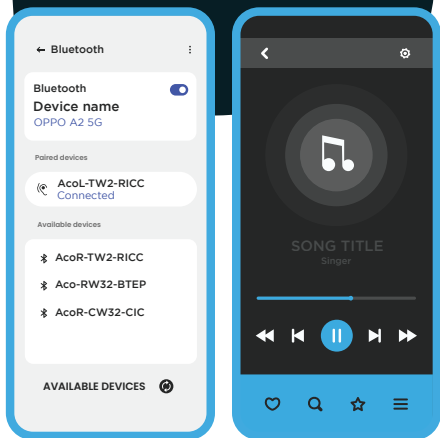
1. Remove fully charged hearing aids from charging case. Open your bluetooth settings on your phone and pair/connect to both hearing aids.



2. Once both connected they will merge to one device.



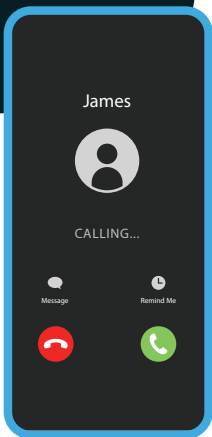
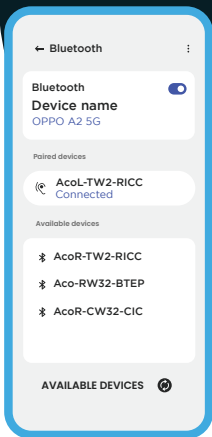
Note: Blaidis uses professional Bluetooth Low Energy (BLE) technology for Audio Streaming. This optimizes battery usage for up to 12 hours of streaming. However, streaming will cause the batteries to drain faster than normal hearing aid mode.



3. Put your hearing aids in either Mode 1 (Everyday Use) or Mode 4 (Phone/TV) to stream. Mode 1 will allow you to stream and hear external sounds at the same time, in Mode 4 you will only hear streaming audio. Mode 4 is recommended for louder volume. You can change modes in the Acosound app or by pressing the button on the back of your hearing aid.

4. Play the desired audio and it will stream to your hearing aids.

- If you do not see your hearing aids in your phone's bluetooth settings that means you need to first disconnect them from the Acoound app. This can easily be done in the app or just close the app out so it's no longer running in the background.
- If you go back and forth between fine tuning your hearing aids in the app and streaming this could cause the streaming to stop. If you experience this simply place the hearing aids in the charging case to reset them and connect again as per steps 1 and 2.



4. To answer a phone call, first make sure both Hearing Aids are connected directly to your phone's Bluetooth settings as explained in step 2

Then answer the call on your phone like you normally would,

For volume adjustments, use the volume button on the side of your phone

Connecting your Hearing Aids for Audio Streaming

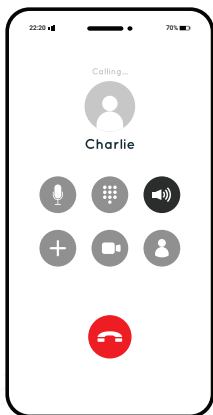
Tips for streaming phone calls

- To make or receive a call, use your phone as you normally would from the screen on your phone.
- Speak into your phone by holding your phone near your mouth. There is no need to hold the phone up to your ear or use the speakerphone function.



NOTE: When using the phone call streaming functionality, your hearing aid battery might drain faster.

- Should you want to change the phone call delivery mode from streaming to standard phone or speakerphone, press the Speaker icon on the phone screen and choose your preferred method.



Remote Fitting



Remote Fitting: Blaid's has developed revolutionary technology enabling our specialists to directly adjust your hearing aids remotely at your request. After uploading your audiogram, feel free to request any fine-tuning adjustments needed in this section and our specialist team will assist you. Please allow 1-2 business days for the remote fitting request. Once our specialist team pushes the adjustment to your phone, return to this section and you will see the updates upload to your hearing aids automatically.

Feel free to use this feature until we help you achieve the perfect fit. We Guarantee it.

Managing Hearing Aid Feedback Noise

Here are the most common reasons for feedback and how to resolve it.

Tips in case you experience Feedback:

Hearing aid feedback occurs when sound that was supposed to go into your ear canal leaves your ear and jumps back into the hearing aid microphone. The sound then gets re amplified, and this causes your hearing aids to whistle. This feedback can happen in different contexts, like when you put your hearing aids on in the morning and take them off in the evening, or when someone hugs you. This is perfectly normal because the hearing aids are reacting to the sound bouncing back from your surroundings.

In case you experience Feedback, please try one of the following:

- Reduce volume before inserting and removing hearing aid from your ear.
- If the hearing dome is loose, try a bigger size to ensure a tighter fit.
- If hearing aids are not custom fitted, you will likely experience feedback. Take our hearing test and ensure audiogram is uploaded.
- Clean and maintain fresh hearing wax guards. wax buildup and broken tubes causes feedback from your surroundings.

Q: What should I do if my hearing aids do not connect to the acosound mobile application automatically?

This issue can be caused by a few possible reasons:

- Ensure that you toggle the option on mobile app "Get paired automatically next time".
- Ensure that the batteries used in hearing aids are in proper working condition. Drained or weak batteries can cause connection issues.
- Turn off other nearby bluetooth devices or temporarily unpair from them.
- Hold phone slightly closer to your hearing aid.

Note: Your hearing aids do not need to be connected to bluetooth to use them. You do not need bluetooth to hear sound from your hearing aids. Bluetooth is only for updating your settings. Once settings are saved they will be loaded directly to device. You can feel free to travel without your phone and still use your hearing aids.

**OUR HOTLINE IS OPEN 7 DAYS A WEEK FOR
YOUR CONVENIENCE:**

Technical Support Hotline: 202-932-6636

Technical Specifications

Technical specification of the Blaid'sX Rechargeable Micro ITC Hearing Aid

Sl.No.	Description	Value
1	The maximum output limit value (Output Sound Pressure Level 90 (OSPL90)).	$\leq 109\text{dB} + 3\text{dB}$
2	The full-on gain value, which is the gain with a 50 decibel (dB) Sound Pressure Level (SPL) pure-tone input and volume set to full on.	$35\text{dB} + 3\text{dB}$
3	The total harmonic distortion value.	$\leq 3\%$
4	The self-generated noise value.	$\leq 25\text{dB}$
5	The latency value.	$\leq 5.0\text{ms}$

Per FCC 15.19(a)(3) and (a)(4), this device complies with part 15 of the FCC Rules. Operation is subject to the following conditions:

This device may not cause harmful interference, and this device must accept any interference received, including interference that may cause undesired operation.

Note:

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

Radio Equipment Directive Information:

The equipment operates in the ISM 2.402 GHz band (2.480 GHz). The maximum RF Power transmitted in that band is 10.68 dBm EIRP.

Statement concerning the use of hearing instruments and life-sustaining implants:

- Bluids strongly advises users of hearing instruments to always follow the guidance set out in this hearing instrument user manual. When life-sustaining implants (like pacemakers) are used along with hearing instruments, Bluids strongly advises users to always follow the guidelines of the implant manufacturer as well.
- If you suspect any interference to your implant, please immediately stop using all other electronic devices, including your hearing instruments, and contact the manufacturer of the implant as well as Bluids to advise about the suspected interference.
- To ensure our hearing instruments can operate safely and effectively in close proximity to other electronic devices, Bluids hearing instruments have been proven to meet the requirements of the international standard for electromagnetic compatibility (EMC), IEC 60118-13, and ANSI C63.19.
- Life-sustaining implants are required to comply with the standards described in ANSI/AAMI/ISO 14117 on securing electromagnetic compatibility with other electronic devices, including hearing instruments. Therefore, implants complying with the ANSI/AAMI/ISO 14117 standards should continue to operate within the requirements of basic safety and essential performance when used with hearing instruments from Acosound.

Precaution and warnings

These PRECAUTIONS point out situations which could cause minor or moderate injuries to the user or to the hearing aid.

- You should familiarize yourself fully with the entire contents of this user manual before using the Bluids hearing aid to ensure personal safety and correct use. Contact the Bluids support centre for support if you experience unexpected operations or performance.

Do not attempt to modify the shape of the hearing aid or slim tube yourself. For best results, use hearing aid accessories, i.e. slim tubes and domes, provided by Blaidis.

These WARNINGS point out situations which could cause serious injuries to the user or to the hearing aid.

- In some acoustic environments, over amplification can cause discomfort and damage to the patient's hearing.
- Do not use your hearing aid in explosive or oxygen-enriched areas.
- Allergic reactions to hearing aids are unlikely. However, if you experience itching, redness, soreness, inflammation, or a burning sensation in or around your ears, inform your hearing healthcare provider and contact your physician.
- You may notice accelerated accumulation of ear wax when using your hearing aid. This is normal, please use the cleaning pipe that comes with your Hearing Aids to remove the ear wax.
- In the unlikely case that any parts remain in the ear canal after the removal of the hearing aid, contact a physician immediately. Report the event to your hearing healthcare provider as soon as possible.
- Remove your aids for CT and MRI scans or for other electromagnetic procedures.
- Never leave your hearing aids or batteries where small children and pets can reach them. If batteries are swallowed or inhaled, contact the local poison control center immediately.
- If you feel pain in or behind your ear, if it is inflamed, if skin irritation or accumulations of ear wax occur, please check with your hearing healthcare provider or physician.
- Hearing programs in the directional microphone mode reduce background noises. Please be aware that warning signals or noises coming from behind, e.g. cars, are partially or entirely suppressed. **Your hearing aids have been adjusted for your hearing needs; please do not share your hearing device with other people.**

Warning to Hearing Aid Users

Consult promptly with a licensed physician (preferably an ear specialist) before wearing a hearing aid, if you have any of the following conditions:

- Visible congenital or traumatic deformity of the ear.
- History of active drainage from the ear within the previous 90 days.
- History of sudden or rapidly progressive hearing loss within the previous 90 days.
- Acute or chronic dizziness.
- Unilateral hearing loss of sudden or recent onset within the previous 90 days.
- Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz.
- Visible evidence of significant cerumen accumulation or a foreign body in the ear canal.

Limitation of liability

Nothing in these Terms shall limit or exclude our liability for:

We shall not be liable for any special, incidental, indirect or consequential losses and/or damages relating to the use of merchandise or breach of any of the obligations owed to the purchaser.

Our total liability under or in connection with the contract (whether in contract, tort, breach of statutory duty, restitution or otherwise) in respect of all and any loss or damage howsoever caused shall in no circumstances exceed the Fees actually paid by you to which the loss relates.

The manufacturer makes no warranty, either expressed or implied, that the merchandise is merchantable or fit or suitable for any particular use or purpose. and makes no other warranty, express or implied, except as is expressly set forth herein, all such other warranties being hereby disclaimed, to the fullest extent permitted by law.

Contact us



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Support Contact: 202-932-6636



Support@blaid's.com

