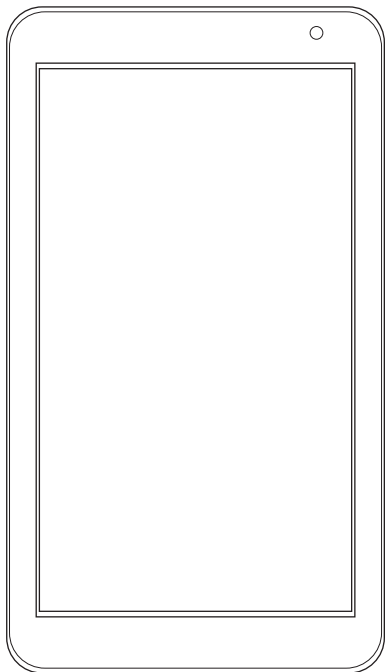


LASER

User Manual



Laser Android Tablet

MID-799IPS

*Thank you
for your purchase!*

Laser Corporation is 100% Australian owned & operated. To get the most out of your product please read the user manual carefully and keep for future use.

For specific information relating to your product such as Spare Parts, FAQs, Warranty claims, and more, please scan the following QR code:



WHAT'S IN THE BOX

- Laser 7" Android Tablet
- USB Type-C Cable
- User Manual
- Quick Start Guide
- Protective Bumper Case

Note: A USB Power Adapter required to charge the tablet is not included.

SPECIFICATIONS

Product Code:	MID-799IPS
Operating System:	Android 12 (GO Version)
CPU:	Quad Core 1.5GHz
Display:	7-inch IPS touchscreen
Resolution:	1024 x 600
RAM:	2GB
Storage:	32GB
Front Camera:	0.3MP
Rear Camera:	2.0MP
Battery:	3.7V 2000mAh
Wi-Fi:	2.4GHz, 802.11 b/g/n
Bluetooth:	4.2
I/O:	USB Type-C, 3.5mm earphone/microphone combo jack, Micro SD Card (max 128GB)
Speakers:	Built-in loudspeaker
Sensors:	Accelerometer
Dimensions:	188.7 x 108.4 x 10mm
Weight:	246g

IMPORTANT SAFETY INSTRUCTIONS & PRECAUTIONS

- Read all instructions carefully before use.
- Retain this manual for future reference.
- Use this product only in the manner described.
- Only use a water-dampened soft-cloth to clean the surface of this product.
- The following will damage this product: water or moisture ingress, exposure to prolonged extreme heat or cold; excessive humidity, dust or sand.
- It is recommended to thoroughly charge the device for the first time. Subsequent charges can be as needed. During charging, or extended use, the product may become warm.
- There are no user serviceable parts in this product.
- Un-authorized attempts to dismantle or repair this product will void product warranty and may result in dangerous electric shock.
- Remove data cable by pulling it from the plug, not from the cord.

APPEARANCE & BUTTONS



APPEARANCE & BUTTONS

continued...

Number	Description
1	USB Type-C interface (Charging and Data Transfer)
2	Micro SD Card Slot (supports cards up to 128GB)
3	3.5mm Stereo Earphone and Microphone combo jack
4	Volume Up
5	Volume Down
6	On/Off button (Press and hold to turn ON and OFF)
7	Reset button
8	Front camera
9	Rear camera
10	Speaker
11	Built in Microphone

TURNING ON AND OFF

- To turn ON, PRESS and HOLD the POWER button until the screen turns ON.
- To turn OFF, PRESS and HOLD the POWER button until the power screen appears. Then select Power Off.
- To restart the tablet press and hold the POWER button until the menu comes up, then select Restart.

Note: At any time you can press the POWER BUTTON to enter Snooze mode or to wake from Snooze mode.

BATTERY CHARGING

Connect your tablet to any 5V USB charger or USB port on your computer using the supplied USB-C cable.



You will be alerted when the battery charge falls below 15%. If the battery is completely depleted your tablet will automatically turn off.

Note: If the battery has been completely exhausted, it may take a few minutes to switch on once charging has begun. Your tablet can be used during charging however this may increase the time needed to fully charge the battery.

RUN TIME

Run time of portable devices including your tablet can be extended by reducing the screen brightness, turning off Bluetooth function, turning off the Location function, turning off Wi-Fi when not in use, turning off Apps that are not required and manually turning the screen off using the power button when not in use.

5 POINT TOUCH-SCREEN

Your tablet has 5 different touch screen behaviours.

1 -TAP

Tap once to select or start a function, option or application

2 - TAP & HOLD

Tap and hold to select or start a function

3 - DRAG & DROP

Tap then drag an item and drop it to a location

4 - DOUBLE TAP

Double tap to zoom in or select item

5 - SLIDE/ SWIPE

Tap then slide an item up, down, left or right

SLEEP MODE

During prolonged inactive use where no buttons have been pressed, the screen will turn off automatically to conserve power. Press the POWER button to wake your tablet.

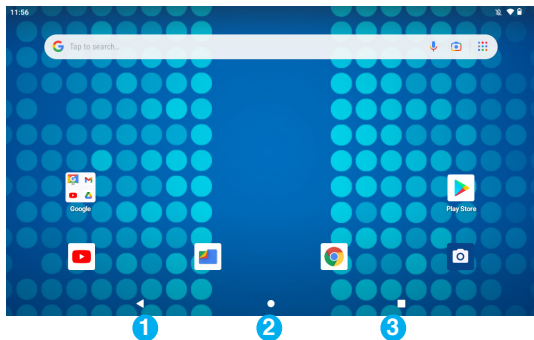
Note: This can be adjusted in Display option under Settings.




LOCK / UNLOCK

When your tablet is in sleep mode, press the POWER button to show the unlock screen. Swipe up to unlock

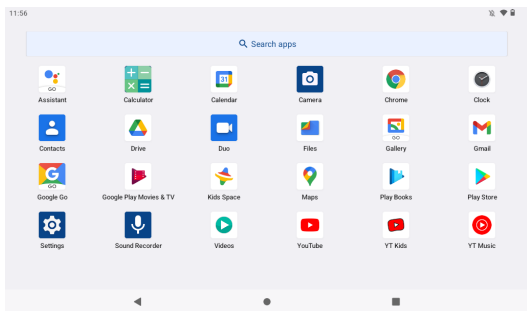
Note: This can be adjusted in Display option under Settings.

HOME SCREEN ICONS



	Icon	Function
1		Back
2		Home
3		Open a list of recently used applications

VIEW ALL APPS



On the home page, swipe up to view all the installed APPs on your tablet. If there is more than one page of APPs, swipe left and right to see more.

APPS ICONS



Google Assistant



Calculator provides simple and advanced mathematical functions.



Google Calendar to save time and make the most of every day.



Camera to take fantastic pictures and videos.



Google Chrome™ is a fast, easy to use, and secure web browser.



Clock combines all of the functionality you need into one simple, beautiful package.



Google Drive is a safe place for all of your files that puts them within reach from any smartphone, tablet or computer.



Google Duo is the highest quality video calling app.



Files by Google is a file management app.



Kids Space transforms your tablet so it can be used by children.



Gallery a smart, light and fast photo and video gallery built by Google.



Gmail is an easy-to-use email app.



Google Go is a lighter, faster way to search, with search results optimised.



Google Maps Go is the lightweight Progressive Web App.



Google Play Movies & TV allows you to watch movies and TV shows purchased or rented on Google Play.



Play Store it serves as the official app store for the Android operating system.



Settings makes a quick access to all your device settings.



Sound Recorder is the best recorder for sound recording with high quality.



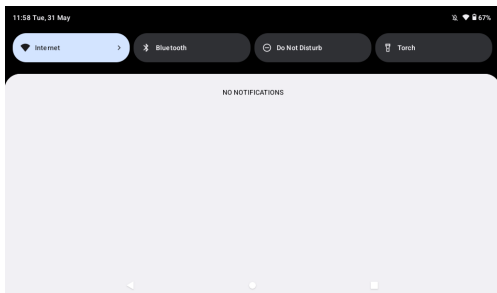
YouTube to see what the world is watching.



YT Music is a new music app.

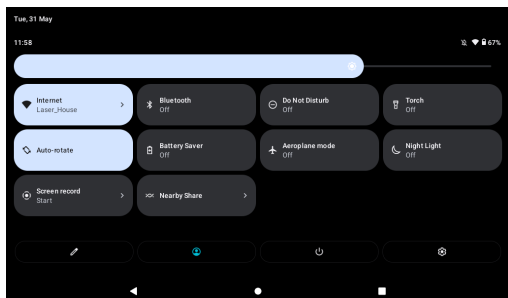
Note: Some APP icons may vary based on O/S and APP version.

NOTIFICATION MENU BAR



Swipe down from the top of the screen to bring up the notification menu bar.

SHORTCUT MENU



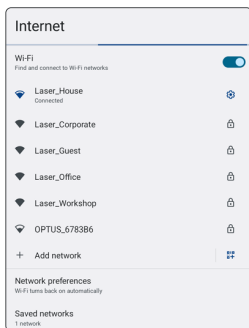
Swipe down from the top of the screen to bring up the notification menu bar. Swipe down again to bring up the shortcut menu.

SETTINGS

Wi-Fi

Note: a Wi-Fi connection is required if connecting to the internet (for email, Play Store App or web browsing)

Follow the steps below to connect to Wi-Fi: Settings > Network & Internet > Wi-Fi



SETTINGS

continued...

Tap the desired NETWORK name. If this NETWORK connects successfully, “Connected” will appear. If the NETWORK is encrypted, enter the password then tap “Connect”.

Your Tablet will indicate when the NETWORK connection is ready for use when the WiFi icon appears on the top right notification bar.

10:00



CONNECTING TO A COMPUTER VIA USB

Connect the USB cable to your Tablet and computer, making sure you are using the correct USB Type-C cable supplied.

WHY CREATE A GOOGLE ACCOUNT

Creating a Google account allows you to talk, chat, share, schedule, store, organize, collaborate, discover, and create when online. A Google account also provides user level access to Gmail and YouTube which are all backed up online and accessible via the cloud. A Google account is required to download new APPs from the Google Play Store.

GOOGLE PLAY STORE

Open the PLAY STORE APP  and set up your account.

If you have an existing account select EXISTING, otherwise choose NEW to create a new account and follow the set-up steps.

SETTING UP YOUR LASER TABLET FOR KID'S USE



Introducing Kids Space

Google Kids Space is an Android tablet experience with content to help kids discover, create, and grow. Kids can access apps, books, and videos that are targeted to their age and interests.

SETTING UP YOUR LASER TABLET FOR KID'S USE

continued...

Setting up Google Kids Space

1. Open the Google Kids space APP on the Laser Android Tablet.
2. Create a new Google Kids account or login with an already existing Google Kids account.
3. Link the Google kids account to an already existing Google Account (if you do not have a Google account or one that can be used as a parent's account, then you will need to set one up first).

SETTING UP YOUR LASER TABLET FOR KID'S USE

continued...

4. Setup permissions, accessible APPs, and content security for your child.

5. When you have finished the setup open Google Kids Space. Your child can create their own profile.


For more information and troubleshooting visit the following website: <https://support.google.com/kidsspace/>

Note: Google Kids Space provides a safe environment for your child and does not allow access to other APPs and tablet features. Your child will not be able to exit from Kids Space once the APP has started. If the tablet is turned off, then your child will only be able to access any APPs that were deemed safe during the Family Link APP setup process. To exit Google Kids Space please follow the below instructions on turning Google Kids Space off.

SETTING UP YOUR LASER TABLET FOR KID'S USE

continued...

Turn Google Kids Space off

1. From the home screen in Google Kids Space, press and hold the Parent menu .
2. Go to Parental controls > Google Kids Space > Turn off Google Kids Space.
3. Confirm your Google Account password to verify you're the parent.
4. Select Turn off Google Kids Space for this device > Turn off.

SETTING UP YOUR LASER TABLET FOR KID'S USE

continued...


Tips:

- If you turn on Google Kids Space later with your child's Google Account, your child's settings will be restored.
- If you don't find Google Kids Space in the Parental Controls menu, update the Google Kids Space app to the latest version and try again.

SWITCHING USERS

After adding a Kid's Profile or if you have multiple users you can switch users in the lock screen interface.


1. Tap the “power” button on the side of the tablet to enter the lock screen mode.

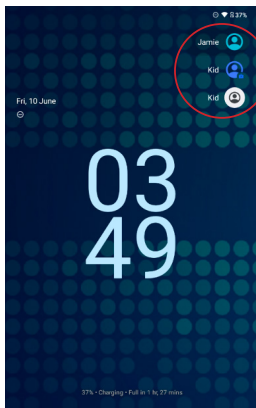
2. The  icon will appear at the top right-hand corner of the screen.



SWITCHING USERS

continued...

3. Tap  and the user menu will appear.



4. Select the corresponding user to switch profiles

RESETTING YOUR LASER ANDROID TABLET

Hardware Factory Reset

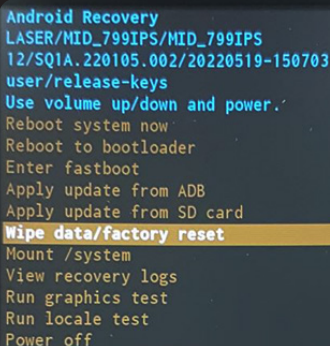
Note: This option will delete all settings and downloaded content (including APPs) and restore your device to original factory settings:

1. Power off your tablet first by pressing and holding the power button for approx. 10 seconds.
2. While the tablet is off, press and hold the “Volume +” button and “Power” button for 10 sec.

RESETTING YOUR LASER ANDROID TABLET

continued...

3. You will see a menu if done correctly. Use the volume up/down buttons on the tablet to navigate the menu and power button to confirm a selected option.



The screenshot shows the Android Recovery menu. At the top, it displays the device model 'LASER/MID_799IPS/MID_799IPS' and a version string '12/SQ1A.220105.002/20220519-150703'. Below this, it says 'user/release-keys' and 'Use volume up/down and power.' to navigate. The menu options are: 'Reboot system now', 'Reboot to bootloader', 'Enter fastboot', 'Apply update from ADB', 'Apply update from SD card', 'Wipe data/factory reset' (which is highlighted with a yellow bar), 'Mount /system', 'View recovery logs', 'Run graphics test', 'Run locale test', and 'Power off'.

```
Android Recovery
LASER/MID_799IPS/MID_799IPS
12/SQ1A.220105.002/20220519-150703
user/release-keys
Use volume up/down and power.
Reboot system now
Reboot to bootloader
Enter fastboot
Apply update from ADB
Apply update from SD card
Wipe data/factory reset
Mount /system
View recovery logs
Run graphics test
Run locale test
Power off
```

4. Select the “Wipe data/factory reset option”.

RESETTING YOUR LASER ANDROID TABLET

continued...

5. Confirm the selection.
6. A message “Data wipe complete” should appear on the bottom left corner of the screen once finished.
7. Select the “Power off” option and the factory reset procedure is complete.

REMOVING THE SCREEN LOCK PASSWORD

1. Power on your tablet.
2. Once the tablet has finished booting up tap the volume buttons on the side of your tablet in the following order: +--+---
3. The message “LockPattern clear success!!” will be displayed on the tablet screen.
4. Tap anywhere on the screen to clear the message and the screen lock should now be removed.

FAQ

I can't turn my tablet ON?

1. Ensure your tablet is charged
2. Connect the power adaptor, and then check again after sufficient charge time
3. Reset the device using the reset button

I can't hear anything through my headset, or the sound quality is very bad

1. Ensure speakers are not obstructed eg. laying flat on a table
2. Please ensure volume is turned up
3. Check the music file on another device to make sure it is not damaged
4. Try using another pair of headphones

I can't copy files or play music

1. Please check the connection to your computer
2. Ensure there is enough spare memory
3. Check the USB cable is not damaged using another device
4. Check the USB connection is inserted correctly

FAQ

continued...

My tablet displays a network or service error message

1. Check the strength of the WiFi signal
2. Check that the WiFi service is available and operating correctly

My touch screen is slow and not working correctly

1. Make sure the protective film has been removed from the screen
2. Ensure that your fingers are dry and clean.
3. Restart your tablet
4. Ensure the touch screen is not scratched or damaged

My tablet is frozen or a severe error has occurred

1. Try closing Apps or resetting
2. Restore or reset the tablet to factory default settings via the settings menu.
3. Reset the device using the reset button

FAQ

continued...

My tablet becomes hot when is use or while charging

1. Some applications can consume more power than others causing the tablet to become warm while in use or if used for extended amounts of time. This is normal and won't affect the life or performance of your tablet.

Please note: As your Tablet is an online device, changes to APPs, icons, functions and compatibility can change based on software updates either directly from Laser or the respective owners of individual programs.

WARRANTY AGAINST DEFECTS

Laser warrants your new product to be free from defects in materials and workmanship for 12 months, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. The benefit of this warranty is in addition to your rights under the Australian Consumer Law and to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

Through a network of retailers and resellers, Laser will provide you with your choice of a refund, repair, or exchange (where possible) for this product if it becomes defective within the warranty period. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse, normal wear and tear, neglect, or improper storage. **Please retain your receipt as proof of purchase**

How to make a product warranty claim:

1. Find your receipt with date of purchase. If this is not available, Laser will make an assessment based on the date of manufacture, condition of the product and type of defect.
2. Please contact your original place of purchase. They will assess the nature of the fault and refund or replace the product as per their store refund or warranty policy.
3. If your original place of purchase cannot be contacted, please contact Laser with a description of the fault. To assist our team in providing you with a quick resolution, please include any photos and/or a short video demonstrating the fault with your product.
 - Phone: (02) 9870 3388
 - Email: support@laserco.com.au
 - Online: www.laserco.net/support/warranty and follow the website instructions
 - Business Address: U1 6-8 Byfield Street, Macquarie Park, 2113, NSW, Australia
4. Laser will review your claim and in the first instance, attempt to troubleshoot and resolve the issue for you without the need to return the product.
5. If it is determined via troubleshooting that your product may be faulty, our team will provide instructions to have the product returned for assessment. If the product does need to be returned within the warranty period, Laser will arrange return shipping at no cost to you.
6. Once we receive the product, our experienced technicians will assess it and determine how best to resolve the issue.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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helpful guides
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LASER
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