



**5G GATEWAY  
SAFETY AND REGULATORY  
INFORMATION**

## **SAFETY GUIDELINES**

ALWAYS READ THE T-MOBILE HIGH-SPEED INTERNET GATEWAY QUICK START GUIDE BEFORE SET UP OR USE OF THE FAST 5688W PRODUCT. IT IS YOUR RESPONSIBILITY TO FAMILIARIZE YOURSELF WITH THE PRODUCT USER GUIDES AND WARNINGS, AND TO USE THE PRODUCT PROPERLY.

### **Installation and Safe Usage Instructions:**

1. Place the Gateway in a vertical orientation on a flat surface.
2. To improve reception, place the equipment near a window, but avoid placing it in direct sunlight.
3. Connect the manufacturer supplied AC to DC power adapter. The FAST 5688W Gateway requires the use of a 15VDC, 2.5A USB-C power adapter. Only use a manufacturer supplied and approved power adapter.
4. Connect the "FAST 5688W" to the AC Mains in accordance with the installation instructions in the Quick Start Guide, and the markings on the identification label (voltage, current, and frequency of electricity network).
5. Connect one Ethernet cable (not provided) to the RJ45 yellow port on one end and to the Internet access of your device (laptop or computer). Repeat as necessary with the other available Ethernet port.

**When using this device, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons including the following:**

1. Do not use this product near water and avoid contact with moisture. For example, do not use near a bathtub, wash bowl, kitchen sink, laundry tub, in a wet basement, or near a swimming pool. Care should be taken so that liquids are not spilled on this equipment.
2. This equipment is for indoor use only, do not place or install in an outdoor location.
3. Place the equipment on a firm, solid surface, at least 31 cm away from any other items. If you place the equipment on something unsteady, the equipment may fall and be damaged. If you place the equipment on a soft surface, such as a rug, sofa, or cushion, the vents on the equipment may be blocked, causing the equipment to overheat.
4. Never insert objects into the vents of this equipment as this can result in the risk of electrical shock or fire.

5. As the power adapter is the only way to connect to the electrical network, the product must be installed near an easily accessed power outlet.
6. This equipment should only be operated with the type of power supply (Voltage and Current) indicated on the marking label, the one provided with the Gateway. The socket-outlet should be easily accessible.
7. Do not overload wall outlets or extension cords. Doing so can result in the risk of fire or electrical shock.
8. Avoid blocking any vent openings or exhaust exits on this equipment. Do not place equipment in a built-in installation such as a cabinet that may impede the flow of air through the ventilation openings. Do not place anything on top of the product.
9. The equipment should be situated away from heat sources such as radiators, heat registers, stoves, or other heat producing appliances and equipment.
10. Care should be taken to ensure that the power cord is routed, so it is not likely to be walked on or pinched by items placed upon or next to it. Check the power cords regularly. If you find any damage, replace the power supply immediately.
11. Unplug this equipment before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning only.
12. This equipment is not user serviceable and is to be serviced by qualified personnel only. Do not disassemble this equipment. If service is required, disconnect all power from the equipment and consult qualified service personnel.
13. To disconnect this equipment from AC power, unplug the power supply from the AC wall socket.
14. Use the product in the environment specified as below:
  - Air temperature between 0°C (32 F) and +50°C (122 F).
  - Relative humidity between 20% and 90%.
  - Altitude: 2743 meters (9000feet) maximum.

## **Federal Communications Commission (FCC) Statements**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**Modifications:**

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

FCC Responsible Party: Sagemcom USA  
14651 N. Dallas Parkway  
Suite 900  
Dallas, TX 75254  
Phone: 972-674-4100

FCC ID: VW3FAST5688W

**Radio Frequency Interference Statement**

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

## **FCC Radiation Exposure Statement**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device produces radio frequency energy in the 600 MHz, 700 MHz, 800 MHz, 1.7 GHz, 1.8 GHz, 2.4GHz and 5GHz spectrum. The antenna must be positioned to keep a minimum distance of 31 cm from the radiating element to any nearby person.

FCC regulations restrict the operation of this device to indoor use only.

For further compliance information in this regard, including FCC Guidelines for Human Exposure and FCC Information for User, please consult:

<https://www.t-mobile.com/responsibility/consumer-info/safety/radio-frequency-safety>

Issued by Sagemcom Broadband SAS

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