

# TROUBLESHOOTING

Incorrect operation of your appliance can lead to errors and malfunctions. The following tables contain possible causes and notes for resolving an error message or malfunction. It is recommended to read the table below carefully in order to save your time and money that may cost for calling to the service center.

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Problem	Cause	Solution
The machine does not work properly after installed	• The power cable is not plugged in or has poor contact.	Make sure the plug is properly inserted into the socket.
	• The switch on the body is not turned on.	Turn on the switch on the body.
The remote does not work	• The battery needs replacing.	Replace the battery.
	• The remote is being used more than 5m away from the fan.	Use the remote closer to the fan and make sure it is pointing directly at the control panel.