

CONFIGURE CAMERA TIME

1. Enter the [V380 Pro] application.
2. Click on "more options" and go to settings.



Settings

3. Enter the time of the device.



Device time

4. Select the correct time zone.

Time zone

(UTC+01:00) >

5. Make sure the time is set correctly.

FAQ

1. Why is my device offline?

Check if:

- The device is connected correctly to the power supply
- Configuration was done correctly.

2. SD memory card can not be read?

Please check your SD card to see if it meets the requirements quality, when the Wi-Fi signal is not stable, you can not also identify it.

3. Is the camera disconnecting?

Check the power supply and the Internet network, and then do not restart the camera. If that doesn't work, please remove the device and add it again in the application.

4. Video interrupts or video running slow.

If the video is still loading/buffering, check the connection internet..

5. How can other people watch the video?

Share your account in the app with others.

6. How many people can use the account at the same time?

There are no restrictions.

PRECAUTIONS

USE THE RIGHT POWER SOURCE

The input voltage of the cameras is 12V DC/1A OR 12V DC/2A. Remember to use only the original power supply supplied with the product or another with the above parameters. Connect the camera to an appropriate power source. Incorrect connection of the camera threatens its failure or damage.

HANDLE CAMERA WITH CARE

Use the camera according to the instructions. Avoid hitting the camera, shaking it, etc. Improper handling or storage of the camera may result in damage to the camera.

STORAGE MEDIA USAGE - SD CARD

Use only memory cards recommended for working with cameras or others with a speed class of at least 10. Using other cards may lead to incorrect storage of material on the memory card.

PROTECTION AGAINST FACTORS ATMOSPHERIC

Camera connection cables should be protected against the influence of weather conditions, i. e. rain, snow or moisture by using recommended spacers. Improper protection can result in permanent damage to the equipment and loss of service warranty.

CAMERA WORKING ENVIRONMENT

The cameras are designed for use in environments with temperatures between -20°C-+60°C and humidity 10%-90%

DO NOT USE STRONG OR ABRASIVE AGENTS CLEANERS FOR CLEANING THE CAMERA BODY

If the camera is dirty, clean it with a damp cloth. If dirt is resistant, use a mild detergent and gently wipe the camera.

DO NOT POINT THE CAMERA TOWARDS THE SUN

Do not point the camera at the sun or other sources of very bright light. This threatens the appearance of stains, even if the camera is switched off, and consequently damage the camera matrix.

DO NOT PLACE THE CAMERA IN PLACES OCCURRENCE OF DISTURBANCES

If the camera is installed near devices emitting electromagnetic fields, this may lead to malfunctioning of the camera.

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USER MANUAL for cameras

CAMERA CONNECTION

1. Remove the rubber caps, then unscrew the flap with the sim marking and insert the card inside.
2. Connect the camera to the power supply, using the power adapter included in the kit.

CREATING AN ACCOUNT IN THE APP

1. Download the [V380 Pro] app from the Play/App Store. and launch it.



Android



iPhone

2. Register in the application and complete the data.
3. Verify the code you receive by email (check spam), click next and set your password in the app.

ADDING A DEVICE TO APP

1. Start the [V380 Pro] application and log in to your account.
2. On the main screen of the application, click [+].



3. Accept all required consents.

4. Wybierz opcję [4G Smart Camera].



4G / Wired Ethernet

Camera works with 4G network or wired Ethernet



5. Scan the camera's QR code [-].

6. Add a device to proceed to the next step.

Add device

7. Name the camera or click [Skip], then click [Finish].

Finish

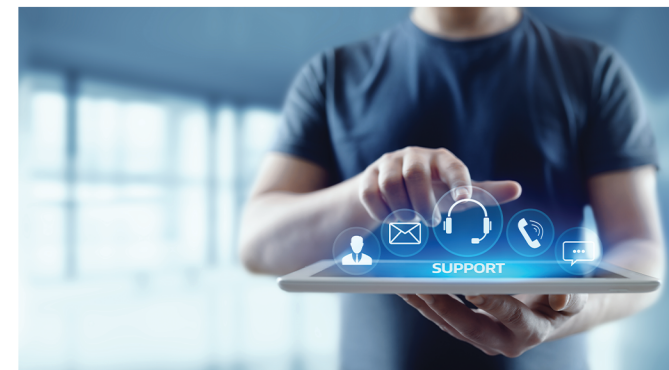
8. You can save the QR code to your device or skip it, then click [Finish].

9. Change the password to secure access.

WARNING

Pls set a password to your device for better privacy!

Set Password



Contact:

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support@zintronic.pl

<https://zintronic.com/technical-support>

We provide technical support to our customers from Monday to Friday from 8.00 am to 4.00 pm

IMPORTER:

Zintronic

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Statement of Conformity: This product and, if applicable, the supplied accessories, are marked with the "CE" mark, and therefore comply with the applicable harmonized European standards listed in the Low Voltage Directive 2006/95/EC, EMC Directive 2004/108/EC, RoHS Directive 2011/65/EU 2012/19/EU (WEEE Directive): In the European Union, products marked with this symbol may not be disposed of with municipal waste. For proper recycling of this product, please return it to your local supplier when you purchase equivalent new equipment or dispose of it at designated collection points.