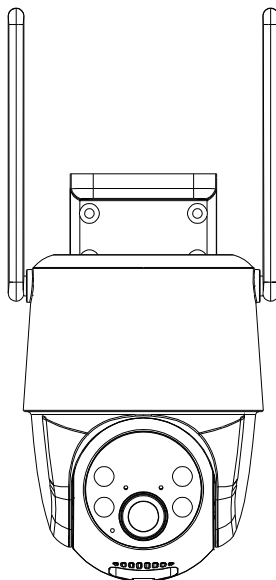




WIFI Wireless PTZ Security Camera with Rechargeable Battery

User Guide



E-mail: service@cococamtech.com
Website: www.cococamtech.com

Contents

Claim Your Lifetime Warranty



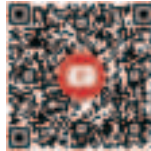
Thank you for choosing COCOCAM products.


We are committed to providing the best service to all our customer.

If anything has happened to your product, please contact us for a lifetime warranty.



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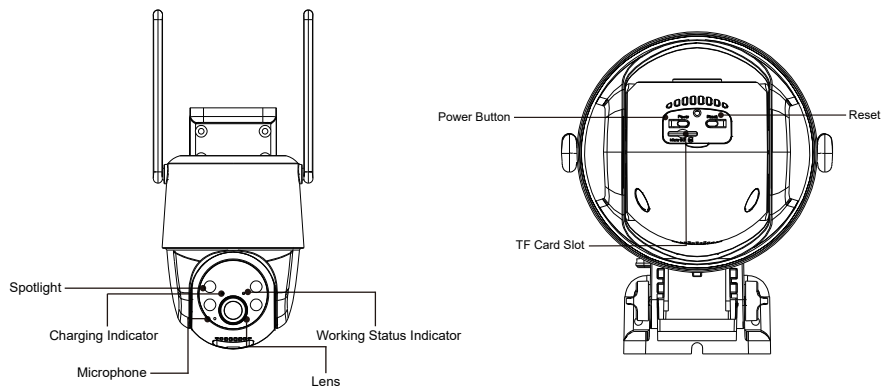
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1. Product details

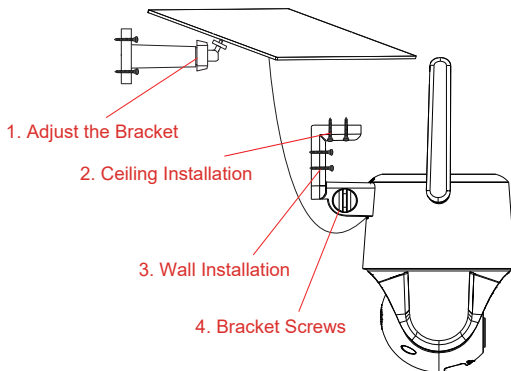


No.	Camera Buttons	Operation
1	Power Button	Press and hold the button for five seconds to turn the device on and off.
2	Power Button	Quick-press for one second to wake the camera up from standby mode.
3	Reset Key	Press and hold for five seconds to reset and restart the camera.
No.	LED Status	Operation
1	Slow blinking red	The camera is connecting to the Internet
2	Blue light flashes	The camera is successfully connected to the Internet and is waiting to be added.
3	Red and blue lights flash alternately	Camera failed to connect to network
4	The blue light is always on	The camera has been successfully connected to the Internet and has been added for use.

2. Install camera

Please fix the bracket, then install the camera.

1. If it is a wooden wall, you can use the nails provided with the product to fix the bracket to the wall.
2. If it is a cement wall or ceramic tile wall, please use an electric drill to drill a hole in the wall and then install the bracket with the expansion screw provided with the product.



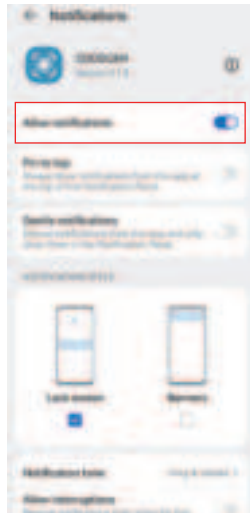
3. Install Cococam app

Search "Cococam" in the app store or on GooglePlay or scan the QR code to download and install the app on your phone.



NOTE: Please turn on two permissions below when you use this app for the first time.

1. Allow Cococam access to mobile cellular data and wireless LAN, or you will be unable to add the camera.
2. Allow Cococam to receive push messages, or the phone will not receive notifications when motion is detection or the audible alarm is triggered.



3.1 Register account:

New users need to register by e-mail. Click “Register” and follow the steps to complete registration and log in.

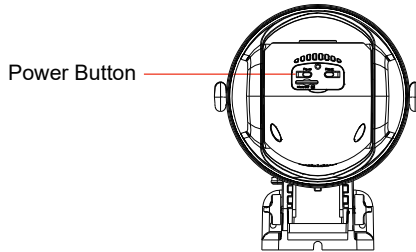
3.2 Help and feedback:

For product issues or questions, please email service@cococamtech.com with your product model number. We will reply to you within 24 hours.



4. Switch on camera

Press the power button for five seconds to turn the camera on. If it does not power on, please plug in the DC5V 1A/2A power adapter and charge the camera for 15 minutes before trying again. The camera is on when the indicator light below the lens is flashing slowly.



5. Add camera

Before Using:

1. If using sd card Before power-on, please insert the Micro- sD card (2-128GB). If the Micro - SD card is inserted after power-on, detection may fail and the product will need to be powered on again.
2. Before adding the camera, please turn on the Bluetooth permission and positioning permission of the APP, then turn on the Bluetooth of the phone and start preparing to connect the camera. (Note: Failure to open the APP will cause the camera connection to fail).
3. Please keep the distance between the camera and the router within 10 meters to ensure stable signal and successful camera network connection.

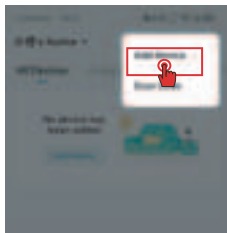
You can scan the QR code below or visit the link to watch the added video



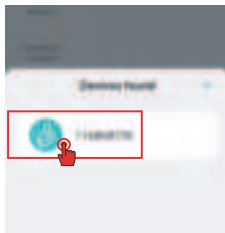
<https://youtu.be/ZjBbiEjUNm8>

Product adding method : Through Bluetooth

- ① Press and hold the camera power button and wait for the camera LED working indicator to flash red.
- ② Click "+" at upper right of home page of the APP to add the product.
On the product adding page, a list of the nearby cameras that can be connected through Bluetooth will appear automatically.
- ③ Select the camera, search for the nearby 2.4G band wifi that needs to be connected, enter the wifi password and wait for the camera to automatically connect to wifi, and then complete adding the camera.



Click "Add Device"



Choose the Bluetooth device.



Choose the wanted nearby WiFi and enter the WiFi password.



Wait for connection.



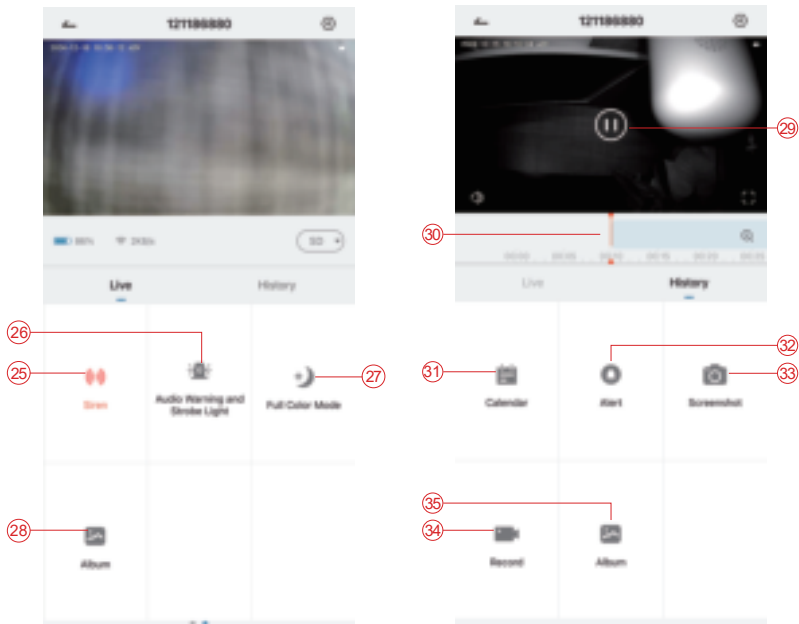
Connection successful.



Product adding succeeded.

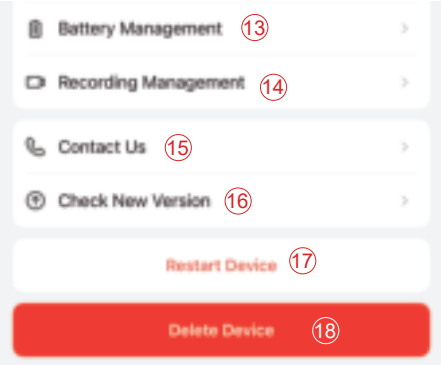
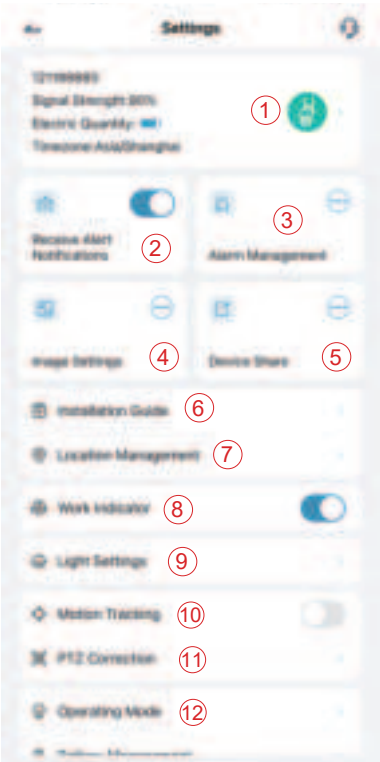
6. Device menu





- | | | |
|---------------------|------------------------------------|--|
| 1. Add Device | 14. Image Fluency | 26. Audible and Visual Alarm |
| 2. Display List | 15. Full Screen | 27. Night Vision |
| 3. Hidden Image | 16. Battery Level | 28. Images Snapshotted and Recorded Manually |
| 4. Real-time Image | 17. network speed | 29. Pause/Play |
| 5. Local Playback | 18. Select Definition | 30. Alarm Segment |
| 6. S/N | 19. Snapshot Manually | 31. Select Alarm Date |
| 7. Camera Setting | 20. Enable Microphone | 32. Alarm point |
| 8. Home Page | 21. Select Intercom Sound | 33. Snapshot Manually |
| 9. APP Message List | 22. Record Manually | 34. Record Manually |
| 10. Personal Center | 23. Rotate PTZ | 35. Images Snapshotted and Recorded Manually |
| 11. Camera Setting | 24. Turn on Daylight Lamp Manually | |
| 12. Camera Time | 25. Enable Alarm Sound Manually | |

7. Background setting



1. View Device Information
2. Enable/Disable Alarm Push
3. Enable Alarm Detection: For human/vehicle recognition, sensitivity adjustment, alarm period setting, alarm area setting
4. Image Setting: For video coding format setting, image flip, night vision, etc.
5. Share Device: For sharing the device with others (The device can only be shared to other users in the same country, otherwise the system will indicate that the account does not exist.)
6. Suggestions for installation
7. Choose Installation Position
8. Enable/Disable Lens Indicator
9. Enable Daylight Lamp Setting Manually (The daylight lamp cannot be enabled when the battery level is lower than 20%.)
10. Enable/Disable Movement Tracking
11. PTZ calibration: The PTZ rotates up and down and left and right to complete the self-test
12. Operating Mode: Power-saving Mode, Performance Mode, Custom

*Power saving mode: full-time recording defaults to 5 frames per second, and alarm recording has a 3-second delay interval

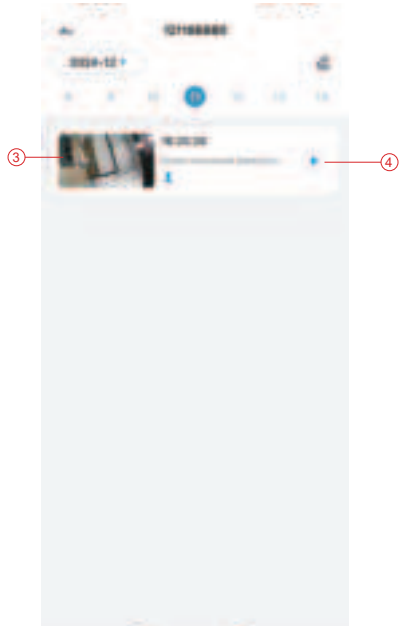
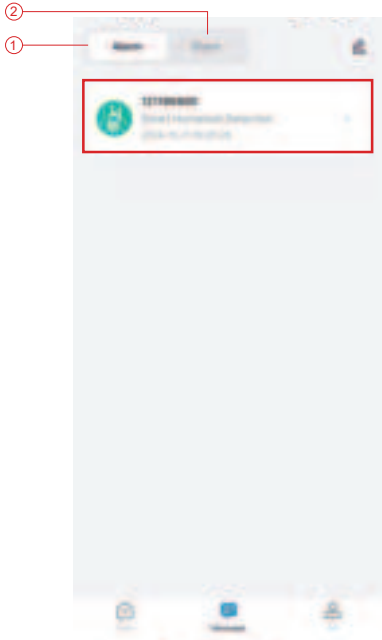
*Performance mode: full-time recording defaults to 2 frames per second, and alarm recording has a 6-second delay interval

*Custom mode: You can manually adjust the camera's full-time recording frame rate and alarm recording delay time

13. Battery Management: For viewing the remaining battery level, setting the battery level for disabling continuous recording, or entering the power-saving mode
14. Video Management: For viewing capacity of the SD card
15. Contact Us: E-mail for after-sales service
16. Check New Version
17. Restart Device
18. Delete Device

8. Message page

1. Play Alarm Video
2. Share
3. View Alarm Image
4. Play Alarm Video



9. Best conditions for night vision

Within three meters of the lens will cause infrared rays to concentrate on it and illuminated and the night vision will not work. No matter where the camera is installed, make sure there are no obstacles within three meters of the lens.

10. Video playback and micro SD card

Video recordings are stored in the micro SD card (not included) or on the cloud.

1. Only support 2-128GB
2. To ensure a steady recognition rate and micro SD card life, we recommend a Class10 Speed Micro SD Card, Samsung, SanDisk, or Kinston Micro SD Card.
3. Check the micro SD card for damage and format it before inserting into the camera. The format must be FAT32 or EXFAT32.
4. After you insert the micro SD card into the camera, the memory volume will show in the Cococam app. This means the camera micro SD card is readable.
5. If the micro SD card is not readable, contact us for assistance.

Troubleshooting table		
No.	Description	Solutions and operation
1	What should I do if the camera cannot be added?	1) Check if the network status of the router is normal 2) After the camera restarts, you will hear a "bugu" sound. Wait for one minute until the camera turns blue and flashes and makes a sound before adding it. 3) Before adding the camera, keep the distance between the camera and the router within ten meters 4) If you have any questions, please contact our 24-hour customer service as soon as possible to solve it for you.
2	How do you reset to default?	1) Press and hold the reset button for five seconds. 2) Listen for the "bugu" sound. 3) Watch for the red light flashing slowly.
3	Camera access always appears offline?	The camera and the router with the network configuration should be within 10 meters, and the signal should be kept above 75% to avoid slow access speed and disconnection problems caused by poor network signal.
4	Why am I receiving frequent alarms?	The environment or the number of vehicles where you have installed the camera triggers the cameras frequently. Change the camera alarm sensitivity to "low".
5	Why does full-time recording stop?	Please check the minimum battery level for continuous recording under "Battery Management". If the actual battery level is lower than the set value, the camera will enter the power-saving mode and stop continuous recording.
6	No alarm push	Enable notifications from the CocoCam app in the mobile settings.
7	No alarm video recording	Insert the micro SD card or enable cloud storage.

8	Cococam app flashbacks	<p>1) It may be that your phone system version is too low or too high, resulting in poor compatibility. Uninstall the APP and re-download it.</p> <p>2) Contact customer service staff with the model number of your camera and the system number of your mobile phone.</p>
9	Unable to register account	<p>1) When registering an account, please ensure you select the correct country.</p> <p>2) You do not need to enter a verification code. Please follow the process to register your account.</p>
10	Unable to add friend	Your account and your friend's account must be registered in the same country or the same area. For example, accounts in Europe and America cannot be friends.
11	Why are the videos jerky?	If any human has been detected, the video will be smooth because of the maximum frame rate; if no moving object has been detected, the camera will record all day with a low frame rate to minimize the power consumption. To enable the maximum frame rate in continuous recording, set under "Operating Mode".