

## 1MORE Comfobuds/ESS3001T FAQ

### 1. How to use the earbuds?

[https://www.youtube.com/watch?v=mpM\\_KNABrbw](https://www.youtube.com/watch?v=mpM_KNABrbw)

### 2. How long is the battery life?

The battery life is 18 hours, and a single headset can be used for 4 hours when it is fully charged.

### 3. What chip is used?

The chip manufacturer is Airo, which features low power consumption, low latency, stable Bluetooth signal, and fast Bluetooth connection.

### 4. What type of charging port?

The charging port is a type-c interface, and a charging cable is included.

### 5. Does it support single ear use?

It supports single ear connection with different earphones. After single ear is connected to the mobile phone, you can listen to music and make calls

### 6. Can it be worn stably?

"This earphone is a semi-in-ear design, does not invade the ear canal, and has no pain. The ear canal caliber silicone earmuffs, More airtight fit; special texture on the surface enhances friction, stable and not easy to slip off. "

### 7. What accessories are there?

The accessories include a charging cable, ear caps, and a complete set of accessories

### 8. Is it waterproof?

The headset supports ipx5 waterproof

### 9. What is the capacity of the battery?

The charging box is 410 mAh, and the single ear 35 mAh

### 10. Is the microphone effect good?

The headset has dual-mic smart call noise reduction technology, which can shield the call environment noise

### 11. How is the sound quality?

The sounding unit uses a 13.4mm super dynamic coil unit, which optimizes the bass effect, and has a wide sound field and a clear and balanced hearing.

### 12. Material of charging box?

ABS+PC V1

### 13. How is the earphone charged?

Kiss, the earphone can be charged after putting it in the charging compartment, and the charging compartment needs to be connected to the wire for charging

### 14. Does it support APTX?

Sorry for not supporting APTX, which does not affect the sound quality and transmission rate of the headset

### 15. Can it be connected automatically?

You need to connect manually for the first time. After opening the cover, it will automatically connect to the phone. A small number of models cannot automatically

connect back due to Bluetooth compatibility issues.

**16. Does the light flash when Bluetooth is connected?**

During use such as listening to music, the headphone LED light is off and does not light up

**17. How long will it not play automatically after taking it off?**

It will not play automatically after taking it off for more than 3 minutes.

**18. How long it takes for fully charging?**

The charging time of the charging box is about 80 minutes, and the headset is fully charged about 85 minutes.

**19. What is the status of the LED light when the charging box is charging?**

When the charging box is low-charged, the box LED red light will be on; when the battery power is medium, the box LED yellow light will be on, and when it is fully charged, the box LED green light will be on.

**20. Check the battery level of the charging box?**

"1) When the box is low (less than 20%), the red LED light will be on for 8 seconds, and then it will go out after 8 seconds;

2) When the power of the box is medium (20% or more, less than 80%), the yellow light will stay on for 8 seconds and then go out after 8 seconds;

3) When the box has sufficient power (80% or more), the green light will stay on for 8 seconds and then go out after 8 seconds;

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**21. Why is the earphone not sensitive to tapping?**

Could you please tap the position of the earphone logo on the back and use a little effort

**22. Why is the power consumption of the left and right ears different?**

The right ear is the main ear by default. When it is responsible for the same function as the left ear, it is also responsible for transmitting data to the left ear and connecting to the mobile phone. Therefore, the power consumption will be higher than that of the left ear and the use time will be relatively high. Shorter

**23. How to customize song cut, volume, playback pause?**

After downloading the 1more music APP and connecting the earphones, you can set the corresponding functions independently