



iOS Bark Activation

Step 1. Account set up email will come from Bark Subscription confirmation.

Click “set up my account”. This will launch the Bark home screen where you will be prompted to add your children and the devices you are wanting to monitor.



Hey there!

I'm Brandon Hilkert, CTO here at Bark, and I'd like to thank you for entrusting us to help keep your child safe online. It means a lot, and we take this responsibility seriously.

As a Cellcom customer, you're taking advantage of an exclusive offer that includes Bark's award-winning parental controls service. Our partnership aims to bring a digital safety net to all families so parents can rest easier when their kids are using their devices. To get started, click the button below:

Set up my account

Bark is dedicated to helping kids stay safe online and in real life, and we look forward to joining our family.

Sincerely,
Brandon Hilkert
CTO

Step 2. Once Welcome page opens on your browser, select as many issues as possible you are concerned about with your child's online activity.

bark

Welcome!

What type of issues are you most concerned about with your child's online activity?

☐ Self-harm / Suicide

☐ Violence

☐ Anxiety / Depression

☐ Screen time & app limits

☐ Drugs, Alcohol, & Tobacco

☐ Pornography

☐ Sexual predators

☐ Cyberbullying

☐ Location alerts

☐ Gaming

☐ Sexting

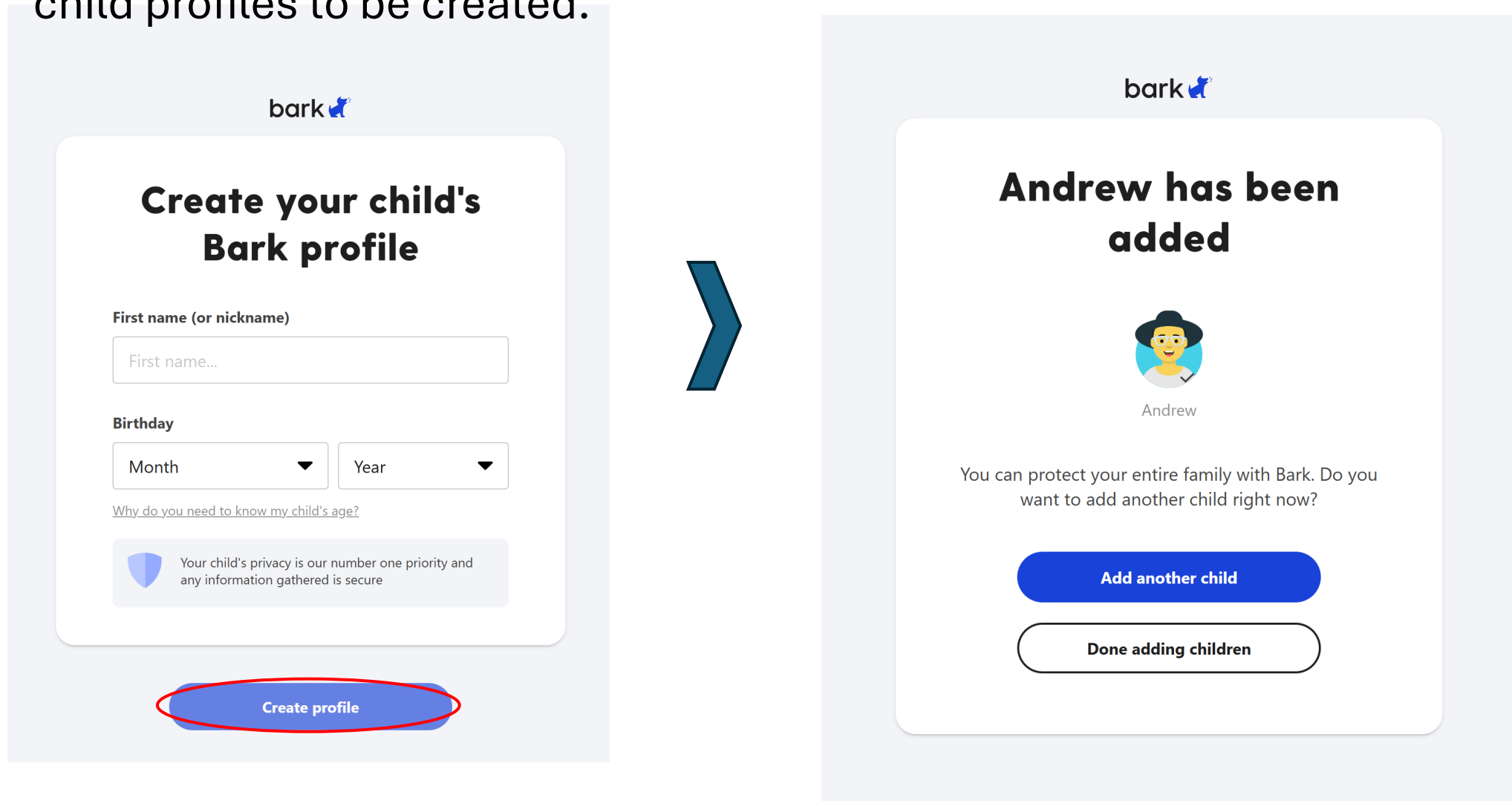
☐ Other

Next

After checking your concerns Click “Next”

Step 3. Create your child's Bark profile, First name or nickname, Birth Month and Year.

Click "Create profile" Your Bark subscription includes unlimited devices and child profiles to be created.




Step 4. After creating all child profiles, you need, you will be asked what devices your first child profile uses. Select all devices you would like covered.

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What devices does Andrew use?

Bark will monitor text messages (iOS and Android), photos, videos, and web browsing on your child's device.


☐

 iPhone, iPad, or iPod


☒

 Android phone or tablet


☐

 Amazon Fire


☐

 Chromebook

☐

 Computer / Laptop

☐

 Gaming console

Next

Click “Next”

Step 5. After selecting the devices your first child profile uses, you will be asked what email accounts this profile uses. Please select all that apply.

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Does Andrew have an email account?

Bark will monitor your child's sent and received emails, including attachments.

☐ Gmail

☐ iCloud

☐ Outlook

☐ Yahoo

☐ Aol. Aol

☐ Comcast

Next

None of these

Click “Next” or “None of these”


Only Step 6. After entering the email information your first child profile uses, you will be asked what apps this profile uses. Please select all that apply.

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What apps does Andrew use?

Click here for a detailed description of what Bark monitors on each account.


☐

 Instagram


☒

 Snapchat


☐

 Band


☒

 YouTube


☐

 Twitter/X


☐

 Spotify


☐

 Discord


☐

 Skype


☐

 Kik


☐

 WhatsApp


☐

 Messenger Kids


☐

 Tik Tok


☐

 Steam


☐

 VSCO


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 Facebook

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 Clash of Clans

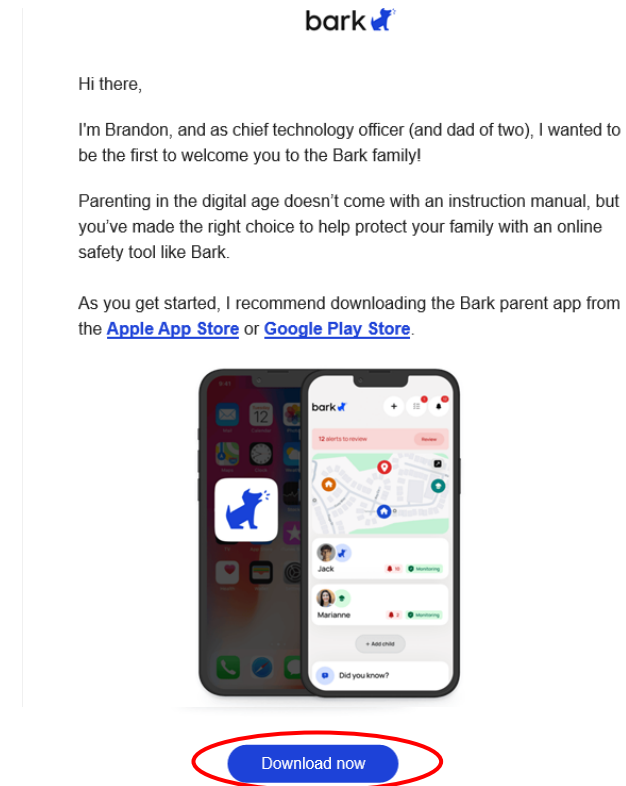
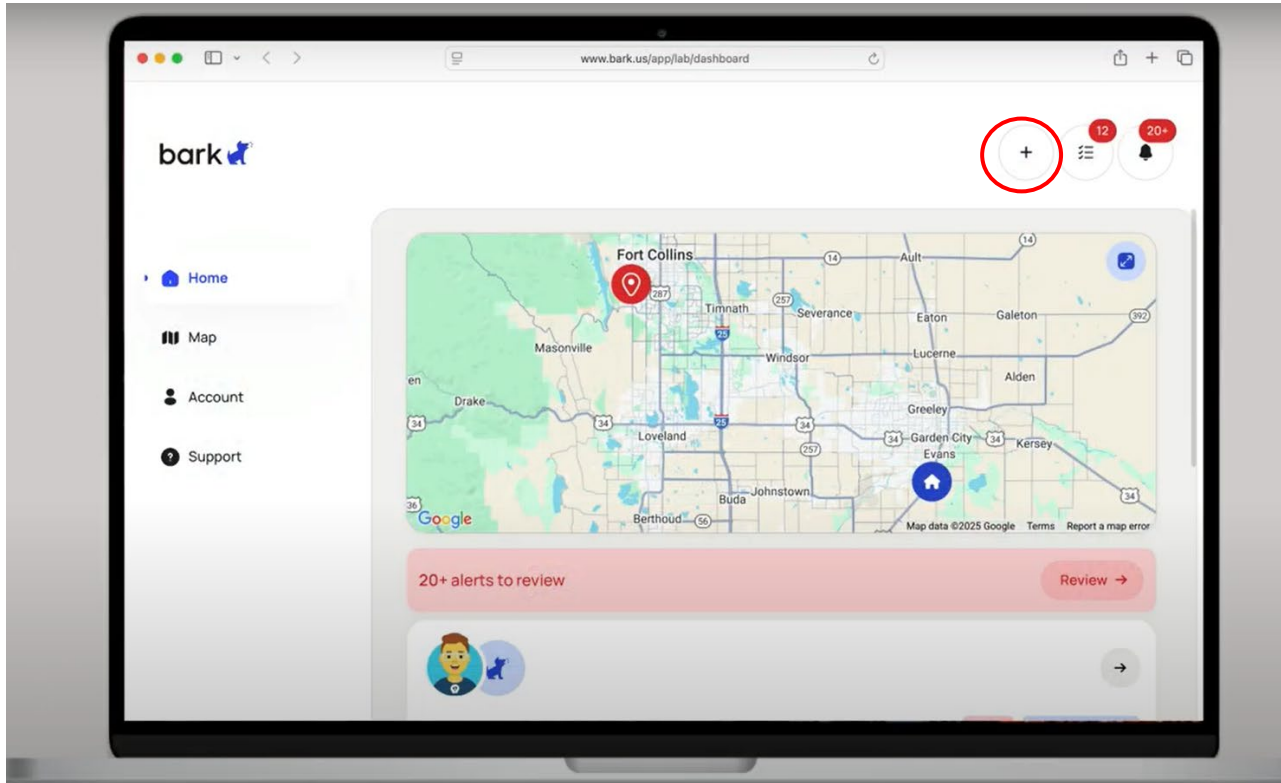
☐

 Fortnite

Next

Click “Next”

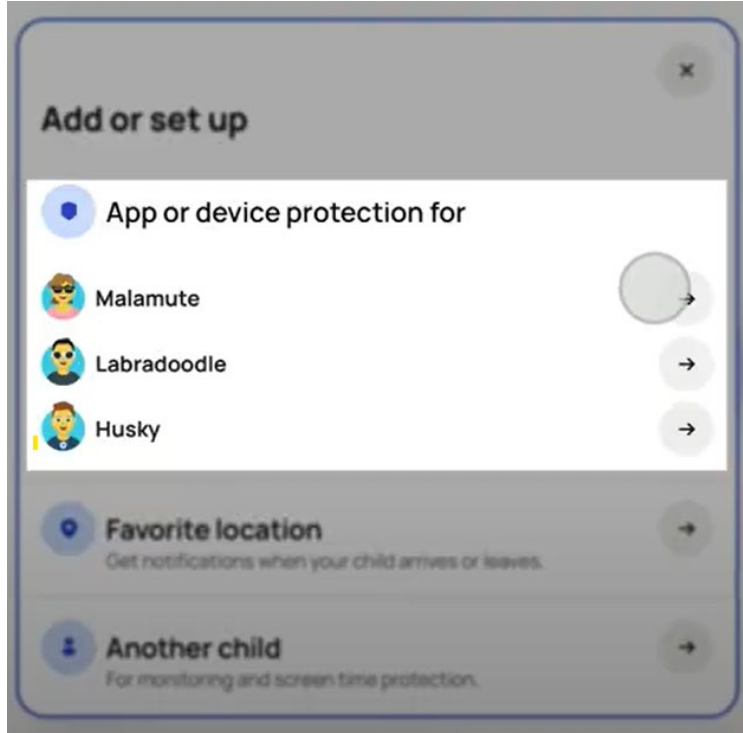
Step 7. After you have added your children. Go to your home computer and navigate to www.bark.us and click log in. After logging on click the “+” Also download the app from the Welcome email for your iOS device, or Android device (if your child has an iOS device, and you have an android that is okay).



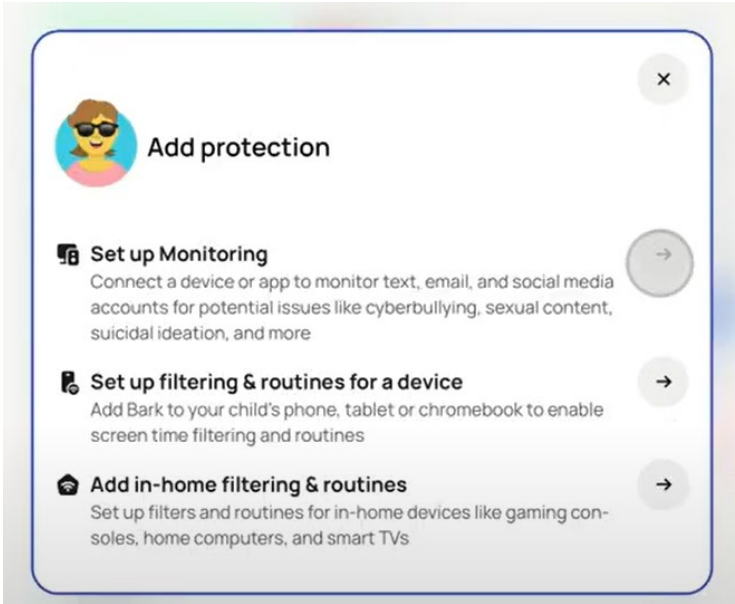
This makes it even easier to connect accounts, view your alerts, and more all in one place.

Have questions or need anything? Hit "reply" and let us know!

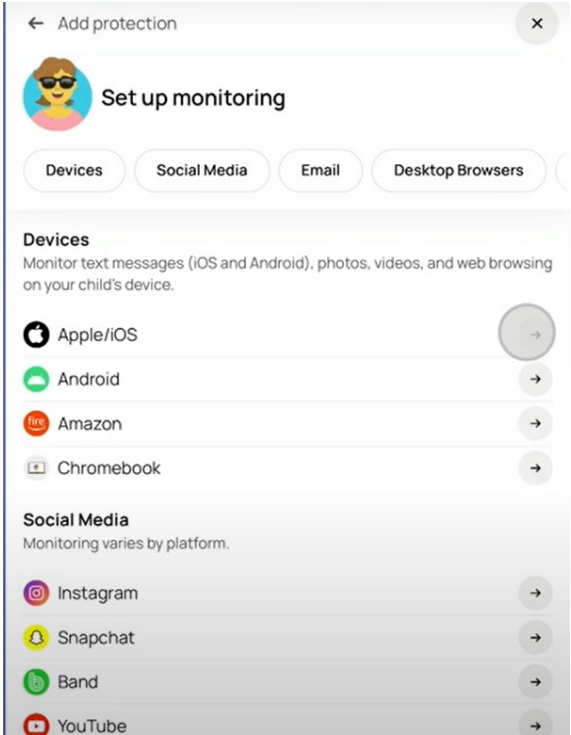
Step 8. Select the Child's name you are setting up Monitoring for.




Select Set up Monitoring



Select Apple/iOS




Step 9. The following prompt will show up. Explaining how the child’s device will be further monitored with the use of the home computer and the home Wi-Fi network.

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iOS Monitoring

iOS devices require more steps to connect than apps like YouTube or Instagram because of Apple's limitations.

The good news is **Bark can monitor it** when you connect it to the Bark Desktop App installed on a home computer.

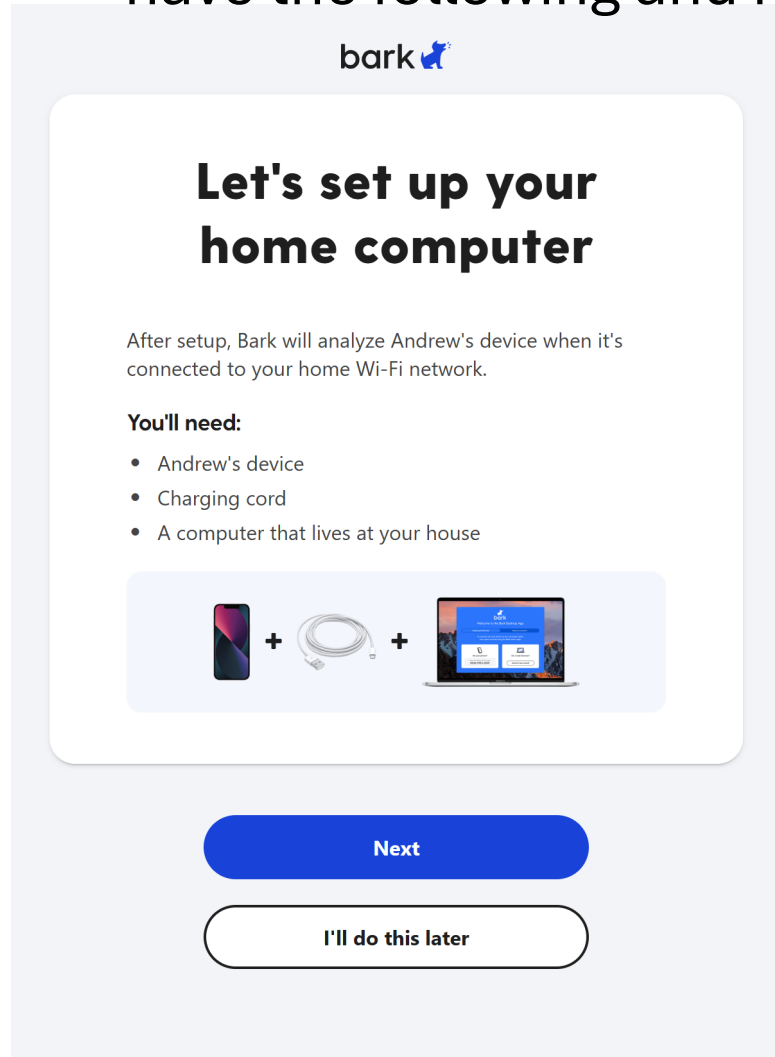


Once set up, Bark will analyze the device over Wi-Fi as long as Andrew's device is connected to the same Wi-Fi network as the computer.

Next

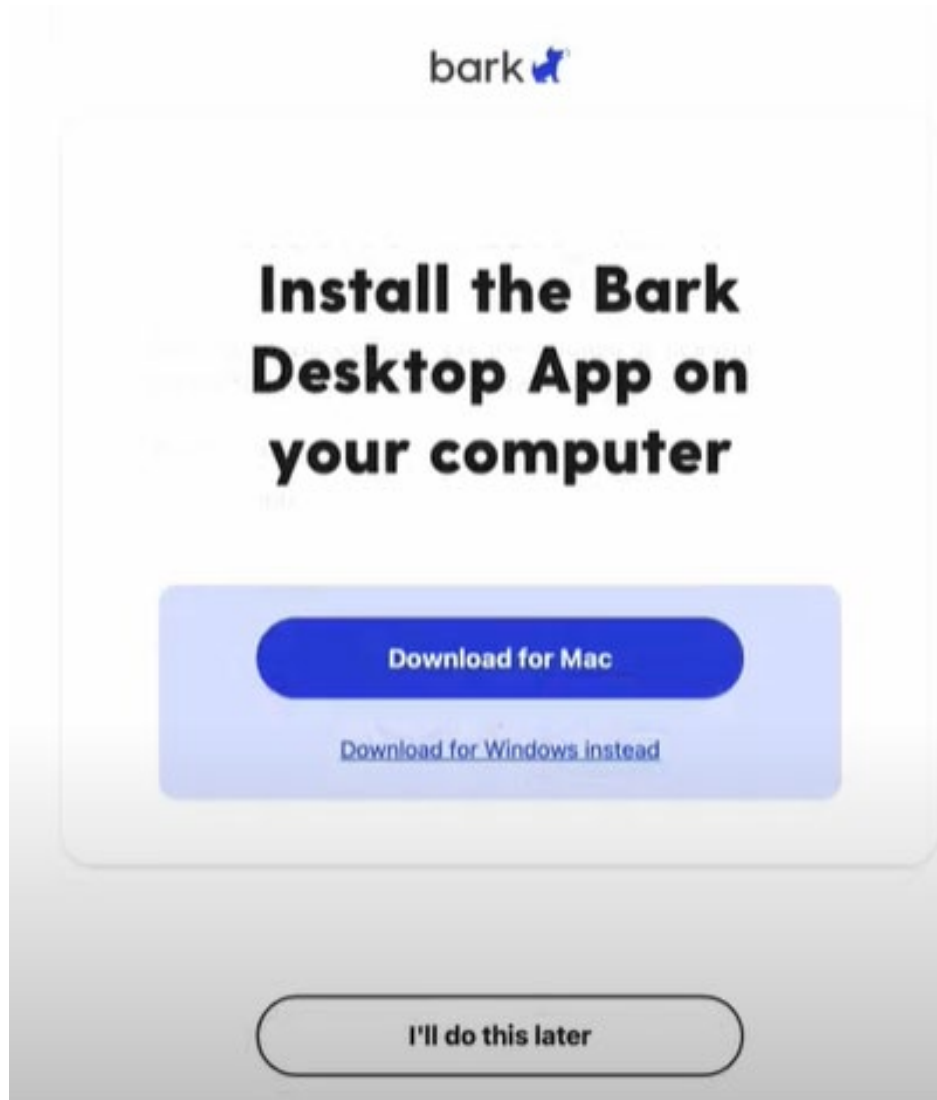
Click “Next”

Step 10. The first scan can take up to 45 minutes because it will scan the child device over the past 60 days. Future scans will not take that long. So, for the first scan, have the following and make sure you have about an hour of time.



Click “Next”

Step 11. Click Download for Mac or Download for Windows depending on the type of home computer you have.

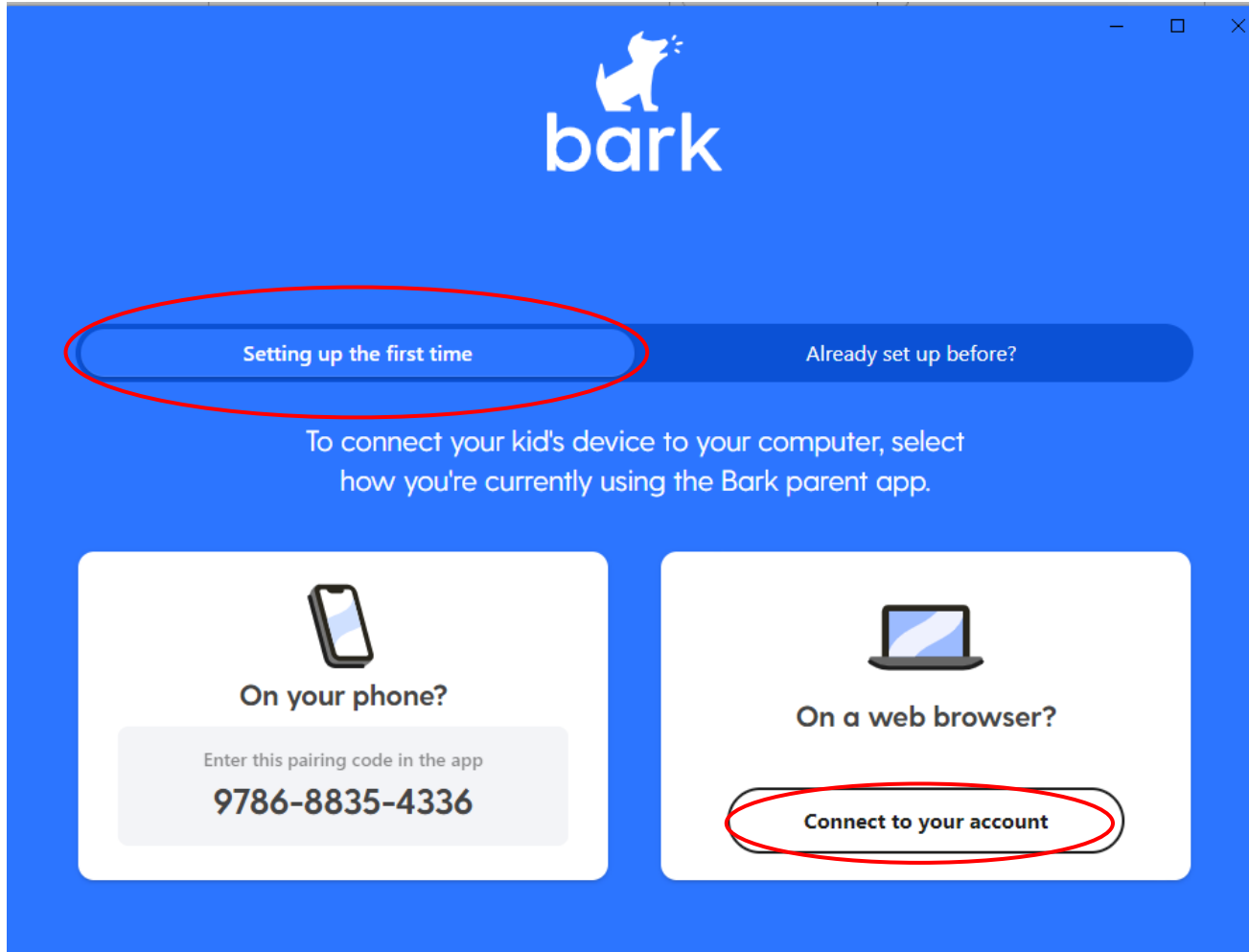


A prompt will generate asking “Do you want to allow downloads from ‘bark.us’ and ‘www.bark.us’?” Click Allow

How to install Bark on your computer

- 1 Wait for the download to complete
- 2 Open Bark-8.4.1-x64.dmg
- 3 Double-click the Bark icon
- 4 Click **Connect to your account**

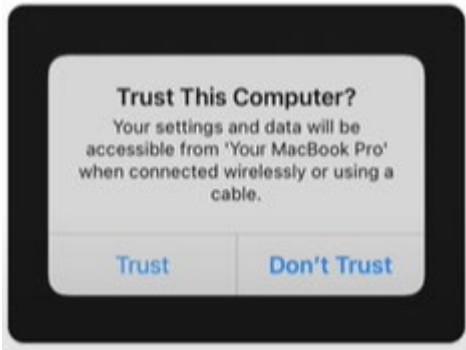
Step 12. After downloading you may be asked a security question. After answering the security question, the Welcome to the Bark Desktop App screen will generate on your screen.



If this is your first time setting up the Bark Desktop App, Click “Setting up the first time”

Then click “Connect to your account”

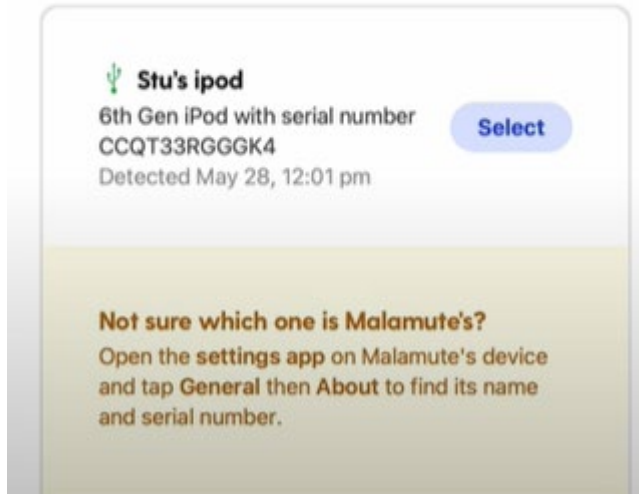
Step 13. Now you are going to plug in your child's iOS device to your home computer. Make sure to unlock your child's iOS device and tap “Trust” the computer when the below screen generates on their device. You may have to click Trust a couple of different times.



On Mac computers you may have to open finder to tap trust the computer there as well. So, check both places, your child's iOS device and your computer. If a prompt to trust the computer does not generate you may have already granted trust.

Step 14. After Bark detects a device, it will show up on the screen like the below.

Select Malamute's device



Click "Select"

At this stage check your child's device as you may have to enter the log screen passcode one more time to start the analysis. If not move on – but be sure to keep checking.

Scan begins!

At this point you can set up the Bark app on their device to set up screen time limits on their device.

iOS Device Only Best Practices

The Bark desk top app on your computer should be running as often as it can to scan your child's device as often as it can.

On Mac go into your System Preferences and into Battery Settings

- **Uncheck “Put hard disks to sleep when possible”**
- **Double checking power adapter settings**

On Windows search for sleep

- **Go into power & sleep settings**
- **Make sure computer does not go to sleep too quickly.**
- **Make sure your child is connecting to the home Wi-Fi when they get home. They may need to enter their passcode setting when prompted this will allow Bark to scan their device.**