



 Google tv

**65" QLED 4K 144Hz SMART AI GOOGLE TV**

**SERIES 9 Q98G** (KAQL65XQ98GSVA)

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**THIS USER GUIDE COVERS THE FOLLOWING MODELS**  
Kogan 65" QLED SMART GOOGLE TV (Series 9 Q98G)

# SAFETY INFORMATION



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important warnings in the literature accompanying the appliance.



**Warning**  
The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the products enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

## CAUTION

RISK OF ELECTRIC SHOCK  
DO NOT OPEN

High, voltages are used in the operation of this product to reduce the risk of electric shock, do not remove cover of the cabinet. Contact [help.kogan.com](https://help.kogan.com) for support.

Do not attempt to open or repair the TV yourself, as this may result in electric shock or injury. If the TV requires repair or major adjustment, contact [help.kogan.com](https://help.kogan.com) for support.

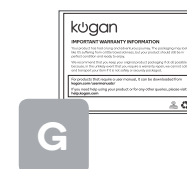
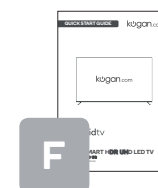
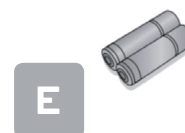
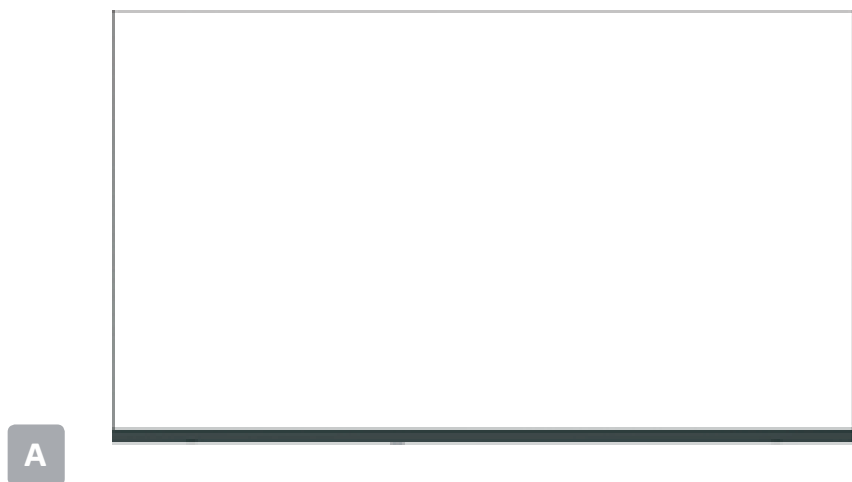
# IMPORTANT SAFETY PRECAUTIONS

1) Read these instructions. 2) Keep these instructions. 3) Heed all warnings. 4) Follow all instructions. 5) Do not use this product near water. 6) Clean only with a dry cloth.

- Do not block any ventilation openings. Install in accordance with these instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarised or grounding-type plug. A polarised plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit in your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by Kogan.com.
- Use only with the cart, stand, tripod, bracket or table specified by Kogan.com, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury or tip-over.
- Unplug this apparatus during lightning storms or when unused for long periods of time. Caution: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
- The plug is used as disconnect device, the disconnect devices must remain readily operable.
- The outlet must be installed near the equipment and shall be easily accessible.
- This product should never be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the instructions have been adhered to.
- The apparatus shall not be exposed to dripping or splashing and no objects filled with liquid, such as vases, shall be placed on the apparatus.
- Do not place any sources of danger on the apparatus (e.g. liquid filled objects, lighted candles).
- Wall or Ceiling Mounting -The appliance should be mounted to a wall or ceiling only as recommended by Kogan.com.
- Never place the TV, remote control or batteries near naked flames or other heat sources, including direct sunlight. To prevent the spread of fire, keep candles or other flames away from the TV, remote control and batteries at all times.
- The USB terminal should be loaded with 0.5A under normal operation. These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock do not perform any servicing other than that contained in the operating instructions. unless you are qualified to do so.
- The battery shall not be exposed to excessive heat such as sunshine, fire or the like.
- This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.
- The maximum using environment temperature is 45 degrees. The Maximum using altitude is 2000 meters



# COMPONENTS



**A** Kogan 65" QLED SMART TV

**B** Remote control

**C** Stand

**D** M4 x 22 mm screw (x4)

**E** AAA battery (x2)

**F** Quick-start guide

**G** Warranty card

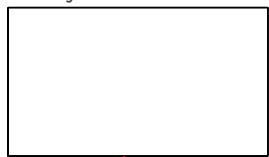
## NOT INCLUDED

Phillips head screwdriver, antenna cable, broadband internet connection.

# TV BUTTONS AND TERMINAL INTERFACE

**Note:** The following is a functional diagram only. The actual position and layout may vary depending on the model.








One key:



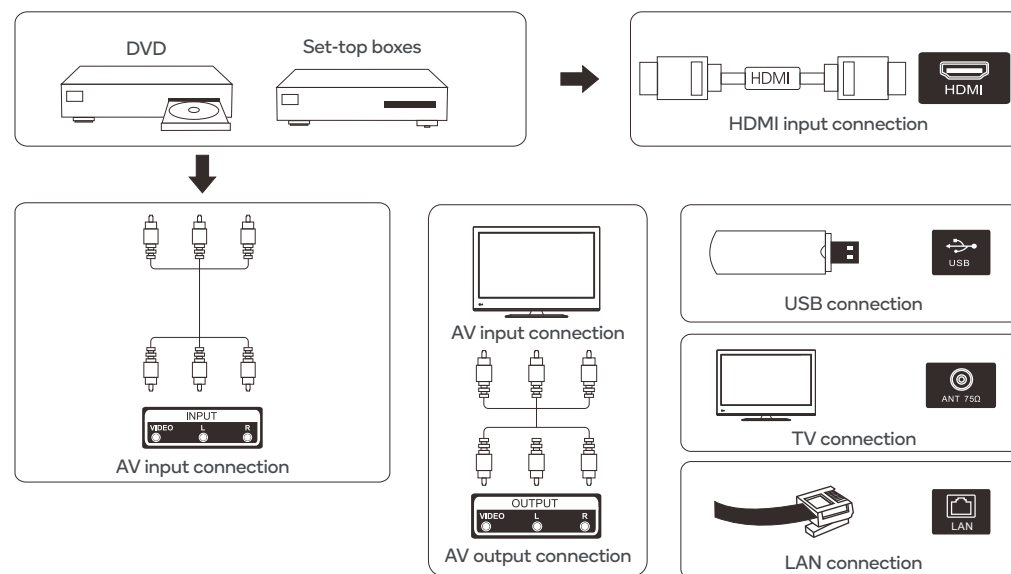
Press this button in standby mode to turn on/off the TV.

## Terminal Interface

**Note:** The following is a functional diagram only. The actual position and layout may vary depending on the model.

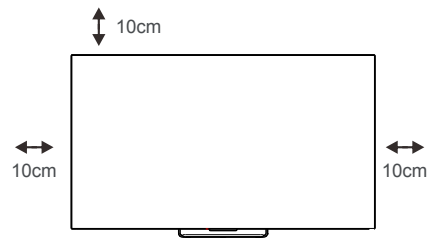
	<b>AV input</b> External AV Signal Input.
	<b>HDMI input</b> Digital signal input from HDMI video connector.
	<b>ANT 75</b> Connect the antennal/cadle tv input (75/VHF/UHF).
	<b>USB input</b> Connect a USB device here to play its media files or to record programs via the PVR function.
	<b>EARPHONE OUTPUT</b> When earphones are plugged in, speakers are disabled
	<b>OPTICAL output</b> Connect the SPDIF receiver.
	<b>LAN</b> Connect the Internet.

## EXTERNAL DEVICE CONNECTION DIAGRAM





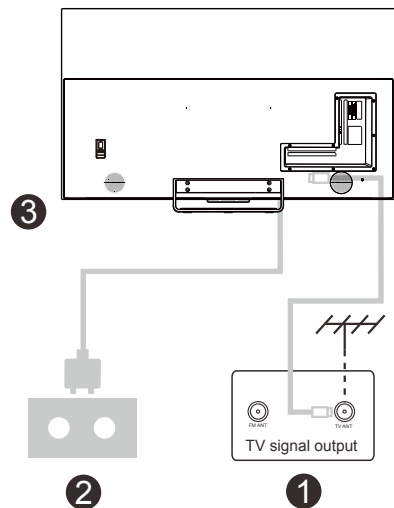
## TV INSTALL AND CONNECT



### Set your TV

Put your TV on a flat surface which can bear the weight of the TV.

To avoid danger, don't position the TV near water or heat sources (such as lights, candles, or heaters). Do not block the ventilation openings at the back of TV.



### Connect antenna and power

1. Connect the antenna cable to the antenna socket on the back of the TV.
2. Plug in the power cord of the TV (AC 100-240V~50/60Hz).

### Turn on TV

3. Connect the power supply, enter standby mode (red light), press the power button of the TV or the power button on the remote control to turn on the TV.

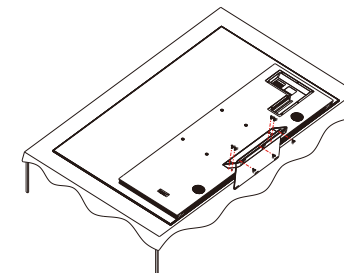
### Note:

Picture for reference purposes only.

## TV STAND INSTALLATION INSTRUCTIONS

1. Open the carton and remove the TV and scattered accessories and base (some models without base).
2. In order to avoid damaging the TV, cover it with a soft cloth, put it on the table face down on the cloth and screw the neck of the base to the TV.
3. Installation is complete.

M4 x 22 (4PCS)



### Note:

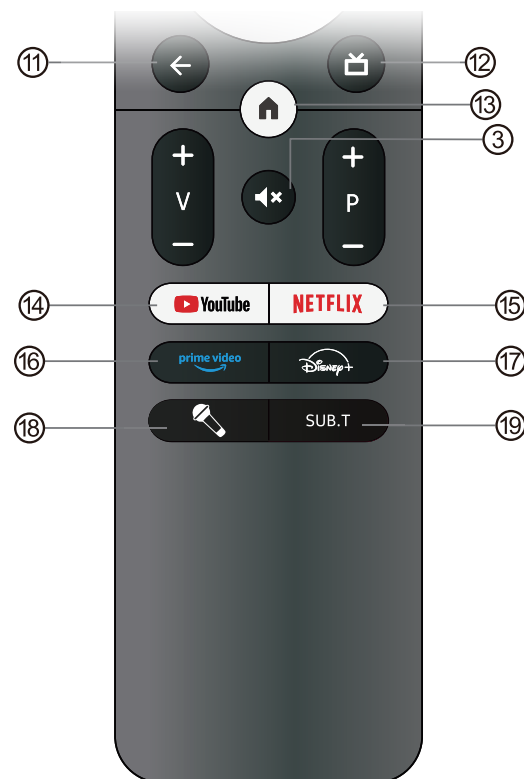
Picture for reference purposes only.

# REMOTE CONTROL OVERVIEW



- 1 : Switches the TV between on and standby mode
- 2 : Indicator
- 3 : Mute or restore your TV sound
- 4 : TV
- 5 : Displays the present channel information such as the current time and channel name

- 6 : Open the main menu, press to list the sources
- 7 : Talk to Google to control your TV using your voice
- 8 : Switch to Kids mode
- 9 : In the HOME page, this button is the "Dashboard" function. On the Live TV, this button is the "Menu" function.



- 10 : Cursor UP/LEFT/RIGHT/DOWN
- 11 : Press to move back through menus.
- 12 : Open the Live TV EPG
- 13 : Displays the home screen
- 14 : Connects to YouTube (Internet connection required).

- 15 : Connects to NETFLIX for viewing TV shows and films (Internet connection required).
- 16 : Connects to Prime Video (Internet connection required)
- 17 : Connects to Disney+
- 18 : Open the Karaoke menu
- 19 SUB.T : SUB.T

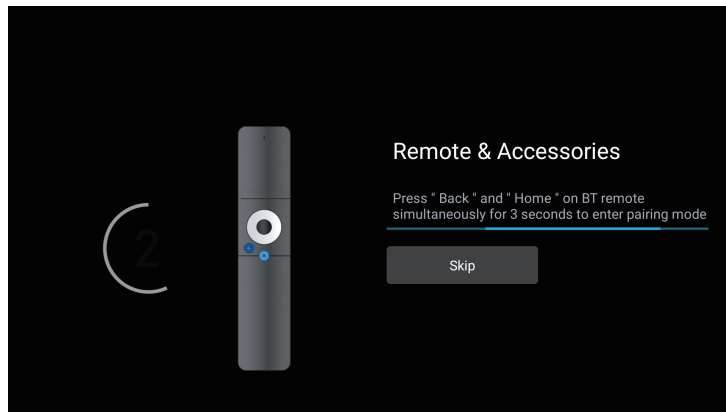
# INITIAL INSTALLATION

## 1. Initial Installation

The first time you switch the TV on, the initial screen appears which guides you through the initial process. Follow the steps to finish the initial installation.

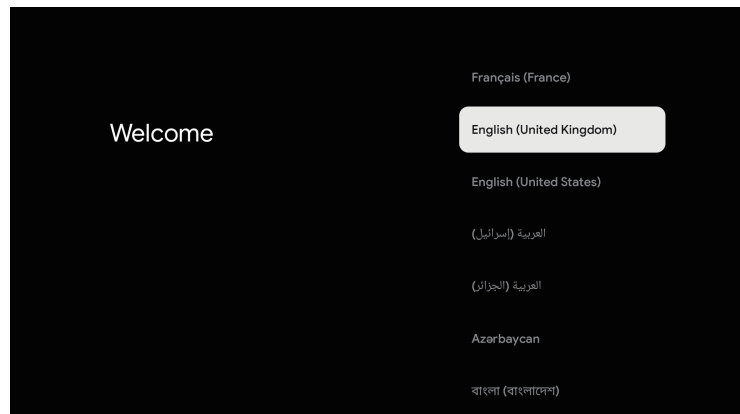
### 1.1 Pairing Bluetooth Remote

1. Press "BACK ← " and Home 🏠 simultaneously on the remote control to enter Bluetooth pairing mode. The indicator on the remote control will flash when starting pairing mode.
2. Select the "Skip" icon to skip pairing mode.



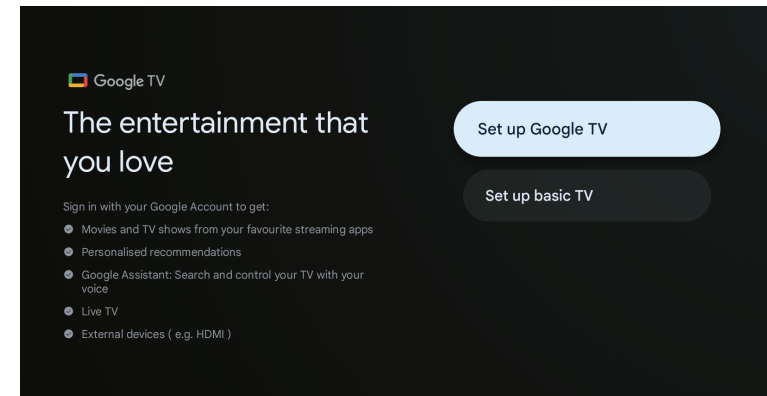
### 1.2 Language select

Use ▲/▼ buttons to select system languages, then press [OK] to confirm.



### 1.3 TV Set-up select

Use ▲/▼ buttons to select your TV setup, then press [OK] to confirm.



#### 1.3.1 Set up Google TV™

1. Use your Android™ Smartphone to download and open the Google Home app on your phone.
2. Use the Google Home to scan the QR code on the TV.
3. Follow the instructions in the Google Home app.

Note: Press "BACK" to cancel

If you just want to use your TV normally, select "Set up basic TV".

#### 1.3.2 Set up basic TV

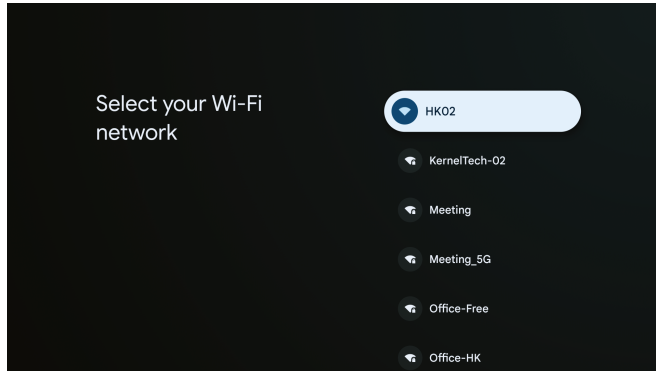
Press "OK" to enter to the next page to select your Wi-Fi network.

##### 1.3.2.1 Configure the Wi-Fi network

Press ▲/▼ buttons to select the Wi-Fi you wish to connect to. Enter the password and then confirm to connect.

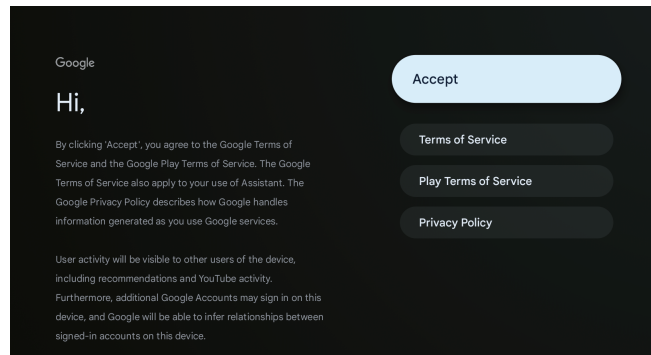
If you select "Skip", this can be performed in the homepage or settings menu.

# APP INSTALL/MOVE/UNINSTALL



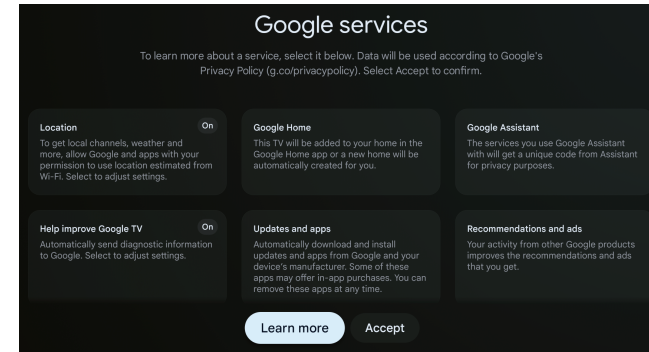
## 1.4 Terms of Service

By accepting the Terms of Service to improve the product experience, select "Accept" to proceed.



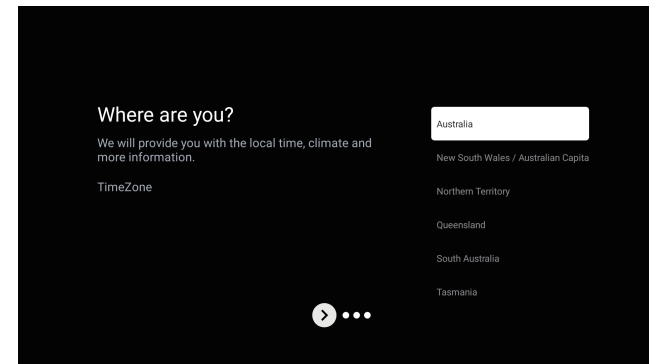
## 1.5 Google Services

Select "Accept" to confirm if you want your location identified on your Google TV and agree to automatically send diagnostic information to help improve your experience.



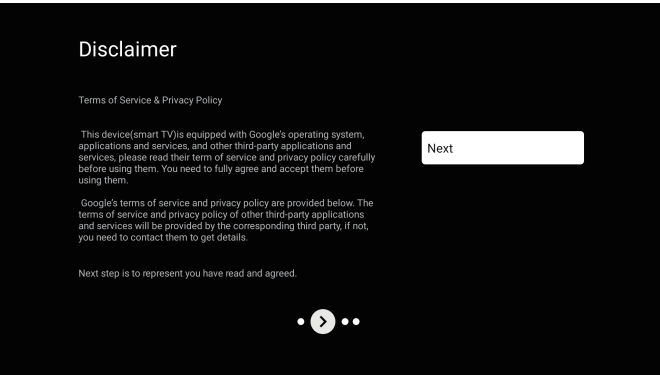
## 1.6 Region or Country select

Use  $\wedge$  /  $\vee$  buttons to select your region or country, then press "OK" to confirm.



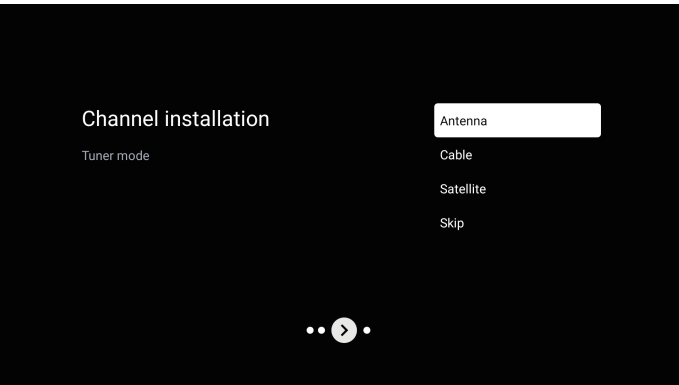
# INITIAL INSTALLATION

## 1.7 Disclaimer Terms



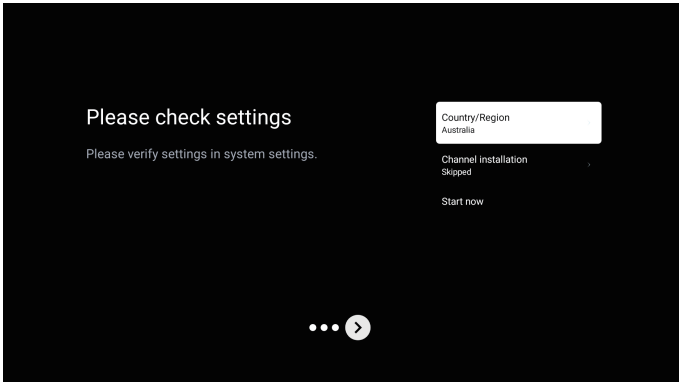
## 1.8 Tuner Mode Setting

Use **▲/▼** buttons to select Antenna/Cable/Satellite to scan TV channels, then press **[OK]** to confirm. If you select "Skip", the channel scan can be performed in settings.



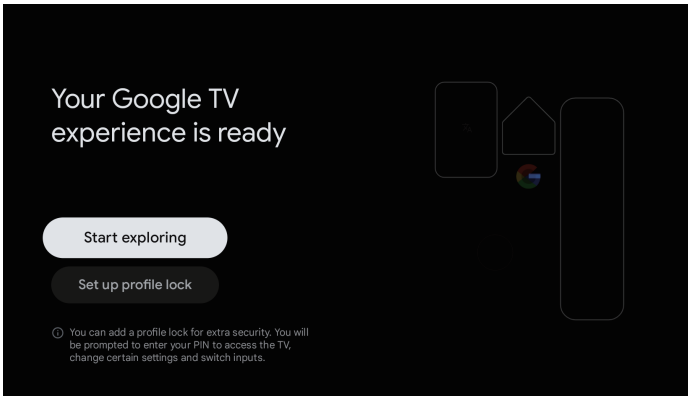
## 1.9 Check Settings

Verify settings in system settings, then select "Start now".




## 1.10 Play Auto Installs

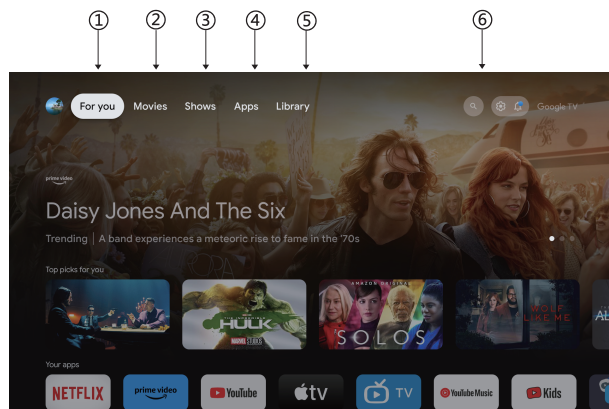
Select install or un-install the recommended apps by using this process. Select "Start exploring" to go to the next page.



# INITIAL INSTALLATION

## 2. HOME

Once you have completed initial setup, you will enter the homepage. Press the  button to display the homepage.



Some countries home screen UI may display different from above image, refer to the product for details.

### 1. For You

Selected the "For you" to browse content from across your apps, intelligently organised just for you.

### 2. Movies & Shows

Watch what's happening live. Movies and shows are grouped in ways that reflect your interests, so you can binge your favorite sagas and find your way to uncharted worlds.

### 3. Apps

Select "Apps" to have access to all your applications. Pre-installed applications are available for you in this row.

### 4. Library



Find your purchases, rentals and watch listed content across TV, mobile and web here.

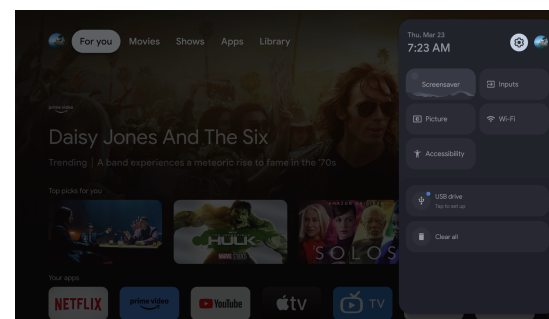
### 5. Search

Thousands of movies and shows at the sound of your voice. Ask Google to quickly find what you want to watch.

## 3. Settings





**Allows to set various performance of your TV .**

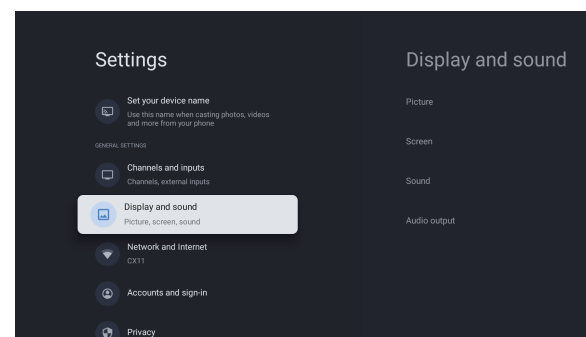
1. Press  button to select "Settings" which is in the upper right corner of the screen.
2. Press  button to select the option which you want to adjust in the Settings menu.
3. Press "OK" to enter.



### Channel and inputs

Display the scan sub-menu based on different channel installation modes

1. Press  button to select "Channel Source" & "Inputs".
2. Press the "OK" button to enter "Channels", then press  to choose Analog antenna to scan the channels.
3. Press  button to select "Inputs", press "OK" to enter "Inputs", then press  to choose HDMI1, HDMI2, HDMI3, HDMI4, Composite etc.

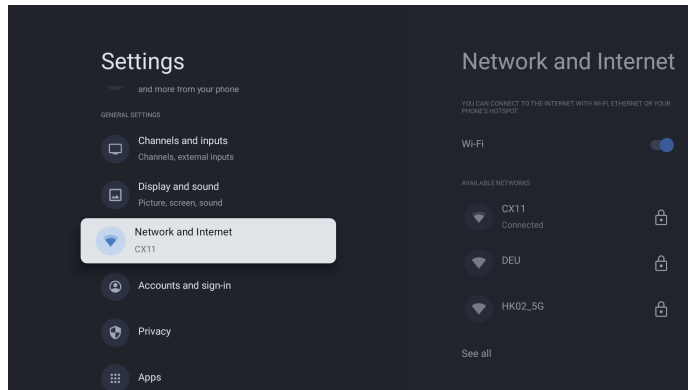


# HOME

## Network & Internet

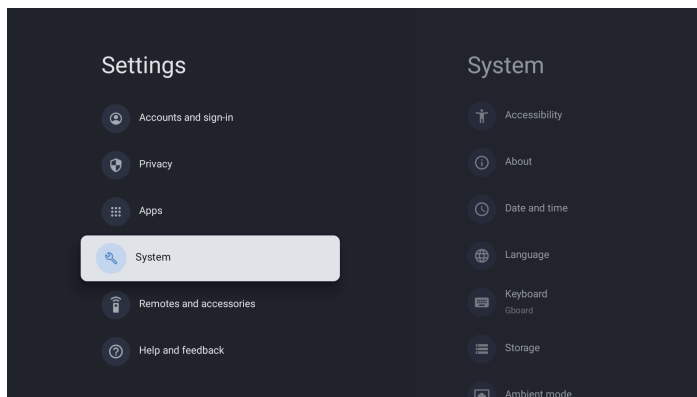
Adjust all network setting and check connection if you have connection problems.

1. Press  $\wedge/\vee$  button to select "Network & Internet" in the settings menu.
2. Press  $\wedge/\vee$  button to select Wi-Fi/Add new network/Scanning always available/Proxy settings/IP settings.



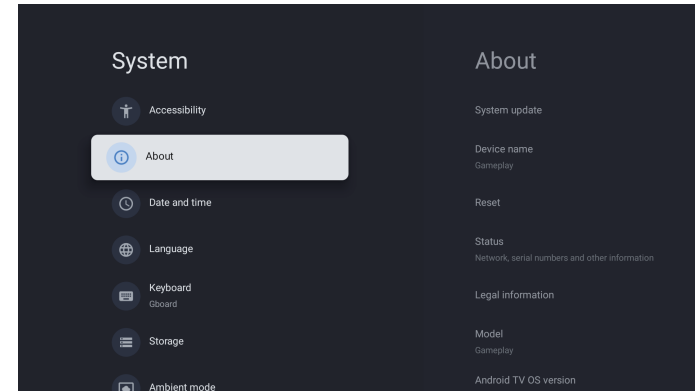
## System

1. Press  $\wedge/\vee$  button select the options of About, Date & Time, Timer, Language, Inputs, Picture, Sound, Google Assistant, Reset and others.
2. Press "OK" to jump to the corresponding sub-option.



## About

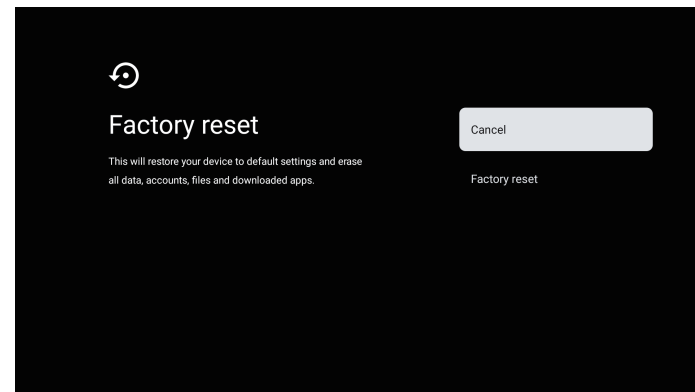
1. Press  $\wedge/\vee$  button to check additional information such as System update, Device name, Restart, Status, and more.
2. Press  $\leftarrow$  button to return to the previous menu.
3. Press  $\leftarrow$  button to exit the menu.



The above pictures are for reference only, refer to the product for details.

## Factory Reset



If Factory reset is selected, it will erase all data from your device's internal storage, including your Google account, system and apps data and settings, and downloaded apps.

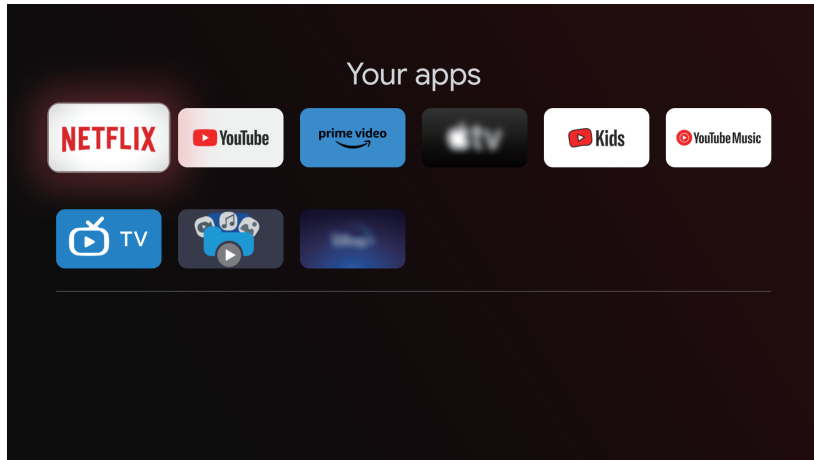


# SETTINGS

## 4. TV SOURCE SETTING

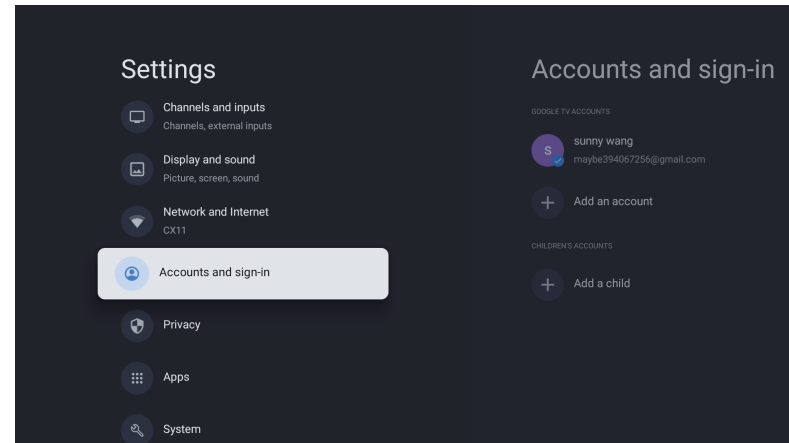
To enter TV source in Homepage

1. Press  button to select input source.
2. Press  button, then select "Channels" and select "New Channels available" to enter.

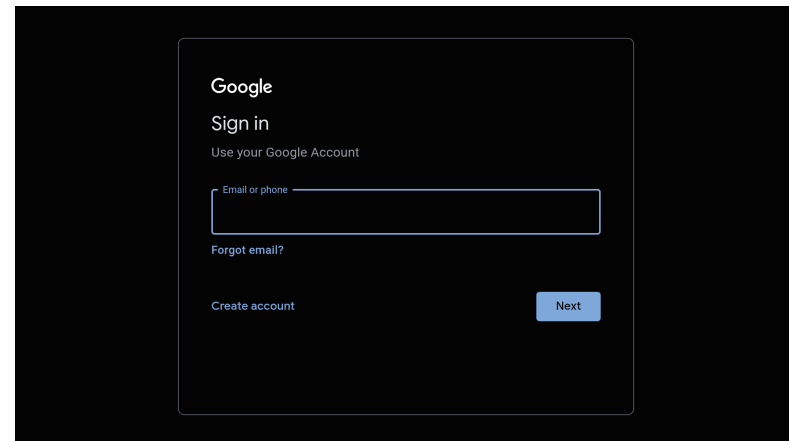


## 5. Accounts & Sign-in

To have access and to download applications, you must sign in with a Google Account.



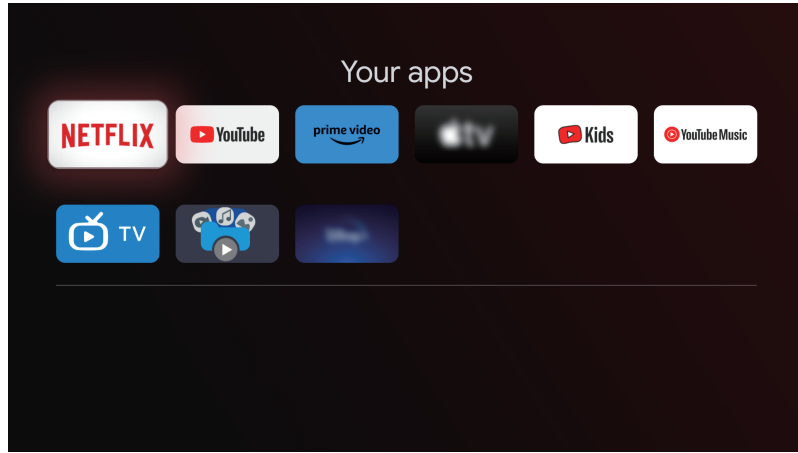
Once you open Google Play, you will be promoted to sign in or create a new account.





## SETTINGS

Once you have signed in, you will be brought to the below page, scroll through the list of applications available for download or go to the search button, and search via entering text or by asking Google Assistant on your voice remote.

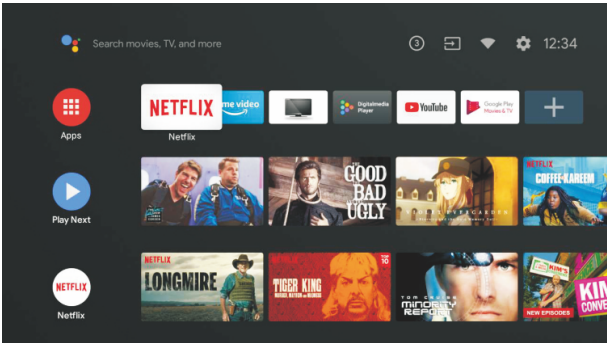


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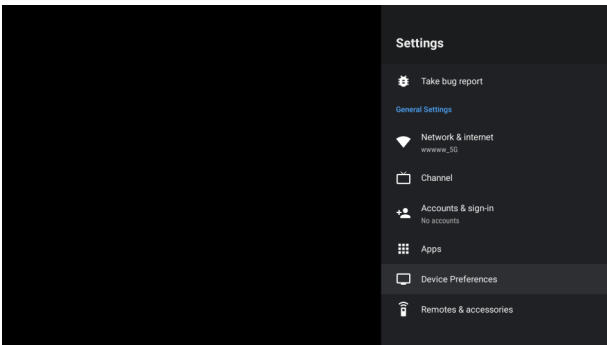
# HOW TO TURN OFF AUTO SLEEP FUNCTION

Menu -> Settings -> Device Preferences -> Power -> Off

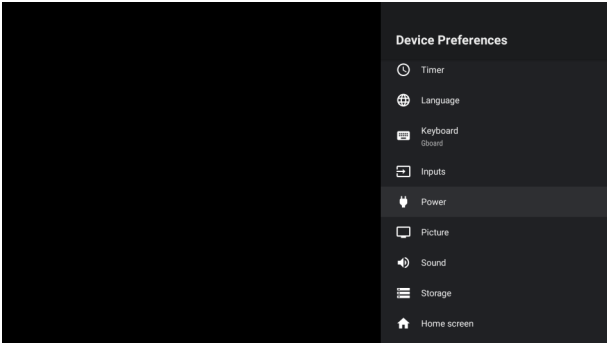
Menu



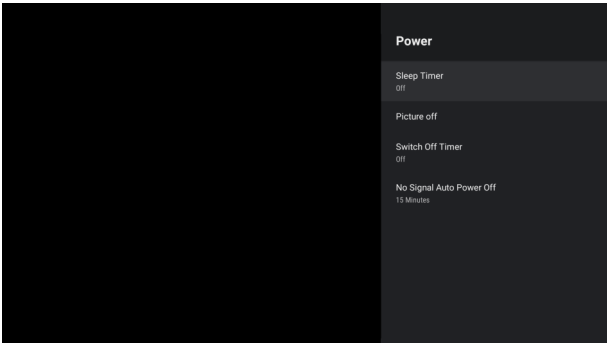
Settings



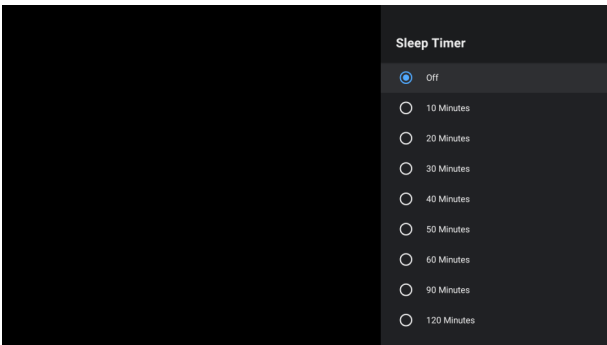
Device Preferences



Power



Off



# SPECIFICATIONS

## Audio

Speakers 2 x 12W

## Connectivity

Ethernet (RJ45) Yes  
HDMI 2.0  
HDMI-ARC Yes | HDMI 3  
HDMI-CEC Yes | HDMI 1 2 3 4  
USB 2 x USB 2.0, 1 x USB 3.0  
Wi-Fi IEEE 802.11 a/b/g/n+

## Dimensions

Distance Between Legs 1238.3 mm  
Without Stand 1445.7 x 32.1 x 834.2 mm  
With Stand 1445.7 x 235.5 x 867.4 mm  
VESA Wall Mount Pattern 200 x 200  
Weight 26 kg

## Display

Colours 1.07G  
Computer Supported Resolutions 640×360, 853x480, 1024x576, 1280x720, 1366x768, 3840x2160 (@144Hz)  
Contrast Ratio 7000:1  
Native Aspect Ratio 16:9  
Refresh Rate 144Hz  
Resolution 3840 x 2160  
Response Time 8.5 ms  
Size 65"  
Viewing Angle 178°/178°

## Features

EPG Yes  
HDCP Yes | 2.0  
TV Resolution UHD  
Browser No

USB Media Playback

Yes

USB Media Playback Formats

JPG, JPEG, PNG, BMP, MP3, DD, DD+, AAC, MPG, MPEG4, H.264, 2160p30

## Inputs

Composite (AV) 1  
HDMI 4

## Outputs

3.5mm Stereo Audio 1  
Optical Audio Out 1

## Performance

CPU CA75@1.3GHz+A53@1.15GHz  
GPU BXE4-32MC1@700Mhz  
OS Android 11.0  
RAM 3 GB  
Storage Capacity 32 GB

## Power

Average Consumption 200 W  
Energy Consumption 634 kWh per year  
Energy Rating 3.5 Star

## Tuning And Signal

Tuner Type DVB-T2

Note:

- Design and specifications are subject to change without notice.
- Weight and dimension shown are approximate.

# TROUBLESHOOTING

## Common Fixes

**Many minor issues can be resolved by hard resetting, power cycling the unit or upgrading the firmware.**

**To perform a hard reset, or power cycle, use the following steps.**

- Unplug it from the main power socket and leave it for 10-15 minutes.
- Press and hold the power button on the TV for 5 seconds.
- Connect the TV back to the power and turn it on.

### Poor picture and sound quality

- Try a different channel
- Adjust the antenna
- Check all connections

### No picture or sound in TV status

- Try another channel
- Press the TV/AV button
- Make sure TV is plugged in
- Check the antenna connection

### No sound or sound is too low at maximum volume

- Check the volume settings on any external speakers is connected to your television
- Adjust the TV volume accordingly
- Check another channel or input
- Check that MUTE hasn't been turned on

### Picture rolls vertically

- Check all connections

### No colour, wrong colour or tints

- Make sure the program itself is broadcast in colour
- Select the picture menu, then adjust the colour and tint submenus

### Blurred or snowy picture, distorted sound

- Check direction, location and connections to your antenna
- Issues may be caused by the use of an indoor antenna (poor signal)

### Remote control malfunctions

- Replace remote control batteries
- Check battery terminals
- Remote is out of range, move closer to the TV
- Remove any obstructions between the remote and IR sensor of TV
- Make sure the power cord to your TV is plugged in and turned on

### Image is not centred on the screen

- Adjust the horizontal and vertical position

### "No Signal" on HDMI source

- Test the device with a different HDMI cable
- Plug the device into another HDMI port
- Try a different device connected to the same cable and port
- Perform a factory reset on your TV

## Care & maintenance

Unplug the television from the power supply before cleaning. Do not use any liquid cleaners or harsh chemicals. Always use a soft, damp cloth.

### Cleaning the screen

Wet a soft cloth in a mixture of lukewarm water and a little fabric softener or dish washing detergent. Wring the cloth until it's almost dry, and then use it to wipe the screen.

Make sure the excess water is off the screen, and then let it air-dry before you turn on your TV.

### Cleaning the casing

To remove dirt or dust, wipe the TV casing with a soft, dry, lint-free cloth. Ensure not to use a wet cloth.

**For our full TV troubleshooting guide, head online to [help.kogan.com](https://help.kogan.com)**