

**Making Label Easier**  
Facilitando la Etiquetación

**Shipping Label Printer**

# USER GUIDE

GUÍA DE OPERACIONES



## 01 Product Introduction

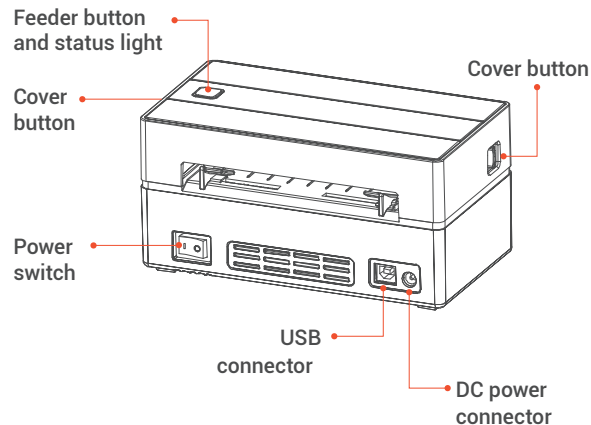
### I 1.1 What's in the package?



- A** Printer
- B** Labels
- C** USB Cable
- D** Power Adapter
- E** Power Cord
- F** User Manual

• If contents are missing or damaged, please contact us .

### I 1.2 Printer Overview

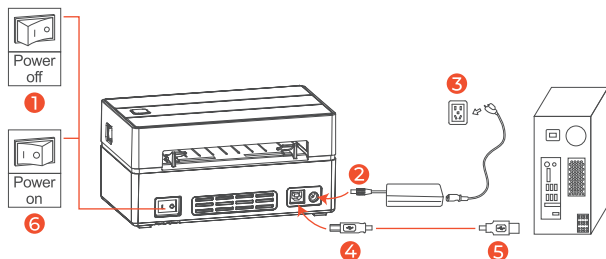


## 02 Set Up The Printer

### Bluetooth connection for Smartphone/Tablet

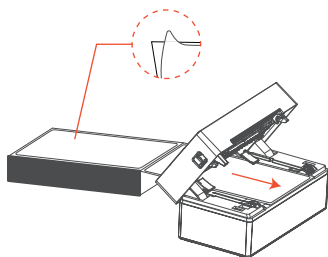
The printer is suitable for bluetooth of mobile phones and tablets, not compatible with bluetooth of computers, And the printer cannot be connected directly via the Bluetooth of the device, it needs to be connected using the FlashLabelPrint APP

## I 2.1 Quick printer connection



- Please follow the sequence of the above picture to operate.

## I 2.2 Label setup



### Automatic label identification:

- Load no less than 4 consecutive labels into the printer.
- After the paper is stable, press and hold feeder button, until you hear a beep.
- Then, the printer will automatically label identification.

## I 2.3 Driver installation

Driver download website:

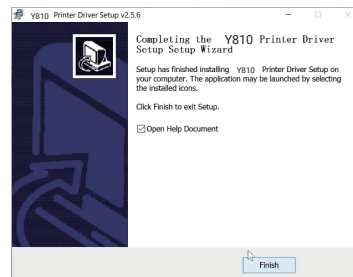
<https://help.flashlabel.com/support/solutions>

App: **FlashLabel**

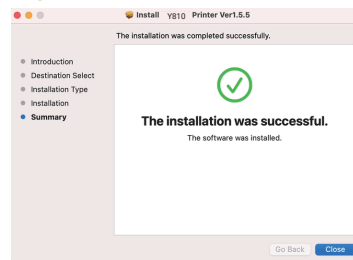
When changing the label printing size, you need to click "Learn Label" before starting printing.

- Please run the downloaded software from the web address indicated above and follow the prompts to complete installation.

### 2.3.1 Windows Driver Installation



### 2.3.2 Mac Driver Installation



## 03 Pro Tips

Anytime you change your label, run the automatic label identification.

Press the feeder button on the printer to skip a blank label.

To run a self-test, press and hold the feeder button until you hear two short beeps.

To ensure your printing quality, please use high quality labels.

If you use other brands' label paper, please run "automatic label identification" before printing.

Regularly clean the printer head.

If the paper is jammed and the red light flashes, run Automatic label identification.

Insert U-Disk into the same USB port on your computer every time. This will avoid creating duplicate copies of the printer in your operating system.

## 04 FAQ

FAQ: If you have any questions, please contact us.

## 05 LED Status

| Light                             | Description                   | Troubleshoot                                                            |
|-----------------------------------|-------------------------------|-------------------------------------------------------------------------|
| Blue                              | Normal operation              | /                                                                       |
| Flashing Red<br>(every 2 seconds) | Label paper is not identified | Run automatic label identification                                      |
| Flashing Red<br>(every 1 second)  | Cover is not closed           | Check that the cover is completely closed                               |
| Flashing Blue and Red             | Printer head is overheated    | Printer will automatically resume once the printer head has cooled down |
| Green                             | Bluetooth connected           |                                                                         |

## 06 Feeder Button Instruction

| Printer status | Feeder button                               | Function                       |
|----------------|---------------------------------------------|--------------------------------|
| Printing       | Press the button                            | Pause printing                 |
| Standby        | Press and hold on until you hear one beep   | Automatic label identification |
| Standby        | Press and hold on until you hear five beeps | Reset Printer                  |

## 07 Specification

|                       |                                                                |
|-----------------------|----------------------------------------------------------------|
| Method                | Direct Thermal                                                 |
| Resolution            | 203 dpi                                                        |
| Max Printing Speed    | 150 mm/s                                                       |
| Paper Width           | 40-110 mm (1.57-4.3inches)                                     |
| Paper Thickness       | 0.06-0.25 mm                                                   |
| Power Adapter         | 24V / 2.5A                                                     |
| Printing Life         | TPH 100Km                                                      |
| Operating Environment | Temperature: 0 to 45°C<br>Humidity: 10-90%(non condensing)     |
| Storage Environment   | Temperature: -10 to 50 °C<br>Humidity: 10-80% (non condensing) |
| Connection            | USB                                                            |
| Weight                | 1.76 lbs/0.8kg                                                 |
| Dimensions            | 182x99x87mm(L*W*H)                                             |

## 08 Safety Notices

- The printer head can become very hot after printing labels. Do not touch the printer head.
- Do not bend the power cord excessively or place objects on the cord.
- Do not use the printer if you find any irregularities as these could result in fire or electrocution.
- Keep the printer out of reach of children.
- Use only approved accessories and do not try to disassemble, repair the unit by yourself.
- Keep the printer away from water and other objects that could penetrate the components.
- Please unplug the printer when it is not in use for long periods.

## FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.