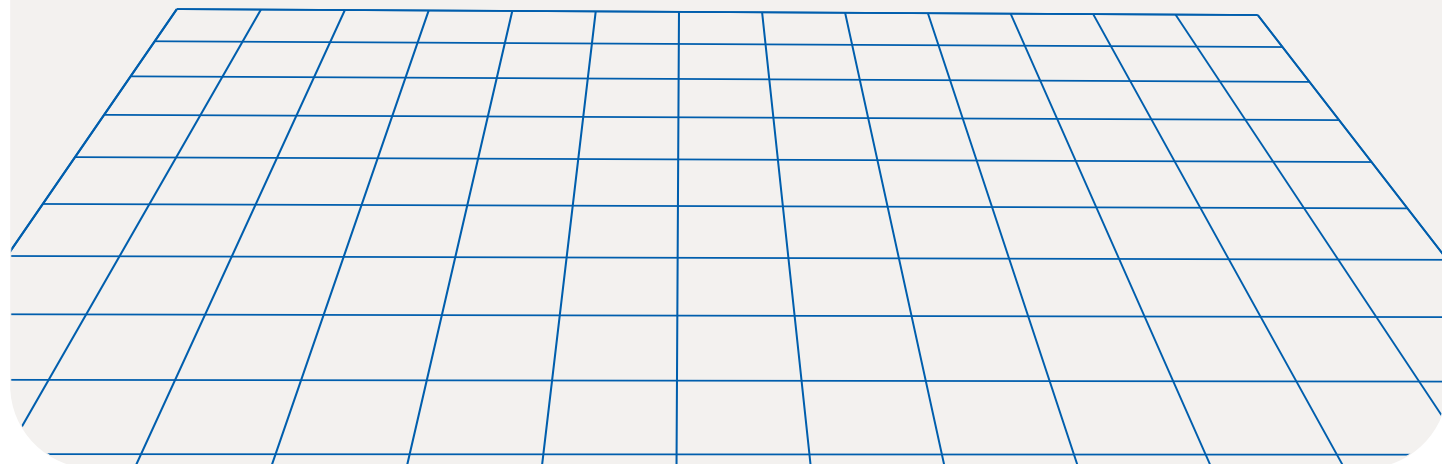


Work like new

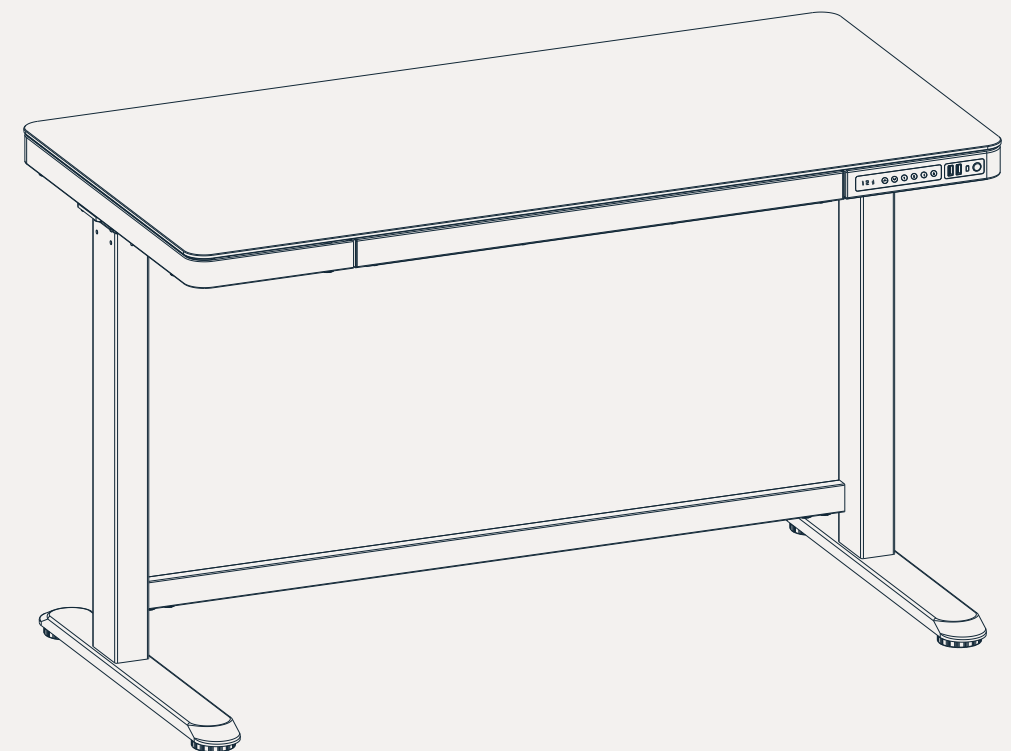


+1 (855) 585-5618



FlexiSpot

Item No. EW8
User Manual



Specifications

| | |
|----------------------|---|
| Max. Weight Capacity | 110 lbs (50 kg) |
| Input Voltage | 100 - 240 V |
| Min. Height | 28.3" (720 mm) |
| Max. Height | 47. 6" (1210 mm) |
| Desktop Size | 47.3" (1202 mm) in width and 23.7" (602 mm) in depth |
| Working Temperature | 32° - 104° F |

Accessory Package

The following illustrations are for reference only, and may differ in appearance to the actual product. If you are missing any accessories or experience any installation issues, please contact customer service.

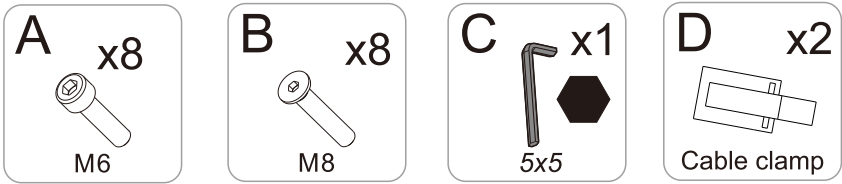
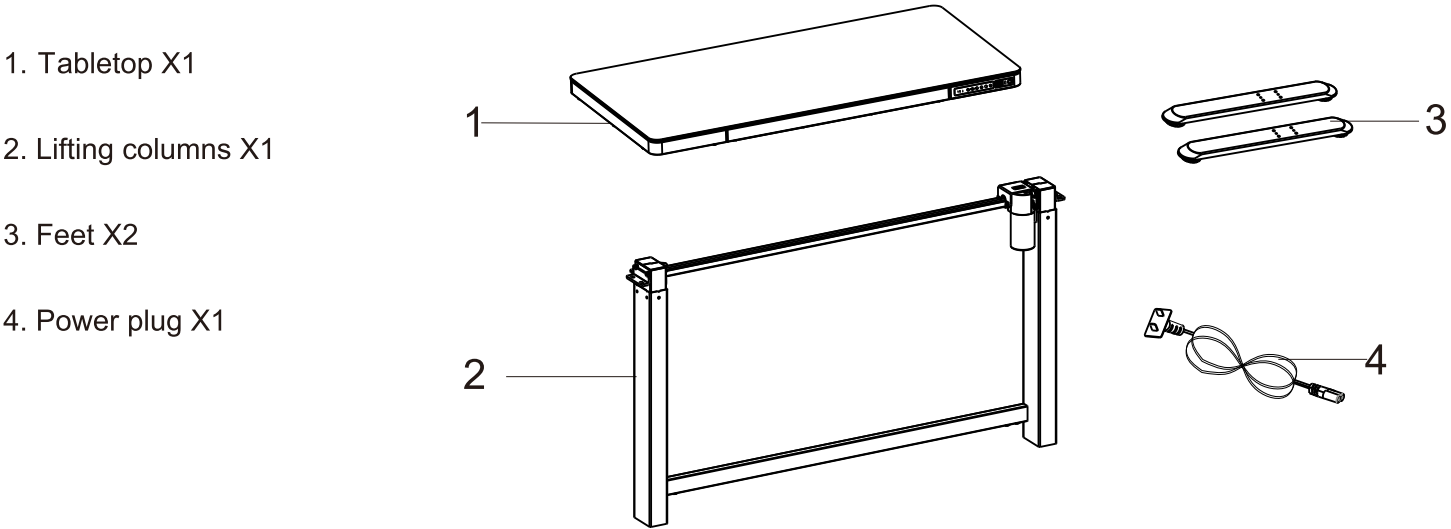


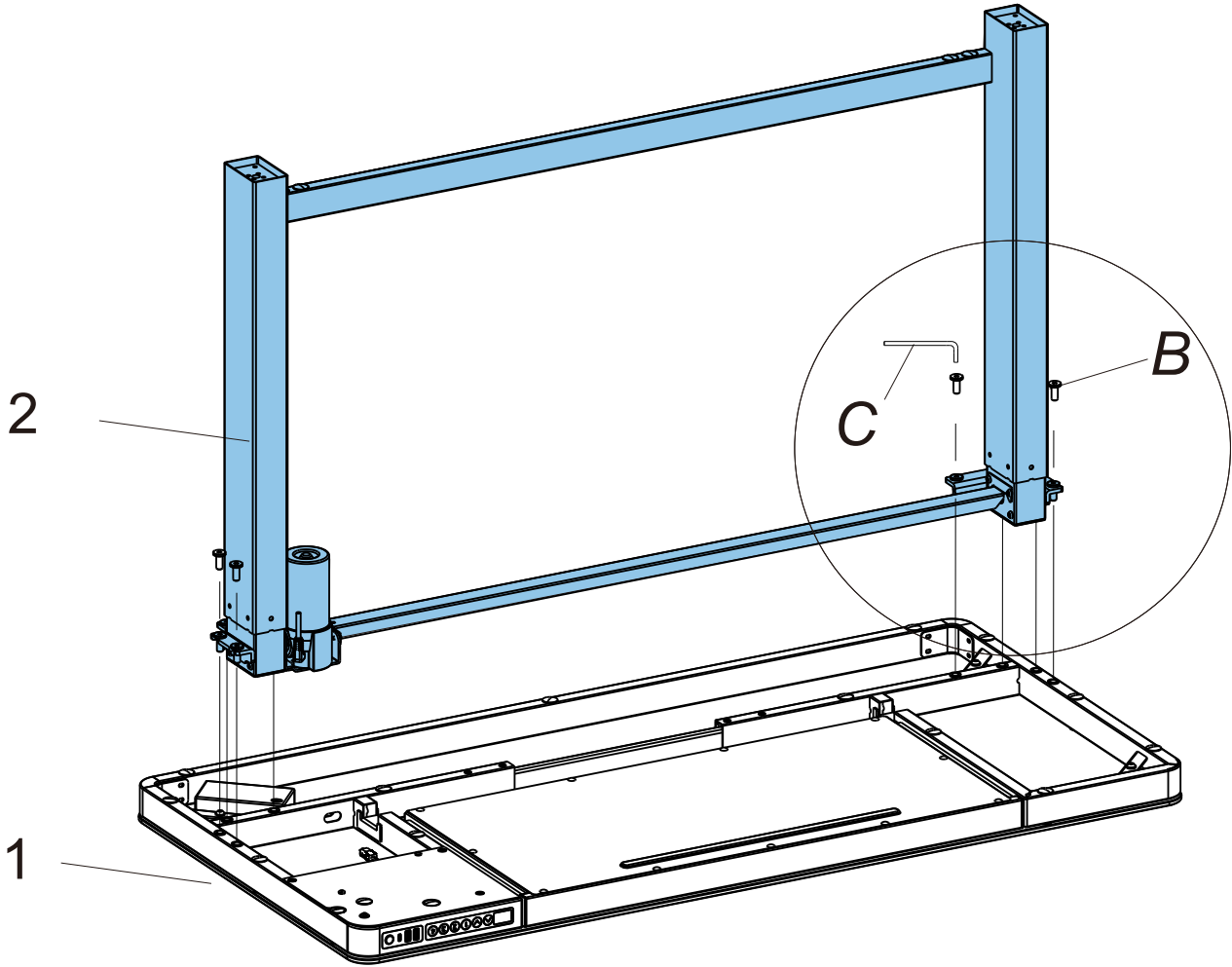
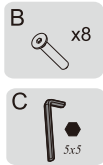
Diagram of Component



Step 1: Install the Tabletop and the Lifting Columns

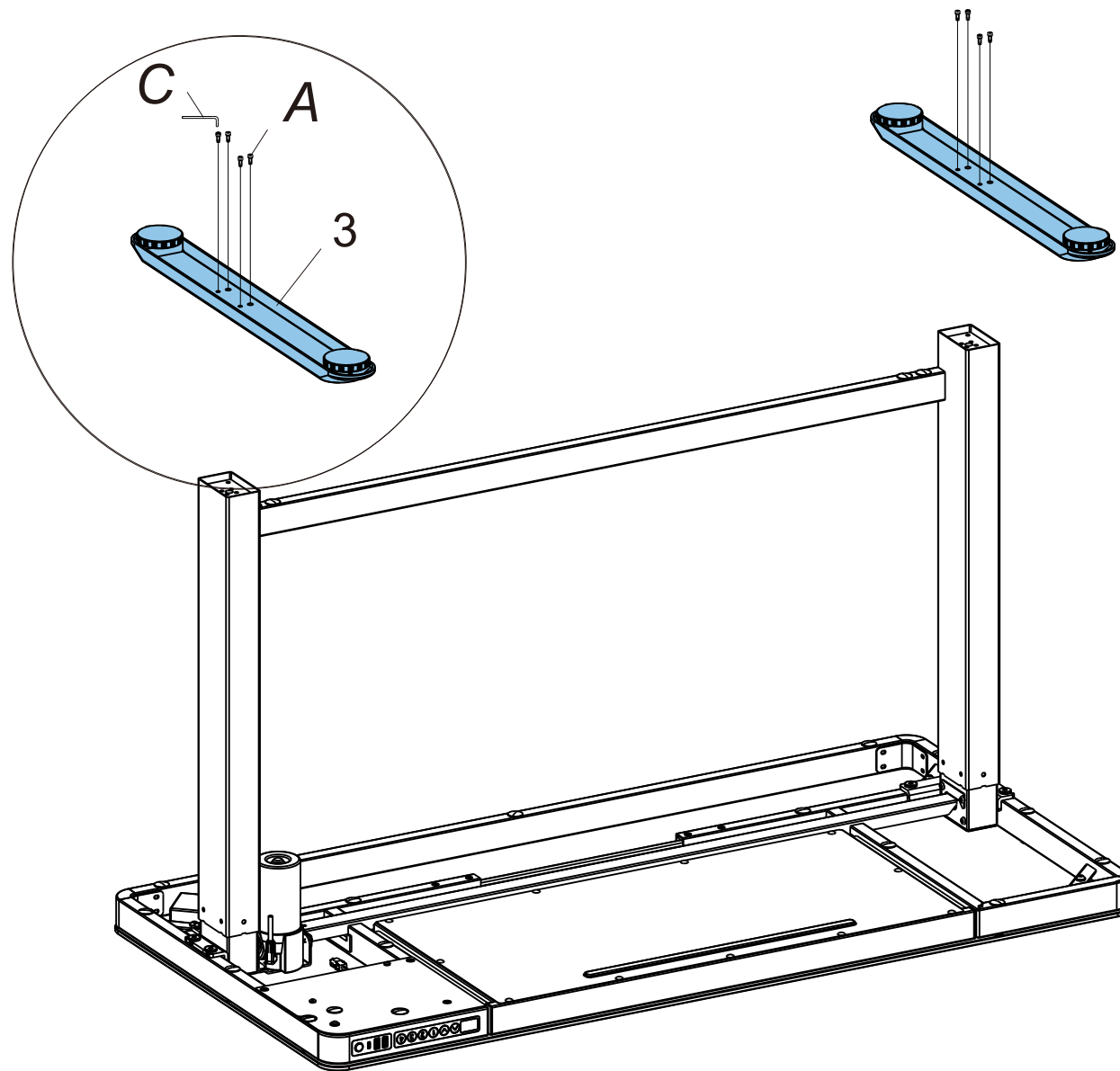
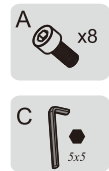
Connect the tabletop (1) and the lifting columns (2) using screws (Bx8) M8 and hex wrench (C) .

Caution:
Please do not place the surface directly on hard ground during installation, as it can be damaged by hard or sharp objects.



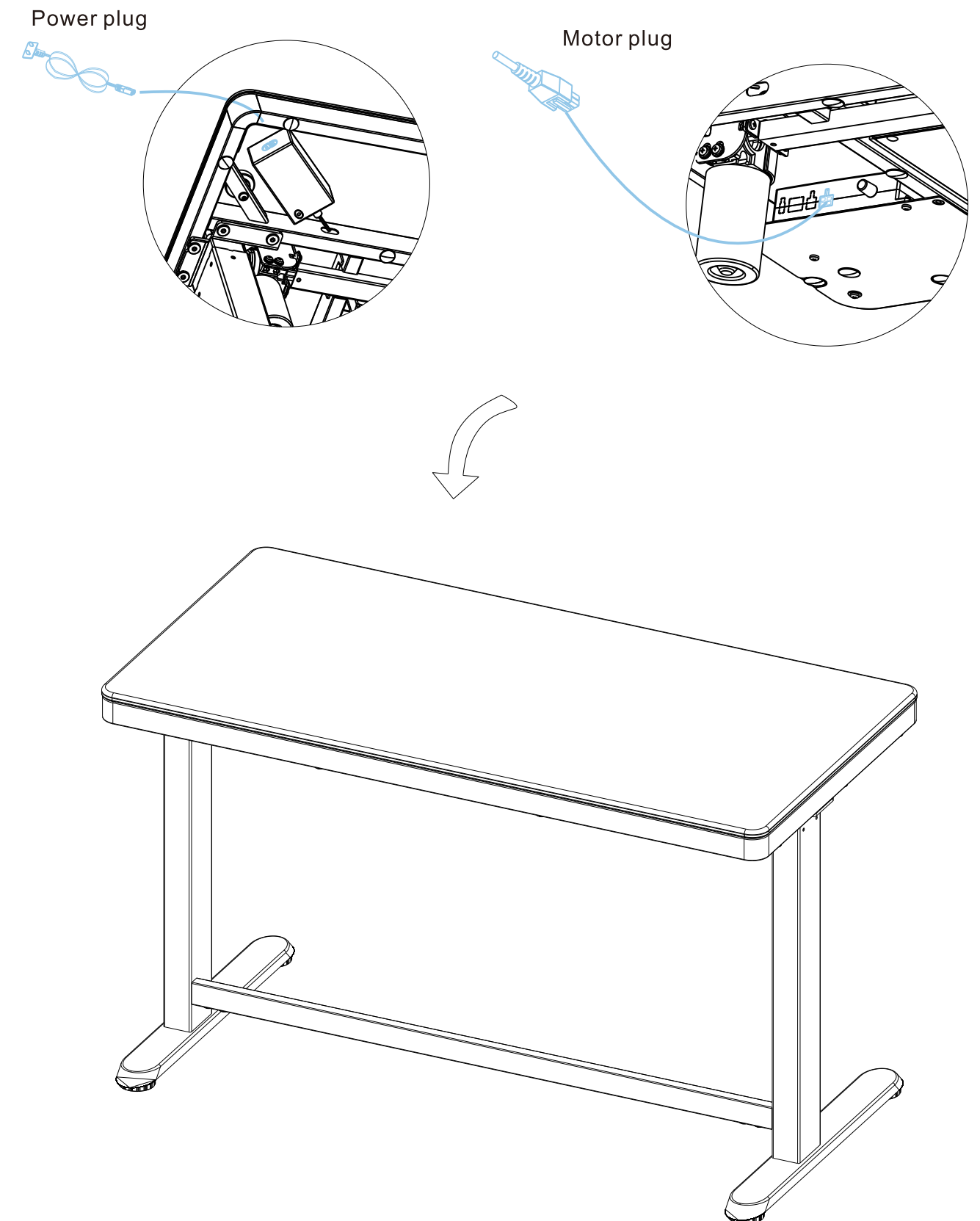
Step 2: Install Desk Feet

Install the feet (3) to the lifting columns with the screw M6 (Ax8) and tighten it with hex wrench (C).



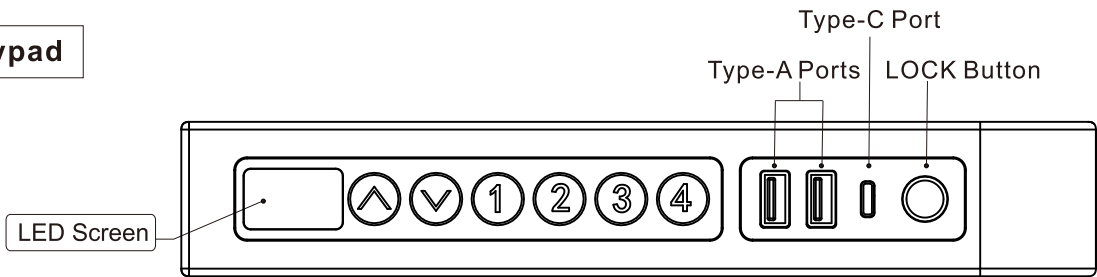
Step 3: Install the Motor and Power Lines

Connect the motor plug to the control box, then connect the corresponding side of the power plug (4) to the adapter, and other side to the wall socket. The motor and power lines can be managed with the included cable clamp.



Keypad Instruction

Keypad



- 1. Long press the up/down buttons to adjust the height of the desk; The screen will show "bot" when the desktop runs to its lowest point; and it will show "top" when the desktop runs to its highest point.
- 2. Buttons 1-4 are memory preset buttons. Hold down a number for 3s to save the current height under that preset.
- 3. If desk is malfunctioning or an error code appears, the control box may need to be reset. Press and hold the "3" and "4" keys together for 5 seconds to enter reset mode. The display will show "RST". Press and hold the "v" key until the desk reaches its lowest point and rebounds slightly. The display will show "bot", showing that the reset is complete.
- 4. Press the "LOCK" button to turn on the child lock function, which will disable any height adjustment. The display will show "Loc" while the desk is locked.
- 5. If the desk stops unexpectedly without experiencing a collision or does not stop when colliding with another object, the anti-collision sensitivity may need to be changed. Press and hold the "^" and "v" keys together for 5 seconds to cycle between anti-collision sensitivity levels. There are 4 sensitivity levels: A-0, A-1, A-2, and A-3. A-0 = off; A-1 = low sensitivity, A-2 = medium sensitivity, A-3 = high sensitivity.
- 6. The desk is equipped with three USB ports that can power and charge other electronic devices. It includes two Type-A Ports and one Type-C Port. The USB ports are active when the desktop is stationary, and they automatically stop output when the desktop is in use. After 5 seconds of inactivity, the USB ports resume power output.
- 7. USB Compatible Protocols:
Type-A Port: OC2.0/3.0, Samsung AFC, Huawei FCP/BC1.2, DCP, Apple 2.4A
Type-C Port: PD2.0/3.0, OC2.0/3.0, Samsung AFC, Huawei FCP/BC1.2, DCP, Apple 2.4A

Single USB Port Usage:
Type-A Output: MAX 18W, with options for 5V/3A, 9V/2A, 12V/1.5A
Type-C Output: MAX 45W, with options for 5V/3A, 9V/3A, 12V/3A, 15V/3A, 20V/2.25A

Multiple USB Ports Usage:
a. Using both Type-A ports simultaneously: Combined output of MAX 15W, shared 5V/3A
b. Using one Type-A port and one Type-C port simultaneously:
Type-A Port Output: MAX 18W, with options for 5V/3A, 9V/2A, 12V/1.5A
Type-C Port Output: MAX 24W, with options for 5V/3A, 9V/2.5A, 12V/2A, 15V/1.5A
c. Using both Type-A ports and one Type-C port simultaneously:
Type-A Port Output: MAX 15W, shared 5V/3A
Type-C Port Output: MAX 24W, with options for 5V/3A, 9V/2.5A, 12V/2A, 15V/1.5A

Troubleshooting

- 1. The display will show "RST" when desk is in reset mode. Press and hold the "v" key until the desk reaches its lowest point and rebounds slightly. The display will show "bot", showing that the reset is complete.
- 2. If the display shows E01 or E02, please let the desk idle for at least 18 minutes before operating it again.
- 3. If any other codes appear and the desk does not respond to holding down the "v" button or attempting to enter reset mode, please confirm all cables are properly connected and undamaged. Unplug the desk for at least 10 seconds. When replugged, the desk should automatically enter reset mode.
- 4. If the above steps are unsuccessful at troubleshooting your issues, please contact customer service.

Troubleshooting

Use the following tips to help detected and eliminate common errors. If the error you experienced is not listed below, please contact your supplier. Please do not attempt to investigating and correcting these types of errors yourself.

| Faults | Solution |
|--|---|
| No response while pressing up/down after connected with apower supply. | Check all cables are connected well. |
| Overwork (Duty cycle: Max 2min on/18min OFF) | Restart after suspend for 18mins while connecting with power. |
| Rising in a low speed | Check if the loading weights more than 110 lbs. |
| Downward sliding | |
| Frequently Reposition | |
| USB ports stop supplying power when the desktop is in use | The desk will resume power output after 5 seconds of inactivity. |
| The motor not move as instructed | Reset it! Press and hold the "3" and "4" keys together for 5 seconds to enter reset mode. The display will show "RST." Then, press and hold the "v" key until the desk reaches its lowest point and rebounds slightly. The display will show "bot," indicating that the reset is complete. OR Contact customer service. |
| Go down but not go up | |
| Insufficient ascent and descent height | |
| Displaying error code | |

Attention

- Power supply: AC100 - 240 V, frequency 50/60HZ;
- Working environment: 32° - 104° F;
- Before cleaning, you have to unplug the power supply cable. Clean with a slightly damp cloth to wipe away the surface dust. Keep all electrical components away from liquids. Do not damage the connection line and keep the plug in a safe position.
- Inside the control box, there are electronic components, metal parts, plastic parts, wires and so on. They should be disposed in accordance with the local laws and regulations. They cannot be disposed as household waste.
- Before using the product, please make sure the product has been installed correctly.
- Before starting use of the product, please read the instructions to fully understand all the product's functions and settings.
- Keep children away from electric height-adjustable desks, control units and handsets. Manufacturer is not responsible of any damages that result from children's unpredictable behaviour.
- Slight noise caused by the multi wedge belt or brake system will not impact the use of this product.
- Do not use corrosive or abrasive materials to clean this product and please dispose of cleaning solutions in an environmentally friendly manner.
- Understand the risks associated with using this product. Children or those with cognitive impairment should not use this product without supervision.
- If the power supply cord is damaged or broken, it must be replaced by the manufacturer or a relevant specialist to avoid any injuries.
- Please operate in a clean and safe environment. For example, do not left around your tools. And always be careful to deal with packaging materials, in order to avoid any kinds of possible danger. Potential choking risk exists when children play with plastic bags!
- If necessary, retain the original package for future transportation.

Recycling and Disposal



This product cannot be disposed of as household waste. To prevent damage to the environment, this product should be recycled. Please use the relevant recycling systems available to you or contract the distributor or manufacturer for recycling assistance.

Limited Warranty

This limited warranty covers defects in material or workmanship in new products. This warranty extends to the original purchaser only and is non-transferable.

What is Covered?

The limited warranty covers our products against defects in material or workmanship as follows:

Standing Desk

All standing desks feature a 5-year warranty for the frame and 2-year warranty for the controller, electronics and other mechanisms.

What are your Remedies?

We will replace at no charge to the consumer the defective parts only or, at our option, replace any product or part of the product that is defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If we are unable to provide a replacement and repair is not practical or cannot be completed in a timely fashion, we may elect to refund the purchase price in exchange for the return of the product. In the rare event that your product is defective, we will provide you with a replacement item shipped at no cost to you within the continental United States. The shipping method for replacement products is FedEx Ground, but expedited shipping is available if you choose to pay the additional expense. In addition, you will need to pay the shipping costs if any products need to be shipped to you at an address outside the continental United States.

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. WE NEITHER ASSUME NOR AUTHORIZE ANY PERSON TO CREATE FOR ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.

What is Not Covered?

Our limited warranty does not cover any problem that is caused by:

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
2. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
3. Accessories, connected materials and products, or related products not manufactured by ours.
4. Conditions, malfunctions or damage resulting from failure to follow the instructions and guidelines relating to the product's intended use.

Our limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

How to File a Claim?

In order to receive the benefit of our limited warranty, you need to process your claim in compliance with the terms of this limited warranty and follow proper return procedure. To request warranty service, please contact customer service, toll free at +1 (855) 585-5618. You will need to provide the sales receipt or other evidence of the date and place of purchase for your product.

Implied Warranties and Limitation of Damages

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY, AND WE SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow limitations on the duration of an implied warranty or the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Governing Law

This Warranty shall be governed by the laws of the State of California, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

How State Law Applies

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.