一. **Function usage**

1. Connect to mobile phone via Bluetooth? (How to connect phone's Bluetooth)

① Turn on the Bluetooth of your phone, and then open the Bluetooth application of the AI box

② Click the search button to search. After the search is completed, click the Bluetooth name of your phone and click to start pairing.

① Select Pair on the pairing pop-up window that appears on your phone

Enable your mobile phone's Bluetooth,next open Bluetooth app on adapter

BT phone

Select your phone bluetooth name and click pair on your phone to finish pairing

2. How to connect to the Internet?

Go to Settings > Network & Internet > Wi-Fi

3. How to connect Play2Video pro to use wireless CarPlay

①First pair your iPhone e and Play2Video 's Bluetooth.

②Open CarPlay. Check if there are pop-up notifications on your phone and click Allow

Please note the following! Using Wireless CarPlay will disable the adapter's WiFi network functionality

4. How to connect Play2Video pro to use wireless Android Auto?

①． First pair your Android smartphone with Play2Video pro via Bluetooth.

②．Open Android Auto. Check if there are pop-up notifications on your phone and click Allow

Please note the following! Using Wireless Android Auto will disable the adapter's WiFi

network functionality.

5. How to connect and use Bluetooth remote control?
①Enable the Bluetooth pairing mode of the remote control, and then open the Bluetooth application of Play2Video pro .

②Click the search icon to search for the Bluetooth name of the remote control and pair it.

6. language setting?
Settings--System--Language & Input Method

7. Which cars can be used?
This device is compatible with cars equipped with wired CarPlay.

8. How to upgrade firmware?
method one :

  Connect to the network and click on the interface FOTA to upgrade

Method Two :

①. Format USB to FAT32

②. Copy update.zip to the root folder of the USB.

③. Insert the USB into the AI box and turn it on. Click [Wipe data and format flash], then click Install next.

④. When updating, the red and blue lights flash cross rapidly.

⑤. Once the update is complete, the system will reboot. Delete the update.zip file or unplug the USB.

9. How to submit product usage logs?
method one :

Connect to the network, Settings-Factory Mode-Submit Log

Method Two :

①. Prepare a USB formatted as FAT32 and create a new folder named " boxlog ".

②. After this problem arises. Plug the USB into the picture adapter and wait 2 minutes. It will automatically copy the log files to the memory card.

③. Remove the USB and compress the entire boxlog folder and send it to us

10. Indicator status

LED indicator light:

Connect the power supply : the red light is always on

Successfully connected to the car: blue light is always on

Updating : red and blue cross flashing

11. Check software version?

Settings--About--OS version

2. Frequently Asked Questions

1. Why is it easy to get disconnected when I use my iPhone to share the Internet?

Due to the security protocol of hotspot sharing on some iOS 15 models, you will need to manually add a network. The steps are as follows:

The first step is to clear the originally connected hotspot: Settings > Network and Internet > WiFi > Stored networks > Clear original network,

Step 2: Open the IPhone mobile hotspot and add a new hotspot, Settings > Network and Internet > WiFi > Saved networks > Add a new network > Enter the network name > Select "WPA/WPA 2 PSK" for security > Enter the password.

Step 3: Complete the connection

2，What is the maximum supported capacity of Play2Video pro ?

Play2Video pro supports USB below 128GB ; the format is FAT32, exFAT . If the USB format is incorrect, you can first plug the USB into the computer and format it into FAT32 or exFAT format.

3，What should I do if wireless CarPlay/Android Auto cannot connect?

Settings>Network and Internet>Hotspots and tethering>WLAN hotspot>Turn on>Clear the Bluetooth/WIFI records of the phone and play2video pro and then connect again

*Note: In special cases, you can go to Settings>Network and Internet>Hotspots and Network Sharing>WLAN Hotspot>AP Band>Select the 2.4GHz band>Enable>Clear the Bluetooth/WIFI records of the phone and play2 video pro and then reconnect.

4，How to restore Play2Video pro to factory settings?

Settings > System > Reset Options > Wipe All Data (Factory Reset)

5，Why is the sound quality different when playing music on wireless CarPlay?

The main problem is the audio bandwidth. The current condition is "wired CarPlay supports lossless sound quality, while wireless CarPlay does not support lossless sound
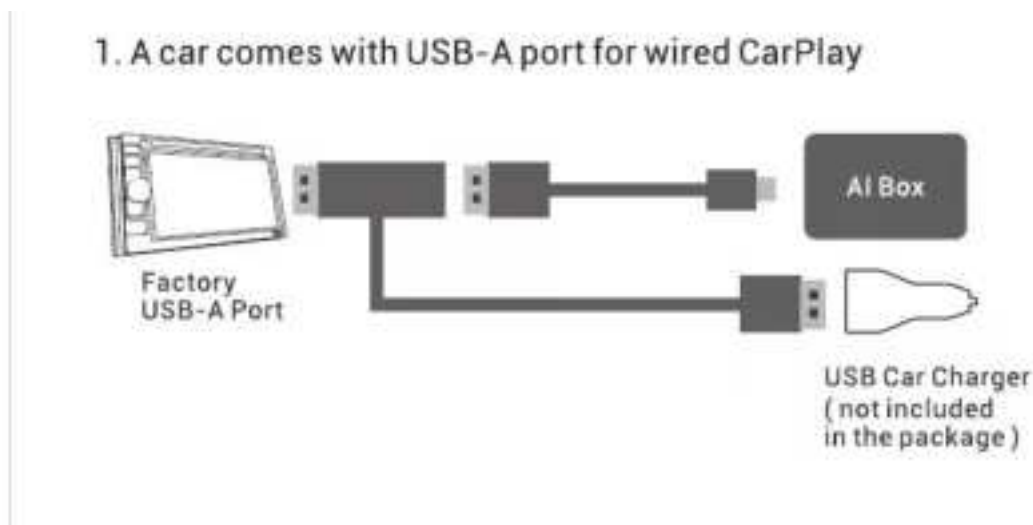
quality."

6， Play2Video pro support my car?

As long as the original car has wired Carplay and can be used normally , Play2Video pro can support it.

* If some car models are not supported, please restore the original car factory settings and reconnect again. If it still doesn't work, please upload the LOG to us.

7， What should I do if my car crashes back to the original car screen or suddenly fails to connect?

1. Please first confirm whether there is any problem with Play2Video pro (such as the cable is not plugged in properly, whether the indicator light is red, etc.). If there is no abnormality, please reset the original car system to check whether the problem is solved.

2. Some models may restart Play2Video due to insufficient power supply of the original USB port. Please purchase our company 's Y-type cable to add additional power supply to Play2Video pro video.

8， Why does the Play2Video pro LED light still come on after the car is turned off, and how long does it take for it to go out?

1. After the engine is turned off and the screen goes out, the host will not power off immediately. Generally, the host will power off about 1-3 minutes after turning the key, getting out of the car and locking the door, and then the Play2Video pro light will go out.

2. The USB port of some models is powered for a long time. In order to save power, you can disconnect Play2Video pro from the car before getting off the car.

9， When should I use a Bluetooth remote controller?

Bluetooth remote control, suitable for cars that cannot touch the screen. For some post-installed APKs that cannot be controlled by the original car joystick or knob, such as Youtube, Spotify... etc.

10， After restoring to factory settings, Device not activated is displayed in the lower right corner. How to solve it?

Please connect to an available network, the prompt will disappear automatically

11， Why can't I watch Netflix and YouTube when I'm connected to my phone's hotspot?

① Please make sure there are no network restrictions set on your mobile phone.

②Please restart your phone and reconnect to the phone hotspot to see if it works.

③Please use another wifi network for testing.