

Soundcore Boom 3i FAQ

Category	Questions	Answers
norm	What's included in the box with Boom 3i?	The full contents is: Boom 3i USB-C to C Cable Strap Quick Start Guide
	What is the playtime of Boom 3i?	Boom 3i supports up to 16 hours of music playback. This data is from the soundcore laboratory, and was tested at room temperature with factory default settings, 50% volume, lights off, BassUp off, and default EQ. Actual playtime may vary depending on volume, audio source, environmental interference, and other factors.
	What is the charging power and charging time of Boom 3i?	A 15W (5V/3A) charger is recommended and takes about 4 hours to fully charge.
	Is Boom 3i waterproof?	Boom 3i is IP68 rated for dust and water resistance. Make sure the USB port cover is fully closed before use.
	Is Boom 3i drop-proof?	Boom 3i is equipped with a drop-proof design for effective protection under normal use.
	Which Bluetooth version does Boom 3i use?	5.3
	Does Boom 3i support AUX input?	No
	What Bluetooth codecs does Boom 3i support?	SBC and AAC Bluetooth codecs.
	Is Boom 3i fireproof?	No. Do not use or store Boom 3i near open flames, as this could cause the lithium battery to explode.
	Does Boom 3i support battery replacement?	No
utilization	Does Boom 3i work with the soundcore app?	Yes. Scan the QR code on the quick start guide or search for "soundcore" in the app store. If you can't find Boom 3i in the soundcore app, please update to the latest version.
	How do I turn Boom 3i's light effects on and off?	1. Click the light effect button to turn on light effects, or press for 2s to turn off. 2. You can also choose your favorite light effects and customize them in the soundcore app.

	Does Boom 3i float?	<p>Boom 3i supports floating on water and can be used normally, but the USB port cover needs to be completely closed when in use.</p> <p>Tips</p> <ol style="list-style-type: none"> 1. Prolonged use in seawater could damage the product. 2. After using in seawater, we recommend cleaning the product to minimize the damage caused by salt.
	Does Boom 3i turn itself off?	<p>Yes, by default, the speaker will turn off automatically after 20 minutes with no audio signal or connection. Customize the automatic power-off time in the soundcore app by going to Boom 3i > Settings > Auto Power Off.</p>
	How do I adjust the length of the shoulder strap on my Boom 3i?	<p>Adjust the length of the shoulder strap by changing the position of the shoulder strap buckle. If it's still too long after adjustment, cut off part of the strap to fit your needs.</p>
	How do I update Boom 3i's firmware?	<ol style="list-style-type: none"> 1. Open the soundcore app and go to Boom 3i > Settings > Setting > Update Firmware. 2. Do not use your phone during the firmware update. Boom 3i will automatically reboot after updating.
	How do I turn off the beeps on Boom 3i?	<ol style="list-style-type: none"> 1. Open the soundcore app and go to Boom 3i > Settings > Setting > Speaker Prompts.
	How can I change the EQ on Boom 3i?	<p>After pairing your phone with the Boom 3i, open the soundcore app and go to Boom 3i > Settings.</p>
	How can I use TWS with Boom 3i?	<ol style="list-style-type: none"> 1. Turn on your two Boom 3i speakers. 2. Connect both speakers to Bluetooth, then hold both Bluetooth buttons until the indicator light blinks white. 3. You'll hear a beep when paired successfully. 4. The main speaker serves as the left channel, and the secondary speaker serves as the right channel.
	How does Boom 3i's Buzz Clean feature work?	<p>The Buzz Clean feature can be turned on in the soundcore app.</p> <p>This feature uses vibration to clean away dry sand on the speaker. If a complete clean is required, we recommend rinsing with water.</p>
	Why doesn't the sound amplification function play in real time on Boom 3i?	<p>The sound amplification function is used to record sound clips through the soundcore app. Real-time playback is not supported for the time being, but we will consider upgrading this function in future products.</p>

	What do the different light effects mean in relation to Bluetooth connection?	<p>The light effects on both sides are turned on by default after powering on the device.</p> <p>When Bluetooth is not connected, the lights will breathe blue.</p> <p>When Bluetooth is connected, the light effects will stay on and show a variety of colors. Click the light button to switch to other light effects, or hold to turn off the light effects.</p>
	Why does Boom 3i not turn on the emergency alarm and vibration cleaning when the battery is low?	The power required for the emergency alarm and vibration cleaning is relatively high, so these features will be unavailable when battery is below 20%.
	How does the Boom 3i amplification feature work?	<p>1. Acoustic Mode: Hold down the speak button in the app to immediately play sound through the speaker. Acoustic mode has no audio cache and deletes the amplified clip immediately after playback.</p> <p>2. Loop Mode: Hold down the speak button in the app to create a loop, then press the play button to play the loop. Loop mode has an audio cache and can be played continuously or paused.</p> <p>3. The sound amplification function supports recording up to 10 seconds of audio. Loops cannot be saved and need to be re-recorded after exiting the product homepage.</p>
PartyCast	Why don't the Boom 3i lights synchronize when PartyCast is connected to other models?	The lights of different models vary, so it is not possible to synchronize the lights.
	Why can't the secondary speaker be operated by the buttons in PartyCast mode?	The first device connected via PartyCast is the main speaker, and controls all other connected speakers. Secondary speakers cannot control the main speaker.
Appearance/Packaging Related	Why is it so hard to close the USB port cover?	To ensure effective dust and waterproofing, the USB port cover is designed to fit tightly, so it must be pressed firmly to close fully and stay flush.
	Why does Boom 3i have a mesh grille design?	The front mesh is designed to balance dust protection and sound quality.
bluetooth	How many devices can be connected to Boom 3i at the same time?	Boom 3i supports connectivity with up to two devices at the same time.
	How do I connect Boom 3i to new devices?	<p>Press the Bluetooth button until you hear a beep and see the indicator light blink blue to pair with a new device.</p> <p>When the connection is successful, you'll hear a tone and the indicator light will turn solid blue.</p>

	Why can't I find Boom 3i when connecting via Bluetooth?	<p>1. Make sure Boom 3i is within the Bluetooth connection range of your phone.</p> <p>2. If you still can't find it, try clicking the Bluetooth button on the speaker and re-entering the Bluetooth search screen on your phone.</p> <p>3. If the issue persists, try resetting the speaker. To reset, hold the Bluetooth and Volume "+" buttons for 10 seconds.</p> <p>You'll hear a tone, and the speaker will restart automatically.</p> <p>4. If the soundcore app cannot find Boom 3i, please go to the app store to update the app and try again.</p>
	What can I do if Boom 3i is connected to another device?	We recommend clearing the previous pairing record by resetting the Bluetooth. To reset, press and hold the Bluetooth and Volume "+" buttons for 10 seconds until you hear a beep.
sounds	Why is Boom 3i silent when I have an incoming call?	Since Boom 3i does not support calls, it will disconnect from Bluetooth when a call comes in. You need to reconnect after the call is over.