

NEOM

ORGANICS • LONDON

WELLBEING POD LUXE

ESSENTIAL OIL DIFFUSER

Scent to make you feel good



Warning

1. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

2. Appliance is only to be used with the power supply unit provided with the appliance.



3. means: Clean the water tank every three days

4. The parts directly in touch with water are able to effectively suppress the activity of *Candida albicans*, *Klebsiella pneumoniae*, *Escherichia coli* and *Staphylococcus aureus*.

5. – Be aware that high humidity levels may encourage the growth of biological organisms in the environment.

– Do not permit the area around the humidifier to become damp or wet. If dampness occurs, turn the output of the humidifier down. If the humidifier output volume cannot be turned down, use the humidifier intermittently. Do not allow absorbent materials, such as carpeting, curtains, drapes, or tablecloths, to become damp.

– Unplug the appliance during filling and cleaning.

– Never leave water in the reservoir when the appliance is not in use.

– Empty and clean the humidifier before storage. Clean the humidifier before next use.

6. Micro-organisms that may be present in the water or in the environment where the appliance is used or stored, can grow in the water reservoir and be blown in the air causing very serious health risks when the water is not renewed and the tank is not cleaned properly every 3 days.

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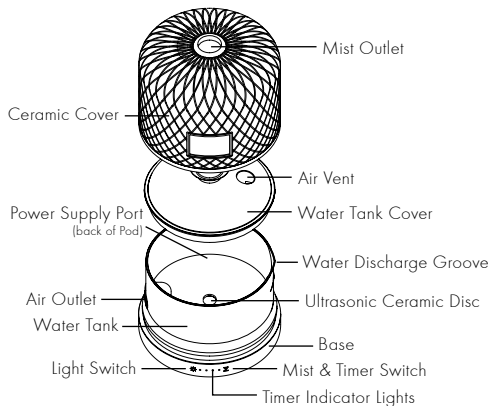
I WARRANTY

Congratulations on purchasing your NEOM Wellbeing Pod Luxe. Please keep this manual to help you get the most out of your pod and for maintenance.

A ABOUT THE NEOM WELLBEING POD LUXE

The NEOM Wellbeing Pod Luxe provides a revolutionary way to fragrance your bigger spaces in minutes with even more features and benefits tailored to your wellbeing. It works by creating high frequency vibrations that break down the water and NEOM Essential Oil Blends into minute particles which are then effectively diffused into your surroundings.

- Scent larger areas such as: open plan living spaces, kitchen diners, entrance hallways, mezzanines, communal offices and event spaces.
- Remote control operated.
- Ceramic cover and sustainably sourced wooden base..
- Adjustable diffusion intensity.
- Alternating diffusion mode.
- Low energy LED lights.
- Use with or without ambient lighting and breathing light.
- Simple to use and easy to clean.
- Auto shut off when water runs out for additional safety.



B TECHNICAL SPECIFICATIONS

Model Name: Wellbeing Pod Luxe

Model Number: 1104003

Product Size: 143mm x 138mm

Voltage: DC 24V

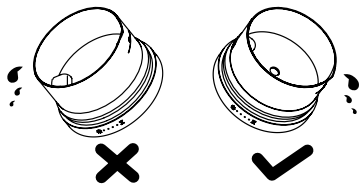
Power: 16W

Water Tank Capacity: 350ml

C IMPORTANT NOTES FOR USE

1. Keep the NEOM Wellbeing Pod Luxe in a clear space to allow the mist to freely spread and away from appliances especially those sensitive to water to avoid unnecessary accidents.
2. Place the NEOM Wellbeing Pod Luxe on a flat surface, at least 60cm away from the floor and at least 10cm away from the wall. Do not place the NEOM Wellbeing Pod Luxe on wooden or polished surfaces that may be damaged by water moisture.
3. Always unplug the NEOM Wellbeing Pod Luxe from the mains electric when cleaning or filling with water. Always use the power adaptor supplied. Ensure the cable is secure to avoid tripping. If the power adaptor is damaged, it must be replaced with a suitable adaptor provided by the manufacturer, its agent or retailer
4. Use a suitable measuring cup to fill the water tank. Do not fill beyond the max water level line.
5. The NEOM Wellbeing Pod Luxe must be kept out of reach of children and pets to avoid risk of injury. Children should be supervised at all times.
6. Never attempt to disassemble the NEOM Wellbeing Pod Luxe or repair the product, as this will void your warranty and create a shock hazard. Contact your retailer if your pod develops a fault or an internal inspection is required.
7. In case of abnormal observations such as smoke, peculiar smells or noise, stop using the NEOM Wellbeing Pod Luxe immediately and contact the retailer from where you purchased it. Never wrap the pod with cloth or paper as blocking ventilation could increase the risk of fire.
8. Always handle the NEOM Wellbeing Pod Luxe with care, particularly the ceramic cover - accidental damage is not covered under the warranty.
9. Only use NEOM Essential Oil Blends. Other essential oils have not been tested and if used with the NEOM Wellbeing Pod Luxe, may invalidate your warranty.
10. Always plug the adaptor into the Power Supply Outlet before plugging into the mains.
11. Do not immerse the unit in water or other liquids and do not attempt to clean in a dishwasher.
12. When the water tank is empty, the mist function will not work.
13. Always use water at room temperature and use only fresh, clean water from a reliable source. Water and room temperature and humidity can affect the amount of mist diffused.
14. Scent throw results may vary depending on ventilation, temperature, humidity, and space.

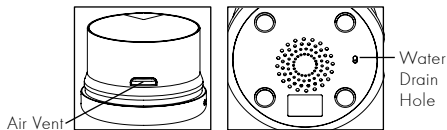
15. The NEOM Wellbeing Pod Luxe must be cleaned after each use and should be kept clean and dry when not in use. Never leave stagnant oil and water in the water tank for prolonged periods.
16. Do not move the NEOM Wellbeing Pod Luxe whilst there is water in the water tank.
17. Do not touch the unit if it has fallen into water. Turn off power source immediately.
18. Do not remove the covers during operation.
19. NEVER touch the ultrasonic ceramic disc while the diffuser is plugged in.
20. Before plugging in the device, check that the domestic voltage is compatible. Never place the power cord under a carpet or near heat sources such as a radiator, stove or heater.
21. For use indoors only.
22. NEVER empty the water tank from the air vent side.



ACCIDENTAL LEAKAGE

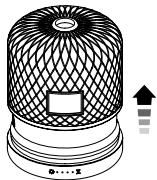
In the event of the diffuser being knocked over or tipped during use, some water may get into the air vent. A drain hole at the base is designed to drain the water from the diffuser. If this occurs, please follow the steps below:

1. Unplug the adaptor and power supply cable from the diffuser.
2. Remove the rest of water from water tank (avoid air vent side).
3. Lean the product towards the direction of water drain hole.
4. Leave the product in a dry location for 24 hours.

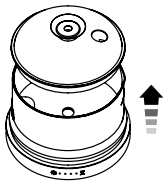


D SET-UP INSTRUCTIONS

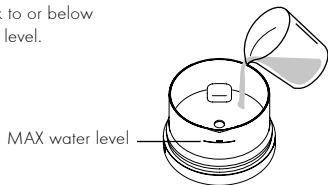
1. Remove the ceramic cover.



2. Remove the water tank cover.

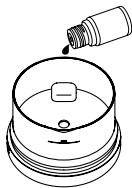


3. Fill the water tank to or below MAX water mark level.

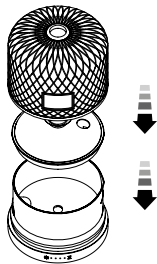


4. Add 20-40 drops of the NEOM essential oil blend of your choice. Select the number of drops based on the size of your space and wellbeing need.

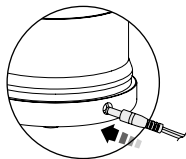
⚠ To avoid damage to this device, **NEVER** use artificially produced synthetic perfume.



5. Replace the water tank cover and ceramic cover.



6. Plug the adaptor into the power supply port at the back of base and plug the power adaptor into the wall socket.



E TOUCH BUTTON CONTROL PANEL

LIGHT SETTINGS

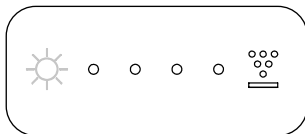




























Press once	Brighter light
Press twice	Dimmed light
Press 3 times	Breathing light
Press 4 times	Go back to start
Hold for 2 seconds	Light off

BREATHING LIGHT

Use this for a guided NEOM breathing technique to help de-stress. Breathe in through your nose for 7 seconds and breathe out through your mouth for 11 seconds. Repeat until you feel calm.

MIST TIMER SETTINGS

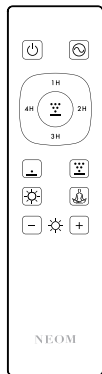


Press once	   	Mist constant
Press twice	   	1 hour mist
Press 3 times	   	3 hour mist
Press 4 times	   	8 hour mist
Press 5 times	   	Mist off
Press 6 times	   	Go back to start
Hold for 2 seconds	   	Mist off

Note: Timer is not interrupted whenever mist intensity is changed.

F REMOTE CONTROL FUNCTIONS

Before using the remote control, pull internal plastic protector to activate battery.



POWER

- Power ON/OFF, both mist and light.
- If there is no water in the tank when switched on, the indicators blink twice and lamp will be power on only.

ALTERNATING MODE

- Click one time to switch mist to alternating mist mode (30 secs on/off).
- Click one more time to switch back to constant mist mode.

MIST

- Press once for constant mist.
- Press again to switch off the mist and cancel timer settings.

- 1H Press once to activate 1 hour timer setting.
- 2H Press once to activate 2 hour timer setting.
- 3H Press once to activate 3 hour timer setting.
- 4H Press once to activate 4 hour timer setting.

MIST

- Press for low mist intensity.

HIGH MIST

- Press for high mist intensity.

LIGHT

- Press once to switch the light on.
- Press again to switch the light off.

BREATHING LIGHT

- Press once for breathing light on.
- Press again to switch the breathing light mode off.
- Breathing light slowly brightens for 7 seconds and slowly dims for 11 seconds in repeated cycles.

DECREASE LIGHT BRIGHTNESS

- Press to decrease light brightness.

INCREASE LIGHT BRIGHTNESS

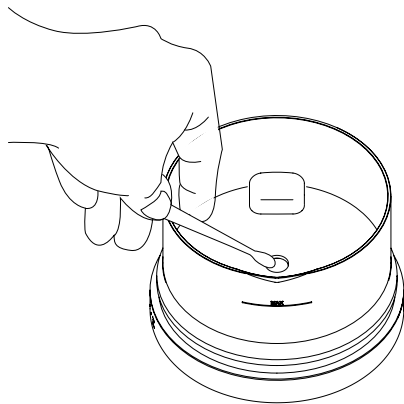
- Press to increase light brightness.

When the battery is too low, take below 3 steps to replace battery

1. Push the upper part of back cover for remote control to unlock the cover from remote control body.
2. Slide the cover downwards to remove the cover and replace the battery.
3. Slide the cover upwards again to lock the cover.

G MAINTENANCE

- The diffuser has an ultrasonic ceramic disc found in the centre of water tank. Please clean carefully using a cotton swab or a soft clean damp cloth at least once every week.
- NEVER apply aggressive force or insert sharp objects during cleaning.
- Please make sure to unplug the adaptor from the power source when cleaning.
- Empty and clean the water tank when not in use.



H TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
The mist function is not working	Power supplier is not connected	Plug the adaptor into the power socket and press the mist button
	Insufficient water	Refill the water tank
Mist function is not working effectively	Too much water	Remove excess water until water level is below MAX line
	Ultrasonic ceramic disc is clogged	Clean according to the instructions in this manual
The mist ON indicator is on, the fan works, but no mist is coming out	Air inlet vent underneath the base is blocked	Remove the obstruction
	Condensation is blocking the air vent inside water tank	Remove the air vent cover and wipe dry

I WARRANTY

This product carries a 2 year warranty for proper use in accordance with this manual against any manufacturing defects. Accidental damage is not covered under the warranty.

The warranty period is 2 years from the date of purchase. In case of any problems arising during the warranty period, please contact the retailer you purchased the pod from.

Proof of purchase will be required, so it is vital that you keep your receipt of purchase safely with this manual.

Corrosive oils such as citronella may cause damage to the unit if left in the water reservoir. This type of damage is not covered under the warranty. This pod must be cleaned after each use.



IMPORTANT!

In accordance with WEEE Directive (Waste from Electrical and Electronic Equipment Directive) 2012/19/EU this equipment should not be disposed of in the normal waste stream.

For disposal information contact local recycling or disposal centre.

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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