



HILLSBOROUGH COUNTY AVIATION AUTHORITY

SUPPLEMENTAL TERMS TO HGAC MOTOROLA SOLUTIONS CUSTOMER AGREEMENT

Parties And Addresses:

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HILLSBOROUGH COUNTY AVIATION AUTHORITY
SUPPLEMENTAL CONTRACT TO HGAC MOTOROLA SOLUTIONS CUSTOMER AGREEMENT

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Exhibits:

A – HGAC Motorola Solutions Customer Agreement

B – HGAC Contract EC07-23

C – System Acceptance Certificate

D – Motorola Data Processing Addendum

E – Affidavit of Compliance with Anti-Human Trafficking Laws

F – Affidavit for FCC Collecting PII Form

1. INTRODUCTION

These Supplemental Terms to HGAC Motorola Solutions Customer Agreement (Supplemental Terms) is made and entered into this 7th day of August, 2025 between the Hillsborough County Aviation Authority, an independent special district under the laws of the State of Florida whose post office address is Post Office Box 22287, Tampa, Florida 33622 (Customer), and Motorola Solutions, Inc. a corporation, authorized to do business in the State of Florida (Motorola), (collectively hereinafter referred to as Party or Parties).

The following terms and conditions contained in these Supplemental Terms are hereby incorporated in and made a part of HGAC Motorola Solutions Customer Agreement (hereinafter referred to as Agreement), which is attached hereto as Exhibit A. In the event of any conflict(s) among the terms and conditions contained in these Supplemental Terms and the Agreement, these Supplemental Terms shall control.

For and in consideration of the mutual covenants hereof, the Parties do hereby agree as follows:

2. DEFINITIONS

The following terms will have the meanings as set forth below:

2.1 Airport

Tampa International Airport.

2.2 Board

The Hillsborough County Aviation Authority Board of Directors.

2.3 CEO

The Hillsborough County Aviation Authority Chief Executive Officer.

2.4 CJIS

Criminal Justice Information services.

2.5 Confidential Information

Shall have the same meaning as in the Agreement.

2.6 Exhibits

Exhibits are attached to these Supplemental Terms and are hereby incorporated and made a part of these Supplemental Terms.

2.7 FAA

The U.S. Department of Transportation Federal Aviation Administration or any successor thereto.

2.8 Information Technology (IT) Infrastructure

Hardware, software, networks, data centers, and facilities that support the delivery of IT services

and enable the operation of an organization's information systems.

2.9 PCI

Payment Card Industry.

2.10 Personnel

Individuals who are directly employed or contracted by Motorola to perform the Services at the Airport.

2.11 Security Incident

Shall have the same meaning as Exhibit D, Motorola Data Processing Addendum.

2.12 Trust Services Criteria

Criteria that help verify that systems meet security, availability, confidentiality, processing integrity, and privacy requirements, thereby supporting trust and reliability.

2.13 TSA

The U.S. Department of Homeland Security Transportation Security Administration or any successor thereto.

3. TERM

3.1 Effective Date

This Supplemental Contract will become effective upon execution by Motorola and approval and execution by Customer. This Supplemental Contract may be executed in one or more counterparts, each of which will be deemed an original and all of which will be taken together and deemed to be one instrument.

4. FEES AND PAYMENTS

4.1 Not-to-Exceed

The total amount payable under these Supplemental Terms will be subject to the amount approved by the Board. Customer will provide written notice to Motorola of the amount approved and any revised amount thereafter.

4.2 Payment Method

Motorola will receive electronic payments via Automated Clearing House (ACH), ePayables, or Purchasing Card (PCard). Information regarding the electronic payment methods and processes, including net terms, is available on Customer's website at www.TampaAirport.com > Business & Community > Business Opportunities > Supplier Resources > Electronic Payment Methods. Customer reserves the right to modify the electronic payment methods and processes at any time and shall notify Motorola of such modification. Motorola may change its selected electronic

payment method during the life of these Supplemental Terms in coordination with Accounts Payable.

In accordance with Florida Statute Section 501.0117, companies that accept credit cards as a valid form of payment are prohibited from imposing a surcharge.

4.3 Payment When Services Are Terminated at the Convenience of Customer

In the event of termination of these Supplemental Terms for the convenience of Customer, Customer will compensate Motorola as listed below; however, in no event shall Motorola be entitled to any damages or remedies for wrongful termination.

- A. All Services performed and equipment delivered prior to the effective date of termination; and
- B. Expenses incurred by Motorola in effecting the termination of these Supplemental Terms as approved in advance in writing by Customer.

4.4 Prompt Payment

Motorola must pay any of its subcontractor(s) who have submitted verified invoices for work already performed within ten (10) calendar days of being paid by Customer. Any exception to this prompt payment provision will only be for good cause. Failure of Motorola to pay any of its subcontractor(s) accordingly will be a material breach of these Supplemental Terms.

5. INDEMNIFICATION

5.1 General Indemnity

Motorola will defend, indemnify, and hold Customer harmless from and against any and all damages, losses, liabilities, and expenses (including reasonable fees and expenses of attorneys) arising from any actual third-party claim, demand, action, or proceeding ("Claim") for personal injury, death, or direct damage to tangible property to the extent caused by Motorola's negligence, gross negligence or willful misconduct while performing its duties under these Supplemental Terms, except to the extent the Claim arises from Customer's negligence or willful misconduct. Motorola's duties under this Section are conditioned upon: (a) Customer promptly notifying Motorola in writing of the Claim; (b) Motorola having sole control of the defense of the Claim and all negotiations for its settlement or compromise to the extent allowed by applicable law; and (c) Customer cooperating with Motorola and, if requested by Motorola, providing reasonable assistance in the defense of the Claim.

5.2 Intellectual Property Infringement

Motorola will defend Customer against any third-party claim alleging that a Motorola-developed or manufactured product or service (the "Infringing Product") directly infringes a United States patent or copyright ("Infringement Claim"), and Motorola will pay all damages finally awarded against Customer by a court of competent jurisdiction for an

Infringement Claim, or agreed to in writing by Motorola in settlement of an Infringement Claim. Motorola's duties under this Section are conditioned upon: (a) Customer promptly notifying Motorola in writing of the Infringement Claim; (b) Motorola having sole control of the defense of the Infringement Claim and all negotiations for its settlement or compromise to the extent allowed by applicable law; and (c) Customer cooperating with Motorola and, if requested by Motorola, providing reasonable assistance in the defense of the Infringement Claim.

- A. If an Infringement Claim occurs, or in Motorola's opinion is likely to occur, Motorola may at its option and expense: (a) procure for Customer the right to continue using the Infringing Product; (b) replace or modify the Infringing Product so that it becomes non-infringing; or (c) grant Customer (i) a prorated refund of any amounts pre-paid for the Infringing Product (if the Infringing Product is a software product, i.e., licensed software or subscription software) or (ii) a credit for the Infringing Product, less a reasonable charge for depreciation (if the Infringing Product is equipment, including equipment with embedded software).
- B. In addition to the other damages disclaimed under these Supplemental Terms, Motorola will have no duty to defend or indemnify Customer for any Infringement Claim that arises from or is based upon: (a) Customer data, Customer-provided equipment, non-Motorola materials, or third-party equipment, hardware, software, data, or other third-party materials; (b) the combination of the product or service with any products or materials not provided by Motorola; (c) a product or service designed, modified, or manufactured in accordance with Customer's designs, specifications, guidelines or instructions; (d) a modification of the product or service by a party other than Motorola; (e) use of the product or service in a manner for which the product or service was not designed or that is inconsistent with the terms of these Supplemental Terms; or (f) the failure by Customer to use or install an update to the product or service that is intended to correct the claimed infringement. In no event will Motorola's liability resulting from an Infringement Claim extend in any way to any payments due on a royalty basis, other than a reasonable royalty based upon revenue derived by Motorola from Customer from sales or license of the Infringing Product.
- C. This Section provides Customer's sole and exclusive remedies and Motorola's entire liability in the event of an Infringement Claim.

5.3 Customer Indemnity

To the extent allowed by applicable law, Customer will defend, indemnify, and hold Motorola and its subcontractors, subsidiaries and other affiliates harmless from and against any and all damages, losses, liabilities, and expenses (including reasonable fees and expenses of attorneys) arising from any actual or threatened third-party claim, demand, action, or proceeding arising from or related to:

- A. Customer-provided equipment, Customer data, or non-Motorola materials,

- including any claim, demand, action, or proceeding alleging that any such equipment, data, or materials (or the integration or use thereof with the products and services) infringes or misappropriates a third-party intellectual property or other right, violates applicable law, or breaches these Supplemental Terms; (b) Customer-provided equipment's failure to meet the minimum requirements set forth in the applicable documentation or match the applicable specifications provided to Motorola by Customer in connection with the products or services;
- B. Customer's negligence or willful misconduct; and (d) Customer's breach of these Supplemental Terms. This indemnity will not apply to the extent any such claim is caused by Motorola's use of Customer-provided equipment, Customer data, or non-Motorola materials in violation of these Supplemental Terms. Motorola will give Customer prompt, written notice of any Claim subject to the foregoing indemnity. Motorola will, at its own expense, cooperate with Customer in its defense or settlement of the Claim.

6. ACCOUNTING RECORDS/AUDIT REQUIREMENTS

6.1 Books and Records

In connection with payments to Motorola under these Supplemental Terms, it is agreed Motorola will maintain full and accurate books of account and records customarily used in this type of business operation, in conformity with Generally Accepted Accounting Principles (GAAP). Motorola will maintain such books and records for two years after the end of the Term of these Supplemental Terms. Records include, but are not limited to, books, documents, papers, records, research, and Motorola's related to these Supplemental Terms. Motorola will not destroy any records related to these Supplemental Terms without the express written permission of the Customer. Notwithstanding the above, Customer shall not be granted access to Motorola's confidential cost information.

6.2 Customer Right to Perform Audits, Inspections, or Attestation Engagements

At any time or times during the Term of these Supplemental Terms or within three years after the end of these Supplemental Terms, the Customer, FAA, Federal Highway Administration, FDOT, FEMA, Florida Auditor General, Florida Inspector General, Florida Chief Financial Officer, and the Comptroller General of the United States, or any duly authorized representative of each (Auditors), have the right to initiate and perform audits, inspections or attestation engagements over Motorola's records for the purpose of determining payment eligibility under these Supplemental Terms or over selected operations performed by Motorola under these Supplemental Terms for the purpose of determining compliance with these Supplemental Terms.

Free and unrestricted access will be granted to all of Motorola's records directly pertinent to these Supplemental Terms or any work order, as well as records of parent, affiliate, and subsidiary companies and any subconsultants or subcontractors directly pertinent to these Supplemental Terms or any work order. If the records are kept at locations other than the Airport,

Motorola will arrange for said records to be made available to Auditors at no additional cost to conduct the engagement as set forth in this Article.

Motorola agrees to deliver or provide access to all records requested by Auditors within fourteen (14) calendar days of the request at the initiation of the engagement and to deliver or provide access to all other records requested during the engagement within seven (7) calendar days of each request. The Parties recognize that Customer will incur additional costs if records requested by Auditors are not provided in a timely manner and that the amount of those costs is difficult to determine with certainty. Motorola will be in material breach of these Supplemental Terms if Motorola fails to provide requested records in accordance with this Article and Motorola will be responsible for the cost of the audit as determined by the Auditors.

Auditors have the right during the engagement to interview Motorola's employees, subconsultants, and subcontractors, and to retain copies of any and all records as needed to support auditor work papers.

If as a result of any engagement it is determined that Motorola has overcharged Customer, Motorola will re-pay Customer for such overcharge and Customer may assess interest of up to twelve percent (12%) per year on the overcharge from the date the overcharge occurred.

Approvals by the Customer's staff for any services included or not included in these Supplemental Terms do not act as a waiver or limitation of the Auditor's right to perform engagements.

Motorola will notify the Customer no later than seven (7) days after receiving knowledge that it is subject to any other audit, inspection or attestation engagement related to these Supplemental Terms and provide Customer a copy of any audit documents or reports so received.

Motorola agrees to comply with Section 20.055(5), Florida Statutes, and to incorporate in all subcontracts the obligation to comply with Section 20.055(5), Florida Statutes. Motorola will include a provision providing Auditors the same access to business records at the subconsultant and subcontractor level in all of its subconsultant and subcontractor agreements executed related to these Supplemental Terms.

7. INSURANCE

Motorola must maintain the following limits and coverages uninterrupted or amended through the Term of these Supplemental Terms. In the event Motorola becomes in default of the following requirements, the Customer reserves the right to take whatever actions deemed necessary to protect its interests. Required Commercial General Liability and Automobile Liability policies will provide that the Customer, members of the Customer's governing body, and the Customer's officers, volunteers, agents, and employees are included as additional insureds on a primary and noncontributory basis.

7.1 Required Coverage - Limits

The limits of insurance (inclusive of any amounts provided by an umbrella or excess policy) covering the services performed pursuant to these Supplemental Terms will be the amounts specified herein. To the extent it is used to meet the limit requirements, any Umbrella or Excess coverage shall follow form to the Employer's Liability, Commercial General Liability and Business Auto Liability coverages, including all endorsements and additional insured requirements.

Commercial General Liability

Each Occurrence	\$1,000,000
Aggregate	\$2,000,000

Automobile Liability

Combined Single Limit	\$1,000,000
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7.2 Workers' Compensation and Employer's Liability Insurance

The limits of insurance are:

Part One:	"Statutory"
Part Two:	
Each Accident	\$1,000,000
Disease – Policy Limit	\$1,000,000
Disease – Each Employee	\$1,000,000

[REDACTED]

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7.5 Waiver of Subrogation

Motorola, for itself and on behalf of its insurers, to the fullest extent permitted by law without voiding the insurance required by these Supplemental Terms, waives all rights against the Customer, members of Customer's governing body, and the Customer's officers, volunteers, agents, and employees, for damages or loss to the extent covered and paid for by any of the Commercial General Liability, Automobile Liability, and Workers Compensation insurance policies maintained by Motorola.

7.6 Incident Notification

Motorola will promptly notify the Airport Operations Center (AOC) of all incidents involving bodily injury, property damage, security breach, ransomware (data theft), or an extortion threat occurring on Customer-owned property, tenant-owned property, or Third-Party property.

7.7 Customer Claims, Issues, or Complaints

All customer claims, issues, or complaints regarding property damage, bodily injury, data theft, or an extortion threat related to the Motorola will be promptly handled, addressed and resolved by the Motorola.

Motorola will track all customer claims, issues, and complaints and their status on a Claims Log available for review, as needed, by Customer Enterprise Risk Management. The Claims Log should

include a detailed report of the incident along with the response and/or resolution. Customer Enterprise Risk Management has the option to monitor all incidents, claims, issues or complaints where the Customer could be held liable for injury or damages.

7.8 Conditions of Acceptance. NOT USED

8. COMPLIANCE WITH NON-DISCRIMINATION REQUIREMENTS

During the performance of these Supplemental Terms, Motorola, for itself, its assignees, and successors in interest, agrees as follows:

8.1 Compliance with Regulations. Motorola will comply with Title VI List of Pertinent Nondiscrimination Acts and Authorities, as they may be amended from time to time, which are incorporated herein by reference and made a part of these Supplemental Terms.

8.2 Nondiscrimination. Motorola, with regard to the work performed by it during these Supplemental Terms, will not discriminate on the grounds of race, color, or national origin (including limited English proficiency), creed, sex (including sexual orientation and gender identity), age, or disability in the selection and retention of subcontractors, including procurements of materials and leases of equipment. Motorola will not participate directly or indirectly in the discrimination prohibited by the Nondiscrimination Acts and Authorities, including employment practices when the Supplemental Contract covers any activity, project, or program set forth in Appendix B of 49 CFR Part 21. During the performance of these Supplemental Terms, Motorola, for itself, its assignees, and successors in interest agrees to comply with the following non-discrimination statutes and authorities, including but not limited to:

- A. Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d et seq., 78 stat. 252), (prohibits discrimination on the basis of race, color, national origin);
- B. 49 CFR part 21 (Non-discrimination In Federally-Assisted Programs of The Department of Transportation—Effectuation of Title VI of The Civil Rights Act of 1964);
- C. The Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, (42 U.S.C. § 4601), (prohibits unfair treatment of persons displaced or whose property has been acquired because of Federal or Federal-aid programs and projects);
- D. Section 503 of the Rehabilitation Act of 1973, (29 U.S.C. § 794 et seq.), as amended, (prohibits discrimination on the basis of disability); and 49 CFR part 27;
- E. The Age Discrimination Act of 1975, as amended, (42 U.S.C. § 6101 et seq.), (prohibits discrimination on the basis of age);
- F. Airport and Airway Improvement Act of 1982, (49 USC § 471, Section 47123), as amended, (prohibits discrimination based on race, creed, color, national origin, or sex);
- G. The Civil Rights Restoration Act of 1987, (PL 100-209), (Broadened the scope, coverage and applicability of Title VI of the Civil Rights Act of 1964, The Age Discrimination Act of 1975 and Section 504 of the Rehabilitation Act of 1973, by expanding the definition of the terms “programs or activities” to include all of the programs or activities of the

- Federal-aid recipients, sub-recipients and contractors, whether such programs or activities are Federally funded or not);
- H. Titles II and III of the Americans with Disabilities Act of 1990, which prohibit discrimination on the basis of disability in the operation of public entities, public and private transportation systems, places of public accommodation, and certain testing entities (42 U.S.C. §§ 12131 – 12189) as implemented by Department of Transportation regulations at 49 CFR parts 37 and 38;
 - I. The Federal Aviation Administration’s Non-discrimination statute (49 U.S.C. § 47123) (prohibits discrimination on the basis of race, color, national origin, and sex);
 - J. Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations, which ensures nondiscrimination against minority populations by discouraging programs, policies, and activities with disproportionately high and adverse human health or environmental effects on minority and low-income populations;
 - K. Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency, and resulting agency guidance, national origin discrimination includes discrimination because of limited English proficiency (LEP). To ensure compliance with Title VI, Motorola must take reasonable steps to ensure that LEP persons have meaningful access to Motorola’s programs (70 Fed. Reg. at 74087 to 74100); and
 - L. Title IX of the Education Amendments of 1972, as amended, which prohibits Motorola from discriminating because of sex in education programs or activities (20 U.S.C. 1681 et seq).

8.3 Solicitations for Subcontracts, including Procurements of Materials and Equipment. In all solicitations either by competitive bidding or negotiation made by Motorola for work to be performed under a subcontract, including procurement of materials or leases of equipment, each potential subcontractor or supplier will be notified by Motorola of Motorola’s obligations under these Supplemental Terms and the Nondiscrimination Acts and Authorities relative to of race, color or national origin.

8.4 Information and Reports. Motorola will provide all information and reports required by the Acts, the Regulations and directives issued pursuant thereto and will permit access to its books, records, accounts, other sources of information and its facilities as may be determined by the Customer or the FAA to be pertinent to ascertain compliance with such Nondiscrimination Acts and Authorities and instructions. Where any information required of Motorola is in the exclusive possession of another who fails or refuses to furnish this information, Motorola will so certify to the Customer or the FAA, as appropriate, and will set forth what efforts it has made to obtain the information.

8.5 Sanctions for Noncompliance. In the event of Motorola’s non-compliance with the non-discrimination provisions of these Supplemental Terms, the Customer will impose such contract sanctions as it or the FAA may determine to be appropriate, including, but not limited to, (a) withholding of payments to Motorola under these Supplemental Terms until Motorola complies,

and/or cancellation; (b) canceling, terminations or suspending these Supplemental Terms, in whole or in part.

8.6 Incorporation of Provisions. Motorola will include the provisions of Paragraphs 8.1 through 8.5 in every subcontract and subconsultant contract, including procurement of materials and leases of equipment, unless exempt by the Acts, the Regulations, and/or directives issued pursuant thereto. Motorola will take such action with respect to any subcontract or procurement as Customer or the FAA may direct as a means of enforcing such provisions, including sanctions for non-compliance. Provided, that if Motorola becomes involved in or is threatened with, litigation with a subcontractor or supplier because of such direction, Motorola may request Customer to enter into such litigation to protect the interests of Customer. In addition, Motorola may request the United States to enter into such litigation to protect the interests of the United States.

8.7 Motorola assures that, in the performance of its obligations under these Supplemental Terms, it will fully comply with the requirements of 14 CFR Part 152, Subpart E (Non-Discrimination in Airport Aid Program), as amended from time to time, to the extent applicable to Motorola, to ensure, among other things, that no person will be excluded from participating in any activities covered by such requirements on the grounds of race, creed, color, national origin, or sex. Motorola, if required by such requirements, will provide assurances to Customer that Motorola will undertake an affirmative action program and will require the same of its subconsultants.

9. CUSTOMER APPROVALS

Except as otherwise indicated elsewhere in these Supplemental Terms, wherever in these Supplemental Terms approvals are required to be given or received by the Customer, it is understood that the CEO or a designee of the CEO is hereby empowered to act on behalf of the Customer.

10. SYSTEM AND ORGANIZATION CONTROL 2

Motorola must provide a System and Organization Control 2 Type 2 (SOC 2 Type 2) report, or equivalent as determined by the Customer, prepared by a qualified, licensed, and independent CPA firm or agency accredited by the American Institute of Certified Public Accountants (AICPA) annually. There may be no limitation on the scope of the engagement that would preclude the auditor from expressing an unqualified opinion on compliance with the applicable Trust Services Criteria.

Note that information contained in the SOC 2 Type 2 report may be confidential, and such Confidential Information will not be disclosed to the public under Section 119.0725, Florida Statutes. It is unlikely that the entire SOC 2 Type 2 report is confidential. It is incumbent upon Motorola to identify any Confidential Information it reasonably believes is contained in the SOC 2 Type 2 report.

11. VPN ACCESS

11.1 Background Check Requirement

Where legally permissible, Motorola conducts a criminal background investigation on all new employees that checks whether the individual has a felony conviction in the last 7 years or a misdemeanor conviction involving violence or the threat of violence in the last 7 years. In instances where negative or incomplete information is obtained, the appropriate management, in consultation with Motorola Human Resources and labor counsel, will conduct an individualized assessment to determine whether the individual should be hired. For this assessment, Motorola will consider the nature and gravity of the offense, the amount of time elapsed since the offense and the nature of the job sought. However, in no event can Motorola agree to waive the rights of its employees, nor can Motorola provide the Customer with any information protected by law, including but not limited to background check data.

12. LAWS, REGULATIONS, ORDINANCES, AND RULES

Motorola, its officers, employees, agents, subcontractors, or those under its control, will at all times comply with applicable Federal, State, and local laws and regulations, Customer Rules and Regulations, Policies, Standard Procedures, and Operating Directives as are now or may hereinafter be prescribed by Customer, all applicable health rules and regulations and other mandates whether existing or as promulgated from time to time by the Federal, State, or local government, or Customer including, but not limited to, permitted and restricted activities, security matters, parking, ingress and egress, environmental and storm water regulations and any other operational matters related to the operation of Airport. Motorola, its officers, employees, agents, subcontractors, and those under its control, will comply with safety, operational, or security measures required of Motorola or Customer by the Federal Government including but not limited to FAA or TSA. If Motorola, its officers, employees, agents, subcontractors or those under its control will fail or refuse to comply with said measures and such non-compliance results in a monetary penalty being assessed against Customer, then, in addition to any other remedies available to Customer, Motorola will be responsible and will reimburse Customer the full amount of any such monetary penalty or other damages. Motorola will pay such amounts within 90 days from the receipt of written notice from Customer unless such amounts are disputed by Motorola or are being appealed by Motorola.

13. COMPLIANCE WITH CHAPTER 119, FLORIDA STATUTES PUBLIC RECORDS LAW

IF MOTOROLA HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO MOTOROLA'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THESE SUPPLEMENTAL TERMS, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT (813) 870-8721, ADMCENTRALRECORDS@TAMPAAIRPORT.COM, HILLSBOROUGH COUNTY AVIATION AUTHORITY, P.O. BOX 22287, TAMPA FL 33622.

Motorola agrees in accordance with Florida Statute Section 119.0701 to comply with public records laws including the following:

13.1 Keep and maintain public records required by the Customer in order to perform the services contemplated by these Supplemental Terms.

13.2 Upon request from the Customer custodian of public records, provide the Customer with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in Chapter 119, Fla. Stat. or as otherwise provided by applicable law.

13.3 Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by applicable law for the duration of the Term of these Supplemental Terms and following completion of the Term of these Supplemental Terms.

13.4 Upon completion of the Term of these Supplemental Terms, keep and maintain public records required by the Customer to perform the services. Motorola shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the Customer, upon request from the Customer custodian of public records, in a format that is compatible with the Information Technology systems of the Customer.

The Customer maintains its records in electronic form in accordance with the State of Florida records retention schedules. As a result, the paper original version of this document (to the extent it exists) will be scanned and stored electronically as the authoritative record copy as part of the Customer's record management process. Once that occurs, the paper original version of this document will be destroyed.

14. CONTRACT MADE IN FLORIDA

These Supplemental Terms have been made in and shall be construed in accordance with the laws of the State of Florida. All duties, obligations and liabilities of Customer and Motorola related to these Supplemental Terms are expressly set forth herein and these Supplemental Terms can only be amended in writing and agreed to by both Parties.

15. SUBORDINATION OF CONTRACT

It is mutually understood and agreed that these Supplemental Terms will be subordinate to the provisions of any existing or future agreement between Customer and the United States of America, its Boards, Agencies, Commissions, and others, relative to the operation or maintenance of the Airport, the execution of which has been or may be required as a condition precedent to the expenditure of federal funds for the development of the Airport, and these Supplemental Terms will be subordinate to the license or permit of entry which may be granted by the Secretary of Defense.

16. SUBORDINATION TO TRUST AGREEMENT

These Supplemental Terms and all rights of Motorola hereunder are expressly subject and subordinate to the terms, covenants, conditions and provisions of any Trust Agreements or other debt instruments executed by Customer to secure bonds issued by, or other obligations of, Customer. The obligations of Motorola hereunder may be pledged, transferred, hypothecated, or assigned at any time by Customer to secure such obligations. Conflicts between the terms of these Supplemental Terms and the provisions, covenants and requirements of the debt instruments mentioned above will be resolved in favor of the provisions, covenants and requirements of such debt instruments.

17. APPLICABLE LAW AND VENUE

These Supplemental Terms will be construed in accordance with the laws of the State of Florida. Venue for any action brought pursuant to these Supplemental Terms will be in Hillsborough County, Florida, or in the Tampa Division of the U.S. District Court for the Middle District of Florida.

Motorola hereby waives any claim against the Customer and the indemnified parties for loss of anticipated profits caused by any suit or proceedings directly or indirectly attacking the validity of these Supplemental Terms or any part hereof, or by any judgment or award in any suit or proceeding declaring these Supplemental Terms null, void, or voidable, or delaying the same, or any part hereof, from being carried out.

18. ANTI-HUMAN TRAFFICKING LAWS

Motorola is required to complete Exhibit E, Affidavit of Compliance with Anti-Human Trafficking Laws, at the time these Supplemental Terms are executed and to complete a new Exhibit E for each renewal option period, if any.

These Supplemental Terms will be terminated in accordance with Florida Statute Section 787.06 (13) if it is found that Motorola submitted a false Affidavit of Compliance with Anti-Human Trafficking Laws as provided in Florida Statute Section 787.06 (13).

19. RIGHT TO AMEND

In the event that the United States Government including but not limited to the FAA and TSA, or its successors, Florida Department of Transportation, or its successors, or any other governmental agency requires modifications or changes to these Supplemental Terms as a condition precedent to the granting of funds for the improvement of the Airport, the parties will look to reflect such changes in a change order to reflect such amendments, modifications, revisions, supplements, or deletions of any of the terms, conditions, or requirements of these Supplemental Terms as may be reasonably required to obtain such funds; provided, however, that in no event will Motorola be required, pursuant to this paragraph, to agree to an increase in the charges provided for hereunder.

20. WAIVERS - NOT USED

21. TENANCY

The undersigned representative of Motorola hereby warrants and certifies to Customer that Motorola is an organization in good standing in its state of registration, that it is authorized to do business in the State of Florida, and that the undersigned officer is authorized and empowered to bind the organization to the terms of these Supplemental Terms by his or her signature thereto.

22. AMERICANS WITH DISABILITIES ACT

To the extent applicable or as required by law, Motorola will comply with the applicable requirements of the Americans with Disabilities Act; the Florida Americans with Disabilities Accessibility Implementation Act; Florida Building Code, Florida Accessibility Code for Building Construction; and any similar or successor laws, ordinances, rules, standards, codes, guidelines, and regulations and will cooperate with Customer concerning the same subject matter.

23. E-VERIFY REQUIREMENT

In accordance with the State of Florida, Office of the Governor, Executive Order Number 11-116 (Verification of Employment Status) and Fla. Stat. Section 448.095 Motorola, and any subcontractor thereof, is obligated to register with and use the Department of Homeland Security's E-Verify system to verify the work authorization status of all new employees of Motorola or subcontractor. If Motorola enters into a contract with a subcontractor, Motorola must require the subcontractor to provide an affidavit stating that the subcontractor uses the E-Verify system and does not employ, contract with, or subcontract with an unauthorized alien.

24. AGENT FOR SERVICE OF PROCESS

It is expressly agreed and understood that if Motorola is not a resident of the State of Florida, or is an association or partnership without a member or partner resident of said State, or is a foreign corporation, then in any such event Motorola does designate the Secretary of State, State of Florida, as its agent for the purpose of service of process in any court action between it and Customer arising out of or based upon these Supplemental Terms, and the service will be made as provided by the laws of the State of Florida, for service upon a non-resident. It is further expressly agreed, covenanted, and stipulated that if for any reason service of such process is not possible, and Motorola does not have a duly noted resident agent for service of process, as an alternative method of service of process, Motorola may be personally served with such process out of this State, by the certified return receipt mailing of such complaint and process or other documents to Motorola at the address set out in these Supplemental Terms, or in the event of a foreign address delivery by Federal Express, and that such service will constitute valid service upon Motorola as of the date of mailing and Motorola will have thirty (30) days from date of mailing to respond thereto. It is further expressly understood that Motorola hereby agrees to the process so served, submits to the jurisdiction of the State or Federal courts located in Hillsborough County, Florida, and waives any and all obligation and protests thereto, any laws to the contrary notwithstanding.

25. PUBLIC ENTITY CRIME

Motorola attests compliance with Florida Statute Section 287.133, concerning Public Entity Crimes.

26. ORGANIZATION AND AUTHORITY TO ENTER INTO CONTRACT

The undersigned representative of Motorola hereby warrants and certifies to Customer that Motorola is an organization in good standing in its state of registration, that it is authorized to do business in the State of Florida, and that the undersigned officer is authorized and empowered to bind the organization to the terms of these Supplemental Terms by his or her signature thereto and neither Motorola, its officers or any holders of more than five percent (5%) of the voting stock of Motorola have been found in violation of Florida Statute Section 287.133, concerning Criminal Activity on contracts with Public Entities.

27. COMPLETE CONTRACT

These Supplemental Terms represent the complete understanding between the Parties, and any prior contracts, agreements, or representations, whether written or verbal, are hereby superseded. These Supplemental Terms may subsequently be amended only by written instrument signed by the Parties hereto unless provided otherwise within the terms and conditions of these Supplemental Terms.

[Remainder of Page is Intentionally Left Blank]

IN WITNESS WHEREOF, the parties hereto have set their hands on this 7th day of August, 2025.

HILLSBOROUGH COUNTY AVIATION AUTHORITY

ATTEST:

Jane Castor, Secretary

BY:

Arthur F. Diehl III, Chairman

Address: PO Box 22287
Tampa, FL 33622

Address: PO Box 22287
Tampa, FL 33622

LEGAL FORM APPROVED:

WITNESS:

Signature

BY:

David Scott Knight, Assistant General Counsel

Printed Name

HILLSBOROUGH COUNTY AVIATION AUTHORITY

STATE OF FLORIDA

COUNTY OF HILLSBOROUGH

The foregoing instrument was acknowledged before me by means of ☐ physical presence or ☐ online authorization, this ____ day of August, 2025, by Arthur F. Diehl III, in the capacity of Chairman, and by Jane Castor in the capacity of Secretary, for Hillsborough County Aviation Authority, a public body corporate under the laws of the State of Florida, on its behalf.

Stamp or Seal of Notary

Signature of Notary

Print, Type, or Stamp Commissioned Name of Notary

Personally Known OR Produced Identification

Type of Identification Produced

MOTOROLA SOLUTIONS, INC.

Signed in the Presence of:

BY:

Signature

Witness

Title

Printed Name

Printed Name

Witness

Printed Address

Printed Name

City/State/Zip

MOTOROLA SOLUTIONS, INC.

STATE OF

COUNTY OF

The foregoing instrument was acknowledged before me this _____ day of _____, 2025, by

_____ in the capacity of _____,
(Individual's Name) (Individual's Title)

at _____, a corporation, on its behalf _____
(Company Name) (He is / She is)

_____ known to me and has produced _____
(Personally / Not Personally) (Form of Identification)

Stamp or Seal of Notary

Signature of Notary

Printed Name

Date Notary Commission Expires (if not on stamp or seal)

Motorola Solutions, Inc.
500 W Monroe Street, Ste 4400
Chicago, IL 60661-3781
USA



01/15/2025

Damaris Torres Cordova
Tampa International Airport Police Department
SkyCenterOne
5411 Skycenter Dr. Suite 400
Tampa, FL 33607

RE: New VESTA 9-1-1 Remote Site

Dear Damaris,

Motorola Solutions, Inc. (Motorola Solutions) appreciates the opportunity to provide Tampa International Airport PD with quality equipment and services. Motorola Solutions' project team has taken great care to propose a solution to address your needs and provide exceptional value.

Motorola Solutions is proposing VESTA® 9-1-1, our premiere on-premise Next Generation (NG9-1-1) call handling system, the crucial first step to integrated, multimedia communications. VESTA 9-1-1 unifies your emergency call handling operations and strengthens the service to your community through National Emergency Number Association (NENA) i3-based call processing, Text-to-911, first-class contact management and dialing control. Optional cloud services enhance situational intelligence through real-time text transcription, location intelligence on one map, public photo and video submissions, and access to supplementary life-saving data.

The products and services shall be provided under the terms and conditions of the HGAC Contract (TX)-RA0521 and its applicable Motorola Solutions Customer Agreement (MCA) included in this proposal. Pricing will remain valid for 90 days from the date of this proposal.

Any questions regarding this proposal can be directed to Dan Bornstein, Sr. Account Manager at (951) 401-1744 or Dan.Bornstein@motorolasolutions.com. I look forward to exploring together how Motorola can help Tampa International Airport PD build an optimal public safety suite to serve your community.

Our goal is to provide Tampa International Airport PD with the best products and services available in the communications industry. We thank you for the opportunity to present our proposed solution, and we hope to strengthen our relationship by implementing this project.

Sincerely,

A handwritten signature in black ink, appearing to read 'Aaron Bravo', written over a light blue horizontal line.

Aaron Bravo
Area Sales Manager
Motorola Solutions Inc.



Proposal

Tampa International Airport PD

VESTA 9-1-1 Call Handling

New Remote Site

January 15, 2025

The design, technical, and price information furnished with this proposal is proprietary information of Motorola Solutions, Inc. (Motorola). Such information is submitted with the restriction that it is to be used only for the evaluation of the proposal, and is not to be disclosed publicly or in any manner to anyone other than those required to evaluate the proposal, without the express written permission of Motorola Solutions, Inc.

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Section 1

Introduction

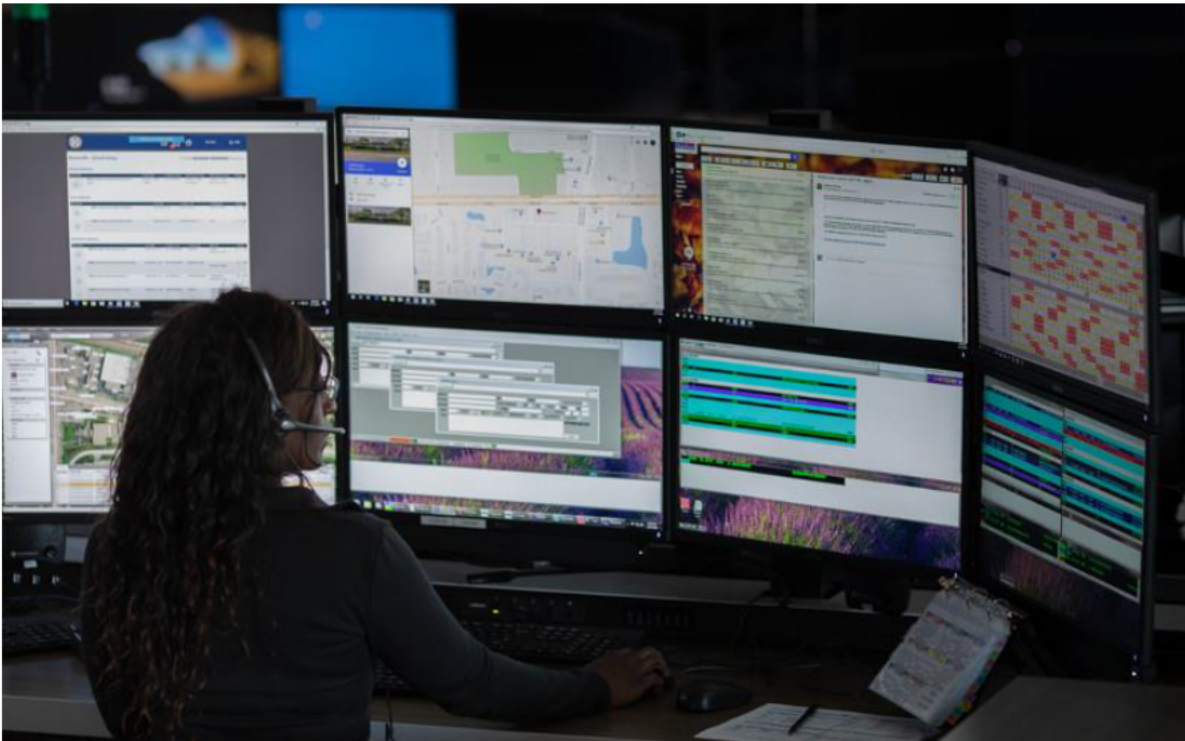
Motorola Solutions is proud to present this firm proposal for the VESTA® 9-1-1 call handling solution in response to Tampa International Airport PD request.

Motorola Solutions redesigned its industry leading 9-1-1 call handling platform from the ground up to specifically accommodate future emergency call handling formats. Our VESTA 9-1-1 solution is that Next Generation 9-1-1 (NG9-1-1) platform. Already selected by over 2500 agencies, the VESTA solution was designed to handle IP communications including Wireline, Wireless, VoIP, TDD/ TTY, SMS/Text. It also has evolved to accept additional technologies like MMS and video, while maintaining our reputation for reliability and ease of use.

Today, the VESTA 9-1-1 solution is the industry standard comprehensive NG9-1-1 solution. It offers PSAP's increased product features, operational efficiencies, and reliability along with stable, centralized call handling for individual or multiple PSAP locations.

Motorola Solutions offers a trusted, comprehensive suite of cybersecurity solutions to cost-effectively reduce risk and allow customers to focus on their mission instead of security. As cyber attacks become more frequent and sophisticated, and mission-critical communications systems become interconnected to other IP-based systems, prevention and proactive risk management are critical. In addition, finding and retaining qualified cybersecurity professionals is more challenging than ever. As a result, Public Safety Answering Points (PSAPs) must consider next-generation cybersecurity solutions to better detect and defend against advanced threats. Having security elements like antivirus, firewalls or unmonitored intrusion detection systems inspecting traffic is no longer enough. A cyber attack can not only bring your system down — it can also cost you millions of dollars in remediation, along with lost trust and damage to your reputation. Managed Detection and Response and Endpoint Detection and Response are all part of the managed security services options we have purpose built for VESTA 9-1-1 direct customers.

The VESTA 9-1-1 solutions are designed to meet growing community needs and emerging 9-1-1 technology. Tampa International Airport PD is assured the solutions proposed herein will comply and meet both the E9-1-1 requirements of today and the NG9-1-1 requirements of tomorrow. By selecting Motorola Solutions, Tampa International Airport PD can be confident they are partnering with the leading provider of Public Safety 9-1-1 solutions and selecting the highest possible level of service to the visitors, citizens, and public safety professionals of their region.



1.1 Key System Capabilities and Advantages

The VESTA solution provides many significant advantages. Listed below are highlights of a few of the many unique standout capabilities of the VESTA 9-1-1 solution.

- **Operating Systems** – Microsoft Windows 10 professional (64-bit), CentOS 7.9 (MDS), CentOS 6.5 (ASN), CentOS 7.2 (CFS), Windows Server 2019 R2 and VMware Hypervisor ESxi 6.5 Update 3.
- **Database** – The VESTA Analytics MIS uses Microsoft SQL Server Analysis Services (SSAS) – A database structure has been implemented that enables more efficient reporting and scalability for adding additional capabilities in the future as required.
- **Telecommunications** – Motorola Solutions provides as a standard component, an industry-leading soft-switch packaged with Media Gateway's from AudioCodes, which provides traditional telecom interfaces to the PSTN and Legacy CAMA interfaces as well as general administrative capabilities. The ESInet Interface Module (EIM) interface also provides emerging i3 Next Generation connectivity. The system is highly configurable to support 9-1-1, emergency, non-emergency and administrative telephony needs.
- **Call Handling Functions** – The VESTA 9-1-1 solution call handling functions are very robust and include, multiple party conferencing, single button transfers, extensive dial directory, ALI displayed on the screen layout and/or IP telephone (if equipped), silent monitoring, barge-in, abandoned call management, pocket dialing call prevention, queue activity display and much more.
- **Sound Arbitration Module** – Traditional headset and handset interfaces are provided via the Sound Arbitration Module (SAM) unit. The SAM unit is comprised of the module itself, a

headset/handset unit, an external speaker for system audio, and up to three jackboxes (console user, supervisor, and trainer). This provides all necessary analog interconnections for managing Call Taker/Dispatcher handsets/headsets, radio system integration and digital logging recorder outputs.

- **Call Recording** – The VESTA 9-1-1 solution provides a short term recording capability for emergency, administrative and radio calls. The system records and stores all 9-1-1 calls for IRR purposes at each workstation. All call recordings are made available for playback from the console layout screen.
- **Architecture** - The system's components (such as servers and consoles) can operate on a Wide Area Network (WAN) and can support various deployment architectures, such as multi-site centralized, dual-site distributed, single-site centralized, and multi-site distributed. The system is deployed in a redundant configuration thus providing a High Availability (HA) architecture for centralization and integration of server applications. Firewalls are used on the system to terminate VPNs and to allow remote access to the site(s). Also, SMS and EIM interfaces are supported via Firewalls. In all deployments, a ruggedized laptop (CommandPOST) can provide remote emergency call handling functions outside an emergency call center.
- **COTS Design** – Motorola Solutions is committed to utilizing off-the-shelf, yet highly configurable hardware solutions that eliminate costly implementations and excessive maintenance costs. VESTA 9-1-1 standardizes with Cisco networking switches, HP workstation computer hardware, HP HA Servers, AudioCodes Gateways and Mitel Enhanced IP telephones.
- **Implementation** – Single and/or hosted solution deployments are available. The system may be installed and serviced by Motorola Solutions. Customer agencies may also be trained to maintain the system if desired.
- **Ease of Use** – The VESTA 9-1-1 system offers the most intuitive, flexible and easy-to-use graphical interface available in the Public Safety industry today. Thus, providing significant time and cost savings in training new personnel.
- **Support** – Motorola Solutions provide quality, around-the-clock customer service with remote monitoring, patch management, anti-virus and disaster recovery options. At any time, day or night, a member of our highly skilled service team is available to assist customers with any questions or concerns.

1.2 Enhancements VESTA 9-1-1 Brings to the PSAP

Our systems refine and enhance workflow, while easing many of the issues commonly found in today's PSAPs and dispatch centers. The following address the issues core to the VESTA 9-1-1 platform:

- **Customization** – At the heart of this unified geospatial multimedia platform is a configurable desktop User Interface (UI) that gives Call Takers a richer, more intuitive user experience. The UI hosts multiple layouts and workflows to manage voice calls and integrated Text-to-9-1-1 messages.
- **Vesta911 Data Assist** - VESTA 9-1-1 Data Assist provide new data capabilities for the telecommunicator to connect with the 9-1-1 caller and individuals, providing a more informed and coordinated response. VESTA 9-1-1 Data Assist combined trusted technology of VESTA® 9-1-1 and innovative capabilities from Rave Mobile Safety, a Motorola company. The new tool will include the following: Smart911 Profiles, Outbound Test, and Facility Data

- **Full Voice and Text-to-9-1-1 Call Detail** – A Queue Display on the UI shows voice and Text-to-9-1-1 queues and their related data. This includes the number of agents logged in, their status, and the number of calls in queue and average wait times. Thresholds can be set, with visual and audible alerts configured at three levels (High, Medium, and Low).
- **Cost-Effective Scalability** – The VESTA 9-1-1 solution serves PSAPs with 2 to 250 Call Takers, delivering cost-effective scalability as needs change. Its flexible, open architecture sustains single-site installations and geo-diverse, multi-site and multi-agency deployments.
- **Enhances PSAP Productivity** – The Pocket Dial Filter reduces Call Taker's workloads by filtering out "pocket dial" calls made by wireless callers. This allows Call Takers to focus on handling true emergency calls.
- **Workflow** – PSAP supervisors quickly adapt to changing operational requirements by configuring applications, information and workflows for each Call Taker role assignment. Between this centralized administration and the ability to partition resources and users into agencies, 9-1-1 budget owners also have leverage for investment consolidation.
- **Internet Protocol for Robust Functionality** – The VESTA 9-1-1 solution's purpose-built Internet Protocol (IP) soft switch delivers uninterrupted SIP telephony. This includes IP voice support on i3 Emergency Services IP networks (ESInets), using Request for Assistance Interface (RFAI) protocol. It also supplies advanced telephony functions like Automatic Call Distribution (ACD) and dynamic conferencing.
- **Reliability** – High availability; no single point of failure with robust server connectivity recovery and accurate server connectivity status reporting. Optional geo-redundant host deployment. Redundant connections at remotes, plus support for dual networks at the workstation(s). Optional Local Survivability functionality that gives remote sites the ability to continue to take calls when connection to the host(s) sites is lost.
- **Long Term Investment** – Open, distributed IP architecture. Native ESInet connectivity. Standards compliant (NENA i3). Forward migration path to NG9-1-1 with this integrated, geospatial multimedia platform.

VESTA 9-1-1 is an integral part of Motorola Solutions' end-to-end Public Safety Software Enterprise driving the integration of a complete Command Center suite. From answering thousands of emergency calls and text messages to processing video, disparate evidence and records, Motorola Solutions is helping agencies transform into intelligence-driven command centers, enabling them to make more informed decisions resulting in better outcomes. Learn more about [Motorola Solutions'](#) wide-ranging product portfolio.



Section 2

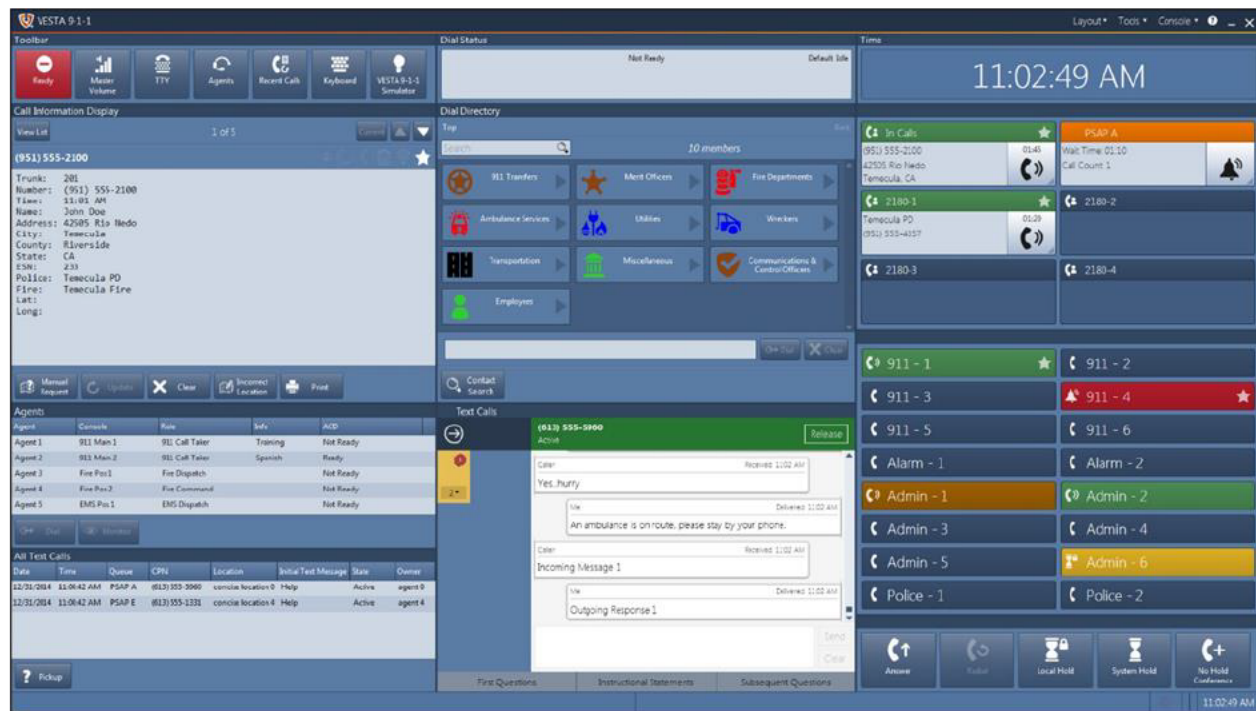
Solution Description

2.1 VESTA 9-1-1 Call Handling

The VESTA 9-1-1 Call Taking solution is a Next Generation 9-1-1, National Emergency Number Association (NENA), i3-based call processing system for advanced call centers seeking scalability and flexibility in their call handling, along with maximum system availability. Our state-of-the-art solution is modernizing the integration of Next Generation 9-1-1 (NG9-1-1) call handling, short message service (SMS), geographic information system (GIS) and the management information systems (MIS).

The VESTA 9-1-1 solution is built on a VoIP - IETF SIP architecture and is ready for NG9-1-1 deployment while supporting legacy E9-1-1 technologies as well. The call handling software application manages the receipt of emergency (and administrative) calls and seamlessly distributes them to Call Takers for disposition via the best user friendly GUI interface in the public safety industry.

Built for both today and tomorrow, the VESTA 9-1-1 solution offers a cost-effective i3-based solution today that will protect municipal investments as NENA develops and launches new standards for the NG9-1-1 Public Safety Answering Points (PSAP). These standards include higher interoperability between networks, PSAP applications and the call processing platform, resulting in significant improvements in efficiency and emergency response of all agencies involved. Motorola Solutions as an industry leader, is actively involved in NENA ICE to develop and understand these standards; and to ensure our products evolve as the Next Generation paradigm takes shape.



Fully Configurable VESTA 9-1-1 Solution

2.2 Summary of Offer

The proposal includes a comprehensive NG9-1-1 Call Handling solution for one PSAP location.

The configuration proposed is based on information provided by Tampa International Airport PD during a review of system requirements. Any changes in the proposed system or equipment will require a change order, which may incur additional costs.

Tampa International Airport Backup PSAP – Remote

- 2 Call Taker positions with a single 24-inch LED monitor, VESTA 9-1-1 Advanced Operations license

At each position:

- 24-key Genovation keypad
- Sound Arbitration Unit (SAM) with Speaker Kit
- Handset and Cord
- VESTA® Map Local per seat license
- VESTA® 9-1-1 IRR per seat license
- VESTA® Analytics Standard per seat license
- VESTA® Map Local per seat license
- VESTA® SMS
- VESTA 9-1-1 Enhanced Data Window for RapidSOS
- VESTA® 9-1-1 Multi-Queue Display

Solution Description



Use or disclosure of this proposal is subject to the restrictions on the cover page.
Motorola Solutions

- Automated Abandoned Callback
- Network Equipment
- ALI/CAD Output
- Rack & Peripheral Equipment
- Monitoring & Response (M&R): Workstations & IP Devices
- Patch Management
- Anti-Virus
- Managed Detection & Response PLUS - Console Service (Optional)

Customer Provided

- Backroom UPS/Building UPS
- ALI Modems (If applicable)
- KVM's (If applicable)
- Call Taker Headsets
- CDR/Administrative Printer
- Customer is responsible for TCC services and network charges

System-wide

- Tampa International Airport PD-wide data collection and reporting services on all 9-1-1 transactions
- System and component level monitoring, alarming, diagnostics and reporting services
- Basic GIS management services to support the VESTA Map implementation
- All-inclusive software support, updates, and upgrades for the contract term
- 24/7/365 help desk, trouble ticketing and customer support services
- Installation, testing, training, maintenance and on-site support services by Motorola Solutions
- Project management services for the planning, design, testing, installation and operation of systems for contract term

Section 3

Product Description

The product description gives an overview of the features and benefits of VESTA 9-1-1. Some of these features are optional. Please refer to the Summary of Offer section listing features and functions that are included in this bid. Contact your sales professional if you have any questions.

3.1 VESTA® 9-1-1

The VESTA 9-1-1 call handling solution is a mission-critical call management and response solution that is a NENA compliant, IETF standards-based, IP-centric implementation. In essence, the VESTA 9-1-1 solution:

- Is a 9-1-1 ANI/ALI controller providing voice management and data (ALI) retrieval
- Supports all of the standard telephony interfaces to simplify integration into existing telephony networks.
- Engineered to ensure that there is essentially no single point of failure, i.e. most of the hardware is duplicated within the system to ensure redundancy.

Below is a description of the **minimum** hardware components for a VESTA 9-1-1 system being shipped are as follows:

- Servers running Media Distribution Services (MDS)
- Servers running Data Distribution Services (DDS)
- FXS (Foreign eXchange Subscriber) gateways
- FXO (Foreign eXchange Office) gateways
- Managed Ethernet switches
- Firewall security appliance with VPN capability
- VESTA 9-1-1 workstations to manage and process incoming mission critical calls
- Supported interfaces include:
 - Analog 9-1-1 CAMA (wireline and wireless) trunks used only for incoming emergency calls
 - Administrative lines – Centrex, CLID, POTS
 - Feature Group D (FGD)
 - Ring-down lines: wet (battery provided by CO) and dry (battery seen by the CO)
 - Digital interfaces: T1 and PRI
 - Automatic Location Identification (ALI) to identify caller information
 - CAD interface
 - VoIP 9-1-1 interfaces using NENA I3 or Intrado RFAI protocol

Specific features may or may not be available based on the options, call flow configurations and command assignments at the VESTA 9-1-1 workstations. Additionally, some features listed above

represent integration with other third party products that may not form part of the solution; these are denoted for reference purposes.

3.1.1 Servers

Media Distribution Services (MDS)

The VESTA 9-1-1 MDS are the software-based call-processing component of the VESTA 9-1-1 solution. The software extends telephony features and functions to packet telephony network devices such as VESTA 9-1-1 workstations and IP phones.

MDS servers provide the following feature/functionality:

- Support for 9-1-1 and Admin queues
- ACD schemes (Longest idle, Ring all, Circular and Linear)
- Conferencing, transfer, and call overflow capabilities
- Administrative phone features and services
- Auto attendant features
- Voice mail

MDS servers are always implemented in pairs and operate in an Active/Standby mode.

Data Distribution Services (DDS)

The VESTA 9-1-1 DDS provides advanced 9-1-1 call data handling and system monitoring services.

DDS servers provide the following feature/functionality:

- Retrieve and extract ALI from ALI databases, perform ALI rebids
- Interfaces to CAD (Computer Aided Dispatch) systems
- Manages the transfer of call details to remote agencies
- System activity events and logs for tracking, alarming and historical reporting
- Management of overall system resources
- A client applications software distribution mechanism for VESTA 9-1-1 workstations, VESTA™ Analytics MIS solution, and Activity View management application
- Real-time CDR (Call Detail Record) printing

DDS servers are always implemented in pairs and operate in an Active/Standby mode.

Advanced Services Node (ASN)

The Advanced Services Nodes (ASNs) are equipped to extend the functionality of the VESTA 9-1-1 system. These are deployed virtual machines, which may be hosted on the System Hypervisor servers or on a separate pair of Hypervisor servers.

The ASNs provide the following functionality:

- Support direct-connect capability for delivery of SMS/text calls utilizing MSRP protocol.
- Provide additional tools for training purposes. This includes simulators for:

- Generating SMS/text calls
- Generating simulated voice calls
- Provide additional tools for diagnostic and configuration of the ASN.

ASNs are always implemented in pairs and operate in an Active/Active mode.

Virtualized Servers

The MDS, DDS and other peripheral servers may be implemented as virtual machines (VM's) on one or more physical servers. This approach reduces the amount of back-room equipment, lowers power consumption and reduces thermal loading in the equipment room. VM's also provide greater flexibility for future software upgrades, since the operating system and client software are now independent of the server hardware. Virtual servers are normally equipped with:

- Six-core Xenon CPU's (minimum)
- 12 GB of RAM (minimum)
- Multiple disk drives in a minimum RAID 5 configuration
- Multiple 10/100/1000 NIC's
- Dual power supplies



Virtualized Server

3.1.2 Gateways

The VESTA 9-1-1 solution supports various gateways to interface to traditional (non-IP) telephone systems. Gateways convert non-VoIP circuits to standard, SIP-based VoIP.

Foreign Exchange Subscriber (FXS)

FXS gateways support the following interfaces:

- 2-wire CAMA 9-1-1 trunks
- "Dry" ring-down circuits
- Analog stations
- FAX machines/modems
- Web-based Graphical User Interface (GUI) for configuration

Foreign Exchange Office (FXO)

FXO gateways provide the following functionality and interfaces:

- Loop-start CO lines
- Ground-start CO lines (M1K FXO GS modules only)
- “Wet” ring-down circuits
- Direct Inward Dialing (DID) circuits to specific endpoints (phone sets)
- Web-based GUI for configuration

Mediant 1000 (M1K)

Mediant 1000 gateway chassis provides six expansion slots which can be equipped with any combination of FXO, FXS and/or T1/PRI interface modules. The Mediant 1000 chassis is also equipped with redundant power supplies and dual network interfaces (NICs).

The following features and circuit types are supported on these gateways:

- Interface to 2-wire analog CAMA 9-1-1 trunks
- Interface to 2-wire loop start administrative lines
- Interface to 2-wire ground-start administrative lines (requires GS FXO module)
- Interface to either dry or wet ring-down lines
- Interface to standard T1/E1 circuits*
- Interface to standard ISDN-PRI circuits*
- Web-based GUI for configuration and management

*A maximum of four digital circuits may be equipped per M1K chassis (pre R6.0) or up to six (R6.x and later, with firmware upgrade).

Mediant 800C gateways

The AudioCodes Mediant 800C enterprise session border controller (E-SBC) and media gateway supports up to 124 voice channels in a 1U platform and provides connectivity between TDM and VoIP networks. It provides the Border Control Function (BCF) for security and cybersecurity purposes between the ESInet/NGCS and agency networks.

The Mediant 800C also connects IP-PBXs to any SIP trunking service provider, scaling to 400 concurrent sessions. It can connect any SIP to SIP environment, legacy TDM-based PBX systems to IP networks, and IP-PBXs to the PSTN.

3.1.3 Remote CAD Port Servers

In virtualized and/or geo-diverse hosts and/or remote PSAPs, RS232 Port Servers RS- 232-to-IP devices are deployed to extend serial CAD ports to the remote location.

These devices provide the following features:

- Four RS-232 ports per unit
- Each unit may communicate with multiple DDS servers
- Web-based GUI for configuration

For each PSAP equipped with a CAD interface, one set of the following will also be provided to allow for CAD port redundancy:

- Blackbox TL601A-R2 port arbitrator
- Blackbox TL159A-R4 8-port data sharing unit

3.1.4 Networking

The VESTA 9-1-1 system requires specific network capabilities in order to operate correctly.

Depending upon the price/performance desired by the customer, different managed network switches in 24- or 48-port configurations may be quoted. These are typically from either HP or Cisco. Network switches may be either standard or Power over Ethernet (PoE) versions, depending on the configuration required.

3.1.5 Printing

The VESTA 9-1-1 system may be equipped with a variety of printers, depending upon the specific customer requirements. Printers may be either locally connected (to a workstation or server) or connected to the VESTA 9-1-1 LAN utilizing either an internal or external network interface.

3.1.6 Workstations

The workstation uses a mini PC providing users with full functionality and power in a space saving design. The clean and compact design allows for flexible deployment options and is small enough to be mounted to the back of a monitor. Dual monitors are supported.



Mini 800 PC for VESTA 9-1-1 Clients

Genovation Keypad

The versatile, 24-key programmable keypad can be labeled to fit specific agency needs. The non-volatile, programmable memory allows the keypad to connect to any USB port without installing resident software. The keypad is easy to program using the Windows compatible software provided. Assembled with high quality key switches, the keys are durable, yet light and easy to press.



Genovation 24-Keypad

3.1.7 VESTA 9-1-1 Call Taking Position

The VESTA 9-1-1 call taking position provides a GUI to allow Call Takers to quickly process emergency and non-emergency calls. Depending upon the specific customer requirements, VESTA 9-1-1 call taking positions may be implemented in a variety of ways:

- Using standard tower or small form factor (SFF) workstations
- With one or more widescreen monitors. Workstations support up to two monitors natively using Display Port outputs. Adapters are optionally available to support other display types (VGA, HDMI, DVI, etc.).
- With optional Integrated Instant Recall Recorder (IRR) software. IRR software can be deployed as either single-channel (telephone only) or dual-channel (telephone and radio select audio) modes.
- With one or two Network Interface Cards (NICs). When deployed with two NICs, each NIC may operate independently (connected to two different networks) or be teamed for redundancy.
- With a SAM (Sound Arbitration Module) connected to two standard 310-plug headset jack boxes, a headset/handset unit and a SAM Speaker.
- With optional Genovation 24- or 48-key programmable keypads
- With optional widescreen touch screen monitor(s)

3.1.8 Automated Abandoned Callback

Automated Abandoned Callback (AAC) feature allows the VESTA 9-1-1 system to automatically call back serviceable abandoned 9-1-1 voice calls and verify if the caller needs assistance or not. If a caller responds that emergency service is still needed, the system will automatically queue the call for the next available call-taker. Otherwise, the call is marked as no further action required and released.

NOTE: This feature requires that Answer Supervision be enabled on all lines used to automatically return abandoned calls. The use of ISDN-PRI lines is recommended for this purpose, especially in larger, busy systems. Lines used for AAC will remain in use even after the call exits the AAC function if a caller responds that help is still needed. Sufficient lines will need to be configured for AAC use to ensure that there is no blocking during high traffic periods.

3.1.9 VESTA SMS

The VESTA SMS solution allows VESTA 9-1-1 systems to connect directly to Text Control Centers (TCCs) using standards-based MSRP protocol for delivery of text messages directly to VESTA console users. Some of the features of the VESTA SMS solution are:

- Standards based Text-to-9-1-1 solution
- Easy and flexible to operate
- Supports multiple text queues
- Text capability may be assigned to user roles
- Allows transfer of text calls within a single multi-PSAP system

3.2 Data Management

3.2.1 VESTA Analytics

VESTA® Analytics is Motorola Solutions next-generation management information system (MIS). The VESTA Analytics solution is a sophisticated emergency call center application for PSAP management and is optimized for regional administrators and PSAP supervisors.

VESTA Analytics provides a number of new capabilities not previously existing in 9-1-1 reporting solutions that play an important role in improving efficiencies in staffing, operations, and information management.

- Enhanced operational management — VESTA Analytics improves the ability to gather, organize, data-mine, and report near real-time information. VESTA Analytics incorporates an advanced data warehouse for improved performance for creating custom reports and searching for data.
- Personnel management — VESTA Analytics includes 9-1-1 specific key performance indicators (KPIs) that help assess the performance within the call center for more informed decision-making regarding staffing.
- Automated evidence organization — VESTA Analytics automatically associates related calls into the context of individual incidents. This approach simplifies the tasks involved with reconstructing, organizing, searching, and archiving historical incident information.

VESTA Analytics is built upon state-of-the-art technology, providing a foundation for future enhancements, and providing next-generation capabilities.

VESTA Analytics Standard provides the following features:

- Home page — VESTA Analytics Home page provides a simple calling party number (CPN) or date-time search, and one-click access to report apps. The following report apps are installed with VESTA Analytics as samples:
 - Last Month Call Count by Call Types per Trunk Line
 - Last Week Call Count by Day per Agent
 - Last Week Wait Time Range per Call Category
 - Previous 365 days Call Count by Month per Xfer Conf Target
- Event display — The Event List and Event Details panes display information that VESTA Analytics captures from integrated systems. Custom filters can be created to find events meeting specific conditions.
- Trigger filtering — Events meeting user-defined criteria can be highlighted as they enter the event list, indicating a possible problem event or trend.
- Scenario and event management — VESTA Analytics automatically associates related events gathered from integrated systems such as the call processing system. The Scenario Management system provides manual control over associations, and creates associations between complex scenarios.
- Microsoft SQL Server Analysis Services (SSAS) — A database structure has been implemented that enables more efficient reporting.

- Custom grouping and filtering — You can create custom groups and filters to generate advanced reports. VESTA Analytics also supports shift-based reporting.
- Automatic data purging — VESTA Analytics Standard, Hosted, and Enterprise automatically removes data after 5 years to reduce the size of the database. This ensures that sites always have access to a 5-year sliding window for running historical reports, comparing trends, and maintaining performance.
- Reports and report layouts — VESTA Analytics includes many new reports offered in three bundles: standard, advanced, and analytical. Reports include custom logos, user-selectable layouts, graphs, and a description of the content of the report. Reports can be created, saved with a user-defined name, and run with a single click. VESTA Analytics Product Brief – Standard 2
- Scheduled reports — You can create custom reports and store them for future generation or scheduled distribution. The Report Scheduler allows reports to be distributed by e-mail (requiring an e-mail server) or stored to a shared folder.
- Ad hoc reports — Custom reports can be created from scratch and saved to the report library using an advanced ad hoc engine, or using the analytical solution. Ad hoc reporting has been enhanced with user-friendly data views based on agent status, agent perspective, caller perspective, and trunk-line perspective. Note VESTA Analytics includes a powerful ad hoc reporting engine built on SQL Reporting Services. Because ad hoc reporting is specific to the needs of a site, does not provide technical support for customized ad hoc reports. If you want to use the ad hoc reporting engine, consider obtaining advanced training on SQL reporting services or work with a firm that has this expertise.
- Standardization of call properties — The classifications applied to calls have been simplified and streamlined for more consistency between call platforms. For example, the origination of the call (Call Origin) is classified as incoming, outgoing, or internal. These classifications can then be used to provide more complete information when filtering or grouping on reports.
- Perspective reporting — This feature allows for analysis of call handling data from different points of view. For example, a call analyzed from the caller perspective includes a ring time until the call was answered, whereas from the agent perspective, it only includes the ring time that occurs at the agent's position. If the agent is on a call, that ring time does not exist from the agent's perspective.
- Time parameters — Reports can be grouped by time-based parameters (by year, quarter, month, week, day, or hour). The requested data element is displayed based on the requested time period.
- Key performance indicators (KPIs) — VESTA Analytics includes 5 key performance indicators developed specifically for emergency call centers.
- SMS support — VESTA Analytics supports capturing and reporting on SMS sessions as a separate call type.
- Printing of configuration data — Configuration information for agents, consoles, lines, and so on can be printed from the App Manager.
- Centralized management of security — Groups, users, and permissions are automatically created when VESTA Analytics is installed. In addition, site administrators and technicians can manage user authorization from the App Manager Product Security page.
- Role-based logon — VESTA Analytics supports the ability to accept an agency (site) name and role from the computer telephony integration (CTI) system and assign activities to the agency

(site) and to the specific role (call taker, dispatcher, and so on). This information is then available for reporting and analysis.

- Browser-based application — VESTA Analytics does not need to be installed on remote workstations, thus eliminating possible disruptions to the call takers. It is Key features 3 a server-based application that is accessed from a browser on local or remote computers.
- VESTA Analytics Data Migration Utility (VADMU) — A utility that, after a system upgrade is completed, migrates other multiple sites' databases into the newly upgraded VESTA Analytics site database.
- VESTA Locate integration — Calls in the Event List can be selected and plotted on a VESTA Locate workstation.

Motorola Solutions also offers the following fee-based enhancements to VESTA Analytics:

- Advanced reporting — Advanced reports are next generation reports specifically developed for the 9-1-1 site. They are based on Analysis Services (a historical data warehouse, current to the last collection) and provide more complex information than standard reports.
- Dashboard reporting — This reporting module provides drill-down features, the ability to obtain data based on user-defined parameters, and the ability to create special meters, graphs, and tables. In addition, this module provides pre-defined views of configurable data for review.
- Enterprise and Hosted (multi-site) deployment — You can run reports for remote Enterprise and Hosted sites. Enterprise functionality is the ability for a single VESTA Analytics Enterprise server to collect call records from other VESTA Analytics servers and aggregate the data in a single database for enterprise-wide reporting. This functionality is similar to MagIC Data Repository (MDR) functionality, with the added ability to segment the data by site. Hosted functionality refers to the ability for multiple sites to share a common CTI system while controlling access to the data by site. In this way, users from one site cannot see data from another site. User authorization controls which users can see which site's data.
- Data Dictionary — provides a fee-based Data Dictionary to assist in understanding the database schema.

The reporting capabilities of the VESTA Analytics solution are highly robust, supplying several standard documents that provide facts on call counts, transfer averages, trunk and line utilization, etc., and can accommodate customization when needs are more specific. All reports can be scheduled and automatically distributed, or you may choose to create an ad hoc report. The VESTA Analytics MIS solution can automatically associate related events, which simplifies incident reconstruction, organization, searching and archiving.

VESTA Analytics Home Page with 4 to 8 Tabs

3.2.2 Call Detail Report (CDR) Interface

Depending upon the desired functionality in a VESTA 9-1-1 system, the optional Call Details Report Interface (CDR) port(s) may be implemented. CDR ports provide the following types of information to external devices:

- Call Detail Record. Shows a detailed listing of every action that has occurred (either automatically or by the call-taker) in the handling of the call.
- Optionally may include the ALI (Automatic Location Information) of the caller. This will typically be the last ALI received on the call.
- Optionally may include any TDD/TTY conversations that occurred as part of the call.
- Optionally may include call-taker log in/out and ready/not ready status changes.
- One or more ports may be implemented. To provide CDR port redundancy, one port must be equipped on each DDS server. Ports are typically run through a BlackBox TL158A-R2 unit, which serves as a data arbitrator if the receiving service cannot perform its own arbitration.

3.3 Geographic Information System (GIS)

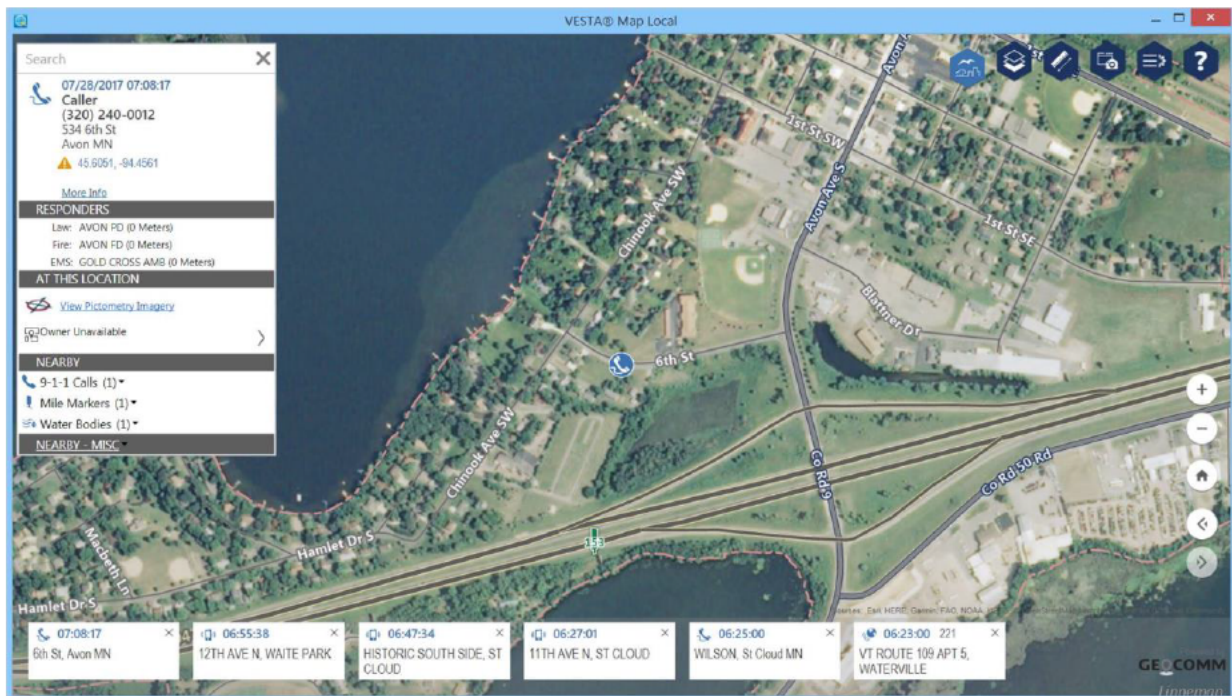
To meet the needs of PSAPs of varying sizes, Motorola Solutions can provide a suite of geographic information systems (GIS) display and update products. Each GIS display product supports the following capabilities:

- Display wireline addresses based upon street centerline or point data
- Accurately plot Phase I & II wireless calls, including showing the uncertainty (if provided)
- Accurately plot SMS/Text-to-9-1-1 calls based on the location information provided with the call
- Update the caller's location when ALI or location information rebids are performed on the VESTA 9-1-1 call taker console
- Integration with Pictometry and aerial imagery (optional)

3.3.1 VESTA Map Local

VESTA Map Local is a subset of VESTA Map that is run locally on the workstation, rather than being network dependent. This allows greater flexibility for use in smaller sites that may not have dedicated network resources to support the full VESTA Map product. VESTA Map Local provides all of the following features:

- Provides a detailed, easy-to-use interface for viewing and managing incidents on digital maps
- Displays call types (wireline, Phase I and II, VoIP and Telematics) on the map using unique icons for a comprehensive view
- Supports Internet delivery of online and 3rd party data such as ArcGIS online, Rapid SOS, etc.
- Streamlines Call Handling processes by displaying 9-1-1 call type and location information as layers versus disparate system views.



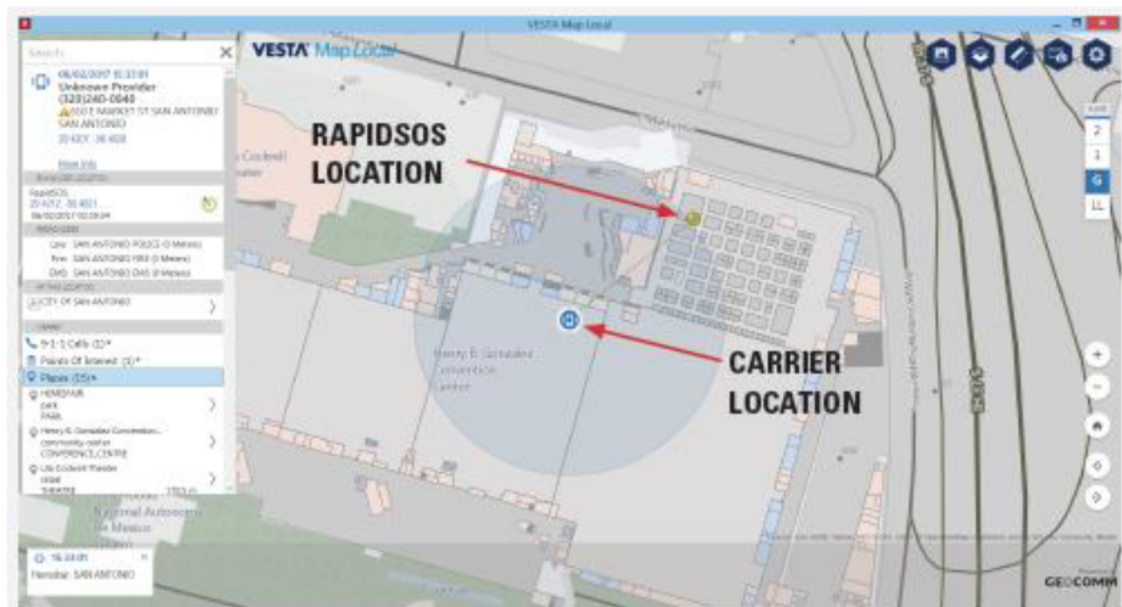
VESTA Map Local

RapidSOS Enhanced Location

To help the PSAP gain greater location accuracy, the RapidSOS NG911 Clearinghouse data is available from the VESTA Map Local solution.

The benefit of integrating with the RapidSOS NG911 Clearinghouse includes:

- **Security** – The location is stored securely in the NG911 Clearinghouse, an access-controlled NENA i3 – compliant Location Information Server (LIS) and the Additional Data Repository (ADR)
- **Speed of Delivery** – Upon delivery of a 9-1-1 call, VESTA automatically queries the NG911 Clearinghouse, providing location information at the same time Phase 1 location data arrives
- **Location Display** – RapidSOS supplemental location data is displayed alongside the ALI location (when available), not instead of the ALI location



RapidSOS Enhanced Location

3.4 Cybersecurity Services for VESTA 9-1-1 – Optional

Effective cybersecurity monitoring and response relies on a combination of advanced security platforms that can ingest and process large volumes of alerts, and experienced analysts to effectively identify and investigate threats.

Motorola Managed Detection and Response (MDR) services for VESTA® 9-1-1 provides 24/7 monitoring and the expert personnel needed for an effective threat detection solution. As a core feature of this service, our ActiveEyeSM (Managed Security Platform) continuously collects events from components throughout the VESTA® 9-1-1 system. ActiveEyeSM applies advanced filtering techniques to remove false positives so that cybersecurity analysts in the Motorola Network and Security

Operations Center (NSOC) can review and determine the scope and priority of the remaining alerts to investigate

Managed Detection and Response Plus

Our MDR Plus services include EDR capabilities, along with a combination of Log Collection and Analytics plus network threat detection to continuously monitor for signs of malicious traffic inside your system. From this, actionable tickets can be assigned, investigated and resolved.

3.4.1 Managed Detection and Response

3.4.1.1 ActiveEyeSM Security Management Platform

The ActiveEyeSM platform centralizes security operations and monitoring by collecting events from system elements using remote sensors. ActiveEyeSM will store and analyze this data, and supply it to both Motorola's NSOC and the customer

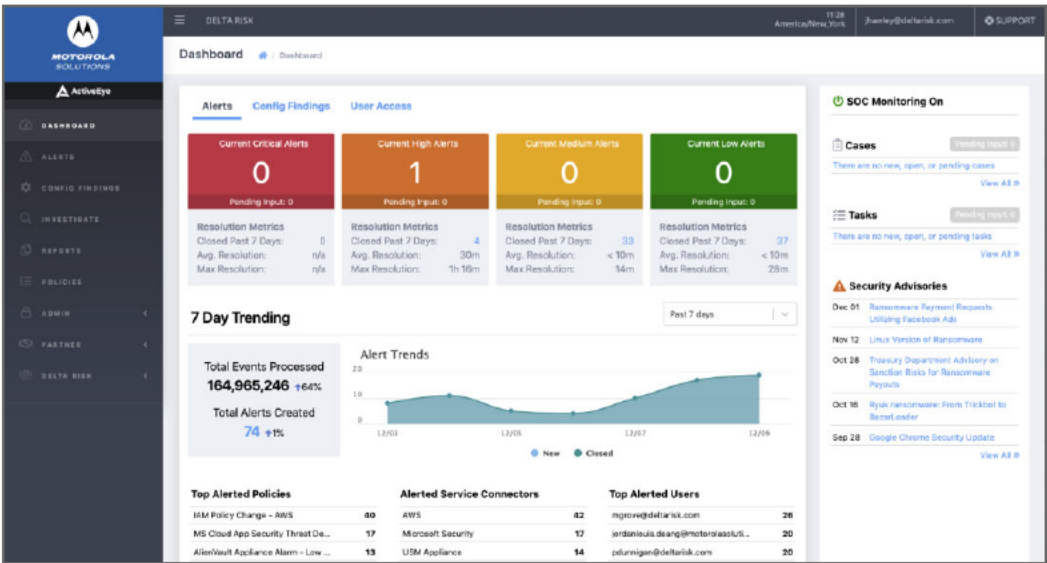


Figure 1-1: ActiveEyeSM Interface

ActiveEyeSM analytics speed response by focusing attention on the most critical cybersecurity events it detects in the VESTA® 9-1-1 system. By continuously monitoring endpoint activity and network traffic, ActiveEyeSM learns the normal patterns of system activity. This enables ActiveEyeSM to spot anomalies that may indicate a system breach or a threat, such as malware or ransomware.

ActiveEyeSM relies on two main sources of information and alerts to support network threat detection logs and an included Intrusion Detection System (IDS).

3.4.1.2 Endpoint Detection and Response (EDR)

Our Managed Detection and Response (MDR) services ensure customers get optimal benefit from next-gen EDR solutions to eliminate blind spots. Our NSOC continuously monitors endpoint activity within the customer's VESTA® 9-1-1 system and analyzes the data in real time to automatically identify

threats and alert customers to them. The EDR technology within ActiveEyeSM enables our security team to provide immediate remediation within the platform for many threats, such as malware and ransomware, to contain them quickly. If the customer prefers, they can initiate a response on their own

3.4.1.3 Log Collection / Analytics

Event logs from servers, workstations, switches, routers, and firewalls contain critical information for spotting potential threats. ActiveEyeSM reviews logs for abnormal events that could indicate someone is trying to compromise a system, as well as events that can indicate a system has already been compromised.

3.4.1.4 Network Intrusion Detection System

ActiveEyeSM includes an IDS that will monitor VESTA® 9-1-1 systems traffic for signs of abnormal activity, such as attempts to exfiltrate data from a system. The IDS analyzes traffic in real time at the packet and flow level, creating a model of normal traffic. This enables ActiveEyeSM to identify abnormal traffic and catch malicious activity that would evade defined traffic signatures.

Some attackers attempt to hide malicious activity like data exfiltration by building encrypted connections into a system. The ActiveEyeSM IDS can still detect this malicious traffic, further strengthening protection against data theft

3.4.1.5 Service Dependencies

It is mandatory that all VESTA Managed Detection and Response customers also subscribe to the Application Monitoring and Response service for VESTA 9-1-1. In the absence of an active Application Monitoring and Response service for VESTA 9-1-1, the VESTA Managed Detection and Response service cannot be delivered.

3.4.2 Network and Security Operations Center

Motorola Solutions' Network and Security Operations Center (NSOC) using specialized monitoring elements. The NSOC's expert cybersecurity analysts monitor for alerts 24x7x365. If an event that may represent a threat is detected, analysts will investigate and initiate an appropriate Customer engagement. Customer engagements may include, but are not limited to, requesting additional information from the Customer, continuing to monitor the event for further development, or informing the Customer to enact the Customer's documented Incident Response plan.

Section 4

Warranty Services

Motorola Solutions has over 90 years' experience supporting mission critical communications for public safety and public service agencies. Motorola's technical and service professionals use a structured approach to life cycle service delivery and provide comprehensive maintenance and support throughout the life of the system. The value of support is measured by system availability, which is optimized through the use of proactive processes, such as preventive maintenance, fault monitoring and active response management. System availability is a function of having in place a support plan delivered by highly skilled support professionals, backed by proven processes, tools, and continuous training.

4.1 The Service Delivery Team

4.1.1 Customer Support Manager

Your Motorola Solutions Customer Support Manager provides coordination of support resources to enhance the quality-of-service delivery and to ensure your satisfaction. The Customer Support Manager (CSM) is responsible to oversee the execution of the Warranty and Service Agreement and ensure that Motorola meets its response and restoration cycle time commitments. The CSM will supervise and manage the Motorola Authorized Servicer's functions.

Motorola has proven experience to deliver mission critical network support

- Extensive Experience—Motorola has over 90 years' experience supporting mission critical communications and the Public Safety community.
- Capacity to Respond—Motorola's network of Authorized Service Centers, repair depots, system support center and parts support enable Motorola to provide quick and effective service delivery.
- Flexibility and Scalability—Motorola's Support Plans are customized to meet individual Customer needs.
- Skills and Process—Motorola uses a well-established, structured, and disciplined approach to provide service delivery. Motorola's team of well-trained and committed people understands the communications technology business.

4.2 Warranty and Maintenance Services

4.2.1 VESTA 9-1-1 Operations Manager (ECH Service Management)

A VESTA 9-1-1 Operations Manager is assigned to provide the customer with a field-based single point of contact and manage the contracted maintenance and support services. The Operations Manager works with the on-site support personnel and is backed by Motorola's service and support organization. The Motorola support organization includes the Network Security Operations Center (NOC), Technical Support, and product management teams (as required). All work in concert with on-site support personnel to deliver services and maintain Service Level Agreements.

The Operations Manager will do the following:

- Create and maintain the Support Plan.
- Establish and refine policies and procedures to consistently maximize service performance.
- Proactively manage the life cycle of the service and supply information regarding upgrades and updates.
- Engage the appropriate resources, teams, and individuals to troubleshoot and resolve complex service issues.
- Serve as the escalation point of contact when standard troubleshooting efforts are unsuccessful.
- Serve as the liaison to Motorola's support organization for escalated incidents.
- Provide timely and frequent informational updates about progress towards resolving incidents.
- Maintain the service and performance quality of the system.
- Monitor Motorola's contractual support and provide reviews and analyses of the support performance.
- Manage the Change Management process during the Service operation

4.2.2 Network Security and Operation Center (NSOC)

Designed exclusively for Public Safety communications, the NSOC includes state-of-the-art technology, processes and tools all provided by our highly trained, dedicated team. With connectivity to the NSOC, our advanced systems facilitate true Emergency Services-grade monitoring and management.

4.2.2.1 Service Desk

The Service Desk is the central point of contact to report incidents and submit change requests. Co-located with the Technical Support Center within the Network and Security Operations Center (NSOC), the Service Desk maintains a holistic view of your service delivery environment.

The Service Desk will:

- Open a case and categorize the reported issue or request
- Resolve incidents based on priority
- Perform analysis to assist in identifying a corrective action plan
- Escalate the incident/request to technical or service experts when required
- Engage the next level management to ensure timely problem resolution, when necessary
- Provide regular status updates for escalated incidents

4.2.2.2 Monitor and Response

With the proposed Monitoring and Response service, system thresholds, established during the Monitoring and Response service implementation, are continually monitored by the system. Anytime the system performance exceeds the threshold limit, Monitoring and Response is immediately notified via digital alarm. Motorola Solutions then notifies the designated maintenance provider via the means (email, phone, etc.) set up upon implementation. This is a very stringent process that takes place in seconds. Monitoring and Response provides pre-failure hardware notification, and generates alerts on service/device state changes, runaway processes, and memory leaks. It collects and stores user-defined performance counters, and stores event log messages, performance data, and configuration data in a centralized database. Below are some of the features available through Monitoring and Response:

- Proactively monitors key systems to detect faults and mitigate risks to ensure highest possible system performance and availability
- Monitors each server, workstation and networking device for hardware alarms, software alarms and performance thresholds
- Minimizes risk and the possibility of service interruptions, predicting issues before they occur
- Alarms the NSOC for remediation, notification and escalation, with most alarms resolved remotely

4.2.2.3 Anti Virus

- Delivers virus protection as a service, ensuring updates are tested and applied in a timely, efficient manner
- Provides a best-in-class antivirus solution, certified for our call handling platforms and continuously updated to automatically detect and remove the latest viruses.

4.2.2.4 Patch Management

- Deploys Microsoft® updates and patches after validating they are compatible with your solution
- Helps ensure system integrity and security, especially when bundled with Virus Protection for comprehensive, hands-free care

4.2.2.5 Software Upgrades

Motorola Solutions, in conjunction with the customer, will oversee all approved hardware and software upgrades. Motorola Solutions will provide the customer notification of scheduled product updates and/or modifications via a Product Change Notice (PCN) or a Product Bulletin (PB). Customer must ensure that their software or firmware release complies with the lifecycle milestones as defined in the Support Program as follows:

- **End of Sales (EOS)** occurs 12 months after the date that a new version is made generally available (GA). Previous version of software are not available in new systems. Bug fixes are supported and license add-ons are available
- **End of Expansion Sales (EOES)** occurs 12 months after EOS. No upgrades, spares, or add-on for the previous version of software are available upon End of Life (EOL). Bug fixes are not available
- **End of Support Date (EOSD)** occurs 12 months from EOES. This is the last date to receive support for the software version. Motorola Solutions will try to resolve any issues beyond that given date
- **Custom Extended Support (CES)** is available for 24 months from the EOSD. CES provided continued access to Technical Support past the EOSD period. Motorola Solutions will try to resolve any issues beyond the given date

Dates and product release versions for each milestone are published here, [VESTA 9-1-1 Emergency Call Handling Products Software Lifecycle Matrix](#)

Section 5

Statement of Work VESTA 9-1-1

5.1 Introduction

In accordance with the terms and conditions of the Agreement, this Statement of Work (SOW) defines the principal activities and responsibilities of all parties for the delivery of the Motorola Solutions, Inc. (Motorola) system as presented in this offer to Tampa International Airport PD (Customer). When assigning responsibilities, the phrase “Motorola” includes our subcontractors and third-party partners.

Deviations and changes to this SOW are subject to mutual agreement between Motorola and the Customer and will be addressed in accordance with the change provisions of the Agreement. Customer acknowledges that such deviations and changes to this SOW may incur additional costs. Said additional costs will be disclosed and mutually agreed upon between Motorola and the Customer pursuant to the change provisions of the Agreement.

Motorola work will be performed (remote or on-site) in accordance with the purchased services in this agreement. For all other engagements not listed as purchased services, work will be performed remotely, unless otherwise specified. Customer will provide Motorola resources with unrestricted direct network access and adheres to the parameters provided in IP Networking Guide and Bandwidth Calculator, which will be introduced and discussed during Kickoff, to enable Motorola to fulfill its delivery obligations.

Motorola and the Customer will work to complete their respective responsibilities in accordance with the mutually agreed upon Project Schedule. Any changes to the Project Schedule will be mutually agreed upon via the change provision of the Agreement.

The number and type of software or subscription licenses, products, or services provided by Motorola or its subcontractors are specifically listed in the Agreement and any reference within this document, as well as subcontractors’ SOWs (if applicable), does not imply or convey a software or subscription license or service that is not explicitly listed in the Agreement.

5.2 Award, Administration, and Project Initiation

Project Initiation and Planning will begin following execution of the Agreement between Motorola and the Customer.

Following the conclusion of the Project Planning Session, Motorola’s Project Manager (PM) will conduct regular status meetings with the Customer’s PM for the purpose of baselining progress of current activities and the planning of future activities. Following the conclusion of the Kickoff, the Motorola PM will prepare and submit monthly status reports to the Customer PM. Monthly Status Reports provide a summary of the activities completed in the month, those activities planned for the following month, project progress against the project schedule, items of concern requiring attention as well as potential project risks and agreed upon mitigation actions.

Motorola utilizes Google Meet as its teleconference tool. If Customer desires a different teleconference tool, Customer may provide a mutually agreeable alternate tool at Customer expense.

5.3 Project Terms

The following project management terms are used in this document. Since these terms may be used differently in other settings, these definitions are provided for clarity.

Project Schedule means the schedule providing dates and timeframes for completion of tasks and deliverables during the course of the project. The Project Schedule is subject to change at the mutual agreement of Motorola and the Customer.

Project Management Plan is composed of the Communications Management Plan and Change Management Plan and provides the criteria for managing those tasks within the project.

Lockdown is a period of time in which there are no configuration or system changes allowed. Motorola will define this period in the Project Schedule.

5.4 Completion Criteria

Motorola Implementation Services are considered complete upon Motorola performing the last task listed in a series of responsibilities or as specifically stated in Motorola Deliverables; further details provided in the Project Schedule delivered during implementation. Customer task completion will occur per the project schedule enabling Motorola to complete its tasks without delay; Motorola is not responsible for any project delays due to incomplete Customer tasks.

The Service Completion will be acknowledged in accordance with the terms and conditions of the Agreement and the Service Completion Date will be memorialized by Motorola and Customer. Software System Completion will be in accordance with the terms and conditions of the Agreement unless otherwise stated in this Statement of Work.

5.4.1 Subscription Service Period

If the contracted system includes a subscription-based solution; the subscription service period will begin upon Customer's receipt of credentials required for access unless mutually agreed otherwise by project change order. Customer will not unreasonably delay beneficial use. In any event, absent a written notice of non-acceptance, beneficial use will be deemed to have occurred thirty (30) days after functional demonstration of the product.

5.5 Project Roles and Responsibilities Overview

5.5.1 Motorola Project Roles and Responsibilities

A Motorola team, made up of specialized personnel, will be assigned to the project under the direction of the Motorola PM. Team members will be multi-disciplinary and may fill more than one role. Team members will be engaged in different phases of the project as necessary.

In order to maximize efficiencies, Motorola's project team will provide services remotely via teleconference, web-conference, or other remote methods in fulfilling its commitments as outlined in this Statement of Work.

The personnel role descriptions noted below provide an overview of typical project team members. One or more resources of the same type may be engaged as needed throughout the project. There may be other personnel engaged in the project under the direction of the PM.

Motorola's project management approach has been developed and refined based on lessons learned in the execution of hundreds of system implementations and is reliant upon collaboration and a working partnership with our customers to enable success. Motorola will provide the expert knowledge around our solutions and industry best practices enabling our resources to guide Customer actions throughout the delivery process. Our guidance coupled with your knowledge of your business, processes, resources and operating environment make a successful partnership.

Motorola's Project Manager

A Motorola Project Manager (PM) will be assigned as the principal point of contact for the project. The PM's responsibilities include the following:

1. Manage the Motorola responsibilities related to the delivery of the project.
2. Maintain the project schedule and manage the assigned Motorola personnel and applicable subcontractors/supplier resources.
3. Manage the Change Order process per the Agreement.
4. Maintain project communications with the Customer.
5. Identify and manage project risks.
6. Coordinate with Customer resource scheduling to minimize and avoid project delays.
7. Measure, evaluate, and report the project status against the Project Schedule.
8. Conduct remote status meetings on mutually agreed dates to discuss project status.
9. Provide timely responses to issues related to project progress.

Field Engineer

The Motorola Field Engineer (FE) will work with the project team and is responsible for the configuration of the ECH system software, networking based on agreed design, and validation of the hardware operational readiness state. The Field Engineer's responsibilities include the following:

1. Installation, configuration, validation, site cut, and post-cut support.
2. Confirmation that the delivered technical elements meet contracted requirements.
3. Delivery of interfaces and integrations to agreed upon demarcation points based on system design.

Cloud Network Provisioning Services Team

The Motorola Cloud Network Provisioning Services (CNPS) team will assist the FE and SA in network and cloud enablement and provisioning responsibilities, including:

1. Motorola supplied router, firewall, and network configurations.

Application Specialist

The Motorola Application Specialist (AS) will work with the Customer project team to configure the graphical user interface (GUI) and other end user elements. The Application Specialist's responsibilities include the following:

1. Provide education and guidance to the Customer to set up, operate, and maintain the end user interface system.

2. Provide product education as defined by this SOW and described in the Education Plan.

Solution Architect

The Solutions Architect (SA) is responsible for the detailed operational design of the system from equipment to call flow to network and, as such, is considered the Design Authority. The Solution Architect will be responsible for conducting detailed Call Flow design meetings and site walks with the Motorola Project Manager(s), Sales Engineers, and customers. The Solution Architect will design the customer's call flow solution based on the customer's requirements and provide advice and information on the benefits and risks of possible solutions. Responsibilities include:

1. Conduct detailed Call Flow design meetings and site walks as needed.
2. Engagement in the delivery as needed.

Customer Success Onboarding Advocate

A Customer Success Advocate is assigned to the Customer. The Customer Success Advocate's responsibilities, in coordination with the Project Manager, include the following:

1. Collaborate with agency personas and key stakeholders to document desired customer outcomes for the system(s).
2. Collaborate with Motorola Project Team to schedule deployments and transitions in alignment with Customer's desired outcomes.
3. Establish Customer Success Advocate as Customer's ongoing trusted advisor for Command Center Software.
4. Familiarize key Customer stakeholders with Motorola processes (support, feature enhancements, etc.)
5. Engage with the Customer on industry trends and Motorola evolutions.

Customer Support Services Team

The Customer Support Services team will provide ongoing support following the commencement of beneficial use of the Customer's System(s) as defined in Customer Support Plan.

5.5.2 Customer Core Team, Project Roles and Responsibilities

The success of the project is dependent on early assignment of a Customer Core Team. Motorola has defined the following key resources that are critical to this project and must participate in all the activities further defined in this SOW. During the Project Planning phase the Customer will be required to deliver names and contact information for the below listed roles that will make up the Customer Core Team. In many cases, the Customer will provide project roles that correspond with Motorola's project roles. It is critical that these resources are empowered to make decisions based on the Customer's operational and administration needs. The Customer Core Team will be engaged from project initiation through beneficial use of the system. Their continued involvement in the project is key to achieving user adoption and beneficial use of the system. In some cases, one person may fill multiple project roles. The Customer Core Team must be committed to participate in activities for a successful implementation. In the event that the Customer is unable to provide the roles identified in this section, Motorola may be able to supplement Customer resources at an additional price.

Our experience has shown that Customers who display proficiency and comfort with the system early on and take an active role in delivery and education activities realize quicker user adoption and higher levels of success with system operation.

Customer Project Manager

The PM will act as the primary Customer point of contact for the duration of the project. The PM is responsible for management of all customer stakeholders and any third-party vendors that are the Customer's subcontractors. In the event the project involves multiple agencies, Motorola will work exclusively with a single Customer-assigned PM (the primary PM). The PM's responsibilities include the following:

1. Communicate and coordinate with other project participants.
2. Manage the Customer project team, including timely facilitation of efforts, tasks, and activities.
3. Maintain project communications with the Motorola PM.
4. Identify the efforts required of Customer staff to meet the task requirements and milestones in this SOW and Project Schedule.
5. Consolidate all project-related questions and queries from Customer staff to present to the Motorola PM.
6. Review the Project Schedule with the Motorola PM and finalize the detailed tasks, task dates, and responsibilities.
7. Measure and evaluate progress against the Project Schedule.
8. Monitor the project to ensure resources are available as scheduled.
9. Attend status meetings.
10. Provide timely responses related to project progress.
11. Liaise and coordinate with other agencies, Customer vendors, contractors, and common carriers.
12. Review and administer change control procedures and all related project tasks required to maintain the Project Schedule.
13. Ensure Customer vendors' adherence to overall Project Schedule and Project Plan.
14. Assign one or more personnel who will work with Motorola staff as needed for the duration of the project, including at least one Application Administrator for VESTA® and one or more representative(s) from the IT department.
15. Identify the resource with authority to formally acknowledge and approve Change Orders, approval letter(s), and milestone recognition certificates, as well as approve and release payments in a timely manner.
16. Provide building access to Motorola personnel to all Customer facilities where system equipment is to be installed during the project. Temporary identification cards are to be issued to Motorola personnel, if required for access to facilities. Work with Motorola to identify and facilitate any background or other security clearance that may be required to site access.
17. Ensure remote network connectivity and access to Motorola resources.
18. As applicable to this project, assume responsibility for all fees for licenses and inspections and any delays associated with inspections due to required permits.
19. Provide storage and installation space that adheres to manufacturer specifications for storing and housing equipment.
20. Ensure a safe work environment for Motorola personnel.
21. Provide signatures of Motorola-provided milestone certifications and Change Orders within five business days of receipt.

System Administrator / IT Personnel

This role manages the technical efforts and ongoing tasks and activities of their system, as defined in the Customer Support Plan (CSP). They will provide the required information related to LAN, WAN, wireless networks, server, and client infrastructure. They must also be familiar with connectivity to internal, external, and third-party systems to which the Motorola system will interface. This role will understand and fulfill requirements detailed in the Networking Guide and Bandwidth Estimates Document.

Application Administrator(s)

The Application Administrator(s) manage the Customer-owned agent programming and Customer contact list(s) required to enable and maintain system operation. The Application Administrator's involvement will start prior to the Project Kickoff stage of the project. They will attend education as outlined in the Education Plan (e.g. provisioning, train-the-trainer) and remain engaged throughout the project. The Application Administrator's responsibilities include the following:

1. Participate in overall delivery and training activities to understand the software, interfaces, and functionality of the system.
2. Work closely with the SMEs during the Business Process Review (BPR), validation, and training.
3. Facilitate escalation to and communication with Motorola Application Specialists during Go-Live activities.

GIS Administrator

The GIS Administrator is responsible for the development and maintenance of all the GIS data used in the Motorola system. Duties for this resource include the following: provide data in the correct schema; develop, maintain and update GIS data; support the GIS elements used in Motorola software; and keep in regular communication with the other administrative resources.

Subject Matter Experts

The Subject Matter Experts (SME or Super Users) are the core group of users involved with the BPR and analysis, training, and provisioning process, including making global provisioning choices and decisions. These members will be experienced users in the working area(s) they represent, possess a working knowledge of the day-to-day operation, understand agency protocols as well as agency field use procedures, have the ability to gather the data needed from the legacy system, and will be empowered to make decisions related to provisioning elements, workflows, and screen layouts.

Training Representative

Training representatives will be the point of contact for the Motorola Application Specialist when policy and procedural questions arise. They will act as course facilitators and are the Customer's educational monitors. They will be responsible for the development of agency-specific training material aside from the Motorola-provided documentation. This role will serve as the first line of support during Go Live for the Customer's end users.

5.5.3 General Customer Responsibilities

In addition to the Customer Responsibilities stated elsewhere in this SOW, the Customer is responsible for:

1. All Customer-provided equipment, including hardware and third-party software, necessary for the delivery of the System not specifically listed as a Motorola deliverable.
2. Provide a static internet connection meeting the requirements outlined in the IP Networking Guide and Bandwidth Calculator.
3. Configuration, maintenance, testing, and supporting the third-party systems the Customer operates that will be interfaced to as part of this project.
4. Initiate, coordinate, and facilitate communication between Motorola and Customer's third-party vendors as required to enable Motorola to perform its duties.
5. All necessary third-party upgrades of their existing system(s) as may be required to support the solution. Motorola does not include any services, support, or pricing to support Customer third-party upgrades in this proposal.
6. Mitigating the impact to third-party systems, to include interfaces that result from Customer upgrading a third-party system. Motorola strongly recommends working with Motorola to understand the impact of such upgrades prior to taking any upgrade action.
7. Motorola will have no responsibility for the performance and/or delays caused by other contractors or vendors engaged by Customer for this project, even if Motorola has recommended such contractors.
8. Ensuring active participation of Customer Core Team in project delivery meetings and working sessions during the course of the project. Customer Core Team will possess requisite knowledge of Customer operations and legacy system(s) and possess skills and abilities to operate and manage the system.
9. Electronic versions of any documentation associated with the business processes identified.
10. Providing a facility with the required computer and audio-visual equipment for training and work sessions, as defined in the Education Plan.
11. Ensuring project participants have the ability to participate in remote project meeting sessions using Google Meet or a mutually agreeable, Customer-provided, alternative remote conferencing solution.

5.6 Project Planning

A clear understanding of the needs and expectations of both Customer and Motorola are critical to fostering a collaborative environment of trust and mutual respect. Project Planning requires the gathering of project-specific information in order to set clear project expectations and guidelines, create the Project Management Plan and Project Schedule, and set the foundation for a successful implementation.

5.6.1 Project Planning Session – Teleconference / Web Meeting

A Project Planning Session teleconference will be scheduled after the Agreement has been executed. The Project Planning Session is an opportunity for both the Motorola and Customer PMs to meet prior

to the formal Project Kickoff meeting and review key elements of the project as well as expectations of each other. The agenda typically includes:

1. A high-level review of the following project elements:
 - A. The Agreement documents.
 - B. A summary of the contracted applications, integrations and interface(s), and bill of materials.
 - C. Project delivery requirements as described in this SOW.
 - D. Customer involvement in provisioning, configuration, and installation to confirm understanding of the scope and required time commitments.
 - E. The Project Management Plan structure.
2. Review Learning eXperience Portal (LXP) use in the project.
3. Discuss Motorola remote access requirements (24-hour access to a secured two-way Internet connection to the Motorola system firewalls for the purposes of deployment, maintenance, and monitoring).
4. Discuss Customer obligation to manage change among the stakeholder and user communities.
5. Review completion criteria and the process for transitioning to support.

Motorola Responsibilities

1. Schedule the remote Project Planning Session.
2. Request the assignment and attendance of Customer Core Team and any additional Customer resources that are instrumental in the project's success, as needed.
3. Provide the initial Project Management Plan.
4. Conduct a review of the Project Management Plan.
5. Discuss high-level schedule framework.
6. Review Motorola's delivery approach and its reliance on Customer-provided remote access.
7. Document the mutually agreed upon Project Kickoff Meeting Agenda.

Customer Responsibilities

1. Identify Customer Core Team and any additional Customer resources that are instrumental in the project's success, as needed.
2. Provide acknowledgment of the mutually agreed upon Project Kickoff Meeting agenda.
3. Provide approval to proceed with the Project Kickoff meeting.

Motorola Deliverables

1. Project Kickoff Meeting Agenda.
2. Project Management Plan.

5.6.2 Project Kickoff Meeting

The purpose of the Project Kickoff Meeting is to introduce project participants and review the scope of the project. The Project Kickoff event may consist of various branched activities' such as the BPR, site walks, and Contract Design Review, which commence following the general kickoff meeting. Availability of Customer Core Team and relevant resources to participate in each activity is critical to the project success.

Motorola Responsibilities

1. Schedule and facilitate the Project Kickoff Meeting to clarify roles and responsibilities, establish team working relationships, and initiate project tasks.
2. The Motorola PM and Solutions Architect travel to Customer site. Other Motorola project team resources may attend remotely.
3. Present a high-level overview of the project scope.
4. Review the delivery schedule and associated requirements.

Customer Responsibilities

1. Provide a meeting space with remote conferencing capability, enabling remote Motorola project team members to participate.
2. Identify and ensure participation of Customer Core Team and other key team members in kickoff and project initiation activities.
3. Provide input to the delivery framework.

Motorola Deliverables

1. Project Kickoff Meeting Minutes.

Note – The Project Schedule will be maintained by Motorola and updated through mutual collaboration. Schedule updates that impact milestones will be addressed via the change provision of the Agreement.

5.6.3 Contract Design Review

The objective of the Contract Design Review is to review the contracted Products, bill of materials, Education Plan, and contractual obligations of each party. This will occur following the conclusion of the Project Kickoff meeting while Motorola resources are still on-site. In the event it cannot commence following the Project Kickoff meeting while Motorola resources are on-site, Motorola will schedule a web conference session at a mutually agreeable date and time.

Motorola Responsibilities

1. Summarize and review the contracted Products, functionality, and features described in the System Description.
2. Check the system bill of materials and note any necessary modifications.
3. Review third-party party solutions and involvement in the project, as applicable.
4. Lead the discussion of the Education Plan, prerequisites, and associated requirements.
5. Plan installation activities with the Customer.
6. Discuss the Product Validation process for the contracted products.
7. Author Contract Design Review meeting minutes.

Customer Responsibilities

1. Review all contract materials, inclusive of exhibits: e.g., bill of materials, Education Plan, SOW prior to Contract Design Review.
2. Ensure appropriate stakeholders and project resources participate in Contract Design Review.

Motorola Deliverables

1. Contract Design Review meeting minutes.

5.6.4 Business Process Review (BPR)

A Motorola-led BPR provides the opportunity for Motorola and the Customer to gather and measure information variables and data of interest, and it provides Motorola and the Customer the opportunity to review current operational processes and workflows and determine the provisioning parameters that will provide the most optimal use of the VESTA® 9-1-1 system.

The multifaceted review provides Motorola the opportunity to gather information on the day-to-day operations of the Communications Center, as well as the agencies served and personnel information. This information is used in the process of creating the Post Sale Document (PSD) and evaluating the agency's current processes for alignment with VESTA®'s processes. Another key facet of the BPR is that it is strictly designed to focus on operational aspects of the VESTA® system and the Customer's current operational environment.

During this meeting, Motorola will gather critical information to set up and program the VESTA® 9-1-1 system, including detailed review of trunks, lines, and circuits. Motorola will document the final system design elements that will be used for all aspects of the programming and configuration of the VESTA® 9-1-1 system in the PSD. Design discussions and decisions will include but are not limited to:

1. Detailed review of call flow, workflow, and system design.
 - A. Call flow is defined as how the different types of trunks, lines, and circuits that are answered at the location(s) are routed to and answered.
 - B. Workflow is defined as how call takers and dispatchers interact with callers and each other.
2. A detailed review of Network Requirements.
3. A brief overview of network connectivity (if needed).
4. Site walks for Environmental Review and Intra-system Interfaces.
 - A. Environmental:
 - i. Power: outlets, grounding, and presence of a UPS and/or generator.
 - ii. Cabling: positions, training room, and backroom.
 - B. Adjuncts:
 - i. CAD: ALI spill to CAD or external component(s).
 - ii. Recorder.
 - iii. Mapping.
 - iv. PBX - if interfacing with VESTA® 9-1-1.
 - v. CDR (Call Detail Records) applications such as ECATS.
 - C. Physical space, furniture, and logistics.
 - D. External interfaces: door access and alarms.

Motorola Responsibilities

1. Conduct BPR Session.

Customer Responsibilities

1. Ensure the availability of the Core Team.

2. Participate in BPR Session.

Note – Delayed, incomplete, or inaccurate information and BPR Workbooks may have a significant impact on the Project Schedule and start of installation.

Motorola Deliverables

1. BPR Agenda.
2. BPR Meeting Minutes.

5.6.5 Project Plan Approval

The Planning Phase ends when:

1. Customer and Motorola have agreed to the Project Plan.
2. System design is complete and documented in PSD.
3. Customer has received the Go-Live Plan and System Verification Checklist.
4. The equipment and materials purchased from Motorola ship to the site.

5.7 Equipment Installation and Validation

Installation and validation will occur to the degree that is possible without actually going live, while minimizing disruption of the Customer's ongoing operations. The Motorola PM will coordinate the activities with Customer to minimize interference with Customer's operational activities, while ensuring Motorola's installation and validation are completed as per the Project Plan and Project Schedule.

5.7.1 Solution Staging

Motorola will stage the equipment at a Motorola facility. Motorola assembles, configures, and burns-in Customer equipment with site information, including system software IP addresses, machine names, and line and trunk data that is available at the time of staging. The equipment is quality-checked for any defects or errors, then packaged and shipped to Customer site.

5.7.2 Site Installation and Configuration

The following outlines the general steps that will be required for system installation. There will be additional detail and steps added during project meetings.

Motorola Responsibilities

1. Unpack and inventory equipment.
2. Placement of rack(s)/cabinet(s).
3. Physical installation of all new VESTA® 9-1-1 servers and associated components at the identified backrooms per the Solution Description.
4. Physical installation of any network equipment required: switches, routers, etc. and associated cabling provided by Motorola as outlined in the Solution Description.
5. Physical installation of all new peripheral devices at all sites as listed in the Solution Description.

6. For each site, configure and make operable the system as documented in the PSD and network diagram to include:
 - A. Configure all new VESTA® 9-1-1 system servers.
 - B. Configure all new workstations purchased for the sites.
 - C. Perform Router Configuration (if provided by Motorola).
 - D. Perform Firewall Configuration (if provided by Motorola).
7. Perform installation and configuration of the Motorola provided MIS solution.
8. Provide a secure VPN connection for online portal for administrative function for the VESTA 91-1 Data Assist application
 - A. Responsible for enabling citizens within their jurisdiction to register and maintain their profiles
 - B. Responsible for enabling agencies to register and maintain their profiles

Customer Responsibilities

1. Confirm receipt of equipment with Motorola.
2. Customer specific configuration, including but not limited to agent programming and customer contact list(s).

Note – If a third-party system update is applied, functionality issues with Motorola applications could occur. It is Customer responsibility to engage the third party and coordinate the resolution in order for Motorola to meet functionality requirements.

Note – Customer will not install any software or component on Motorola hardware if not previously documented and agreed upon by all parties. Such actions will adversely affect the Project Schedule and possibly void the support agreement.

5.7.3 System Validation

The Customer will witness the System Validation on the production solution, in the Customer environment. Validation will be a collaborative, concentrated effort between Motorola and Customer, and documented in the System Verification Checklist.

Customer and Motorola will execute the System Verification Checklist that validates the system is functioning and configured as designed and document results.

Motorola Responsibilities

1. Submit System Verification Checklist to Customer.
2. Execute System Verification Checklist.
3. Document results in System Verification Checklist.

Customer Responsibilities

1. Witness execution of System Verification Checklist.
2. Sign the System Verification Checklist Document.

Motorola Deliverable

1. Completed System Verification Checklist.

5.7.4 Lockdown

No significant changes to call flow are allowed after completion and Customer signature of the System Verification Checklist or delays and additional costs could result.

5.8 System Training

Motorola training consists of both computer-based (online) and instructor-led (on-site or remote). Training delivery methods vary depending on course content. Training delivery is in accordance with the Education Plan.

5.8.1 Instructor-Led Training (On-Site and/or Remote)

Motorola Responsibilities

1. Deliver User Guides and training materials in electronic format.
2. Perform training in accordance with the Education Plan.
3. Work with the customer to design production ready layouts (VESTA® GUI), production ready keypad layouts and assure there is a functional contact list.
4. Provide Customer with training Attendance Rosters and summarize any pertinent observations that may impact end user training.

Customer Responsibilities

1. Supply classroom(s) based on the requirements listed in the Education Plan.
2. Designate training representatives who will work with the Motorola trainers in the delivery of training.
3. Facilitate training of all Customer end users in accordance with Customers training delivery plan.

Motorola Deliverables

1. Electronic versions of User Guides and Training Materials.
2. Attendance Rosters.

5.9 System Go Live

5.9.1 Go-Live Planning

Motorola resources are supplemental to Customer resources and provide support to Customer trainers and subject matter experts. Customer Core Team is the first line of support to end users in the transition of live operations from the Customer's legacy system to the Motorola system. Motorola will provide the Customer with a Go-Live Plan that details tasks, roles, responsibilities, and timing of events.

Motorola Responsibilities

1. Develop the Go-Live Plan.

2. Facilitate meetings with Customer staff to review the Go-Live Plan.

Customer Responsibilities

1. Coordinate the participation of Customer technical and operational staff in Go-Live planning and review of the Go-Live Plan.

Motorola Deliverable

1. Go-Live Plan.

5.9.2 Motorola Support Engagement

As part of Go-Live planning, the Motorola PM will complete a System Configuration workbook consisting of Customer contact information and information required for remote access to the system. Motorola will schedule a remote Support Engagement meeting between the PM, Customer Support Manager (CSM), Support Technician, and Customer's project team representatives no later than 30 days before the identified Go-Live date. The CSM will review the Customer Support Plan with the Customer, including the process for obtaining support and contact information.

Motorola Responsibilities

1. Facilitate the Support Engagement Meeting between the Customer and the Motorola Support organization.

Customer Responsibilities

1. Identify authorized Customer representatives to contact Motorola Support.

5.9.3 Go Live

In accordance with the Go-Live Plan, Motorola and the Customer will begin transitioning the Customer from their legacy system to live operation use of the Motorola system. Motorola will provide on-site support as back up to Customer at a single site per product in accordance with the Go-Live Plan. The Go-Live transitions the Customer from the implementation phase of the Agreement to the support phase under the governance of the Motorola Support organization.

Motorola Responsibilities

1. Work with Customer to schedule the date and time for the Go Live.
2. Execute the Go-Live Plan.
3. Provide on-site resources as specified in the Go-Live Plan to support Customer's Core Team. Unless otherwise documented in the Go-Live Plan, support will be provided in accordance with the following:
 - A. Field Engineer - contiguous 8 a.m. – 5 p.m. hour coverage for day prior to Go Live through one day after Go Live.
 - i. Contiguous 8 a.m. – 5 p.m. coverage, Tuesday through Thursday, during the week immediately following Go Live.
 - B. Application Specialist- contiguous 8 a.m. – 5 p.m. hour coverage for day prior to Go Live through one day after Go Live.

Customer Responsibilities

1. Customer Core Team scheduling for Go-Live activities.

2. Manage Go-Live activities.
3. Customer to educate Core Team on methods and when to engage Motorola during Go Live.
4. Assume responsibility for activities that are beyond the scope of Motorola deliverables as delineated in the approved Project Plan.
5. Coordinate third party services and/or activities during the Go Live that are not Motorola deliverables, but may affect Motorola systems and/or services. This includes, but is not limited to, Telco, third party vendors, or other organizations that are participating in the Go Live.

5.10 Project Closure

Following the Go Live the service delivery is complete. Motorola and Customer certify the milestone and the implementation phase if formally closed.

The system is now in the support phase of the Agreement per the terms and conditions of the Maintenance and Support Agreement.

5.10.1 Site Installation and Verification Package

As part of project completion, Motorola will validate Customer receipt of electronic copies of the following documentation:

1. CPE inventory, including a complete list of installed equipment.
2. Solution Overview / Detailed System Document.
3. System Diagrams.
4. IP Schema and Naming Convention.
5. User Guides (for the primary products).
6. System Administration Guide, in electronic format.
7. Post Sale Document including, but not limited to:
 - A. CPE inventory, including a complete list of installed equipment.
 - B. Solution Overview / Detailed System Document.
 - C. System Diagrams.
 - D. IP Schema and Naming Convention.
 - E. Bandwidth Estimates.
8. System Verification Checklist.
9. As-Built System Design Documentation, in electronic format.
 - A. As-Built System documentation is archived with the System Support Center along with customer information and access procedures to facilitate efficient response and resolution of any reported system issues.

Section 6

ActiveEyeSM Managed Detection and Response Plus for VESTA[®] 9-1-1 Statement of Work (Optional)

6.1 Overview

Motorola Solutions, Inc.'s (Motorola) VESTA[®] 9-1-1 Managed Detection and Response (MDR) Plus reduces the risk that a cybersecurity threat will impact system availability, integrity, and confidentiality. Qualified cybersecurity analysts with extensive experience working on VESTA[®] 9-1-1 mission-critical systems will monitor the Customer's system for signs of cybersecurity threats.

The below sections describe the deliverables of the service, its technologies, and service obligations. The Included Services section provides the quantities specifically contracted.

This Statement of Work (SOW), including all of its subsections and attachments, is an integral part of the applicable agreement (Agreement) between Motorola and the Customer.

In the event of a conflict between the terms and conditions of an Agreement and the terms and conditions of this SOW, this SOW will control as to the inconsistency only.

6.2 Description of Service

6.2.1 ActiveEyeSM Security Operations Center

MDR for VESTA[®] 9-1-1 service is performed by Motorola's Security Operations Center (SOC) using specialized monitoring elements. The SOC's expert cybersecurity analysts monitor for alerts 24x7x365. If an event that may represent a threat is detected, analysts will investigate and initiate an appropriate Customer engagement. Customer engagements may include, but are not limited to, requesting additional information from the Customer, continuing to monitor the event for further development, or informing the Customer to enact the Customer's documented Incident Response plan.

SOC analysts rely on monitoring elements to detect signs of a potential threat impacting the Customer's system. The following section describes these elements.

6.2.2 ActiveEyeSM Security Platform

Motorola's ActiveEyeSM security platform collects and analyzes security event streams from ActiveEyeSM Remote Security Sensors (AERSS) and software sensors in the Customer's VESTA® 9-1-1 system, using security orchestration and advanced analytics to identify the most important security events from applicable systems.

The platform automates manual investigation tasks, verifies activity with external threat intelligence sources, and learns what events will require rapid response action. The goal is to reduce time to resolution and contain any security event.

The Customer will receive access to the ActiveEyeSM platform as part of this service. ActiveEyeSM will serve as a single interface to display system security information. Using ActiveEyeSM, the Customer will be able to configure alerts and notifications, review security data, and perform security investigations.

6.2.3 ActiveEyeSM Remote Security Sensor

AERSS will be deployed into the VESTA® 9-1-1 system to deliver the service. These sensors monitor geo diverse sites in the system for security events and pass security information to the ActiveEyeSM platform.

The following are the environmental requirements and specifications the Customer must provide to prepare for the AERSS deployment.

Specification	Requirement
Rack Space	1U
Power Consumption (Max)	550 Watts (Redundant Power Supply)
Power Input	100-240V AC
Current	3.7 A – 7.4 A
Circuit Breaker	Qty. 2
Line Cord	NEMA 5-15P
Heat Dissipation (Max)	2107 BTU/hr.
Internet Service Bandwidth	10 Mbps per system

6.2.4 Service Prerequisites

It is mandatory that customers also subscribe to the Application Monitoring and Response service for VESTA® 9-1-1. In the absence of an active Application Monitoring and Response service, the MDR service cannot be delivered.

6.2.5 Deployment Timeline and Milestones

To begin the service, an AERSS and Endpoint Detection and Response software must be installed, configured and commissioned. Motorola and the Customer will collaborate in order for the deployment tasks to be completed.

6.2.5.1 Phase 1: Information Exchange

After contract completion, Motorola will schedule a service kick-off meeting with the Customer and provide information-gathering documents. This kick-off meeting is conducted remotely at the earliest, mutually available opportunity. Customer is to identify and ensure participation of key team members in kickoff and project initiation activities.

6.2.5.2 Phase 2: Infrastructure Readiness

Motorola, if required, will provide detailed requirements regarding Customer infrastructure preparation actions after the kick-off meeting. It is the Customer or system maintainer's responsibility to accomplish all infrastructure preparations agreed to in the infrastructure readiness phase.

6.2.5.3 Phase 3: System Buildout and Deployment

Motorola will build and provision tools in accordance with the requirements of this proposal and consistent with information gathered in earlier phases. Motorola, if required, will also provide detailed requirements regarding Customer deployment actions.

6.2.5.4 Phase 4: Monitoring "Turn Up"

Motorola will verify in-scope assets are forwarding logs or events. Motorola will notify the Customer of any exceptions. Motorola will begin monitoring any properly connected in-scope sources after the initial tuning period.

6.2.5.5 Phase 5: Tuning/Report Setup

Motorola will conduct initial tuning and refinement of the events and alarms and complete initial configuration steps.

6.2.6 Responsibilities

Motorola Responsibilities

- Provide and, when necessary, repair AERSS hardware under warranty and software required to monitor VESTA® 9-1-1 system elements.
- Coordinate with the Customer to maintain authentication credentials where necessary.
- Coordinate with the Customer on any system changes necessary to integrate the AERSS and Endpoint Detection and Response software agents into the system and establish necessary connectivity.
- Monitor the VESTA® 9-1-1 system 24x7x365 for malicious or unusual activity using trained and accredited technicians.
- Respond to cybersecurity incidents in the Customer's system in accordance with the Priority Level Definitions and Response Times section.
- Work with the Customer to ensure devices within the system that support logging have been configured for Syslog and forward events to the AERSS.

Customer Responsibilities

- MDR for VESTA® 9-1-1 requires a connection from the Customer's system to Motorola's SOC and to the Internet. Establish connectivity with 10Mbps per system bandwidth before service commences.
- Allow Motorola continuous remote access to monitor the system. This includes keeping the connection active, providing passwords, and working with Motorola to understand and maintain privileges.
- Provide utility services to Motorola equipment installed or used at the Customer's premises to support delivery of this service.
- Subscribe to and maintain an active contract for VESTA® 9-1-1 Application Monitoring and Response service.
- Provide Motorola-dispatched field service technicians with physical access to service equipment when required.
- Comply with the terms of the applicable license agreements between Customer and the non-Motorola software copyright owners.
- Cooperate with Motorola and perform all acts that are reasonable or necessary to enable Motorola to provide the services described in this SOW.

6.2.7 Service Modules

6.2.7.1 Log Collection / Analytics

The AERSS deployed in the system collects logs and other security information from applicable servers, workstations, switches, routers, and firewalls. This information is forwarded to the ActiveEyeSM platform, which uses advanced analytics to identify signs of cybersecurity incidents.

Motorola Responsibilities

- Consult with and advise the Customer on performing necessary system configurations to direct log sources to ActiveEyeSM or the appropriate Remote Security Sensor.
- Configure networking infrastructure to allow ActiveEyeSM Remote Security Sensor to communicate with ActiveEyeSM as defined.
- Configure log sources to be forwarded to ActiveEyeSM.

6.2.7.2 Network Detection

ActiveEyeSM Network Detection deploys an Intrusion Detection System (IDS) within the Customer's network to perform real time signature and anomaly detection. The IDS analyzes traffic for signs of malicious activity in real time. In addition, the IDS performs packet level and flow level analysis, enabling network communications modeling. This information is used to identify anomalous behavior that is not captured by pre-defined traffic signatures, including activity over encrypted connections.

ActiveEyeSM enables security teams to automate the investigation of network alerts and view this activity in the context of other user activity.

Motorola Responsibilities

- Work with the Customer or system maintainer to integrate ActiveEyeSM Remote Security Sensors containing the IDS into the Customer's system.
- Configure networking infrastructure to allow ActiveEyeSM Remote Security Sensor to communicate with ActiveEyeSM as defined.
- Configure and maintain networking infrastructure physical and logical configuration to mirror (typically via a monitor port on a switch) network traffic to the ActiveEyeSM sensor.

6.2.7.3 Endpoint Detection and Response

Endpoint Detection and Response (EDR) integrates with the ActiveEyeSM Security Management Platform to provide additional threat intelligence, investigation, and orchestrated response actions to optimize protection of critical systems.

EDR integration with ActiveEyeSM accelerates investigations by making necessary information available for analysts in a single platform where they can quickly access details of what caused an alert, its context, and its history.

The platform enables analysts to initiate response actions (i.e. isolate host, ban or block a file hash, terminate a process) on endpoints to respond to detection of verified malicious activity within the Customer's system. Available responses are determined by the Customer's EDR tool and security policies.

Motorola Responsibilities

- Deploy and configure the EDR service and integrate with ActiveEyeSM Service Connectors necessary to monitor and interact with the EDR solution.
- Provide recommendations on endpoint security and configuration to optimize threat identification.
- The SOC will consult with the Customer to define a response automation plan that outlines the scenarios where the SOC should take automatic response actions on systems within the Customer environment. In cases outside the automatic response scenarios the SOC will open Security Cases with the Customer with recommended actions and await approval before taking actions.

Customer Responsibilities

- Initiate response actions on endpoints where Motorola is not authorized and/or enabled to respond via the EDR solution.

6.3 Security Operations Center Monitoring and Support

6.3.1 Scope

Motorola delivers SOC Monitoring using one or more SOC facilities. The SOC includes any centralized hardware and software used to deliver this Service and its service modules.

Motorola's SOC is staffed with security experts who will use the ActiveEyeSM Security Management Platform to monitor elements integrated by service modules. In addition, SOC staff will take advantage

of their extensive experience to investigate and triage detected threats, and to recommend responses to the Customer.

Motorola will monitor the VESTA® 9-1-1 MDR service in accordance with Motorola processes and procedures after deployment, as described in the Deployment Timeline and Milestones section.

The SOC receives system-generated alerts 24x7, and provides the Customer with a toll-free telephone number and email address for support requests, available 24x7. Support requests are stored in a ticketing system for accountability and reporting. The SOC will respond to detected events in accordance with the MDR Priority Level Definitions and Response Times.

6.3.2 Responsibilities

Motorola Responsibilities

- Engage the Customer's defined Incident Response Process.
- Gather relevant information and attempt to determine the extent of compromise using existing monitoring capabilities in place as part of the VESTA® 9-1-1 MDR service.
- Analysis and support to help the Customer determine if the Customer's corrective actions are effective.
- Continuous monitoring, in parallel with analysis, to support incident response.

Customer Responsibilities

- Provide Motorola with accurate and up-to-date information, including the name, email, landline telephone numbers, and mobile telephone numbers for all designated, authorized Customer escalation Points of Contact (POC).
- Provide a timely response to SOC security incident tickets or investigation questions.
- Notify Motorola at least twenty-four (24) hours in advance of any scheduled maintenance, network administration activity, or system administration activity that would affect Motorola's ability to perform the Managed SOC Service, as described in this SOW.

6.3.3 Event Response and Notification

Motorola will analyze events created and/or aggregated by the Service, assess their type, and notify the Customer in accordance with the following table.

Table 6-1: Event Handling

Event Type	Details	Notification Requirement
False Positive or Benign	Any events determined by Motorola to not likely have a negative security impact on the organization.	None

Event Type	Details	Notification Requirement
Event of Interest (EOI)	Any events determined by Motorola to likely have a negative security impact on the organization.	Escalate to Customer in accordance with routine notification procedure. Escalate in accordance with urgent notification procedure when required by agreed-upon thresholds and SOC analysis. Notification procedures are included in Table 1-2.

6.3.3.1 Notification

Motorola will establish notification procedures with the Customer, generally categorized in accordance with the following table.

Table 6-2: Notification Procedures

Notification Procedure	Details
Routine Notification Procedure	The means, addresses, format, and desired content (within the capabilities of the installed technology) for EOI. These can be formatted for automated processing, e.g., by ticketing systems.
Urgent Notification Procedure	Additional, optional means and addresses for notifications of EOI that require urgent notification. These usually include telephone notifications.

Motorola will notify the Customer according to the escalation and contact procedures defined by the Customer and Motorola during the implementation process.

6.3.3.2 Tuning

Motorola will assess certain events to be environmental noise, potentially addressable configuration issues in the environment, or false positives. Motorola may recommend these be addressed by the Customer to preserve system and network resources.

Motorola will provide the Customer with the ability to temporarily suppress alerts reaching ActiveEyeSM, enabling a co-managed approach to tuning and suppressing events or alarms. The SOC may permanently suppress particular alerts and alarms if not necessary for actionable threat detection.

6.3.3.3 Tuning Period Exception

The tuning period is considered to be the first thirty (30) days after each service module has been confirmed deployed and configured and starts receiving data. Service Availability will not be applicable during the tuning period and responses or notifications may not be delivered. However, Motorola will provide responses and notifications during this period.

Motorola may continue to recommend necessary tuning changes after this period, with no impact on Service Availability.

6.3.4 Managed Detection and Response Priority Level Definitions and Response Times

Priority for an alert-generated incident or EOI is determined by the ActiveEyeSM Platform analytics that process multiple incoming alert feeds, automation playbooks and cybersecurity analyst knowledge.

Priority	Definition	Service Coverage
Critical	Security incidents that have caused, or are suspected to have caused significant damage to the functionality of the Customer's ASTRO 25 system or information stored within it. Efforts to recover from the incident may be significant. Examples: - Malware that is not quarantined by anti-virus. - Evidence that a monitored component has communicated with suspected malicious actors.	Response provided 24 hours, 7 days a week, including U.S. public holidays.
High	Security incidents that have localized impact and may become more serious if not quickly addressed. Effort to recover from the incident may be moderate to significant. Examples: - Malware that is quarantined by antivirus. - Multiple behaviors observed in the system that are consistent with known attacker techniques.	Response provided 24 hours, 7 days a week, including U.S. public holidays.
Medium	Security incidents that potentially indicate an attacker is performing reconnaissance or initial attempts at accessing the system. Effort to recover from the incident may be low to moderate. Examples include: - Suspected unauthorized attempts to log into user accounts. - Suspected unauthorized changes to system configurations, such as firewalls or user accounts. - Observed failures of security components. - Informational events. - User account creation or deletion. - Privilege change for existing accounts.	Response provided on standard business days, Monday through Friday 8 a.m. to 5 p.m. CST/CDT, excluding U.S. public holidays.
Low	These are typically service requests from the Customer.	Response provided on standard business days, Monday through Friday 8 a.m. to 5 p.m. CST/CDT, excluding U.S. public holidays.

6.3.4.1 Response Time Goals

Priority	Response Time
Critical	An SOC Cybersecurity Analyst will make contact with the customer technical representative within one (1) hour of the request for support being logged in the issue management system or the creation of an alert suggesting a cybersecurity incident that requires action. Continual effort will be maintained to identify the extent of the incident and provide actions for containment.
High	An SOC Cybersecurity Analyst will make contact with the customer technical representative within four (4) hours of the request for support being logged at the issue management system or the creation of an alert suggesting a cybersecurity incident that requires action. Continual effort will be maintained to identify the extent of the incident and provide actions for containment.
Medium	An SOC Cybersecurity Support Engineer will make contact with the customer technical representative within the next business day of the request for support being logged at the issue management system or the creation of an alert suggesting a cybersecurity incident that requires action.
Low	An SOC Cybersecurity Support Engineer will make contact with the Customer technical representative within seven business days of the logged request for support at the issue management system.

6.3.4.2 ActiveEyeSM Platform Availability

The platform utilizes a multi-zone architecture which can recover from failures in different data collection, enhancement, analysis, and visualization tiers. Motorola will make commercially reasonable efforts to provide monthly availability of 99.9% for the ActiveEyeSM Platform services. Service availability is subject to limited scheduled downtime for servicing and upgrades, as well as unscheduled and unanticipated downtime resulting from circumstances or events outside of Motorola's reasonable control, such as disruptions of, or damage, to the Customer's or a third-party's information or communications systems or equipment, telecommunication circuit availability/performance between Customer sites, any on-premises core and/or between on-premises equipment and the ActiveEyeSM Platform.

6.3.4.3 ActiveEye Remote Security Sensor

One or more AERSS may be deployed as part of the MDR solution. The AERSS is configured with multiple local redundancy features such as hot-swap hard disk drives in a redundant drive array configuration and dual redundant power supplies.

The AERSS and all components of ActiveEyeSM are monitored by a dedicated Site Reliability Engineering team. In cases of hardware failure of the AERSS, Motorola will provide, subject to active service subscriptions in the Customer contract, onsite services to repair the AERSS and restore service. AERSS operation and outage troubleshooting requires network connection to the ActiveEyeSM Platform which may be impacted by customer configuration changes, telecommunications connectivity, and/or customer network issues/outages.

6.4 Included Services

6.4.1 Site Information

The services are based on the following deployment type:

Site Information	
Number of System Deployments	Single
Type of System Deployment	Multi-site centralized
Number of Seats	2

6.5 Limitations and Exclusions

This section applies to all cybersecurity services contained in the Statement of Work. MDR does NOT include services to perform physical containment and/or remediation of confirmed security incidents, remote or onsite. The Customer may choose to purchase additional Incident Response professional services to assist in the creation of and/or completion of a Customer's Incident Response Plan.

Motorola's scope of services does not include responsibilities relating to recovery of data available through the products or services, or remediation or responsibilities relating to the loss of data, ransomware, or hacking.

Note: Motorola does not represent that it will identify, fully recognize, discover, or resolve all security events or threats, system vulnerabilities, malicious codes, files or malware, indicators of compromise, or internal threats or concerns.

NOTWITHSTANDING ANY PROVISION OF THE AGREEMENT TO THE CONTRARY, MOTOROLA WILL HAVE NO LIABILITY FOR (A) INTERRUPTION OR FAILURE OF CONNECTIVITY, VULNERABILITIES, OR SECURITY EVENTS; (B) DISRUPTION OF OR DAMAGE TO CUSTOMER'S OR THIRD PARTIES' SYSTEMS, EQUIPMENT, OR DATA, INCLUDING DENIAL OF ACCESS TO USERS, OR SHUTDOWN OF SYSTEMS CAUSED BY INTRUSION DETECTION SOFTWARE OR HARDWARE; (C) AVAILABILITY OR ACCURACY OF ANY DATA AVAILABLE THROUGH THE SERVICES, OR INTERPRETATION, USE, OR MISUSE THEREOF; (D) TRACKING AND LOCATION-BASED SERVICES; OR (E) BETA SERVICES

6.5.1 Service Limitations

Cybersecurity services are inherently limited and will not guarantee that the Customer's system will be error-free or immune to security breaches as a result of any or all of the services described in this SOW. Motorola does not warrant or guarantee that this service will identify all cybersecurity incidents that occur in the Customer's system. Services and deliverables are limited by, among other things, the evolving and often malicious nature of cyber threats, conduct/attacks, as well as the complexity/disparity and evolving nature of Customer computer system environments, including supply chains, integrated software, services, and devices. To the extent we do offer recommendations in connection with the services, unless otherwise stated in the Statement of Work, our recommendations

are necessarily subjective, may or may not be correct, and may be based on our assumptions relating to the relative risks, priorities, costs and benefits that we assume apply to you.

6.5.2 Processing of Customer Data in the United States and/or Other Locations

Customer understands and agrees that data obtained, accessed, or utilized in the performance of the services may be transmitted to, accessed, monitored, and/or otherwise processed by Motorola in the U.S. and/or other Motorola operations globally. Customer consents to and authorizes all such processing and agrees to provide, obtain, or post any necessary approvals, consents, or notices that may be necessary to comply with applicable law.

6.5.3 Customer and Third-Party Information

Customer understands and agrees that Motorola may obtain, use and/or create and use, anonymized, aggregated and/or generalized Customer Data, such as data relating to actual and potential security threats and vulnerabilities, for its lawful business purposes, including improving its services and sharing and leveraging such information for the benefit of Customer, other customers, and other interested parties. For avoidance of doubt, so long as not specifically identifying the Customer, Customer Data shall include, and Motorola shall be free to use, share and leverage security threat intelligence and mitigation data generally, including without limitation, third party threat vectors and IP addresses (i.e., so long as not defined as personal information under applicable law), file hash information, domain names, malware signatures and information, information obtained from third party sources, indicators of compromise, and tactics, techniques, and procedures used, learned or developed in the course of providing Services, which data shall be deemed Service Use Data (i.e., Motorola data).

6.5.4 Third-Party Software and Service Providers, Including Resale

Motorola may use, engage, license, resell, interface with or otherwise utilize the products or services of third-party processors or sub-processors and other third-party software, hardware, or services providers (such as, for example, third-party endpoint detection and response providers). Such processors and sub-processors may engage additional sub-processors to process personal data and other Customer Data. Customer understands and agrees that the use of such third-party products and services, including as it relates to any processing or sub-processing of data, is subject to each respective third-party's own terms, licenses, End-User License Agreements (EULA), privacy statements, data processing agreements and/or other applicable terms. Such third-party providers and terms may include the following, if applicable, or as otherwise made available publicly, through performance, or upon request:

Palo Alto Networks

EULA: https://www.paloaltonetworks.com/content/dam/pan/en_US/assets/pdf/legal/palo-alto-networks-end-user-license-agreement-eula.pdf

Customer Data Processing Addendum:

https://www.paloaltonetworks.com/content/dam/pan/en_US/assets/pdf/legal/palo_alto_networks_customer_data_processing_agreement.pdf

Motorola disclaims any and all responsibility for any and all loss or costs of any kind associated with security events. Motorola disclaims any responsibility for customer use or implementation of any

recommendations provided in connection with the services. Implementation of recommendations does not ensure or guarantee the security of the systems and operations evaluated.

Section 7

Equipment List

7.1 Tampa International Airport PD PSAP

VESTA® 9-1-1

Qty.	Part No.	Description	Contract Unit Price	U/M	Contract Ext Price
		VESTA® SMS <i>Note: Customer is responsible for Text Control Center (TCC) services and network charges.</i>			
1	809810-00102	V911 ADV DATA LVL 1 ANNUAL SUB <i>Note: Annual Subscription - Year 1</i>	\$0.00	EA	\$0.00
1	809810-00102	V911 ADV DATA LVL 1 ANNUAL SUB <i>Note: Annual Subscription - Year 2</i>	\$0.00	EA	\$0.00
1	809810-00102	V911 ADV DATA LVL 1 ANNUAL SUB <i>Note: Annual Subscription - Year 3</i>	\$0.00	EA	\$0.00
		VESTA 9-1-1 Enhanced Data Window for RapidSOS <i>VESTA 9-1-1 Advanced Data Level 2 Standard subscription is excluded; quote assumes Tampa International Airport PD Backup and Tampa International Airport PD Primary are the same agency.</i>			
		VESTA® 9-1-1 Multi-Queue Display <i>MQD license was previously purchased (against site #108821 / HCSO Data Center - Host A) for the Hillsborough County system.</i>			
		Automated Abandoned Callback <i>AAC license is included on quote #DIR3559099E for Tampa International Airport PD Primary. Quote assumes quote #DIR3559099E will be purchased.</i> <i>AAC license is excluded; quote assumes Tampa International Airport PD Backup and Tampa International Airport PD Primary are the same agency.</i>			
2	PS-0SQ-VSML	VESTA® 9-1-1 Basic Operations VS BSC MLTP PER SEAT LIC	\$2,936.40	EA	\$5,872.80
2	SS-0SQ-VSSL-3Y	SPT VS BSC 3YR	\$3,876.84	EA	\$7,753.68

		VESTA® 9-1-1 Basic/Prime to VESTA® 9-1-1 Advanced Licenses			
		<i>VESTA 9-1-1 Advanced licenses are required to support various fee-based features.</i>			
2	PA-0AD-VSSL	VADV LIC ADD-ON	\$0.00	EA	\$0.00
2	SA-0AD-VSSL-3Y	SPT VADV ADD-ON 3YR	\$1,057.68	EA	\$2,115.36
		VESTA® 9-1-1 IRR Module			
2	873099-00502	V911 IRR LIC/MED	\$1,177.91	EA	\$2,355.82
2	809800-35112	V911 IRR SW SPT 3YR	\$653.40	EA	\$1,306.80
		VESTA® Workstation Equipment			
2	61000-409623	DKTP ELITE MINI 800 G9 W/O OS	\$1,535.78	EA	\$3,071.56
2	04000-00448	WINDOWS 10 LTSC LIC 21H2	\$151.27	EA	\$302.54
2	64000-00600	PC MOUNTING BRKT	\$89.30	EA	\$178.60
2	63000-241694	MNTR 24IN FP IPS	\$348.15	EA	\$696.30
2	65000-00197	KIT CBL DP/USB 15FT EXT	\$23.35	EA	\$46.70
2	64007-50021	KEYPAD 24 KEY USB CBL 12FT	\$185.67	EA	\$371.34
2	853030-00302	V911 SAM HDWR KIT	\$2,436.90	EA	\$4,873.80
	833401-				
4	00101G-15	CBL SAM JKBX 15FT	\$37.56	EA	\$150.24
2	853004-00401	SAM EXT SPKR KIT	\$188.70	EA	\$377.40
2	65000-00124	CBL PATCH 15FT	\$14.21	EA	\$28.42
2	02800-20501	HDST 4W MOD ELEC MIC BLK	\$39.59	EA	\$79.18
2	03044-20000	HDST CORD 12FT 4W MOD BLK	\$4.06	EA	\$8.12
2	809800-35109	V911 IWS CFG	\$266.95	EA	\$533.90
2	809800-35108	V911 IWS STG FEE	\$400.93	EA	\$801.86
1	870890-07501	CPR/SYSPREP MEDIA IMAGE	\$0.00	EA	\$0.00
		<i>Matrox Avio F125 KVM Extender is no longer available.</i>			
		VESTA® 9-1-1 Admin Printer			
		<i>Printer equipment are excluded as requested.</i>			
		Network Equipment			
		<u>Routers</u>			
		<i>(1) router as requested:</i>			
1	04000-C8200	ROUTER C8200-1N-4T W/5YR SPT	\$10,972.57	EA	\$10,972.57
1	809800-00199	ROUTER CFG FEE	\$709.49	EA	\$709.49
1	809800-00200	CFG NTWK DEVICE	\$168.49	EA	\$168.49
		<i>Quote assumes transceiver modules are not required for this location.</i>			
		<u>Switches</u>			
		<i>(1) switch as requested:</i>			
1	04000-09206	SWITCH 9200 24-PORT W/24X7 5YR	\$5,930.45	EA	\$5,930.45

		<i>Note: The Cisco Catalyst 9200/9300 switch supports a variety of optional network modules for uplink ports (the default configuration does not include any network modules). Network modules are priced separately and quoted upon request.</i>			
1	04000-02919	USB CONSOLE CBL	\$102.00	EA	\$102.00
1	809800-00200	CFG NTWK DEVICE	\$168.49	EA	\$168.49
		<i>Quote assumes transceiver module(s) or network module(s) are not required for switches at this location.</i>			
		<i>Redundant power supply:</i>			
1	04000-09204	SWITCH 9200 SECONDARY PWR SUPPLY	\$586.53	EA	\$586.53
1	04000-09205	SWITCH 9200 SECONDARY PWR SUPPLY CBL	\$37.73	EA	\$37.73
		Peripherals & Gateways			
		<i>Zero (0) admin lines and zero (0) 9-1-1 trunks terminating at this location.</i>			
		ALI/CAD Output			
1	04000-00219	8-PORT RS-232 DATACAST 1U 110/220VAC	\$2,070.86	EA	\$2,070.86
8	65000-03040	CBL NULL MODEM DB25M/M 6FT	\$24.01	EA	\$192.08
1	04000-00220	RS-232 2-PORT SHARING 1U 110/220VAC	\$1,666.67	EA	\$1,666.67
1	04000-01014-10	CBL SRL DB25M/DB9F 10FT	\$12.18	EA	\$12.18
1	04000-01761	DIGI CONNECT EZ 4	\$1,015.28	EA	\$1,015.28
4	65000-00182	CBL RJ45-10P/DB25M 4FT	\$41.36	EA	\$165.44
		Rack & Peripheral Equipment			
1	06500-55053	7FT EQUIPMENT RACK 19IN	\$366.42	EA	\$366.42
1	863014-00201-2	REMOTE PERIPHERAL KIT	\$1,064.16	EA	\$1,064.16
3	65000-10191	CBL PATCH ORANGE 3FT	\$3.43	EA	\$10.29
3	65000-10192	CBL PATCH ORANGE 10FT	\$6.00	EA	\$18.00
2	65000-00240	CBL PATCH ORANGE 1FT	\$1.02	EA	\$2.04
					\$56,183.59

CommandCentral Cloud Services

Qty.	Part No.	Description	Contract Unit Price	U/M	Contract Ext Price
		<i>Citizen Input and Smart Transcription are excluded as requested.</i>			
					\$0.00

VESTA® Analytics

Qty.	Part No.	Description	Contract Unit Price	U/M	Contract Ext Price
		VESTA® Analytics Hosted <i>VESTA Analytics Hosted Site License and support are excluded. Quote assumes customer does not require data segmentation for this location; quote assumes Tampa International Airport PD Backup and Tampa International Airport PD Primary are the same agency.</i> <i>Quote assumes customer does not require VESTA Analytics User License(s).</i>			
2	PA-MSG-ASSL	V-ANLYT STD PER SEAT LIC	\$954.61	EA	\$1,909.22
2	SA-MSG-ALSL-3Y	SPT V-ANLYT STD 3YR	\$457.92	EA	\$915.84
					\$2,825.06

VESTA® Map Local

Qty.	Part No.	Description	Contract Unit Price	U/M	Contract Ext Price
		VESTA® Map Local			
1	871399-50105.0	VMAP LOCAL R5 PREM LIC-KEY/MED	\$5,279.38	EA	\$5,279.38
1	871391-50101.0	VMAP LOCAL PREM LIC ONLY	\$5,279.38	EA	\$5,279.38
2	809800-46003	VMAP LOCAL PREM CONTRACT 3YR	\$2,025.94	EA	\$4,051.88
2	04000-46003	VMAP LOCAL PREM SPT 3YR	\$0.00	EA	\$0.00
		VESTA® Map Local - Additional Hardware <i>Elite Mini 800 G9 Desktop PC includes 16GB RAM; additional RAM not required.</i>			
2	63000-241694	MNTR 24IN FP IPS	\$348.15	EA	\$696.30
2	04000-13362	CBL DP M/M 15FT BLK	\$12.18	EA	\$24.36
		VESTA® Map Local GIS Services <i>Quote excludes VESTA Map Local GIS Services. Quote assumes customer will share VESTA Map Local GIS dataset.</i>			
		VESTA® Map Local Database Host Server/Workstation <i>Directory Tools services will be installed on a VESTA 9-1-1 workstation.</i>			
					\$15,331.30

Managed Services

Qty.	Part No.	Description	Contract Unit Price	U/M	Contract Ext Price
2	870891-66402	Monitoring & Response (M&R): Workstations <i>Note: Includes (2) VESTA Workstations.</i>	\$154.28	EA	\$308.56
2	809800-16329	M&R WKST AGENT LICENSE M&R WKST SRVC 3YR	\$1,166.76	EA	\$2,333.52
2	870891-66403	Monitoring & Response (M&R): IP Devices <i>Note: Includes (0) Gateways, (1) Cisco Switch, (1) Cisco Router.</i>	\$85.26	EA	\$170.52
2	809800-16345	M&R NETWORK/IP LICENSE M&R IP DEVICE SRVC 3YR	\$1,166.76	EA	\$2,333.52
2	809800-14152	Managed Services Implementation Fee MGD SERV DEV & IMPL	\$81.20	EA	\$162.40
2	809800-14173	Anti-Virus VIRUS PROTECT 3.0 SVC 3YR	\$338.40	EA	\$676.80
2	809800-16213	Patch Management PATCH MGMT 3.2 SVC 3YR	\$955.80	EA	\$1,911.60
					\$7,896.92

Cybersecurity Services

Qty.	Part No.	Description	Contract Unit Price	U/M	Contract Ext Price
2	SSV06S03501A	Managed Detection & Response PLUS - Console Service MDR PLUS VESTA PER CONSOLE PER YEAR <i>Note: Annual Subscription - Year 1</i>	\$750.00	EA	\$1,500.00
2	SSV06S03501A	MDR PLUS VESTA PER CONSOLE PER YEAR <i>Note: Annual Subscription - Year 2</i>	\$750.00	EA	\$1,500.00
2	SSV06S03501A	MDR PLUS VESTA PER CONSOLE PER YEAR <i>Note: Annual Subscription - Year 3</i>	\$750.00	EA	\$1,500.00
					\$4,500.00

Extended Warranties

Qty.	Part No.	Description	Contract Unit Price	U/M	Contract Ext Price
2	04000-01594	Workstation Extended Warranty WARR 5YR NBD HP 800 MINI	\$123.83	EA	\$247.66
					\$247.66

VESTA® Services

Qty.	Part No.	Description	Contract Unit Price	U/M	Contract Ext Price
372	809800-17009	MSI Direct Services FIELD ENG DIRECT-STANDARD <i>FE services for base install.</i>	\$96.47	EA	\$35,886.84
177	809800-17035	MSI DIRECT SITE READINESS SVCS <i>Note: Cold Install/Rack and Stack</i>	\$106.33	EA	\$18,820.41
10	809800-51013	PROJECT MGMT - SUPPORT <i>Note: Support PM is Remote only.</i> <i>Maintenance service excluded. On-site technicians will perform maintenance service.</i>	\$1,700.42	EA	\$17,004.20
2	809800-51015	ECH SERVICE MGMT PER POS 3YR	\$1,034.64	EA	\$2,069.28
		Services to Support VESTA® SMS - Remote Sites			
16	809800-17006-SMS	FIELD ENG-EXPRESS SMS <i>Note: URI and VESTA 9-1-1 configuration for remote PSAP's.</i>	\$79.17	EA	\$1,266.72
32	809800-51007-SMS	PROJECT MGMT - REMOTE SMS COORDINATION <i>Note: Support PM services (remote) for remote PSAP's.</i>	\$100.49	EA	\$3,215.68
16	809800-17006-SMS	FIELD ENG-EXPRESS SMS <i>Note: TCC and Carrier Testing Support for remote PSAP's.</i>	\$79.17	EA	\$1,266.72
16	809800-17006-SMS	FIELD ENG-EXPRESS SMS <i>Note: Site Cut Support for remote PSAP's.</i>	\$79.17	EA	\$1,266.72
		Enterprise Solutions Services			
16	809800-00128	NTWK INFRA REMOTE SCVS <i>Network Infrastructure Remote Services for the configuration of (1) router at Tampa International Airport PD Backup.</i>	\$215.18	EA	\$3,442.88
8	809800-00128	NTWK INFRA REMOTE SCVS <i>Network Infrastructure Remote Services for the incremental configuration work that will be performed on the existing (2) routers at Hillsborough County SO Data Center (Host A) and the existing (2) routers at Hillsborough County PSOC (Host B).</i>	\$215.18	EA	\$1,721.44
		Network Transport Services <i>NRC – not applicable.</i>			
1	04000-TIAPDBU01	NETWORK SVCS 3YR	\$39,000.00	EA	\$39,000.00

		<i>Training</i> <i>Training services not requested.</i>			
		<i>Shipping Charges</i>			
133	SHIPPING-CHARGES	SHIPPING CHARGES	\$10.15	EA	\$1,349.95
					\$126,310.84

Section 8

Pricing

8.1 VESTA 9-1-1 Solution

Summary - 3 YEARS	
<u>VESTA 9-1-1 Remote PSAP</u>	
Hardware/Software	\$47,702.90
Implementation, Project Management and Training	\$85,241.56
Software Support	\$75,603.25
Hardware Warranties	\$0.00
Extended Warranties	\$247.66
Total	\$208,795.37
<u>Cybersecurity Services</u>	
Managed Detection & Response PLUS	\$4,500.00
Total	\$4,500.00
Grand Total	\$213,295.37

* Quote is valid for 90 days from the date of this proposal.

8.2 Payment Milestones

Total Contract value selected from the above purchased options is \$213,295.37.

Except for a payment that is due on the Effective Date, Customer will make payments to Motorola within thirty (30) days after the date of each invoice. Customer will make payments when due in the form of a check, cashier's check, or wire transfer drawn on a U.S. financial institution. If Customer has purchased additional Professional or Subscription services, payment will be in accordance with the applicable addenda. Payment for the System purchase will be in accordance with the following milestones.

Milestone	Milestone Detail	Percentage
1	Completion of Contract Execution	25%
2	Shipment of Equipment	60%
3	Installation of Equipment at Customer Site	10%
4	Final Acceptance	5%

Motorola shall make partial shipments of equipment and will request payment upon shipment of such equipment. In addition, Motorola shall invoice for installations completed on a site-by-site basis or when professional services are completed, when applicable. The value of the equipment shipped/services performed will be determined by the value shipped/services performed as a percentage of the total milestone value. Unless otherwise specified, contract discounts are based upon all items proposed and overall system package. Overdue invoices will bear simple interest at the maximum allowable rate by state law.

For Lifecycle Support Plan and Subscription Based Services:

Motorola will invoice Customer annually in advance of each year of the plan.

Section 9

Contractual Documentation

Pursuant to Article 2 and 6 of the Special Provisions of the H-GAC Contract, the following additional terms and conditions apply to this offering.

H-GAC Motorola Solutions Customer Agreement

This Motorola Solutions Customer Agreement (the “**MCA**”) is entered into between Motorola Solutions, Inc., with offices at 500 W. Monroe Street, Suite 4400, Chicago, IL 60661 (“**Motorola**”) and the entity set forth in the signature block below (“**Customer**”). Motorola and Customer will each be referred to herein as a “**Party**” and collectively as the “**Parties**”. This Agreement (as defined below) is effective as of the date of the last signature (the “**Effective Date**”).

WHEREAS, the Customer desires to purchase communications products and services; and

WHEREAS, Motorola desires to sell communications products and services to Customer; and

WHEREAS, Houston-Galveston Area Council (“H-GAC”), acting as the agent for various local governmental entities who are “End Users” under interlocal agreements (including the Customer) has solicited proposals for communications equipment and conducted discussions with Motorola concerning its proposal and, where applicable, in accordance with the competitive procurement procedures of Texas law; and

WHEREAS, H-GAC and Motorola entered into that certain Contract No. RA05-21 executed on September 28, 2021, (the “H-GAC Contract”), which provided that End Users may purchase communications equipment from Motorola pursuant to certain terms contained therein;

WHEREAS, pursuant to Articles 2 and 6 of the Special Provisions of the H-GAC Contract, Motorola and Customer now wish to enter into this Agreement to delineate the specific terms of the purchase of communications products and services from Motorola by the Customer. For good and valuable consideration, the Parties agree as follows:

Section 1. Agreement.

- 1.1. Scope; Agreement Documents.** The H-GAC Contract No. RA05-21 and this MCA governs Customer’s purchase of Products and Services (as each are defined below) from Motorola. The H-GAC Contract is attached hereto as Exhibit A and is incorporated into this Agreement in full by this reference. Additional terms and conditions applicable to specific Products and Services are set forth in one or more Motorola prepared or agreed upon addenda attached to this MCA (each an “**Addendum**”, and collectively the “**Addenda**”). This MCA, the Exhibits, Addenda, and Motorola-provided Proposal collectively form the Parties’ “**Agreement**”.

1.2. Attachments. The Exhibits listed below will be attached hereto and incorporated into and made a part of this Agreement:

Exhibit A HGAC Contract

Exhibit B Motorola Proposal dated January 15, 2025

1.3. Order of Precedence. In interpreting this Agreement and resolving any ambiguities: 1) the main body of this Agreement takes precedence over the exhibits (unless otherwise specified in an exhibit), and any inconsistency between Exhibits A through C will be resolved in their listed order, and 2) Each Addendum will control with respect to conflicting terms in the Agreement, but only as applicable to the Products and Services described in such Addendum.

Section 2. Definitions.

“Authorized Users” means Customer’s employees, full-time contractors engaged for the purpose of supporting the Products and Services that are not competitors of Motorola, and the entities (if any) specified in a Proposal or otherwise approved by Motorola in writing (email from an authorized Motorola signatory accepted), which may include affiliates or other Customer agencies.

“Change Order” means a written amendment to this Agreement after the effective date that alters the work, the contract sum, the contract time, or other change mutually decided between the Parties.

“Communications System” is a solution that includes at least one radio Product, whether devices, software, or infrastructure, and requires Integration Services to deploy such radio Product at a Customer Site or onto any Customer-Provided Equipment or Equipment provided to Customer.

“Contract Price” means the price for the Communications System and implementation Services, excluding applicable sales or similar taxes and freight charges. Further, unless otherwise stated in Exhibit A “Payment” or the pricing pages of the Proposal, recurring fees for maintenance, SUA, or Subscription Software are included in the Contract Price.

“Confidential Information” means any and all non-public information provided by one Party to the other that is disclosed under this Agreement in oral, written, graphic, machine recognizable, or sample form, being clearly designated, labeled or marked as confidential or its equivalent or that a reasonable business person would consider non-public and confidential by its nature. With respect to Motorola, Confidential Information will also include Products and Services, and Documentation, as well as any other information relating to the Products and Services.

“Customer Contact Data” has the meaning given to it in the DPA.

“Customer Data” has the meaning given to it in the DPA.

“Customer-Provided Equipment” means components, including equipment and software, not provided by Motorola which may be required for use of the Products and Services.

“Data Processing Addendum” or **“DPA”** means the Motorola Data Processing Addendum applicable to processing of Customer Data for US customers, as updated, supplemented, or superseded from time to time. The DPA is located at https://www.motorolasolutions.com/content/dam/msi/docs/msi-standards_terms-conditions/motorola_solutions_united_states_data_processing_addendum_online_version.pdf and is

incorporated into and made a part of this Agreement for all purposes pertaining to the contents of the DPA. Where terms or provisions in the Agreement conflict with terms or provisions of the DPA, the terms or provisions of the DPA will control with respect to the contents of the DPA.

“Documentation” means the documentation for the Equipment, software Products, or data, that is delivered with the Products and Services that specifies technical and performance features, capabilities, users, or operation, including training manuals, and other deliverables, such as reports, specifications, designs, plans, drawings, analytics, or other information.

“Equipment” means hardware provided by Motorola.

“Equipment Lease-Purchase Agreement” means the agreement by which Customer finances all or a portion of the Contract Price.

“Feedback” means comments or information, in oral or written form, given to Motorola by Customer or Authorized Users, including their end users, in connection with or relating to the Products or Services;

“Fees” means charges applicable to the Products and Services.

“Integration Services” means the design, deployment, and integration Services provided by Motorola in order to design, install, set up, configure, and/or integrate the applicable Products as agreed upon by the Parties.

“Licensed Software” means licensed software which is either preinstalled on Equipment or installed on Customer-Provided Equipment and licensed to Customer by Motorola for a perpetual or other defined license term.

“Maintenance and Support Services” means the break/fix maintenance, technical support, or other Services (such as software integration Services) described in the applicable statement of work.

“Motorola Data” means data owned or licensed by Motorola and made available to Customer in connection with the Products and Services;

“Motorola Materials” means proprietary software, tools, data, and other materials, including designs, utilities, models, methodologies, systems, and specifications, which Motorola has developed or licensed from third parties (including any corrections, bug fixes, enhancements, updates, modifications, adaptations, translations, de-compilations, disassemblies, or derivative works of the foregoing, whether made by Motorola or another party). Products and Services, Motorola Data, Third-Party Data, and Documentation, are considered Motorola Materials

“Non-Motorola Materials” means collectively, Customer or third-party software, services, hardware, content, and data that is not provided by Motorola.

“Proposal” means solution descriptions, pricing, equipment lists, statements of work (“SOW”), schedules, technical specifications, quotes, and other documents setting forth the Products and Services to be purchased by Customer and provided by Motorola. The Proposal may also include an ATP, Acceptance Test Plan, depending on the Products and Services purchased by Customer.

“Products” or **“Product”** is how the Equipment, Licensed Software, and Subscription Software being purchased by the Customer will collectively be referred to in this Agreement (collectively as “Products”, or individually as a “Product”).

“Professional Services” are Services provided by Motorola to Customer under this Agreement the nature and scope of which are more fully described in the Proposal and Section 2.2.5 of this Agreement.

“Prohibited Jurisdiction” means any jurisdiction in which the provision of such Products and Services is prohibited under applicable laws or regulations.

“Process” or **“Processing”** have the meaning given to them in the DPA

“Services” means services related to purchased Products as described in the Proposal.

“Service Completion Date” means the date of Motorola’s completion of the Services described in a Proposal.

“Service Use Data” has the meaning given to it in the DPA.

“Site” or **“Sites”** means the location where the Integration Services or Maintenance and Support Services will take place.

“Software System” means a solution that includes at least one software Product and requires Integration Services to deploy such software Product at a Customer Site or onto any Customer-Provided Equipment or Equipment provided to Customer.

“SUA” or **“SUA II”** means Motorola’s Software Upgrade Agreement program.

“Subscription Software” means licensed cloud-based software-as-a-service products and other software which is either preinstalled on Equipment or installed on Customer-Provided Equipment, but licensed to Customer by Motorola on a subscription basis.

“Third-Party Data” has the meaning given to it in the DPA.

“Term” means the term of this MCA which will commence on the Effective Date and continue until six (6) months after the later of (a) the termination, expiration, or discontinuance of services under the last Proposal in effect, or (b) the expiration of all applicable warranty periods, unless the MCA is earlier terminated as set forth herein.

Section 3. Products and Services.

3.1. Products. Motorola will (a) sell Equipment, (b) Licensed Software, and (c) Subscription Software to Customer, to the extent each is set forth in this Agreement. At any time during the Term (as defined below), Motorola may substitute any Products at no cost to Customer, if the substitute is substantially similar to the Products set forth in this Agreement.

3.2. Services.

3.2.1. Motorola will provide Services, to the extent set forth in this Agreement.

- 3.2.2. Integration Services; Maintenance and Support Services.** Motorola will provide (a) Integration Services at the applicable Sites, agreed upon by the Parties or (b) Maintenance and Support Services, each as further described in the applicable statement of work. Maintenance, Support Services and Integration Services will each be considered “Services”, as defined above.
- 3.2.3. Service Proposals.** The Fees for Services will be set forth in Motorola’s Quote or Proposal. A Customer point of contact will be set forth in the applicable statement of work for the Services. For purposes of clarity, each statement of work will be incorporated into, and form an integral part of, this Agreement.
- 3.2.4. Service Completion.** Services described in a Proposal will be deemed complete upon the Service Completion Date, or as Services are renewed or terminated.
- 3.2.5. Professional Services**
- 3.2.5.1. Assessment of Systems & Operations.** If Customer is purchasing Professional Services to evaluate or assess networks, systems or operations, Customer acknowledges and agrees that the equipment provided by or used by Motorola to facilitate performance of the Services may impact or disrupt information systems. Except as specifically set forth in the Agreement, Motorola disclaims responsibility for costs in connection with any such disruptions of and/or damage to Customer’s or a third party’s information systems, equipment, voice transmissions, and data, including, but not limited to, denial or access to a legitimate system user, automatic shut-down of information systems caused by intrusion detection software or hardware, or failure of the information system resulting from the provision or delivery of the Service. Motorola agrees to cooperate with Customer to schedule any such potential damage or disruption around Customer’s voice or information technology traffic and use patterns so as to reduce the risk of disruption during working hours.
- 3.2.5.2. Network Security.** If Customer is purchasing network security assessment of network monitoring Professional Services, Customer acknowledges and agrees that Motorola does not guarantee or warrant that it will discover all of Customer’s system vulnerabilities or inefficiencies. Customer agrees not to represent to third parties that Motorola has provided such guarantee. Motorola disclaims any and all responsibility for any and all loss or costs of any kind associated with vulnerabilities or security events, whether or not they are discovered by Motorola.
- 3.2.5.3. Application Development.** If Customer purchases software application development as part of the Professional Services, the deliverables will be licensed as described in Section 2.5 - Documentation.
- 3.2.6. Transport Connectivity Services.** Certain Communications Systems may include one or more transport connectivity services as specified in the Proposal. In addition to the terms of this MCA, transport connectivity services shall also be governed by the terms of Motorola’s standard Transport Connectivity Addendum, a copy of which is available here: https://www.motorolasolutions.com/en_us/about/legal/transport-connectivity-addendum.html.
- 3.3. Non-Preclusion.** If, in connection with the Products and Services provided under this Agreement, Motorola performs assessments of its own, or related, products or makes recommendations, including a recommendation to purchase other products or services, nothing in this Agreement precludes such efforts nor precludes Motorola from participating in a future competitive bidding process or otherwise offering or selling the recommended products or other services to Customer. Customer represents that this paragraph does not violate its procurement standards or other laws, regulations, or policies.
- 3.4. Customer Obligations.** Customer represents that information Customer provides to Motorola in connection with receipt of Products and Services are accurate and complete in all material respects. If any

assumptions in the Proposals or information provided by Customer prove to be incorrect, or if Customer fails to perform any of its obligations under this Agreement, Motorola's ability to perform its obligations may be impacted and changes to the Agreement, including the scope, Fees, and performance schedule may be required.

- 3.5. Documentation.** Products and Services may be delivered with Documentation. Documentation is and will be owned by Motorola, unless otherwise expressly agreed in an Addendum or Proposal that certain Documentation will be owned by Customer. Motorola hereby grants Customer a limited, royalty-free, worldwide, non-exclusive license to use the Documentation solely for its internal business purposes in connection with the Products and Services.
- 3.6. Motorola Tools and Equipment.** As part of delivering the Products and Services, Motorola may provide certain tools, equipment, models, and other materials of its own. Such tools and equipment will remain the sole property of Motorola unless they are to be purchased by Customer as Products and are explicitly listed on the Proposal. The tools and equipment may be held by Customer for Motorola's use without charge and may be removed from Customer's premises by Motorola at any time without restriction. Customer will safeguard all tools and equipment while in Customer's custody or control, and be liable for any loss or damage. Upon the expiration or earlier termination of this Agreement, Customer, at its expense, will return to Motorola all tools and equipment in its possession or control.
- 3.7. Authorized Users.** Customer will ensure its employees and Authorized Users comply with the terms of this Agreement and will be liable for all acts and omissions of its employees and Authorized Users. Customer is responsible for the secure management of Authorized Users' names, passwords and login credentials for access to Products and Services.
- 3.8. Export Control.** Customer, its employees, and any other Authorized Users will not access or use the Products and Services in any Prohibited Jurisdiction), and Customer will not provide access to the Products and Services to any government, entity, or individual located in a Prohibited Jurisdiction. Customer represents and warrants that (a) it and its Authorized Users are not named on any U.S. government list of persons prohibited from receiving U.S. exports, or transacting with any U.S. person; (b) it and its Authorized Users are not a national of, or a company registered in, any Prohibited Jurisdiction; (c) Customer will not permit its Authorized Users to access or use the Products or Services in violation of any U.S. or other applicable export embargoes, prohibitions or restrictions; and (d) Customer and its Authorized Users will comply with all applicable laws regarding the transmission of technical data exported from the U.S. and the country in which Customer, its employees, and the Authorized Users are located.
- 3.9.** To obtain any additional Services, Customer will issue a purchase order referring to this Agreement and the separate proposal document. Omission of reference to this Agreement in Customer's purchase order will not affect the applicability of this Agreement. Motorola's proposal may include a cover page entitled "Service Agreement" or "Installation Agreement", as applicable, and other attachments. These cover pages and other attachments are incorporated into this Agreement by this reference.
- 3.10. Change Orders.** Unless a different change control process is agreed upon in writing by the Parties, a Party may request changes to an Addendum or a Proposal by submitting a Change Order to the other Party. If a requested change in a Change Order causes an increase or decrease in the Products or Services, the Parties by means of the Change Order will make appropriate adjustments to the Fees, project schedule, or other matters. Change Orders are effective and binding on the Parties only upon execution of the Change Order by an authorized representative of both Parties.

Section 4. Term and Termination.

4.1. Term. The applicable Addendum or Proposal will set forth the Term for the Products and Services governed thereby.

4.1.1. Subscription Terms. The duration of Customer's subscription commences upon delivery of the first Subscription Software (and recurring Services, if applicable) ordered under this Agreement and will continue for a twelve (12) month period or such longer period identified in a Proposal (the "**Initial Subscription Period**") and will automatically renew for additional twelve (12) month periods (each, a "**Renewal Subscription Year**"), unless either Party notifies the other of its intent not to renew at least thirty (30) days before the conclusion of the then-current Subscription Term. (The Initial Subscription Period and each Renewal Subscription Year will each be referred to herein as a "**Subscription Term**".) Motorola may increase Fees prior to any Renewal Subscription Year. In such case, Motorola will notify Customer of such proposed increase no later than thirty (30) days prior to commencement of such Renewal Subscription Year.

Unless otherwise specified in writing, additional Subscription Software or recurring Services purchased under this Agreement will (a) commence upon delivery of such Subscription Software or recurring Service, and continue until the conclusion of Customer's then-current Subscription Term (a "**Partial Subscription Year**"), and (b) automatically renew for Renewal Subscription Years thereafter, unless either Party notifies the other of its intent not to renew at least thirty (30) days before the conclusion of the then-current Subscription Term. Unless otherwise specified in writing, the Subscription Terms for all Subscription Software and recurring Services hereunder will be synchronized.

4.2. Termination. Either Party may terminate the Agreement or the applicable Addendum or Proposal if the other Party breaches a material obligation under the Agreement and does not cure such breach within thirty (30) days after receipt of notice of the breach or fails to produce a cure plan within such period of time. Each Addendum and Proposal may be separately terminable as set forth therein.

4.3. Termination for Non-Appropriation. In the event any identified funding is not appropriated or becomes unavailable, the Customer reserves the right to terminate this Agreement for non-appropriation upon thirty (30) days' advance written notice to Motorola. In the event of such termination, Motorola shall be entitled to compensation for all conforming goods delivered and for all services performed prior to the effective date of termination date.

4.4. Suspension of Services. Motorola may promptly terminate or suspend any Products or Services under a Proposal if Motorola determines: (a) the related Product license has expired or has terminated for any reason; (b) the applicable Product is being used on a hardware platform, operating system, or version not approved by Motorola; (c) Customer fails to make any payments when due; or (d) Customer fails to comply with any of its other obligations or otherwise delays Motorola's ability to perform.

4.5. Wind Down of Subscription Software. In addition to the termination rights in this Agreement, Motorola may terminate any Subscription Term, in whole or in part, in the event Motorola plans to cease offering the applicable Subscription Software or Service to customers.

4.6. Effect of Termination or Expiration. Upon termination for any reason or expiration of this Agreement, an Addendum, or a Proposal, Customer and the Authorized Users will return or destroy (at Motorola's option) all Motorola Materials and Motorola's Confidential Information in their possession or control and, as applicable, provide proof of such destruction, except that Equipment purchased by Customer should not be returned. If Customer has any outstanding payment obligations under this Agreement, Motorola may accelerate and declare all such obligations of Customer immediately due and payable by Customer. Notwithstanding the reason for termination or expiration, Customer agrees to pay Motorola for Products

and Services already delivered. Customer has a duty to mitigate any damages under this Agreement, including in the event of default by Motorola and Customer's termination of this Agreement.

- 4.7. Equipment as a Service. In the event that Customer purchases any Equipment at a price below the published list price for such Equipment in connection with Customer entering into a fixed- or minimum required-term agreement for Subscription Software, and Customer or Motorola terminates the Agreement prior to the expiration of such fixed- or minimum required-term, then Motorola will have the right to invoice Customer for, and Customer will pay, the amount of the discount to the published list price for the Equipment or such other amount set forth in writing. This Section will not limit any other remedies Motorola may have with respect to an early termination.

Section 5. Payment, Invoicing, Delivery and Risk of Loss

- 5.1. Customer affirms they have signatory authority to execute this contract. The Contract Price of \$213,295.37, excluding taxes, is fully committed and identified, including all subsequent years of contracted services, if applicable. The contract price includes the H-GAC administrative fee. Motorola will pay H-GAC's administrative fee in accordance with the payment terms of the Motorola/H-GAC Contract No. EC07-23. The Customer will pay all invoices as received from Motorola subject to the terms of this Agreement and any changes in scope will be subject to the change order process as described in this Agreement.

Motorola acknowledges the Customer may require the issuance(s) of a purchase order or notice to proceed as part of the Customer's procurement process. However, Customer agrees that the issuance or non-issuance of a purchase order or notice to proceed does not preclude the Customer from its contractual obligations as defined in this Agreement.

- 5.2. Fees. Fees and charges applicable to the Products and Services will be as set forth in the applicable Addendum or Proposal. Changes in the scope of Services described in a Proposal that require an adjustment to the Fees will be set forth in the applicable pricing schedule. Unless otherwise specified in the applicable Proposal, the Fees for any Services exclude expenses associated with unusual and costly Site access requirements (e.g., if Site access requires a helicopter or other equipment), and Customer will reimburse Motorola for these or other expenses incurred by Motorola in connection with the Services. The annual subscription Fee for Subscription Software and associated recurring Services may include certain one-time Fees, such as start-up fees, license fees, or other fees set forth in a Proposal. Motorola may suspend the Subscription Software and any recurring Services if Customer fails to make any payments within thirty (30) days of invoice due date when due.
- 5.3. Taxes. The Fees do not include any excise, sales, lease, use, property, or other taxes, assessments, duties, or regulatory charges or contribution requirements (collectively, "**Taxes**"), all of which will be paid by Customer, except as exempt by law, unless otherwise specified in a Proposal. If Motorola is required to pay any Taxes, Customer will reimburse Motorola for such Taxes (including any interest and penalties) within thirty (30) days after Customer's receipt of an invoice therefore. Customer will be solely responsible for reporting the Products for personal property tax purposes, and Motorola will be solely responsible for reporting taxes on its income and net worth.
- 5.4. Invoicing. Motorola will invoice Customer as described in this Agreement and Customer will pay all invoices within thirty (30) days of the invoice date or as otherwise specified in writing. In the event Customer finances the purchase of the Motorola Products and Services contemplated herein via Motorola Solutions Credit Corporation ("MSCC"), invoices for such purchase will be paid via the disbursement of the financing proceeds pursuant to the Equipment Lease - Purchase Agreement executed between the

parties and the payment schedule enclosed therein shall control payment of the related invoices. Late payments will be subject to interest charges at the maximum rate permitted by law, commencing upon the due date. Motorola may invoice electronically via email, and Customer agrees to receive invoices via email at the email address set forth in a Proposal. Customer acknowledges and agrees that a purchase order or other notice to proceed is not required for payment for Products or Services.

5.5. Payment. Customer will pay invoices for the Products and Services provided under this Agreement in accordance with the invoice payment terms set forth in Section 5.4. Generally, invoices are issued after shipment of Equipment or upon Motorola's delivery of Licensed Software, or upon System Completion Date of a Software System, as applicable, but if a specific invoicing or payment schedule is set forth in the Agreement, such schedule will determine the invoicing cadence.

Motorola will have the right to suspend future deliveries of Products and Services if Customer fails to make any payments when due.

5.6. INVOICING AND SHIPPING ADDRESSES. Invoices will be sent to the Customer at the following address:

Name: _____ Accounts Payable Address : _____ P.O. Box 22287, Tampa, FL 33622 _____ Phone: _____

E-INVOICE. To receive invoices via email:

Customer Account Number: _____
Customer Accounts Payable Email: _____payables@tampaaairport.com _____ Customer CC (optional)
Email: _____

The address which is the ultimate destination where the Equipment will be delivered to Customer is:

Name: _____
Address: _____

The Equipment will be shipped to the Customer at the following address (insert if this information is known):

Name: _____ Address: _____
ss : _____ Phone: _____

Customer may change this information by giving written notice to Motorola.

5.7. Delivery, Title and Risk of Loss. Motorola will provide to Customer the Products (and, if applicable, related Services) set forth in a Proposal, in accordance with the terms of the Agreement. Motorola will, using commercially reasonable practices, pack the ordered Equipment and ship such Equipment to the Customer address set forth in **Section 5.6** or otherwise provided by Customer in writing, using a carrier selected by Motorola.

Notwithstanding the foregoing and unless otherwise stated in a Equipment Lease - Purchase Agreement, delivery of Equipment (and any incorporated Licensed Software) will occur, and title and risk of loss for the Equipment will pass to Customer, upon shipment by Motorola in accordance with ExWorks, Motorola's premises (Incoterms 2020). Customer will pay all shipping costs, taxes, and other charges applicable to the

shipment and import or export of the Products and Services, as applicable, and Customer will be responsible for reporting the Products for personal property tax purposes.

Delivery of Licensed Software for installation on Equipment or Customer-Provided Equipment will occur upon the earlier of (a) electronic delivery of the Licensed Software by Motorola, and (b) the date Motorola otherwise makes the Licensed Software available for download by Customer. If agreed upon in a Proposal, Motorola will also provide Services related to such Products. Title to Licensed Software and/or Subscription Software will not pass to Customer at any time.

5.8. Delays. Any shipping dates set forth in a Proposal are approximate, and while Motorola will make reasonable efforts to ship Products by any such estimated shipping date, Motorola will not be liable for any delay or related damages to Customer. Time for delivery will not be of the essence, and delays will not constitute grounds for cancellation, penalties, termination, or a refund.

5.9. Future Regulatory Requirements. The Parties acknowledge and agree that certain Services (i.e. cyber) are an evolving technological area and therefore, laws and regulations regarding Services may change. Changes to existing Services required to achieve regulatory compliance may be available for an additional fee. Any required changes may also impact the price for Services.

Section 6. Sites; Customer-Provided Equipment; Non-Motorola Materials.

6.1. Access to Sites. Customer will be responsible for providing all necessary permits, licenses, and other approvals necessary for the installation and use of the Products and the performance of the Services at each applicable Site, including for Motorola to perform its obligations hereunder, and for facilitating Motorola's access to the Sites. No waivers of liability will be imposed on Motorola or its subcontractors by Customer or others at Customer facilities or other Sites, but if and to the extent any such waivers are imposed, the Parties agree such waivers are void.

6.2. Site Conditions. Customer will ensure that (a) all Sites are safe and secure, (b) Site conditions meet all applicable industry and legal standards (including standards promulgated by OSHA or other governmental or regulatory bodies), (c) to the extent applicable, Sites have adequate physical space, air conditioning, and other environmental conditions, electrical power outlets, distribution, equipment, connections, and telephone or other communication lines (including modem access and interfacing networking capabilities), and (d) Sites are suitable for the installation, use, and maintenance of the Products and Services. This Agreement is predicated upon normal soil conditions as defined by the version of E.I.A. standard RS-222 in effect on the Effective Date.

6.3. Site Issues. Upon its request, which will not be unreasonably denied, Motorola will have the right to inspect the Sites and advise Customer of any deficiencies or non-conformities with the requirements of this **Section 6 – Sites; Customer-Provided Equipment; Non-Motorola Materials**. If Motorola or Customer identifies any deficiencies or non-conformities, Customer will promptly remediate such issues or the Parties will select a replacement Site. If a Party determines that a Site identified in a Proposal is not acceptable or desired, the Parties will cooperate to investigate the conditions and select a replacement Site or otherwise adjust the installation plans and specifications as necessary. A change in Site or adjustment to the installation plans and specifications may cause a change in the Fees or performance schedule under the applicable Proposal.

6.4. Customer-Provided Equipment. Customer will be responsible, at its sole cost and expense, for providing and maintaining the Customer-Provided Equipment in good working order. Customer represents and warrants that it has all rights in Customer-Provided Equipment to permit Motorola to access and use the

applicable Customer-Provided Equipment to provide the Products and Services under this Agreement, and such access and use will not violate any laws or infringe any third-party rights (including intellectual property rights). Customer (and not Motorola) will be fully liable for Customer-Provided Equipment, and Customer will immediately notify Motorola of any Customer-Provided Equipment damage, loss, change, or theft that may impact Motorola's ability to provide the Products and Services under this Agreement, and Customer acknowledges that any such events may cause a change in the Fees or performance schedule under the applicable Proposal.

- 6.5. Non-Motorola Materials.** In certain instances, Customer may be permitted to access, use, or integrate Non-Motorola Materials with or through the Products and Services. If Customer accesses, uses, or integrates any Non-Motorola Materials with the Products or Services, Customer will first obtain all necessary rights and licenses to permit Customer's and its Authorized Users' use of the Non-Motorola Materials in connection with the Products and Services. Customer will also obtain the necessary rights for Motorola to use such Non-Motorola Materials in connection with providing the Products and Services, including the right for Motorola to access, store, and process such Non-Motorola Materials (e.g., in connection with Subscription Software), and to otherwise enable interoperation with the Products and Services. Customer represents and warrants that it will obtain the foregoing rights and licenses prior to accessing, using, or integrating the applicable Non-Motorola Materials with the Products and Services, and that Customer and its Authorized Users will comply with any terms and conditions applicable to such Non-Motorola Materials. If any Non-Motorola Materials requires access to Customer Data (as defined below), Customer hereby authorizes Motorola to allow the provider of such Non-Motorola Materials to access Customer Data, in connection with the interoperation of such Non-Motorola Materials with the Products and Services.
- 6.6.** Customer acknowledges and agrees that Motorola is not responsible for, and makes no representations or warranties with respect to, the Non-Motorola Materials (including any disclosure, modification, or deletion of Customer Data resulting from use of Non-Motorola Materials or failure to properly interoperate with the Products and Services). If Customer receives notice that any Non-Motorola Materials must be removed, modified, or disabled within the Products or Services, Customer will promptly do so. Motorola will have the right to disable or remove Non-Motorola Materials if Motorola believes a violation of law, third-party rights, or Motorola's policies is likely to occur, or if such Non-Motorola Materials poses or may pose a security or other risk or adverse impact to the Products or Services, Motorola, Motorola's systems, or any third party (including other Motorola customers).
- 6.7.** Motorola may provide certain Non-Motorola Materials as an authorized sales representative of a third party as set out in a Proposal. As an authorized sales representative, the third party's terms and conditions, as set forth in the Proposal, will apply to any such sales. Any orders for such Non-Motorola Materials will be filled by the third party. Nothing in this Section will limit the exclusions set forth in **Section 8.2 – Intellectual Property Infringement**.
- 6.8. End User Licenses.** Notwithstanding any provision to the contrary in the Agreement, certain Non-Motorola Materials software are governed by a separate license, EULA, or other agreement, including terms governing third-party equipment or software, such as open source software, included in the Products and Services. Customer will comply, and ensure its Authorized Users comply, with any such additional terms applicable to third-party equipment or software. Third party software flow-down terms applicable to Motorola products are located at the following site:
https://www.motorolasolutions.com/en_us/about/legal/motorola-solutions-customer-terms/flow-down-terms.html
- 6.9. Prohibited Use.** Customer will not integrate or use, or permit a third party or an Authorized User to integrate or use, any Non-Motorola Materials with or in connection with a Software System or other

software Product provided by Motorola under this Agreement, without the express written permission of Motorola.

- 6.10. API Support.** Motorola will use commercially reasonable efforts to maintain its Application Programming Interface ("API") offered solely in connection with any Software System. APIs will evolve and mature over time, requiring changes and updates. Motorola will use reasonable efforts to continue supporting any version of an API for 6 months after such version is introduced, but if Motorola determines, in its sole discretion, to discontinue support of an API for any reason, Motorola will provide reasonable advance notification to Customer. If an API presents a security risk, Motorola may discontinue an API without prior notice.
- 6.11. Support of Downloaded Clients.** If Customer purchases any software Product that requires a client installed locally on any Customer-Provided Equipment or Equipment in possession of Customer, Customer will be responsible for downloading and installing the current version of such client, as it may be updated from time to time. Motorola will use reasonable efforts to continue supporting any version of a client for forty-five (45) days following its release, but Motorola may update the current version of its client at any time, including for bug fixes, product improvements, and feature updates, and Motorola makes no representations or warranties that any software Product will support prior versions of a client.

Section 7. Representations and Warranties.

- 7.1. Mutual Representations and Warranties.** Each Party represents and warrants to the other Party that (a) it has the right to enter into the Agreement and perform its obligations hereunder, and (b) the Agreement will be binding on such Party.
- 7.2. Communications System Warranty.** Motorola represents and warrants that, on the date of System Acceptance, (a) the Communications System will perform in accordance with the descriptions in the applicable Proposal in all material respects, and (b) if Customer has purchased any Equipment or Motorola Licensed Software (but, for clarity, excluding Subscription Software) as part of such Communications System, the warranty period applicable to such Equipment and Motorola Licensed Software will continue for a period of one (1) year commencing upon System Acceptance (the "Warranty Period").
- 7.3.** During the Warranty Period, in addition to warranty services, Motorola will provide Maintenance and Support Services for the Equipment and support for the Motorola Licensed Software pursuant to the applicable maintenance and support Proposal. Support for the Motorola Licensed Software will be in accordance with Motorola's established Software Support Policy ("SwSP"). Copies of the SwSP can be found at https://www.motorolasolutions.com/en_us/about/legal/motorola-solutions-customer-terms/software_policy.html, a copy of which is available to Customer upon written request. If Customer wishes to purchase (a) additional Maintenance and Support Services during the Warranty Period; or (b) continue or expand maintenance, software support, installation, and/or Motorola's Lifecycle Management Services ("LMS") after the Warranty Period, Motorola will provide the description of and pricing for such services in a separate proposal document and such terms will be agreed upon in a Proposal. Unless otherwise agreed by the Parties in writing, the terms and conditions in this Agreement applicable to maintenance, support, installation, and/or LMS, will be included in the Maintenance and Support Addendum, LMS Addendum, the applicable Proposals, and the proposal (if applicable). These collective terms will govern the provision of such Services.
- 7.4. On-Premises Software System Warranty.** Motorola represents and warrants that, on the System Completion Date, or on the applicable Product Completion Date for a specific Product within such on-premises Software System, if earlier, (a) such Software System or Product will perform in accordance with the descriptions in the applicable Proposals in all material respects, and (b) if Customer has purchased

any Equipment or Motorola Licensed Software (but, for clarity, excluding Subscription Software) as part of such on-premises Software System, the warranty period applicable to such Equipment and Motorola Licensed Software will continue for a period of one (1) year commencing upon the System Completion Date for the Software System that includes such Products, or on the applicable Product Completion Date, if earlier.

7.4.1. On-premises Software Systems as a service and cloud hosted Software Systems are provided as a service and accordingly do not qualify for the On-premises Software System Warranty. System completion, however, for each of these solutions is determined in accordance with **Section 12.2 Software System Completion** below.

7.5. Motorola Warranties - Services. Subject to the disclaimers and exclusions below, Motorola represents and warrants that (a) Services will be provided in a good and workmanlike manner and will conform in all material respects to the descriptions in the applicable Proposal; and (b) for a period of ninety (90) days commencing upon the Service Completion Date for one-time Services, the Services will be free of material defects in materials and workmanship. Other than as set forth in subsection (a) above, recurring Services are not warranted but rather will be subject to the requirements of the applicable Addendum or Proposal.

7.6. Motorola Warranties - Equipment. Subject to the disclaimers and exclusions set forth below, (a) for a period of one (1) year commencing upon the delivery of Motorola-manufactured Equipment under **Section 5.7 – Delivery, Title and Risk of Loss**, Motorola represents and warrants that such Motorola-manufactured Equipment, under normal use, will be free from material defects in materials and workmanship; and (b) The warranties applicable to Motorola-manufactured Equipment set forth in herein shall be applicable to all radio Equipment purchased hereunder whether or not such Equipment was manufactured by Motorola.

7.7. Motorola Licensed Software Warranty. Unless otherwise stated in the License Agreement, for a period of ninety (90) days commencing upon the delivery of Motorola-owned Licensed Software, Motorola represents and warrants that such Licensed Software, when used in accordance with the Documentation and the Agreement, will be free from reproducible defects that prevent operation of features critical to the primary functionality or successful operation of the Motorola-developed Licensed Software (as determined by Motorola)

7.7.1. As Customer's sole and exclusive remedy for any breach of the Motorola Licensed Software Warranty, Motorola will use commercially reasonable efforts to remedy the material defect in the applicable Licensed Software; provided, however, that if Motorola does not remedy such material defect within a reasonable time, then at Motorola's sole option, Motorola will either replace the defective Licensed Software with functionally-equivalent software, provide substitute software to Customer, or terminate the applicable software license and refund any paid license fees to Customer on a pro-rata basis.

7.7.2. For clarity, the Motorola Licensed Software Warranty applies only to the most current version of the Licensed Software issued by Motorola, and issuance of updated versions of any Licensed Software does not result in a renewal or extension of the Motorola Licensed Software Warranty beyond the ninety (90) day warranty period.

7.8. ADDITIONAL WARRANTY EXCLUSIONS. NOTWITHSTANDING ANY PROVISION OF THE AGREEMENT TO THE CONTRARY, MOTOROLA WILL HAVE NO LIABILITY FOR (A) DEFECTS IN OR DAMAGE TO PRODUCTS RESULTING FROM USE OTHER THAN IN THE NORMAL AUTHORIZED MANNER, OR FROM ACCIDENT, LIQUIDS, OR NEGLIGENCE; (B) TESTING, MAINTENANCE, REPAIR, INSTALLATION, OR MODIFICATION BY PARTIES OTHER THAN MOTOROLA; (C) CUSTOMER'S OR ANY AUTHORIZED USER'S FAILURE TO COMPLY WITH INDUSTRY AND OSHA OR OTHER LEGAL

STANDARDS; (D) DAMAGE TO RADIO ANTENNAS, UNLESS CAUSED BY DEFECTS IN MATERIAL OR WORKMANSHIP; (E) EQUIPMENT WITH NO SERIAL NUMBER; (F) BATTERIES OR CONSUMABLES; (G) FREIGHT COSTS FOR SHIPMENT TO REPAIR DEPOTS; (H) COSMETIC DAMAGE THAT DOES NOT AFFECT OPERATION; (I) NORMAL WEAR AND TEAR; (J) ISSUES OR OBSOLESCENCE OF LICENSED SOFTWARE DUE TO CHANGES IN CUSTOMER OR AUTHORIZED USER REQUIREMENTS, EQUIPMENT, OR SYSTEMS; (K) TRACKING AND LOCATION-BASED SERVICES; OR (L) BETA SERVICES.

7.9. Warranty Claims; Remedies. To assert a warranty claim, Customer must notify Motorola in writing of the claim prior to the expiration of any warranty period set forth in this Agreement. Unless a different remedy is otherwise expressly set forth herein, upon receipt of such claim, Motorola will investigate the claim and use commercially reasonable efforts to repair or replace any confirmed materially non-conforming Product or re-perform any non-conforming Service, at its option. Such remedies are Customer's sole and exclusive remedies for Motorola's breach of a warranty. Motorola's warranties are extended by Motorola to Customer only, and are not assignable or transferable.

7.10. Pass-Through Warranties. Notwithstanding any provision of this Agreement to the contrary, Motorola will have no liability for third-party software or hardware provided by Motorola; provided, however, that to the extent offered by third-party providers of software or hardware and to the extent permitted by law, Motorola will pass through express warranties provided by such third parties.

7.11. WARRANTY DISCLAIMER. EXCEPT FOR THE EXPRESS AND PASS THROUGH WARRANTIES IN THIS AGREEMENT, PRODUCTS AND SERVICES PURCHASED HEREUNDER ARE PROVIDED "AS IS" AND WITH ALL FAULTS. WARRANTIES SET FORTH IN THE AGREEMENT ARE THE COMPLETE WARRANTIES FOR THE PRODUCTS AND SERVICES AND MOTOROLA DISCLAIMS ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND QUALITY. MOTOROLA DOES NOT REPRESENT OR WARRANT THAT USE OF THE PRODUCTS AND SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF SECURITY VULNERABILITIES, OR THAT THEY WILL MEET CUSTOMER'S PARTICULAR REQUIREMENTS.

Section 8. Indemnification.

8.1. General Indemnity. Motorola will defend, indemnify, and hold Customer harmless from and against any and all damages, losses, liabilities, and expenses (including reasonable fees and expenses of attorneys) arising from any actual third-party claim, demand, action, or proceeding ("Claim") for personal injury, death, or direct damage to tangible property to the extent caused by Motorola's negligence, gross negligence or willful misconduct while performing its duties under this Agreement, except to the extent the claim arises from Customer's negligence or willful misconduct. Motorola's duties under this **Section 8.1 – General Indemnity** are conditioned upon: (a) Customer promptly notifying Motorola in writing of the Claim; (b) Motorola having sole control of the defense of the suit and all negotiations for its settlement or compromise to the extent allowed by applicable law; and (c) Customer cooperating with Motorola and, if requested by Motorola, providing reasonable assistance in the defense of the Claim.

8.2. Intellectual Property Infringement. Motorola will defend Customer against any third-party claim alleging that a Motorola-developed or manufactured Product or Service (the "Infringing Product") directly infringes a United States patent or copyright ("Infringement Claim"), and Motorola will pay all damages finally awarded against Customer by a court of competent jurisdiction for an Infringement Claim, or agreed to in writing by Motorola in settlement of an Infringement Claim. Motorola's duties under this **Section 8.2 – Intellectual Property Infringement** are conditioned upon: (a) Customer promptly notifying Motorola in

writing of the Infringement Claim; (b) Motorola having sole control of the defense of the suit and all negotiations for its settlement or compromise; and (c) Customer cooperating with Motorola and, if requested by Motorola, providing reasonable assistance in the defense of the Infringement Claim.

- 8.2.1.** If an Infringement Claim occurs, or in Motorola's opinion is likely to occur, Motorola may at its option and expense: (a) procure for Customer the right to continue using the Infringing Product; (b) replace or modify the Infringing Product so that it becomes non-infringing; or (c) grant Customer (i) a prorated refund of any amounts pre-paid for the Infringing Product (if the Infringing Product is a software Product, i.e., Licensed Software or Subscription Software) or (ii) a credit for the Infringing Product, less a reasonable charge for depreciation (if the Infringing Product is Equipment, including Equipment with embedded software).
- 8.2.2.** In addition to the other damages disclaimed under this Agreement, Motorola will have no duty to defend or indemnify Customer for any Infringement Claim that arises from or is based upon: (a) Customer Data, Customer-Provided Equipment, Non-Motorola Materials, or third-party equipment, hardware, software, data, or other third-party materials; (b) the combination of the Product or Service with any products or materials not provided by Motorola; (c) a Product or Service designed, modified, or manufactured in accordance with Customer's designs, specifications, guidelines or instructions; (d) a modification of the Product or Service by a party other than Motorola; (e) use of the Product or Service in a manner for which the Product or Service was not designed or that is inconsistent with the terms of this Agreement; or (f) the failure by Customer to use or install an update to the Product or Service that is intended to correct the claimed infringement. In no event will Motorola's liability resulting from an Infringement Claim extend in any way to any payments due on a royalty basis, other than a reasonable royalty based upon revenue derived by Motorola from Customer from sales or license of the Infringing Product.
- 8.2.3.** This **Section 8.2 – Intellectual Property Infringement** provides Customer's sole and exclusive remedies and Motorola's entire liability in the event of an Infringement Claim.
- 8.3. Customer Indemnity.** To the extent allowed by applicable law, Customer will defend, indemnify, and hold Motorola and its subcontractors, subsidiaries and other affiliates harmless from and against any and all damages, losses, liabilities, and expenses (including reasonable fees and expenses of attorneys) arising from any actual or threatened third-party claim, demand, action, or proceeding arising from or related to (a) Customer-Provided Equipment, Customer Data, or Non-Motorola Materials, including any claim, demand, action, or proceeding alleging that any such equipment, data, or materials (or the integration or use thereof with the Products and Services) infringes or misappropriates a third-party intellectual property or other right, violates applicable law, or breaches the Agreement; (b) Customer-Provided Equipment's failure to meet the minimum requirements set forth in the applicable Documentation or match the applicable specifications provided to Motorola by Customer in connection with the Products or Services; (c) Customer's (or its service providers, agents, employees, or Authorized User's) negligence or willful misconduct; and (d) Customer's or its Authorized User's breach of this Agreement. This indemnity will not apply to the extent any such claim is caused by Motorola's use of Customer-Provided Equipment, Customer Data, or Non-Motorola Materials in violation of the Agreement. Motorola will give Customer prompt, written notice of any claim subject to the foregoing indemnity. Motorola will, at its own expense, cooperate with Customer in its defense or settlement of the claim.

Section 9. Limitation of Liability.

9.1. EXCEPT FOR PERSONAL INJURY OR DEATH, THE TOTAL AGGREGATE LIABILITY OF MOTOROLA, ITS AFFILIATES, AND ITS AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, SUBCONTRACTORS, AGENTS, SUCCESSORS, AND ASSIGNS (COLLECTIVELY,

THE "MOTOROLA PARTIES"), WHETHER BASED ON A CLAIM IN CONTRACT OR IN TORT, LAW OR EQUITY, RELATING TO OR ARISING OUT OF THE AGREEMENT WILL NOT EXCEED THE FEES, OR PORTION OF FEES, RELATED TO THE PRODUCT OR INTEGRATION SERVICE UNDER WHICH THE CLAIM AROSE. WITH RESPECT TO ANY SUBSCRIPTION SOFTWARE OR ANY RECURRING SERVICES, THE MOTOROLA PARTIES' TOTAL AGGREGATE LIABILITY FOR ALL CLAIMS RELATED TO SUBSCRIPTION SOFTWARE OR RECURRING SERVICES WILL NOT EXCEED THE TOTAL FEES PAID FOR THE APPLICABLE SUBSCRIPTION SOFTWARE OR RECURRING SERVICE DURING THE CONSECUTIVE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING THE EVENT FROM WHICH THE FIRST CLAIM AROSE. EXCEPT FOR PERSONAL INJURY OR DEATH, THE MOTOROLA PARTIES WILL NOT BE LIABLE IN CONNECTION WITH THIS AGREEMENT (WHETHER UNDER MOTOROLA'S INDEMNITY OBLIGATIONS, A CAUSE OF ACTION FOR BREACH OF CONTRACT, UNDER TORT THEORY, OR OTHERWISE) FOR ANY INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES OR DAMAGES FOR LOST PROFITS OR REVENUES, EVEN IF MOTOROLA HAS BEEN ADVISED BY CUSTOMER OR ANY THIRD PARTY OF THE POSSIBILITY OF SUCH DAMAGES OR LOSSES AND WHETHER OR NOT SUCH DAMAGES OR LOSSES ARE FORESEEABLE.

9.2. EXCLUSIONS FROM LIABILITY. NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, MOTOROLA WILL HAVE NO LIABILITY FOR DAMAGES ARISING OUT OF (A) CUSTOMER DATA, INCLUDING ITS TRANSMISSION TO MOTOROLA, OR ANY OTHER DATA AVAILABLE THROUGH THE PRODUCTS OR SERVICES; (B) CUSTOMER-PROVIDED EQUIPMENT OR SITES; NON-MOTOROLA MATERIALS; THIRD-PARTY EQUIPMENT, HARDWARE, SOFTWARE, DATA, OR CONTENT; OR UNKNOWN OR UNAUTHORIZED COMBINATION OF PRODUCTS AND SERVICES ; (C) LOSS OF DATA, HACKING, RANSOMWARE, THIRD-PARTY ATTACKS OR DEMANDS; (D) MODIFICATION OF PRODUCTS OR SERVICES NOT AUTHORIZED BY MOTOROLA; (E) RECOMMENDATIONS PROVIDED IN CONNECTION WITH THE PRODUCTS AND SERVICES PROVIDED UNDER THIS AGREEMENT; (F) DATA RECOVERY SERVICES OR DATABASE MODIFICATIONS; OR (G) CUSTOMER'S OR ANY AUTHORIZED USER'S BREACH OF THIS AGREEMENT OR MISUSE OF THE PRODUCTS AND SERVICES.

IN ADDITION TO THE FOREGOING EXCLUSIONS FROM DAMAGES, AND NOTWITHSTANDING ANY PROVISION OF THE AGREEMENT TO THE CONTRARY, MOTOROLA WILL HAVE NO LIABILITY FOR (A) INTERRUPTION OR FAILURE OF CONNECTIVITY, VULNERABILITIES, OR SECURITY EVENTS; (B) DISRUPTION OF OR DAMAGE TO CUSTOMER'S OR THIRD PARTIES' SYSTEMS, EQUIPMENT, OR DATA, INCLUDING DENIAL OF ACCESS TO USERS, OR SHUTDOWN OF SYSTEMS CAUSED BY INTRUSION DETECTION SOFTWARE OR HARDWARE; (C) AVAILABILITY OR ACCURACY OF ANY DATA AVAILABLE THROUGH THE SUBSCRIPTION SOFTWARE OR SERVICES, OR INTERPRETATION, USE, OR MISUSE THEREOF; (D) TRACKING AND LOCATION-BASED SERVICES; OR (E) BETA SERVICES.

9.3 Statute of Limitations. Customer may not bring any claims against a Motorola Party in connection with this Agreement or the Products and Services more than one (1) year after the date of accrual of the cause of action.

Section 10. Confidentiality.

10.1. Confidential Information. In order to be considered Confidential Information, information that is disclosed orally must be identified as confidential at the time of disclosure and confirmed by disclosing party

("Discloser") by submitting a written document to receiving party ("Recipient") within thirty (30) days after such disclosure. The written document must contain a summary of the Confidential Information disclosed with enough specificity for identification purpose and must be labeled or marked as confidential or its equivalent.

10.2. Obligations of Confidentiality. During the Term and for a period of three (3) years from the expiration or termination of this Agreement, Recipient will (a) not disclose Confidential Information to any third party, except as expressly permitted in this **Section 10 - Confidentiality**; (b) restrict disclosure of Confidential Information to only those employees, agents or consultants who must access the Confidential Information for the purpose of providing Services and who are bound by confidentiality terms substantially similar to those in this Agreement and licenses; (c) not copy, reproduce, reverse engineer, decompile or disassemble any Confidential Information; (d) use the same degree of care as for its own information of like importance, but no less than reasonable care to safeguard against disclosure; (e) promptly notify Discloser upon discovery of any unauthorized use or disclosure of the Confidential Information and take reasonable steps to regain possession of the Confidential Information and prevent further unauthorized actions or other breach of this Section; and (f) only use the Confidential Information as needed to fulfill its obligations and secure its rights under this Agreement.

10.3. Exceptions. Recipient may disclose Confidential Information to the extent required by law, or a judicial or legislative order or proceeding. Recipient is not obligated to maintain as confidential any information that Recipient can demonstrate by documentation (a) is publicly known or available prior to without breach of this Agreement; (b) is lawfully obtained; or (c) is independently known or developed by Recipient without the use of, or reference to, any of Discloser's Confidential Information or any breach of this Agreement.

10.4. Ownership of Confidential Information. All Confidential Information is and will remain the property of Discloser, and will not be copied or reproduced without written permission. Within ten (10) days of receipt of Discloser's written request, Recipient will return or destroy all Confidential Information to Discloser, or certify in writing that all such Confidential Information has been destroyed. However, Recipient may retain (a) one (1) archival copy for use only in case of a dispute concerning this Agreement, and (b) Confidential Information that has been automatically stored in accordance with Recipient's standard backup or recordkeeping procedures. Recipient will remain subject to the obligations of this Agreement with respect to any Confidential Information retained subject to clauses (a) or (b). No license, express or implied, in the Confidential Information is granted to the Recipient other than to use it in the manner, and to the extent authorized by this Agreement. Discloser represents and warrants that it is authorized to disclose any Confidential Information it discloses pursuant to this Agreement.

Section 11. Proprietary Rights; Data; Feedback.

11.1. Motorola Materials. Customer acknowledges that Motorola may use or provide Customer with access to "Motorola Materials". Except when Motorola has expressly transferred title or other interest to Customer by way of an Addendum, the Motorola Materials are the property of Motorola or its licensors, and Motorola or its licensors retain all right, title and interest in and to the Motorola Materials (including, all rights in patents, copyrights, trademarks, trade names, trade secrets, know-how, other intellectual property and proprietary rights, and all associated goodwill and moral rights).

This Agreement does not grant to Customer any shared development rights in or to any Motorola Materials or other intellectual property, and Customer agrees to execute any documents and take any other actions reasonably requested by Motorola to effectuate the foregoing. Motorola and its licensors reserve all rights not expressly granted to Customer, and no rights, other than those expressly granted herein, are granted to Customer by implication, estoppel or otherwise. Customer will not modify, disassemble, reverse engineer, derive source code or create derivative works from, merge with other

software, distribute, sublicense, sell, or export the Products and Services or other Motorola Materials, or permit any third party to do so.

- 11.2. Ownership of Customer Data.** Customer retains all right, title and interest, including intellectual property rights, if any, in and to Customer Data. Motorola acquires no rights to Customer Data except those rights granted under this Agreement including the right to Process and use the Customer Data as set forth in the DPA.
- 11.3. Data Retention and Deletion.** Except as expressly provided otherwise under the DPA, Motorola will delete all Customer Data following termination or expiration of this MCA or the applicable Addendum or Proposal, with such deletion to occur no later than ninety (90) days following the applicable date of termination or expiration, unless otherwise required to comply with applicable law. Any requests for the exportation or download of Customer Data must be made by Customer to Motorola in writing before expiration or termination, subject to **Section 15.9 – Notices**. Motorola will have no obligation to retain such Customer Data beyond expiration or termination unless the Customer has purchased extended storage from Motorola through a mutually executed Proposal.
- 11.4. Service Use Data.** Customer understands and agrees that Motorola may collect and use Service Use Data for its own purposes, and may disclose Service Use Data to third parties. It is Customer's responsibility to notify Authorized Users of Motorola's collection and use of Service Use Data and to obtain any required consents, provide all necessary notices, and meet any other applicable legal requirements with respect to such collection and use, and Customer represents and warrants to Motorola that it has complied and will continue to comply with this Section.
- 11.5. Third-Party Data and Motorola Data.** Customer will not, and will use reasonable efforts to ensure its Authorized Users will not: (a) use the Motorola Data or Third-Party Data for any purpose other than Customer's internal business purposes; (b) disclose the data to third parties; (c) "white label" such data or otherwise misrepresent its source or ownership, or resell, distribute, sublicense, or commercially exploit the data in any manner; (d) use such data in violation of applicable laws; (e) remove, obscure, alter, or falsify any marks or proprietary rights notices indicating the source, origin, or ownership of the data; or (f) modify such data or combine it with Customer Data or other data or use the data to build databases. Additional restrictions may be set forth in the applicable Addendum.
- 11.5.1.** Any rights granted to Customer or Authorized Users with respect to Motorola Data or Third-Party Data will immediately terminate upon termination or expiration of the applicable Addendum, Proposal, or this MCA. Further, Motorola or the applicable Third-Party Data provider may suspend, change, or terminate Customer's or any Authorized User's access to Motorola Data or Third-Party Data if Motorola or such Third-Party Data provider believes Customer's or the Authorized User's use of the data violates the Agreement, applicable law or Motorola's agreement with the applicable Third-Party Data provider.
- 11.5.2.** Upon termination of Customer's rights to use any Motorola Data or Third-Party Data, Customer and all Authorized Users will immediately discontinue use of such data, delete all copies of such data, and certify such deletion to Motorola. Notwithstanding any provision of the Agreement to the contrary, Motorola will have no liability for Third-Party Data or Motorola Data available through the Products and Services. Motorola and its Third-Party Data providers reserve all rights in and to Motorola Data and Third-Party Data not expressly granted in an Addendum or Proposal.
- 11.6. Feedback.** Any Feedback provided by Customer is entirely voluntary, and will not create any confidentiality obligation for Motorola, even if designated as confidential by Customer. Motorola may use, reproduce, license, and otherwise distribute and exploit the Feedback without any obligation or payment

to Customer or Authorized Users and Customer represents and warrants that it has obtained all necessary rights and consents to grant Motorola the foregoing rights.

11.7. Improvements; Products and Services. The Parties agree that, notwithstanding any provision of this Agreement to the contrary, all fixes, modifications and improvements to the Services or Products conceived of or made by or on behalf of Motorola that are based either in whole or in part on the Feedback, Customer Data, or Service Use Data (or otherwise) are the exclusive property of Motorola and all right, title and interest in and to such fixes, modifications or improvements will vest solely in Motorola. Customer agrees to execute any written documents necessary to assign any intellectual property or other rights it may have in such fixes, modifications or improvements to Motorola.

Section 12. Acceptance

12.1. Communications System Acceptance.

12.1.1. Any Communications System described in the Proposal hereunder (including the Products, Integration Services, and all other components thereof) will be deemed completed upon successful completion of the acceptance procedures ("Acceptance Tests") set forth in the Acceptance Test Plan ("System Acceptance"). Motorola will notify Customer at least ten (10) days before the Communications System testing commences. Upon System Acceptance, the Parties will memorialize this event by promptly executing a certificate documenting such System Acceptance as set forth in Exhibit C. If the Acceptance Test Plan includes separate tests for individual sub-Systems or phases of the Communications System, acceptance of the individual sub-System or phase will occur upon the successful completion of the Acceptance Tests for the sub-Communications System or phase, and the Parties will promptly execute an acceptance certificate for the sub-Communications System or phase. If Customer believes the Communications System has failed the completed Acceptance Tests, Customer will provide to Motorola a written notice that includes the specific details of the failure. If Customer does not provide to Motorola a failure notice within thirty (30) days after completion of the Acceptance Tests, System Acceptance will be deemed to have occurred as of the completion of the Acceptance Tests. Minor omissions or variances in the Communications System that do not materially impair the operation of the Communications System as a whole will not postpone System Acceptance or sub-Communications System acceptance, but will be corrected according to a mutually agreed punch list schedule. This Section applies to Products purchased as part of a Communications System notwithstanding any conflicting delivery provisions within this Agreement and this Section will control over such other delivery provisions to the extent of a conflict.

12.1.2. Beneficial Use. Customer acknowledges that Motorola's ability to perform its implementation and testing responsibilities may be impeded if Customer begins using the Communications System before System Acceptance.

12.1.3. Customer shall not commence using the system before System Acceptance without Motorola's prior written authorization, which will not be unreasonably withheld. Motorola is not responsible for Communications System performance deficiencies that occur prior to System Acceptance or written authorized use. Upon the date Customer begins using the Communications System, Customer assumes responsibility for the use and operation of the Communications System.

12.2 Software System Completion. Any Software System described in the Proposal (including the Products, Integration Services, and all other components thereof) will be deemed completed upon Customer's (or the applicable Authorized User's) Beneficial Use of each Product that is included in the Software System (unless alternative acceptance procedures are set forth in the Proposal) (the "System Completion Date"). Customer will not unreasonably delay Beneficial Use of any Product within a Software System, and in any event, the

Parties agree that Beneficial Use of a Product will be deemed to have occurred thirty (30) days after functional demonstration. For clarity, if a Software System is comprised of more than one Product, Motorola may notify Customer that all Integration Services for a particular Product within the Software System have been completed, and Customer may have Beneficial Use of such Product prior to having Beneficial Use of other Products in the Software System, or of the Software System as a whole. In such case, the Integration Services applicable to such Product will be deemed complete upon Customer's Beneficial Use of the Product ("Product Completion Date"), which may occur before the System Completion Date. As used in this Section, "Beneficial Use" means use by Customer or at least one (1) Authorized User of the material features and functionalities of a Product within a Software System, in material conformance with Product descriptions in the Proposal. This Section applies to Products purchased as part of a Software System notwithstanding any conflicting delivery provisions within this Agreement, and will control over such other delivery provisions to the extent of a conflict.

Section 13. Force Majeure; Delays Caused by Customer.

13.1. Force Majeure. Except for Customer's payment obligations hereunder, neither Party will be responsible for nonperformance or delayed performance due to events outside of its reasonable control. If performance will be significantly delayed, the affected Party will provide notice to the other Party, and the Parties will agree (in writing) upon a reasonable extension to any applicable performance schedule.

13.2. Delays Caused by Customer. Motorola's performance of the Products and Services will be excused for delays caused by Customer or its Authorized Users or subcontractors, or by failure of any assumptions set forth in this Agreement (including in any Addendum or Proposal). In the event of a delay under this **Section 13.2 – Delays Caused by Customer**, (a) Customer will continue to pay the Fees as required hereunder, (b) the Parties will agree (in writing) upon a reasonable extension to any applicable performance schedule, and (c) Customer will compensate Motorola for its out-of-pocket costs incurred due to the delay (including those incurred by Motorola's affiliates, vendors, and subcontractors).

Section 14. Disputes. The Parties will use the following procedure to resolve any disputes relating to or arising out of this Agreement (each, a "Dispute"):

14.1. Governing Law. All matters relating to or arising out of the Agreement are governed by the laws of the State of Illinois, unless Customer is the United States Government (or an agency thereof) or a state government or state agency or local municipality within the United States, in which case all matters relating to or arising out of the Agreement will be governed by the laws of the State in which the Products and Services are provided. The terms of the U.N. Convention on Contracts for the International Sale of Goods and the Uniform Computer Information Transactions Act will not apply.

14.2. Negotiation; Mediation. The Parties will attempt to timely resolve the Dispute promptly through good faith negotiations. Either Party may initiate dispute resolution procedures by sending a notice of Dispute ("Notice of Dispute") to the other Party. The Parties will choose an independent mediator within thirty (30) days of such Notice of Mediation. Neither Party may unreasonably withhold consent to the selection of a mediator, but if the Parties are unable to agree upon a mediator, either Party may request that the American Arbitration Association nominate a mediator. Each Party will bear its own costs of mediation, but the Parties will share the cost of the mediator equally. Unless otherwise agreed in writing, all in person meetings under this **Section 14.2 – Negotiation; Mediation** will take place in Chicago, Illinois, and all communication relating to the Dispute resolution will be maintained in strict confidence by the Parties. Notwithstanding the foregoing, any Dispute arising from or relating to Motorola's intellectual property rights must be decided by a court of competent jurisdiction, in accordance with **Section 14.3 – Litigation, Venue, Jurisdiction** below.

14.3. Litigation, Venue, Jurisdiction. If the Dispute has not been resolved by mediation within sixty (60) days from the Notice of Mediation, either Party may submit the Dispute exclusively to a court in Cook County, Illinois, or in the case the Customer is the United States, a state agency, or local municipality, then the appropriate court in the State in which the Products and Services are provided. Each Party expressly consents to the exclusive jurisdiction of such courts for resolution of any Dispute and to enforce the outcome of any mediation.

Section 15. General.

15.1. Compliance with Laws. Each Party will comply with applicable laws in connection with the performance of its obligations under this Agreement, including that Customer will ensure its and its Authorized Users' use of the Products and Services complies with law (including privacy laws), and Customer will obtain any FCC and other licenses or authorizations (including licenses or authorizations required by foreign regulatory bodies) required for its and its Authorized Users' use of the Products and Services. Motorola may, at its discretion, cease providing or otherwise modify Products and Services (or any terms related thereto in an Addendum or Proposal), in order to comply with any changes in applicable law.

15.2. Audit; Monitoring. Motorola will have the right to monitor and audit use of the Products, including an audit of total user licenses credentialed by Customer for any Subscription Software, which may also include access by Motorola to Customer Data and Service Use Data. Customer will provide notice of such monitoring to its Authorized Users and obtain any required consents, including individual end users, and will cooperate with Motorola in any monitoring or audit. Customer will maintain during the Term, and for two (2) years thereafter, accurate records relating to any software licenses granted under this Agreement to verify compliance with this Agreement. Motorola or a third party ("Auditor") may inspect Customer's and, as applicable, Authorized Users' premises, books, and records. Motorola will pay expenses and costs of the Auditor, unless Customer is found to be in violation of the terms of the Agreement, in which case Customer will be responsible for such expenses and costs. In the event Motorola determines that Customer's usage of the Subscription Software during the applicable Subscription Term exceeded the total number of licenses purchased by Customer, Motorola may invoice Customer for the additional licenses used by Customer, pro-rated for each additional license from the date such license was activated, and Customer will pay such invoice in accordance with the payment terms in the Agreement.

15.3. Assignment and Subcontracting. Neither Party may assign or otherwise transfer this Agreement without the prior written approval of the other Party. Motorola may assign or otherwise transfer this Agreement or any of its rights or obligations under this Agreement without consent (a) for financing purposes, (b) in connection with a merger, acquisition or sale of all or substantially all of its assets, (c) as part of a corporate reorganization, or (d) to a subsidiary corporation. Subject to the foregoing, this Agreement will be binding upon the Parties and their respective successors and assigns. Motorola may subcontract any of the work, but subcontracting will not relieve Motorola of its duties under this Agreement.

15.4. Waiver. A delay or omission by either Party to exercise any right under this Agreement will not be construed to be a waiver of such right. A waiver by either Party of any of the obligations to be performed by the other, or any breach thereof, will not be construed to be a waiver of any succeeding breach or of any other obligation. All waivers must be in writing and signed by the Party waiving its rights.

15.5. Severability. If any provision of the Agreement is found by a court of competent jurisdiction to be invalid, illegal, or otherwise unenforceable, such provision will be deemed to be modified to reflect as nearly as possible the original intentions of the Parties in accordance with applicable law. The remaining provisions of this Agreement will not be affected, and each such provision will be valid and enforceable to the full extent permitted by applicable law.

- 15.6. Independent Contractors.** Each Party will perform its duties under this Agreement as an independent contractor. The Parties and their personnel will not be considered to be employees or agents of the other Party. Nothing in this Agreement will be interpreted as granting either Party the right or authority to make commitments of any kind for the other. This Agreement will not constitute, create, or be interpreted as a joint venture, partnership, or formal business organization of any kind.
- 15.7. Third-Party Beneficiaries.** The Agreement is entered into solely between, and may be enforced only by, the Parties. Each Party intends that the Agreement will not benefit, or create any right or cause of action in or on behalf of, any entity other than the Parties. Notwithstanding the foregoing, a licensor or supplier of third-party software included in the software Products will be a direct and intended third-party beneficiary of this Agreement.
- 15.8. Interpretation.** The section headings in this Agreement are included only for convenience. The words “including” and “include” will be deemed to be followed by the phrase “without limitation”. This Agreement will be fairly interpreted in accordance with its terms and conditions and not for or against either Party.
- 15.9. Notices.** Notices required under this Agreement to be given by one Party to the other must be in writing and either personally delivered or sent to the address provided by the other Party by certified mail, return receipt requested and postage prepaid (or by a recognized courier service, such as FedEx, UPS, or DHL), and will be effective upon receipt.
- 15.10. Cumulative Remedies.** Except as specifically stated in this Agreement, all remedies provided for in this Agreement will be cumulative and in addition to, and not in lieu of, any other remedies available to either Party at law, in equity, by contract, or otherwise. Except as specifically stated in this Agreement, the election by a Party of any remedy provided for in this Agreement or otherwise available to such Party will not preclude such Party from pursuing any other remedies available to such Party at law, in equity, by contract, or otherwise.
- 15.11. Survival.** The following provisions will survive the expiration or termination of this Agreement for any reason: Section 3.4 – Customer Obligations; Section 4.6 – Effect of Termination or Expiration; Section 5 – Payment and Invoicing; Section 7.11 – Warranty Disclaimer; Section 8.3 – Customer Indemnity; Section 9 – Limitation of Liability; Section 10 – Confidentiality; Section 11 – Proprietary Rights; Data; Feedback; Section 13 – Force Majeure; Delays Caused by Customer; Section 14 – Disputes; and Section 15 – General.
- 15.12. Entire Agreement.** This Agreement, including all Exhibits, Addenda, and Proposals, constitutes the entire agreement of the Parties regarding the subject matter hereto, and supersedes all previous agreements, proposals, and understandings, whether written or oral, relating to this subject matter. This Agreement may be executed in multiple counterparts, and will have the same legal force and effect as if the Parties had executed it as a single document. The Parties may sign in writing or by electronic signature. An electronic signature, facsimile copy, or computer image of a signature, will be treated, and will have the same effect as an original signature, and will have the same effect, as an original signed copy of this document. This Agreement may be amended or modified only by a written instrument signed by authorized representatives of both Parties. The preprinted terms and conditions found on any Customer purchase order, acknowledgment, or other form will not be considered an amendment or modification or part of this Agreement, even if a representative of each Party signs such document.

The Parties hereby enter into this MCA as of the Effective Date.

Motorola Solutions, Inc.

Customer: Tampa International Airport, FL

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

Software License Addendum

This Software License Addendum (this “**SLA**”) is subject to, and governed by, the terms of the Motorola Solutions Customer Agreement (“MCA”) to which it is attached. Capitalized terms used in this SLA, but not defined herein, will have the meanings set forth in the MCA.

Section 1. Addendum. This SLA governs Customer’s use of Licensed Software (and, if set forth in a Proposal, related Services) and Subscription Software from Motorola, as applicable, and is an integral part of the Parties’ Agreement.

Section 2. Licensed Software License and Restrictions.

2.1. Licensed Software License. Subject to Customer’s and its Authorized Users’ compliance with the Agreement (including payment terms), Motorola hereby grants Customer and its Authorized Users a limited, non-transferable, non-sublicensable, and non-exclusive license to use the Licensed Software identified in a Proposal, in object code form only, and the associated Documentation, solely in connection with the Equipment provided by Motorola or authorized Customer-Provided Equipment (as applicable, the “**Designated Products**”) and solely for Customer’s internal business purposes. Unless otherwise stated in an Addendum or the Proposal, the foregoing license grant will be limited to the number of licenses set forth in the applicable Proposal and will continue for the life of the applicable Designated Product. Except as otherwise permitted in an applicable Addendum or Proposal, Customer may install, access, and use Licensed Software only in Customer’s owned or controlled facilities, including any authorized mobile sites; provided, however, that Authorized Users using authorized mobile or handheld devices may also log into and access the Licensed Software remotely from any location.

2.2. Subscription License Model. If the Parties mutually agree that any Licensed Software purchased under this Agreement will be replaced with or upgraded to Subscription Software, then upon such time which the Parties execute the applicable Change Order or Proposal, the licenses granted under this **Section 2 Licensed Software License and Restrictions** will automatically terminate, and such Subscription Software will be governed by the terms of **Section 3 Subscription Software License and Restrictions**.

- 2.3. Customer Restrictions.** Customers and Authorized Users will comply with the applicable Documentation in connection with their use of the Products. Customer will not and will not allow others, including the Authorized Users, to: (a) make the Licensed Software available for use by unauthorized third parties, including via a commercial rental or sharing arrangement; (b) reverse engineer, disassemble, or reprogram the Licensed Software or any portion thereof to a human-readable form; (c) modify, create derivative works of, or merge the Licensed Software with other software or equipment; (d) copy, reproduce, distribute, lend, lease, or transfer the Licensed Software or Documentation for or to any third party without the prior express written permission of Motorola; (e) take any action that would cause the Licensed Software or Documentation to be placed in the public domain; (f) use the Licensed Software to compete with Motorola; or (g) remove, alter, or obscure, any copyright or other notice.
- 2.4. Copies.** Customer may make one (1) copy of the Licensed Software solely for archival, back-up, or disaster recovery purposes during the term of the applicable Licensed Software license. Customer may make as many copies of the Documentation reasonably required for the internal use of the Licensed Software during such Licensed Software's license term. Unless otherwise authorized by Motorola in writing, Customer will not, and will not enable or allow any third party to: (a) install a licensed copy of the Licensed Software on more than one (1) unit of a Designated Product; or (b) copy onto or transfer Licensed Software installed in a unit of a Designated Product onto another device. Customer may temporarily transfer Licensed Software installed on a Designated Product to another device if the Designated Product is inoperable or malfunctioning, if Customer provides written notice to Motorola of the temporary transfer and identifies the device on which the Licensed is transferred. Temporary transfer of the Licensed Software to another device must be discontinued when the original Designated Product is returned to operation and the Licensed Software must be removed from the other device. Customer must provide prompt written notice to Motorola at the time the temporary transfer is discontinued.
- 2.5. Resale of Equipment.** Equipment contains embedded Licensed Software. If Customer desires to sell its used Equipment to a third party, Customer must first receive prior written authorization from Motorola, which will not be unreasonably denied, and obtain written acceptance of the applicable Licensed Software license terms, including the obligation to pay relevant license fees, from such third party.

Section 3. Subscription Software License and Restrictions.

- 3.1. Subscription Software License.** Subject to Customer's and its Authorized Users' compliance with the Agreement, including payment terms, Motorola hereby grants Customer and its Authorized Users a limited, non-transferable, non-sublicensable, and non-exclusive license to use the Subscription Software identified in a Proposal, and the associated Documentation, solely for Customer's internal business purposes. The foregoing license grant will be limited to use in the territory and to the number of licenses set forth in a Proposal (if applicable), and will continue for the applicable Subscription Term. Customer may access, and use the Subscription Software only in Customer's owned or controlled facilities, including any authorized mobile sites; provided, however, that Authorized Users using authorized mobile or handheld devices may also log into and access the Subscription Software remotely from any location. No custom development work will be performed under this Addendum.
- 3.2. Customer Restrictions.** Customers and Authorized Users will comply with the applicable Documentation and the copyright laws of the United States and all other relevant jurisdictions (including the copyright laws where Customer uses the Subscription Software) in connection with their use of the Subscription Software. Customer will not, and will not allow others including the Authorized Users, to make the Subscription Software available for use by unauthorized third parties, including via a commercial rental or sharing arrangement; reverse engineer, disassemble, or reprogram software used to provide the Subscription Software or any portion thereof to a human-readable form; modify, create derivative works of, or merge the Subscription Software or software used to provide the Subscription Software with other

software; copy, reproduce, distribute, lend, or lease the Subscription Software or Documentation for or to any third party; take any action that would cause the Subscription Software, software used to provide the Subscription Software, or Documentation to be placed in the public domain; use the Subscription Software to compete with Motorola; remove, alter, or obscure, any copyright or other notice; share user credentials (including among Authorized Users); use the Subscription Software to store or transmit malicious code; or attempt to gain unauthorized access to the Subscription Software or its related systems or networks.

- 3.3. User Credentials.** If applicable, Motorola will provide Customer with administrative user credentials for the Subscription Software, and Customer will ensure such administrative user credentials are accessed and used only by Customer's employees with training on their proper use. Customer will protect, and will cause its Authorized Users to protect, the confidentiality and security of all user credentials, including any administrative user credentials, and maintain user credential validity, including by updating passwords. Customer will be liable for any use of the Subscription Software through such user credential (including through any administrative user credentials), including any changes made to the Subscription Software or issues or user impact arising therefrom. To the extent Motorola provides Services to Customer in order to help resolve issues resulting from changes made to the Subscription Software through user credentials, including through any administrative user credentials, or issues otherwise created by Authorized Users, such Services will be billed to Customer on a time and materials basis, and Customer will pay all invoices in accordance with the payment terms of the MCA.

Section 4. Software Systems - Applicable Terms and Conditions

- 4.1. On-Premise Software System.** If Customer purchases an "on-premises Software System," where Licensed Software is installed at Customer Sites or on Customer-Provided Equipment, then, unless otherwise specified in writing that any software is being purchased as Subscription Software, the Licensed Software is subject to Section 2 of the SLA.

- 4.1.1. CAD and Records Products.** The terms set forth in this Section 4.1.1. apply in the event Customer purchases any Computer Aided Dispatch ("CAD") or Records Products under the Agreement.

4.1.1.1. Support Required. Customer acknowledges and agrees that the licenses granted by Motorola under this SLA to CAD and Records Products for on-premises Software Systems are conditioned upon Customer purchasing Maintenance and Support Services for such Products during the term of the applicable license. If at any time during the term of any such license, Customer fails to purchase associated Maintenance and Support Services (or pay the fees for such Services), Motorola will have the right to terminate or suspend the software licenses for CAD and Record Products.

4.1.1.2. CJIS Security Policy. Motorola agrees to support Customer's obligation to comply with the Federal Bureau of Investigation Criminal Justice Information Services ("CJIS") Security Policy and will comply with the terms of the CJIS Security Addendum for the term of the Addendum or Proposal for the applicable Product. Customer hereby consents to Motorola screened personnel serving as the "escort" within the meaning of CJIS Security Policy for unscreened Motorola personnel that require access to unencrypted Criminal Justice Information for purposes of Product support and development.

- 4.2. On-Premise Software System as a Service.** If Customer purchases an "on-premises Software System as a service," where software Products are installed at Customer Sites or on Customer-Provided Equipment, and generally licensed on a subscription basis (i.e., as Subscription Software), then such Subscription Software is subject to Section 3 of the SLA. The firmware preinstalled on Equipment

included with an on-premises Software System as a service purchase, and any Microsoft operating system Licensed Software are subject to Section 2 of the SLA.

4.2.1. Transition to Subscription License Model. If the Parties mutually agree that any on-premises Subscription Software purchased under this SLA as part of an “on-premises Software System as a service” solution will be replaced with or upgraded to Subscription Software hosted in a data center, then upon such time the Parties execute the applicable agreement, (a) the licenses granted to such on-premises Subscription Software under this SLA will automatically terminate, (b) Customer and its Authorized Users will cease use of the applicable on-premises copies of Subscription Software, and (c) the replacement hosted Subscription Software provided hereunder will be governed by the terms of **Section 4.3 Cloud Hosted Software System.**

4.2.2. Transition Fee. Motorola will not charge additional Fees for Services related to the transition to hosted Subscription Software, as described in **Section 4.2.1 – Transition to Subscription License Model.** Notwithstanding the foregoing, subscription Fees may be greater than Fees paid by Customer for on-premises Subscription Software.

4.2.3. Software Decommissioning. Upon (a) transition of the on-premises Software System as a service to Subscription Software hosted in a data center or (b) any termination of the Subscription Software license for the on-premises Software System as a service, Motorola will have the right to enter Customer Sites and decommission the applicable on-premises Subscription Software that is installed at Customer’s Site or on Customer-Provided Equipment. For clarity, Customer will retain the right to use Licensed Software that is firmware incorporated into Equipment purchased by Customer from Motorola and any Microsoft operating system Licensed Software.

4.3. Cloud Hosted Software System. If Customer purchases a “cloud hosted Software System,” where the applicable software is hosted in a data center and provided to Customer as a service (i.e., as hosted Subscription Software), then such Subscription Software is subject to Section 3 of the SLA.

4.4. Additional Cloud Terms. The terms set forth in this **Section 4.4 – Additional Cloud Terms** apply in the event Customer purchases any cloud-hosted software Products.

4.4.1. Data Storage. Motorola will determine, in its sole discretion, the location of the stored content for cloud hosted software Products. All data, replications, and backups will be stored at a location in the United States for Customers in the United States.

4.4.2. Data Retrieval. Cloud hosted software Products will leverage different types of storage to optimize software, as determined in Motorola’s sole discretion. For multimedia data, such as videos, pictures, audio files, Motorola will, in its sole discretion, determine the type of storage medium used to store the content. The type of storage and medium selected by Motorola will determine the data retrieval speed. Access to content in archival storage may take up to twenty-four (24) hours to be viewable.

4.4.3. Maintenance. Scheduled maintenance of cloud-hosted software Products will be performed periodically. Motorola will make commercially reasonable efforts to notify customers one (1) week in advance of any such maintenance. Unscheduled and emergency maintenance may be required from time to time. Motorola will make commercially reasonable efforts to notify customers of any unscheduled or emergency maintenance twenty-four (24) hours in advance.

Section 5. Term.

- 5.1. Term.** The term of this SLA (the “**SLA Term**”) will commence upon the Effective Date of the MCA.
- 5.2. Termination - Licensed Software License.** Notwithstanding the termination provisions of the MCA, Motorola may terminate this SLA (and any Agreements hereunder) immediately upon notice to Customer if Customer breaches **Section 2 – Licensed Software License and Restrictions** of this SLA, or any other provision related to Licensed Software license scope or restrictions set forth in a Proposal, EULA, or other applicable Addendum. Upon termination or expiration of the SLA Term, all Motorola obligations under this SLA (including with respect to Equipment and Licensed Software delivered hereunder) will terminate. If Customer desires to purchase additional Services in connection with such Equipment or Licensed Software, Customer may enter into a separate Addendum with Motorola, governing such Services.
- 5.3. Termination - Subscription Software License.** Notwithstanding the termination provisions of the MCA, Motorola may terminate this SLA, or suspend delivery of Subscription Software or Services, immediately upon notice to Customer if (a) Customer breaches **Section 3 – Subscription Software License and Restrictions** of this SLA, or any other provision related to Subscription Software license scope or restrictions set forth therein, or (b) it determines that Customer’s use of the Subscription Software poses, or may pose, a security or other risk or adverse impact to any Subscription Software, Motorola, Motorola’s systems, or any third party (including other Motorola customers).
- 5.4.** Customer acknowledges that Motorola made a considerable investment of resources in the development, marketing, and distribution of the Licensed Software, Subscription Software, and Documentation, and that Customer’s breach of the SLA will result in irreparable harm to Motorola for which monetary damages would be inadequate. If Customer breaches this SLA, in addition to termination, Motorola will be entitled to all available remedies at law or in equity (including immediate injunctive relief).
- 5.5. Applicable End User Terms.** Additional license terms apply to third-party software included in certain software Products which are available online at www.motorolasolutions.com/legal-flow-downs. Customer will comply, and ensure its Authorized Users comply, with all such additional license terms.

Section 6. Copyright Notices. The existence of a copyright notice on any Licensed Software will not be construed as an admission or presumption of publication of the Licensed Software or public disclosure of any trade secrets associated with the Licensed Software.

Section 7. Survival. The following provisions will survive the expiration or termination of this SLA for any reason: Section 2 – Licensed Software License and Restrictions; Section 3 – Subscription Software License and Restrictions; Section 4 – Software Systems – Applicable Terms and Conditions; Section 5 – Term; Section 7 – Survival.

Exhibit A HGAC Contract
Incorporated by reference.

Exhibit B Motorola Proposal dated January 15, 2025
Incorporated by reference.

H-GAC

Houston-Galveston Area Council

P.O. Box 22777 · 3555 Timmons · Houston, Texas 77227-2777

Cooperative Agreement - Contract - Motorola Solutions, Inc. - Public Services - ID: 10847

MASTER GENERAL PROVISIONS

This Master Agreement is made and entered into, by and between the Houston-Galveston Area Council hereinafter referred to as H-GAC having its principal place of business at 3555 Timmons Lane, Suite 120, Houston, Texas 77027 and Motorola Solutions, Inc., hereinafter referred to as the Contractor, having its principal place of business at 500 West Monroe Street, Chicago, IL 60661.

WITNESSETH:

WHEREAS, H-GAC hereby engages the Contractor to perform certain services in accordance with the specifications of the Master Agreement; and

WHEREAS, the Contractor has agreed to perform such services in accordance with the specifications of the Master Agreement;

NOW, THEREFORE, H-GAC and the Contractor do hereby agree as follows:

ARTICLE 1: LEGAL AUTHORITY

The Contractor warrants and assures H-GAC that it possesses adequate legal authority to enter into this Master Agreement. The Contractor's governing body, where applicable, has authorized the signatory official(s) to enter into this Master Agreement and bind the Contractor to the terms of this Master Agreement and any subsequent amendments hereto.

ARTICLE 2: APPLICABLE LAWS

The Contractor agrees to conduct all activities under this Master Agreement in accordance with all federal laws, executive orders, policies, procedures, applicable rules, regulations, directives, standards, ordinances, and laws, in effect or promulgated during the term of this Master Agreement, including without limitation, workers' compensation laws, minimum and maximum salary and wage statutes and regulations, and licensing laws and regulations. When required, the Contractor shall furnish H-GAC with satisfactory proof of its compliance therewith.

ARTICLE 3: PUBLIC INFORMATION

Except as stated below, all materials submitted to H-GAC, including any attachments, appendices, or other information submitted as a part of a submission or Master Agreement, are considered public information, and become the property of H-GAC upon submission and may be reprinted, published, or distributed in any manner by H-GAC according to open records laws, requirements of the US Department of Labor and the State of Texas, and H-GAC policies and procedures. In the event the Contractor wishes to claim portions of the response are not subject to the Texas Public Information Act, it shall so; however, the determination of the Texas Attorney General as to whether such information must be disclosed upon a public request shall be binding on the Contractor. H-GAC will request such a determination only if Contractor bears all costs for preparation of the submission. H-GAC is not responsible for the return of creative examples of work submitted. H-GAC will not be held accountable if material from submissions is obtained without the written consent of the contractor by parties other than H-GAC, at any time during the evaluation process.

ARTICLE 4: INDEPENDENT CONTRACTOR

The execution of this Master Agreement and the rendering of services prescribed by this Master Agreement do not change the independent status of H-GAC or the Contractor. No provision of this Master Agreement or act of H-GAC in performance of the Master Agreement shall be construed as making the Contractor the agent, servant, or employee of H-GAC, the State of Texas, or the United States Government. Employees of the Contractor are

subject to the exclusive control and supervision of the Contractor. The Contractor is solely responsible for employee related disputes and discrepancies, including employee payrolls and any claims arising therefrom.

ARTICLE 5: ANTI-COMPETITIVE BEHAVIOR

Contractor will not collude, in any manner, or engage in any practice which may restrict or eliminate competition or otherwise restrain trade.

ARTICLE 6: SUSPENSION AND DEBARMENT

Debarment and Suspension (Executive Orders 12549 and 12689) – A contract award (2 CFR 180.220) must not be made to parties listed on the government-wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR Part 1966 Comp. p. 189) and 12689 (3 CFR Part 1989 Comp. p. 235), “Debarment and Suspension.” SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

Pursuant to the Federal Rule above, Respondent certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency or by the State of Texas and at all times during the term of the Contract neither it nor its principals will be debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency or by the State of Texas Respondent shall immediately provide the written notice to H-GAC if at any time the Respondent learns that this certification was erroneous when submitted or has become erroneous by reason of changed circumstances. H-GAC may rely upon a certification of the Respondent that the Respondent is not debarred, suspended, ineligible, or voluntarily excluded from the covered contract, unless the H-GAC knows the certification is erroneous.

ARTICLE 7: GOAL FOR CONTRACTING WITH SMALL AND MINORITY BUSINESSES, WOMEN’S BUSINESS ENTERPRISES, AND LABOR SURPLUS AREA FIRMS (if subcontracts are to be let)

H-GAC’s goal is to assure that small and minority businesses, women’s business enterprises, and labor surplus area firms are used when possible in providing services under a contract. In accordance with federal procurements requirements of 2 CFR §200.321, if subcontracts are to be let, the prime contractor must take the affirmative steps listed below:

1. Placing qualified small and minority businesses and women’s business enterprises on solicitation lists;
2. Assuring that small and minority businesses and women’s business enterprises are solicited whenever they are potential sources;
3. Dividing total requirements, when economically feasible, into smaller task or quantities to permit maximum participation by small and minority businesses, and women’s business enterprises;
4. Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women’s business enterprises;
5. Using the services and assistance as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce.
- 6.

Nothing in this provision will be construed to require the utilization of any firm that is either unqualified or unavailable. The Small Business Administration (SBA) is the primary reference and database for information on requirements related to Federal Subcontracting <https://www.sba.gov/federal-contracting/contracting-guide/prime-subcontracting>

NOTE: The term DBE as used in this solicitation is understood to encompass all programs/business enterprises such as: Small Disadvantaged Business (SDB), Historically Underutilized Business (HUB), Minority Owned Business Enterprise (MBE), Women Owned Business Enterprise (WBE) and Disabled Veteran Business Enterprise (DVBE) or other designation as issued by a certifying agency.

Contractor agrees to work with and assist HGACBuy customer in meeting any DBE targets and goals, as may be required by any rules, processes, or programs they might have in place. Assistance may include compliance with reporting requirements, provision of documentation, consideration of Certified/Listed subcontractors, provision of documented evidence that an active participatory role for a DBE entity was

considered in a procurement transaction, etc.

ARTICLE 8: SCOPE OF SERVICES

The services to be performed by the Contractor are outlined in an Attachment to this Master Agreement.

ARTICLE 9: PERFORMANCE PERIOD

This Master Agreement shall be performed during the period which begins Aug 01 2023 and ends Jun 30 2025. All services under this Master Agreement must be rendered within this performance period, unless directly specified under a written change or extension provisioned under Article 21, which shall be fully executed by both parties to this Master Agreement.

ARTICLE 10: PAYMENT OR FUNDING

Payment provisions under this Master Agreement are outlined in the Special Provisions. H-GAC will not pay for any expenses incurred prior to the execution date of a contract, or any expenses incurred after the termination date of the contract.

ARTICLE 11: PAYMENT FOR WORK

The H-GAC Customer is responsible for making payment to the Contractor upon delivery and acceptance of the goods or completion of the services and submission of the subsequent invoice.

ARTICLE 12: PAYMENT TERMS/PRE-PAYMENT/QUANTITY DISCOUNTS

If discounts for accelerated payment, pre-payment, progress payment, or quantity discounts are offered, they must be clearly indicated in the Contractor's submission prior to contract award. The applicability or acceptance of these terms is at the discretion of the Customer.

ARTICLE 13: REPORTING REQUIREMENTS

If the Contractor fails to submit to H-GAC in a timely and satisfactory manner any report required by this Master Agreement, or otherwise fails to satisfactorily render performances hereunder, H-GAC may terminate this Master Agreement with notice as identified in Article 29 of these General Provisions. H-GAC has final determination of the adequacy of performance and reporting by Contractor. Termination of this Master Agreement for failure to perform may affect Contractor's ability to participate in future opportunities with H-GAC. The Contractor's failure to timely submit any report may also be considered cause for termination of this Master Agreement. Any additional reporting requirements shall be set forth in the Special Provisions of this Master Agreement.

ARTICLE 14: INSURANCE

Contractor shall maintain insurance coverage for work performed or services rendered under this Master Agreement as outlined and defined in the attached Special Provisions.

ARTICLE 15: SUBCONTRACTS AND ASSIGNMENTS

Except as may be set forth in the Special Provisions, the Contractor agrees not to assign, transfer, convey, sublet, or otherwise dispose of this Master Agreement or any right, title, obligation, or interest it may have therein to any third party without prior written approval of H-GAC. The Contractor acknowledges that H-GAC is not liable to any subcontractor or assignee of the Contractor. The Contractor shall ensure that the performance rendered under all subcontracts shall result in compliance with all the terms and provisions of this Master Agreement as if the performance rendered was rendered by the Contractor. Contractor shall give all required notices, and comply with all laws and regulations applicable to furnishing and performance of the work. Except where otherwise expressly required by applicable law or regulation, H-GAC shall not be responsible for monitoring Contractor's compliance, or that of Contractor's subcontractors, with any laws or regulations.

ARTICLE 16: AUDIT

Notwithstanding any other audit requirement, H-GAC reserves the right to conduct or cause to be conducted an independent audit of any transaction under this Master Agreement, such audit may be performed by the H-GAC local government audit staff, a certified public accountant firm, or other auditors designated by H-GAC and will be conducted in accordance with applicable professional standards and practices. The Contractor understands and agrees that the Contractor shall be liable to H-GAC for any findings that result in monetary obligations to H-GAC.

In no circumstances will Contractor be required to create or maintain documents not kept in the ordinary course of its business operations, nor will Contractor be required to disclose any information, including but not limited to product cost data, which it considers confidential or proprietary.

ARTICLE 17: TAX EXEMPT STATUS

H-GAC and Customer members are either units of government or qualified non-profit agencies, and are generally exempt from Federal and State sales, excise or use taxes. Respondent must not include taxes in its Response. It is the responsibility of Contractor to determine the applicability of any taxes to an order and act accordingly. Exemption certificates will be provided upon request.

ARTICLE 18: EXAMINATION OF RECORDS

The Contractor shall maintain during the course of the work complete and accurate records of all of the Contractor's costs and documentation of items which are chargeable to H-GAC under this Master Agreement. H-GAC, through its staff or designated public accounting firm, the State of Texas, and United States Government, shall have the right at any reasonable time to inspect, copy and audit those records on or off the premises by authorized representatives of its own or any public accounting firm selected by H-GAC. The right of access to records is not limited to the required retention period, but shall last as long as the records are retained. Failure to provide access to records may be cause for termination of the Master Agreement. The records to be thus maintained and retained by the Contractor shall include (without limitation): (1) personnel and payroll records, including social security numbers and labor classifications, accounting for total time distribution of the Contractor's employees working full or part time on the work, as well as cancelled payroll checks, signed receipts for payroll payments in cash, or other evidence of disbursement of payroll payments; (2) invoices for purchases, receiving and issuing documents, and all other unit inventory records for the Contractor's stocks or capital items; and (3) paid invoices and cancelled checks for materials purchased and for subcontractors' and any other third parties' charges.

Contractor agrees that H-GAC will have the right, with reasonable notice, to inspect its records pertaining to purchase orders processed and the accuracy of the fees payable to H-GAC. The Contractor further agrees that the examination of records outlined in this article shall be included in all subcontractor or third-party Master Agreements.

ARTICLE 19: RETENTION OF RECORDS

The Contractor and its subcontractors shall maintain all records pertinent to this Master Agreement, and all other financial, statistical, property, participant records, and supporting documentation for a period of no less than seven (7) years from the later of the date of acceptance of the final payment or until all audit findings have been resolved. If any litigation, claim, negotiation, audit or other action involving the records has been started before the expiration of the retention period, the records shall be retained until completion of the action and resolution of all issues which arise from it, or until the end of the seven (7) years, whichever is later, and until any outstanding litigation, audit, or claim has been fully resolved.

ARTICLE 20: DISTRIBUTORS, VENDORS, RESELLERS

Contractor agrees and acknowledges that any such designations of distributors, vendors, resellers or the like are for the convenience of the Contractor only and the awarded Contractor will remain responsible and liable for all obligations under the Contract and the performance of any designated distributor, vendor, reseller, etc. Contractor is also responsible for receiving and processing any Customer purchase order in accordance with the Contract and forwarding of the Purchase Order to the designated distributor, vendor, reseller, etc. to complete the sale or service. H-GAC reserves the right to reject any entity acting on the Contractor's behalf or refuse to add entities after a contract is awarded.

ARTICLE 21: CHANGE ORDERS AND AMENDMENTS

- A. Any alterations, additions, or deletions to the terms of this Master Agreement, which are required by changes in federal or state law or by regulations, are automatically incorporated without written amendment hereto, and shall become effective on the date designated by such law or by regulation.

- B. To ensure the legal and effective performance of this Master Agreement, both parties agree that any amendment that affects the performance under this Master Agreement must be mutually agreed upon and that all such amendments must be in writing. After a period of no less than 30 days subsequent to written notice, unless sooner implementation is required by law, such amendments shall have the effect of qualifying the terms of this Master Agreement and shall be binding upon the parties as if written herein.
- C. Customers have the right to issue a change order to any purchase orders issued to the Contractor for the purposes of clarification or inclusion of additional specifications, qualifications, conditions, etc. The change order must be in writing and agreed upon by Contractor and the Customer agency prior to issuance of any Change Order. A copy of the Change Order must be provided by the Contractor to, and acknowledged by, H-GAC.

ARTICLE 22: CONTRACT ITEM CHANGES

- A. If a manufacturer discontinues a contracted item, that item will automatically be considered deleted from the contract with no penalty to Contractor. However, H-GAC may at its sole discretion elect to make a contract award to the next lowest Respondent for the item, or take any other action deemed by H-GAC, at its sole discretion, to be in the best interests of its Customers.
- B. If a manufacturer makes any kind of change in a contracted item which affects the contract price, Contractor must advise H-GAC of the details. H-GAC may allow or reject the change at its sole discretion. If the change is rejected, H-GAC will remove the item from its program and there will be no penalty to Contractor. However, H-GAC may at its sole discretion elect to make a contract award to the next lowest Respondent for the item, or take any other action deemed by H-GAC, at its sole discretion, to be in the best interests of its Customers.
- C. If a manufacturer makes any change in a contracted item which does not affect the contract price, Contractor shall advise H-GAC of the details. If the 'new' item is equal to or better than the originally contracted item, the 'new' item shall be approved as a replacement. If the change is rejected H-GAC will remove the item from its program and there will be no penalty to Contractor. However, H-GAC may at its sole discretion elect to make a contract award to the next lowest Respondent for the item or may take any other action deemed by H-GAC at its sole discretion, to be in the best interests of its Customers.
- D. In the case of specifically identified catalogs or price sheets which have been contracted as base bid items or as published options, routine published changes to products and pricing will be automatically incorporated into the contract. However, Contractor must still provide thirty (30) calendar days written notice and an explanation of the changes to products and pricing. H-GAC will respond with written approval.

ARTICLE 23: CONTRACT PRICE ADJUSTMENTS

Price Decreases

If Contractor's Direct Cost decreases at any time during the full term of this award, Contractor must immediately pass the decrease on to H-GAC and lower its prices by the amount of the decrease in Direct Cost. (Direct Cost means Contractor's cost from the manufacturer of any item or if Contractor is the manufacturer, the cost of raw materials required to manufacture the item, plus costs of transportation from manufacturer to Contractor and Contractor to H-GAC. Contractor must notify H-GAC of price decreases in the same way as for price increases set out below. The price decrease shall become effective upon H-GAC's receipt of Contractor's notice. If Contractor routinely offers discounted contract pricing, H-GAC may request Contractor accept amended contract pricing equivalent to the routinely discounted pricing

Price Increases

Contractors may request a price increase for items priced as Base Bid items and Published Options after twelve (12) months from the bid opening date of the bid received by H-GAC. The amount of any increase will not exceed actual documented increase in Contractor's Direct Cost and will not exceed 10% of the previous bid price. Considerations on the percentage limit will be given if the price increase is the result of increased tariff charges, or other economic factors.

Price Changes

Any permanent increase or decrease in offered pricing for a base contract item or published option is considered a price change. Temporary increases in pricing by whatever name (e.g. 'surcharge', 'adjustment', 'equalization charge', 'compliance charge', 'recovery charge', etc.), are also considered to be price changes. For published catalogs and price sheets as part of an H-GAC contract, requests to amend the contract to reflect any new published catalog or price sheet must be submitted whenever the manufacturer publishes a new document. The request must include the new catalog or price sheet.

All Products shall, at time of sale, be equipped as required under any then current applicable local, state, and federal government requirements. If, during the course of any contract, changes are made to any government requirements which cause a manufacturer's costs of production to increase, Contractor may increase pricing to the extent of Contractor's actual cost increase. The increase must be substantiated with support documentation acceptable to H-GAC prior to taking effect. Modifications to a Product required to comply with such requirements which become effective after the date of any sale are the responsibility of the Customer.

Requesting Price Increase/Required Documentation

Contractor must submit a written notification at least thirty (30) calendar days prior to the requested effective date of the change, setting the amount of the increase, along with an itemized list of any increased prices, showing the Contractor's current price, revised price, the actual dollar difference and the percentage of the price increase by line item. Price change requests must include H-GAC Forms D Offered Item Pricing and E Options Pricing, or the documentation used to submit pricing in the original Response and be supported with substantive documentation (e.g. manufacturer's price increase notices, copies of invoices from suppliers, etc.) clearly showing that Contractor's actual costs have increased per the applicable line-item bid. The Producer Price Index (PPI) may be used as partial justification, subject to approval by H-GAC, but no price increase based solely on an increase in the PPI will be allowed. This documentation should be submitted in Excel format to facilitate analysis and updating of the website. The letter and documentation must be sent to Brian Denzel, H-GAC, Public Services Manager at brian.denzel@h-gac.com.

Review/Approval of Requests

If H-GAC approves the price increase, Contractor will be notified in writing; no price increase will be effective until Contractor receives this notice. If H-GAC does not approve Contractor's price increase, Contractor may terminate its performance upon sixty (60) days advance written notice to H-GAC, however Contractor must fulfill any outstanding Purchase Orders. Termination of performance is Contractor's only remedy if H-GAC does not approve the price increase. H-GAC reserves the right to accept or reject any price change request.

ARTICLE 24: DELIVERIES AND SHIPPING TERMS

The Contractor agrees to make deliveries only upon receipt of authorized Customer Purchase Order acknowledged by H-GAC. Delivery made without such Purchase Order will be at Contractor's risk and will leave H-GAC the option of canceling any contract awarded to the Contractor. The Contractor must secure and deliver any item within five (5) working days, or as agreed to on any corresponding customer Purchase Order.

Shipping must be Freight On Board Destination to the delivery location designated on the Customer purchase order. The Contractor will retain title and control of all goods until delivery is completed and the Customer has accepted the delivery. All risk of transportation and all related charges are the responsibility of the Contractor. The Customer will notify the Contractor and H-GAC promptly of any damaged goods and will assist the Contractor in arranging for inspection. The Contractor must file all claims for visible or concealed damage. Unless otherwise stated in the Master Agreement, deliveries must consist only of new and unused merchandise.

ARTICLE 25: RESTOCKING (EXCHANGES AND RETURNS)

There will be no restocking charge to the Customer for return or exchange of any item purchased under the terms of any award. If the Customer wishes to return items purchased under an awarded contract, the Contractor agrees to exchange, these items for other items, with no additional charge incurred. Items must be returned to Contractor within thirty (30) days from date of delivery. If there is a difference in price in the items exchanged, the Contractor must notify H-GAC and invoice Customer for increase price or provide the Customer with a credit or refund for

any decrease in price per Customer's preference. On items returned, a credit or cash refund will be issued by the Contractor to Customer. This return and exchange option will extend for thirty (30) days following the expiration of the term of the Contract. All items returned by the Customer must be unused and in the same merchantable condition as when received. Items that are special ordered may be returned only upon approval of the Contractor.

ARTICLE 26: MANUALS

Each product delivered under contract to any Customer must be delivered with at least one (1) copy of a safety and operating manual and any other technical or maintenance manual. The cost of the manual(s) must be included in the price for the Product offered.

ARTICLE 27: OUT OF STOCK, PRODUCT RECALLS, AND DISCONTINUED PRODUCTS

H-GAC does NOT purchase the products sold pursuant to a Solicitation or Master Agreement. Contractor is responsible for ensuring that notices and mailings, such as Out of Stock or Discontinued Notices, Safety Alerts, Safety Recall Notices, and customer surveys, are sent directly to the Customer with a copy sent to H-GAC. Customer will have the option of accepting any equivalent product or canceling the item from Customer's Purchase Order. Contractor is not authorized to make substitutions without prior approval.

ARTICLE 28: WARRANTIES, SALES, AND SERVICE

Warranties must be the manufacturer's standard and inclusive of any other warranty requirements stated in the Master Agreement; any warranties offered by a dealer will be in addition to the manufacturer's standard warranty and will not be a substitute for such. Pricing for any product must be inclusive of the standard warranty.

Contractor is responsible for the execution and effectiveness of all product warranty requests and any claims, Contractor agrees to respond directly to correct warranty claims and to ensure reconciliation of warranty claims that have been assigned to a third party.

ARTICLE 29: TERMINATION PROCEDURES

The Contractor acknowledges that this Master Agreement may be terminated for Convenience or Default. H-GAC will not pay for any expenses incurred after the termination date of the contract.

A. Convenience

H-GAC may terminate this Master Agreement at any time, in whole or in part, with or without cause, whenever H-GAC determines that for any reason such termination is in the best interest of H-GAC, by providing written notice by certified mail to the Contractor. Upon receipt of notice of termination, all services hereunder of the Contractor and its employees and subcontractors shall cease to the extent specified in the notice of termination.

The Contractor may cancel or terminate this Master Agreement upon submission of thirty (30) days written notice, presented to H-GAC via certified mail. The Contractor may not give notice of cancellation after it has received notice of default from H-GAC.

B. Default

H-GAC may, by written notice of default to the Contractor, terminate the whole or any part of the Master Agreement, in any one of the following circumstances:

- (1) If the Contractor fails to perform the services herein specified within the time specified herein or any extension thereof; or
- (2) If the Contractor fails to perform any of the other provisions of this Master Agreement for any reason whatsoever, or so fails to make progress or otherwise violates the Master Agreements that completion of services herein specified within the Master Agreement term is significantly endangered, and in either of these two instances does not cure such failure within a period of ten (10) days (or such longer period of time as may be authorized by H-GAC in writing) after receiving written notice by certified mail of default from H-GAC.
- (3) In the event of such termination, Contractor will notify H-GAC of any outstanding Purchase Orders and H-GAC will consult with the End User and notify the Contractor to what extent the End User wishes the

Contractor to complete the Purchase Order. If Contractor is unable to do so, Contractor may be subject to a claim for damages from H-GAC and/or the End User.

ARTICLE 30: SEVERABILITY

H-GAC and Contractor agree that should any provision of this Master Agreement be determined to be invalid or unenforceable, such determination shall not affect any other term of this Master Agreement, which shall continue in full force and effect.

ARTICLE 31: FORCE MAJEURE

To the extent that either party to this Master Agreement shall be wholly or partially prevented from the performance of any obligation or duty placed on such party by reason of or through strikes, stoppage of labor, riot, fire, flood, acts of war, insurrection, accident, order of any court, act of God, or specific cause reasonably beyond the party's control and not attributable to its neglect or nonfeasance, in such event, the time for the performance of such obligation or duty shall be suspended until such disability to perform is removed. Determination of force majeure shall rest solely with H-GAC.

ARTICLE 32: CONFLICT OF INTEREST

No officer, member or employee of the Contractor or Contractors subcontractor, no member of the governing body of the Contractor, and no other public officials of the Contractor who exercise any functions or responsibilities in the review or Contractor approval of this Master Agreement, shall participate in any decision relating to this Master Agreement which affects his or her personal interest, or shall have any personal or pecuniary interest, direct or indirect, in this Master Agreement.

- A. **Conflict of Interest Questionnaire:** Chapter 176 of the Texas Local Government Code requires contractors contracting or seeking to contract with H-GAC to file a conflict-of-interest questionnaire (CIQ) if they have an employment or other business relationship with an H-GAC officer or an officer's close family member. The required questionnaire and instructions are located on the H-GAC website or at the Texas Ethics Commission website <https://www.ethics.state.tx.us/forms/CIQ.pdf>. H-GAC officers include its Board of Directors and Executive Director, who are listed on this website. Respondent must complete and file a CIQ with the Texas Ethics Commission if an employment or business relationship with H-GAC office or an officer's close family member as defined in the law exists.
- B. **Certificate of Interested Parties Form – Form 1295:** As required by Section 2252.908 of the Texas Government Code. H-GAC will not enter a Contract with Contractor unless (i) the Contractor submits a disclosure of interested parties form to H-GAC at the time the Contractor submits the contract H-GAC, or (ii) the Contractor is exempt from such requirement. The required form and instructions are located at the Texas Ethics Commission website https://www.ethics.state.tx.us/whatsnew/elf_info_form1295.htm. Respondents who are awarded a Contract must submit their Form 1295 with the signed Contract to H-GAC.

ARTICLE 33: FEDERAL COMPLIANCE

Contractor agrees to comply with all federal statutes relating to nondiscrimination, labor standards, and environmental compliance. With regards to "Rights to Inventions Made Under a Contract or Master Agreement," If the Federal award meets the definition of "funding Master Agreement" under 37 CFR § 401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding Master Agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Master Agreements," and any implementing regulations issued by the awarding agency. Contractor agrees to be wholly compliant with the provisions of 2 CFR 200, Appendix II. Additionally, for work to be performed under the Master Agreement or subcontract thereof, including procurement of materials or leases of equipment, Contractor shall notify each potential subcontractor or supplier of the Contractor's federal compliance obligations. These may include, but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§ 1681-1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) the Fair Labor Standards Act of 1938 (29 USC 676 et. seq.), (d)

Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. § 794), which prohibits discrimination on the basis of handicaps and the Americans with Disabilities Act of 1990; (e) the Age Discrimination in Employment Act of 1967 (29 USC 621 et. seq.) and the Age Discrimination Act of 1974, as amended (42 U.S.C. §§ 6101-6107), which prohibits discrimination on the basis of age; (f) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse; (g) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to the nondiscrimination on the basis of alcohol abuse or alcoholism; (h) §§ 523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. 290 dd-3 and 290 ee-3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (i) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. § 3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (j) any other nondiscrimination provisions in any specific statute(s) applicable to any Federal funding for this Master Agreement; (k) the requirements of any other nondiscrimination statute(s) which may apply to this Master Agreement; (l) applicable provisions of the Clean Air Act (42 U.S.C. § 7401 et seq.), the Federal Water Pollution Control Act, as amended (33 U.S.C. § 1251 et seq.), Section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and the Environmental Protection Agency regulations at 40 CFR Part 15; (m) applicable provisions of the Davis- Bacon Act (40 U.S.C. 276a - 276a-7), the Copeland Act (40 U.S.C. 276c), and the Contract Work Hours and Safety Standards Act (40 U.S.C. 327-332), as set forth in Department of Labor Regulations at 20 CFR 5.5a; (n) the mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (P.L. 94-163).

ARTICLE 34: PROHIBITION ON CONTRACTING WITH ENTITIES USING CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE EQUIPMENT (EFFECTIVE AUG. 13, 2020 AND AS AMENDED OCTOBER 26, 2020)

Pursuant to 2 CFR 200.216, Contractor shall not offer equipment, services, or system that use covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. Covered telecommunications equipment or services means 1) telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities); 2) for the purpose of public safety, security of government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities); 3) telecommunications or video surveillance services provided by such entities or using such equipment; or 4) telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country. Respondent must comply with requirements for certifications. The provision at 48 C.F.R Section 52.204-26 requires that offerors review SAM prior to completing their required representations. This rule applies to all acquisitions, including acquisitions at or below the simplified acquisition threshold and to acquisitions of commercial items, including commercially available off the-shelf items.

ARTICLE 35: DOMESTIC PREFERENCE

In accordance with 2 CFR 200.322, as appropriate and to the extent consistent with law, when using federal grant award funds H-GAC should, to the greatest extent practicable, provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products). H-GAC must include this requirement in all subawards including all contracts and purchase orders for work or products under the federal grant award. If Contractor intends to qualify for Purchase Orders using federal grant money, then it shall work with H-GAC to provide all required certifications and other documentation needed to show compliance.

ARTICLE 36: CRIMINAL PROVISIONS AND SANCTIONS

The Contractor agrees to perform the Master Agreement in conformance with safeguards against fraud and abuse as set forth by the H-GAC, the State of Texas, and the acts and regulations of any related state or federal agency. The Contractor agrees to promptly notify H-GAC of any actual or suspected fraud, abuse, or other criminal activity through the filing of a written report within twenty-four (24) hours of knowledge thereof. Contractor shall notify H-GAC of any accident or incident requiring medical attention arising from its activities under this Master

Agreement within twenty-four (24) hours of such occurrence. Theft or willful damage to property on loan to the Contractor from H-GAC, if any, shall be reported to local law enforcement agencies and H-GAC within two (2) hours of discovery of any such act.

The Contractor further agrees to cooperate fully with H-GAC, local law enforcement agencies, the State of Texas, the Federal Bureau of Investigation, and any other duly authorized investigative unit, in carrying out a full investigation of all such incidents.

The Contractor shall notify H-GAC of the threat of lawsuit or of any actual suit filed against the Contractor pertaining to this Master Agreement or which would adversely affect the Contractor's ability to perform services under this Master Agreement.

ARTICLE 37: INDEMNIFICATION AND RECOVERY

H-GAC's liability under this Master Agreement, whether for breach of contract, warranty, negligence, strict liability, in tort or otherwise, is limited to its order processing charge. In no event will H-GAC be liable for any loss of use, loss of time, inconvenience, commercial loss, lost profits, or savings or other incidental, special or consequential damages to the full extent such use may be disclaimed by law. Contractor agrees, to the extent permitted by law, to defend and hold harmless H-GAC, its board members, officers, agents, officials, employees, and indemnities from any and all claims, costs, expenses (including reasonable attorney fees), actions, causes of action, judgements, and liens arising as a result of Contractor's negligent act or omission under this Master Agreement. Contractor shall notify H-GAC of the threat of lawsuit or of any actual suit filed against Contractor relating to this Master Agreement.

ARTICLE 38: LIMITATION OF CONTRACTOR'S LIABILITY

Except as specified in any separate writing between the Contractor and an END USER, Contractor's total liability under this Master Agreement, whether for breach of contract, warranty, negligence, strict liability, in tort or otherwise, but excluding its obligation to indemnify H-GAC, is limited to the price of the particular products/services sold hereunder, and Contractor agrees either to refund the purchase price or to repair or replace product(s) that are not as warranted. In no event will Contractor be liable for any loss of use, loss of time, inconvenience, commercial loss, loss of profits or savings or other incidental, special or consequential damages to the full extent such use may be disclaimed by law. Contractor understands and agrees that it shall be liable to repay and shall repay upon demand to END USER any amounts determined by H-GAC, its independent auditors, or any agency of State or Federal government to have been paid in violation of the terms of this Master Agreement.

ARTICLE 39: TITLES NOT RESTRICTIVE

The titles assigned to the various Articles of this Master Agreement are for convenience only. Titles shall not be considered restrictive of the subject matter of any Article, or part of this Master Agreement.

ARTICLE 40: JOINT WORK PRODUCT

This Master Agreement is the joint work product of H-GAC and the Contractor. This Master Agreement has been negotiated by H-GAC and the Contractor and their respective counsel and shall be fairly interpreted in accordance with its terms and, in the event of any ambiguities, no inferences shall be drawn against any party.

ARTICLE 41: PROCUREMENT OF RECOVERED MATERIAL

H-GAC and the Respondent must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include: (1) procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; (2) procuring solid waste management services in a manner that maximizes energy and resource recovery; and (3) establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines. Pursuant to the Federal Rule above, as required by the Resource Conservation and Recovery Act of 1976 (42 U.S.C. § 6962(c)(3)(A)(i)), Respondent certifies that the percentage of recovered materials content for EPA-designated items to be delivered or used in the

performance of the Contract will be at least the amount required by the applicable contract specifications or other contractual requirements.

ARTICLE 42: COPELAND “ANTI-KICKBACK” ACT

Contractor shall comply with 18 U.S.C. § 874, 40 U.S.C. § 3145, and the requirements of 29 C.F.R. pt. 3 as may be applicable, which are incorporated by reference into the contract. The contractor or subcontractor shall insert in any subcontracts the clause above and such other clauses as appropriate agency instructions require, and also a clause requiring the subcontractors to include these clauses in any lower tier subcontracts. The prime contractor shall be responsible for the compliance by any subcontractor or lower tier subcontractor with all of these contract clauses. A breach of the contract clauses above may be grounds for termination of the Contract, and for debarment as a contractor and subcontractor as provided in 29 C.F.R. § 5.12.

ARTICLE 43: DISCRIMINATION

Respondent and any potential subcontractors shall comply with all Federal statutes relating to nondiscrimination. These include, but are not limited to:

- a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352), which prohibits discrimination on the basis of race, color, or national origin;
- b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681-1683, and 1685-1686), which prohibits discrimination on the basis of sex;
- c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps;
- d) The Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101- 6107), which prohibits discrimination on the basis of age;
- e) The Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse;
- f) The Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism;
- g) Sections 523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee-3), as amended, relating to confidentiality of alcohol and drug abuse patient records;
- h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental, or financing of housing;
- i) Any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and
- j) The requirements of any other nondiscrimination statute(s) that may apply to the application.

ARTICLE 44: DRUG FREE WORKPLACE

Contractor must provide a drug-free workplace in accordance with the Drug-Free Workplace Act, as applicable. For the purposes of this Section, “drug-free” means a worksite at which employees are prohibited from engaging in the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance. H-GAC may request a copy of this policy.

ARTICLE 45: APPLICABILITY TO SUBCONTRACTORS

Respondent agrees that all contracts it awards pursuant to the contract awarded as a result of this Master Agreement will be bound by the foregoing terms and conditions.

ARTICLE 46: WARRANTY AND COPYRIGHT

Submissions must include all warranty information, including items covered, items excluded, duration, and renewability. Submissions must include proof of licensing if using third party code for programming.

ARTICLE 47: DATA HANDLING AND SECURITY

It will always be the responsibility of the selected Contractor to manage data transfer and to secure all data appropriately during the project to prevent unauthorized access to all data, products, and deliverables.

ARTICLE 48: DISPUTES

All disputes concerning questions of fact or of law arising under this Master Agreement, which are not addressed within the Whole Master Agreement as defined pursuant to Article 4 hereof, shall be decided by the Executive Director of H-GAC or his designee, who shall reduce his decision to writing and provide notice thereof to the Contractor. The decision of the Executive Director or his designee shall be final and conclusive unless, within thirty (30) days from the date of receipt of such notice, the Contractor requests a rehearing from the Executive Director of H-GAC. In connection with any rehearing under this Article, the Contractor shall be afforded an opportunity to be heard and offer evidence in support of its position. The decision of the Executive Director after any such rehearing shall be final and conclusive. The Contractor may, if it elects to do so, appeal the final and conclusive decision of the Executive Director to a court of competent jurisdiction. Pending final decision of a dispute hereunder, the Contractor shall proceed diligently with the performance of the Master Agreement and in accordance with H-GAC's final decision.

ARTICLE 49: CHOICE OF LAW: VENUE

This Master Agreement shall be governed by the laws of the State of Texas. Venue and jurisdiction of any suit or cause of action arising under or in connection with the Master Agreement shall lie exclusively in Harris County, Texas. Disputes between END USER and Contractor are to be resolved in accordance with the law and venue rules of the state of purchase. Contractor shall immediately notify H-GAC of such disputes.

ARTICLE 50: ORDER OF PRIORITY

In the case of any conflict between or within this Master Agreement, the following order of priority shall be utilized: 1) General Provisions, 2) Special Provisions, 3) Scope of Work, and 4) Other Attachments.

ARTICLE 51: WHOLE MASTER AGREEMENT

Please note, this is an H-GAC Master Agreement template and is used for all products and services offered in H-GAC Cooperative Purchasing. Any redlines to this Master Agreement may not be reviewed. If this Master Agreement has not been signed by the Contractor within 30 calendar days, this Master Agreement will be automatically voided. The Master General Provisions, Master Special Provisions, and Attachments, as provided herein, constitute the complete Master Agreement between the parties hereto, and supersede any and all oral and written Master Agreements between the parties relating to matters herein. Except as otherwise provided herein, this Master Agreement cannot be modified without written consent of the parties.

ARTICLE 52: UNIVERSAL IDENTIFIER AND SYSTEM FOR AWARD MANAGEMENT (SAM)

In accordance with 2 CFR Title 2, Subtitle A, Chapter I, Part 25 as it applies to a Federal awarding agency's grants, cooperative agreements, loans, and other types of Federal financial assistance as defined in 2 CFR 25.406. Contractor understands and as it relates to 2 CFR 25.205(a), a Federal awarding agency may not make a Federal award or financial modification to an existing Federal award to an applicant or recipient until the entity has complied with the requirements described in 2 CFR 25.200 to provide a valid unique entity identifier and maintain an active SAM registration (www.SAM.gov) with current information (other than any requirement that is not applicable because the entity is exempted under § 25.110). 2 CFR 25.200(b) requires that registration in the SAM **prior to submitting an application or plan**; and maintain an active SAM registration with current information, including information on a recipient's immediate and highest level owner and subsidiaries, as well as on all predecessors that have been awarded a Federal contract or grant within the last three years, if applicable, at all times during which it has an active Federal award or an application or plan under consideration by a Federal awarding agency; and provide its unique entity identifier in each application or plan it submits to the Federal awarding agency. To remain registered in the SAM database after the initial registration, the applicant is required to review and update its information in the SAM database on an annual basis from the date of initial registration or subsequent updates to ensure it is current, accurate and complete. At the time a Federal awarding agency is ready to make a Federal award, if the intended recipient has not complied with an applicable requirement to provide a unique entity identifier or maintain an active SAM registration with current information, the Federal awarding agency: (1) May determine that the applicant is not qualified to receive a Federal award; and (2) May use that determination as a basis for making a Federal award to another applicant.

ARTICLE 53: PROCUREMENT OF RECOVERED MATERIALS

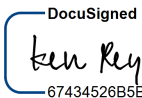
In accordance with 2 CFR 200.323, the Houston-Galveston Area Council and the Contractor or Subrecipient must

comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include: (1) procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; (2) procuring solid waste management services in a manner that maximizes energy and resource recovery; and (3) establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines. Pursuant to the Federal Rule above, as required by the Resource Conservation and Recovery Act of 1976 (42 U.S.C. § 6962(c)(3)(A)(i)), the Contractor or Subrecipient certifies that the percentage of recovered materials content for EPA-designated items to be delivered or used in the performance of the Agreement will be at least the amount required by the applicable contract specifications or other contractual requirements.

SIGNATURES:

H-GAC and the Contractor have read, agreed, and executed the whole Master Agreement as of the date first written above, as accepted by:

Motorola Solutions, Inc.

Signature  DocuSigned by:
67434526B5B0440...

Name Ken Rey
Title VP, Software Sales
Date 3/27/2024

H-GAC

Signature  DocuSigned by:
82EC270D5D61423...

Name Chuck Wemple
Title Executive Director
Date 3/27/2024

H-GAC

Houston-Galveston Area Council

P.O. Box 22777 · 3555 Timmons · Houston, Texas 77227-2777

Cooperative Agreement - Contract - Motorola Solutions, Inc. - Public Services - ID: 10847

MASTER SPECIAL PROVISIONS

Please note, this is an H-GAC Master Agreement template and is used for all products and services offered in H-GAC Cooperative Purchasing. Any redlines to this Master Agreement may not be reviewed. Incorporated by attachment, as part of the whole Master Agreement, H-GAC and the Contractor do, hereby agree to the Master Special Provisions as follows:

ARTICLE 1: BIDS/PROPOSALS INCORPORATED

In addition to the whole Master Agreement, the following documents listed in order of priority are incorporated into the Master Agreement by reference: Bid/Proposal Specifications and Contractor's Response to the Bid/Proposal.

ARTICLE 2: END USER MASTER AGREEMENTS ("EUA")

H-GAC acknowledges that the END USER, which is the HGACBuy customer utilizing the contract (CUSTOMER and END USER may be used interchangeably) may choose to enter into an End User Master Agreement (EUA) with the Contractor through this Master Agreement. A CUSTOMER/END USER is a state agency, county, municipality, special district, or other political subdivision of a state, or a qualifying non-profit corporation (providing one or more governmental function or service that possess legal authority to enter into the Contract. The term of the EUA may exceed the term of the current H-GAC Master Agreement.

H-GAC's acknowledgement is not an endorsement or approval of the End User Master Agreement's terms and conditions. Contractor agrees not to offer, agree to or accept from the CUSTOMER/END USER, any terms or conditions that conflict with those in Contractor's Master Agreement with H-GAC. Contractor affirms that termination of its Master Agreement with H-GAC for any reason shall not result in the termination of any underlying EUA, which shall in each instance, continue pursuant to the EUA's stated terms and duration. Pursuant to the terms of this Master Agreement, termination of this Master Agreement will disallow the Contractor from entering into any new EUA with CUSTOMER/END USER. Applicable H-GAC order processing charges will be due and payable to H-GAC on any EUAs, surviving termination of this Master Agreement between H-GAC and Contractor.

ARTICLE 3: MOST FAVORED CUSTOMER CLAUSE

Contractor shall provide its most favorable pricing and terms to H-GAC. If at any time during this Master Agreement, Contractor develops a regularly followed standard procedure of entering into Master Agreements with other governmental customers within the State of Texas, and offers the same or substantially the same products/services offered to H-GAC on a basis that provides prices, warranties, benefits, and or terms more favorable than those provided to H-GAC, Contractor shall notify H-GAC within ten (10) business days thereafter, and this Master Agreement shall be deemed to be automatically retroactively amended, to the effective date of Contractor's most favorable past Master Agreement with another entity. Contractor shall provide the same prices, warranties, benefits, or terms to H-GAC and its CUSTOMER/END USER as provided in its most favorable past Master Agreement. H-GAC shall have the right and option at any time to decline to accept any such change, in which case the amendment shall be deemed null and void. If Contractor claims that a more favorable price, warranty, benefit, or term that was charged or offered to another entity during the term of this Master Agreement, does not constitute more favorable treatment, than Contractor shall, within ten (10) business days, notify H-GAC in writing, setting forth the detailed reasons Contractor believes the aforesaid

offer is not in fact most favored treatment. H-GAC, after due consideration of Contractor's written explanation, may decline to accept such explanation and thereupon this Master Agreement between H-GAC and Contractor shall be automatically amended, effective retroactively, to the effective date of the most favored Master Agreement, to provide the same prices, warranties, benefits, or terms to H-GAC and the CUSTOMER/END USER.

EXCEPTION: This clause shall not be applicable to the sale of large Call Handling systems (one million dollars (\$1,000,000.00) and above). The term "Call Handling Systems" shall refer to a project that includes the sale of infrastructure hardware and/or software, user devices, and Contractor engineering and installation service. The contract for a "Communication System" will always have a Statement of Work and an Acceptance Test Plan. This clause shall also not be applicable to pre-existing contracts Contractor has in the State of Texas. The term "pre-existing" shall refer to contracts in existence as of the effective date of this Agreement.

ARTICLE 4: PARTY LIABILITY

Contractor's total liability under this Master Agreement, whether for breach of contract, warranty, negligence, strict liability, in tort or otherwise, is limited to the price of the particular products/services sold hereunder. Contractor agrees either to refund the purchase price or to repair or replace product(s) that are not as warranted. Contractor accepts liability to repay, and shall repay upon demand to CUSTOMER/END USER, any amounts determined by H-GAC, its independent auditors, or any state or federal agency, to have been paid in violation of the terms of this Master Agreement.

ARTICLE 5: GOVERNING LAW & VENUE

Contractor and H-GAC agree that Contractor will make every reasonable effort to resolve disputes with the CUSTOMER/END USER in accord with the law and venue rules of the state of purchase. Contractor shall immediately notify H-GAC of such disputes.

ARTICLE 6: SALES AND ORDER PROCESSING CHARGE

Contractor shall sell its products to CUSTOMER/END USER based on the pricing and terms of this Master Agreement. H-GAC will invoice Contractor for the applicable order processing charge when H-GAC receives notification of a CUSTOMER/END USER order. Contractor shall remit to H-GAC the full amount of the applicable order processing charge, after delivery of any product or service and subsequent CUSTOMER/END USER acceptance. Payment of the Order Processing Charge shall be remitted from Contractor to H-GAC, within thirty (30) calendar days or ten (10) business days after receipt of a CUSTOMER/END USER's payment, whichever comes first, notwithstanding Contractor's receipt of invoice. For sales made by Contractor based on this Master Agreement, including sales to entities without Interlocal Master Agreements, Contractor shall pay the applicable order processing charges to H-GAC. Further, Contractor agrees to encourage entities who are not members of H-GAC's Cooperative Purchasing Program to execute an H-GAC Interlocal Master Agreement. H-GAC reserves the right to take appropriate actions including, but not limited to, Master Agreement termination if Contractor fails to promptly remit the appropriate order processing charge to H-GAC. In no event shall H-GAC have any liability to Contractor for any goods or services a CUSTOMER/END USER procures from Contractor. At all times, Contractor shall remain liable to pay to H-GAC any order processing charges on any portion of the Master Agreement actually performed, and for which compensation was received by Contractor.

ARTICLE 7: LIQUIDATED DAMAGES

Contractor and H-GAC agree that Contractor shall cooperate with the CUSTOMER/END USER at the time a CUSTOMER/END USER purchase order is placed, to determine terms for any liquidated damages.

ARTICLE 8: INSURANCE

Unless otherwise stipulated in Section B of the Bid/Proposal Specifications, Contractor must have the following insurance and coverage minimums:

- a. General liability insurance with a Single Occurrence limit of at least \$1,000,000.00, and a General Aggregate limit of at least two times the Single Occurrence limit.
- b. Product liability insurance with a Single Occurrence limit of at least \$1,000,000.00, and a General Aggregate limit of at least two times the Single Occurrence limit for all Products except Automotive Fire Apparatus. For Automotive Fire Apparatus, see Section B of the Bid/Proposal Specifications.
- c. Property Damage or Destruction insurance is required for coverage of End User owned equipment while in Contractor's possession, custody, or control. The minimum Single Occurrence limit is \$500,000.00 and the General Aggregate limit must be at least two times the Single Occurrence limit. This insurance may be carried in several ways, e.g. under an Inland Marine policy, as art of Automobile coverage, or under a Garage Keepers policy. In any event, this coverage must be specifically and clearly listed on insurance certificate(s) submitted to H-GAC.
- d. Insurance coverage shall be in effect for the length of any contract made pursuant to the Bid/Proposal, and for any extensions thereof, plus the number of days/months required to deliver any outstanding order after the close of the contract period.
- e. Original Insurance Certificates must be furnished to H-GAC on request, showing Contractor as the insured and showing coverage and limits for the insurances listed above.
- f. If any Product(s) or Service(s) will be provided by parties other than Contractor, all such parties are required to carry the minimum insurance coverages specified herein, and if requested by H-GAC, a separate insurance certificate must be submitted for each such party.
- g. H-GAC reserves the right to contact insurance underwriters to confirm policy and certificate issuance and document accuracy.

ARTICLE 9: PERFORMANCE AND PAYMENT BONDS FOR INDIVIDUAL ORDERS

H-GAC's contractual requirements DO NOT include a Performance & Payment Bond (PPB); therefore, Contractor shall offer pricing that reflects this cost savings. Contractor shall remain prepared to offer a PPB to cover any order if so requested by the CUSTOMER/END USER. Contractor shall quote a price to CUSTOMER/END USER for provision of any requested PPB, and agrees to furnish the PPB within ten business (10) days of receipt of CUSTOMER/END USER's purchase order.

ARTICLE 10: ORDER PROCESSING CHARGE

H-GAC will apply an Order Processing Charge for each sale done through the H-GAC contract, with the exception of orders for motor vehicles. Any pricing submitted must include this charge amount per the most current H-GAC schedule. For motor vehicle orders, the Processing Charge is paid by the CUSTOMER/END USER. Contractor will need to refer to the solicitation for the Order Processing Charge.

ARTICLE 11: CHANGE OF STATUS

Contractor shall immediately notify H-GAC, in writing, of ANY change in ownership, control, dealership/franchisee status, Motor Vehicle license status, or name. Contractor shall offer written guidance to advise H-GAC if this Master Agreement shall be affected in any way by such change. H-GAC shall have the right to determine whether or not such change is acceptable, and to determine what action shall be warranted, up to and including cancellation of Master Agreement.

ARTICLE 12: REQUIREMENTS TO APPLICABLE PHYSICAL GOODS

In the case of physical goods (e.g. equipment, material, supplies, as opposed to services), all Products offered must comply with any applicable provisions of the Texas Business and Commerce Code, Title 1, Chapter 2 and with at least the following:

- a. Be new, unused, and not refurbished.
- b. Not be a prototype as the general design, operation, and performance. This requirement is NOT meant to preclude the Contractor from offering new models or configurations which incorporate improvements in a current design or add functionality, but in which new model or configuration may be new to the marketplace.
- c. Include all accessories which may or may not be specifically mentioned in the Master Agreement, but which are normally furnished or necessary to make the Product ready for its intended use upon delivery. Such accessories shall be assembled, installed, and adjusted to allow continuous operation of Product at time of delivery.
- d. Have assemblies, sub-assemblies and component parts that are standard and interchangeable throughout the entire quantity of a Product as may be purchased simultaneously by any END USER/CUSTOMER.
- e. Be designed and constructed using current industry accepted engineering and safety practices, and materials.
- f. Be available for inspection at any time prior to or after procurement.

ARTICLE 13: TEXAS MOTOR VEHICLE BOARD LICENSING

All Contractors that deal in motor vehicles shall maintain current licenses that are required by the Texas Motor Vehicle Commission Code. If at any time during this Master Agreement term, any required Contractor license is denied, revoked, or not renewed, Contractor shall be in default of this Master Agreement, unless the Texas Motor Vehicle Board issues a stay or waiver. Contractor shall promptly provide copies of all current applicable Texas Motor Vehicle Board documentation to H-GAC upon request.

ARTICLE 14: INSPECTION/TESTING

All Products sold pursuant to this Master Agreement will be subject to inspection/testing by or at the direction of H-GAC and/or the ordering CUSTOMER/END USER, either at the delivery destination or the place of manufacture. In the event a Product fails to meet or exceed all requirements of this Master Agreement, and unless otherwise agreed in advance, the cost of any inspection and/or testing, will be the responsibility of the Contractor.

ARTICLE 15: ADDITIONAL REPORTING REQUIREMENTS

Contractor agrees to submit written quarterly reports to H-GAC detailing all transactions during the previous three (3) month period. Reports must include, but are not limited, to the following information:

- a. CUSTOMER/END USER Name
- b. Product/Service purchased, including Product Code if applicable
- c. Customer Purchase Order Number
- d. Purchase Order Date
- e. Product/Service dollar amount
- f. HGACBuy Order Processing Charge amount

ARTICLE 16: BACKGROUND CHECKS

Cooperative customers may request background checks on any awarded contractor's employees who will have direct contact with students, or for any other reason they so choose, any may require contractor to pay the cost of obtaining any background information requested by the CUSTOMER/END USER.

ARTICLE 17: PROHIBITION ON CONTRACTS WITH COMPANIES BOYCOTTING ISRAEL CERTIFICATION

As required by Chapter 2271 of the Texas Local Government Code the Contractor must verify that it 1) does not boycott Israel; and 2) will not boycott Israel during the term of the Contract. Pursuant to Section 2271.001, Texas Government Code:

1. “Boycott Israel” means refusing to deal with, terminating business activities with, or otherwise taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations specifically with Israel, or with a person or entity doing business in Israel or in an Israeli-controlled territory, but does not include an action made for ordinary business purposes; and

2. “Company” means a for-profit sole proprietorship, organization, association, corporation, partnership, joint venture, limited partnership, limited liability partnership, or any limited liability company, including a wholly owned subsidiary, majority-owned subsidiary, parent company or affiliate of those entities or business associations that exist to make a profit.

ARTICLE 18: NO EXCLUDED NATION OR TERRORIST ORGANIZATION CERTIFICATION

As required by Chapter 2252 of the Texas Government Code the Contractor must certify that it is not a company engaged in active business operations with Sudan, Iran, or a foreign terrorist organization – specifically, any company identified on a list prepared and maintained by the Texas Comptroller under Texas Government Code §§806.051, 807.051, or 2252.153. (A company that the U.S. Government affirmatively declares to be excluded from its federal sanctions regime relating to Sudan, Iran, or any federal sanctions regime relating to a foreign terrorist organization is not subject to the contract prohibition.)

ARTICLE 19: PROHIBITION ON CONTRACTING WITH ENTITIES USING CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE EQUIPMENT (Effective Aug. 13, 2020 and as amended October 26, 2020)

Pursuant to 2 CFR 200.216, Contractor shall not offer equipment, services, or system that use covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. “Covered telecommunications equipment or services means 1) telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities); 2) for the purpose of public safety, security of government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities); 3) telecommunications or video surveillance services provided by such entities or using such equipment; or 4) telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

Contractor must comply with requirements for certifications. The provision at 48 C.F.R Section 52.204-26 requires that Contractors review SAM prior to completing their required representations. This rule applies to all acquisitions, including acquisitions at or below the simplified acquisition threshold and to acquisitions of commercial items, including commercially available off the-shelf items.

ARTICLE 20: BUY AMERICA ACT (National School Lunch Program and Breakfast Program)

With respect to products purchased by CUSTOMER/END USER for use in the National School Lunch Program and/or National School Breakfast Program, Contractor shall comply with all federal procurement laws and regulations with respect to such programs, including the Buy American provisions set forth in 7 C.F.R. Part 210.21(d), to the extent applicable. Contractor agrees to provide all certifications required by CUSTOMER/END USER regarding such programs.

In the event Contractor or Contractor's supplier(s) are unable or unwilling to certify compliance with the Buy American Provision, or the applicability of an exception to the Buy American provision, H-GAC CUSTOMER/END USER may decide not to purchase from Contractor. Additionally, H-GAC CUSTOMER/END USER may require country of origin on all products and invoices submitted for payment by Contractor, and Contractor agrees to comply with any such requirement.

ARTICLE 21: BUY AMERICA REQUIREMENT (Applies only to Federally Funded Highway and Transit Projects)

With respect to products purchased by CUSTOMER/END USER for use in federally funded highway projects, Contractor shall comply with all federal procurement laws and regulations with respect to such projects, including the Buy American provisions set forth in 23 U.S.C. Section 313, 23 C.F.R. Section 635.410, as amended, and the Steel and Iron Preference provisions of Texas Transportation Code Section 223.045, to the extent applicable. Contractor agrees to provide all certifications required by CUSTOMER/END USER regarding such programs. With respect to products purchased by CUSTOMER/END USER for use in federally funded transit projects, Contractor shall comply with all federal procurement laws and regulations with respect to such projects, including the Buy American provisions set forth in 49 U.S.C. Section 5323(j)(1), 49 C.F.R. Sections 661.6 or 661.12, to the extent applicable. Contractor agrees to provide all certifications required by CUSTOMER/END USER regarding such programs.

ARTICLE 22: DOMESTIC PREFERENCE

In accordance with 2 CFR 200.322, as appropriate and to the extent consistent with law, a CUSTOMER/END USER using federal grant award funds should, to the greatest extent practicable, provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products). The CUSTOMER/END USER must include this requirement in all subawards including all contracts and purchase orders for work or products under the federal grant award. If Contractor intends to qualify for Purchase Orders using federal grant money, they shall work with the CUSTOMER/END USER to provide all required certifications and other documentation needed to show compliance.

ARTICLE 23: TITLE VI REQUIREMENTS

H-GAC in accordance with the provisions of Title VI of the Civil Rights Act of 1964 (78 Stat. 252, 42 U.S.C. §§ 2000d to 2000d-4) and the Regulations, hereby notifies all bidders that it will affirmatively ensure that any disadvantaged business enterprises will be afforded full and fair opportunity to submit in response to this Master Agreement and will not be discriminated against on the grounds of race, color, or national origin in consideration for an award.

ARTICLE 24: EQUAL EMPLOYMENT OPPORTUNITY

Except as otherwise provided under 41 CFR Part 60, all Contracts and CUSTOMER/END USER Purchase Orders that meet the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 shall be deemed to include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 FR 12319, 12935, 3 CFR Part, 1964-1965 Comp., pg.339), as amended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41CFR Part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor."

The equal opportunity clause provided under 41 CFR 60-1.4(b) is hereby incorporated by reference. Contractor agrees that such provision applies to any contract that meets the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 and agrees that it will comply with such provision.

ARTICLE 25: CLEAN AIR AND WATER POLLUTION CONTROL ACT

CUSTOMER/END USER Purchase Orders using federal funds must contain a provision that requires the Contractor to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

Pursuant to the Federal Rule above, Contractor certifies that it is in compliance with all applicable provisions of the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387) and will remain in compliance during the term of the Contract.

ARTICLE 26: PREVAILING WAGE

Contractor and any potential subcontractors have a duty to and shall pay the prevailing wage rate under the Davis-Bacon Act, 40 U.S.C. 276a – 276a-5, as amended, and the regulations adopted thereunder contained in 29 C.F.R. pt. 1 and 5.

ARTICLE 27: CONTRACT WORK HOURS AND SAFETY STANDARDS

As per the Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708), where applicable, all CUSTOMER/END USER Purchase Orders in excess of \$100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer, on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous, or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

ARTICLE 28: PROFIT AS A SEPARATE ELEMENT OF PRICE

For purchases using federal funds more than the current Simplified Acquisition Threshold of \$250,000, requires negotiation of profit as a separate element of the price. See, 2 CFR 200.324(b). Contractor agrees to provide information and negotiate regarding profit as a separate element of the price for the purchase. Contractor also agrees that the total price, including profit, charged by Contractor will not exceed the awarded pricing, including any applicable discount, under any awarded contract.

ARTICLE 29: BYRD ANTI-LOBBYING AMENDMENT

Byrd Anti-Lobbying Amendment (31U.S.C. 1352) – Contractors that apply or bid for an award exceeding \$100,000 must file the required anti-lobbying certification. Each tier must certify to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier, up to the CUSTOMER/END USER. As applicable, Contractor agrees to file all certifications and disclosures required by, and otherwise comply with, the Byrd Anti-Lobbying Amendment (31 USC 1352). Contractor certifies that it is currently in compliance with all applicable provisions of the Byrd Anti-Lobbying Amendment (31 U.S.C. 1352) and will continue to be in compliance throughout the term of the Contract and further certifies that:

1. No Federal appropriated funds have been paid or will be paid by or on behalf of the Contractor, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal Grant, the making of a Federal Loan, the entering into a cooperative Master Agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative Master Agreement.
2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing, or attempting to influence, an officer or employee of a Member of Congress in connection with a Federal contract, grant, loan, or cooperative Master Agreement, Contractor shall complete and submit Standard Form – LLL, “Disclosure Form to Report Lobbying”, in accordance with its instructions.
3. Contractor shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative Master Agreements) and that all subcontractors shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certificate is a prerequisite for making or entering into this transaction imposed by Section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

ARTICLE 30: COMPLIANCE WITH EPA REGULATIONS APPLICABLE TO GRANTS, SUBGRANTS, COOPERATIVE MASTER AGREEMENTS, AND CONTRACTS

Contractor certifies compliance with all applicable standards, orders, regulations, and/or requirements issued pursuant to the Clean Air Act of 1970, as amended (42 U.S.C. 1857(h)), Section 508 of the Clean Water Act, as amended (13 U.S.C. 1368), Executive Order 117389 and Environmental Protection Agency Regulation, 40 CFR Part 15.

ARTICLE 31: COMPLIANCE WITH ENERGY POLICY AND CONSERVATION ACT

Contractor certifies that Contractor will be in compliance with mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).

9-1-1 Equipment & Emergency Notification Software and Services

Scope of Work

2. Scope of Work/Specifications

This is an indefinite quantity/indefinite delivery offerings contract – The HGACBuy Customer is responsible to ensure adequate competition is performed between the various contractors or contractors outside of HGACBuy to determine price reasonableness that might be required per any funding agency. Customer will need to ensure compliance with any funding agency requirements before proceeding with a purchase order under this contract. Please consult legal counsel regarding questions concerning compliance as a contractor under this solicitation.

2.1. Overview

H-GAC is soliciting responses for selecting qualified manufacturers, distributors, installers and service providers of 911 Equipment & Emergency Notification Software and Services to make these types of products and services available to Customers of the HGACBuy Cooperative Purchasing Program under blanket type contracts. Customers may require selective acquisitions of equipment and/or services OR full turnkey projects necessitating additional services, training and maintenance agreements. This solicitation may include a request for a discount percent off price catalog, category, or manufacturer, or price list for supplies, materials, or not to exceed hourly rates for installation or repair. Respondents are not required to provide offerings on all categories. H-GAC will seek to minimize duplication of awarded technologies and brands, but our goal is to contract for a variety of technologies and solutions, affording our members a broad choice in their 911 / Public Safety Answering Points (PSAP) needs.

2.2. Categories

This Solicitation is divided into four (4) separate but related categories (A-D). Respondent is advised to offer a wide array, or catalog, of products within each category listed below. When submitting a response, Respondent may choose to give a response on any, or all, of the categories. No additional weighted value will be given to a respondent who responds to more than one or all categories listed.

1. **Equipment:** Fixed/portable PSAP workstation/terminal equipment; emergency notification equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable, etc.
2. **Software:** 911 records management, emergency notification software; Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (note: ongoing monitoring fees should be priced as annual or multi-annual fees to accommodate HGAC's one-time fee accrual process).
3. **Furniture:** Consoles, chairs, etc.
4. **Other:** 911 related equipment, systems and services not otherwise specified.

Attachment A
Motorola Solutions, Inc.
911 Equipment & Emergency Notification Software and Services
Contract No. EC07-23

H-GAC Product Code	<u>Item Description</u>	Pricing
	Product: Aware for 9-1-1	
809800-16973	AW911 SYS IMP - PER POS	\$90.00
809800-16974	AW911 SYS IMP - 1ST AGENCY / SITE	\$7,160.00
809800-16975	AW911 SYS IMP - SUB AGENCIES / SITES	\$1,870.00
870899-60002.0	V911 CLOUD INTERFACE - NO API	\$0.00
ISV00S02379A	COMMAND CENTRAL AWARE STARTER DELIVERY SERVICES	\$7,470.00
SSV00S01450B	LEARNER LXP SUBSCRIPTION*	\$0.00
SSV00S03370A	CC AWARE STARTER BUNDLE	\$11,500.00
SSV00S03370A	CC AWARE STARTER BUNDLE FOR VESTA 911 PER YEAR PER NAME	\$250.00
SSV00S03380A	AWARE INTEGRATION VESTA 911 WORKFLOW	\$0.00
809800-16993	AW911 / CI / ST BUND SYS IMP - PER POS	\$140.00
809800-16994	AW911 / CI / ST BUND SYS IMP - 1ST AGENCY / SITE	\$7,160.00
809800-16995	AW911 / CI / ST BUND SYS IMP- SUB AGENCIES / SITES	\$1,870.00
64000-40121	8GB RAM DDR4-3200 805 G6	\$142.40
63010-242801	MNTR HP 24IN TS	\$491.20
	Product: CallStation Call Handling	
ECX100101	WKS PC, Dual Video, 8gb RAM	\$1,512.00
ECX100101-WB	WKS PC, Dual Video, 8gb RAM, (ACD WallBoards)	\$1,512.00
ECX100101-P	Portable ANS. Pos., Laptop/VoIP Tel./ Kit Assm./Case	\$4,310.00
ECX0400094332	Nomad Router for Laptop (1 per laptop for mobility)	\$4,320.00
ECX100101-L	WKS Laptop, 15.6 in., 8G RAM, w Docking Sta.	\$2,689.00
ECX100104-1	MONITOR (TCH-SCRN), 24W" FP, BLK	\$540.00
ECX100104-2	MONITOR, 24" for Mini, FP, BLK	\$650.00
ECX100103	MONITOR, 22W" FP, BLK	\$450.00
ECX100104	MONITOR, 24W" FP, BLK	\$650.00

ECX100105-60	MONITOR, 60", LCD TV/Monitor	\$1,800.00
ECX100110-HA	ECX Dual Server, HA SA Appliance Assembly, 2U	\$28,710.00
ECX100110-HR	ECX Dual Server, HA Assembly, 2U, Replacement	\$28,710.00
ECX100110-HAPF	ECX Dual Server, Federated App. Assem., HA	\$29,900.00
ECX100110-HAEF	ECX Dual Server, Federated App. Assem., HA, EXP.	\$28,710.00
ECX100001-NS	AUDIO INTERFACE UNIT (AIU)	\$1,485.00
ECX100201	VoIP Phone	\$379.50
ECX100204	Keypad, Genovation 24 Keypad DTP	\$207.90
ECX100204-1	Keypad, Genovation 24 Keypad Computer 10 Key	\$207.90
ECX100204-2	Keypad, Genovation BLANK 24 Keypad	\$207.90
ECX100209	SIP Door Phone	\$940.00
ECX100304	AudioCodes M800 & OSN Server	\$7,227.00
ECX100305	Media Gateway, 8 Port FXS to SIP (Ringdown)	\$1,648.75
ECX100305-1	Media Gateway, 8 Port FXS to SIP (Station Rec)	\$1,193.50
ECX100305-2	Mediant 1000 Chassis (CAMA) (Max- 6 Cards)	\$2,718.00
ECX100305-3	Mediant 1000 Gateway FXS 4-port Card (CAMA)	\$496.00
ECX100308-T1	Media Gateway, CAMA via T1 to SIP (Chassis and Card)	\$5,803.00
ECX100311	Media Gateway, 8 port FXO to SIP (Admin/Ringdown)	\$1,085.00
ECX100312	Media Gateway, 4 Port FXS to SIP (Ringdown)	\$901.25
ECX100312-1	Media Gateway, 4 Port FXS to SIP (Station Rec)	\$671.00
ECX100313	Media Gateway, 4 Port FXO to SIP (Admin/Ringdown)	\$670.00
ECX100314	Media Gateway, PRI to SIP (Chassis and Card)	\$5,450.00
ECX100315	Rack Shelf, Media Gateway (FXS), 1U, 2 GW per Shelf	\$32.00
ECX100316	Rack Shelf, Media Gateway (FXO), 2U, 2 GW per Shelf	\$72.00
ECX100317	Rack Shelf, ALI Modems, Wks UPS (remote rack only), 3U	\$85.00
ECX200001	CALLSTATION License	\$14,300.00
ECX200001-LU	CALLSTATION License, Limited Use / Dark	\$14,300.00
ECX200001-OS	WKS Operating System (Windows) License	\$0.00
ECX200001-NM	CALLSTATION NM - No Map, License	\$14,300.00
ECX200004	DECISIONSTATION, SITE License	\$0.00
ECX200006	ADMINISTRATION, SITE License	\$0.00
ECX200007	MESSAGEWORKS, SITE License	\$0.00

ECX200008	SIPWORKS, i3/IP INTERFACE, PSAP License	\$10,994.50
ECX200009	SIPWORKS Enterprise, i3/IP INTERFACE License	\$79,995.00
ECX200010	CALLSTATION FLEX ICC LICENSE	\$14,300.00
ECX200010-CNV	CS LICENSE TO FLEX ICC CONVERSION	\$0.00
ECX200011	CALLSTATION FLEX ICC LICENSE, Limited Use / Dark	\$14,300.00
ECX200011-CNV	CS LICENSE TO FLEX ICC CONVERSION, Limited Use / Dark	\$0.00
ECX200012	ECW INT. ADMIN PBX SYS License, Limited	\$5,494.50
ECX200013	SIPStation License, per Position	\$764.50
ECX200015	SIP Trunk Interface, ECW to Third Party	\$3,954.50
ECX200019-SS	Ecats IP Interface, State Specific	\$858.00
ECX200020	SMS - MSRP TCC Connectivity Lic. (Access License Only)	\$1,650.00
ECX200021-UC	UC Router License, SBC	\$1,677.50
ECX200022	VIRUS PROTECTION, WKS. – per Pos. / per YEAR	\$107.80
ECX400001	MAP/GIS CONFIG, CUSTOMER PROVIDED DATA	\$3,850.00
ECX400002	9-1-1 CONFIG/STAGING	\$4,775.00
ECX400002-A	ADMIN CONFIG/STAGING	\$4,175.00
ECX200027	Outbound SMS, per HOST - NRC	\$500.00
ECX400004	CONFIG/STAGING, Per Hour	\$210.00
ECX500001-24 - 4 Post	RACK ASSM, EQUIPMENT, 19 INCH, 24 Port, 4 Post	\$1,469.31
ECX500001-16PWall	WALL MNT ASSM, 19”, RMTE, SMALL (8U)	\$444.76
ECX500001-48PWall	WALL MNT ASSM, 19”, RMTE, Medium (15U)	\$2,100.00
ECX500001-96PWall	WALL MNT ASSM, 19”, RMTE, Large (18U)	\$1,323.85
ECX500001-24CH	CABINET ASSM, 24 RU, COMPLETE	\$5,800.00
ECX500001-42CH	CABINET ASSM, 42 RU, COMPLETE	\$6,100.00
ECX500001-12	WALL MNT ENCLOSED ASSM, 19" (Select)	\$700.00
ECX500002	HOST RACK CONFIG. KIT, 19”, CUST PROV. RACK	\$5,390.00
ECX500002-PR	POS. BASED REC KIT - 4 Port	\$350.00
ECX500003-8	SWITCH, 8-PORT POE, 10/100/1000	\$1,500.00
ECX500003	SWITCH, 24-PORT POE, 1/10/100	\$4,133.00
ECX500004-FP	SWITCH, 48-PORT POE (740W)	\$12,010.00
ECX500011	FIREWALL	\$744.00
ECX500005-2	ROUTER (Enterprise/Remote)	\$6,796.00

ECX500005-3	EXPAN. MOD., 'NIM'-Layer 2 4 port	\$861.00
ECX500005-4	1GB Port, Single Mode Fiber	\$1,195.00
ECX500005-6	1GB Port, Multi Mode Fiber	\$750.00
ECX500005-7	1GB Port, Copper	\$655.00
ECX500007	MISC. MAT., CABLES, LOT	\$2,574.00
ECX500007-R	MISC. MAT., CABLES, RMTE., LOT	\$858.00
ECX500008	ALI MODEM, GDC Modem SC521A (NE region, OK)	\$3,650.00
ECX500008-1	ALI MODEM, GDC Modem 500A	\$3,035.00
ECX500008-2	ALI MODEM, GDC Modem 202T	\$3,035.00
ECX500008-3	ALI MODEM, ICOMM MODEM 6911 (SE)	\$3,035.00
ECX500008-4	ALI MODEM, MOT202TSA (MW, NW)	\$3,035.00
ECX500009-1	PRINTER	\$875.00
ECX500017	IP to Serial Dist., 16 port	\$4,100.00
ECX500017-8	IP to Serial Dist., 8 Port, Remote	\$1,375.00
ECX500017-32	IP to Serial Dist., 32 Port	\$5,175.00
ECX5000016	SDS/PDU COMBO, WTI, 8 port (ea)	\$5,247.00
ECX500018	SIP External Ringer / Horn, Single	\$667.00
ECX500018-VA	Visual Alerting Module for Ringer	\$745.00
ECX500019-1A	NetClock Ancillary Kit (Antenna, Surge Protector, Grounding, Cables)	\$7,609.00
ECX500019-1B	Digital Display Clock (4" LED) for NetClock	\$1,647.00
ECX500019-1C	NetClock, OCXO, 3GB Ethernet Port	\$13,601.00
ECX500101	UPS, Positional, 850VA	\$190.00
ECX500103	UPS - Smart-UPS X 3000VA	\$5,542.90
ECX500103-2	UPS - Smart Expansion Unit	\$1,450.00
ECX500103-3	UPS - APC 750 VA - 120V	\$1,600.00
ECX500103-4	3000VA UPS Replacement Battery	\$575.00
ECX500104	PDU, Rack Mount, Horz., 16 ports - 2U 30A 120V (L5-30)	\$1,436.00
ECX500105	PDU, Rack Mount, Horz., 8 ports - 1U 15A 100/120V (NEMA 5-15)	\$1,525.00
ECX500106	PDU, Rack Mount, Horz., 8 ports - 1U 20A 100/120V (L5-20)	\$1,025.00
ECX600001	CS USER/ADMIN OPPS TRN (up to 8 students)	\$5,500.00
ECX600002	DS USER/ADMIN OPPS TRN (up to 8 students)	\$7,150.00
ECX600003	I&M TRN (up to 8 students)	\$6,050.00

ECX600005	O&M TRN, 4 day course, per student	\$1,925.00
ECX600006	CallWorks Online Training (Trainer onsite during cutover)	\$3,300.00
ECX600004	TTT, TRAIN the TRAINER (up to 8 students)	\$8,250.00
ECX800100	CALLWORKS FLEX ICC FIREWALL BNDL	\$3,850.00
ECX800101	CALLWORKS FLEX ICC BNDL	\$3,850.00
Professional Labor Services	Field Engineering, Application Specialist (Trainers) - Hourly rate (US Dollars)	\$195.00
Professional Labor Services	Project Manager, Solution Architect, System Technologist - Hourly rate (US Dollars)	\$205.00
3rd Party Labor Services	3rd party Subcontractors - Hourly rate (US Dollars)	\$600.00
	Product: Citizen Input / Smart Transcription	
809800-35401	CITIZEN INPUT NAMED USER 1YR	\$92.40
809800-35402	CITIZEN INPUT NAMED USER 2YR	\$184.80
809800-35403	CITIZEN INPUT NAMED USER 3YR	\$277.20
809800-35404	CITIZEN INPUT NAMED USER 4YR	\$369.60
809800-35405	CITIZEN INPUT NAMED USER 5YR	\$462.00
809800-16970	CI SYS IMP- PER POS	\$90.00
809800-16971	CI SYS IMP- 1ST AGENCY / SITE	\$7,160.00
809800-16972	CI SYS IMP- SUB AGENCIES / SITES	\$1,870.00
809800-35501	SMART TRANSCRIPTION NAMED USER 1YR	\$462.00
809800-35502	SMART TRANSCRIPTION NAMED USER 2YR	\$924.00
809800-35503	SMART TRANSCRIPTION NAMED USER 3YR	\$1,386.00
809800-35504	SMART TRANSCRIPTION NAMED USER 4YR	\$1,848.00
809800-35505	SMART TRANSCRIPTION NAMED USER 5YR	\$2,310.00
809800-16980	ST SYS IMP- PER POS	\$90.00
809800-16981	ST SYS IMP- 1ST AGENCY / SITE	\$6,620.00
809800-16982	ST SYS IMP- SUB AGENCIES / SITES	\$1,330.00
809800-35601	CI/ST BUNDLE NAMED USER 1YR	\$528.00
809800-35602	CI/ST BUNDLE NAMED USER 2YR	\$1,056.00
809800-35603	CI/ST BUNDLE NAMED USER 3YR	\$1,584.00
809800-35604	CI/ST BUNDLE NAMED USER 4YR	\$2,112.00
809800-35605	CI/ST BUNDLE NAMED USER 5YR	\$2,640.00

809800-16990	CI / ST BUND SYS IMP- PER POS	\$140.00
809800-16991	CI / ST BUND SYS IMP- 1ST AGENCY/ SITE	\$7,160.00
809800-16992	CI / ST BUND SYS IMP - SUB AGENCIES / SITES	\$1,870.00
809800-35701	CI SA W/OUTBND TXT NAMED USER 1YR	\$92.40
809800-35702	CI SA W/OUTBND TXT NAMED USER 2YR	\$184.80
809800-35703	CI SA W/OUTBND TXT NAMED USER 3YR	\$277.20
809800-35704	CI SA W/OUTBND TXT NAMED USER 4YR	\$369.60
809800-35705	CI SA W/OUTBND TXT NAMED USER 5YR	\$462.00
	Product: Cybersecurity MDR	
SSV06S03498A	Managed Detection and Response for VESTA Core Service, 20 seats, 1 yr	\$30,000.00
SSV06S03500A	Managed Detection and Response Plus for VESTA Core Service, 20 seats, 1 yr	\$56,000.00
SSV06S02746A	Advanced Threat Insights, 1 yr	\$66,000.00
SVC05SVC0483A	Risk Assessment, Single VESTA system	\$37,000.00
	Product: Rave Mobile Safety	
R911-F-2000-CPQ2	911 Response - Facility (Per Seat, Per Year)	\$2,530.00
R911-S-P_C-1000-S_L-CPQ2	911 Response - Profiles & Chat (Per Seat, Per Year)	\$4,400.00
R911-S-1000-S_L-CPQ2	911 Response - Rave911 (Per Seat, Per Year)	\$5,500.00
R911-S-F-2000-CPQ2	911 Response (full Rave911) Set-Up Fee (Per Seat, NRC)	\$3,300.00
R911X-A-1000BU-S_L-CPQ2	911 Response Back Up Seat (Per Seat, Per Year)	\$1,100.00
AD-CAMP-PROCES-10DLC-MESG-CPQ2	Additional Campaign Processing for Operational Messaging (Per Seat, Per Year)	\$330.00
RE-A-1000-KW-CPQ2	Additional Eyewitness Keyword (Per Keyword, Per Year)	\$1,897.50
AD-OPER-10DLC-MESG-1M-CPQ2	Additional Operational Messaging (1,000,000 messages) (Per Bucket, Per Year)	\$9,487.50
AD-OPER-10DLC-MESG-1.5M-CPQ2	Additional Operational Messaging (1,500,000 messages) (Per Bucket, Per Year)	\$12,333.75
AD-OPER-10DLC-MESG-150K-CPQ2	Additional Operational Messaging (150,000 messages) (Per Bucket, Per Year)	\$2,846.25
AD-OPER-10DLC-MESG-2.5M-CPQ2	Additional Operational Messaging (2,500,000 messages) (Per Bucket, Per Year)	\$18,658.75

AD-OPER-10DLC-MESG-50K-CPQ2	Additional Operational Messaging (50,000 messages) (Per Bucket, Per Year)	\$1,265.00
AD-OPER-10DLC-MESG-500K-CPQ2	Additional Operational Messaging (500,000 messages) (Per Bucket, Per Year)	\$6,008.75
RA-A-1000-AD-CPQ2	Additional Rave Alert Domain (Per Domain, Per Year)	\$3,162.50
RA-S-2000-AD-CPQ2	Additional Rave Alert Domain Set-Up Fee (Per Domain, NRC)	\$1,897.50
ADD_SMS-A-1000-CPQ2	Additional SMS Opt-In Keyword (Per Keyword, Per Year)	\$3,162.50
RAU-A-1000-CPQ2	AlertUs Integration (Per Configuration, Per Year)	\$1,897.50
AASUPO	Annual Premium Support Feed (Per Feed, Per Year)	\$6,325.00
RA-AS-STDALN-2001-CPQ2	Automated Smartloader Integration (Per Domain, Per Year)	\$2,277.00
RC-S-1000-C-CPQ2	Crisis Management Set-Up Fee (Per Domain, NRC)	\$1,265.00
RA-S-2000-C-CPQ2	Critical Communications Set-Up Fee (Per Domain, NRC)	\$3,162.50
RA-S-2000-Fed-CPQ2	Critical Communications Solution Set-Up (Per Domain, NRC)	\$3,162.50
R911SPRA-S-1001-CPQ2	IPAWS(Per Domain, Per Year)	\$2,530.00
R911SPRA-S-SU-1001-CPQ2	IPAWS Set-Up Fee (Per Domain, NRC)	\$2,277.00
RA-AS-1000	LDAP/CAS/SSO/Shibboleth Annual Authentication Integration (Per Domain, Per Year)	\$1,265.00
AALICO	One Time Implementation and Configuration Fees (Per Domain, NRC)	\$3,162.50
AASODEV	One-Time Support or Development Fee (Per Domain, NRC)	\$632.50
RA-EXT-1001-S_L-CPQ2	Rave Alert External Population (Per Resident, Per Year)	\$0.28
RA-INT-1000-S_L-STDALN-CPQ2	Rave Alert Internal (Per User, Per Year)	\$5.50
AWARE-EA-1000-SL	Rave Aware - Standalone (Per Seat, Per Year)	\$4,301.00
AWARE-S-1000	Rave Aware Set-Up Fee (Per Domain, NRC)	\$3,162.50
RC-A-1000-S_L-STDALN-CPQ2	Rave Collaborate (Per User, Per Year)	\$2.20
RCV-A-1001-CPQ2	Rave Command View Additional Licenses (Per License, Per Year)	\$330.00
RG-A_RE-A-S_L-STDALN-CPQ2	Rave Eyewitness (Per Keyword, Per Year)	\$3,162.50
RE-S-2000	Rave EyeWitness Set-up (Per Domain, NRC)	\$632.50

RG-A-1001_1-STDALN-CPQ2	Rave Guardian (Per User, Per Year)	\$2.20
RG-S-2000-P-CPQ2	Rave Guardian Set-Up Fee (Per Domain, NRC)	\$2,750.00
RA-A-4000-C-STNDALN-CPQ2	Rave Notifier (Per Workstation, Per Year)	\$3.30
RPB-A-1000-K12-STDALN-CPQ2	Rave Panic Button - Agencies (Per User, Per Year)	\$44.00
RPB-A-1000-INT-STDALN-CPQ2	Rave Panic Button - K12 Schools (Per School, Per Year)	\$1,980.00
RPB_RG-S-2000-S_L-CPQ2	Rave Panic Button Set-Up Fee (Per Domain, NRC)	\$2,530.00
RPAddOn-A-1000-CPQ2	Rave Prepare - Standalone (Per Resident, Per Year)	\$0.11
RP-S-2000-CPQ2	Rave Prepare - Standalone Set-Up Fee (Per Domain, NRC)	\$3,960.00
RT-Online-US-CPQ2	Rave Training - Online US (Per Block, NRC)	\$1,518.00
RT-Onsite-AD-US-CPQ2	Rave Training - Onsite Additional Day US (Per Additional Day, NRC)	\$3,520.00
RT-Onsite-US-CPQ2	Rave Training - Onsite US (Per Day, NRC)	\$4,620.00
AAAPILICO	Recurring API License (Per License, Per Year)	\$253.00
AACHECKINLR	Recurring AppArmor Checkin License (Per License, Per Year)	\$3,795.00
AGLICR	Recurring AppArmor Command License (Per License, Per Year)	\$15,180.00
ALERTGOLICR	Recurring AppArmor Command License (Per License, Per Year)	\$15,180.00
AAREPLICR	Recurring AppArmor Report License (Per License, Per Year)	\$18,975.00
AAENSCONFR	Recurring Conference Brige License (Per License, Per Year)	\$4,427.50
AADASHLICR-AS	Recurring Dashboard License (Per License, Per Year)	\$3,795.00
AADASHLICR-AR	Recurring Dashboard License (Per License, Per Year)	\$3,795.00
AADASHLICR-AC	Recurring Dashboard License (Per License, Per Year)	\$3,795.00
AADASHLICR-AV	Recurring Dashboard License (Per License, Per Year)	\$3,795.00
AADASHLICR-AA	Recurring Dashboard License (Per License, Per Year)	\$3,795.00
AAENSDESKTOPLICR	Recurring Desktop Alert and Optional Soft Panic Button License (Per License, Per Year)	\$6,325.00
AAENSEMAILLICR	Recurring ENS Email License (Per License, Per Year)	\$6,831.00
AAENSVOIPLICR	Recurring ENS VOIP License (Per License, Per Year)	\$6,325.00
AAENSHOTLINE	Recurring Hotline License (Per License, Per Year)	\$2,530.00

AAENSHHTTP	Recurring HTTP / CAP License (Per License, Per Year)	\$2,530.00
AAPNCLR	Recurring Push Notification Fee (Per License, Per Year)	\$1,897.50
AAENSRSSLICR	Recurring RSS License (Per License, Per Year)	\$3,162.50
AAENSSCREENSLICR	Recurring Screen License (Per License, Per Year)	\$3,162.50
AAENSSMSLICR	Recurring SMS License (Per License, Per Year)	\$9,867.00
AAENSSMSLITELICR	Recurring SMS Lite License - pay as you go (Per License, Per Year)	\$6,325.00
AAENSSOCIALLICR	Recurring Social Media Alerting License (Per License, Per Year)	\$3,162.50
AppArmorSupport	Recurring support fees (Per License, Per Year)	\$3,795.00
AAVPHSLICR	Recurring Vaccine Passport Honor System License (Per License, Per Year)	\$11,000.00
AAVPSTANOFFLICR	Recurring Vaccine Passport Offline Verification License (Per License, Per Year)	\$13,200.00
AAVPSTANLICR	Recurring Vaccine Passport Standard License (Per License, Per Year)	\$16,500.00
AAENSCALLSLICR	Recurring Voice Call License (Per License, Per Year)	\$7,590.00
AAENSCALLSLITELICR	Recurring Voice Call Lite License - pay as you go (Per License, Per Year)	\$5,313.00
AAENSWEBSITELICR	Recurring Website Alert License (Per License, Per Year)	\$3,795.00
AAWORKALNR	Recurring Workalone License (Per License, Per Year)	\$6,325.00
AppSupport Md Cost - 1 Yr	Support Cost - Medium Organization (Per License, Per Year)	\$885.50
AppSupport Sm Cost - 1 Yr	Support Cost - Small Organization (Per License, Per Year)	\$632.50
RA-A-3000-CPQ2	WebEOC Extension (Per Domain, Per Year)	\$3,162.50
AAAREPLICR-K12	AppArmor for K-12 (Per School, Per Year)	\$1,430.00
AALICR-SL	AppArmor for State and Local (Per Resident, Per Year)	\$0.22
	Product: VESTA 9-1-1 ECH	
64000-40122	32GB RAM DDR4-2933	\$943.00
03800-00011	FN-TRAN-SFP+SR	\$36.00
03800-00040	SFP-40G-SR4	\$143.00
03800-10010	FIREWALL 100F	\$3,977.00
03800-10015	WARR 24X7 FIREWALL 100F 5YR	\$3,957.00
04000-01077	GBIC SFP MOD GLC-BX120-D	\$181.00
04000-01078	GBIC SFP MOD GLC-BX120-U	\$181.00
04000-81027	HOST 1 REDUNDANT SBC 1000 SESSIONS W/OVOC	\$152,204.00
04000-81028	HOST 1 CH SBC 1000 5YR SPT	\$127,486.00

04000-81029	HOST 2 REDUNDANT SBC 1000 SESSIONS W/OVOC	\$146,854.00
04000-81030	HOST 2 CH SBC 1000 5YR SPT	\$121,660.00
04000-81037	HPE 42U ENT SHOCK RACK	\$8,534.00
04000-81038	HPE BASE RACK SERVICE	\$4,415.00
04000-81039	HPE RACK HARDWARE KIT	\$148.00
04000-81040	HPE 42U SIDE PANEL KIT	\$1,105.00
04000-81066	MONITORED RACK PDU	\$2,503.00
04000-81067	HPE RACK SHELF 1U	\$515.00
04000-81069	SPT VEEAM UNIV SUB E-LTU 5YR	\$7,733.00
04000-81075	SYNERGY HW BACKROOM EQUIP	\$914,030.00
04000-81076	SYNERGY HW BACKROOM SPT	\$123,756.00
61000-409621	WKST Z2 G9 MINI I5 W/O OS	\$2,542.00
63000-271692	COMPUTER PERIPHERAL,MNTR 27IN FP IPS	\$663.00
64020-10014	KYBD HP 125 WIRED USB	\$72.00
809800-00291	VESTA 9-1-1 COMMANDPOST WITHOUT DOCKING STATION - MRC	\$300.00
809800-17000	V911_OUTBNDTXT/PROFILES/FACILITIES SYS IMP	\$2,500.00
809800-35349	VHUD DATA ACCESS LIC SPT 5YR	\$0.00
809800-35801	V911_OUTBNDTXT/PROFILES/FACILITIES 1 YR	\$400.00
809800-35802	V911_OUTBNDTXT/PROFILES/FACILITIES 2 YR	\$800.00
809800-35803	V911_OUTBNDTXT/PROFILES/FACILITIES 3 YR	\$1,200.00
809800-35804	V911_OUTBNDTXT/PROFILES/FACILITIES 4 YR	\$1,600.00
809800-35805	V911_OUTBNDTXT/PROFILES/FACILITIES 5 YR	\$2,000.00
809800-51014	ECH SERVICE MGMT PER POS 2YR	\$689.76
809800-51015	ECH SERVICE MGMT PER POS 3YR	\$1,034.64
809800-51016	ECH SERVICE MGMT PER POS 4YR	\$1,379.52
809800-51017	ECH SERVICE MGMT PER POS 5YR	\$1,724.40
870890-75004	SOFTWARE,VIRTUAL MEDIA SET 017B	\$0.00
SERVDESK1YR	SERVICE DESK 1YR	600
SERVDESK2YR	SERVICE DESK 2YR	1200
SERVDESK3YR	SERVICE DESK 3YR	1800
SERVDESK4YR	SERVICE DESK 4YR	2400
SERVDESK6YR	SERVICE DESK 6YR	3600

SERVDESK7YR	SERVICE DESK 7YR	4200
SERVDESK8YR	SERVICE DESK 8YR	4800
SERVDESK9YR	SERVICE DESK 9YR	5400
SERVDESK10YR	SERVICE DESK 10YR	6000
000000-00300	SUITCASE TRNG S&H CHGS	\$149.25
000000-04400	V-ANLYT I&M/ADMIN TRNG	\$746.27
000000-08531	SENT PAT AGENT TRNG	\$186.57
000000-08532	SENT PAT AGT TTT	\$559.70
000000-08534	SENT PAT ADMIN TRNG	\$559.70
000000-09712	TRNG DEVELOPMENT	\$258.21
000000-18540	SENT PAT I&M/ADMIN TRNG	\$5,223.88
000000-22104	SENT-CM ADMIN TRNG	\$559.70
000000-24400	V-ANLYT I&M/ADM TRNG SUIT	\$10,059.70
000000-24401	V-ANLYT I&M/ADMIN TRNG SUIT	\$17,910.45
000000-24405	V-ANLYT REMOTE TRNG	\$2,014.93
000000-24406	V-ANLYT LITE REMOTE TRNG	\$1,007.46
000000-24407	V-ANLYT LITE ONSITE TRNG	\$1,467.00
000000-24408	V-ANLYT REMOTE LITE REPORTS TRNG	\$2,014.93
000000-25710	V-LOC I&M/ADMIN SUIT TRNG	\$15,141.79
000000-42101	SENT-CM AGENT TRNG	\$186.57
000000-52102	SENT-CM AGENT TTT TRNG	\$559.70
000000-70001	VESTA 911 SMART HANDS	\$3,250.00
000000-SYSLG	SYS CFG SPT-LG	\$10,746.27
000001-02101	SENT-CM AGENT TRNG	\$2,471.64
000001-02102	SENT-CM AGENT TTT TRNG	\$4,943.28
000001-02104	SENT-CM ADMIN TRNG	\$7,414.93
000001-05800	ORDS I&M/ADMIN ORMS TRNG	\$522.39
000001-06074	VSENT 4.X ACT-VIEW TRNG	\$1,791.04
000001-06075	E-LEARN V9-1-1 ACT-VIEW TRNG	\$738.81
000001-06300	VDMS I&M/ADMIN (ON-SITE)	\$24,402.99
000001-06605	VHUD ADMIN TRNG	\$1,791.04
000001-06606	E-LEARN VHUD ADMIN TRNG	\$738.81

000001-06700	V9-1-1 I&M FACT TRNG	\$5,223.88
000001-06701	V9-1-1 AGENT TRNG	\$1,791.04
000001-06702	V9-1-1 AGENT TTT TRNG	\$2,985.07
000001-06704	V9-1-1 ADMIN FOR STD	\$5,970.15
000001-06705	V9-1-1 I&M FACT-CERT	\$1,567.16
000001-06708	V9-1-1 ADMIN FOR COMPLEX	\$7,761.19
000001-06709	V9-1-1 ADDTL AGENCY FOR ADMIN TRNG	\$1,791.04
000001-06712	V9-1-1 AGENT TTT TRNG	\$4,477.61
000001-06713	INTRO TO PSAP CALL HANDLING FACT TRNG	\$1,567.16
000001-06714	INTRO TO PSAP CALL HANDLING SUIT TRNG	\$19,776.12
000001-06715	INTRO TO PSAP CALL HAND REGIONAL TRNG	\$3,208.96
000001-06716	V9-1-1 UPGD VIRTUAL TRNG	\$625.00
000001-06720	V911 I&M VILT TRNG	\$6,116.00
000001-06781	V9-1-1 O&M FED ONSITE	\$16,417.91
000001-06782	V9-1-1 O&M FACT TRNG	\$2,089.55
000001-06795	CPOST ON-SITE TRNG	\$0.00
000001-06799	V9-1-1 SIP TRNG	\$1,791.04
000001-06800	V9-1-1 SMS ADMIN DELTA TR	\$1,791.04
000001-06800-SMS	V9-1-1 SMS ADMIN DELTA TR - SMS SVC	\$1,500.00
000001-06801	V9-1-1 SMS AGENT DELTA TR	\$895.52
000001-06803	V9-1-1 SMS I&M (IN-FACTORY)	\$1,567.16
000001-06804	V9-1-1 SMS TTT DELTA TR	\$1,791.00
000001-06805	E-LEARN V9-1-1 SMS ADMIN DELTA TRNG	\$738.81
000001-06805-SMS	E-LEARN V9-1-1 SMS ADMIN DELTA TR - SMS SVC	\$738.81
000001-06806	E-LEARN V9-1-1 SMS AGENT DELTA TRNG	\$440.30
000001-06807	E-LEARN V9-1-1 SIP TRNG	\$440.30
000001-06810	V911 SMS I&M VILT TRNG	\$1,563.00
000001-06820	V911 SMU VILT TRNG	\$1,096.00
000001-06901	CC ENABLEMENT V911 REMOTE TTT TRN	\$1,688.00
000001-06902	CC ENABLEMENT V911 ONSITE TTT TRN	\$3,750.00
000001-07144	PBDY ADMIN TRNG	\$1,791.04
000001-08531	SENT PAT AGENT TRNG	\$2,471.64

000001-08532	SENT PAT AGENT TTT TRNG	\$4,943.28
000001-08534	SENT PAT ADMIN TRNG	\$7,414.93
000001-08537	SENT PAT MON & STATS ADMIN TRN	\$2,471.64
000001-08538	CUTOVER COACHING	\$2,985.07
000001-08539	TTT COACHING	\$2,985.07
000001-08541	CUTOVER COACHING	\$5,223.88
000001-09706	CUSTOM TRNG - DAILY RATE	\$4,943.28
000001-09709	WEBEX TRNG (1) SESSION UN	\$2,313.43
000001-15710	ORVL I&M/ADMIN TRNG CTR	\$1,567.16
000001-15810	ORDS I&M ORVL TRNG CTR	\$783.58
000001-24400	AURORA I&M/ADM (ON-SITE)	\$10,510.45
000001-24411	E-LEARN V-ANLYT LITE TRNG	\$440.30
000001-25710	V-LOC I&M/ADMIN ON-SITE TR	\$15,141.79
000001-25714	V-LOC ADMIN TRNG	\$8,955.22
000001-25715	V-LOC ADMIN 2 DAYS	\$7,761.19
000001-25804	ORDS ADMIN TRNG	\$1,791.04
000001-26700	V911 I&M ONSITE TRN	\$49,432.84
000001-26704	VSENT 4 I&M REGIONAL 10D	\$7,462.69
000001-26707	V911 SMART HANDS ONSITE TRAINING	\$24,635.00
000001-27140	PBDY I&M/ADMIN ON-SITE TR	\$5,880.60
000001-45711	V-LOC AGENT TRNG	\$1,791.04
000001-55712	V-LOC AGENT TTT TRNG	\$2,985.07
000001-69001	VMAP AGT TTT	\$1,791.04
000001-69002	VMAP AGT TRNG	\$895.52
000001-69003	VMAP ADMIN ON-SITE TRNG	\$1,791.04
000001-69004	VMAP MAINT/ADMIN TRNG	\$746.27
000001-69006	VESTA MAP LOCAL I&M	\$1,567.16
000001-69007	VESTA MAP LOCAL AGENT TRNG	\$1,791.00
000001-69008	VESTA MAP LOCAL AGENT TTT	\$2,985.07
000001-69009	VMAP LOCAL GIS DATA HUB TRNG	\$1,791.00
000001-69011	E-LEARN VESTA MAP LOCAL I&M	\$440.30
000001-69012	E-LEARN VESTA MAP LOCAL AGENT TRNG	\$440.30

000001-69013	E-LEARN VMAP LOCAL GIS DATA HUB TRNG	\$440.30
000001-69014	E-LEARN VMAP LOCAL SYS GIS DATA HUB TRNG	\$149.25
000001-69015	VMAP LOCAL / V-ANLYT LITE TRNG FED BNDL	\$5,223.88
000001-70027	SMART HANDS TRAINING	\$3,000.00
000001-B6701	V911 ESS/CORE TRNG BNDL-LT	\$7,313.43
000001-B6702	V911 ESS TRNG BNDL-STD	\$8,805.97
000001-SYSCORESS	SYS CFG SPT-COREESS	\$7,313.43
000002-06706	VSENT 4 TRBL SHOOT FACT	\$2,089.55
000002-24404	V-ANLYT ADMIN TRNG	\$2,985.07
00600-10061	CABINET 30U PKG	\$4,767.50
00600-13201	CABINET 23U PKG BLK	\$3,208.75
00600-13487	CABINET 20U 19IN	\$3,645.00
00600-20042	CABINET 42U 19IN	\$4,125.00
00600-20044	CABINET 37U	\$4,060.00
00600-20143	CABINET ROOF FAN HOLE	\$206.25
00600-20644	CABINET 42U	\$5,638.75
00611-00100	RACK MNT SURGE PRT 100PR	\$802.50
00611-00500	RACK MNT SURGE PRT 50PR	\$636.25
00754-10030	CBL ELAN 3PR X 24	\$5.00
02800-00903	HDST 4W MOD BK 24-BUT PHN	\$25.00
02800-20100	HDST 4W BK RND CARBON	\$42.50
02800-20200	HDST 4W BK PTT	\$66.25
02800-20200	HDST 4W BK PTT	\$66.25
02800-20501	HDST 4W MOD ELEC MIC BLK	\$46.25
02800-20701	HDST K 4W/MOD BLK CARBON	\$42.50
02800-20800	HDST BLK AMPLIFIED PTS	\$220.00
03044-20000	HDST CORD 12FT 4W MOD BLK	\$3.75
03059-80011	LINE CORD 6 COND 7FT	\$3.75
03800-00010	SO-SFP-10GE-SR CIS	\$40.00
03800-00100	SFP MOD 1000BASE-T CIS	\$50.00
03800-00931	SPT NEXUS 9300 SW 1YR 24X7	\$2,112.00
03800-01001	ROUTER ASR 1001	\$48,479.00

03800-01010	FIREWALL 101F	\$5,396.00
03800-01011	WARR FIREWALL 101F 1YR	\$5,117.00
03800-01015	WARR FIREWALL 101F 5YR	\$25,052.00
03800-01020	SFP MOD 1000BASE-LXD FOR	\$35.00
03800-01020	SFP MOD 1000BASE-LXD FOR	\$35.00
03800-02000	IP SWITCH TRF MGR 2000S	\$26,693.00
03800-02001	WARR TRF MGR 2000S AHR 1YR	\$5,583.00
03800-02010	IP SWITCH TRF MGR DNS LIC	\$37,036.00
03800-02232	EXTENDER NEXUS 2232	\$7,602.00
03800-03060	FIREWALL 60E	\$999.00
03800-03061	WARR FIREWALL 60E 1YR	\$227.50
03800-03062	WARR FIREWALL 60E 2YR	\$455.00
03800-03063	WARR FIREWALL 60E 3YR	\$596.25
03800-03064	WARR FIREWALL 60E 4YR	\$826.25
03800-03065	WARR FIREWALL 60E 5YR	\$1,050.00
03800-03066	FIREWALL 60E POE	\$793.00
03800-03067	WARR FIREWALL 60E POE 1YR	\$212.00
03800-03070	FIREWALL 60F	\$744.00
03800-03071	WARR FIREWALL 60F 1YR	\$169.00
03800-03073	WARR FIREWALL 60F 3YR	\$463.00
03800-03075	WARR FIREWALL 60F 5YR	\$771.00
03800-04000	IP TUBE E2 LAN BRIDGE	\$2,733.75
03800-04001	SPT IP TUBE 1YR 24X7	\$552.50
03800-04002	SPT IP TUBE 2YR 24X7	\$993.75
03800-04003	SPT IP TUBE 3YR 24X7	\$1,326.25
03800-04004	SPT IP TUBE 4YR 24X7	\$1,767.50
03800-04005	SPT IP TUBE 5YR 24X7	\$2,211.25
03800-04006	IP TUBE 7IN RACKMNT	\$155.00
03800-04007	IP TUBE X2 7IN RACKMNT	\$221.25
03800-04009	GE WAN NIM DUAL 1-PORT	\$875.00
03800-04010	GE WAN NIM DUAL 2-PORT	\$2,708.00
03800-04011	2PT MULTIFLEX TRUNK T1/E1 MOD	\$2,067.50

03800-09300	SWITCH NEXUS 9300 48P	\$28,504.00
03800-10002	SFP 1000BASE-T EXT TEMP	\$314.00
03800-10111	SPT ROUTER A1001 1YR NBD	\$1,896.00
03800-10121	SPT A1001 SW 1YR 24X7	\$3,344.00
03800-10131	SPT A1001 8-PORT ENET SHR 1YR NBD	\$1,306.00
03800-22321	SPT FEX2232 STD AIRFLOW/AC 1YR NBD	\$308.00
03800-23201	SPT EXT 2232 1YR NBD	\$0.00
03800-23201RNWL	SPT EXT 2232 RNWL 1YR NBD	\$343.00
03800-30500	FIREWALL 500D	\$7,322.00
03800-30501	WARR 24X7 FIREWALL 500D 1YR	\$2,210.00
03800-30510	FIREWALL 501E	\$12,378.00
03800-30511	WARR 24X7 FIREWALL 501E 3YR	\$19,469.00
03800-30512	WARR 24X7 FIREWALL 501E 5YR	\$32,461.00
03800-30513	FIREWALL 501E POWER SUPPLY	\$1,340.00
03800-30514	WARR 24X7 FIREWALL 501E 1YR	\$5,263.00
03800-30591	SWITCH A/B RJ45 MANUAL	\$992.00
03800-30747	SWITCH A/B RJ45 REMOTE	\$3,413.00
03800-93001	SPT NEXUS 9300 1YR 24X7	\$1,636.00
03800-93002	SWITCH 9300 W/48P SYSTEM 1 PI	\$34,031.00
04000-00002	CBL COPPER TWINAX 2M CIS	\$49.00
04000-00003	CBL COPPER TWINAX 3M CIS	\$55.00
04000-00033	CBL COPPER TWINAX 3.3FT	\$80.00
04000-00041	TOOL KIT PC	\$92.50
04000-00069	CBL MODEM DB9F/25M	\$13.75
04000-00069	CBL MODEM DB9F/25M	\$13.75
04000-00075	DSU/CSU WAN INTF CARD	\$1,042.50
04000-00078	CBL EXT VIDEO MNTR 15FT	\$32.50
04000-00095	E911 RM RACK MNT 5-POS	\$52.50
04000-00096	E911 RM RACK MNT 10-POS	\$66.25
04000-00097	E911 RM RACK MNT 16-POS	\$78.75
04000-00098	PROTECTOR ANALOG/DIGITAL	\$16.25
04000-00099	GROUND BAR FOR 6-AP/6-DP	\$12.50

04000-00105	MEDIANT 1000 DIGITAL MOD	\$4,080.00
04000-00105	MEDIANT 1000 DIGITAL MOD	\$4,080.00
04000-00105-GOV	MEDIANT 1000 DIGITAL MOD GOV	\$3,368.00
04000-00107	WARR RPLC MED 1000 AHR 1YR	\$134.33
04000-00109	MED 1000 DIGI T1/E1 VM	\$4,161.00
04000-00109-SP	MED 1000 2-SPAN SPARE	\$6,658.00
04000-00110	WARR MED 1000 DIGI T1 1YR	\$850.75
04000-00111	WARR RPLC MED 1000 AHR 1YR	\$316.42
04000-00112	MED 1000 2-SPAN BNDL	\$6,658.00
04000-00113	MED 1000 ANALOG FXO VM	\$357.00
04000-00113-GOV	MED 1000 ANALOG FXO VM GOV	\$440.00
04000-00115	WARR FXO/FXS/PWR AHR 1YR	\$23.00
04000-00116	MED 1000 FXO-LS BNDL	\$554.00
04000-00116-GOV	MED 1000 FXO-LS BNDL GOV	\$467.50
04000-00117	MED 1000 ANLG VM FXO LSGS	\$385.00
04000-00117	MED 1000 ANLG VM FXO LSGS	\$385.00
04000-00118	MED 1000 FXO-LS/GS BNDL	\$461.25
04000-00119	MED 1000 FXS-O BNDL	\$529.00
04000-00119-GOV	MED 1000 FXS-O BNDL GOV	\$443.75
04000-00120	MED 1000 AC PWR SPLY	\$385.00
04000-00121	MED 1000 PWR SPLY BNDL	\$461.25
04000-00121	MED 1000 PWR SPLY BNDL	\$461.25
04000-00126	SERIAL DEVICE SVR DB9	\$222.50
04000-00127	MED 1000B CHASSIS P06	\$1,801.25
04000-00127-GOV	MED 1000B CHASSIS GOV P06	\$2,218.00
04000-00127-SP	MED 1000B CHASSIS SPARE	\$2,793.00
04000-00128	MED 1000B AC PWR SPLY	\$385.00
04000-00128	MED 1000B AC PWR SPLY	\$385.00
04000-00128-GOV	MED 1000B AC PWR SPLY GOV	\$474.00
04000-00129	MED 1000B CHASSIS BNDL	\$3,388.00
04000-00129	MED 1000B CHASSIS BNDL	\$3,388.00
04000-00129-GOV	MED 1000B CHASSIS BNDL GOV	\$2,822.50

04000-00130	DIN RAIL 35MM X 3FT	\$25.00
04000-00132	MED 1000B PWR SPLY BNDL	\$595.00
04000-00133	MED 1000B CHASSIS P05	\$2,328.00
04000-00133-GOV	MED 1000B CHASSIS GOV P05	\$2,328.00
04000-00135	ADPTR USB MOUSE TO PS/2	\$3.75
04000-00136	ADPTR USB KYBD TO PS/2	\$3.75
04000-00137	WARR FXO VM LS 1YR	\$26.87
04000-00138	WARR FXS VM 1YR	\$26.87
04000-00139	WARR PWR SPLY B 1YR	\$26.87
04000-00140	V911 MDS CENT OS	\$0.00
04000-00141	MED 1000B CPU SPARE P06	\$731.25
04000-00141	MED 1000B CPU SPARE P06	\$731.25
04000-00142	WARR MED 1000B CPU AHR 1YR	\$53.73
04000-00142	WARR MED 1000B CPU AHR 1YR	\$53.73
04000-00142	WARR MED 1000B CPU AHR 1YR	\$53.73
04000-00142	WARR MED 1000B CPU AHR 1YR	\$53.73
04000-00144	MED 1000B CPU BNDL	\$974.00
04000-00145	WARR FXO VM LSGS 1YR	\$26.87
04000-00147	MED1000 IP2IP LIC	\$762.50
04000-00148	MED1000 IP2IP LIC UPGD	\$762.50
04000-00149	SPT M1000 IP2IP 9X5	\$78.75
04000-00150	SPT M1000 IP2IP 24X7	\$112.50
04000-00151	WARR RPLC MED1000 1YR	\$168.66
04000-00152	MED 1000 1-SPAN BNDL	\$4,287.00
04000-00152	MED 1000 1-SPAN BNDL	\$4,287.00
04000-00152-GOV	MED 1000 1-SPAN BNDL GOV	\$3,540.00
04000-00152-SP	MED 1000 1-SPAN SPARE	\$4,287.00
04000-00153	MED 3000 DC RDNT PWR GTWY	\$32,153.00
04000-00154	WARR RPLC MED 3000 DC AHR 1YR	\$38,391.00
04000-00156	MED 3000 DC GTWY BNDL	\$33,642.50
04000-00159	BLKBX TL159A 8-PORT DATACAST	\$794.00
04000-00160	DSX2-16 BNDL	\$5,847.00

04000-00161	DOMINION DSX2-16	\$3,527.00
04000-00162	DSX2 WARRANTY 1 YR	\$781.00
04000-00163	DSX2 WARRANTY 2 YR	\$1,122.00
04000-00164	CBL COPPER TWINAX 16.4FT	\$119.00
04000-00175	SW SPT ANLG GATEWAY YRS6-7	\$0.00
04000-00176	SW SPT ANALOG GATEWAY 1YR	\$75.00
04000-00177	SW SPT ANALOG GATEWAY 2YR	\$179.04
04000-00177E	SW SPT ANALOG GATE 2YR-ESS	\$0.00
04000-00178	SW SPT ANALOG GATEWAY 3YR	\$225.00
04000-00179	SW SPT ANALOG GATEWAY 4YR	\$358.08
04000-00179E	SW SPT ANALOG GATE 4YR-ESS	\$0.00
04000-00180	SW SPT ANALOG GATEWAY 5YR	\$375.00
04000-00181	SW SPT M2000 GATEWAY 1YR	\$820.92
04000-00182	SW SPT M2000 GATEWAY 2YR	\$1,641.84
04000-00183	SW SPT M2000 GATEWAY 3YR	\$2,462.76
04000-00184	SW SPT M2000 GATEWAY 4YR	\$3,283.68
04000-00185	SW SPT M2000 GATEWAY 5YR	\$4,104.60
04000-00186	SW SPT M1000 GATEWAY 1YR	\$447.72
04000-00187	SW SPT M1000 GATEWAY 2YR	\$895.44
04000-00188	SW SPT M1000 GATEWAY 3YR	\$1,343.16
04000-00189	SW SPT M1000 GATEWAY 4YR	\$1,790.88
04000-00190	SW SPT M1000 GATEWAY 5YR	\$2,238.60
04000-00191	SW SPT M1000 T1 MOD 1YR	\$492.60
04000-00192	SW SPT M1000 T1 MOD 2YR	\$985.20
04000-00193	SW SPT M1000 T1 MOD 3YR	\$1,477.80
04000-00194	SW SPT M1000 T1 MOD 4YR	\$1,970.40
04000-00195	SW SPT M1000 T1 MOD 5YR	\$2,463.00
04000-00196	SW SPT M1000 GATEWAY 6YR	\$0.00
04000-00197	SW SPT M1000 T1 MOD 6YR	\$0.00
04000-00198	SW SPT M3000 DC GTWY 1YR	\$7,934.88
04000-00199	SW SPT M3000 DC GTWY 5YR	\$38,901.00
04000-00200	SW SPT ANALOG GATEWAY 6YR	\$0.00

04000-00201	SW SPT M3000 DC GTWY 2YR	\$15,643.20
04000-00202	SW SPT M3000 DC GTWY 3YR	\$23,393.88
04000-00203	SW SPT M3000 DC GTWY 4YR	\$31,146.72
04000-00204	SW SPT M1000 GATEWAY 7YR	\$0.00
04000-00205	SW SPT M1000 T1 MOD 7YR	\$0.00
04000-00206	SW SPT ANALOG GATEWAY 6YR	\$0.00
04000-00219	8-PORT RS-232 DATACAST 1U 110/220VAC	\$2,415.00
04000-00220	RS-232 2-PORT SHARING 1U 110/220VAC	\$1,755.00
04000-00262	TRANSFORMER W/DIN CONN	\$41.25
04000-00262	TRANSFORMER W/DIN CONN	\$41.25
04000-00315	ELM 6.5 WKST/IP LIC	\$110.45
04000-00316	ELM 6.5 SVR AGENT LIC	\$614.93
04000-00319	SQL 2014 CAL RUN EMB LIC	\$137.50
04000-00324	SQL SVR 2008 STD CLT RUN	\$73.75
04000-00326	LIC REALVNC REMOTE	\$50.00
04000-00331	POLYCOM 331 SIP PHN	\$169.00
04000-00332	SQL SVR 2016 STD 4-CORE LIC	\$4,142.00
04000-00339	SQL 2008R2 CAL RUN ENT EMB LIC	\$220.00
04000-00342	SQL 2014 SVR RNTM STD LIC	\$147.50
04000-00346	SQL 2014 SVR RUN EMB LIC	\$5,334.33
04000-00348	OR ESRI NET ENG RUNTIME	\$0.00
04000-00351	SQL 2017 CAL RUN EMB LIC	\$132.00
04000-00352	SQL 2017 SVR RNTM STD LIC	\$132.00
04000-00354	SQL SVR STD RUNTIME 2019 4-CORE	\$4,787.00
04000-00355	SQL SVR STD RUNTIME 2019 2-CORE ADDTL LIC	\$2,453.00
04000-00356	SVR 2019 REMOTE DSKTP 5DVC CAL	\$1,259.00
04000-00357	BACKUP EXEC 20 SVR UPGD	\$1,124.00
04000-00358	BACKUP EXEC 20 APP DATABASE AGENT	\$1,124.00
04000-00395	HAREMOTE 2.0 CLIENT CD	\$156.72
04000-00398	M&R SVR AGENT LIC	\$734.33
04000-00399	M&R WKST AGENT LIC	\$214.93
04000-00400	M&R NETWORK/IP AGENT LIC	\$117.91

04000-00406	WIN 7 PRO SP1 LIC	\$262.50
04000-00407	INVERTER DC TO AC 1400VA	\$1,955.00
04000-00408	INVERTER DC TO AC BRKT	\$55.00
04000-00410	RAIL KIT DL380 G8 SVR	\$217.50
04000-00413	WIN REM DKTP SVCS 2016 LIC	\$265.00
04000-00414	SVR WIN2008/12/16/19 CAL 5PK	\$317.50
04000-00414	SVR WIN2008/12/16/19 CAL 5PK	\$317.50
04000-00419	PARALLEL PRNTR RIBBON	\$28.00
04000-00424	PUSH TRACTOR 420 PRINTER	\$116.25
04000-00427	BLACK BOX USB HUB Z200	\$31.25
04000-00436	PRESENTENSE TIME CLIENT 5.1	\$68.75
04000-00443	SVR WIN2016 STD ADDTL 4 CORES	\$380.00
04000-00444	SVR WIN2019 STD DWNGRD 2012	\$1,591.25
04000-00445	SVR WIN2019 STD ADDTL 4 CORES	\$312.50
04000-00446	SVR WIN2019 STD	\$1,591.25
04000-00448	WINDOWS 10 LTSC LIC 21H2	\$142.00
04000-00448-UPGD	UPGD-WINDOWS 10 LTSC LIC 2021 (21H2)	\$0.00
04000-00492	DOCK STATION 65W G3 LAPTOP	\$458.75
04000-00493	THUNDERBOLT DOCKING STATION	\$601.25
04000-00493	THUNDERBOLT DOCKING STATION	\$601.25
04000-00495	DELL DOCKING STATION WD19S	\$658.00
04000-00525	MED 800C HA PAIR GOV BNDL	\$3,688.75
04000-00526	MED 800C HA PAIR GOV	\$2,499.00
04000-00527	MED 800C PWR SPLY GOV	\$388.00
04000-00528	WARR RPLC MED 800C AHR 1YR	\$161.00
04000-00529	WARR PWR SPLY 800C 1YR	\$32.00
04000-00533	SW SPT MED 800C GATEWAY 3YR	\$769.00
04000-00534	SW SPT MED 800C GATEWAY 4YR	\$1,025.00
04000-00535	SW SPT MED 800C GATEWAY 5YR	\$1,281.00
04000-00536	SW SPT MED 800C GATEWAY 1YR	\$256.20
04000-00537	SW SPT MED 800C GATEWAY 2YR	\$513.00
04000-00538	MED 800C HA PAIR BNDL	\$4,953.75

04000-00539	MED 800C HA PAIR	\$3,868.00
04000-00540	MED 800C HA 25 SBC SESSIONS	\$2,218.75
04000-00541	MED 800C HA 10 SBC SESSIONS (1-250)	\$1,110.00
04000-00542	MED 800C PWR SPLY	\$388.00
04000-00544	M800C HYBRID HA PAIR GOV BNDL - 1 PRI	\$11,892.50
04000-00544	M800C HYBRID HA PAIR GOV BNDL - 1 PRI	\$11,892.50
04000-00545	MED 800C E-SBC	\$2,796.25
04000-00546	WARR RPLC MED 800C E-SBC 1YR	\$162.69
04000-00547	MED 800C E-SBC 10 SBC SESSIONS (1-250)	\$1,057.50
04000-00548	MED 800C E-SBC BNDL	\$3,316.25
04000-00549	MED 800C E-SBC 10 SESSIONS (251-400)	\$812.50
04000-00551	MED 800C HA 10 SBC SESSIONS (251-400)	\$1,217.50
04000-00552	MED 800C E-SBC 10 SESSIONS ALL CODECS (1-250)	\$860.00
04000-00553	MED 800C HA 10 SBC SESSIONS ALL CODECS (1-250)	\$1,349.00
04000-00554	MED 800C HA 10 SBC SESSIONS (260-600)	\$930.00
04000-00555	VHUD ARIES SGL CH MED PLAYER	\$1,882.50
04000-00570	M800C HA PAIR PSAP BNDL W/1YR SPT/WTY/AHR	\$11,682.00
04000-00571	M800C HA PAIR PSAP BNDL ADDTL 1 YR SPT/WTY	\$1,955.00
04000-00572	M800C HA PAIR PSAP BNDL ADDTL 10 SESSION LIC	\$1,762.00
04000-00580	MED 800C E-FEU 10 SBC SESSIONS (1-250)	\$27.00
04000-00581	SW SPT MED 800C E-FEU 10 SBC SESS (1-250) - 1YR	\$3.00
04000-00582	SW SPT MED 800C E-FEU 10 SBC SESS (1-250) - 2YR	\$6.00
04000-00583	SW SPT MED 800C E-FEU 10 SBC SESS (1-250) - 3YR	\$8.00
04000-00584	SW SPT MED 800C E-FEU 10 SBC SESS (1-250) - 4YR	\$11.00
04000-00585	SW SPT MED 800C E-FEU 10 SBC SESS (1-250) - 5YR	\$14.00
04000-00586	MED 800C HA FEU 10 SBC SESSIONS (1-250)	\$40.00
04000-00587	SW SPT MED 800C HA FEU 10 SBC SESS (1-250) - 1YR	\$4.00
04000-00588	SW SPT MED 800C HA FEU 10 SBC SESS (1-250) - 2YR	\$8.00
04000-00589	SW SPT MED 800C HA FEU 10 SBC SESS (1-250) - 3YR	\$12.00
04000-00590	SW SPT MED 800C HA FEU 10 SBC SESS (1-250) - 4YR	\$16.00
04000-00591	SW SPT MED 800C HA FEU 10 SBC SESS (1-250) - 5YR	\$20.00
04000-00592	M800C HYBRID SIMPLEX GOV BNDL - 2 PRI	\$7,031.00

04000-00592	M800C HYBRID SIMPLEX GOV BNDL - 2 PRI	\$7,031.00
04000-00593	M800C HYBRID SIMPLEX GOV BNDL - 1 PRI	\$6,181.00
04000-00593	M800C HYBRID SIMPLEX GOV BNDL - 1 PRI	\$6,181.00
04000-00609	FAN ROOF MNT KIT	\$445.00
04000-00610	ADPTR USB MEDIA EXTENDER	\$195.00
04000-00611	ADPTR USB C TO USB A	\$15.00
04000-00623	ADPTR RJ11/DB25	\$15.00
04000-00625	PDU DUAL TRNSFR SWITCH KIT	\$3,982.00
04000-00660	TL159A-E 230V DATACAST 8-PORT	\$580.00
04000-00707	FAN KIT BLK	\$261.25
04000-00713	CBL KVM MNTR 12FT	\$67.50
04000-00766	USB-C TO RJ45 ADAPTER	\$87.00
04000-00809	KVM 8-PORT SWITCH USB	\$743.00
04000-008B8	KEYBD ARBITRATOR 8-PORT	\$923.75
04000-00907	CBL SDLT SCSI 68-PIN	\$70.00
04000-00937	TERMINAL SERVER 8-PORT	\$2,194.00
04000-00938	TERMINAL SERVER 16-PORT	\$2,958.00
04000-00939	SWITCH SG220 26-PORT	\$466.00
04000-00940	FILE SYNC LIC 6-10 SVR	\$265.00
04000-00941	FILE SYNC ENGINE SVR	\$114.00
04000-00942	CISCO SG220 SMARTNET 8X5XNBD 1YR	\$51.00
04000-00990	RED HAT ENT LINUX SVR SPT RNWL 1YR	\$1,312.50
04000-00997	CBL OM4 FIBER AQUA 3.3FT	\$30.00
04000-01001-50	CBL SRL DB9M/DB9F 50FT	\$26.25
04000-01004-10	CBL SRL DB25M/DB25F 10FT	\$8.75
04000-01005	KVM DVI 4-PORT SWITCH	\$301.25
04000-01010	CBL DB25M/DB25M 10FT	\$10.00
04000-01011	KVM DVI 2-PORT SWITCH	\$218.75
04000-01014-10	CBL SRL DB25M/DB9F 10FT	\$12.50
04000-01014-15	CBL SER DB25M/DB9F 15FT	\$16.25
04000-01014-25	CBL SER DB25M/DB9F 25FT	\$18.75
04000-01014-50	CBL SRL DB25M/DB9F 50FT	\$26.25

04000-01014-75	CBL SER DB25M/DB9F 75FT	\$43.75
04000-01018	CBL DVI KVM EXT KIT	\$41.25
04000-01019	CBL DUAL LINK DVI-D 25FT	\$47.50
04000-01020	CBL DUAL LINK DVI-D 35FT	\$56.25
04000-01021	CBL 25FT M/M STEREO PATCH 3.5MM	\$5.00
04000-01025	HDMI/DVI ADPTR CBL 6FT	\$6.25
04000-01044	SWITCH IP KVM 16-PORT	\$1,768.75
04000-01053	CBL ANALOG QUAC UPGRD	\$141.25
04000-01059	CBL IOLAN RJ45M/RJ45M 10FT	\$22.50
04000-01061	CBL RJ45/DB25F SVR 4FT	\$21.25
04000-01062	CBL RJ45/DB25M SVR 4FT	\$21.25
04000-01063	CBL RJ45/DB9F SVR 4FT	\$21.25
04000-01064	CBL RJ45/DB9M SVR 3FT	\$21.25
04000-01067-15	CBL SER DB25F/DB9F 15FT	\$22.50
04000-01068	CBL SRL RJ45/DB9M 4FT	\$22.50
04000-01069	GNDR CHGR DB9M/DB9F	\$1.45
04000-01073	MINI-GBIC GIGABIT-SX-LC	\$430.00
04000-01074	MINI-GBIC GIGABIT-LX-LC	\$923.75
04000-01075	GBIC SFP MOD GLC-BX40-D-I	\$3,259.00
04000-01076	GBIC SFP MOD GLC-BX40-U-I	\$3,260.00
04000-01079	GBIC 1000BASE-X-SFP	\$750.00
04000-01079	GBIC 1000BASE-X-SFP	\$750.00
04000-01080	EHWIC GE SFP 1-PORT	\$1,832.50
04000-01080	EHWIC GE SFP 1-PORT	\$1,832.50
04000-01082-X	SWITCH 2960-X POE 24-PORT	\$4,133.00
04000-01083-X	SWITCH 2960-X POE 48-PORT	\$5,025.00
04000-01084	SFF 1000BASE-T	\$655.00
04000-01084	SFF 1000BASE-T	\$655.00
04000-01084	SFF 1000BASE-T	\$655.00
04000-01085	GBIC SFP MOD GLC-BX-D	\$1,873.00
04000-01086	GBIC SFP MOD GLC-BX-U	\$1,873.00
04000-01089	GBIC SFP MOD GLC-ZX-SM	\$3,492.50

04000-01091	GBIC SFP GLC-EX-SMD	\$2,330.00
04000-01092	GBIC SFP MOD GLC-LH-SM	\$1,486.00
04000-01093	SWITCH KM 4-PORT	\$1,433.75
04000-01102	CBL DUAL LINK DVI-D 6FT	\$10.00
04000-01129	CBL EXT USB A/A 6FT	\$3.75
04000-01200	VISIT INTERFACE UNIT(VIU)	\$878.00
04000-01220	PDU PWR DISTRIBUTION RCKMT HORZ	\$161.00
04000-01300	CPI - 101	\$1,077.00
04000-01342	WARR VMAP LOAD BAL 1YR	\$619.40
04000-01344	VMAP LOAD BAL 440 BNDL	\$9,676.12
04000-01345	VMAP LOAD BAL 440	\$5,726.25
04000-01346	WARR VMAP LOAD BAL 440 UPDT 1YR	\$1,040.00
04000-01347	WARR VMAP LOAD BAL 440 RPLCMNT 1YR	\$1,337.50
04000-01350	CBL SVGA 75FT	\$33.75
04000-01492	WARR 24X7 ML330 1YR	\$473.13
04000-01496	WARR XW4200 9X5 4HR	\$355.22
04000-01498	WARR EXT ML310/3-4 3YR	\$1,049.25
04000-01499	WARR ML310/G3/G4 24X7 5YR	\$1,923.88
04000-01500	WARR Z200 XW43/44/46 3YR	\$371.64
04000-01501	WARR Z200 XW43/44/46 5YR	\$744.78
04000-01504	WARR 24X7 DC5700 5YR	\$649.25
04000-01506	WARR DDC2050 5YR	\$871.64
04000-01507	WARR DDP2000 5YR	\$374.63
04000-01508	WARR RPC 5YR	\$44.78
04000-01516	WARR 24X7 RP5700 5YR	\$710.45
04000-01524	WARR Z200 NBD 5YR	\$367.16
04000-01527	WARR MNTR CAREPAQS 4YR	\$40.30
04000-01528	WARR MNTR CAREPAQS 5YR	\$67.16
04000-01532	WARR 24X7 ML370/G4 1YR	\$1,244.78
04000-01533	WARR POST ML370/G5 1YR	\$1,217.91
04000-01534	WARR 24X7 ML310/5P 1YR	\$402.99
04000-01535	WARR 24X7 ML310/5 1YR	\$371.64

04000-01536	WARR 24X7 XW4100 1YR	\$728.36
04000-01537	WARR 24X7 ML310/4 1YR	\$359.70
04000-01541	WARR 24X7 ML330/G6 3YR	\$956.72
04000-01542	WARR 24X7 ML330/G6 5YR	\$1,725.37
04000-01543	WARR 24X7 DL380/G5 1YR	\$1,222.39
04000-01544	DELTA 44 MAT AUDIO CARD	\$685.00
04000-01546	WARR Z210 POST 1YR	\$558.21
04000-01548	WARR Z220 5YR	\$744.78
04000-01549	WARR POST ML350/G6 1YR	\$859.70
04000-01550	WARR POST ML370/G6 1YR	\$1,179.10
04000-01556	WARR 24X7 RP SFF 3YR	\$508.96
04000-01557	WARR 24X7 RP SFF 5YR	\$797.01
04000-01558	WARR NBD RP SFF 5YR	\$471.64
04000-01559	WARR POST DL380/G6 1YR	\$1,123.88
04000-01562	WARR 24X7 ML310E/G8 5YR	\$856.72
04000-01566	WARR 24X7 DL380G9 3YR	\$1,740.30
04000-01581	WARR NBD Z240 SPT POST 1 YR	\$232.84
04000-01587	WARR NBD Z220/230 WKST 5YR	\$291.04
04000-01589	WARR CPOST ZBOOK NBD 5YR G3 ONLY	\$426.87
04000-01591	WARR POST DL360G6 1YR	\$1,176.12
04000-01594	WARR NBD 600/705/800/805 G2/G3/G4/G5/G6 5YR	\$171.64
04000-01605	WARR NBD Z240/Z2 WKST 5YR	\$291.04
04000-01608	WARR POST ML350PG8 1YR	\$1,273.13
04000-01609	WARR POST ML310EG8 1YR	\$246.27
04000-01610	WARR POST 8570P NOTEBOOK 1YR	\$416.42
04000-01611	WARR POST ZBOOK15 1YR	\$416.42
04000-01612	WARR POST DL380/G7 1YR	\$1,317.50
04000-01619	WARR 24X7 DL380G10 3YR	\$3,143.28
04000-01620	WARR 24X7 DL380G10 5YR	\$8,325.37
04000-01621	WARR NBD DL380G10 5YR	\$9,800.00
04000-01625	WARR ZBOOK15 G5/G6 NBD 5YR	\$532.84
04000-01626	WARR 24X7 POST ML350G9 1YR	\$2,135.82

04000-01627	WARR 24X7 POST DL380G9 1YR	\$3,105.97
04000-01628	WARR 24X7 DL160G10 5YR	\$5,120.00
04000-01630	WARR ZBOOK15 G5/G6 NBD 3YR	\$283.58
04000-01631	WARR POST DL380PG8 1YR	\$2,434.00
04000-01632	WARR ZBOOK15 G7/G8/G9 NBD 3YR	\$382.00
04000-01633	WARR ZBOOK15 G7/G8 NBD 5YR	\$847.00
04000-01634	WARR 24X7 DL160G10 3YR	\$2,066.00
04000-01635	WARR NBD DL160G10 5YR	\$2,507.00
04000-01636	WARR ZBOOK POWER G9 NBD 5YR	\$663.00
04000-01685	685I KEY EXP MOD	\$337.00
04000-01721	4-PORT ETHERNET DIGITAL I/O MODULE	\$476.00
04000-01751	TS-4 PORT TERMINAL SVR	\$900.00
04000-01752	TS-2 PORT TERMINAL SVR	\$512.50
04000-01753	TS-8 PORT TERM SVR DC	\$1,766.25
04000-01754	TS-16 PORT TERM SVR	\$1,830.00
04000-01755	IOLAN TERM SVR 8-PORT	\$717.50
04000-01756	IOLAN TERM SVR 16-PORT	\$1,703.75
04000-01757	4-PORT IOLAN DEVICE SVR	\$651.25
04000-01758	IOLAN TERM SVR 32-PORT	\$3,348.75
04000-01759	IOLAN TERM SVR 8-PORT	\$978.75
04000-01801	CBL FAN DB25M HD68 8-PORT	\$86.25
04000-01802	SIP AUDIO ALRTR	\$667.00
04000-01804	POE PWR INJECTOR	\$106.25
04000-01805	POE PWR INJECTOR	\$246.00
04000-01808	SWITCH KVM PS2/USB 8-PORT	\$353.75
04000-01810	SIP STROBE LIGHT	\$745.00
04000-01900	ROUTER 1921/K9 BNDL	\$1,171.25
04000-01901	RACK MNT KIT 1921 ROUTER	\$118.00
04000-01903	CBL ACU JKBX 3FT	\$27.50
04000-01911	ROUTER 1921 DATA LIC	\$863.75
04000-01914	ROUTER 1900 SEC LIC	\$908.75
04000-01914	ROUTER 1900 SEC LIC	\$908.75

04000-01915	WARR 1921 ROUTER NBD 1YR	\$129.85
04000-01916	WARR 1921 ROUTER NBD 2YR	\$250.75
04000-01917	WARR 1921 ROUTER NBD 3YR	\$364.18
04000-01918	WARR 1921 ROUTER NBD 4YR	\$507.46
04000-01919	WARR 1921 ROUTER NBD 5YR	\$619.40
04000-01921	ROUTER 1921/K9	\$1,072.00
04000-01922	WARR 1921 ROUTER 2YR 24X7	\$467.16
04000-01923	WARR 1921 ROUTER 3YR 24X7	\$680.60
04000-01925	WARR 1921 ROUTER 5YR 24X7	\$1,158.21
04000-01926	WARR 1921 ROUTER 1YR 24X7	\$244.78
04000-01927	WARR 1921 ROUTER 24X7 6YR	\$1,175.00
04000-01928	WARR 1921 ROUTER NBD 6YR	\$627.50
04000-01940	WARR 1921 ROUTER NBD 5YR	\$717.50
04000-02051	DKTP APPL PCI	\$1,712.50
04000-02080	ADPTR HDMI TO DVI-D	\$3.75
04000-02090	CBL HDMI 1.5FT BLK	\$3.75
04000-02180	CALL RECORD PRNTR SERIAL	\$287.50
04000-02378	CBL CRSSOVR ETHERNET 7FT	\$3.75
04000-02378	CBL CRSSOVR ETHERNET 7FT	\$3.75
04000-02380	REDUNDANT PWR SPLY 16TB NAS	\$403.75
04000-02401	HDWR FOR 23U CAB	\$20.00
04000-02420	CBL SER DB9F/DB9F 6FT	\$20.00
04000-02515	VHUD ARIES HW WARR 2YR	\$230.00
04000-02516	VHUD ARIES HW WARR 3YR	\$461.25
04000-02535	VHUD LEO HW WARR 2YR	\$426.25
04000-02536	VHUD LEO HW WARR 3YR	\$853.75
04000-02537	VHUD LEO HW WARR 4YR	\$1,280.00
04000-02616	VM1 PHN BNDL W/HDST	\$743.75
04000-02901	ROUTER 2900 UC LIC	\$631.25
04000-02901	ROUTER 2900 UC LIC	\$631.25
04000-02904	ROUTER 2911 DATA LIC	\$1,156.25
04000-02904	ROUTER 2911 DATA LIC	\$1,156.25

04000-02905	WARR 2911 ROUTER NBD 1YR	\$816.42
04000-02906	WARR 2911 ROUTER NBD 2YR	\$1,567.16
04000-02907	WARR 2911 ROUTER NBD 3YR	\$2,286.57
04000-02908	WARR 2911 ROUTER NBD 4YR	\$3,144.78
04000-02909	WARR 2911 ROUTER NBD 5YR	\$3,802.99
04000-02918	CBL RJ45-DB9F CONSOLE	\$35.00
04000-02918	CBL RJ45-DB9F CONSOLE	\$35.00
04000-02919	USB CONSOLE CBL	\$120.00
04000-02963	WARR 2960+ 24P 24X7 1YR	\$313.75
04000-02968	WARR 2960+ 24P 24X7 2YR	\$560.00
04000-02969	WARR 2960+ 24P 24X7 3YR	\$811.25
04000-02969	WARR 2960+ 24P 24X7 3YR	\$811.25
04000-02970	WARR 2960+ 24P 24X7 4YR	\$1,133.75
04000-02971	WARR 2960+ 24P 24X7 5YR	\$1,961.19
04000-02976	WARR 2960 24P NBD 6YR	\$763.75
04000-02981	WARR 2951 ROUTER NBD 1YR	\$1,782.09
04000-02982	WARR 2951 ROUTER NBD 2YR	\$3,367.16
04000-02983	WARR 2951 ROUTER NBD 3YR	\$4,831.34
04000-02984	WARR 2951 ROUTER NBD 4YR	\$6,705.97
04000-02985	WARR 2951 ROUTER NBD 5YR	\$8,143.28
04000-02992	WARR 2960 24P 2T 24X7 6YR	\$1,956.25
04000-03012	SECURE FIREWALL SG310	\$319.00
04000-03025	WARR FIREWALL CR15I 2YR	\$138.81
04000-03026	WARR FIREWALL CR15I 3YR	\$225.37
04000-03028	WARR FIREWALL CR15I 4YR	\$283.58
04000-03029	WARR FIREWALL CR15I 5YR	\$379.10
04000-03114	MP114 FXS 4-PORT REV2	\$623.00
04000-03118	MP118 FXS 8-PORT REV2	\$773.75
04000-03530	PAT T1 GATEWAY 1SPN AC	\$13,997.00
04000-03531	TS-8 PORT TERM SVR PERLE	\$5,235.00
04000-03532	IOLAN RJ45F/DB25F ADPTR	\$23.75
04000-03533	IOLAN RJ45F/DB25F ADPTR 8PK	\$126.25

04000-03654	CISCO 3650-48TS-S SMARTNET EXT SVC 1YR	\$1,385.00
04000-04013	SRL ADPTR DKTP SFF	\$40.00
04000-04042	CBL 40G CU QSFP 2M CIS	\$80.00
04000-04221	ROUTER 4221/K9	\$1,487.50
04000-04222	ROUTER 4221 FND LIC	\$1,606.25
04000-04222	ROUTER 4221 FND LIC	\$1,606.25
04000-04227	ROUTER 4221 DNA ON-PREM SUB 5YR	\$1,807.50
04000-04232	WARR 4221 ROUTER NBD 3YR	\$503.75
04000-04233	WARR 4221 ROUTER NBD 5YR	\$836.25
04000-04237	WARR 4221 ROUTER 24X7 3YR	\$805.00
04000-04300	PERF DEMAND ROUTER LIC	\$1,743.75
04000-04301	ROUTER 4321/ISR BNDL W/1YR SPT	\$8,719.00
04000-04302	ROUTER 4321/ISR BNDL W/2YR SPT	\$9,454.00
04000-04303	ROUTER 4321/ISR BNDL W/3YR SPT	\$11,653.00
04000-04304	ROUTER 4321/ISR BNDL W/4YR SPT	\$10,895.00
04000-04305	ROUTER 4321/ISR BNDL W/5YR SPT	\$11,638.00
04000-04306	WAVE ISR 4331 BNDL W/ UC & SEC LICS CUBE-10	\$5,419.00
04000-04307	WAVE 4 PORT NETWORK INTERFACEW MODULE	\$2,190.00
04000-04311	ROUTER 4321/ISR BNDL SPT RNWL - 1YR	\$811.00
04000-04403	CBL SRL DB9M/DB9F 15FT	\$17.50
04000-05135	ADPTR DP (M) TO VGA (F)	\$31.25
04000-05205	CBL KVM USB 16FT	\$26.25
04000-05440	CBL USB EXT M/F 15FT	\$3.75
04000-05500	SRG PROTECTOR NTKW GND	\$95.00
04000-05500	SRG PROTECTOR NTKW GND	\$95.00
04000-05533	BLKBX TL553A-R3 DATASHARE	\$760.00
04000-06757	AASTRA 6757I SIP PHN	\$527.00
04000-06867	6867 IP PHN	\$222.50
04000-07070	KIT RJ45 ADPTRS	\$95.00
04000-07801	FOOTSTAND FOR M522 BLACK	\$17.00
04000-07801	FOOTSTAND FOR M522 BLACK	\$17.00
04000-07801	FOOTSTAND FOR M522 BLACK	\$17.00

04000-07863	WARR CPOST 8560P 3YR	\$129.85
04000-07864	WARR CPOST 8560P 4YR	\$212.50
04000-07865	CPOST 8560P WARR 5YR	\$383.75
04000-08179	DIGI DSPLY CLOCK 4IN POE	\$1,111.25
04000-08180	DIGI DSPLY AC PWR	\$111.25
04000-08180	DIGI DSPLY AC PWR	\$111.25
04000-08181	DIGI DSPLY CLOCK AND PWR	\$1,772.00
04000-08185	DISPLAY CLOCK 4IN LED	\$1,647.00
04000-08228	GPS ANTENNA SURG PROTECTR	\$351.25
04000-08230	GPS/GNSS OUTDOOR ANTENNA	\$524.00
04000-08231	GPS ANTENNA POST MT KIT	\$201.00
04000-08231	GPS ANTENNA POST MT KIT	\$201.00
04000-08236	GPS PVC POST MNT	\$153.00
04000-09002	NOKIA 5100-6100-7100 GPS	\$268.66
04000-09200	SWITCH 9200 24-PORT W/24X7 3YR	\$6,502.00
04000-09201	SWITCH 9200 24-PORT POE W/24X7 3YR	\$5,987.00
04000-09201	SWITCH 9200 24-PORT POE W/24X7 3YR	\$5,987.00
04000-09202	SWITCH 9200 48-PORT W/24X7 3YR	\$8,940.00
04000-09203	SWITCH 9200 48-PORT POE W/24X7 3YR	\$12,010.00
04000-09204	SWITCH 9200 SECONDARY PWR SUPPLY	\$684.00
04000-09205	SWITCH 9200 SECONDARY PWR SUPPLY CBL	\$44.00
04000-09206	SWITCH 9200 24-PORT W/24X7 5YR	\$6,977.00
04000-09207	SWITCH 9200 24-PORT POE W/24X7 5YR	\$8,062.00
04000-09208	SWITCH 9200 48-PORT W/24X7 5YR	\$12,071.00
04000-09209	SWITCH 9200 48-PORT POE W/24X7 5YR	\$16,195.00
04000-09210	SWITCH 9200 NETWORK EXP MOD - 10GB	\$2,218.00
04000-09211	SWITCH 9200 NETWORK EXP MOD 1GB	\$443.00
04000-09300	SWITCH 9300 24-PORT W/24X7 3YR	\$12,354.00
04000-09301	SWITCH 9300 24-PORT POE W/24X7 3YR	\$13,947.00
04000-09302	SWITCH 9300 48-PORT W/24X7 3YR	\$20,615.00
04000-09303	SWITCH 9300 48-PORT POE W/24X7 3YR	\$23,621.00
04000-09306	SWITCH 9300 24-PORT W/24X7 5YR	\$16,368.00

04000-09307	SWITCH 9300 24-PORT POE W/24X7 5YR	\$18,351.00
04000-09308	SWITCH 9300 48-PORT W/24X7 5YR	\$27,685.00
04000-09309	SWITCH 9300 48-PORT POE W/24X7 5YR	\$31,410.00
04000-09310	9300 4X1GE NTWK MOD SPARE	\$622.00
04000-09311	9300 4X10GE NTWK MOD SPARE	\$1,750.00
04000-09312	PWR SPLY 715W DC	\$616.00
04000-09483	NETCLOCK 9483	\$9,056.00
04000-09484	NETCLOCK 9483 + OCXO	\$6,731.25
04000-09485	NETCLOCK 9483 +OCXO+3PORT	\$17,546.00
04000-09486	NETCLOCK 9483 + 3-PORT	\$15,727.00
04000-09487	NETCLOCK 3-PORT CARD	\$3,079.00
04000-09487	NETCLOCK 3-PORT CARD	\$3,079.00
04000-09492	ETHERNET DIST AMP + RS485 + 3-PORT	\$7,056.25
04000-09493	GPS TIME FREQUENCY SYNC	\$5,025.00
04000-0LX44	4-CHANNEL, PCI SOUND CARD	\$685.00
04000-10164	CBL OM4 FIBER AQUA 16.4FT	\$39.00
04000-10202	NON-SRG PWR STR 20AMP	\$236.25
04000-10500	ILO ADV SUBSCPT LIC 1YR	\$400.00
04000-10934	CBL PS/2 TO USB ADPTR	\$5.00
04000-12604	HDMI EXT/SPLTR LOCAL UNIT	\$457.00
04000-12610	HDMI EXT ACTIVE REM UNIT	\$277.00
04000-12851	NON-SRG PDU 20 AMP	\$256.25
04000-12960	SWITCH 2960-XR 48-PORT	\$10,131.00
04000-12961	WARR 2960-XR 48P 24X7 1YR	\$1,598.51
04000-12962	WARR 2960-XR 48P 24X7 2YR	\$3,143.28
04000-12963	WARR 2960-XR 48P 24X7 3YR	\$4,655.22
04000-12964	WARR 2960-XR 48P 24X7 4YR	\$6,028.36
04000-12965	WARR 2960-XR 48P 24X7 5YR	\$7,504.48
04000-12967	PWR SPLY 250W AC	\$427.50
04000-12971	WARR 2960-XR 48P NBD 1YR	\$798.51
04000-12972	WARR 2960-XR 48P NBD 2YR	\$1,598.51
04000-12973	WARR 2960-XR 48P NBD 3YR	\$2,388.06

04000-12974	WARR 2960-XR 48P NBD 4YR	\$3,074.63
04000-12975	WARR 2960-XR 48P NBD 5YR	\$3,813.43
04000-12976	WARR 2960-XR 24P 24X7 1YR	\$982.09
04000-12978	WARR 2960-XR 24P 24X7 2YR	\$1,982.09
04000-12979	WARR 2960-XR 24P 24X7 3YR	\$2,910.45
04000-12980	WARR 2960-XR 24P 24X7 4YR	\$3,755.22
04000-12981	WARR 2960-XR 24P 24X7 5YR	\$4,664.18
04000-12982	WARR 2960-XR 24P NBD 1YR	\$491.04
04000-12983	WARR 2960-XR 24P NBD 2YR	\$982.09
04000-12984	WARR 2960-XR 24P NBD 3YR	\$1,473.13
04000-12985	WARR 2960-XR 24P NBD 4YR	\$1,982.09
04000-12986	WARR 2960-XR 24P NBD 5YR	\$2,446.27
04000-12987	SWITCH 2960-XR POE 24-P	\$4,681.25
04000-12988	SWITCH 2960-XR 24P POE BNDL	\$4,712.50
04000-12989	PWR SPLY 640W 2960-XR POE	\$902.50
04000-12990	WARR 2960-XR POE 24P 24X7 1YR	\$1,114.93
04000-12991	WARR 2960-XR POE 24P 24X7 2YR	\$2,231.34
04000-12992	WARR 2960-XR POE 24P 24X7 3YR	\$3,285.07
04000-12993	WARR 2960-XR POE 24P 24X7 4YR	\$4,243.28
04000-12994	WARR 2960-XR POE 24P 24X7 5YR	\$5,274.63
04000-12B12	KVM SWITCH 12-PORT	\$1,633.75
04000-13007	WARR 2960-XR 48P NBD 6YR	\$3,862.50
04000-13009	WARR 2960-XR 24P NBD 6YR	\$2,460.00
04000-13010	CBL GPS ANTENNA 10FT	\$126.25
04000-13025	CBL GPS ANTENNA 25FT	\$312.00
04000-13050	CBL GPS ANTENNA 50FT	\$316.25
04000-13075	CBL GPS ANTENNA 75FT	\$665.00
04000-13100	CBL GPS ANTENNA 100FT	\$853.00
04000-13125	CBL GPS ANTENNA 125FT	\$902.00
04000-13150	CBL GPS ANTENNA 150FT	\$667.50
04000-13175	CBL GPS ANTENNA 175FT	\$737.50
04000-13196	CBL DP M/M 1.5FT BLK	\$8.75

04000-13200	CBL GPS ANTENNA 200FT	\$1,326.00
04000-13359	CBL DP M/M 3FT BLK	\$10.00
04000-13362	CBL DP M/M 15FT BLK	\$13.75
04000-13363	CBL DP M/M 25FT BLK	\$26.00
04000-14320	WARR 4331 SEC/K9 NBD 1YR	\$844.00
04000-14322	WARR 4331 SEC/K9 NBD 3YR	\$2,366.00
04000-14324	WARR 4331 SEC/K9 NBD 5YR	\$4,123.00
04000-14325	WARR 4331 SEC/K9 24X7 1YR	\$1,351.00
04000-14327	WARR 4331 SEC/K9 24X7 3YR	\$3,705.00
04000-14329	WARR 4331 SEC/K9 24X7 5YR	\$6,518.00
04000-14341	WARR 4331 VSEC/K9 ROUTER NBD 1YR	\$1,249.00
04000-14342	WARR 4331 VSEC/K9 ROUTER NBD 2YR	\$2,495.00
04000-14343	WARR 4331 VSEC/K9 ROUTER NBD 3YR	\$3,676.00
04000-14344	WARR 4331 VSEC/K9 ROUTER NBD 4YR	\$4,856.00
04000-14345	WARR 4331 VSEC/K9 ROUTER NBD 5YR	\$6,037.00
04000-14350	ROUTER 4351/K9 2U	\$7,354.00
04000-14355	WARR 4351 ROUTER NBD 5YR	\$6,485.00
04000-14356	4351 ROUTER PERF ON DEMAND LIC	\$2,014.00
04000-14582	CBL VIDEO HDMI EXT 15FT	\$28.00
04000-15000	15000W VOLTAGE CONVERTER TRANSFORMER	\$243.00
04000-15220	PWR STRIP NON-SURGE 17IN	\$137.50
04000-16737	AASTRA 6737I PHN/ADPTR KIT	\$523.88
04000-16867	6867I PHN/ADPTR KIT	\$397.00
04000-20110	SECURE SPT 110 2YR	\$1,076.25
04000-20601	GND KIT FOR 8226	\$491.25
04000-22001	CASTER SET	\$172.50
04000-22960	SWITCH 2960-XR 48P POE BNDL	\$8,920.00
04000-22961	SWITCH 2960-XR POE 48-P	\$8,888.75
04000-22962	PWR 1025W 2960-XR 48-POE	\$1,390.00
04000-22963	WARR 2960-XR POE 48P 24X7 1YR	\$2,164.18
04000-22964	WARR 2960-XR POE 48P 24X7 2YR	\$4,202.99
04000-22965	WARR 2960-XR POE 48P 24X7 3YR	\$6,277.61

04000-22966	WARR 2960-XR POE 48P 24X7 4YR	\$8,194.03
04000-22967	WARR 2960-XR POE 48P 24X7 5YR	\$10,097.01
04000-22968	WARR 2960-XR POE 48P NBD 1YR	\$1,085.07
04000-22969	WARR 2960-XR POE 48P NBD 2YR	\$2,176.12
04000-22970	WARR 2960-XR POE 48P NBD 3YR	\$3,201.49
04000-22971	WARR 2960-XR POE 48P NBD 4YR	\$4,158.21
04000-22972	WARR 2960-XR POE 48P NBD 5YR	\$5,168.66
04000-22973	SWITCH 2960-XR 48P BNDL	\$7,168.75
04000-23200	ADPTR USB TO SERIAL	\$81.00
04000-24006	SECURESYNC 2400 MASTER CLOCK	\$18,020.00
04000-24007	PWR SPLY 2400 MASTER CLOCK DC	\$1,459.00
04000-24008	ANTI-JAM ANTENNA 2400 MASTER CLOCK	\$2,217.00
04000-25250	ADPTR NULL MODEM 25F/25F	\$10.00
04000-25250	ADPTR NULL MODEM 25F/25F	\$10.00
04000-25630	PDU 14-OUTLET TWIST LOCK 20 AMP	\$368.75
04000-25631	PDU 24-OUTLET TWST LOCK 20AMP	\$858.00
04000-26600	ADPTR MINI DP TO DP	\$17.50
04000-26957	ADPTR DISPLAY PORT-VGA	\$66.25
04000-26957	ADPTR DISPLAY PORT-VGA	\$66.25
04000-26958	ADPTR DISPLAY PORT-DVI D	\$56.00
04000-26959	ADPTR CBL MINI DISPLAY/DISPLAY PORT	\$26.25
04000-26960	DISPLAY PORT EMULATOR - 3PK	\$55.00
04000-29601	WARR 2960+ POE 24P 24X7 1YR	\$845.00
04000-29602	WARR 2960+ POE 24P 24X7 2YR	\$1,620.00
04000-29603	WARR 2960+ POE 24P 24X7 3YR	\$2,352.50
04000-29604	WARR 2960+ POE 24P 24X7 4YR	\$3,293.75
04000-29605	WARR 2960+ POE 24P 24X7 5YR	\$4,007.50
04000-29606	WARR 2960+ 48P 24X7 1YR	\$956.25
04000-29607	WARR 2960+ 48P 24X7 2YR	\$1,620.00
04000-29608	WARR 2960+ 48P 24X7 3YR	\$2,327.50
04000-29609	WARR 2960+ 48P 24X7 4YR	\$3,293.75
04000-29610	WARR 2960+ 48P 24X7 5YR	\$4,007.50

04000-29611	WARR 2960+ 24P NBD 1YR	\$132.50
04000-29612	WARR 2960+ 24P NBD 2YR	\$318.75
04000-29613	WARR 2960+ 24P NBD 3YR	\$371.25
04000-29614	WARR 2960+ 24P NBD 4YR	\$520.00
04000-29615	WARR 2960+ 24P NBD 5YR	\$753.73
04000-29623	SWITCH 2960 PLUS/CBL 48-PORT	\$2,253.75
04000-29624	WARR 2960+ 48P NBD 1YR	\$230.00
04000-29625	WARR 2960+ 48P NBD 2YR	\$441.25
04000-29626	WARR 2960+ 48P NBD 3YR	\$640.00
04000-29627	WARR 2960+ 48P NBD 4YR	\$892.50
04000-29628	WARR 2960+ 48P NBD 5YR	\$1,090.00
04000-29635-P	SWITCH 2960+ 48-PORT	\$2,220.00
04000-29638-X	SWITCH 2960-X+CBL 24-PORT	\$3,298.00
04000-29639-X	SWITCH 2960-X POE+CBL 24-P	\$4,271.00
04000-29640-X	SWITCH 2960-X 24-PORT	\$2,230.00
04000-29656-X	SWITCH 2960-X 48-PORT	\$3,832.50
04000-29666-X	SWITCH 2960-X +CBL 48-PORT	\$7,518.00
04000-29667-X	SWITCH 2960-X POE+CBL 48-P	\$7,657.00
04000-29669	STACK MODULE/CBL 2960-X KIT	\$1,578.00
04000-29669	STACK MODULE/CBL 2960-X KIT	\$1,578.00
04000-29676	WARR 2960-X 24P NBD 1YR	\$255.22
04000-29677	WARR 2960-X 24P NBD 2YR	\$510.45
04000-29678	WARR 2960-X 24P NBD 3YR	\$765.67
04000-29679	WARR 2960-X 24P NBD 4YR	\$1,022.39
04000-29680	WARR 2960-X 24P NBD 5YR	\$1,279.10
04000-29681	WARR 2960-X 48P 24X7 1YR	\$937.31
04000-29682	WARR 2960-X 48P 24X7 2YR	\$1,874.63
04000-29683	WARR 2960-X 48P 24X7 3YR	\$2,782.09
04000-29684	WARR 2960-X 48P 24X7 4YR	\$3,664.18
04000-29685	WARR 2960-X 48P 24X7 5YR	\$4,556.72
04000-29686	WARR 2960-X 48P NBD 1YR	\$467.16
04000-29687	WARR 2960-X 48P NBD 2YR	\$937.31

04000-29688	WARR 2960-X 48P NBD 3YR	\$1,405.97
04000-29689	WARR 2960-X 48P NBD 4YR	\$1,874.63
04000-29690	WARR 2960-X 48P NBD 5YR	\$2,340.30
04000-29691	WARR 2960-X POE 24P 24X7 1YR	\$711.94
04000-29692	WARR 2960-X POE 24P 24X7 2YR	\$1,426.87
04000-29693	WARR 2960-X POE 24P 24X7 3YR	\$2,147.76
04000-29694	WARR 2960-X POE 24P 24X7 4YR	\$2,822.39
04000-29695	WARR 2960-X POE 24P 24X7 5YR	\$3,498.51
04000-29696	WARR 2960-X POE 24P NBD 1YR	\$355.22
04000-29697	WARR 2960-X POE 24P NBD 2YR	\$711.94
04000-29698	WARR 2960-X POE 24P NBD 3YR	\$1,071.64
04000-29699	WARR 2960-X POE 24P NBD 4YR	\$1,426.87
04000-29700	WARR 2960-X POE 24P NBD 5YR	\$1,783.58
04000-29701	WARR 2960-X POE 48P 24X7 1YR	\$1,249.25
04000-29702	WARR 2960-X POE 48P 24X7 2YR	\$2,486.57
04000-29703	WARR 2960-X POE 48P 24X7 3YR	\$3,665.67
04000-29704	WARR 2960-X POE 48P 24X7 4YR	\$4,849.25
04000-29705	WARR 2960-X POE 48P 24X7 5YR	\$6,034.33
04000-29706	WARR 2960-X POE 48P NBD 1YR	\$623.88
04000-29707	WARR 2960-X POE 48P NBD 2YR	\$1,249.25
04000-29708	WARR 2960-X POE 48P NBD 3YR	\$1,874.63
04000-29709	WARR 2960-X POE 48P NBD 4YR	\$2,486.57
04000-29710	WARR 2960-X POE 48P NBD 5YR	\$3,079.10
04000-29712	WARR 2960-X 48P 24X7 6YR	\$4,601.25
04000-29713	WARR 2960-X 48P NBD 6YR	\$2,351.25
04000-29716	WARR 2960-X 24P 24X7 5YR	\$4,104.48
04000-29717	WARR 2960-X 24P 24X7 1YR	\$895.52
04000-29718	WARR 2960-X 24P 24X7 2YR	\$1,722.39
04000-29719	WARR 2960-X 24P 24X7 3YR	\$2,520.90
04000-29720	STACK MODULE 2960-X	\$1,144.00
04000-29721	CBL 2960-X STACK MOD 3FT	\$202.00
04000-29722	WARR 2960-X 24P 24X7 4YR	\$3,311.94

04000-29726	WARR 2960+ POE 24P NBD 1YR	\$237.50
04000-29727	WARR 2960+ POE 24P NBD 2YR	\$476.25
04000-29728	WARR 2960+ POE 24P NBD 3YR	\$712.50
04000-29729	WARR 2960+ POE 24P NBD 4YR	\$940.00
04000-29730	WARR 2960+ POE 24P NBD 5YR	\$1,175.00
04000-29731	WARR 2960+ POE 48P NBD 1YR	\$408.75
04000-29732	WARR 2960+ POE 48P NBD 2YR	\$815.00
04000-29733	WARR 2960+ POE 48P NBD 3YR	\$1,222.50
04000-29734	WARR 2960+ POE 48P NBD 4YR	\$1,612.50
04000-29735	WARR 2960+ POE 48P NBD 5YR	\$2,010.00
04000-29970	WARR 2960+ POE 48P 24X7 1YR	\$501.00
04000-29971	WARR 2960+ POE 48P 24X7 2YR	\$923.75
04000-29972	WARR 2960+ POE 48P 24X7 3YR	\$1,331.25
04000-29973	WARR 2960+ POE 48P 24X7 4YR	\$1,773.75
04000-29974	WARR 2960+ POE 48P 24X7 5YR	\$2,253.75
04000-30181	USB/SRL HUB	\$411.00
04000-30182	USB TO SERIAL HUB KIT	\$407.50
04000-31222	WARR 24X7 PHN SPT NAS SVR 5YR	\$2,523.75
04000-31280	ADPTR RJ45F/DB25M DCE 8PK	\$112.50
04000-31281	ADPTR RJ45F/DB25M	\$23.00
04000-31910	UPGD KIT SVR 2016 1450 NAS	\$910.00
04000-31911	WKSTN BLANK SLOT	\$14.00
04000-36500	SWITCH 3650-E 24-PORT	\$7,172.50
04000-36501	WARR 3650-E 24P NBD 1YR	\$1,074.63
04000-36502	WARR 3650-E 24P NBD 2YR	\$2,156.72
04000-36503	WARR 3650-E 24P NBD 3YR	\$3,173.13
04000-36504	WARR 3650-E 24P NBD 4YR	\$4,191.04
04000-36505	WARR 3650-E 24P NBD 5YR	\$5,207.46
04000-36508	WARR 3650 24P NBD 6YR	\$5,261.25
04000-36511	WARR 3650-E 24P 24X7 1YR	\$2,158.21
04000-36512	WARR 3650-E 24P 24X7 2YR	\$4,194.03
04000-36513	WARR 3650-E 24P 24X7 3YR	\$6,229.85

04000-36514	WARR 3650-E 24P 24X7 4YR	\$7,914.93
04000-36515	WARR 3650-E 24P 24X7 5YR	\$9,862.69
04000-36520	SWITCH 3650-E 48-PORT	\$13,607.00
04000-36521	WARR 3650-E 48P NBD 1YR	\$1,667.16
04000-36522	WARR 3650-E 48P NBD 2YR	\$3,276.12
04000-36523	WARR 3650-E 48P NBD 3YR	\$4,852.24
04000-36524	WARR 3650-E 48P NBD 4YR	\$6,289.55
04000-36525	WARR 3650-E 48P NBD 5YR	\$7,832.84
04000-36526	WARR 3650 48P 24X7 1YR	\$3,259.70
04000-36527	WARR 3650-E 48P 24X7 2YR	\$6,395.52
04000-36528	WARR 3650-E 48P 24X7 3YR	\$9,529.85
04000-36529	WARR 3650-E 48P 24X7 4YR	\$12,386.57
04000-36530	WARR 3650-E 48P 24X7 5YR	\$15,452.24
04000-36537	WARR 3650-S 24P NBD 1YR	\$482.09
04000-36538	WARR 3650-S 24P NBD 2YR	\$962.69
04000-36539	WARR 3650-S 24P NBD 3YR	\$1,202.50
04000-36540	WARR 3650-S 24P NBD 4YR	\$1,892.54
04000-36541	WARR 3650-S 24P NBD 5YR	\$2,347.76
04000-36542	WARR 3650-S 24P 24X7 1YR	\$962.69
04000-36543	WARR 3650-S 24P 24X7 2YR	\$1,925.37
04000-36544	WARR 3650-S 24P 24X7 3YR	\$2,837.31
04000-36545	WARR 3650-S 24P 24X7 4YR	\$3,702.99
04000-36546	WARR 3650-S 24P 24X7 5YR	\$4,573.13
04000-36551	SWITCH 3650-S 24-PORT POE BNDL	\$5,110.00
04000-36552	WARR 3650-S 24P POE NBD 1YR	\$564.18
04000-36553	WARR 3650-S 24P POE NBD 2YR	\$1,126.87
04000-36554	WARR 3650-S 24-PORT POE NBD 3YR	\$1,691.04
04000-36555	WARR 3650-S 24P POE NBD 4YR	\$2,255.22
04000-36556	WARR 3650-S 24P POE NBD 5YR	\$2,788.06
04000-36557	WARR 3650-S 24P POE 24X7 1YR	\$1,126.87
04000-36558	WARR 3650-S 24P POE 24X7 2YR	\$2,255.22
04000-36559	WARR 3650-S 24P POE 24X7 3YR	\$3,320.90

04000-36560	WARR 3650-S 24P POE 24X7 4YR	\$4,388.06
04000-36561	WARR 3650-S 24P POE 24X7 5YR	\$5,453.73
04000-37600	CALL RECORDING INTFC	\$355.00
04000-38056	DRAWER KYBD CPQ	\$353.75
04000-38500	SWITCH 3850 FIBER 12-PORT	\$11,166.25
04000-38511	SWITCH 3850 FIBER 12-PORT BNDL	\$11,911.25
04000-38512	SWITCH 3850 CPR 24-PORT	\$9,947.00
04000-38517	WARR 3850 24-PORT CPR 24X7 5YR	\$9,316.25
04000-38523	SWITCH 3850 CPR 24-PORT BNDL	\$10,692.50
04000-38524	PWR SPLY AC 350W - 3850 SWITCH	\$708.75
04000-38525	4-PORT EXP MOD 3850 SWITCH	\$545.00
04000-38526	CBL STACK PWR 3850 SWITCH	\$123.00
04000-42000	FXS-O QUAD PORT MOD	\$496.00
04000-42000-GOV	FXS-O QUAD PORT MOD GOV	\$417.00
04000-42001	FXO GATEWAY 4-PORT	\$997.50
04000-42002	FXS GATEWAY 4-PORT	\$901.25
04000-44318	GIS DATA HUB ADV TIER 3 MULTI AGG	\$7,917.50
04000-46001	VMAP LOCAL PREM SPT 1YR	\$0.00
04000-46002	VMAP LOCAL PREM SPT 2YR	\$0.00
04000-46003	VMAP LOCAL PREM SPT 3YR	\$0.00
04000-46004	VMAP LOCAL PREM SPT 4YR	\$0.00
04000-46005	VMAP LOCAL PREM SPT 5YR	\$0.00
04000-46006	VMAP LOCAL BASE SPT 1YR	\$0.00
04000-46007	VMAP LOCAL BASE SPT 2YR	\$0.00
04000-46008	VMAP LOCAL BASE SPT 3YR	\$0.00
04000-46009	VMAP LOCAL BASE SPT 4YR	\$0.00
04000-46010	VMAP LOCAL BASE SPT 5YR	\$0.00
04000-46011	VMAP LOCAL BASE-PREM SPT 1YR	\$0.00
04000-46012	VMAP LOCAL BASE-PREM SPT 2YR	\$0.00
04000-46013	VMAP LOCAL BASE-PREM SPT 3YR	\$0.00
04000-46014	VMAP LOCAL BASE-PREM SPT 4YR	\$0.00
04000-46015	VMAP LOCAL BASE-PREM SPT 5YR	\$0.00

04000-47004	SPT DIS RCVR PRE SVR 1YR	\$494.18
04000-47005	SPT DIS RCVR PRE SVR 2YR	\$494.18
04000-47006	SPT DIS RCVR PRE SVR 3YR	\$986.71
04000-47007	SPT DIS RCVR PRE SVR 4YR	\$1,480.90
04000-47008	SPT DIS RCVR PRE SVR 5YR	\$1,973.43
04000-47009	SPT DIS RCVR PRE WKST 1YR	\$31.20
04000-47010	SPT DIS RCVR PRE WKST 2YR	\$31.20
04000-47011	SPT DIS RCVR PRE WKST 3YR	\$62.39
04000-47012	SPT DIS RCVR PRE WKST 4YR	\$93.58
04000-47013	SPT DIS RCVR PRE WKST 5YR	\$124.77
04000-47014	DIS RCVR DEDUP SVR LIC	\$140.00
04000-47015	DIS RCVR DEDUP WKST LIC	\$14.93
04000-47016	SPT D RCV SVR DEDUP 1YR	\$80.44
04000-47017	SPT D RCV SVR DEDUP 2YR	\$80.44
04000-47018	SPT D RCV SVR DEDUP 3YR	\$160.90
04000-47019	SPT D RCV SVR DEDUP 4YR	\$241.34
04000-47020	SPT DIS RCVR SVR DEDUP 5YR	\$321.79
04000-47021	SPT D RCV WKST DEDUP 1YR	\$9.86
04000-47022	SPT D RCV WKST DEDUP 2YR	\$9.86
04000-47023	SPT D RCV WKST DEDUP 3YR	\$19.70
04000-47024	SPT D RCV WKST DEDUP 4YR	\$29.56
04000-47025	SPT DIS RCVR WKST DEDUP 5Y	\$39.40
04000-47026	SPT DIS RCVR WKST RNWL 1YR	\$31.20
04000-47027	SPT DR WKST DUP RNWL 1YR	\$8.21
04000-47028	SPT DIS RCVR SVR RNWL 1YR	\$390.74
04000-47029	SPT DR SVR DUP RNWL 1YR	\$80.44
04000-47031	SPT DIS RCVR VIRT SVR 1YR	\$528.75
04000-47038	DIS RCVR WKST LIC	\$92.54
04000-47041R	SPT DIS RCVR SVR RNWL 1YR	\$689.56
04000-47046R	SPT DIS RCV WKST RNWL 1YR	\$39.40
04000-47047	SPT DIS RCV WKST 2YR	\$39.40
04000-47047R	SPT DIS RCV WKST RNWL 2YR	\$78.80

04000-47048	SPT DIS RCV WKST 3YR	\$78.80
04000-47048R	SPT DIS RCV WKST RNWL 3YR	\$116.57
04000-47049	SPT DIS RCV WKST 4YR	\$116.57
04000-47049R	SPT DIS RCV WKST RNWL 4YR	\$155.97
04000-47050	SPT DIS RCV WKST 5YR	\$155.97
04000-47050R	SPT DIS RCV WKST RNWL 5YR	\$195.37
04000-47051R	SPT DR VIRT SVR RNWL 1YR	\$668.21
04000-47060	DIS RCVR SVR LIC	\$2,827.00
04000-47061	SPT DIS RCV SVR 1YR	\$806.30
04000-47062	SPT DIS RCV SVR 2YR	\$1,612.60
04000-47063	SPT DIS RCV SVR 3YR	\$2,416.70
04000-47064	SPT DIS RCV SVR 4YR	\$3,179.00
04000-47065	SPT DIS RCV SVR 5YR	\$3,941.30
04000-47070	DIS RCVR VIRT SVR LIC	\$2,642.00
04000-47071	SPT DIS RCV VIRT SVR 1YR	\$754.60
04000-47072	SPT DIS RCV VIRT SVR 2YR	\$1,508.10
04000-47073	SPT DIS RCV VIRT SVR 3YR	\$2,269.30
04000-47074	SPT DIS RCV VIRT SVR 4YR	\$2,982.10
04000-47075	SPT DIS RCV VIRT SVR 5YR	\$3,694.90
04000-50033	SEISMIC BRACING KIT	\$32.50
04000-51028	PWR SPLY 6867 PHN	\$37.00
04000-52110	CBL VIDEO DVI 5M EXT	\$31.25
04000-52111	CBL VIDEO DVI 5M EXT	\$37.50
04000-54001	VHUD ENT SVR LIC	\$0.00
04000-54002	VHUD SGL SVR OUTPUT	\$2,187.50
04000-54002U	VHUD SGL SVR OUTPUT UPG	\$0.00
04000-54003	VHUD 1-4 SVR OUTPUTS	\$4,375.00
04000-54003U	VHUD 1-4 SVR OUTPUTS UPG	\$0.00
04000-54004U	VHUD 1-14 SVR OUTPUTS UPG	\$0.00
04000-54005	VHUD 1-24 SVR OUTPUTS	\$20,781.25
04000-54005U	VHUD 1-24 SVR OUTPUTS UPG	\$0.00
04000-54006	VHUD 1-49 SVR OUTPUTS	\$48,125.00

04000-54006U	VHUD 1-49 SVR OUTPUTS UPG	\$0.00
04000-54007	VHUD SUPV VIEWER LIC	\$1,250.00
04000-54008	VHUD SUPV VIEWER LIC MIG	\$250.00
04000-54008U	VHUD SUPV VIEWER LIC UPGD	\$0.00
04000-54009	VHUD DATA ACCESS LICENSE	\$1,641.25
04000-54009U	VHUD DATA ACCESS LICENSE UPG	\$0.00
04000-54011	VHUD ENT SW SPT 1YR	\$2,156.25
04000-54012	VHUD ENT SW SPT 2YR	\$3,881.25
04000-54013	VHUD ENT SW SPT 3YR	\$5,498.75
04000-54014	VHUD ENT SW SPT 4YR	\$7,073.75
04000-54016	VHUD SGL SVR OPUT SW SPT 1YR	\$718.75
04000-54017	VHUD SGL SVR OPUT SW SPT 2YR	\$1,293.75
04000-54018	VHUD SGL SVR OPUT SW SPT 3YR	\$1,832.50
04000-54019	VHUD SGL SVR OPUT SW SPT 4YR	\$2,357.50
04000-54021	VHUD 1-4 SVR OPUT SW SPT 1YR	\$1,437.50
04000-54022	VHUD 1-4 SVR OPUT SW SPT 2YR	\$2,587.50
04000-54023	VHUD 1-4 SVR OPUT SW SPT 3YR	\$3,666.25
04000-54024	VHUD 1-4 SVR OPUT SW SPT 4YR	\$4,716.25
04000-54026	VHUD 1-14 SVR OPUT SW SPT 1YR	\$3,235.00
04000-54027	VHUD 1-14 SVR OPUT SW SPT 2YR	\$5,822.50
04000-54028	VHUD 1-14 SVR OPUT SW SPT 3YR	\$8,247.50
04000-54029	VHUD 1-14 SVR OPUT SW SPT 4YR	\$10,610.00
04000-54031	VHUD 1-24 SVR OPUT SW SPT 1YR	\$6,828.75
04000-54032	VHUD 1-24 SVR OPUT SW SPT 2YR	\$12,291.25
04000-54033	VHUD 1-24 SVR OPUT SW SPT 3YR	\$17,411.25
04000-54034	VHUD 1-24 SVR OPUT SW SPT 4YR	\$22,397.50
04000-54036	VHUD 1-49 SVR OPUT SW SPT 1YR	\$15,812.50
04000-54037	VHUD 1-49 SVR OPUT SW SPT 2YR	\$28,462.50
04000-54038	VHUD 1-49 SVR OPUT SW SPT 3YR	\$40,322.50
04000-54039	VHUD 1-49 SVR OPUT SW SPT 4YR	\$51,866.25
04000-54041	VHUD VIEWER SW SPT 1YR	\$247.50
04000-54042	VHUD VIEWER SW SPT 2YR	\$467.50

04000-54043	VHUD VIEWER SW SPT 3YR	\$660.00
04000-54044	VHUD VIEWER SW SPT 4YR	\$825.00
04000-54046	VHUD DATA ACCESS LIC SW SPT 1YR	\$538.75
04000-54047	VHUD DATA ACCESS LIC SW SPT 2YR	\$970.00
04000-54048	VHUD DATA ACCESS LIC SW SPT 3YR	\$1,375.00
04000-54049	VHUD DATA ACCESS LIC SW SPT 4YR	\$1,768.75
04000-54051	VHUD ENT SVR LIC UPGD	\$0.00
04000-55000	CONSORTIUM III CONF SVR SGL VM - 30 SESSIONS	\$30,375.00
04000-55001	CONSORTIUM III CONF SVR REDUNDANT VM - 30 SESSIONS	\$22,311.00
04000-55002	CONSORTIUM III CONF SVR INSTALL & TRAINING	\$10,214.00
04000-55011	CONSORTIUM CONF 30 PORTS SPT - 1YR	\$6,182.00
04000-55012	CONSORTIUM CONF 30 PORTS SPT - 2YR	\$12,230.00
04000-55013	CONSORTIUM CONF 30 PORTS SPT - 3YR	\$18,279.00
04000-55014	CONSORTIUM CONF 30 PORTS SPT - 4YR	\$24,327.00
04000-55015	CONSORTIUM CONF 30 PORTS SPT - 5YR	\$30,375.00
04000-60001	ESXI 6.0U2 UPGD KEYCODE	\$0.00
04000-60612	CBL KVM USB 20FT	\$138.75
04000-60614	CBL KVM PS/2 PC	\$70.00
04000-60616	CBL KVM PS/2 PC 20FT	\$103.75
04000-60735	CBL KVM USB 6FT	\$24.00
04000-60825	PTT HEADSET ADPTR BLK	\$208.00
04000-64503	ADPTR CTI	\$93.75
04000-64503	ADPTR CTI	\$93.75
04000-64508	ACCESSORY CONNECTION MOD	\$37.50
04000-67022	GPS CBL CONN	\$65.00
04000-68001	V-SVR OS BASIC PER CPU	\$376.25
04000-68002	V-SVR OS FND PER CPU	\$631.25
04000-68003	V-SVR OS STD PER CPU	\$1,267.50
04000-68005	V-SVR BASIC SPT 1YR	\$118.75
04000-68005-RNWL	V-SVR BASIC RNWL SPT 1YR	\$118.75
04000-68006	V-SVR BASIC SPT 2YR	\$237.50
04000-68006-RNWL	V-SVR BASIC RNWL SPT 2YR	\$237.50

04000-68007	V-SVR BASIC SPT 3YR	\$357.50
04000-68007-RNWL	V-SVR BASIC RNWL SPT 3YR	\$357.50
04000-68008	V-SVR BASIC SPT 4YR	\$476.25
04000-68008-RNWL	V-SVR BASIC RNWL SPT 4YR	\$476.25
04000-68009	V-SVR BASIC SPT 5YR	\$595.00
04000-68009-RNWL	V-SVR BASIC RNWL SPT 5YR	\$595.00
04000-68010	V-SVR FND SPT 1YR	\$198.75
04000-68010-RNWL	V-SVR FND RNWL SPT 1YR	\$198.75
04000-68011	V-SVR FND SPT 2YR	\$396.25
04000-68011-RNWL	V-SVR FND RNWL SPT 2YR	\$396.25
04000-68012	V-SVR FND SPT 3YR	\$595.00
04000-68012-RNWL	V-SVR FND RNWL SPT 3YR	\$595.00
04000-68013	V-SVR FND SPT 4YR	\$793.75
04000-68013-RNWL	V-SVR FND RNWL SPT 4YR	\$793.75
04000-68014	V-SVR FND SPT 5YR	\$991.25
04000-68014-RNWL	V-SVR FND RNWL SPT 5YR	\$991.25
04000-68015	V-SVR STD SPT 1YR	\$496.25
04000-68015-RNWL	V-SVR STD RNWL SPT 1YR	\$496.25
04000-68016	V-SVR STD SPT 2YR	\$826.25
04000-68016-RNWL	V-SVR STD RNWL SPT 2YR	\$826.25
04000-68017	V-SVR STD SPT 3YR	\$1,238.75
04000-68017-RNWL	V-SVR STD RNWL SPT 3YR	\$1,238.75
04000-68018	V-SVR STD SPT 4YR	\$1,666.25
04000-68018-RNWL	V-SVR STD RNWL SPT 4YR	\$1,666.25
04000-68019	V-SVR STD SPT 5YR	\$2,056.25
04000-68019-RNWL	V-SVR STD RNWL SPT 5YR	\$2,056.25
04000-68025	V-SVR BASIC SPT 6YR	\$713.75
04000-68026	V-SVR STD SPT 6YR	\$2,552.50
04000-68027	V-SVR MGMT CTR SPT 6YR	\$10,848.75
04000-68028	V-SVR BASIC SPT 7YR	\$837.50
04000-68030	V-SVR ENT PLUS PER PROC	\$4,595.00
04000-68031	V-SVR ENT PLUS SPT 1YR	\$1,112.50

04000-68032	V-SVR ENT PLUS SPT 2YR	\$2,206.25
04000-68033	V-SVR ENT PLUS SPT 3YR	\$3,257.50
04000-68034	V-SVR ENT PLUS SPT 4YR	\$4,308.75
04000-68035	V-SVR ENT PLUS SPT 5YR	\$5,361.25
04000-68037-RNWL	V-SVR MG CTR RNWL SPT 1YR	\$2,241.00
04000-68038-RNWL	V-SVR MG CTR RNWL SPT 2YR	\$4,364.00
04000-68039-RNWL	V-SVR MG CTR RNWL SPT 3YR	\$6,486.00
04000-68040-RNWL	V-SVR MG CTR RNWL SPT 4YR	\$8,610.00
04000-68041-RNWL	V-SVR MG CTR RNWL SPT 5YR	\$10,733.00
04000-76641	MCAFEE ANTI-VIRUS LIC	\$172.00
04000-77001	500GB SATA SSD	\$245.00
04000-77002	6PORT HD GE WAN SERVICE MODULE	\$13,546.00
04000-80011	IP PHONE WALL MNT KIT	\$44.00
04000-81008	VM APP 8 X CPU CORES	\$9,652.00
04000-81009	VM APP 8 X CPU CORES SPT 5YRS	\$11,797.00
04000-81010	POWER STRIP 4-OUTLET	\$140.00
04000-81011	8-IN HDMI DVI-D DBL ADPT	\$28.00
04000-81012	HEADSET JACKBOX SPACERS	\$62.00
04000-81013	ADDER PRO4 KM SWITCH	\$1,289.00
04000-81014	ADDER PRO8 KM SWITCH	\$2,192.00
04000-81015	WKSTN CABINETS	\$3,289.00
04000-81016	WKSTN MNTR ARMS	\$864.00
04000-81017	SQL SVR ENT RUNTIME 2019 4-CORE	\$10,005.00
04000-81018	SQL SVR ENT RUNTIME 2019 2-CORE ADDTL LIC	\$10,004.00
04000-81019	MIS SQL LICENSING	\$100,035.00
04000-81021	USB TO ETHERNET ADPTR Z2 G5 MINI	\$63.00
04000-81022	MNT CPU BRCKT	\$669.00
04000-81023	WKSTN MOUNT BRACKET Z2 MINI G9	\$74.00
04000-81032	SDE CAD CISCO CATALYST 9407R CHASSIS SWITCH	\$149,271.00
04000-81036	ADAPTASPACE INSTALL LABOR	\$8,021.00
04000-81044	CATALYST 9410R PSAC1 LAN	\$277,814.00
04000-81045	CATALYST 9300 48P PSAC1 LAN	\$27,347.00

04000-81046	NEXUS 93180YC-FX PSAC1 LAN	\$109,363.00
04000-81047	CATALYST 9410R PSAC2 LAN	\$276,118.00
04000-81048	CATALYST 9300 48P PSAC2 LAN	\$27,347.00
04000-81049	NEXUS 93180YC-FX PSAC2 LAN	\$109,363.00
04000-81051	CAT6 PATCH CBL BLCK 20FT	\$11.00
04000-81052	DUPLEX MULTIMODE OM4 CBL AQUA 7M	\$34.00
04000-81053	DUPLEX MULTIMODE OM4 SDE CBL AQUA 7M	\$34.00
04000-81054	LAN PATCH PSAC1/PSAC2 CBL BLCK 20FT	\$18.00
04000-81056	IOGEAR 2PT KVM	\$583.00
04000-85000	PYXIS SPT RNWL - 1 YR	\$12.00
04000-90001	24-PORT 1U RACKMOUNT	\$83.00
04000-90002	24-PORT FIBER 1U PATCH PANEL	\$129.00
04000-90003	3650 STACK MOD CBL 3FT	\$153.00
04000-90004	DEVICE SERIAL ADPTR 4-PORT	\$191.00
04000-90005	DUAL NIC PCIE ETHERNET ADPTR	\$267.00
04000-90010	3650 STACK MOD CBL 10FT	\$229.00
04000-93010	9300 SFP+ NETWORK MODULE	\$2,929.00
04000-93011	9300 STACKING CABLE 50CM	\$117.00
04000-94331	ROUTER ISR4331-SEC/K9	\$7,723.00
04000-96006	CBL STRGHT WRD RJ14 6FT	\$8.75
04000-KEYCODE	04000-KEYCODE	\$6,562.50
04000-RMU19	BRKT 19IN RACK ARBITR 8P	\$37.50
04000-RMUC19	BRKT 19 RACK MTG 2U	\$57.50
04000-RS232	BLKBX TL601A-R2 DATASHARE	\$881.00
04400-00405	E911 INTERNAL UPS BAT REP	\$442.50
04400-00412	E911 EXTERNAL UPS BAT REP	\$546.25
04400-00417	E911 BATTERY CABINET	\$681.25
04401-00094	BATTERY 6-CELL LITH ION	\$215.00
04401-00095	BATTERY 9-CELL LITH ION	\$416.25
04401-00096	BATTERY 9-CELL 73-WH	\$301.25
04401-00098	BATTERY 90-WH ZBOOK 15G3	\$232.50
04401-30072	BATTERY UPS RM 72V	\$1,013.75

04401-30092	BATTERY UPS RM 48V	\$1,430.00
04401-30192	BATTERY UPS 192V	\$1,233.75
06000-00100	PWR SPLY Z2 WKST	\$96.25
06000-00220	PWR SPLY Z220 SFF 240W	\$200.00
06000-00240	PWR SPLY Z240 SFF 240W	\$127.50
06000-00241	PWR SPLY Z240 TOWER 400W	\$130.00
06000-02440	PWR SPLY RP2440 400MA	\$12.50
06000-03009	PWR SPLY 500W G9	\$382.50
06000-03506	PWR SPLY ML/DL350/370 G6	\$387.50
06000-03509	PWR SPLY ML350G9 SVR DC	\$588.75
06000-03510	PWR CORD DC PS ML350G9 SVR	\$73.75
06000-03705	PWR SPLY ML370/G5 RDNT	\$272.50
06000-03805	PWR SPLY DL380G5	\$360.00
06000-03806	PWR SPLY DL380 G6	\$332.50
06000-03808	PWR SPLY DL380P/G8	\$366.25
06000-03809	PWR SPLY 750W DC G8	\$520.00
06000-03810	PWR SPLY 48VDC DL380G9	\$568.75
06000-03811	PWR SPLY 48VDC DL380G10	\$602.50
06000-04100	PWR SPLY XW4100	\$236.00
06000-04600	PWR SPLY XW4600	\$217.50
06200-00850	APC BACK-UPS 850VA	\$284.00
06200-01100	700VA SECURITY II UPS	\$1,423.75
06200-01200	2000VA SECURITY II UPS 5-20P	\$2,817.50
06200-01300	2000VA SECURITY II UPS L5-20P	\$2,817.50
06200-01400	SECURITY II EXT RUNTIME BATTERY	\$913.75
06200-01500	SECURITY II UPS SNMP CARD	\$325.00
06200-03000	APC SMART-UPS X 3000VA RACK 2U	\$5,039.00
06200-03002	APC RBC43 REPLACEMENT BATTERY	\$752.00
06200-03101	BATT REPLC UPS 3000/2000	\$390.00
06200-03102	BATT REPLC UPS 3000XL	\$748.75
06200-03304	BATT REPLC UPS 3000-3U	\$333.75
06500-00060	RACKMOUNT 19IN RM KIT 60E	\$272.00

06500-00100	HORIZONTAL WIRE MGMT 1U	\$84.00
06500-00101	CBL MGMT BRKT	\$13.75
06500-00200	HORIZONTAL WIRE MGMT 2U	\$161.00
06500-00201	2-POST RELAY RACK MNT KIT	\$443.00
06500-00501	2-POST 5U RACK MNT KIT	\$326.25
06500-02193	19IN KYBD MOUSE TRAY	\$321.25
06500-02302	SHELF 19IN CAB MT BLK	\$135.00
06500-10610	GND BAR CAB MNT	\$81.25
06500-10611	GND BAR RACK MNT	\$91.25
06500-10758	RACK PERIPHERAL SHELF BK	\$93.75
06500-19151	SHELF RACK DBL BLK 19IN	\$399.00
06500-19152	SHELF 19IN FIXED MEGAFRAME	\$265.00
06500-48353	6FT EQUIPMENT RACK 19IN	\$613.75
06500-55053	7FT EQUIPMENT RACK 19IN	\$343.75
2213524-2-SR1	CBL 6FT STEREO PATCH 3.5MM	\$2.50
2213775-1-SR1	PCI CARD WITH 24 I/O	\$303.00
2213936-1-SR1	FXO GATEWAY MP114 4-PORT	\$997.50
2213936-1-SR1	FXO GATEWAY MP114 4-PORT	\$997.50
2213936-1-SR1	FXO GATEWAY MP114 4-PORT	\$997.50
2213937-1-SR1	FXO GATEWAY MP118 8-PORT	\$1,648.75
2213937-1-SR1	FXO GATEWAY MP118 8-PORT	\$1,648.75
2213937-SPARE	FXO GATEWAY 8-PORT SPARE	\$1,648.75
2213938-1-SR1	FXS GATEWAY MP114 4-PORT	\$901.25
2213938-1-SR1	FXS GATEWAY MP114 4-PORT	\$901.25
2213939-1-SR1	FXS GATEWAY MP118 8-PORT	\$1,648.75
2213939-1-SR1	FXS GATEWAY MP118 8-PORT	\$1,648.75
2213939-1-SR1	FXS GATEWAY MP118 8-PORT	\$1,648.75
2213939-SPARE	FXS GATEWAY 8-PORT SPARE	\$1,648.75
30119-07262	2U BLANK PANEL	\$10.00
3210772G-11-SR01	VSENT IRR USB KEY	\$330.00
3210778G-10-SR01	SGL FTSWITCH FOR MC SERIES	\$180.00
3210870G-22-SR02	ALARM PANEL	\$500.00

3213311-01-SR01	AUDICODES MP-1XX SHELF	\$46.25
3220666G-01	SAM BRKT	\$11.25
36286-02400	SURGE PROT MODULE 240V	\$10.00
36286-02402	SURGE PROT MODULE 75V	\$15.00
4210025G-02-SR01	PWR SPLY AC/DC 5V/4A (LEVEL VI)	\$25.00
4210033G-01-SR01	SAM JACKBOX CBL 10FT - GAT #	\$11.25
4210035G-01-SR01	CBL SAM 6400 SER PHN	\$15.00
4210036G-01-SR01	CBL SAM 9600 SER PHN	\$15.00
4211136-02-SR1	USB HASP KEY	\$81.00
61000-409602SFF	WKST HP Z2 G4 SFF W/O OS	\$1,580.00
61000-409611	DKTP ELITE MINI 705 G4 W/O OS	\$1,031.25
61000-409613	ELITEONE 800 G5 AIO W10	\$2,798.00
61000-409615SFF	WKST Z2 G5 SFF SSD W/O OS	\$1,649.00
61000-409617	WKST Z2 G5 MINI I5 SSD W/O OS	\$2,455.00
61000-409617	WKST Z2 G5 MINI I5 SSD W/O OS	\$2,455.00
61000-409620	DKTP ELITE MINI 800 G6 W/O OS	\$1,437.00
61000-819604SFF	WKST Z240 SFF 8GB W/O OS	\$1,420.00
61002-409602SFF	WKST DELL 7020SFF	\$1,867.50
61050-G819605-3Y	HP LAPTOP W/O OS & WARR 3YR	\$2,566.25
61050-G819605-5Y	HP LAPTOP W/O OS & WARR 5YR	\$3,048.75
61050-G819606	LAPTOP ZBOOK15 G6 W/O OS	\$2,725.00
61050-G819609	LAPTOP ZBOOK POWER G9 W/O OS	\$3,420.00
62033-2GB4T02	SVR NAS 4TB RDNT BNDL	\$2,068.75
62033-2GB8T01	SVR NAS 4TB RDNT	\$1,404.00
62033-8G16TB01	SVR NAS 8TB RDNT	\$7,700.00
62033-8G16TB01	SVR NAS 8TB RDNT	\$7,700.00
62033-8G16TB02	SVR NAS 8TB RDNT HI-END BNDL	\$7,703.75
62040-C32GB02	SVR 1U RACK DL160/G10	\$4,409.00
62040-G819204	SVR 2U RACK ENH DL380/G10 2.2	\$6,220.00
62040-G819205	SVR 2U RACK ENH DL380/G10 2.4	\$7,916.00
62040-H819604	SVR 2U RACK HI-END DL380/G10 12 CORE	\$10,137.50
62040-H819605	SVR 2U RACK HI-END DL380/G10 16CORE	\$9,702.00

62040-L819604	SVR RACK ML350 G10	\$6,629.00
62042-D24GB01	SVR R720 ENHANCED GHC	\$10,632.50
62042-D32GB01	SVR R720 HIGH END GHC	\$9,647.50
63000-00100	MNTR MTG ARM	\$272.50
63000-192610	MNTR LCD 19IN	\$510.00
63000-192610	MNTR LCD 19IN	\$510.00
63000-221693	MNTR FP WIDE SCRIN LED 22IN	\$436.00
63000-241692	MNTR 24IN FP WIDE SCR LED	\$476.25
63000-241693	MNTR 27IN FP LED LCD	\$828.00
63000-321691	MNTR WIDE SCRIN IPS 32IN	\$1,515.00
63002-46001	OPS DEVICE ADPTR	\$56.25
63002-495301	MNTR LED 49IN	\$2,794.00
63002-55053	MNTR LED 55IN BLK	\$2,791.00
63006-751691	MNTR LED 75IN	\$6,892.00
63009-192803	MNTR RACK KYBD KVM 19IN	\$2,424.00
63009-192803	MNTR RACK KYBD KVM 19IN	\$2,424.00
63010-242801	MNTR HP 24IN TS	\$614.00
63010-242802	TECH GLOBAL EVOLUTION SERIES 24INCH WITH TOUCH	\$4,054.00
63010-242802	TECH GLOBAL EVOLUTION SERIES 24INCH WITH TOUCH	\$4,054.00
64000-00200	DKTP TWR STAND	\$60.00
64000-00300	SECURITY SLEEVE MINI PC	\$72.00
64000-00300	SECURITY SLEEVE MINI PC	\$72.00
64000-00301	CBL LOCK SECURITY SLEEVE	\$57.50
64000-00457	DRIVE CAGE ML350G LFF	\$183.75
64000-00500	MNTR MTG BRKT	\$41.25
64000-00501	BRKT WALL MNT MNTR LCD LG	\$296.00
64000-00600	PC MOUNTING BRKT	\$95.00
64000-00600	PC MOUNTING BRKT	\$95.00
64000-01251	FAX 1250 TONER BLK	\$20.00
64000-03000	PWR CORD C13 NEMA 5-15P	\$16.25
64000-03025	PWR CORD MNTR/WKST 25FT	\$37.50
64000-03050	PWR CORD MNTR/WKST 50FT	\$30.00

64000-03103	PWR CORD Z230 WKST 9.8FT	\$66.25
64000-03104	PWR CORD MNTR 10AMP 12FT	\$21.25
64000-20037	HARD DRIVE 36GB NHS 310	\$371.25
64000-20040	HARD DRIVE 500GB SATA 2.5	\$221.00
64000-20056	HARD DRIVE 146GB SAS 15K	\$546.25
64000-20060	HARD DRIVE 450GB SAS 10K	\$928.75
64000-20064	HARD DRIVE 300GB 12G SAS 10K	\$548.75
64000-20066	HARD DRIVE 600GB SAS 10K	\$796.25
64000-20067	HARD DRIVE 300GB SAS 15K	\$732.50
64000-20072	HARD DRIVE 1.2TB 12G 10K	\$797.00
64000-20076	HARD DRIVE 250GB SATA XW	\$78.75
64000-20079	HARD DRIVE 600GB 15K SFF	\$913.75
64000-20081	HARD DRIVE 1TB SSD	\$1,262.50
64000-20081	HARD DRIVE 1TB SSD	\$1,262.50
64000-20082	HARD DRIVE 800GB 12G MU SFF	\$1,353.00
64000-20083	HARD DRIVE 900GB SAS 15K	\$1,312.50
64000-20084	HARD DRIVE 500GB 600G2	\$211.25
64000-20151	HARD DRIVE 500GB SATA 7200 3.5	\$307.00
64000-20151	HARD DRIVE 500GB SATA 7200 3.5	\$307.00
64000-30025	PROCESSOR E5520 DL380/6	\$885.00
64000-30027	PROCESSOR E5645 ML350/G6	\$1,151.25
64000-30029	PROCESSOR E52620 DL380PG8	\$970.00
64000-30033	PROCESSOR E52640 DL380PG8	\$1,742.50
64000-30034	PROCESSOR E5630 2.53GHZ	\$1,076.25
64000-30035	PROCESSOR 2620V3 DL380G9	\$833.75
64000-30037	PROCESSOR E5-2620 350LFF	\$816.25
64000-30038	PROCESSOR E52609V2	\$561.25
64000-30039	PROCESSOR 2620V4 DL380G9	\$781.25
64000-30041	PROCESSOR E5-2640V4 DL360G9	\$2,295.00
64000-30042	PROCESSOR 4110 DL380 G10	\$1,043.75
64000-30043	EXTERNAL DVD MODULE	\$181.25
64000-30044	PROCESSOR 4110 ML350 G10	\$1,154.00

64000-30045	PROCESSOR 4210 ENH DL380 G10	\$1,469.00
64000-30046	PROCESSOR 4216 HI-END DL380 G10	\$2,354.00
64000-30047	EXTERNAL DVD DRIVE	\$181.25
64000-40086	1GB RAM 800MHZ	\$71.25
64000-40089	2GB RAM 800MHZ	\$73.75
64000-40094	8GB RAM ML350P/DL380P/G8	\$91.25
64000-40095	4GB RAM ML350E/G8	\$102.50
64000-40098	4GB RAM ML310E/G8	\$116.25
64000-40099	8GB RAM ML310E/G8	\$215.00
64000-40101	4GB RAM Z230	\$138.75
64000-40102	8GB RAM ML350G9/DL380G9	\$206.25
64000-40103	16GB RAM ML350G9/DL380G9	\$405.00
64000-40104	8GB RAM ML350G8 LFF	\$276.25
64000-40105	16GB RAM ML350G8 LFF	\$355.00
64000-40106	4GB RAM 12800R DDR3-1600	\$147.50
64000-40107	8GB RAM PC36-12800R	\$191.25
64000-40108	4GB RAM DDR4 Z240	\$83.75
64000-40109	8GB RAM DDR4-2400	\$265.00
64000-40110	16GB RAM DDR4-2400	\$507.50
64000-40111	8GB RAM DDR4 Z240	\$173.75
64000-40112	4GB RAM DDR4 PRODESK 600 G3	\$83.75
64000-40113	8GB RAM DDR4 PRODESK 600 G3	\$145.00
64000-40114	4GB RAM DDR4 PRODESK 600 G2	\$81.25
64000-40115	8GB RAM DDR4 PRODESK 600 G2	\$138.75
64000-40116	4GB RAM DDR3L ZBOOK G2	\$90.00
64000-40117	8GB RAM ML350G9/DL380G9	\$277.50
64000-40118	8GB RAM DDR4 Z2	\$291.25
64000-40118	8GB RAM DDR4 Z2	\$291.25
64000-40119	8GB RAM DDR4-2400 Z240	\$62.00
64000-40120	8GB RAM DRR4 3200	\$174.00
64000-40121	8GB RAM DDR4-3200 805 G6	\$178.00
64000-40196	HP SMART STORAGE BATTERY 96W	\$200.00

64000-40196	HP SMART STORAGE BATTERY 96W	\$200.00
64000-44015	PWR CORD AB XFMR 15FT	\$12.50
64000-50001	RACK MNT 1U LT04 1760SAS	\$4,366.25
64000-50002	SMART ARRAY P212 CTRL	\$345.00
64000-50003	HOST BUS ADPTR H222	\$385.00
64000-50004	DATA CART HP LTO4 1.6TB	\$51.25
64000-50006	CBL SAS MIN-MIN KIT	\$150.00
64001-20039	HARD DRIVE 36GB ML330	\$580.00
64007-50021	KEYPAD 24 KEY USB CBL 12FT	\$180.00
64007-50022	KEYPAD 24-KEY USB CBL 25FT	\$217.00
64007-50023	KEYPAD 48-KEY USB CBL 6FT	\$290.00
64007-50024	KEYPAD 48-KEY USB CBL 12FT	\$409.00
64007-50025	KEYPAD 48-KEY USB CBL 25FT	\$298.75
64007-50026	KEYPAD 24-KEY USB CBL 6FT	\$167.50
6400C-20012	HARD DRIVE 73G 15K BKUP	\$455.00
6400C-20021	HARD DRIVE 1TB SATA	\$515.00
6400C-20023	HARD DRIVE 73G U320 BU	\$291.25
6400C-20024	HARD DRIVE 1TB SATA BU	\$98.00
6400C-20026	HARD DRIVE 250GB SATA	\$76.43
6400C-20028	HARD DRIVE PORTABLE 2TB	\$132.50
6400C-20029	HARD DRIVE 500GB SATA 7200 2.5	\$347.50
6400C-20030	HARD DRIVE 256GB SATA SSD	\$299.00
6400C-20031	HARD DRIVE 500GB SATA 5400 2.5	\$197.00
6400C-20032	HARD DRIVE SATA 4TB 3.5	\$207.00
6400C-40033	2GB RAM DDR3-1600 Z220	\$46.25
6400C-40034	1GB RAM RP5700	\$26.25
6400C-40036	8GB RAM ML/DL G6/G7 SVR	\$118.75
6400C-40037	8GB RAM DDR3 Z230	\$133.75
6400C-40038	8GB RAM ZBOOK 15 G3	\$122.50
6400C-40039	4GB RAM ZBOOK 15 G3	\$70.00
6400C-40040	8GB RAM ZBOOK 15 G3	\$187.50
6400C-40045	16GB RAM G10 2666	\$532.50

6400C-40046	8GB RAM ML350P/DL380P/G8	\$140.00
6400C-40047	8GB RAM ZBOOK 15 G3	\$212.50
6400C-40048	4GB RAM ZBOOK 15 G3	\$97.50
6400C-40049	8GB RAM DDR4 600 G4	\$276.25
6400C-40050	8GB RAM DDR4 705 G4/G5	\$260.00
6400C-40052	16GB RAM G10 2933	\$535.00
6400C-40053	8GB RAM ZBOOK POWER G5/G6/G7/G8	\$361.00
6400C-60011	DVD-RW XW4300/4400	\$55.00
6400C-60011	DVD-RW XW4300/4400	\$55.00
64011-10019	MOUSE USB XW4300	\$18.75
64011-10020	MOUSE USB MATTE	\$16.25
64011-10024	MOUSE 5-BTN USB SCROLL	\$43.75
64011-10024	MOUSE 5-BTN USB SCROLL	\$43.75
64020-10012	KYBD USB WIRED	\$35.00
64020-10013	KYBD USB MATTE BLK	\$18.75
64021-10025	KYBD/MOUSE BNDL	\$77.00
64021-10027	KYBD PS2/USB BLK	\$21.25
64034-50014	MODEM 56K EXTERNAL	\$182.50
64034-50020	MODEM 56K EXT SVR	\$481.25
64040-60022	PRNTR USB/ETHERNET COLOR	\$434.00
64040-60023	PRNTR USB/ETHERNET B/W LJ	\$914.00
64040-60037	PRNTR SVR 620N	\$277.50
64040-60075	PRNTR CART CM8050 BONDING	\$72.50
64040-60085	PRNTR COLOR M575F	\$3,788.75
64040-60087	PRNTR 506N BLK/WHT	\$1,453.00
64040-60089	PRNTR COLOR NTWK LASER	\$945.00
64040-60090	PRNTR CART 5550HDN BLK	\$307.50
64040-60091	PRNTR CART 5550HDN CYAN	\$430.00
64040-60092	PRNTR CART 5550HDN YELLOW	\$430.00
64040-60093	PRNTR CART 5550HDN MAGENT	\$430.00
64040-60094	PRNTR CART 9500MFP BLK	\$208.75
64040-60095	PRNTR CART 9500MFP CYAN	\$422.50

64040-60096	PRNTR CART 9500MFP YELLOW	\$422.50
64040-60097	PRNTR CART 9500MFP MAGENT	\$422.50
64040-60098	PRNTR CART 9050DN BLK	\$377.50
64040-60099	PRNTR CART 4350DTN BLK	\$308.75
64040-60100	PRNTR TONE 4350DTN 2PAK B	\$588.75
64040-60101	PRNTR CART M345X BLK	\$203.75
64040-60102	PRNTR CART CP3505 BLK	\$181.25
64040-60103	PRNTR CART CP3505 CYAN	\$233.75
64040-60104	PRNTR CART CP3505 YELLOW	\$233.75
64040-60105	PRNTR CART CP3505 MAGENTA	\$233.75
64040-60106	PRNTR CART 9050MFP BLK	\$377.50
6404C-60013	PRNTR RIBBON 6312 40M BLK	\$72.50
6404C-60014	PRNTR RIBBON 6312 60M BLK	\$86.25
6404C-60015	PRNTR CART 6312 BLK	\$178.75
6404C-60016	PRNTR CART 6218 BLK	\$148.75
65000-00002	CBL PATCH 3FT	\$11.00
65000-00016	CBL EXT K/M/M PS/2 10FT	\$46.25
65000-00018	CBL EXT CMPTR/MNTR 12FT	\$5.00
65000-00030	CBL EXT K/M/M 15FT	\$80.00
65000-00031	CBL K/M/M 35FT	\$168.75
65000-00039	CBL KYBD SRL MOUSE 10FT	\$71.25
65000-00040	ADPTR KYBD	\$17.50
65000-00046	PATCH PNL 48-PORT	\$330.00
65000-00052	CBL SRL M1 150FT	\$312.50
65000-00082	TAPE CART SDLT	\$173.75
65000-00083	TAPE CLEANING SDLT	\$126.25
65000-00085	HARD DRIVE FRAME/CARRIER	\$243.75
65000-00107G	PATCH PNL 24-PORT CAT6	\$137.00
65000-00112	GRAPHICS QUAD 128MB PCI	\$891.25
65000-00113	GRAPHICS QUAD 2GB PCI-E	\$746.25
65000-00114	PATCH PNL VOICE 24-PORT	\$0.00
65000-00114	PATCH PNL VOICE 24-PORT	\$0.00

65000-00115	GRAPHICS QUAD 4GB PCI-E	\$1,042.50
65000-00119	CBL USB 2.0 A/B 3M	\$20.00
65000-00124	CBL PATCH 15FT	\$17.50
65000-00128	CARRIER/FRAME SATA	\$198.75
65000-00129	CBL EXT USB 15FT	\$32.50
65000-00137	CTLR SATA 2-PORT	\$66.25
65000-00138	CBL PATCH RJ45 30FT	\$27.50
65000-00141	CBL USB/AUDIO 10FT	\$80.00
65000-00144	KEYCAP CLEAR 1X1 VERSION 1	\$1.25
65000-00145	KEYCAP CLEAR 1X2 VERSION 1	\$2.50
65000-00146	KEYPAD COVER 2X2 VERSION 1	\$6.25
65000-00147	CLB 15FT EXT KMM USB	\$61.25
65000-00148	KEYCAP CLEAR 1X1 VERSION 2	\$2.00
65000-00149	KEYCAP CLEAR 1X2 VERSION 2	\$4.00
65000-00164	CBL USB EXT M/F 10FT	\$22.50
65000-00169	CBL PS2 KVM 42U CAB HP	\$190.00
65000-00172	CBL EXT KMM USB 15FT	\$57.50
65000-00176	CBL USB EXT REPEAT 16FT	\$45.00
65000-00176	CBL USB EXT REPEAT 16FT	\$45.00
65000-00177	CBL EXT KMM USB 10FT	\$52.50
65000-00179	NIC PCIE GIGABIT	\$53.75
65000-00182	CBL RJ45-10P/DB25M 4FT	\$44.00
65000-00185	RACK KIT Z200/210 WKST	\$272.50
65000-00186	PCI-E DIO 24-CHNL CARD	\$345.00
65000-00193	CBL STRAIGHT WIRED 15FT	\$18.75
65000-00195	CBL STRAIGHT WIRED 18FT	\$30.00
65000-00197	KIT CBL DP/USB 15FT EXT	\$26.25
65000-00198	KMM DVI/USB KIT	\$76.25
65000-00203	CBL CMTR/SWITCH PS2 10FT	\$103.75
65000-00204	CBL SWITCH/KVM PS2 1FT	\$70.00
65000-00206	CBL E1 RJ48C GRAY 25FT	\$41.25
65000-00212	DRIVE CAGE KIT ML370/G6	\$140.00

65000-00217	RACK CONV KIT ML350E G8	\$256.25
65000-00220	CARD SRL PCI/E 8-PORT	\$492.50
65000-00227	NIC ETHERNET ADPTR 2-PORT	\$302.50
65000-00228	BLK UNIV FILLER PNL	\$117.50
65000-00229	NIC 1GB 4-PORT G8	\$547.50
65000-00232	SMART ARRAY 2GB P CACHE	\$783.75
65000-00233	CBL MINI-SAS 350P/G8 CAGE	\$150.00
65000-00234	CBL PWR 350P/G8 DRV CAGE	\$117.50
65000-00235	CBL PWR 2.5M 48V DC	\$50.00
65000-00236	CBL PATCH BLUE 1FT	\$1.65
65000-00237	CBL PATCH BLUE 2FT	\$1.65
65000-00238	CBL PATCH BLUE 3FT	\$3.00
65000-00239	CBL PATCH BLUE 10FT	\$3.64
65000-00240	CBL PATCH ORANGE 1FT	\$1.65
65000-00241	CBL PATCH ORANGE 2FT	\$1.65
65000-00242	CBL PATCH BLACK 10FT	\$2.91
65000-00243	CBL PATCH RED 3FT	\$1.25
65000-00248	CBL PATCH RED 10FT	\$6.25
65000-00249	CBL PATCH BLUE SNAGLESS 50FT	\$17.00
65000-00250	CBL STRAIGHT WIRED 26FT	\$20.00
65000-00252	GRAPHICS 32MB PCI DUAL DDR	\$218.75
65000-00255	GRAPHICS PCI-EX16 QUAD	\$807.50
65000-00257	GRAPHICS DUAL 512MB PCIE	\$179.00
65000-00258	GRAPHICS NVS310 BNDL	\$381.25
65000-00259	KIT DIGI 8-PORT	\$1,160.00
65000-00260	GRAPHICS QUAD/ADPTR BNDL	\$852.50
65000-00261	NIC PCIE SNGL ADPTR CARD	\$178.00
65000-00261	NIC PCIE SNGL ADPTR CARD	\$178.00
65000-00262	KIT CBL RJ11 ADPTR DB25	\$18.75
65000-00263	DOCK STATION THUNDERBOLT KIT	\$632.50
65000-00264	HPE ETHERNET 10GB 2-PORT ADPTR	\$918.75
65000-00266	GRAPHICS CARD 2GB PCIE	\$223.75

65000-00267	CBL WHITE PATCH 14FT	\$5.00
65000-00268	CBL BLUE PATCH 14FT	\$5.00
65000-00269	CBL PATCH RED 14FT	\$7.00
65000-00270	CBL PATCH RED 25FT	\$11.00
65000-00306	CBL STRGHT WRD RJ11 6FT	\$18.75
65000-00311	12-PORT FIBER OPT ADPTR PANEL	\$152.50
65000-00312	FIBER ADPTR PATCH PANEL RAIL	\$65.00
65000-00313	FIBER PATCH PANEL RACK MNT 1U	\$312.50
65000-00314	8-PORT BNC PATCH PANEL	\$63.75
65000-00448	CBL MINI-SAS HD CAGE	\$65.00
65000-00449	CBL PWR HD CAGE	\$97.50
65000-00450	BACKPLANE BD HD CAGE	\$486.25
65000-00452	CBL MINI-SAS 380P/G8 CAGE	\$162.50
65000-00454	DRIVE CAGE SFF ML350G9	\$242.50
65000-00457	CBL KIT 350G9 SMARTARRAY	\$91.25
65000-00458	SMART ARRAY P440AR/2GB W/FBWC	\$901.00
65000-00459	CBL SMART ARRAY P440AR/2GB	\$83.00
65000-00460	SMART ARRAY P440 CBL KIT	\$1,187.00
65000-00461	HARD DRIVE BACKPLANE SFF DL360/G9	\$222.00
65000-00463	HARD DRIVE BACKPLANE SFF DL380/G10	\$323.75
65000-00464	SMART ARRAY P408I-P G10	\$662.50
65000-00467	HPE TPM 2.0 GEN10 KIT	\$67.82
65000-00468	24-PORT CAT6A PATCH PANEL RJ45 1U	\$411.00
65000-02025	CBL USB 2.0 EXT 22.5FT	\$37.50
65000-02605	CBL USB 2.0 EXT 26.5FT	\$42.50
65000-03040	CBL NULL MODEM DB25M/M 6FT	\$28.00
65000-03377	CBL PATCH GRAY ETHERNET 5FT	\$2.50
65000-10191	CBL PATCH ORANGE 3FT	\$4.00
65000-10192	CBL PATCH ORANGE 10FT	\$7.00
65000-12781	ADPTR DP TO HDMI	\$32.00
65000-13172G	CBL USB 2.0 A/B 2M	\$3.75
65000-13273	CBL PATCH ZEROBOOT CAT6 WHITE 10FT	\$9.00

65000-13401	CBL USB 2.0 A/B 5M	\$21.25
65000-13402	CBL USB 2.0 A/B 6FT	\$2.50
65000-13403	CBL USB 2.0 A/B 10FT	\$5.00
65000-13404	CBL USB 2.0 A/B 15FT	\$7.00
65000-13404	CBL USB 2.0 A/B 15FT	\$7.00
65000-13408	CBL PATCH ZEROBOOT CAT6 BLACK 15FT	\$12.00
65000-13409	CBL PATCH ZEROBOOT CAT6 BLUE 15FT	\$12.00
65000-14308	CBL PATCH ZEROBOOT CAT6 WHITE 15FT	\$12.00
65000-30026	DVD X16 SATA LIGHTSCRIBE	\$272.50
65000-30515	CBL USB EXT 6FT	\$16.25
65000-46201	MNTR STAND 46IN LCD	\$96.25
65000-48127-SP	AVIO RACK MNT KIT SPARE	\$127.50
65000-52110-20	CBL VIDEO DVI 20FT	\$127.50
65000-52112-18	CBL VIDEO DVI 18FT	\$137.50
65000-52112-30	CBL VIDEO DVI 30FT	\$167.50
65000-60600	WALL MNT BRKT FOR 55IN MNTR	\$499.00
65013-50012	MOUSE TRACKBALL	\$41.25
660001-00032	EXTERNAL SPEAKERS	\$132.00
70-SR100LIC-ACSR	SR100 LIC NXX 4200 ESN LIC UPGD	\$23,432.00
800926-00103G	ADPTR 2 PRONG TO MOD JACK	\$32.00
803005-01620	CPOST PELICAN CASE 1620	\$644.00
809800-00102	GENERIC WKST CFG FEE	\$373.13
809800-00105	V911 ADV DATA LVL 3 STD ANNUAL SUB	\$3,300.00
809800-00112	GENERIC SVR CFG FEE	\$373.13
809800-00113	3RD PARTY FIELD SVCS - NOT ABDS	\$12.50
809800-00114	TRAVEL EXPENSE	\$795.52
809800-00115	DAILY TRAINER EXPENSE	\$452.24
809800-00116	VDMS ENTR SOLUTION SPT Y5	\$1,231.34
809800-00117	VM1 ENTR SLT SPT YR5	\$1,149.26
809800-00118	VP ENTR SLT SPT YR5	\$902.99
809800-00119	VSTD ENTR SLT SPT YR5	\$640.30
809800-00120	INTEGRATION & TESTING SVC	\$149.25

809800-00121	ENTR SLT DEVELOPMENT	\$149.25
809800-00124	ENTERPRISE SOL ENG SVCS	\$149.25
809800-00125	ENTERPRISE SOL PROF SVCS	\$223.88
809800-00128	NTWK INFRA REMOTE SCVS	\$250.00
809800-00129	NTWK INFRA DESIGN SCVS	\$281.25
809800-00132	MSI DIRECT ENGINEERING SERVICES	\$148.00
809800-00133	V911 EDGE TO VDP MIGRATION	\$0.00
809800-00198	RECFG NTWK DEVICE	\$0.00
809800-00199	ROUTER CFG FEE	\$794.03
809800-00200	CFG NTWK DEVICE	\$198.51
809800-00201	VPN CFG SVCS	\$298.51
809800-00364	TRAVEL EXPENSE DAY 1 - PM	\$2,238.81
809800-00365	DAILY LIVING EXPENSES - PM	\$373.13
809800-00400	CLUSTER CONFIG AND ENG INTG	\$316,697.95
809800-00417	ACD STATUS MNTR ENT TEMP BUILD	\$1,791.04
809800-00900	TECHNICAL SUPPORT SERVIC	\$250.00
809800-00903	TECH SPT SVCS	\$328.36
809800-01120	V911 LIC EIM RFAI SPT 5YR	\$207.00
809800-01132	V911 LIC EIM RFAI SPT 6YR	\$269.28
809800-01279	V-ANLYT SPT RNSTMNT	\$1,206.71
809800-01359	ORDS SVR CFG	\$522.39
809800-01375	ORDS SVR CFG N-PCML	\$1,044.78
809800-01416	MIS SVR CFG	\$746.27
809800-01507	PBDY SVR CFG FEE	\$1,119.40
809800-01511	PBDY NPEI SVR CFG	\$2,238.81
809800-01514	PBDY SPT RNSTMNT	\$2,585.83
809800-01517	PB 4.X/5.X SPT THRU Y1PEI	\$2,948.76
809800-01518	PB 4.X/5.X SPT THRU Y2PEI	\$5,240.64
809800-01519	PB 4.X/5.X SPT THRU Y3PEI	\$7,860.96
809800-01520	PB 4.X/5.X SPT THRU Y4PEI	\$8,844.48
809800-01521	PB 4.X/5.X SPT THRU Y5PEI	\$9,826.20
809800-01526	PBDY DATA CONV SRVC	\$149.25

809800-01527	PBDY CUSTOM ALI FMT	\$7,462.69
809800-01532	PBDY DATA FMT/CONV SVC	\$149.25
809800-01541	SPT PBDY SW 1 MTH	\$246.27
809800-01542	SPT PBDY SW 2 MTH	\$490.90
809800-01543	SPT PBDY SW 3 MTH	\$737.19
809800-01544	SPT PBDY SW 4 MTH	\$983.44
809800-01545	SPT PBDY SW 5 MTH	\$1,229.70
809800-01546	SPT PBDY SW 6 MTH	\$1,474.38
809800-01547	SPT PBDY SW 7 MTH	\$1,720.60
809800-01548	SPT PBDY SW 8 MTH	\$1,965.28
809800-01549	SPT PBDY SW 9 MTH	\$2,211.57
809800-01550	SPT PBDY SW 10 MTH	\$2,456.20
809800-01551	SPT PBDY SW 11 MTH	\$2,702.48
809800-02299	V-LOC SPT RNSTMNT	\$2,111.34
809800-03288	SPT V-ANLYT STD 1MTH	\$21.34
809800-03289	SPT V-ANLYT STD 2MTH	\$41.04
809800-03290	SPT V-ANLYT STD 3MTH	\$62.40
809800-03291	SPT V-ANLYT STD 4MTH	\$82.12
809800-03292	SPT V-ANLYT STD 5MTH	\$103.45
809800-03293	SPT V-ANLYT STD 6MTH	\$124.80
809800-03294	SPT V-ANLYT STD 7MTH	\$144.48
809800-03295	SPT V-ANLYT STD 8MTH	\$165.84
809800-03296	SPT V-ANLYT STD 9MTH	\$185.58
809800-03297	SPT V-ANLYT STD 10MTH	\$206.90
809800-03298	SPT V-ANLYT STD 11MTH	\$228.25
809800-03301	SPT V-ANLYT STD 1YR	\$247.92
809800-03302	SPT V-ANLYT STD 2YR	\$441.84
809800-03303	SPT V-ANLYT STD 3YR	\$661.68
809800-03304	SPT V-ANLYT STD 4YR	\$745.44
809800-03305	SPT V-ANLYT STD 5YR	\$828.00
809800-03321	SPT V-ANLYT STD YRS6-7	\$2,195.76
809800-03322	SPT V-ANLYT STD 6YR	\$987.12

809800-03356	SPT V-ANLYT PYXIS INT 1YR	\$776.64
809800-03357	SPT V-ANLYT PYXIS INT 2YR	\$1,379.28
809800-03358	SPT V-ANLYT PYXIS INT 3YR	\$2,068.92
809800-03359	SPT V-ANLYT PYXIS INT 4YR	\$2,328.48
809800-03360	SPT V-ANLYT PYXIS INT 5YR	\$2,586.00
809800-03361	SPT V-ANLYT ENT/HOST 1YR	\$466.32
809800-03362	SPT V-ANLYT ENT/HOST 2YR	\$827.52
809800-03363	SPT V-ANLYT ENT/HOST 3YR	\$1,241.28
809800-03364	SPT V-ANLYT ENT/HOST 4YR	\$1,397.28
809800-03365	SPT V-ANLYT ENT/HOST 5YR	\$1,551.60
809800-03366	SPT V-ANLY VNT N-ABDS 1YR	\$3,232.80
809800-03367	SPT V-ANLY VNT N-ABDS 2YR	\$5,818.56
809800-03368	SPT V-ANLY VNT N-ABDS 3YR	\$8,274.96
809800-03369	SPT V-ANLY VNT N-ABDS 4YR	\$9,309.12
809800-03370	SPT V-ANLY VNT N-ABDS 5YR	\$10,343.40
809800-03371	SPT V-ANLYT ENT/HOST YRS6-7	\$4,344.48
809800-03372	SPT V-ANLYT ENT/HOST 1M	\$39.40
809800-03373	SPT V-ANLYT ENT/HOST 2MTH	\$77.18
809800-03374	SPT V-ANLYT ENT/HOST 3M	\$116.58
809800-03375	SPT V-ANLYT ENT/HOST 4M	\$156.00
809800-03376	SPT V-ANLYT ENT/HOST 5MTH	\$195.40
809800-03377	SPT V-ANLYT ENT/HOST 6MTH	\$155.46
809800-03378	SPT V-ANLYT ENT/HOST 7MTH	\$272.58
809800-03379	SPT V-ANLYT ENT/HOST 8MTH	\$310.32
809800-03380	SPT V-ANLYT ENT/HOST 9MTH	\$349.74
809800-03381	SPT V-ANLYT ENT/HOST 10MTH	\$387.50
809800-03382	SPT V-ANLYT ENT/HOST 11MTH	\$426.91
809800-03383	SPT V-ANLYT ENT/HOST 6YR	\$2,113.20
809800-03391	SPT V-ANLYT DB-5P 1YR	\$1,086.96
809800-03392	SPT V-ANLYT DB-5P 2YR	\$1,930.80
809800-03393	SPT V-ANLYT DB-5P 3YR	\$2,896.20
809800-03394	SPT V-ANLYT DB-5P 4YR	\$3,259.20

809800-03395	SPT V-ANLYT DB-5P 5YR	\$3,620.40
809800-03396	SPT V-ANLYT DB-20P 1YR	\$1,707.48
809800-03397	SPT V-ANLYT DB-20P 2YR	\$3,034.08
809800-03398	SPT V-ANLYT DB-20P 3YR	\$4,551.12
809800-03399	SPT V-ANLYT DB-20P 4YR	\$5,121.12
809800-03400	SPT V-ANLYT DB-20P 5YR	\$5,689.20
809800-03401	SPT V-ANLYT DB-1000P 1YR	\$2,948.76
809800-03402	SPT V-ANLYT DB-1000P 2YR	\$5,240.64
809800-03403	SPT V-ANLYT DB-1000P 3YR	\$7,860.96
809800-03404	SPT V-ANLYT DB-1000P 4YR	\$8,844.48
809800-03405	SPT V-ANLYT DB-1000P 5YR	\$9,826.20
809800-03406	SPT V-ANLYT DB-1000P 1MTH	\$246.27
809800-03407	SPT V-ANLYT DB-1000P 2MTH	\$490.90
809800-03408	SPT V-ANLYT DB-1000P 3MTH	\$737.19
809800-03409	SPT V-ANLYT DB-1000P 4MTH	\$983.44
809800-03410	SPT V-ANLYT DB-1000P 5MTH	\$1,229.70
809800-03411	SPT V-ANLYT DB-1000P 6MTH	\$1,474.38
809800-03412	SPT V-ANLYT DB-1000P 7MTH	\$1,720.60
809800-03413	SPT V-ANLYT DB-1000P 8MTH	\$1,965.28
809800-03414	SPT V-ANLYT DB-1000P 9MTH	\$2,211.57
809800-03415	SPT V-ANLYT DB-1000P 10MTH	\$2,456.20
809800-03416	SPT V-ANLYT DB-1000P 11MTH	\$2,702.48
809800-03417	SPT V-ANLYT DB-1000P 6YR	\$12,774.96
809800-03419	SPT V-ANLYT DB-1000P 6-7YR	\$7,860.96
809800-03426	SPT V-ANLYT DB-5P 6MTH	\$543.48
809800-03601	V-ANLYT LITE SPT 1YR	\$185.64
809800-03602	V-ANLYT LITE SPT 2YR	\$331.68
809800-03603	V-ANLYT LITE SPT 3YR	\$496.08
809800-03604	V-ANLYT LITE SPT 4YR	\$558.24
809800-03605	V-ANLYT LITE SPT 5YR	\$621.00
809800-04054	SPT VESTA SW 4 MTH	\$403.88
809800-07801	CPOST SW SPT 1YR	\$1,707.48

809800-07802	CPOST SW SPT 2YR	\$3,034.08
809800-07803	CPOST SW SPT 3YR	\$4,551.12
809800-07804	CPOST SW SPT 4YR	\$5,121.12
809800-07805	CPOST SW SPT 5YR	\$5,689.20
809800-07810	PAT CPOST SW SPT 10MTH	\$1,421.80
809800-07811	PAT CPOST SW SPT 11MTH	\$1,564.64
809800-07871	PAT CPOST SW SPT 1MTH	\$142.84
809800-07872	PAT CPOST SW SPT 2MTH	\$284.04
809800-07873	PAT CPOST SW SPT 3MTH	\$426.87
809800-07874	PAT CPOST SW SPT 4MTH	\$569.72
809800-07875	PAT CPOST SW SPT 5MTH	\$712.55
809800-07876	PAT CPOST SW SPT 6MTH	\$853.74
809800-07877	PAT CPOST SW SPT 7MTH	\$996.59
809800-07878	PAT CPOST SW SPT 8MTH	\$1,137.76
809800-07879	PAT CPOST SW SPT 9MTH	\$1,280.61
809800-10101	SALI SVR CONFIG FEE	\$447.76
809800-10201	IP PHN CFG FEE PER PHN	\$74.63
809800-11433	VESTA LOCATE SPT 1 MTH	\$101.79
809800-11434	VESTA LOCATE SPT 2 MTH	\$203.58
809800-11435	VESTA LOCATE SPT 3 MTH	\$303.75
809800-11436	VESTA LOCATE SPT 4 MTH	\$405.56
809800-11437	VESTA LOCATE SPT 5 MTH	\$507.35
809800-11438	VESTA LOCATE SPT 6 MTH	\$607.50
809800-11439	VESTA LOCATE SPT 7 MTH	\$709.31
809800-11440	VESTA LOCATE SPT 8 MTH	\$811.04
809800-11441	VESTA LOCATE SPT 9 MTH	\$911.25
809800-11442	VESTA LOCATE SPT 10 MTH	\$1,013.00
809800-11443	VESTA LOCATE SPT 11 MTH	\$1,114.85
809800-14106	M&R MED ENT SWTH SRVC 1YR	\$14,940.36
809800-14107	M&R MED ENT SWTH SRVC 2YR	\$28,386.72
809800-14108	M&R MED ENT SWTH SRVC 3YR	\$41,086.08
809800-14109	M&R MED ENT SWTH SRVC 4YR	\$53,038.08

809800-14110	M&R MED ENT SWTH SRVC 5YR	\$64,243.80
809800-14146	VIRUS REMOVAL SRVC	\$298.51
809800-14149	M&R ACT FEE LARGE SITE	\$4,328.36
809800-14150	M&R ACT FEE, SMALL SITE	\$2,537.31
809800-14151	M&R ACT FEE, MED SITE	\$3,432.84
809800-14152	MGD SERV DEV & IMPL	\$111.94
809800-14153	DR MIGRATION SPT FEE	\$716.42
809800-14159	M&R 3.0 SVR SRVC 6YR	\$11,312.64
809800-14161	M&R 3.0 SVR SRVC 1YR	\$2,134.44
809800-14171	VIRUS PROTECT 3.0 SVC 1YR	\$154.44
809800-14172	VIRUS PROTECT 3.0 SVC 2YR	\$272.64
809800-14173	VIRUS PROTECT 3.0 SVC 3YR	\$399.24
809800-14174	VIRUS PROTECT 3.0 SVC 4YR	\$583.20
809800-14175	VIRUS PROTECT 3.0 SVC 5YR	\$650.40
809800-14176	VIRUS PROTECT 3.0 SVC YRS 6-7	\$1,908.48
809800-14177	VIRUS PROTECT LINUX 5YR	\$205.80
809800-14178	VIRUS PROTECT LINUX YRS 6-7	\$575.40
809800-14179	VIRUS PROTECT 3.0 SRVC 7YR	\$959.28
809800-14180	VIRUS PROTECT 3.0 SVC 6YR	\$804.96
809800-14186	SECURITY MGMT 3.0 SVC 1YR	\$449.88
809800-14187	SECURITY MGMT 3.0 SVC 2YR	\$852.24
809800-14188	SECURITY MGMT 3.0 SVC 3YR	\$1,262.88
809800-14189	SECURITY MGMT 3.0 SVC 4YR	\$1,745.28
809800-14190	SECURITY MGMT 3.0 SVC 5YR	\$2,083.80
809800-14198	M&R SVR SRVC 1MTH	\$177.86
809800-14199	M&R SVR SRVC 2MTH	\$355.72
809800-14200	M&R SVR SRVC 3MTH	\$533.58
809800-14201	M&R SVR SRVC 4MTH	\$711.44
809800-14202	M&R SVR SRVC 5MTH	\$889.35
809800-14203	M&R SVR SRVC 6MTH	\$1,067.22
809800-14204	M&R SVR SRVC 7MTH	\$1,245.02
809800-14205	M&R SVR SRVC 8MTH	\$1,422.96

809800-14206	M&R SVR SRVC 9MTH	\$1,600.74
809800-14207	M&R SVR SRVC 10MTH	\$1,778.60
809800-14208	M&R SVR SRVC 11MTH	\$1,956.57
809800-14209	M&R WKST/IP SRVC 1MTH	\$49.26
809800-14210	M&R WKST/IP SRVC 2MTH	\$98.52
809800-14211	M&R WKST/IP SRVC 3MTH	\$147.78
809800-14212	M&R WKST/IP SRVC 4MTH	\$197.04
809800-14213	M&R WKST/IP SRVC 5MTH	\$246.30
809800-14214	M&R WKST/IP SRVC 6MTH	\$295.56
809800-14215	M&R WKST/IP SRVC 7MTH	\$344.82
809800-14216	M&R WKST/IP SRVC 8MTH	\$394.08
809800-14217	M&R WKST/IP SRVC 9MTH	\$443.34
809800-14218	M&R WKST/IP SRVC 10MTH	\$492.60
809800-14219	M&R WKST/IP SRVC 11MTH	\$541.86
809800-14220	VIRUS PROTECT SRVC 1MTH	\$12.86
809800-14221	VIRUS PROTECT SRVC 2MTH	\$25.74
809800-14222	VIRUS PROTECT SRVC 3MTH	\$38.58
809800-14223	VIRUS PROTECT SRVC 4MTH	\$51.44
809800-14224	VIRUS PROTECT SRVC 5MTH	\$64.35
809800-14225	VIRUS PROTECT SRVC 6MTH	\$77.22
809800-14226	VIRUS PROTECT SRVC 7MTH	\$90.02
809800-14227	VIRUS PROTECT SRVC 8MTH	\$102.96
809800-14228	VIRUS PROTECT SRVC 9MTH	\$115.74
809800-14229	VIRUS PROTECT SRVC 10MTH	\$128.60
809800-14230	VIRUS PROTECT SRVC 11MTH	\$141.57
809800-14231	DIS RCV SVR SRVC 1MTH	\$27.09
809800-14232	DIS RCV SVR SRVC 2MTH	\$54.18
809800-14233	DIS RCV SVR SRVC 3MTH	\$81.27
809800-14234	DIS RCV SVR SRVC 4MTH	\$108.36
809800-14235	DIS RCV SVR SRVC 5MTH	\$135.45
809800-14236	DIS RCV SVR SRVC 6MTH	\$162.54
809800-14237	DIS RCV SVR SRVC 7MTH	\$189.63

809800-14238	DIS RCV SVR SRVC 8MTH	\$216.72
809800-14239	DIS RCV SVR SRVC 9MTH	\$243.81
809800-14240	DIS RCV SVR SRVC 10MTH	\$270.90
809800-14241	DIS RCV SVR SRVC 11MTH	\$297.99
809800-14242	DIS RCV WKST SRVC 1MTH	\$9.03
809800-14243	DIS RCV WKST SRVC 2MTH	\$18.06
809800-14244	DIS RCV WKST SRVC 3MTH	\$27.09
809800-14245	DIS RCV WKST SRVC 4MTH	\$36.12
809800-14246	DIS RCV WKST SRVC 5MTH	\$45.15
809800-14247	DIS RCV WKST SRVC 6MTH	\$54.18
809800-14248	DIS RCV WKST SRVC 7MTH	\$63.21
809800-14249	DIS RCV WKST SRVC 8MTH	\$72.24
809800-14250	DIS RCV WKST SRVC 9MTH	\$81.27
809800-14251	DIS RCV WKST SRVC 10MTH	\$90.30
809800-14252	DIS RCV WKST SRVC 11MTH	\$99.33
809800-14264	SECURITY MGMT SRVC 1MTH	\$37.48
809800-14265	SECURITY MGMT SRVC 2MTH	\$74.98
809800-14266	SECURITY MGMT SRVC 3MTH	\$112.47
809800-14267	SECURITY MGMT SRVC 4MTH	\$149.96
809800-14268	SECURITY MGMT SRVC 5MTH	\$187.45
809800-14269	SECURITY MGMT SRVC 6MTH	\$224.94
809800-14270	SECURITY MGMT SRVC 7MTH	\$262.43
809800-14271	SECURITY MGMT SRVC 8MTH	\$299.92
809800-14272	SECURITY MGMT SRVC 9MTH	\$337.41
809800-14273	SECURITY MGMT SRVC 10MTH	\$374.90
809800-14274	SECURITY MGMT SRVC 11MTH	\$412.39
809800-14275	MNTR SEC SVR BNDL 1YR	\$2,198.40
809800-14276	MNTR SEC SVR BNDL 2YR	\$4,180.08
809800-14277	MNTR SEC SVR BNDL 3YR	\$6,078.24
809800-14278	MNTR SEC SVR BNDL 4YR	\$7,933.44
809800-14279	MNTR SEC SVR BNDL 5YR	\$9,601.20
809800-14280	MNTR SEC WKST BNDL 1YR	\$886.68

809800-14281	MNTR SEC WKST BNDL 2YR	\$1,687.92
809800-14282	MNTR SEC WKST BNDL 3YR	\$2,471.04
809800-14283	MNTR SEC WKST BNDL 4YR	\$3,277.44
809800-14284	MNTR SEC WKST BNDL 5YR	\$3,960.00
809800-14285	MNTR SEC SVR BNDL 1MTH	\$183.88
809800-14286	MNTR SEC SVR BNDL 2MTH	\$367.76
809800-14287	MNTR SEC SVR BNDL 3MTH	\$551.64
809800-14288	MNTR SEC SVR BNDL 4MTH	\$735.56
809800-14289	MNTR SEC SVR BNDL 5MTH	\$919.40
809800-14290	MNTR SEC SVR BNDL 6MTH	\$1,103.34
809800-14291	MNTR SEC SVR BNDL 7MTH	\$1,287.23
809800-14292	MNTR SEC SVR BNDL 8MTH	\$1,471.04
809800-14293	MNTR SEC SVR BNDL 9MTH	\$1,655.01
809800-14294	MNTR SEC SVR BNDL 10MTH	\$1,838.80
809800-14295	MNTR SEC SVR BNDL 11MTH	\$2,022.79
809800-14296	MNTR SEC WKST BNDL 1MTH	\$73.88
809800-14297	MNTR SEC WKST BNDL 2MTH	\$147.76
809800-14298	MNTR SEC WKST BNDL 3MTH	\$221.64
809800-14299	MNTR SEC WKST BNDL 4MTH	\$295.56
809800-14300	MNTR SEC WKST BNDL 5MTH	\$369.40
809800-14301	MNTR SEC WKST BNDL 6MTH	\$443.34
809800-14302	MNTR SEC WKST BNDL 7MTH	\$517.23
809800-14303	MNTR SEC WKST BNDL 8MTH	\$591.04
809800-14304	MNTR SEC WKST BNDL 9MTH	\$665.01
809800-14305	MNTR SEC WKST BNDL 10MTH	\$738.80
809800-14306	MNTR SEC WKST BNDL 11MTH	\$812.79
809800-14501	VIRUS PROTECT 3.0 SA SVC 1YR	\$193.80
809800-14502	VIRUS PROTECT 3.0 SA SVC 2YR	\$341.52
809800-14503	VIRUS PROTECT 3.0 SA SVC 3YR	\$499.32
809800-14504	VIRUS PROTECT 3.0 SA SVC 4YR	\$729.12
809800-14505	VIRUS PROTECT 3.0 SA SVC 5YR	\$813.00
809800-14506	VIRUS PROTECT 3.0 SA SVC 1MTH	\$16.42

809800-14507	VIRUS PROTECT 3.0 SA SVC 2MTH	\$32.84
809800-14508	VIRUS PROTECT 3.0 SA SVC 3MTH	\$49.26
809800-14509	VIRUS PROTECT 3.0 SA SVC 4MTH	\$65.68
809800-14510	VIRUS PROTECT 3.0 SA SVC 5MTH	\$82.10
809800-14511	VIRUS PROTECT 3.0 SA SVC 6MTH	\$177.65
809800-14512	VIRUS PROTECT 3.0 SA SVC 7MTH	\$113.33
809800-14513	VIRUS PROTECT 3.0 SA SVC 8MTH	\$129.76
809800-14514	VIRUS PROTECT 3.0 SA SVC 9MTH	\$146.16
809800-14515	VIRUS PROTECT 3.0 SA SVC 10MTH	\$162.60
809800-14516	VIRUS PROTECT 3.0 SA SVC 11MTH	\$178.97
809800-16117	SPT DIS RCV SVR THRU YR2	\$965.52
809800-16118	SPT DIS RCV SVR THRU YR3	\$1,931.04
809800-16119	SPT DIS RCV SVR THRU YR4	\$2,896.32
809800-16120	SPT DIS RCV SVR THRU YR5	\$3,861.60
809800-16122	SPT DIS RCV WKST THRU YR2	\$149.52
809800-16123	SPT DIS RCV WKST THRU YR3	\$298.80
809800-16124	SPT DIS RCV WKST THRU YR4	\$0.00
809800-16125	SPT DIS RCV WKST THRU YR5	\$0.00
809800-16126	SPT DIS RCV SVR THRU YR1	\$965.40
809800-16127	SPT DIS RCV WKST THRU YR1	\$108.36
809800-16128	SPT DIS RCV SVR YRS 6-7	\$1,592.64
809800-16129	SPT DIS RCV WKST YRS 6-7	\$298.80
809800-16138	M&R 3.0 IP DEV SRVC 6YR	\$3,132.72
809800-16139	M&R 3.0 IP DEV SVC YRS 6-7	\$7,113.96
809800-16142	SPT DR VIRTUAL SVR 2YR	\$3,268.80
809800-16143	SPT DR VIRTUAL SVR 3YR	\$4,731.84
809800-16144	SPT DR VIRTUAL SVR 4YR	\$6,109.44
809800-16145	SPT DR VIRTUAL SVR 5YR	\$5,634.00
809800-16147	SPT DR VIRT SVR YRS 6-7	\$22,881.60
809800-16148	SPT DIS RCVR VIRT SVR 6YR	\$9,120.24
809800-16149	SPT DIS RCV WKST 7YR	\$814.80
809800-16154	SPT DIS RCV WKST 6YR	\$706.32

809800-16160	M&R 3.0 WKST SRVC YRS 6-7	\$7,113.96
809800-16161	M&R 3.0 WKST SRVC 1YR	\$591.12
809800-16162	M&R 3.0 WKST SRVC 2YR	\$1,123.20
809800-16163	M&R 3.0 WKST SRVC 3YR	\$1,625.40
809800-16164	M&R 3.0 WKST SRVC 4YR	\$2,098.56
809800-16165	M&R 3.0 WKST SRVC 5YR	\$2,541.60
809800-16166	M&R 3.0 IP DEV SRVC 1YR	\$591.12
809800-16167	M&R 3.0 IP DEV SRVC 2YR	\$1,123.20
809800-16168	M&R 3.0 IP DEV SRVC 3YR	\$1,625.40
809800-16169	M&R 3.0 IP DEV SRVC 4YR	\$2,098.56
809800-16170	M&R 3.0 IP DEV SRVC 5YR	\$2,541.60
809800-16171	M&R 3.0 WKST SRVC 1MTH	\$49.26
809800-16172	M&R 3.0 WKST SRVC 2MTH	\$98.52
809800-16173	M&R 3.0 WKST SRVC 3MTH	\$147.78
809800-16174	M&R 3.0 WKST SRVC 4MTH	\$197.04
809800-16175	M&R 3.0 WKST SRVC 5MTH	\$246.30
809800-16176	M&R 3.0 WKST SRVC 6MTH	\$295.56
809800-16177	M&R 3.0 WKST SRVC 7MTH	\$344.82
809800-16178	M&R 3.0 WKST SRVC 8MTH	\$394.08
809800-16179	M&R 3.0 WKST SRVC 9MTH	\$443.34
809800-16180	M&R 3.0 WKST SRVC 10MTH	\$492.60
809800-16181	M&R 3.0 WKST SRVC 11MTH	\$541.86
809800-16182	M&R 3.0 IP DEV SRVC 1MTH	\$49.26
809800-16183	M&R 3.0 IP DEV SRVC 2MTH	\$98.52
809800-16184	M&R 3.0 IP DEV SRVC 3MTH	\$147.78
809800-16185	M&R 3.0 IP DEV SRVC 4MTH	\$197.04
809800-16186	M&R 3.0 IP DEV SRVC 5MTH	\$246.30
809800-16187	M&R 3.0 IP DEV SRVC 6MTH	\$295.56
809800-16188	M&R 3.0 IP DEV SRVC 7MTH	\$344.82
809800-16189	M&R 3.0 IP DEV SRVC 8MTH	\$394.08
809800-16190	M&R 3.0 IP DEV SRVC 9MTH	\$443.34
809800-16191	M&R 3.0 IP DEV SRVC 10MTH	\$492.60

809800-16192	M&R 3.0 IP DEV SRVC 11MTH	\$541.86
809800-16193	M&R 3.0 WKST SRVC 7YR	\$3,723.72
809800-16194	SPT DIS RCV SVR THRU YR1	\$806.40
809800-16195	M&R 3.0 WKST SRVC 6YR	\$3,132.72
809800-16196	SPT DIS RCV SVR THRU YR2	\$1,924.08
809800-16197	SPT DIS RCV SVR THRU YR3	\$2,884.32
809800-16198	SPT DIS RCV SVR THRU YR4	\$3,179.04
809800-16199	SPT DIS RCV SVR THRU YR5	\$3,941.40
809800-16201	SPT DR VIRTUAL SVR 1YR	\$1,720.44
809800-16207	M&R 3.0 IP SRVC MESB 1YR	\$2,462.76
809800-16208	M&R 3.0 IP SRVC MESB 5YR	\$11,903.40
809800-16211	PATCH MGMT 3.2 SVC 1YR	\$364.56
809800-16212	PATCH MGMT 3.2 SVC 2YR	\$727.44
809800-16213	PATCH MGMT 3.2 SVC 3YR	\$1,068.84
809800-16214	PATCH MGMT 3.2 SVC 4YR	\$1,399.20
809800-16215	PATCH MGMT 3.2 SVC 5YR	\$1,717.80
809800-16216	PATCH MGMT 3.2 SVC 1MTH	\$30.37
809800-16217	PATCH MGMT 3.2 SVC 2MTH	\$60.74
809800-16218	PATCH MGMT 3.2 SVC 3MTH	\$91.14
809800-16219	PATCH MGMT 3.2 SVC 4MTH	\$121.52
809800-16220	PATCH MGMT 3.2 SVC 5MTH	\$151.90
809800-16221	PATCH MGMT 3.2 SVC 6MTH	\$182.28
809800-16222	PATCH MGMT 3.2 SVC 7MTH	\$212.66
809800-16223	PATCH MGMT 3.2 SVC 8MTH	\$243.04
809800-16224	PATCH MGMT 3.2 SVC 9MTH	\$273.42
809800-16225	PATCH MGMT 3.2 SVC 10MTH	\$303.80
809800-16226	PATCH MGMT 3.2 SVC 11MTH	\$334.18
809800-16227	PATCH MGMT SVC 3.2 YRS 6-7	\$1,454.64
809800-16228	PATCH MGMT 3.2 SRVC 6YR	\$2,082.24
809800-16229	PATCH MGMT SRVC 3.2 7YR	\$2,446.92
809800-16231	SEC MGMT 3.1 SVC 1YR	\$622.32
809800-16232	SEC MGMT 3.1 SVC 2YR	\$1,200.24

809800-16233	SEC MGMT 3.1 SVC 3YR	\$1,761.84
809800-16234	SEC MGMT 3.1 SVC 4YR	\$2,377.44
809800-16235	SEC MGMT 3.1 SVC 5YR	\$2,840.40
809800-16236	SEC MGMT 3.1 SVC 1MTH	\$52.54
809800-16237	SEC MGMT 3.1 SVC 2MTH	\$105.08
809800-16238	SEC MGMT 3.1 SVC 3MTH	\$157.62
809800-16239	SEC MGMT 3.1 SVC 4MTH	\$210.16
809800-16240	SEC MGMT 3.1 SVC 5MTH	\$262.70
809800-16241	SEC MGMT 3.1 SVC 6MTH	\$315.24
809800-16242	SEC MGMT 3.1 SVC 7MTH	\$367.78
809800-16243	SEC MGMT 3.1 SVC 8MTH	\$420.32
809800-16244	SEC MGMT 3.1 SVC 9MTH	\$472.86
809800-16245	SEC MGMT 3.1 SVC 10MTH	\$525.40
809800-16246	SEC MGMT 3.1 SVC 11MTH	\$577.94
809800-16247	SEC MGMT 3.1 SVC 6YR	\$3,463.20
809800-16311	M&R SVR SRVC 1YR	\$2,134.44
809800-16312	M&R SVR SRVC 2YR	\$4,055.28
809800-16313	M&R SVR SRVC 3YR	\$5,869.44
809800-16314	M&R SVR SRVC 4YR	\$7,577.28
809800-16315	M&R SVR SRVC 5YR	\$9,178.20
809800-16316	M&R SVR SRVC 1MTH	\$177.86
809800-16317	M&R SVR SRVC 2MTH	\$355.72
809800-16318	M&R SVR SRVC 3MTH	\$533.58
809800-16319	M&R SVR SRVC 4MTH	\$711.44
809800-16320	M&R SVR SRVC 5MTH	\$889.35
809800-16321	M&R SVR SRVC 6MTH	\$1,067.22
809800-16322	M&R SVR SRVC 7MTH	\$1,245.02
809800-16323	M&R SVR SRVC 8MTH	\$1,422.96
809800-16324	M&R SVR SRVC 9MTH	\$1,600.74
809800-16325	M&R SVR SRVC 10MTH	\$1,778.60
809800-16326	M&R SVR SRVC 11MTH	\$1,956.57
809800-16327	M&R WKST SRVC 1YR	\$591.12

809800-16328	M&R WKST SRVC 2YR	\$1,123.20
809800-16329	M&R WKST SRVC 3YR	\$1,625.40
809800-16330	M&R WKST SRVC 4YR	\$2,098.56
809800-16331	M&R WKST SRVC 5YR	\$2,541.60
809800-16332	M&R WKST SRVC 1MTH	\$49.26
809800-16333	M&R WKST SRVC 2MTH	\$98.52
809800-16334	M&R WKST SRVC 3MTH	\$147.78
809800-16335	M&R WKST SRVC 4MTH	\$197.04
809800-16336	M&R WKST SRVC 5MTH	\$246.30
809800-16337	M&R WKST SRVC 6MTH	\$295.56
809800-16338	M&R WKST SRVC 7MTH	\$344.82
809800-16339	M&R WKST SRVC 8MTH	\$394.08
809800-16340	M&R WKST SRVC 9MTH	\$443.34
809800-16341	M&R WKST SRVC 10MTH	\$492.60
809800-16342	M&R WKST SRVC 11MTH	\$541.86
809800-16343	M&R IP DEVICE SRVC 1YR	\$591.12
809800-16344	M&R IP DEVICE SRVC 2YR	\$1,123.20
809800-16345	M&R IP DEVICE SRVC 3YR	\$1,625.40
809800-16346	M&R IP DEVICE SRVC 4YR	\$2,098.56
809800-16347	M&R IP DEVICE SRVC 5YR	\$2,541.60
809800-16348	M&R IP DEVICE SRVC 1MTH	\$49.26
809800-16349	M&R IP DEVICE SRVC 2MTH	\$98.52
809800-16350	M&R IP DEVICE SRVC 3MTH	\$147.78
809800-16351	M&R IP DEVICE SRVC 4MTH	\$197.04
809800-16352	M&R IP DEVICE SRVC 5MTH	\$246.30
809800-16353	M&R IP DEVICE SRVC 6MTH	\$295.56
809800-16354	M&R IP DEVICE SRVC 7MTH	\$344.82
809800-16355	M&R IP DEVICE SRVC 8MTH	\$394.08
809800-16356	M&R IP DEVICE SRVC 9MTH	\$443.34
809800-16357	M&R IP DEVICE SRVC 10MTH	\$492.60
809800-16358	M&R IP DEVICE SRVC 11MTH	\$541.86
809800-16361	M&R PM AV SVR SRVC 1YR	\$2,198.40

809800-16362	M&R PM AV SVR SRVC 2YR	\$4,180.08
809800-16363	M&R PM AV SVR SRVC 3YR	\$6,078.24
809800-16364	M&R PM AV SVR SRVC 4YR	\$7,933.44
809800-16365	M&R PM AV SVR SRVC 5YR	\$9,601.20
809800-16366	M&R PM AV SVR SRVC 1MTH	\$183.88
809800-16367	M&R PM AV SVR SRVC 2MTH	\$367.76
809800-16368	M&R PM AV SVR SRVC 3MTH	\$551.64
809800-16369	M&R PM AV SVR SRVC 4MTH	\$735.56
809800-16370	M&R PM AV SVR SRVC 5MTH	\$919.40
809800-16371	M&R PM AV SVR SRVC 6MTH	\$1,103.34
809800-16372	M&R PM AV SVR SRVC 7MTH	\$1,287.23
809800-16373	M&R PM AV SVR SRVC 8MTH	\$1,471.04
809800-16374	M&R PM AV SVR SRVC 9MTH	\$1,655.01
809800-16375	M&R PM AV SVR SRVC 10MTH	\$1,838.80
809800-16376	M&R PM AV SVR SRVC 11MTH	\$2,022.79
809800-16377	M&R PM AV WKST SRVC 1YR	\$886.68
809800-16378	M&R PM AV WKST SRVC 2YR	\$1,687.92
809800-16379	M&R PM AV WKST SRVC 3YR	\$2,471.04
809800-16380	M&R PM AV WKST SRVC 4YR	\$3,277.44
809800-16381	M&R PM AV WKST SRVC 5YR	\$3,960.00
809800-16382	M&R PM AV WKST SRVC 1MTH	\$73.88
809800-16383	M&R PM AV WKST SRVC 2MTH	\$147.76
809800-16384	M&R PM AV WKST SRVC 3MTH	\$221.64
809800-16385	M&R PM AV WKST SRVC 4MTH	\$295.56
809800-16386	M&R PM AV WKST SRVC 5MTH	\$369.40
809800-16387	M&R PM AV WKST SRVC 6MTH	\$443.34
809800-16388	M&R PM AV WKST SRVC 7MTH	\$517.23
809800-16389	M&R PM AV WKST SRVC 8MTH	\$591.04
809800-16390	M&R PM AV WKST SRVC 9MTH	\$738.90
809800-16391	M&R PM AV WKST SRVC 10MTH	\$738.80
809800-16392	M&R PM AV WKST SRVC 11MTH	\$812.79
809800-16393	M&R PM AV WKST SRVC 6YR	\$4,847.04

809800-16404	SPT DIS RCV WKST 1YR RNWL	\$149.40
809800-16405	SPT DIS RCV WKST 2YR RNWL	\$298.80
809800-16406	SPT DIS RCV WKST 3YR RNWL	\$448.56
809800-16407	SPT DIS RCV WKST 4YR RNWL	\$598.08
809800-16408	SPT DIS RCV WKST 5YR RNWL	\$747.60
809800-16411	PREMIER MANAGED NETWORK DEVICE SRVC 1YR	\$2,167.20
809800-16412	PREMIER MANAGED NETWORK DEVICE SRVC 2YR	\$4,117.68
809800-16413	PREMIER MANAGED NETWORK DEVICE SRVC 3YR	\$5,963.04
809800-16414	PREMIER MANAGED NETWORK DEVICE SRVC 4YR	\$7,693.44
809800-16415	PREMIER MANAGED NETWORK DEVICE SRVC 5YR	\$9,319.20
809800-16416	PREMIER MANAGED NETWORK DEVICE SRVC 1MTH	\$180.60
809800-16417	PREMIER MANAGED NETWORK DEVICE SRVC 2MTH	\$361.20
809800-16418	PREMIER MANAGED NETWORK DEVICE SRVC 3MTH	\$541.80
809800-16419	PREMIER MANAGED NETWORK DEVICE SRVC 4MTH	\$722.40
809800-16420	PREMIER MANAGED NETWORK DEVICE SRVC 5MTH	\$903.00
809800-16421	PREMIER MANAGED NETWORK DEVICE SRVC 6MTH	\$1,083.60
809800-16422	PREMIER MANAGED NETWORK DEVICE SRVC 7MTH	\$1,264.20
809800-16423	PREMIER MANAGED NETWORK DEVICE SRVC 8MTH	\$1,444.80
809800-16424	PREMIER MANAGED NETWORK DEVICE SRVC 9MTH	\$1,625.40
809800-16425	PREMIER MANAGED NETWORK DEVICE SRVC 10MTH	\$1,806.00
809800-16426	PREMIER MANAGED NETWORK DEVICE SRVC 11MTH	\$1,986.60
809800-16427	PREMIER MANAGED SRVR SRVC 1YR	\$2,955.24
809800-16428	PREMIER MANAGED SRVR SRVC 2YR	\$5,615.04
809800-16429	PREMIER MANAGED SRVR SRVC 3YR	\$8,130.24
809800-16430	PREMIER MANAGED SRVR SRVC 4YR	\$10,491.36
809800-16431	PREMIER MANAGED SRVR SRVC 5YR	\$12,708.00
809800-16432	PREMIER MANAGED SRVR SRVC 1MTH	\$180.60
809800-16433	PREMIER MANAGED SRVR SRVC 2MTH	\$361.20
809800-16434	PREMIER MANAGED SRVR SRVC 3MTH	\$541.80
809800-16435	PREMIER MANAGED SRVR SRVC 4MTH	\$722.40
809800-16436	PREMIER MANAGED SRVR SRVC 5MTH	\$903.00
809800-16437	PREMIER MANAGED SRVR SRVC 6MTH	\$1,083.60

809800-16438	PREMIER MANAGED SRVR SRVC 7MTH	\$1,264.20
809800-16439	PREMIER MANAGED SRVR SRVC 8MTH	\$1,444.80
809800-16440	PREMIER MANAGED SRVR SRVC 9MTH	\$1,625.40
809800-16441	PREMIER MANAGED SRVR SRVC 10MTH	\$1,806.00
809800-16442	PREMIER MANAGED SRVR SRVC 11MTH	\$1,986.60
809800-16443	PREMIER MANAGED WKST SRVC 1YR	\$1,379.16
809800-16444	PREMIER MANAGED WKST SRVC 2YR	\$2,620.32
809800-16445	PREMIER MANAGED WKST SRVC 3YR	\$3,794.40
809800-16446	PREMIER MANAGED WKST SRVC 4YR	\$4,896.00
809800-16447	PREMIER MANAGED WKST SRVC 5YR	\$5,930.40
809800-16448	PREMIER MANAGED WKST SRVC 1MTH	\$114.93
809800-16449	PREMIER MANAGED WKST SRVC 2MTH	\$229.86
809800-16450	PREMIER MANAGED WKST SRVC 3MTH	\$344.79
809800-16451	PREMIER MANAGED WKST SRVC 4MTH	\$459.72
809800-16452	PREMIER MANAGED WKST SRVC 5MTH	\$574.65
809800-16453	PREMIER MANAGED WKST SRVC 6MTH	\$689.58
809800-16454	PREMIER MANAGED WKST SRVC 7MTH	\$804.51
809800-16455	PREMIER MANAGED WKST SRVC 8MTH	\$919.44
809800-16456	PREMIER MANAGED WKST SRVC 9MTH	\$1,034.37
809800-16457	PREMIER MANAGED WKST SRVC 10MTH	\$1,149.30
809800-16458	PREMIER MANAGED WKST SRVC 11MTH	\$1,264.23
809800-16459	ENHANCED NETWORK M&R SRVC 1YR	\$1,379.16
809800-16460	ENHANCED NETWORK M&R SRVC 2YR	\$2,620.32
809800-16461	ENHANCED NETWORK M&R SRVC 3YR	\$3,794.40
809800-16462	ENHANCED NETWORK M&R SRVC 4YR	\$4,896.00
809800-16463	ENHANCED NETWORK M&R SRVC 5YR	\$5,930.40
809800-16464	ENHANCED NETWORK M&R SRVC 1MTH	\$114.93
809800-16465	ENHANCED NETWORK M&R SRVC 2MTH	\$229.86
809800-16466	ENHANCED NETWORK M&R SRVC 3MTH	\$344.79
809800-16467	ENHANCED NETWORK M&R SRVC 4MTH	\$459.72
809800-16468	ENHANCED NETWORK M&R SRVC 5MTH	\$574.65
809800-16469	ENHANCED NETWORK M&R SRVC 6MTH	\$689.58

809800-16470	ENHANCED NETWORK M&R SRVC 7MTH	\$804.51
809800-16471	ENHANCED NETWORK M&R SRVC 8MTH	\$919.44
809800-16472	ENHANCED NETWORK M&R SRVC 9MTH	\$1,034.37
809800-16473	ENHANCED NETWORK M&R SRVC 10MTH	\$1,149.30
809800-16474	ENHANCED NETWORK M&R SRVC 11MTH	\$1,264.23
809800-16901	VESTA SAAS-AZ-MGD 911 BASIC POS MRC	\$1,037.00
809800-16902	VESTA SAAS-AZ-MGD 911 ADV POS MRC	\$1,075.00
809800-16943	VESTA SAAS-UT-V911 ECATS MIS PER PSAP MRC TO 033123	\$404.00
809800-16944	VESTA SAAS-UT-V911 ECATS MIS PER PSAP MRC TO 063025	\$434.00
809800-16950	CC ENABLEMENT V911 SML - NRC	\$9,375.00
809800-16951	CC ENABLEMENT V911 MED - NRC	\$13,125.00
809800-16952	CC ENABLEMENT V911 LRG - NRC	\$21,875.00
809800-16953	CC ENABLEMENT V911 XL - NRC	\$43,750.00
809800-16954	CC ENABLEMENT V911 MEGA - NRC	\$62,500.00
809800-16955	VESTA SAAS-UT-V911 NETWORK SETUP FEE NRC	\$7,107.00
809800-16973	AW911 SYS IMP - PER POS	\$90.00
809800-16974	AW911 SYS IMP - 1ST AGENCY / SITE	\$7,160.00
809800-16975	AW911 SYS IMP - SUB AGENCIES / SITES	\$1,870.00
809800-17005	FIELD ENG REMOTE SVCS	\$149.25
809800-17006	FIELD ENG-EXPRESS	\$108.96
809800-17006-ESINET	FIELD ENG-EXPRESS ESINET	\$108.96
809800-17006-SMS	FIELD ENG-EXPRESS SMS	\$108.96
809800-17007	FIELD ENG-STANDARD	\$149.25
809800-17007-SMS	FIELD ENG-STANDARD SMS	\$149.25
809800-17032	SITE READINESS SVCS	\$44,776.12
809800-17035	MSI DIRECT SITE READINESS SVCS	\$124.00
809800-17036	REMOTE INSTALL AUDIT	\$108.96
809800-17037	ONSITE INSTALL AUDIT	\$149.25
809800-17038	COORDINATION SERVICES	\$1,182.00
809800-17041	MSI DIRECT MAINT SVC - 1YR	\$148.00
809800-17042	MSI DIRECT MAINT SVC - 2YR	\$148.00
809800-17043	MSI DIRECT MAINT SVC - 3YR	\$148.00

809800-17044	MSI DIRECT MAINT SVC - 4YR	\$148.00
809800-17045	MSI DIRECT MAINT SVC - 5YR	\$148.00
809800-17046	ST NM SYS MGR SRVC 1YR	\$100.00
809800-17101	FIELD ENG-PRIMARY	\$149.25
809800-17102	FIELD ENG-SECONDARY	\$149.25
809800-17103	FIELD ENG-INTG	\$149.25
809800-17104	FIELD ENG-T & M	\$149.25
809800-17105	ORCS IMP	\$149.25
809800-17108	PRIV SFTY FIELD ENG	\$149.25
809800-17113	FIELD ENG-PER DAY	\$1,743.28
809800-17116	VHUD TEMP BUILD - STD	\$1,791.04
809800-17117	XLST FILE CREATION SERVICE - SMS	\$1,492.54
809800-17501	V911 ESS/CORE REM FE SVCS - SML	\$9,552.24
809800-17502	V911 ESS REM FE SVCS - MED	\$19,104.48
809800-17503	V911 ESS REM FE SVCS - GEO	\$4,776.12
809800-20210	SPT HA CUST EXT SPT 6MTH	\$529.48
809800-20211	SPT HA THRU YR1 PEI	\$776.64
809800-2960XEXT	WARR 2960X 24P NBD EXT 1YR	\$505.97
809800-35056	PAT SVR CFG	\$746.27
809800-35058	SENT IWS CFG	\$298.51
809800-35060	SENT STG FEE PER POS	\$447.76
809800-35061	V911 SYS CFG	\$1,492.54
809800-35064	SYS DIVERSIFICATION FEE	\$746.27
809800-35065	V911 SYS CFG	\$1,250.00
809800-35072	SPT PAT SW 1 MTH	\$142.84
809800-35073	SPT PAT SW 2 MTH	\$284.04
809800-35074	SPT PAT SW 3 MTH	\$426.87
809800-35075	SPT PAT SW 4 MTH	\$569.72
809800-35076	SPT PAT SW 5 MTH	\$712.55
809800-35077	SPT PAT SW 6 MTH	\$853.74
809800-35078	SPT PAT SW 7 MTH	\$996.59
809800-35079	SPT PAT SW 8 MTH	\$1,137.76

809800-35080	SPT PAT SW 9 MTH	\$1,280.61
809800-35081	SPT PAT SW 10 MTH	\$1,421.80
809800-35082	SPT PAT SW 11 MTH	\$1,564.64
809800-35083	V911 SVR CFG - CUST PROV	\$746.27
809800-35084	V911 VIRTUAL CFG FEE	\$1,126.87
809800-35090	V911 SW SPT 1YR	\$1,707.48
809800-35091	V911 SW SPT 2YR	\$3,034.08
809800-35092	V911 SW SPT 3YR	\$4,551.12
809800-35093	V911 SW SPT 4YR	\$5,121.12
809800-35094	V911 SW SPT 5YR	\$5,689.20
809800-35095	V911 SW SPT 1YR NON-ABDS	\$2,370.84
809800-35096	V911 SW SPT 2YR NON-ABDS	\$4,267.20
809800-35097	V911 SW SPT 3YR NON-ABDS	\$6,068.16
809800-35098	V911 SW SPT 4YR NON-ABDS	\$6,827.04
809800-35099	V911 SW SPT 5YR NON-ABDS	\$7,585.20
809800-35101	SPT PAT RNSTMNT	\$2,421.64
809800-35102	SPT PAT/CM IRR RNSTMNT	\$599.26
809800-35103	SPT PAT STATS RNSTMNT	\$357.91
809800-35104	SPT SENT MNTR RNSTMNT	\$2,111.34
809800-35105	V911 IRR SW SPT 7YR	\$1,647.24
809800-35106	V911 SPT RNSTMNT	\$2,421.64
809800-35107	V911 IWS CFG - CUST PROV	\$597.01
809800-35108	V911 IWS STG FEE	\$447.76
809800-35109	V911 IWS CFG	\$298.51
809800-35110	V911 IRR SW SPT 1YR	\$308.76
809800-35111	V911 IRR SW SPT 2YR	\$548.40
809800-35111E	V911 IRR SW SPT 2YR-ESS	\$548.40
809800-35112	V911 IRR SW SPT 3YR	\$824.40
809800-35113	V911 IRR SW SPT 4YR	\$926.40
809800-35113E	V911 IRR SW SPT 4YR-ESS	\$926.40
809800-35114	V911 IRR SW SPT 5YR	\$1,029.60
809800-35115	V911 IRR SW SPT 1YR NCC	\$428.52

809800-35116	V911 IRR SW SPT 2YR NCC	\$771.84
809800-35117	V911 IRR SW SPT 3YR NCC	\$1,098.36
809800-35118	V911 IRR SW SPT 4YR NCC	\$1,235.04
809800-35119	V911 IRR SW SPT 5YR NCC	\$1,372.80
809800-35120	V911 ACT VIEW SW SPT 1YR	\$1,086.96
809800-35121	V911 ACT VIEW SW SPT 2YR	\$1,930.80
809800-35122	V911 ACT VIEW SW SPT 3YR	\$2,896.20
809800-35123	V911 ACT VIEW SW SPT 4YR	\$3,259.20
809800-35124	V911 ACT VIEW SW SPT 5YR	\$3,620.40
809800-35130	V911 SW SPT TRNSFR	\$0.00
809800-35131	V911 ADV SW SPT 1YR	\$2,172.12
809800-35132	V911 ADV SW SPT 2YR	\$3,861.60
809800-35133	V911 ADV SW SPT 3YR	\$5,792.40
809800-35134	V911 ADV SW SPT 4YR	\$6,516.48
809800-35135	V911 ADV SW SPT 5YR	\$7,758.00
809800-35136	V911 IRR SW SPT 6YR	\$1,338.48
809800-35137	V911 ACT VIEW SW SPT 6YR	\$4,707.36
809800-35138	V911 IRR SW SPT YRS6-7	\$2,885.40
809800-35139	SPT V911 ACT VIEW SPT YRS 6-7	\$10,137.12
809800-35140	V911 ADV SW SPT TRNSFR	\$0.00
809800-35143	V911 FED R4 TO R7 CFG FEE	\$1,637.31
809800-35152	V911 IRR SW SPT 2MTH	\$50.90
809800-35162	V911 ACT VIEW SW SPT 2MTH	\$180.60
809800-35171	V911 IRR SW SPT 1MTH	\$26.27
809800-35172	V911 IRR SW SPT 2MTH	\$52.54
809800-35173	V911 IRR SW SPT 3MTH	\$77.19
809800-35174	V911 IRR SW SPT 4MTH	\$103.44
809800-35175	V911 IRR SW SPT 5MTH	\$129.70
809800-35176	V911 IRR SW SPT 6MTH	\$156.00
809800-35177	V911 IRR SW SPT 7MTH	\$180.60
809800-35178	V911 IRR SW SPT 8MTH	\$206.88
809800-35179	V911 IRR SW SPT 9MTH	\$233.19

809800-35180	V911 IRR SW SPT 10MTH	\$259.40
809800-35181	V911 IRR SW SPT 11MTH	\$284.13
809800-35182	V911 ACT VIEW SPT 1MTH	\$91.94
809800-35183	V911 ACT VIEW SPT 2MTH	\$180.60
809800-35184	V911 ACT VIEW SPT 3MTH	\$272.55
809800-35185	V911 ACT VIEW SPT 4MTH	\$362.84
809800-35186	V911 ACT VIEW SPT 5MTH	\$453.15
809800-35187	V911 ACT VIEW SPT 6MTH	\$543.48
809800-35188	V911 ACT VIEW SPT 7MTH	\$633.78
809800-35189	V911 ACT VIEW SPT 8MTH	\$724.08
809800-35190	V911 ACT VIEW SPT 9MTH	\$816.03
809800-35191	V911 ACT VIEW SPT 10MTH	\$904.70
809800-35192	V911 ACT VIEW SPT 11MTH	\$996.60
809800-35229	V911 ADV SW SPT 1YR NON-ABDS	\$3,017.64
809800-35230	V911 ADV SW SPT 2YR NON-ABDS	\$5,431.20
809800-35231	V911 ADV SW SPT 3YR NON-ABDS	\$7,723.08
809800-35232	V911 ADV SW SPT 4YR NON-ABDS	\$8,688.48
809800-35233	V911 ADV SW SPT 5YR NON-ABDS	\$9,654.00
809800-35245	V911 IRR RNSTMNT	\$599.26
809800-35246	V911 ACT VIEW RNSTMNT	\$2,111.34
809800-35251	SPT V911 CUST HW 1YR	\$156.00
809800-35252	SPT V911 CUST HW 2YR	\$295.92
809800-35253	SPT V911 CUST HW 3YR	\$443.88
809800-35254	SPT V911 CUST HW 4YR	\$591.84
809800-35255	SPT V911 CUST HW 5YR	\$739.80
809800-35261	VESTA 9-1-1 MULTIPLE CDR SPT 1YR	\$1,625.40
809800-35262	VESTA 9-1-1 MULTIPLE CDR SPT 2YR	\$3,070.32
809800-35263	VESTA 9-1-1 MULTIPLE CDR SPT 3YR	\$4,334.40
809800-35264	VESTA 9-1-1 MULTIPLE CDR SPT 4YR	\$5,418.24
809800-35265	VESTA 9-1-1 MULTIPLE CDR SPT 5YR	\$6,321.00
809800-35310	VHUD ENT SPT 1YR	\$2,368.80
809800-35311	VHUD ENT SPT 2YR	\$5,097.12

809800-35312	VHUD ENT SPT 3YR	\$7,222.32
809800-35313	VHUD ENT SPT 4YR	\$9,297.12
809800-35315	VHUD SGL SVR OPUT SPT 1YR	\$793.80
809800-35316	VHUD SGL SVR OPUT SPT 2YR	\$1,418.64
809800-35317	VHUD SGL SVR OPUT SPT 3YR	\$2,019.96
809800-35318	VHUD SGL SVR OPUT SPT 4YR	\$2,594.88
809800-35320	VHUD 1-4 SVR OPUT SPT 1YR	\$1,587.48
809800-35321	VHUD 1-4 SVR OPUT SPT 2YR	\$2,850.00
809800-35322	VHUD 1-4 SVR OPUT SPT 3YR	\$4,028.76
809800-35323	VHUD 1-4 SVR OPUT SPT 4YR	\$5,178.72
809800-35325	VHUD 1-14 SVR OPUT SPT 1YR	\$3,560.04
809800-35326	VHUD 1-14 SVR OPUT SPT 2YR	\$6,409.92
809800-35327	VHUD 1-14 SVR OPUT SPT 3YR	\$9,072.36
809800-35328	VHUD 1-14 SVR OPUT SPT 4YR	\$11,672.64
809800-35330	VHUD 1-24 SVR OPUT SPT 1YR	\$7,516.20
809800-35331	VHUD 1-24 SVR OPUT SPT 2YR	\$13,516.32
809800-35332	VHUD 1-24 SVR OPUT SPT 3YR	\$19,148.76
809800-35333	VHUD 1-24 SVR OPUT SPT 4YR	\$24,635.04
809800-35335	VHUD 1-49 SVR OPUT SPT 1YR	\$17,387.52
809800-35336	VHUD 1-49 SVR OPUT SPT 2YR	\$31,312.56
809800-35337	VHUD 1-49 SVR OPUT SPT 3YR	\$44,347.68
809800-35338	VHUD 1-49 SVR OPUT SPT 4YR	\$57,053.76
809800-35340	VHUD SUPV VIEWER SPT 1YR	\$272.52
809800-35341	VHUD SUPV VIEWER SPT 2YR	\$517.44
809800-35342	VHUD SUPV VIEWER SPT 3YR	\$722.52
809800-35343	VHUD SUPV VIEWER SPT 4YR	\$912.48
809800-35345	VHUD DATA ACCESS LIC SPT 1YR	\$588.72
809800-35346	VHUD DATA ACCESS LIC SPT 2YR	\$1,069.92
809800-35347	VHUD DATA ACCESS LIC SPT 3YR	\$1,457.64
809800-35348	VHUD DATA ACCESS LIC SPT 4YR	\$1,943.52
809800-41001	CUSTOMER ACCESS PRG FEE	\$3,283.58
809800-41003	CUSTOM EXT SPT - 1ST YEAR	\$164.28

809800-41004	CUSTOM EXT SPT - 2ND YEAR	\$164.28
809800-41005	CUSTOM EXT SPT - 3RD YEAR	\$164.28
809800-44001	VMAP LIC SPT 1YR	\$1,237.92
809800-44001M	VMAP LIC SPT RNWL 1MTH	\$86.90
809800-44001R	VMAP LIC SPT RNWL 1YR	\$1,237.92
809800-44002	VMAP LIC SPT 2YR	\$2,338.08
809800-44002M	VMAP LIC SPT RNWL 2MTH	\$86.90
809800-44002R	VMAP LIC SPT RNWL 2YR	\$2,338.08
809800-44003	VMAP LIC SPT 3YR	\$3,300.12
809800-44003M	VMAP LIC SPT RNWL 3MTH	\$86.90
809800-44003R	VMAP LIC SPT RNWL 3YR	\$3,300.12
809800-44004	VMAP LIC SPT 4YR	\$4,124.64
809800-44004M	VMAP LIC SPT RNWL 4MTH	\$86.63
809800-44004R	VMAP LIC SPT RNWL 4YR	\$4,124.64
809800-44005	VMAP LIC SPT 5YR	\$4,812.60
809800-44005M	VMAP LIC SPT RNWL 5MTH	\$86.68
809800-44005R	VMAP LIC SPT RNWL 5YR	\$4,812.60
809800-44006M	VMAP LIC SPT RNWL 6MTH	\$86.72
809800-44007M	VMAP LIC SPT RNWL 7MTH	\$86.75
809800-44008M	VMAP LIC SPT RNWL 8MTH	\$86.63
809800-44009M	VMAP LIC SPT RNWL 9MTH	\$86.66
809800-44010M	VMAP LIC SPT RNWL 10MTH	\$86.68
809800-44011	SPT VMAP LIC 7YR	\$7,288.68
809800-44111	VMAP GIS SVCS	\$7,179.56
809800-44112	QRTLY UPDTS GIS DATA PROV	\$781.34
809800-44118	GIS SOL ENG SVCS	\$149.25
809800-44119	VMAP LOCAL GIS SVCS	\$7,179.56
809800-44120	3RD PARTY QTRLY UPDATES GIS DATA SVCS	\$6,193.00
809800-44121	3RD PARTY GIS DATA SETUP SVCS	\$798.00
809800-44122	VMAP TO VMAP LOCAL PREM QRTLY GIS UPDTS	\$1,038.00
809800-44201	VMAP CAD API MAINT SPT 1YR	\$1,687.50
809800-46001	VMAP LOCAL PREM CONTRACT 1YR	\$787.56

809800-46002	VMAP LOCAL PREM CONTRACT 2YR	\$1,575.12
809800-46003	VMAP LOCAL PREM CONTRACT 3YR	\$2,362.68
809800-46004	VMAP LOCAL PREM CONTRACT 4YR	\$3,150.24
809800-46005	VMAP LOCAL PREM CONTRACT 5YR	\$3,937.80
809800-46006	VMAP LOCAL BASE CONTRACT 1YR	\$562.56
809800-46007	VMAP LOCAL BASE CONTRACT 2YR	\$1,125.12
809800-46008	VMAP LOCAL BASE CONTRACT 3YR	\$1,687.68
809800-46009	VMAP LOCAL BASE CONTRACT 4YR	\$2,250.24
809800-46010	VMAP LOCAL BASE CONTRACT 5YR	\$2,812.80
809800-46011	VMAP LOCAL BASE-PREM CONTRACT 1YR	\$225.00
809800-46012	VMAP LOCAL BASE-PREM CONTRACT 2YR	\$450.00
809800-46013	VMAP LOCAL BASE-PREM CONTRACT 3YR	\$675.00
809800-46014	VMAP LOCAL BASE-PREM CONTRACT 4YR	\$900.00
809800-46015	VMAP LOCAL BASE-PREM CONTRACT 5YR	\$1,125.00
809800-51003	PROJECT MGMT-PRIMARY	\$149.25
809800-51005	PROJECT MGMT-INTG	\$149.25
809800-51006	PROJECT MGMT-T AND M	\$149.25
809800-51007	PROJECT MGMT - REMOTE	\$111.94
809800-51007-SMS	PROJECT MGMT - REMOTE SMS COORDINATION	\$111.94
809800-51008	PROJECT MGMT - FEDERAL	\$11,940.30
809800-51010	MSI DIRECT PM	\$124.00
809800-51011	PROJECT MGMT - LEAD	\$2,388.06
809800-51012	ECH SERVICE MGMT PER POS 1YR	\$344.88
809800-51013	PROJECT MGMT - SUPPORT	\$1,983.00
809800-51101	V-ANLYT COHAB STG FEE	\$298.51
809800-51102	VM CFG OS ADD-ON	\$298.51
809800-51104	VM CFG ASN ON USB	\$0.00
809800-52001	PROSVC-WAN QOS REM TEST	\$149.25
809800-52002	PROSVC-WAN QOS ONSITE TST	\$223.88
809800-52003	PROSVC-NTWK DSGN REM	\$149.25
809800-52004	PROSVC-NTWK DSGN ON-SITE	\$223.88
809800-52005	PROSVC VESTA 911 REMOTE UPGD	\$149.25

809800-70001	SYS SVR CFG	\$1,119.40
809800-70003	FIREWALL CFG FEE	\$373.13
809800-71004	SERVICE MANAGER	\$771.00
809800-71005	IMPLEMENTATION MANAGER	\$540.00
809800-71006	TECH WRITER	\$75,546.00
809800-71007	MSI RADIO PM	\$230.00
809800-71008	MSI RADIO FE	\$265.00
809800-71009	MSI RADIO SVC TECH	\$260.00
809800-71010	50 PRECONFIG/CUSTOM DOITT	\$171,965.00
809800-71013	LOG REPLICATOR	\$256,445.00
809800-80017	SPT V RNSTMNT	\$2,421.64
809800-80044	SVR CAB CFG FEE	\$1,641.79
809800-80060	SPT VV INTEG CUST EXT SPT 6MTH	\$5,292.54
809800-80062	SPT VV S/A THRU YR1 PEI	\$65.09
809800-80063	SPT VV INTEG THRU YR1 PEI	\$77.58
809800-80081	SPT CUST EXT VDMS 1MTH	\$292.35
809800-80082	SPT CUST EXT VDMS 2MTH	\$1,169.30
809800-80083	SPT CUST EXT VDMS 3MTH	\$2,630.94
809800-80084	SPT CUST EXT VDMS 4MTH	\$4,677.20
809800-80085	SPT CUST EXT VDMS 5MTH	\$7,308.15
809800-80087	SPT VDMS THRU YR1 PCML	\$194.01
809800-80097	SPT CUST EXT VDMS 7MTH	\$14,323.96
809800-80098	SPT CUST EXT VDMS 8MTH	\$18,708.80
809800-80099	SPT CUST EXT VDMS 9MTH	\$23,678.37
809800-80100	SPT CUST EXT VDMS 10MTH	\$29,232.50
809800-80101	SPT CUST EXT VDMS 11MTH	\$35,371.38
809800-80102	SPT CUST EXT VDMS 1YR	\$42,094.80
809800-80106	SPT VIRR THRU YR1 PEI	\$25.73
809800-80156	SPT VMQD CUST EXT SPT 6MTH	\$17,805.24
809800-80157	SPT VMQD-S THRU YR1 PEI	\$362.70
809800-80195	SPT V22BTN CUST EXT SPT 6MTH	\$1,182.12
809800-80196	SPT VM1 22BTN THRU Y1 PEI	\$24.08

809800-90001	VESTA WKST CFG ABDS	\$671.64
809800-90100	VEX FE (1-3 POS)	\$11,940.30
809800-90101	VEX FE (4-5 POS)	\$13,432.84
809800-90401	1ST TIER SUB-CONTRACT SPT 1YR	\$0.00
809800-90505	1ST TIER ON-SITE SPT 5YR	\$1,099,999.20
809800-91101	PYXIS ONSITE SPT/INST 1YR	\$12.50
809800-91102	PYXIS ONSITE SPT/INST 2YR	\$25.00
809800-91103	PYXIS ONSITE SPT/INST 3YR	\$37.50
809800-91104	PYXIS ONSITE SPT/INST 4YR	\$50.00
809800-91105	PYXIS ONSITE SPT/INST 5YR	\$62.50
809800-91201	PYXIS REMOTE PHN SPT 1YR	\$6.25
809800-91202	PYXIS REMOTE PHN SPT 2YR	\$12.50
809800-91203	PYXIS REMOTE PHN SPT 3YR	\$18.75
809800-91204	PYXIS REMOTE PHN 4YR	\$25.00
809800-91205	PYXIS REMOTE PHN SPT 5YR	\$31.25
809800-91206	THIRD PARTY SERVICES	\$12.00
809800-91207	THIRD PARTY SERVICES - DEPLOYMENT	\$12.00
809810-00100	V911 I3 PASSPORT STD ANNUAL SUB	\$3,283.68
809810-00101	V911 I3 PASSPORT ENT ANNUAL SUB	\$26,268.72
809810-00102	V911 ADV DATA LVL 1 ANNUAL SUB	\$0.00
809810-00103	V911 ADV DATA LVL 2 STD ANNUAL SUB	\$1,231.44
809810-00104	V911 ADV DATA LVL 2 ENT ANNUAL SUB	\$26,268.72
809810-00105-1	V911 REM DKTP ACCESS ANNUAL SUB	\$1,083.00
810303-00101	ON-SITE LABOR ASST	\$1,865.67
810803-00101	ON-SITE INST ASST VESTA	\$1,865.67
810803-00301	RADIO INT AND OPT SVCS	\$0.00
830801-03101	CBL ACU ON-BOARD SND 10FT	\$50.00
830801-03102-15	CBL ACU ON-BOARD SND 15FT	\$148.00
830801-04001-10	CBL 4W MOD-MOD 10FT	\$10.00
830801-04001-15	CBL 4W MOD-MOD 15FT	\$23.75
830801-04001-25	CBL 4W MOD-MOD 25FT	\$30.00
830801-04001-35	CBL 4W MOD-MOD 35FT	\$37.50

830801-05001-08	CBL LOOPBACK 8IN IOLAN	\$3.75
830804-00601	PWR SPLY KIT (SAM)	\$35.00
830804-00701	PDU BRKTS MTG KIT	\$0.00
830808-01001G	SAM JKBX KIT W/CBL	\$443.00
830808-01201	SAM BASIC JKBX KIT W/CBL	\$72.00
831501-00101	CBL LOOPBACK 8IN DIGI	\$22.50
832201-01201-24P	CBL PYXIE 24P-28IN	\$147.50
833004-00102	SAM CPOST HDWR KIT	\$1,419.00
833401-00101G-10	CBL SAM JKBX 10FT	\$13.75
833401-00101G-15	CBL SAM JKBX 15FT	\$45.00
833401-00101G-24	CBL SAM JKBX 24FT	\$155.00
833401-00301G-03	CBL INTFC SAM SPKR 3FT	\$10.00
833401-00301G-10	CBL INTFC SAM SPKR 10FT	\$7.50
833401-00301G-15	CBL INTFC SAM SPKR 15FT	\$13.75
833401-00301G-25	CBL INTFC SAM SPKR 25FT	\$16.25
833401-00402G-10	CBL INTFC B JKBX NPTT 10FT	\$15.00
833401-00402G-15	CBL INTFC B JKBX NPTT 15FT	\$47.50
833401-00402G-25	CBL INTFC B JKBX NPTT 25FT	\$84.00
835001-00125	STG8 TO SCGXX ADAPTER	\$0.01
850808-00902	SOUND ARBITRATION MOD SAM	\$1,262.50
850830-03201	BASIC SAM HDWR KIT	\$1,726.87
850830-03201	BASIC SAM HDWR KIT	\$1,726.87
853004-00301	CPOST SAM HDWR KIT	\$3,600.00
853004-00302	CPOST BASIC SAM HDWR KIT	\$2,662.00
853004-00401	SAM EXT SPKR KIT	\$210.00
853004-00501	SAM & SPKR RACK MNT KIT	\$48.75
853004-00701	SAM PC SPKR KIT	\$153.00
853030-00302	V911 SAM HDWR KIT	\$2,520.00
853031-DLBRMGD-A	V-DL ESS BKRM MED GEO A BNDL	\$28,704.00
853031-DLBRMGD-B	V-DL ESS BKRM MED GEO B BNDL	\$32,574.63
853031-DLBRMSG	V-DL ESS BKRM MED SNGL BNDL	\$48,900.00
853031-DLBRSGD-A	V-DL ESS BKRM SML GEO A BNDL	\$23,952.00

853031-DLBRSGD-B	V-DL ESS BKRM SML GEO B BNDL	\$25,668.00
853031-DLBRSSG	V-DL ESS BKRM SML SNGL BNDL	\$34,400.00
853031-DLFEDGD-2	V-DL SVR BNDL GEO FED	\$19,737.31
853031-DLFEDSG-2	V-DL SVR BNDL SNGL FED	\$29,340.00
853031-DLLL-GD-2	V-DL SVR LG LOW BNDL GEO	\$24,143.28
853031-DLLL-SG-3	V-DL SVR LG LOW BNDL SNGL	\$39,011.00
853031-DLMGS-GD2	V-DL SVR MGS BNDL GEO	\$31,646.00
853031-DLMGS-SG2	V-DL SVR MGS BNDL SNGL	\$58,964.18
853031-DLSSVRGD2	V-DL SVR BNDL SML GEO	\$15,845.00
853031-DLSSVRSG2	V-DL SVR BNDL SML SGL	\$25,409.00
853031-DLSVRCFS	V-DL CFS SVR BNDL	\$12,686.57
853031-DLSVRGD-2	V-DL MED SVR BNDL GEO	\$22,189.55
853031-DLSVRSG-2	V-DL MED SVR BNDL SNGL	\$36,720.90
853031-DLVLS-GD2	V-DL SVR VLS BNDL GEO	\$28,431.34
853031-DLVLS-SG2	V-DL SVR VLS BNDL SNGL	\$49,204.48
853031-ESSLTMPWKST	V911 ESS LT/MAP WKST BNDL	\$11,641.79
853031-ESSLTWKST	V911 ESS LT WKST BNDL	\$8,365.67
853031-ESSSTDMPWKST	V911 ESS STD/MAP WKST BNDL	\$14,477.61
853031-ESSSTDWKST	V911 ESS STD WKST BNDL	\$11,443.28
853031-MADVALMLBSW	V911 ADV/ANALT/MLB MIG SW BNDL	\$0.00
853031-MADVALMLPSW	V911 ADV/ANALT/MLP MIG SW BNDL	\$0.00
853031-MADVASMLBSW	V911 ADV/ANASTD/MLB MIG SW BNDL	\$0.00
853031-MADVASMLPSW	V911 ADV/ANASTD/MLP MIG SW BNDL	\$0.00
853031-MADVMLBSW	V911 ADV/MLB MIG SW BNDL	\$0.00
853031-MADVMLPSW	V911 ADV/MLP MIG SW BNDL	\$0.00
853031-MDLOCSURV-2	V-DL MED SVR LOC SURV BNDL	\$53,935.82
853031-MIGVADVALSW	V911 ADV/ANALT MIG SW BNDL	\$0.01
853031-MIGVADVSW	V911 ADV MIG SW BNDL	\$0.01
853031-MIGVBSCALSW	V911 BSC/ANALT MIG SW BNDL	\$0.01
853031-MIGVBSCASSW	V911 BSC/ANASTD MIG SW BNDL	\$0.01
853031-MIGVBSCSW	V911 BSC MIG SW BNDL	\$0.01
853031-MIGVPRMALSW	V911 PRIME/ANALT MIG SW BNDL	\$0.01

853031-MIGVPRMASSW	V911 PRIME/ANASTD MIG SW BNDL	\$0.01
853031-MIGVPRMSW	V911 PRIME MIG SW BNDL	\$0.01
853031-MPRMASMLBSW	V911 PRIME/ANASTD/MLB MIG SW BNDL	\$0.00
853031-MPRMASMLPSW	V911 PRIME/ANASTD/MLP MIG SW BNDL	\$0.00
853031-MUPGD6	VESTA SVR MED UPGD BNDL	\$2,495.52
853031-SFTPHN-1	ENH SOFT PHN BNDL W10	\$4,073.00
853031-SMLOCSURV-1	V-DL SVR LOC SURV BNDL	\$26,727.00
853031-SMS-1	V-ASN DED SVR BNDL	\$7,728.36
853031-VADVALMLBSW	V911 ADV/ANALT/MLB SW BNDL	\$14,029.85
853031-VADVALMLPSW	V911 ADV/ANALT/MLP SW BNDL	\$15,895.52
853031-VADVALSW	V911 ADV/ANALT SW BNDL	\$10,746.27
853031-VADVASMLBSW	V911 ADV/ANASTD/MLB SW BNDL	\$14,179.10
853031-VADVASSW	V911 ADV/ANASTD SW BNDL	\$10,895.52
853031-VADVMLBSW	V911 ADV/MLB SW BNDL	\$12,835.82
853031-VADVMLPSW	V911 ADV/MLP SW BNDL	\$14,701.49
853031-VADVSW	V911 ADV SW BNDL	\$10,149.25
853031-VAHAIOBNDL	V911 OFFSITE AIO BNDL	\$11,717.00
853031-VAHBNDL1YR	V911 OFFSITE BNDL SPT 1YR	\$2,709.36
853031-VAHBNDL2YR	V911 OFFSITE BNDL SPT 2YR	\$5,089.92
853031-VAHBNDL3YR	V911 OFFSITE BNDL SPT 3YR	\$7,223.76
853031-VAHBNDL4YR	V911 OFFSITE BNDL SPT 4YR	\$8,866.08
853031-VAHBNDL5YR	V911 OFFSITE BNDL SPT 5YR	\$10,261.20
853031-VAHLTPBNDL	V911 OFFSITE LAPTOP BNDL 3YR	\$11,717.00
853031-VAHLTPBNDL5Y	V911 OFFSITE LAPTOP BNDL 5YR	\$12,197.00
853031-VAUPGD6	V-ANLYT SVR MED AUR UPGD BNDL	\$3,858.21
853031-VBSCALMLBSW	V911 BSC/ANALT/MLB SW BNDL	\$8,358.21
853031-VBSCALMLPSW	V911 BSC/ANALT/MLP SW BNDL	\$10,223.88
853031-VBSCALSW	V911 BSC/ANALT SW BNDL	\$5,074.63
853031-VBSCASMLBSW	V911 BSC/ANASTD/MLB SW BNDL	\$8,507.46
853031-VBSCASMLPSW	V911 BSC/ANASTD/MLP SW BNDL	\$10,373.13
853031-VBSCASSW	V911 BSC/ANASTD SW BNDL	\$5,223.88
853031-VBSCMLBSW	V911 BSC/MLB SW BNDL	\$7,014.93

853031-VBSCMLPSW	V911 BSC/MLP SW BNDL	\$8,880.60
853031-VBSCSW	V911 BSC SW BNDL	\$4,477.61
853031-VCPOST	V911 CPOST BNDL - 3YR	\$6,268.66
853031-VDSKTP	V911 DSKTP BNDL	\$2,985.07
853031-VLSMS-1	V-ASN VLG SVR BNDL	\$8,746.27
853031-VLUPGDL6	VESTA SVR VLG UPGD BNDL	\$2,246.27
853031-VPRMALMLBSW	V911 PRIME/ANALT/MLB SW BNDL	\$11,791.04
853031-VPRMALMLPSW	V911 PRIME/ANALT/MLP SW BNDL	\$13,656.72
853031-VPRMALSW	V911 PRIME/ANALT SW BNDL	\$8,507.46
853031-VPRMASMLBSW	V911 PRIME/ANASTD/MLB SW BNDL	\$11,940.30
853031-VPRMASMLPSW	V911 PRIME/ANASTD/MLP SW BNDL	\$13,805.97
853031-VPRMASSW	V911 PRIME/ANASTD SW BNDL	\$8,656.72
853031-VPRMMLBSW	V911 PRIME/MLB SW BNDL	\$10,597.01
853031-VPRMMLPSW	V911 PRIME/MLP SW BNDL	\$12,462.69
853031-VPRMSW	V911 PRIME SW BNDL	\$7,910.45
854331-VNXTWKST2	VNXT HARDWARE G9 CLIENT PER POS	\$5,292.00
861363-06906	VMAP ARC GIS MAINT ADMIN TRNG	\$18,691.04
861390-00101	V-LOC MAP BUILD-STD	\$3,419.86
862600-00101	SALI SW SPT-ALI SPEC	\$6.57
862600-00201	SALI SW SPT-DBMS SPEC	\$6.57
862600-00301	SALI SW SPT-ALI 1YR	\$22.99
862600-00401	SALI SW SPT-DBMS 1YR	\$22.99
862600-01301	SALI SW SPT-DBMS 1 MTH	\$1.64
862600-01302	SALI SW SPT-DBMS 2 MTH	\$3.29
862600-01303	SALI SW SPT-DBMS 3 MTH	\$6.57
862600-01304	SALI SW SPT-DBMS 4 MTH	\$8.21
862600-01305	SALI SW SPT-DBMS 5 MTH	\$9.86
862600-01306	SALI SW SPT-DBMS 6 MTH	\$11.50
862600-01307	SALI SW SPT-DBMS 7 MTH	\$13.13
862600-01308	SALI SW SPT-DBMS 8 MTH	\$14.77
862600-01309	SALI SW SPT-DBMS 9 MTH	\$18.06
862600-01310	SALI SW SPT-DBMS 10 MTH	\$19.70

862600-01311	SALI SW SPT-DBMS 11 MTH	\$21.34
862600-01401	SALI SW SPT-ALI 1 MTH	\$1.64
862600-01402	SALI SW SPT-ALI 2 MTH	\$3.29
862600-01403	SALI SW SPT-ALI 3 MTH	\$6.57
862600-01404	SALI SW SPT-ALI 4 MTH	\$8.21
862600-01405	SALI SW SPT-ALI 5 MTH	\$9.86
862600-01406	SALI SW SPT-ALI 6 MTH	\$11.50
862600-01407	SALI SW SPT-ALI 7 MTH	\$13.13
862600-01408	SALI SW SPT-ALI 8 MTH	\$14.77
862600-01409	SALI SW SPT-ALI 9 MTH	\$18.06
862600-01410	SALI SW SPT-ALI 10 MTH	\$19.70
862600-01411	SALI SW SPT-ALI 11 MTH	\$21.34
862605-00101	SALI BASE INST & TRN	\$4,665.67
862605-00301	SALI BASE ON-SITE TRN	\$4,665.67
862691-00601	SALI UNIT LIC 10K	\$543.43
862691-00701	SALI UNIT LIC 100K	\$469.56
862691-00801	SALI UNIT LIC 500K	\$357.91
862691-00901	SALI UNIT LIC 2M	\$83.73
862691-01001	SALI UNIT LIC 10M	\$41.04
862691-01601	SALI DBMS UNIT LIC 10K	\$653.43
862691-01701	SALI DBMS UNIT LIC 100K	\$586.12
862691-01801	SALI DBMS UNIT LIC 500K	\$430.14
862691-01901	SALI DBMS UNIT LIC 2M	\$98.51
862691-02001	SALI DBMS UNIT LIC 10M	\$49.26
862691-02601	SALI WEBDBMS UNIT LIC 10K	\$164.18
862691-02701	SALI WEBDBMS UNIT LIC100K	\$147.76
862691-02801	SALI WEBDBMS UNIT LIC500K	\$110.00
862691-02901	SALI WEBDBMS UNIT LIC 2M	\$26.27
862691-03001	SALI WEBDBMS UNIT LIC 10M	\$13.13
862691-04101	SALI CELL BASE LIC 10K	\$4,991.04
862691-04201	SALI CELL BASE LIC 100K	\$3,332.84
862691-04301	SALI CELL BASE LIC 500K	\$12,682.84

862691-04901	SALI CELL UNIT LIC 2M	\$41.04
862691-05001	SALI CELL UNIT LIC 10M	\$21.34
862691-06601	SALI WEBALI UNIT LIC 10K	\$136.27
862691-06701	SALI WEBALI UNIT LIC 100K	\$123.13
862691-06801	SALI WEBALI UNIT LIC 500K	\$88.66
862691-06901	SALI WEBALI UNIT LIC 2M	\$21.34
862691-07001	SALI WEBALI UNIT LIC 10M	\$9.86
862691-08001	SALI DBMS/ALI/CELL LIC INCREASE	\$136.40
863000-00106	WARR UPLIFT 8T1 NTU 1YR	\$725.67
863000-00107	WARR UPLIFT 4T1 NTU 1YR	\$504.03
863000-00108	WARR UPLIFT T3 NTU 1YR	\$485.97
863004-00102	RACK MTG KIT T3 NTUS	\$55.00
863004-00401	WALL MTG KIT 4T1/8T1 NTU	\$51.25
863005-00101	ETHERNET 8T1 NTU	\$3,702.00
863005-00201	ETHERNET 4T1 NTU	\$1,670.00
863014-00103	PERIPHERAL VIRTUAL KIT	\$4,119.00
863014-00201-2	REMOTE PERIPHERAL KIT	\$1,241.00
870801-76001	V911 I3 LOGGING SERVICE API	\$11,000.00
870809-00101	V CAD INTF MOD	\$3,750.00
870809-00602	V-ENH SOFT PHONE SMS LIC	\$687.50
870809-00603	V-ENH SOFT PHONE TTY LIC	\$687.50
870809-00604	V-ENH SOFT PHN LIC	\$492.54
870809-00701	VHUD VIEWER PER SEAT LIC	\$574.63
870809-00701U	VHUD VIEWER PER SEAT MIG UPGD	\$0.00
870809-00801	V911 MQD MODULE	\$0.00
870809-00802	VESTA 9-1-1 MULTIPLE CDR MODULE	\$9,029.86
870809-00901	IP PHN LIC ENH	\$492.54
870810-01302	VESTA 9-1-1 AAC PSAP MOD	\$9,029.86
870810-01302U	VESTA 9-1-1 AAC PSAP MOD UPGD	\$0.00
870810-01401	VESTA 9-1-1 DIRECT PSAP CONNECT	\$5,746.27
870810-01501	VESTA 9-1-1 QUEUE SELECT PSAP MOD	\$9,029.86
870890-0104R7.0U	V911 R7.0 USB REPLACEMENT	\$0.00

870890-07001	SYS DISC 3.5	\$0.00
870890-07003	SYS DISC 4.1	\$0.00
870890-07004	SYS DISC 5.0	\$0.00
870890-07005	SYS DISC 5.1	\$0.00
870890-07006	SYS DISC 5.1.4	\$0.00
870890-07008	SYS DISC 6.0	\$0.00
870890-07009	SYS DISC 6.1	\$0.00
870890-07501	CPR/SYSPREP MEDIA IMAGE	\$60.00
870890-07701	PC IMAGE FOR CUSTOMER	\$90.30
870890-0CHSENTR1.0	VESTA NXT NG911 ENTERPRISE LICENSE	\$5,947,057.00
870890-0MISENTR1.0	VESTA NEXT NG MIS ENTERPRISE LICENSE	\$291,175.50
870890-62301	VSENT 4 R2 HF2	\$0.00
870890-62401	VSENT 4 R2 HF3	\$0.00
870890-62501	VSENT 4 R2 EIP SCA CW HF	\$0.00
870890-62601	EIM R2.2	\$0.00
870890-62701	VSENT 4 R3 HF1	\$0.00
870890-62702	VESTA 4.3 HF1	\$0.00
870890-62801	VSENT 4 R2 HF5	\$0.00
870890-63501	VSENT 4 R3 HF2	\$0.00
870890-66901	V911 ESXI 5.1 U3 UPDTS	\$0.00
870890-67001	V911 .NET 4.6.1 & KB PATCH	\$0.00
870890-67101	V911 R6.1 - MDS	\$0.00
870890-67201	V911 R6.1 - DDS	\$0.00
870890-67203	V911 R6.1 - DDS HF2	\$0.00
870890-67301	V911 R6.1 - COMP	\$0.00
870890-67501	V911 R6.1 - ASN	\$0.00
870890-67502	V911 R6.1 ASN HF4	\$0.00
870890-67701	V911 R6.1 - OPEN NMS	\$0.00
870890-67801	V911 - TCG	\$0.00
870890-67901	V911 R6.1 HF1	\$0.00
870890-68201	V911 R7.0 - MDS	\$0.00
870890-68501	V911 R7.0 - COMP	\$0.00

870890-68901	V911 - CENTOS UPGD 4.9	\$0.00
870890-69001	V911 LOC SURVIVABILITY MED	\$2,462.69
870890-69001U	V911 LOC SURVIVABILITY MED UPGD	\$0.00
870890-69002	V911 SYS SELECTOR MED	\$4,925.37
870890-69002U	V911 SYS SELECTOR MED UPGD	\$0.00
870890-69003	V911 LOC SURVIVABILITY MED R1.0.9	\$2,462.69
870890-69003U	V911 LOC SURVIVABILITY MED UPGD R1.0.9	\$0.00
870890-69004	V911 SYS SELECTOR MED R1.0.35	\$4,925.37
870890-69004U	V911 SYS SELECTOR MED UPGD R1.0.35	\$0.00
870890-69101	V911 R6.1 HF4	\$0.00
870890-69301	V911 R7.0 FP1 - DDS	\$0.00
870890-69401	V911 R7.0 FP1 - MDS	\$0.00
870890-69501	V911 R7.0 FP1 - VCD	\$0.00
870890-69701	V911 R7.0 FP1 - CFS	\$0.00
870890-69801	V911 R7.0 FP1 HF1	\$0.00
870890-69901	V911 R6.1 SP1	\$0.00
870890-72001U	V911 BASE R7.2 MEDIA UPGD	\$0.00
870890-72701	V911 R7.0 SP1	\$0.00
870890-72801	V911 R7.0 SP1 - MDS	\$0.00
870890-73001	FIREWALL FIRMWARE SMS UPGD KIT	\$0.00
870890-73002	FIREWALL 60D-60E FIRMWARE UPGD KIT	\$0.00
870890-73003	FIREWALL V6.0.16/6.4.11 UPGD KIT	\$0.00
870890-73101	V911 R7.1 SP1	\$0.00
870890-73201	V911 R7.0 SP2	\$0.00
870890-73301	VSENT 4 R4 MDS HF1	\$0.00
870890-73401	VSENT 4 R4 DDS HF1	\$0.00
870890-73501	VSENT 4 R4 VCD HF1	\$0.00
870890-73601	VSENT 4 R4 CONSOLE HF1	\$0.00
870890-73701	VSENT 4 R4 HARDEN SCRIPTS HF1	\$0.00
870890-73801	VSENT 4 R4 HF1	\$0.00
870890-74001	VESTA 9-1-1 REAL TIME CTRL MOD	\$9,029.86
870890-74002	V911 REAL TIME CTRL MOD HF1	\$0.00

870890-74601	V911 R7.1 SP2	\$0.00
870890-74701	V911 R7.1 SP1 HF2	\$0.00
870890-74801	V911 R7.1 SP2 HF1	\$0.00
870890-74901	V911 M1KB FIRMWARE	\$0.00
870890-74902	V911 M1KB FIRMWARE UPGRADE	\$0.00
870890-75002	VIRTUAL MEDIA SET R7.0 016	\$0.00
870890-75003	VIRTUAL MEDIA SET 017A	\$0.00
870890-76101	V911 R7.1 SP2 HF3	\$0.00
870890-76201	V911 R7.2 HF1	\$0.00
870890-76301	MP114 FIRMWARE	\$0.00
870890-76401	V911 R7.2 SP1	\$0.00
870890-76501	V911 R7.2 SP1 HF1	\$0.00
870890-76601	V911 MDS R7.0 SP2	\$0.00
870890-76701	V911 R7.0 SP1 FEDERAL	\$0.00
870890-76901	V911 R7.2 SP2	\$0.00
870890-77001	V911 R7.2 SP2 HF1	\$0.00
870890-77102	V911 R7.2 RDC FP	\$0.00
870890-77103	V911 ESXI 6.5 MANUAL UPG KIT	\$0.00
870890-77104	V911 ESXI 6.7 MANUAL UPG KIT - FED	\$0.00
870890-77201	V911 R7.4 HF1	\$0.00
870890-77301	VESTA 9-1-1 RELEASE 7.4 HOT FIX 2	\$0.00
870890-77401	V911 R7.5 HF1	\$0.00
870890-77402	V911 R7.5 HF2	\$0.00
870890-77403	V911 R7.5 HF2 - CONSOLE ONLY	\$0.00
870890-77501-CA	V911 R7.4 SP1 - CA	\$0.00
870890-77601	VESTA 9-1-1 R7.7 HF1	\$0.00
870890-77603	VESTA 9-1-1 R7.7 HF3	\$0.00
870891-66101	V911 CAD INTFC LIC ONLY	\$410.44
870891-66201	CAD INTFC LIC	\$410.44
870891-66301	VESTA 9-1-1 SMS LIC	\$0.00
870891-66302	VESTA 9-1-1 OUTBOUND SMS LIC	\$0.00
870891-66401	M&R SVR AGENT LICENSE	\$734.33

870891-66402	M&R WKST AGENT LICENSE	\$214.93
870891-66403	M&R NETWORK/IP LICENSE	\$117.91
870891-66601	CLOUD INTERFACE	\$0.00
870899-00804.0	VDMS 4.0 LIC ONLY	\$12,375.00
870899-00804.0U	VDMS 4.0 LIC ONLY UPGD	\$0.00
870899-00904.0	VDMS 4.0 LIC/DOC/MED	\$12,375.00
870899-00904.0U	VDMS 4.0 LIC/DOC/MED UPGD	\$0.00
870899-0104FR7.0	VESTA 911 R7.0 FED LIC/DOC/MED	\$19,701.50
870899-0104FR7.0U	VESTA 911 R7.0 FED LIC/DOC/MED UPGD	\$0.00
870899-0104R6.1U	V911 R6.1 LIC/DOC/MED UPGD	\$0.00
870899-0104R7.0	V911 R7.0 LIC/DOC/MED	\$2,462.69
870899-0104R7.0U	V911 R7.0 LIC/DOC/MED UPGD	\$0.00
870899-0104R7.1	V911 R7.1 LIC/DOC/MED	\$2,462.69
870899-0104R7.1U	V911-R7.1 LIC/DOC/MED UPGD	\$0.00
870899-0104R7.2	V911 R7.2 LIC/DOC/MED	\$2,462.69
870899-0104R7.2U	V911 R7.2 DOC/MED UPG	\$0.00
870899-0104R7.4	V911 R7.4 LIC/DOC/MED	\$2,462.69
870899-0104R7.4U	V911 R7.4 DOC/MED UPG	\$0.00
870899-0104R7.5	V911 R7.5 LIC/DOC/MED	\$2,062.50
870899-0104R7.5U	V911 R7.5 DOC/MED UPG	\$0.00
870899-0104R7.6	V911 R7.6 LIC/DOC/MED	\$2,475.00
870899-0104R7.6U	V911 R7.6 DOC/MED UPG	\$0.00
870899-0104R7.7	V911 R7.7 LIC/DOC/MED	\$2,475.00
870899-0104R7.7U	V911 R7.7 DOC/MED UPG	\$0.00
870899-0104R7.8	V911 R7.8 LIC/DOC/MED	\$2,250.00
870899-0104R7.8U	V911 R7.8 DOC/MED UPG	\$0.00
870899-0104R7.9	V911 R7.9 LIC/DOC/MED	\$2,250.00
870899-0104R7.9U	V911 R7.9 LIC/DOC/MED UPG	\$0.00
870899-0104R8.0	V911 R8.0 LIC/DOC/MED	\$2,250.00
870899-0104R8.0U	V911 R8.0 LIC/DOC/MED UPG	\$0.00
870899-01601	V911 IRR UPGD W/HASP	\$804.47
870899-04102U	VHUD ENT SVR MEDIA R12.6.1 UPGD	\$0.00

870899-60002.0	V911 CLOUD INTERFACE - NO API	\$0.00
870899-70002.0	V911 CLOUD INTERFACE	\$0.00
870899-72001	V911 BASE R7.2 LIC/DOC/MED	\$2,462.69
871390-06401	V-LOC 3.0 PICT LIC/DOC/MED	\$369.40
871390-06401U	V-LOC 3.0 PICT L/D/M UPGD	\$0.00
871390-06501	ORVL 3.0 DS COMM HF	\$0.00
871390-06601	ORVL 3.0 ERR HNDL HF	\$0.00
871390-06701	ORVL 3.0 PICT ERR HNDL HF	\$0.00
871390-06801	V-LOC 3.0 SP1	\$0.00
871390-06901	V-LOC 3.0 SP1 PICTOMETRY	\$0.00
871390-07101	V-LOC 3.0 SP1 HF1	\$0.00
871390-07201	V-LOC 3.0 SP1 PICT HF1	\$0.00
871390-08301	VMAP LOCAL R1.0 HF1	\$0.00
871390-20401	ORDS 4.0 REP MAP UPDT HF	\$0.00
871390-30101	VMAP PICT INTG	\$369.40
871391-00205.3U	ORMS 5.3 LIC ONLY UPGD	\$0.00
871391-06401	V-LOC 3.0 PICTOM LIC ONLY	\$369.40
871391-06401U	V-LOC 3.0 PICT LIC UPGD	\$0.00
871391-20102.0U	ORVL 2.0 LIC ONLY UPGD	\$0.00
871391-20103.0	V-LOC 3.0 LIC ONLY	\$5,746.27
871391-20103.0U	V-LOC 3.0 LIC ONLY UPGD	\$0.00
871391-30101.0U	VMAP LIC ONLY UPGD	\$0.00
871391-30201	VMAP SVR LIC	\$0.00
871391-30301.0	VMAP LIC STRATEGIC	\$6,450.60
871391-30401	VMAP ENT SVR LIC	\$0.00
871391-40101.0	VMAP LOCAL BASE LIC ONLY	\$4,514.92
871391-40101.0U	VMAP LOCAL BASE LIC ONLY UPGD	\$0.00
871391-50101.0	VMAP LOCAL PREM LIC ONLY	\$6,156.71
871391-50101.0U	VMAP LOCAL PREM LIC ONLY UPGD	\$0.00
871391-52101	VMAP LOCAL BASE-PREM LIC UPLIFT	\$2,052.24
871391-53101	VMAP TO VMAP LOCAL PREM LIC ONLY UPLIFT	\$2,303.40
871399-06601.0U	ORDS CLIENT LIC UPGD	\$0.00

871399-10404.1	ORDS 4.1 EDGE SVR	\$1,091.79
871399-10404.1U	ORDS 4.1 ENT EDGE SVR UPG	\$0.00
871399-30101.0	VMAP LIC/MED	\$6,874.18
871399-30101.0U	VMAP LIC/MED UPGD	\$0.00
871399-40103.0	VMAP LOCAL R3 BASE LIC-KEY/MED	\$4,104.47
871399-40103.0U	VMAP LOCAL R3 BASE MED UPGD	\$0.00
871399-40104.0	VMAP LOCAL R4 BASE LIC-KEY/MED	\$4,514.92
871399-40104.0U	VMAP LOCAL R4 BASE MED UPGD	\$0.00
871399-40105.0	VMAP LOCAL R5 BASE LIC-KEY/MED	\$4,514.92
871399-40105.0U	VMAP LOCAL R5 BASE MED UPGD	\$0.00
871399-40203.0	VMAP LOCAL R3 BASE KEY/MED	\$0.00
871399-40204.0	VMAP LOCAL R4 BASE KEY/MED	\$0.00
871399-40205.0	VMAP LOCAL R5 BASE KEY/MED	\$0.00
871399-50103.0	VMAP LOCAL R3 PREM LIC-KEY/MED	\$6,156.71
871399-50103.0U	VMAP LOCAL R3 PREM MED UPGD	\$0.00
871399-50104.0	VMAP LOCAL R4 PREM LIC-KEY/MED	\$6,156.71
871399-50104.0U	VMAP LOCAL R4 PREM MED UPGD	\$0.00
871399-50105.0	VMAP LOCAL R5 PREM LIC-KEY/MED	\$6,156.71
871399-50105.0U	VMAP LOCAL R5 PREM MED UPGD	\$0.00
871399-52102.0	VMAP LOCAL BASE-PREM LIC KEY/MED UPLIFT R2	\$2,052.24
871399-53103.0	VMAP TO VMAP LOCAL PREM LIC-KEY/MED UPLIFT	\$2,303.40
871399-53203.0	VMAP LOCAL BASE-PREM LIC KEY/MED UPLIFT R3	\$2,052.24
871399-54104.0	VMAP TO VMAP LOCAL PREM LIC-KEY/MED UPLIFT R4	\$2,303.40
871399-54105.0	VMAP TO VMAP LOCAL PREM LIC-KEY/MED UPLIFT R5	\$2,303.40
871399-54204.0	VMAP LOCAL BASE-PREM LIC KEY/MED UPLIFT R4	\$2,052.24
871399-54205.0	VMAP LOCAL BASE-PREM LIC KEY/MED UPLIFT R5	\$2,052.24
871499-01206	M&R 3.0 LIC SVR	\$638.66
871499-01210	M&R 3.0 IP DEVICES LIC	\$116.57
871499-01211	M&R 3.0 WKST LIC	\$116.57
871499-01212	M&R 3.0 LIC VM HOST	\$116.57
871499-01302	DIS RCV WKST LIC	\$93.58
871499-01303	DIS RCVR SVR LIC	\$2,827.00

871499-01304	DIS RCVR VIRT SVR LIC	\$2,642.00
871499-01305	M&R SVR AGENT LIC	\$734.33
871499-01306	M&R WKST AGENT LIC	\$214.93
871499-01307	M&R NETWORK IP AGENT LIC	\$117.91
871499-01308	DIS RCVR SVR LIC	\$2,827.00
871499-01309	DIS RCVR WKST LIC	\$92.54
871590-00701	PBDY DATA CONV UTILITY	\$12,313.43
871599-00104.1	PBDY 4.1 L/D/M JITC	\$15,597.01
871599-00104.1U	PBDY 4.1 L/D/M UPGD JITC	\$0.00
871599-00104.5U	PBDY 4.5 L/D/M UPGD	\$0.00
871599-00105.0	PBDY 5.0 LIC/DOC/MED	\$15,597.01
871599-00105.0U	PBDY 5.0 LIC/DOC/MED UPGD	\$0.00
871690-01105	UNIV COMP 1.5	\$0.00
871690-01106	UNIV COMP 1.1 SP1	\$0.00
871690-01107	UNIV COMP 1.5 R2 SUPCD	\$0.00
871690-01108	UNIV COMP 1.5 SUP REL3	\$0.00
871690-01111	UNIV COMP 1.5 SUP REL6	\$0.00
871690-01114	UC 1.5 FOR ORAR 4.0 SP1	\$0.00
871690-01115	UC 2.0 SP1 ORAR 4.0 SP1	\$0.00
871690-01118	UNIV COMP 2.1	\$0.00
871690-01401	AXXON DRVR FMWR FIX	\$0.00
871690-01702	MCAFEES VIRUS SCAN 10.7	\$24.00
871690-13001	RED HAT UPDTS	\$0.00
871890-00206.0	PEI-DB 6.0	\$0.00
871890-00206.1	PEI-DB 6.1	\$0.00
871890-00206.2	PEI-DB 6.2	\$0.00
871890-00207.0	PEI-DB 7.0	\$0.00
871890-00207.1	PEI-DB 7.1	\$0.00
871890-00207.2	PEI-DB 7.2	\$0.00
871890-00208.0	PEI-DB 8.0	\$0.00
871890-00305.0	PEI-DB 5.0 SP1	\$0.00
871890-00307.2	PEI-DB 7.2 SP1	\$0.00

871890-00308.0	PEI-DB 8.0 - V-ANLYT LITE	\$0.00
871890-00408	PEI-DB 8.0 SP1	\$0.00
871890-00508	PEI-DB 8.0 SP1 - V-ANLYT 3.1/3.2 LITE	\$0.00
871890-00601	PEI-DB 4.2 CALL HSTRY HF	\$0.00
871890-00701	PEI-DB 4.2 ARCH PERF HF	\$0.00
871890-00901	PEI-DB 7.1 SQL WRITER HF	\$0.00
871890-01001	PEI-DB 7.2 SQL WRTR HF	\$0.00
871890-01501	PEI-DB 5.0 FP1 SVC STS HF	\$0.00
872699-00404.3	SENT WEBDBMS 4.3 LIC / MEDIA	\$0.00
872699-00404.3U	SENT WEBDBMS 4.3 LIC / MEDIA UPGD	\$0.00
872699-00904.3	SENT DBMS 4.3 LIC / MEDIA	\$0.00
872699-00904.3U	SENT DBMS 4.3 LIC / MEDIA UPGD	\$0.00
872699-01004.3	SENT ALI 4.3 LIC / MEDIA	\$0.00
872699-01004.3U	SENT ALI 4.3 LIC / MEDIA UPGD	\$0.00
872699-01504.3	SENT WEBALI 4.3 LIC / MEDIA	\$0.00
872699-01504.3U	SENT WEBALI 4.3 LIC / MEDIA UPGD	\$0.00
873010-00101	PAT ADMIN PHN LIC	\$328.36
873010-00101U	PAT ADMIN PHN LIC UPGD	\$0.00
873010-00102	IP PHN LIC STD	\$328.36
873010-00102U	IP PHN LIC STD UPGD	\$0.00
873010-00201	PAT VM LIC PER MAILBOX	\$82.09
873010-00202U	IP PHN LIC ENH UPGD	\$0.00
873010-00402	V911 VM LIC PER MAILBOX	\$82.50
873010-00402U	V911 VM LIC PER MBOX UPGD	\$0.00
873090-11102	V911 LIC EIM MOD	\$0.00
873090-11102U	V911 LIC EIM MOD UPGD	\$0.00
873090-11103	V911 LIC ICC MOD	\$0.00
873090-11104	V911 LIC RTT MOD	\$0.00
873090-11202	V911 LIC EIM I3 MOD	\$0.00
873090-11301	V911 CITIZEN INPUT LIC	\$0.00
873090-11302	V911 SMART TRANSCPT LIC	\$0.00
873090-12101	M1KB CHASSIS SPLMTL MED	\$0.00

873091-00701	SENT PAT RFAI EIM LIC	\$0.00
873091-00801	SENT PAT LIC I3 EIM LIC	\$0.00
873091-11302	V911 RTR LIC EIM MOD	\$0.00
873099-00501U	PAT/CM IRR UPGD	\$0.00
873099-00502	V911 IRR LIC/MED	\$1,633.58
873099-00502U	V911 IRR LIC UPGD	\$0.00
873099-00601	PAT/CM CDR SVR LIC	\$1,789.56
873099-00601U	PAT/CM CDR SVR LIC UPGD	\$0.00
873099-00602	V911 CDR SVR LIC	\$1,789.56
873099-00602U	V911 CDR SVR LIC UPGD	\$0.00
873099-00702	V911 ACTIV VIEW SYS LIC	\$5,746.27
873099-00702U	V911 ACTIV VIEW SYS LIC UPG	\$0.00
873099-00801	PAT AGENT MNTR LIC	\$1,231.34
873099-00801U	SEN AGENT MNTR LIC UPGD	\$0.00
873099-00802	V911 ACT VIEW LIC PER ST	\$1,231.34
873099-00802U	V911 ACT VIEW LIC PER ST UP	\$0.00
873099-01001	PAT STATS DATA CLCTN LIC	\$976.87
873099-01001U	PAT STATS DATA CLCTN UPGD	\$0.00
873099-01101	PAT/CM CDR PER SEAT LIC	\$147.76
873099-01101U	PAT/CM CDR PER SEAT UPGD	\$0.00
873099-01102	V911 CDR PER SEAT LIC	\$147.76
873099-01102U	V911 CDR PER SEAT LIC UPGD	\$0.00
873099-01602	VESTA 9-1-1 PKT DIAL PSAP MOD	\$9,029.86
873099-03001	PAT/CM CAD INTF LIC	\$820.90
873099-03002	V911 CAD INTF KIT BB 120V	\$820.90
873099-03002U	V911 CAD INTF LIC UPGD	\$0.00
873301-04401	V-ANLYT DATA DICTIONARY / ADV RPT GD	\$20,625.00
873390-01801	AURORA 2.2 SP1	\$0.00
873390-01901	AURORA 2.3 AGT RPTS DS HF	\$0.00
873390-04001	V-ANLYT 2.4 SP1	\$0.00
873390-04101	V-ANLYT 2.4 SP2	\$0.00
873390-04102	V-ANYLT 2.4 SP2 DIAL DIGIT HF	\$0.00

873390-04103	V-ANLYT 2.4 SP2 HF1	\$0.00
873390-04201	V-ANYLT 3.1 HF1	\$0.00
873390-04301	V-ANLYT 2.4 SP2 PURGING HF	\$0.00
873390-04501	V-ANLYT 3.2 HF1	\$0.00
873390-04601	V-ANLYT 3.2 FEDERAL HF2	\$0.00
873390-04701	V-ANLYT 3.3 HF1	\$0.00
873390-04801	V-ANLYT LITE 3.4.1	\$0.00
873390-04901	V-ANLYT 3.4.1	\$0.00
873390-05101	V-ANLYT LITE 3.4.2	\$0.00
873390-05201	V-ANLYT 3.4.2	\$0.00
873390-05301	V-ANLYT LITE 3.4.2 HF1	\$0.00
873390-05401	V-ANLYT 3.4.2 HF1	\$0.00
873390-05501	V-ANLYT LITE 3.5 HF1	\$0.00
873390-05601	V-ANLYT 3.5 HF1	\$0.00
873390-05701	V-ANLYT 3.5 LANG FP	\$0.00
873390-05801	V-ANLYT 3.6 HF1	\$0.00
873390-05901	V-ANLYT LITE 3.6 HF1	\$0.00
873391-00201	V-ANLYT COLLECTION LIC	\$1,313.43
873391-00201U	V-ANLYT COLL LIC UPGD	\$0.00
873391-00301	V-ANLYT USER LIC	\$1,231.34
873391-00301U	V-ANLYT USER LIC UPGD	\$0.00
873391-00501	V-ANLYT STD LIC	\$3,283.58
873391-00501U	V-ANLYT STD LIC UPGD	\$0.00
873391-00901	V-ANLYT ADV RPT PKG LIC	\$5,746.27
873391-00901U	V-ANLYT ADV RPT PKG LIC UPGD	\$0.00
873391-01001	V-ANLYT ENT LIC	\$24,626.87
873391-01001U	V-ANLYT ENT LIC UPGD	\$0.00
873391-01002	V-ANLYT HOST LIC	\$24,626.87
873391-01002U	V-ANLYT HOST LIC UPGD	\$0.00
873391-01004	V-ANLYT HOST W/ENT ENV	\$3,283.58
873391-01004U	V-ANLYT HOST ENT LIC UPGD	\$0.00
873391-01702	V-ANLYT ARIES INTG/LIC	\$4,104.47

873391-01702U	V-ANLYT ARIES INT/LIC UPG	\$0.00
873391-01802U	V-ANLYT ORVL INTG LIC UPG	\$0.00
873391-02001	V-ANLYT SITE LIC	\$2,462.69
873391-02001U	V-ANLYT SITE LIC UPGD	\$0.00
873391-03001U	V-ANLYT LIC-1000P UPGD	\$0.00
873391-03002U	V-ANLYT LIC-20P UPGD	\$0.00
873391-03003U	V-ANLYT LIC-5P UPGD	\$0.00
873391-03004	V-ANLYT DASHBD NCTO LIC-1000P	\$15,597.01
873391-03004U	V-ANLYT LIC-1000P NCTO UPGD	\$0.00
873391-03005	V-ANLYT DASHBD NCTO LIC-20 POS	\$9,029.86
873391-03005U	V-ANLYT LIC-20P NCTO UPGD	\$0.00
873391-03006	V-ANLYT DASHBD NCTO LIC-5 POS	\$5,746.27
873391-03006U	V-ANLYT LIC-5P NCTO UPGD	\$0.00
873391-03007U	V-ANLYT LIC-5P MIG DASHBD UPGD	\$0.00
873391-03008U	V-ANLYT LIC-20P MIG DASHBD UPGD	\$0.00
873391-03009U	V-ANLYT LIC-1000P MIG DASHBD UPGD	\$0.00
873391-04001	V-ANLYT LT COLL LIC	\$985.07
873391-04001U	V-ANLYTC LT COLL LIC UPGD	\$0.00
873391-04002	V-ANLYT LT USER LIC	\$615.67
873391-04002U	V-ANLYT LT USR LIC UPGD	\$0.00
873391-04003	V-ANLYT LT LIC	\$0.00
873391-04003U	V-ANALYT LT LIC UPGD	\$0.00
873391-04004	V-ANLYT LT TO STD LIC	\$3,283.58
873391-04004U	V-ANLYT LT TO STD UPGD	\$0.00
873391-04005	AURORA LITE USER LIC TO STD	\$615.67
873391-04005U	V-ANLYT LT-STD USER UPGD	\$0.00
873391-04006	V-ANLYT LT/STD COLL LIC	\$328.36
873391-04006U	V-ANLYT LT-STD COLL UPGD	\$0.00
873391-04007	V-ANLYT STD TO HOST LIC	\$21,343.29
873391-04008	V-ANLYT STD TO ENT LIC	\$21,343.29
873391-05001	V-ANLYT DATA MIGRATION LIC	\$0.00
873399-00102.4U	V-ANLYT 2.4 D/M UPGD	\$0.00

873399-00103.0	V-ANLYT 3.0 DOC/MED	\$0.00
873399-00103.0U	V-ANLYT 3.0 DOC/MED UPGD	\$0.00
873399-00103.1U	V-ANLYT 3.1 DOC/MED UPGD	\$0.00
873399-00103.2	V-ANLYT 3.2 DOC-MED	\$0.00
873399-00103.2U	V-ANLYT 3.2 DOC-MED UPGD	\$0.00
873399-00103.3	V-ANLYT 3.3 DOC/MED	\$0.00
873399-00103.3U	V-ANLYT 3.3 DOC/MED UPGD	\$0.00
873399-00103.4	V-ANLYT 3.4 DOC/MED	\$0.00
873399-00103.4-1U	V-ANLYT 3.4.1 DOC/MED UPGD	\$0.00
873399-00103.4U	V-ANLYT 3.4 DOC/MED UPGD	\$0.00
873399-00103.5	V-ANLYT 3.5 DOC/MED	\$0.00
873399-00103.5U	V-ANLYT 3.5 DOC/MED UPGD	\$0.00
873399-00103.6	V-ANLYT 3.6 MED	\$0.00
873399-00103.6U	V-ANLYT 3.6 MED UPGD	\$0.00
873399-00203.0	V-ANLYT 3.0 LITE DOC/MED	\$0.00
873399-00203.0U	V-ANLYT 3.0 LITE DOC/MED UPGD	\$0.00
873399-00203.1U	V-ANLYT 3.1 LITE DOC/MED UPGD	\$0.00
873399-00203.2	V-ANLYT 3.2 LITE DOC-MED	\$0.00
873399-00203.2U	V-ANLYT 3.2 LITE DOC-MED UPGD	\$0.00
873399-00203.3	V-ANLYT 3.3 LITE DOC/MED	\$0.00
873399-00203.3U	V-ANLYT 3.3 LITE DOC/MED UPGD	\$0.00
873399-00203.4	V-ANLYT 3.4 LITE DOC/MED	\$0.00
873399-00203.4-1U	V-ANLYT 3.4.1 LITE DOC/MED UPGD	\$0.00
873399-00203.4U	V-ANLYT 3.4 LITE DOC/MED UPGD	\$0.00
873399-00203.5	V-ANLYT 3.5 LITE DOC/MED	\$0.00
873399-00203.5U	V-ANLYT 3.5 LITE DOC/MED UPGD	\$0.00
873399-00203.6	V-ANLYT 3.6 LITE MED	\$0.00
873399-00203.6U	V-ANLYT 3.6 LITE MED UPGD	\$0.00
873399-F00203.2	V-ANLYT 3.2 LITE FED DOC-MED	\$0.00
873399-F00203.2U	V-ANLYT 3.2 LITE FED DOC-MED UPGD	\$0.00
874291-00101	VANLYT XT USER LIC	\$1,231.34
874291-00201	VANLYT XT HOST W/ENV LIC	\$3,283.58

874291-00301	VANLYT XT INTG LIC PER SITE	\$24,626.87
874291-00401	ACD STATUS MNTR SVR OUTPUTS LIC	\$52,937.50
874291-00501	ACD STATUS MNTR ACCESS LIC	\$1,805.38
874291-00601	ACD STATUS MONITOR PER SEAT LIC	\$478.50
874291-00701	ACD STATUS MNTR SUPV VIEWER LIC	\$1,366.20
874299-01001	ACD STATUS MNTR ENT SVR MEDIA	\$8,619.40
99608-06GND04	GND CBL 4FT 6GA GRN	\$26.25
99908-08151-025	CBL 25 PR 25FT M/F	\$50.00
99908-08151-050	CBL 25 PR 50FT M/F	\$186.25
99908-08151-075	CBL 25 PR 75FT M/F	\$128.75
99908-08151-100	CBL 25 PR 100FT M/F	\$158.75
99999-99911	TRAVEL EXPENSES - FIELD ENG	\$149.25
99999-99916	TRAVEL EXPENSES - TRAINING	\$149.25
BA-D00-ALA1	V-ANLYT LT FED ADD-ON	\$6,820.90
BA-D00-PBA0-1	V-PEABODY ADD-ON	\$2,016.42
BA-D00-PBA0-2	V-PEABODY ADD-ON	\$5,780.60
BA-LNM-00A0-3	V-ML NMS 80 NODES LG ADD	\$4,883.58
BA-M00-ALA0-3	V-ANLYT LITE ADD-ON BNDL	\$1,963.00
BA-M00-ASA0-3	V-ANLYT STD ADD-ON	\$9,797.01
BA-M00-DSA0-1	V-DATA SYNC ADD-ON	\$3,223.75
BA-MGD-VSSL	GEO-DIV LIC SYS	\$3,078.36
BA-MGD-VSSL-M	GEO-DIV LIC MIG SYS	\$0.00
BA-MNM-00A0-1	V-ML NMS 40 NODES ADD-ON	\$5,405.00
BA-MNM-00L0-1	V-DL NMS 40 NODES ADD-ON	\$5,641.25
BA-MNM-DNA0-1	V-ML DATA SYNC NMS ADD-ON	\$6,462.50
BA-MNM-DNL0-1	V-DL DATA SYNC NMS ADD-ON	\$6,448.75
BA-MSG-VM00-1	V-MAP VM ADD-ON BNDL	\$4,386.57
BA-S00-ALB0	V-ANLYT LITE SM ADD-ON	\$1,279.10
BR-MSG-VMA0-1	VMAP MED STNDALN SVR BNDL	\$9,920.90
BR-MSG-VML0-1	VMAP LOW STNDALN SVR BNDL	\$11,197.01
CABLING	CABLING	\$149.25
CANCEL-FE	FE CANCELLATION FEE	\$149.25

CANCEL-TRNG	TRNG CANCELLATION FEE	\$149.25
CUST-EQUIP	CUSTOMER EQUIPMENT	\$0.01
CUSTOM-CFGSVC	CUSTOM CFG SVCS	\$149.25
CUSTOM-CUTSPT	CUSTOM CUT-OVR SPT SVCS	\$149.25
CUSTOM-DEV	CUSTOM-DEV PER SOW	\$149.25
CUSTOM-FE	CUSTOM FE SVCS	\$149.25
CUSTOM-PM	CUSTOM PM SVCS	\$149.25
CUSTOM-SOLENG	CUSTOM SOL ENG SVCS	\$149.25
CUSTOM-TRNMAT	CUSTOM TRNG MATL	\$149.25
CUSTOM-TSTSVC	CUSTOM TST SVCS	\$149.25
FIELDENGOT	O/T FIELD ENGINEERING	\$223.88
MAINTSVC1YR	MAINT SERVICE 1YR	\$164.28
MSI-EXT-SPT-1MTH	MSI PROVIDED SITE EXTENDED SPT 1 MONTH	\$0.00
MSI-EXT-SPT-2MTH	MSI PROVIDED SITE EXTENDED SPT 2 MONTHS	\$0.00
MSI-EXT-SPT-3MTH	MSI PROVIDED SITE EXTENDED SPT 3 MONTHS	\$0.00
PA-0AD-VSSL	VADV LIC ADD-ON	\$0.00
PA-0PR-VSSL	VPRIME LIC ADD-ON	\$4,514.93
PA-0SG-OVSL	V-LOC LIC ADD-ON	\$4,104.47
PA-MGD-VSSL	GEO-DIV LIC POS	\$1,231.34
PA-MGD-VSSL-M	GEO-DIV LIC MIG POS	\$0.00
PA-MSG-ASSL	V-ANLYT STD PER SEAT LIC	\$1,067.17
PA-MSG-ASSL-E	V-ANLYT STD PER SEAT LIC	\$1,067.17
PA-MSG-ASSL-M	V-ANLYT STD SEAT LIC MIG	\$0.00
PA-SSG-ALA0	AURORA LITE MIS ADD-ON KIT	\$2,311.64
PA-SSG-ALSL	V-ANLYT LT PER SEAT LIC	\$902.99
PA-SSG-ALSL-M	V-ANLYT LITE LIC SEAT NO FEE	\$0.00
PM-PROJ-UNIT	PROJECT MANAGEMENT UNIT	\$600.00
PS-0AC-VSSL-M	VESTA COMP REG	\$113.29
PS-0AD-VSML	VADV MLTP PER SEAT LIC	\$10,261.20
PS-0AD-VSML-M	VADV MLTP SEAT LIC NFEE	\$0.00
PS-0AD-VSSL	VADV PER SEAT LIC	\$11,492.54
PS-0AD-VSSL-M	VADV PER SEAT LIC NFEE	\$0.00

PS-0PR-VSML	VPRIME MLTP PER SEAT LIC	\$7,798.51
PS-0PR-VSML-M	VPRIME MLTP SEAT LIC NFEE	\$0.00
PS-0PR-VSSL	VPRIME PER SEAT LIC	\$9,029.86
PS-0PR-VSSL-M	VPRIME PER SEAT LIC NFEE	\$0.00
PS-0SQ-VSML	VS BSC MLTP PER SEAT LIC	\$3,283.58
PS-0SQ-VSML-M	VS BSC MLTP SEAT LIC NFEE	\$0.00
PS-0SQ-VSSL	VS BSC PER SEAT LIC	\$4,514.93
PS-0SQ-VSSL-M	VS BSC PER SEAT LIC NFEE	\$0.00
SA-0AD-VSSL-1Y	SPT VADV ADD-ON 1YR	\$466.32
SA-0AD-VSSL-2Y	SPT VADV ADD-ON 2YR	\$880.08
SA-0AD-VSSL-3Y	SPT VADV ADD-ON 3YR	\$1,241.28
SA-0AD-VSSL-4Y	SPT VADV ADD-ON 4YR	\$1,551.84
SA-0AD-VSSL-5Y	SPT VADV ADD-ON 5YR	\$1,811.40
SA-0GD-0000-S	GEO-DIV/MULT-SITE CFG FEE	\$1,492.54
SA-MSG-ALSL-10M	SPT V-ANLYT STD 10MTH	\$169.10
SA-MSG-ALSL-11M	SPT V-ANLYT STD 11MTH	\$183.92
SA-MSG-ALSL-1E	SPT V-ANLYT STD 1YR	\$201.96
SA-MSG-ALSL-1M	SPT V-ANLYT STD 1MTH	\$18.06
SA-MSG-ALSL-1Y	SPT V-ANLYT STD 1YR	\$201.96
SA-MSG-ALSL-2E	SPT V-ANLYT STD 2YR	\$381.12
SA-MSG-ALSL-2M	SPT V-ANLYT STD 2MTH	\$34.48
SA-MSG-ALSL-2Y	SPT V-ANLYT STD 2YR	\$381.12
SA-MSG-ALSL-3E	SPT V-ANLYT STD 3YR	\$538.56
SA-MSG-ALSL-3M	SPT V-ANLYT STD 3MTH	\$49.26
SA-MSG-ALSL-3Y	SPT V-ANLYT STD 3YR	\$538.56
SA-MSG-ALSL-4E	SPT V-ANLYT STD 4YR	\$673.44
SA-MSG-ALSL-4M	SPT V-ANLYT STD 4MTH	\$67.32
SA-MSG-ALSL-4Y	SPT V-ANLYT STD 4YR	\$673.44
SA-MSG-ALSL-5E	SPT V-ANLYT STD 5YR	\$784.80
SA-MSG-ALSL-5M	SPT V-ANLYT STD 5MTH	\$83.75
SA-MSG-ALSL-5Y	SPT V-ANLYT STD 5YR	\$784.80
SA-MSG-ALSL-6M	SPT V-ANLYT STD 6MTH	\$101.82

SA-MSG-ALSL-7M	SPT V-ANLYT STD 7MTH	\$116.62
SA-MSG-ALSL-7Y	SPT V-ANLYT STD 7YR	\$1,187.76
SA-MSG-ALSL-8M	SPT V-ANLYT STD 8MTH	\$134.64
SA-MSG-ALSL-9M	SPT V-ANLYT STD 9MTH	\$151.11
SA-SSG-ALSL-10M	SPT V-ANLYT LITE 10MTH	\$142.90
SA-SSG-ALSL-11M	SPT V-ANLYT LITE 11MTH	\$157.63
SA-SSG-ALSL-1M	SPT V-ANLYT LITE 1MTH	\$13.13
SA-SSG-ALSL-1Y	SPT V-ANLYT LITE 1YR	\$170.76
SA-SSG-ALSL-2E	SPT V-ANLYT LITE 2YR-ESS	\$321.84
SA-SSG-ALSL-2M	SPT V-ANLYT LITE 2MTH	\$29.56
SA-SSG-ALSL-2Y	SPT V-ANLYT LITE 2YR	\$321.84
SA-SSG-ALSL-3M	SPT V-ANLYT LITE 3MTH	\$42.69
SA-SSG-ALSL-3Y	SPT V-ANLYT LITE 3YR	\$455.04
SA-SSG-ALSL-4E	SPT V-ANLYT LITE 4YR-ESS	\$569.76
SA-SSG-ALSL-4M	SPT V-ANLYT LITE 4MTH	\$57.48
SA-SSG-ALSL-4Y	SPT V-ANLYT LITE 4YR	\$569.76
SA-SSG-ALSL-5M	SPT V-ANLYT LITE 5MTH	\$70.60
SA-SSG-ALSL-5Y	SPT V-ANLYT LITE 5YR	\$663.60
SA-SSG-ALSL-6M	SPT V-ANLYT LITE 6MTH	\$87.06
SA-SSG-ALSL-6Y	SPT V-ANLYT LITE 6YR	\$834.48
SA-SSG-ALSL-7M	SPT V-ANLYT LITE 7MTH	\$100.17
SA-SSG-ALSL-8M	SPT V-ANLYT LITE 8MTH	\$113.36
SA-SSG-ALSL-9M	SPT V-ANLYT LITE 9MTH	\$128.07
SALI-UPGD-FEE	SALI UPGD/INSTALL/CFG FEE	\$137.50
SER-SER-DESK	HELP DESK 1YR	\$13.69
SERVDESK5YR	SERVICE DESK - 5 YRS	\$4,925.40
SHIPPING-CHARGES	SHIPPING CHARGES	\$12.50
SITEREADINESS	SITE READINESS SERVICES	\$149.25
SPTVDMS3MTHPEI	SPT VDMS THRU 3 MTH PCML	\$185.53
SPTVIRRPEI3MTH	SPT VIRR THRU 3MTH PEI	\$25.73
SPTVVINTG3MTH	SPT VV INTEG THRU 3MTH	\$77.71
SS-0AD-VSSL-10M	SPT VADV 10MTH	\$1,810.90

SS-0AD-VSSL-11M	SPT VADV 11MTH	\$1,991.55
SS-0AD-VSSL-1M	SPT VADV 1MTH	\$180.60
SS-0AD-VSSL-1Y	SPT VADV 1YR	\$2,172.12
SS-0AD-VSSL-2M	SPT VADV 2MTH	\$362.84
SS-0AD-VSSL-2Y	SPT VADV 2YR	\$4,103.04
SS-0AD-VSSL-3M	SPT VADV 3MTH	\$543.45
SS-0AD-VSSL-3Y	SPT VADV 3YR	\$5,792.40
SS-0AD-VSSL-4M	SPT VADV 4MTH	\$724.04
SS-0AD-VSSL-4Y	SPT VADV 4YR	\$7,240.32
SS-0AD-VSSL-5M	SPT VADV 5MTH	\$904.65
SS-0AD-VSSL-5Y	SPT VADV 5YR	\$8,447.40
SS-0AD-VSSL-6M	SPT VADV 6MTH	\$1,086.90
SS-0AD-VSSL-7M	SPT VADV 7MTH	\$1,267.49
SS-0AD-VSSL-7Y	SPT VADV YRS 6-7	\$23,651.88
SS-0AD-VSSL-8M	SPT VADV 8MTH	\$1,448.08
SS-0AD-VSSL-9M	SPT VADV 9MTH	\$1,628.73
SS-0PR-VSML-1E	SPT VPRIME MLTP 1YR-ESS	\$1,474.44
SS-0PR-VSML-2E	SPT VPRIME MLTP 2YR-ESS	\$2,651.52
SS-0PR-VSML-5E	SPT VPRIME MLTP 5YR-ESS	\$5,731.80
SS-0PR-VSSL-10M	SPT VPRIME 10MTH	\$1,421.80
SS-0PR-VSSL-11M	SPT VPRIME 11MTH	\$1,564.64
SS-0PR-VSSL-1M	SPT VPRIME 1MTH	\$142.84
SS-0PR-VSSL-1Y	SPT VPRIME 1YR	\$1,707.48
SS-0PR-VSSL-2M	SPT VPRIME 2MTH	\$284.04
SS-0PR-VSSL-2Y	SPT VPRIME 2YR	\$3,224.64
SS-0PR-VSSL-3M	SPT VPRIME 3MTH	\$426.87
SS-0PR-VSSL-3Y	SPT VPRIME 3YR	\$4,551.12
SS-0PR-VSSL-4M	SPT VPRIME 4MTH	\$569.72
SS-0PR-VSSL-4Y	SPT VPRIME 4YR	\$5,688.96
SS-0PR-VSSL-5M	SPT VPRIME 5MTH	\$712.55
SS-0PR-VSSL-5Y	SPT VPRIME 5YR	\$6,637.80
SS-0PR-VSSL-6M	SPT VPRIME 6MTH	\$853.74

SS-0PR-VSSL-6Y	SPT VPRIME 6YR	\$8,344.08
SS-0PR-VSSL-7M	SPT VPRIME 7MTH	\$996.59
SS-0PR-VSSL-7Y	SPT VPRIME 7YR	\$10,051.44
SS-0PR-VSSL-7YR	SPT VPRIME 6-7YR	\$5,309.76
SS-0PR-VSSL-8M	SPT VPRIME 8MTH	\$1,142.72
SS-0PR-VSSL-9M	SPT VPRIME 9MTH	\$1,280.61
SS-0SQ-VSML-6Y	SPT VS BSC 6YR	\$8,344.08
SS-0SQ-VSML-7YR	SPT VS BSC 7YR	\$9,860.76
SS-0SQ-VSSL-10M	SPT VS BSC 10MTH	\$1,421.80
SS-0SQ-VSSL-11M	SPT VS BSC 11MTH	\$1,564.64
SS-0SQ-VSSL-1M	SPT VS BSC 1MTH	\$142.84
SS-0SQ-VSSL-1Y	SPT VS BSC 1YR	\$1,707.48
SS-0SQ-VSSL-2E	SPT VS BSC 2YR-ESS	\$3,224.64
SS-0SQ-VSSL-2M	SPT VS BSC 2MTH	\$284.04
SS-0SQ-VSSL-2Y	SPT VS BSC 2YR	\$3,224.64
SS-0SQ-VSSL-3M	SPT VS BSC 3MTH	\$426.87
SS-0SQ-VSSL-3Y	SPT VS BSC 3YR	\$4,551.12
SS-0SQ-VSSL-4E	SPT VS BSC 4YR-ESS	\$5,688.96
SS-0SQ-VSSL-4M	SPT VS BSC 4MTH	\$569.72
SS-0SQ-VSSL-4Y	SPT VS BSC 4YR	\$5,688.96
SS-0SQ-VSSL-5M	SPT VS BSC 5MTH	\$712.55
SS-0SQ-VSSL-5Y	SPT VS BSC 5YR	\$6,637.80
SS-0SQ-VSSL-6M	SPT VS BSC 6MTH	\$853.74
SS-0SQ-VSSL-7M	SPT VS BSC 7MTH	\$996.59
SS-0SQ-VSSL-7Y	SPT VS BSC YRS6-7	\$18,584.16
SS-0SQ-VSSL-8M	SPT VS BSC 8MTH	\$1,137.76
SS-0SQ-VSSL-9M	SPT VS BSC 9MTH	\$1,280.61
SSV00S03204A	COMMANDCENTRAL EMERGENCY BACKUP	\$1,380.00
SW-AT-SWE	ENTERPRISE-WIDE ALERTUS	\$59,400.00
SW-AT-SWSE-1Y	ENT-ALERTUS SPT-LEGACY	\$45,180.00
SW-AT-SWSL1	LG-ALERTUS SPT-LEGACY	\$11,280.00
SW-AT-SWSM-1Y	MED-ALERTUS SPT-LEGACY	\$7,440.00

SW-AT-SWSS-1Y	SM-ALERTUS SPT-LEGACY	\$4,140.00
SW-AT-TTS10	ALERTUS TTS MODULE	\$4,740.00
SYS-MANAGEMENT	SYSTEM MANAGEMENT	\$10.00
TR-DUAL-OS-10	ON-SITE NXT/VA TRAINING	\$600.00
TR-DUAL-OS-15	ON-SITE NXT/VA TRAINING	\$540.00
TR-DUAL-OS-30	ON-SITE NXT/VA TRAINING	\$360.00
TR-DUAL-OS-5	ON-SITE NXT/VA TRAINING	\$720.00
TR-DUALVA-IH-1	NXT/VA IN-HOUSE TRNG	\$1,200.00
TR-DUALVA-IH-2	NXT/VA IN-HOUSE TRNG	\$900.00
TR-DUALVA-WEB	NXT/VA WEB TRNG	\$900.00
TR-NXT-IH-1	NXT IN-HOUSE TRAIN 1 SEAT	\$900.00
TR-NXT-IH-2	NXT IN-HOUSE TRAIN 2+SEAT	\$600.00
TR-NXT-OS-10	ON-SITE NXT TRAINING	\$600.00
TR-NXT-OS-15	ON-SITE NXT TRAINING	\$540.00
TR-NXT-OS-30	ON-SITE NXT TRAINING	\$360.00
TR-NXT-OS-5	ON-SITE NXT TRAINING	\$720.00
TR-NXT-WEB	WEB-BASED NXT TRAINING	\$600.00
TR-VA-IH-1	VA IN-HOUSE TRAIN 1 SEAT	\$600.00
TR-VA-IH-2	VA IN-HOUSE TRAIN 2+SEAT	\$360.00
TR-VA-OS	ON-SITE VA TRAINING	\$360.00
TR-VA-WEB	VA WEB TRNG	\$600.00
TRAVEL-IN-D	DOM TRAVEL FOR INSTALL	\$1,440.00
TRAVEL-IN-I	INTL TRAVEL FOR INSTALL	\$3,000.00
TRAVEL-IN-P	PREM TRAVEL FOR INSTALL	\$1,920.00
TRAVEL-TR-D	DOM TRAVEL FOR TRAINING	\$1,440.00
TRAVEL-TR-I	INTL TRAVEL FOR TRAINING	\$3,000.00
TRAVEL-TR-P	PREM TRAVEL FOR TRAINING	\$1,920.00
809800-16993	AW911 / CI / ST BUND SYS IMP - PER POS	\$140.00
809800-16994	AW911 / CI / ST BUND SYS IMP - 1ST AGENCY / SITE	\$7,160.00
809800-16995	AW911 / CI / ST BUND SYS IMP- SUB AGENCIES / SITES	\$1,870.00



9-1-1 Equipment & Emergency Notification Software & Services

Contract Information

Contract Number

EC07-23

Effective Dates

08/01/2023 - 06/30/2025

Contract Details

A variety of 911 related equipment, software and services is available through the HGACBuy Cooperative Purchasing Program. Many types of emergency notification related equipment, software and services are available encompassing dispatch and call control.

[View Contacts \(/contracts/contact-information?contractid=130\)](/contracts/contact-information?contractid=130)

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[Return to Products & Services \(/products-and-services?contractid=130\)](/products-and-services?contractid=130)

All Products

Search Products				
Description	Code	Manufacturer	Price	Discount

911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30649)	B - Software	CenturyLink Communications, LLC dba Lumen Technologies Group	2%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30585)	B - Software	Carbyne, Inc.	10%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30644)	B - Software	Intrado Life & Safety Solutions Corporation	37%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30653)	B - Software	AT&T Corp	List Price
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30590)	B - Software	Comtech Solacom Technologies Inc.	25%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30606)	B - Software	HQE Systems, Inc.	2%

911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30609)	B - Software	Incident Communication Solutions, LLC	10%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30629)	B - Software	NWN Corporation	2-18%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30593)	B - Software	Dictation Sales and Service, Inc. (dba DSS Corporation)	10%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30612)	B - Software	Integrated Computer Systems, Inc.	15%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30602)	B - Software	Honeywell	10%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=33060)	B - Software	Motorola Solutions, Inc.	List Price

911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30634)	B - Software	PURVIS Systems Incorporated	3%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30587)	B - Software	Colossus, Incorporated	12%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30599)	B - Software	Geo-Comm, Inc.	10%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30617)	B - Software	MCM Technology LLC	15%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30647)	B - Software	Westnet, LLC	5%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30636)	B - Software	RapidSOS, Inc.	10%

911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30614)	B - Software	Interaction Insight Corporation	10%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (/products-and-services/view-product?productid=30623)	B - Software	NGA 911 LLC	10%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. Effective 06/14/2023 (/products-and-services/view-product?productid=30620)	B - Software	MicroAutomation, Inc.	5%
911 records management, Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. Effective 06/14/2023 (/products-and-services/view-product?productid=30626)	B - Software	NorthSouthGIS, LLC	5%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30583)	D - Other	Bryx, Inc.	5-17%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30586)	D - Other	Carbyne, Inc.	10%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30645)	D - Other	Intrado Life & Safety Solutions Corporation	37%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30655)	D - Other	AT&T Corp	List Price

911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30607)	D - Other	HQE Systems, Inc.	2%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30611)	D - Other	Incident Communication Solutions, LLC	10%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30630)	D - Other	NWN Corporation	2-40%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30618)	D - Other	MCM Technology LLC	15%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=32941)	D - Other	SecuLore Solutions, LLC	5%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30588)	D - Other	Colossus, Incorporated	12%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30635)	D - Other	PURVIS Systems Incorporated	3%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=33062)	D - Other	Motorola Solutions, Inc.	List Price
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30604)	D - Other	Honeywell	10%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30594)	D - Other	Dictation Sales and Service, Inc. (dba DSS Corporation)	10%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30640)	D - Other	Stonehenge Properties, Ltd. dba REVCORD	5%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30591)	D - Other	CSS-Mindshare	17%

911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30648)	D - Other	Westnet, LLC	5%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30600)	D - Other	Geo-Comm, Inc.	2%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30637)	D - Other	RapidSOS, Inc.	5%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30624)	D - Other	NGA 911 LLC	10%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30616)	D - Other	Interaction Insight Corporation	10%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30598)	D - Other	Evans Consoles Incorporated	15%
911 related equipment, systems and services not otherwise specified. (/products-and-services/view-product?productid=30632)	D - Other	One Diversified LLC	5%
911 related equipment, systems and services not otherwise specified. Effective 06/14/2023 (/products-and-services/view-product?productid=30621)	D - Other	MicroAutomation, Inc.	2%
911 related equipment, systems and services not otherwise specified. Effective 06/14/2023 (/products-and-services/view-product?productid=30627)	D - Other	NorthSouthGIS, LLC	7%
Consoles, chairs, etc. (/products-and-services/view-product?productid=30610)	C - Furniture	Incident Communication Solutions, LLC	10%
Consoles, chairs, etc. (/products-and-services/view-product?productid=30625)	C - Furniture	Noble 911 Services	5%
Consoles, chairs, etc. (/products-and-services/view-product?productid=30603)	C - Furniture	Honeywell	10%
Consoles, chairs, etc. (/products-and-services/view-product?productid=33061)	C - Furniture	Motorola Solutions, Inc.	List Price

Consoles, chairs, etc. (/products-and-services/view-product?productid=30654)	C - Furniture	AT&T Corp	List Price
Consoles, chairs, etc. (/products-and-services/view-product?productid=30597)	C - Furniture	Evans Consoles Incorporated	15%
Consoles, chairs, etc. (/products-and-services/view-product?productid=30596)	C - Furniture	ErgoFlex Systems, Inc. dba Xybix Systems, Inc	40%
Consoles, chairs, etc. (/products-and-services/view-product?productid=30638)	C - Furniture	Russ Bassett Corporation	42.5%
Consoles, chairs, etc. (/products-and-services/view-product?productid=30642)	C - Furniture	Watson Furniture Group, Inc.	56.1%
Consoles, chairs, etc. (/products-and-services/view-product?productid=30595)	C - Furniture	Concept Seating Government LLC	60%
Consoles, chairs, etc. (/products-and-services/view-product?productid=30631)	C - Furniture	One Diversified LLC	9%
Consoles, chairs, etc. (/products-and-services/view-product?productid=30615)	C - Furniture	Interaction Insight Corporation	10%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30641)	A - Equipment	Tanches Global Management, Inc	5%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30652)	A - Equipment	AT&T Corp	List Price
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30582)	A - Equipment	Bryx, Inc.	8.3-20%

Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30643)	A - Equipment	Intrado Life & Safety Solutions Corporation	37%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30584)	A - Equipment	Carbyne, Inc.	10%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30646)	A - Equipment	Westnet, LLC	5%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30633)	A - Equipment	PURVIS Systems Incorporated	3%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30601)	A - Equipment	Honeywell	10%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30592)	A - Equipment	Dictation Sales and Service, Inc. (dba DSS Corporation)	10%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30639)	A - Equipment	Stonehenge Properties, Ltd. dba REVCORD	5%

Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=33059)	A - Equipment	Motorola Solutions, Inc.	List Price
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30589)	A - Equipment	Comtech Solacom Technologies Inc.	20%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30605)	A - Equipment	HQE Systems, Inc.	2%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30608)	A - Equipment	Incident Communication Solutions, LLC	10%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30613)	A - Equipment	Interaction Insight Corporation	10%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30628)	A - Equipment	NWN Corporation	2-30%
Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. (/products-and-services/view-product?productid=30622)	A - Equipment	NGA 911 LLC	10%

Fixed/portable PSAP workstation/terminal equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable. Effective 06/14/2023 (/products-and-services/view-product?productid=30619)	A - Equipment	MicroAutomation, Inc.	5%
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EXHIBIT C

System Acceptance Certificate Communications System

Customer Name: _____

Project Name: _____

This System Acceptance Certificate memorializes the occurrence of System Acceptance. Motorola and Customer acknowledge that:

1. The Acceptance Tests set forth in the Acceptance Test Plan have been successfully completed.
2. The System is accepted.

Customer Representative:

Motorola Representative:

Signature: _____
Print Name: _____
Title: _____
Date: _____

Signature: _____
Print Name: _____
Title: _____
Date: _____

FINAL PROJECT ACCEPTANCE:

Motorola has provided and Customer has received all deliverables, and Motorola has performed all other work required for Final Project Acceptance.

Customer Representative:

Motorola Representative:

Signature: _____
Print Name: _____
Title: _____
Date: _____

Signature: _____
Print Name: _____
Title: _____
Date: _____

EXHIBIT D
Motorola Solutions Data Processing Addendum - U.S.

This Data Processing Addendum, including its Schedules and Annexes (“DPA”), forms part of the Motorola Solutions Customer Agreement or other underlying agreement governing the relationship of the parties (“Agreement”) to reflect the parties’ agreement with regard to the Processing of Customer Data, which may include Personal Data. In the event of a conflict between this DPA, the Agreement or any Schedule, Annex or other addenda to the Agreement, including a prior DPA, this DPA will prevail.

1. Definitions.

To the extent the Agreement provides definitions for the terms defined in this Section 1, the definitions of this Section 1 will apply to this DPA and the definitions of the Agreement will apply to the Agreement.

“Controller” means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data. Regulatory frameworks may differ in their respective naming conventions and therefore may refer to a Controller as a Business or otherwise.

“Customer Data” means data including images, text, videos, and audio, that are provided to Motorola by, through, or on behalf of Customer and its Authorized Users or their end users, through the use of the Products and Services. Customer Data does not include Customer Contact Data, Service Use Data, other than that portion comprised of Personal Information, or Third Party Data.

“Customer Contact Data” means data Motorola collects from Customer for contact purposes, including, without limitation, contract fulfillment, marketing, advertising, licensing, and sales activities.

“Data” means collectively Motorola Data and Customer Data, including any Personal Data included therein.

“Data Protection Laws and Policies” means all applicable corporate, state and local, federal and international laws, standards, guidelines, policies, regulations and procedures applicable to Supplier or Motorola pertaining to data security, confidentiality, privacy, and breach notification, as amended

“Data Subjects” means the identified or identifiable person to whom Personal Data relates.

“Metadata” means data that describes other data.

“Motorola Data” means data owned by Motorola and made available to Customer in connection with the Products and Services.

“Personal Data” or **“Personal Information”** means any information relating to an identified or identifiable natural person transmitted to Motorola by, through, or on behalf of Customer and its Authorized Users or their end users as part of Customer Data. An identifiable natural person is

one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

“Process” or “Processing” means any operation or set of operations which is performed on Customer Data, which may include Personal Data or on sets of Personal Data, whether or not by automated means, such as collection, recording, copying, analyzing, caching, organization, structuring, storage, adaptation, or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

“Processor” means a natural or legal person, public authority, agency or other body which processes personal data on behalf of the Controller. Processors act on behalf of the relevant Controller and under their authority. In doing so, they serve the Controller's interests rather than their own. Regulatory frameworks may differ in their respective naming conventions and therefore may refer to a Processor as a “Service Provider” or otherwise.

“Security Incident” means a confirmed or reasonably suspected accidental or unlawful destruction, loss, alteration or disclosure of, or access to Customer Data, which may include Personal Data, while processed by Motorola.

“Service Use Data” means data generated about the use of the Products and Services through Customer's use or Motorola's support of the Products and Services, which may include Metadata, Personal Data, product performance and error information, activity logs, and date and time of use.

“Sub-processor” means other Processors engaged by Motorola to Process Customer Data which may include Personal Data.

“Third Party Data” means information obtained by Motorola from publicly available sources or its third party content providers and made available to Customer through the Products or Services.

“Users” means Customer's employees, contractors, agents, customers and end-users who are authorized to use the Services to access or receive Data. Motorola or customer (as determined by Motorola) will be responsible for all User identification and password change management.

2. Processing of Customer Data

2.1. Roles of the Parties. The Parties agree that with regard to the Processing of Personal Data hereunder, Customer is the Controller and Motorola is the Processor who may engage Sub-processors pursuant to the requirements of **Section 6** entitled “Sub-processors” below. Motorola will not attempt to access, and will not allow its personnel access to, Customer Data or Third Party Data that is not required for performance under the Agreement.

2.2. Motorola's Processing of Customer Data. Motorola and Customer agree that Motorola may only use and Process Customer Data, including the Personal Information embedded in

Service Use Data, in accordance with applicable law and Customer's documented instructions for the following purposes: (i) to perform Services and provide Products under the Agreement; (ii) analyze Customer Data to operate, maintain, manage, and improve Motorola products and services; and (iii) create new products and services. Customer agrees that its Agreement (including this DPA), along with the Product and Service Documentation and Customer's use and configuration of features in the Products and Services, are Customer's complete and final documented instructions to Motorola for the processing of Customer Data. Any additional or alternate instructions will be agreed to according to the process for amending Customer's Agreement. Customer represents and warrants to Motorola that Customer's instructions, including appointment of Motorola as a Processor or Sub-processor, have been authorized by the relevant controller. Customer Data may be processed by Motorola at any of its global locations and/or disclosed to Sub-processors. It is Customer's responsibility to notify Authorized Users of Motorola's collection and use of Customer Data, and to obtain any required consents, provide all necessary notices, and meet any other applicable legal requirements with respect to such collection and use. Customer represents and warrants to Motorola that it has complied with the terms of this provision.

2.2.1. Additional Products and Services. In the event, Customer purchases additional Products and Services that integrate with the previously purchased Products and Services, Customer Data may be processed at additional locations around the world and by Sub-processors utilized in connection with the additional Products and Services. Identification of Sub-processors utilized by Motorola Solutions can be found at [Motorola Sub-Processors](#) or Annex III attached hereto.

2.3. Details of Processing. The subject-matter of Processing of Personal Data by Motorola hereunder, the duration of the Processing, the categories of Data Subjects and types of Personal Data are set forth on **Annex I** to this DPA.

2.4. Disclosure of Processed Data. Motorola will not disclose or share any Customer Data with any third party, except Motorola's Sub-Processors, suppliers and channel partners as necessary to provide the products and services unless permitted under the Agreement, authorized by Customer or required by law or court order. For purposes of clarity, the Motorola Sub-Processors listed under the Agreement are deemed permitted by Customer. In the event a government or supervisory authority demands access to Customer Data, to the extent allowable by law, Motorola will provide Customer with notice of receipt of the demand to provide sufficient time for Customer to seek appropriate relief in the relevant jurisdiction. In all circumstances, Motorola retains the right to comply with applicable law. Motorola will ensure that its personnel are subject to a duty of confidentiality and will contractually obligate its Sub-processors to a duty of confidentiality, with respect to the handling of Customer Data and any Personal Data contained in Service Use Data.

2.5. Customer's Obligations. Customer is solely responsible for its compliance with all Data Protection Laws and establishing and maintaining its own policies and procedures to ensure such compliance. Customer will not use the products and services in a manner that would violate applicable Data Protection Laws. Customer will have sole responsibility for (i) the lawfulness of any transfer of Personal Data to Motorola, (ii) the accuracy, quality, and legality of

Personal Data provided to Motorola; (iii) the means by which Customer acquired Personal Data, and (iv) the provision of any required notices to, and obtaining any necessary acknowledgements, authorizations or consents from Data Subjects. Customer takes full responsibility to keep the amount of Personal Data provided to Motorola to the minimum necessary for Motorola to perform in accordance with the Agreement.

3. Motorola Disclaimer. Motorola is not responsible and disclaims liability against any and all damages, losses, liabilities, and expenses (including reasonable fees and expenses of attorneys) arising from any actual or threatened third-party claim, demand, action, or proceeding arising from or related to Customer's failure to comply with its obligations under this DPA and/or applicable Data Protection Laws.

4. Service Use Data. Except to the extent that it is Personal Information, Customer understands and agrees that Motorola may collect and use Service Use Data for its own purposes, provided that such purposes are compliant with applicable Data Protection Laws. Service Use Data may be processed by Motorola at any of its global locations and/or disclosed to Sub-processors.

5. Third-Party Data and Motorola Data. Motorola Data and Third Party Data may be available to Customer through the products and services. Customer and its Authorized Users may use the Motorola Data and Third Party Data as permitted by Motorola and the applicable third-party data provider, as described in the Agreement or applicable addendum. Unless expressly permitted in the Agreement or applicable addendum, Customer will not, and will ensure its Authorized Users will not: (a) use the Motorola Data or Third-Party Data for any purpose other than Customer's internal business purposes or disclose the data to third parties; (b) "white label" such data or otherwise misrepresent its source or ownership, or resell, distribute, sublicense, or commercially exploit the data in any manner; (c) use such data in violation of applicable laws ; (d) use such data for activities or purposes where reliance upon the data could lead to death, injury, or property damage; (e) remove, obscure, alter, or falsify any marks or proprietary rights notices indicating the source, origin, or ownership of the data; or (f) modify such data or combine it with Customer Data or other data or use the data to build databases. Additional restrictions may be set forth in the Agreement. Any rights granted to Customer or Authorized Users with respect to Motorola Data or Third-Party Data will immediately terminate upon termination or expiration of the applicable addendum, order or the Agreement. Further, Motorola or the applicable Third Party Data provider may suspend, change, or terminate Customer's or any Authorized User's access to Motorola Data or Third-Party Data if Motorola or such Third Party Data provider believes Customer's or the Authorized User's use of the data violates the Agreement, applicable law or by Motorola's agreement with the applicable Third Party Data provider. Upon termination of Customer's rights to use of any Motorola Data or Third-Party Data, Customer and all Authorized Users will immediately discontinue use of such data, delete all copies of such data, and certify such deletion to Motorola. Notwithstanding any provision of the Agreement to the contrary, Motorola has no liability for Third-Party Data or Motorola Data available through the Products and Services. Motorola and its Third Party Data

providers reserve all rights in and to Motorola Data and Third-Party Data not expressly granted in the Agreement or applicable order.

6. Motorola as a Controller or Joint Controller. In all instances where Motorola acts as a Controller it will comply with the applicable provisions of the Motorola Privacy Statement https://www.motorolasolutions.com/en_us/about/privacy-policy.html as may be updated from time to time. Motorola holds all Customer Contact Data as a Controller and will Process such Customer Contact Data in accordance with the Motorola Privacy Statement. In instances where Motorola is acting as a Joint Controller with Customer, the Parties will enter into a separate addendum to the Agreement to allocate the respective roles as joint controllers.

7. Sub-Processors.

7.1. Use of Sub-Processors. Customer agrees that Motorola may engage Sub-Processors who in turn may engage Sub-Processors to Process Personal Data in accordance with the DPA. A current list of Sub-Processors is set forth at [Motorola Sub-Processors](#) or **Annex III**, if **Annex III** has been completed. When engaging Sub-Processors, Motorola will enter into agreements with the Sub-Processors to bind them to obligations which are substantially similar or more stringent than those set out in this DPA.

7.2. Changes to Sub-processing. The Customer hereby consents to Motorola engaging Sub-Processors to process Customer Data provided that: (i) Motorola will use its reasonable endeavors to provide at least 10 days' prior notice of the addition or removal of any Sub-Processor, which may be given by posting details of such addition or removal at [Motorola Sub-Processors](#); (ii) Motorola imposes data protection terms on any Sub-Processor it appoints that protect the Customer Data to the same standard provided for by this DPA; and (iii) Motorola remains fully liable for any breach of this clause that is caused by an act, error or omission of its Sub-Processor(s). The Customer may object to Motorola's appointment or replacement of a Sub-Processor prior to its appointment or replacement, provided such objection is based on reasonable grounds relating to data protection. In such event, Motorola will either appoint or replace the Sub-Processor or, if in Motorola's discretion this is not feasible, the Customer may terminate the Agreement and receive a pro-rata refund of any prepaid service or support fees as full satisfaction of any claim arising out of such termination.

7.3. Data Subject Requests. Motorola will, to the extent legally permitted, promptly notify Customer if it receives a request from a Data Subject, including without limitation requests for access to, correction, amendment, transport or deletion of such Data Subject's Personal Data and, to the extent applicable, Motorola will provide Customer with commercially reasonable cooperation and assistance in relation to any complaint, notice, or communication from a Data Subject. Customer will respond to and resolve promptly all requests from Data Subjects which Motorola provides to Customer. Customer will be responsible for any reasonable costs arising from Motorola's provision of such assistance under this Section.

8. Data Transfers

Motorola agrees that it will not make transfers of Personal Data under the Agreement from one jurisdiction to another unless such transfers are performed in compliance with this DPA and applicable Data Protection Laws. Motorola agrees to enter into appropriate agreements with its

affiliates and Sub-Processors, which will permit Motorola to transfer Personal Data to its affiliates and Sub-Processors. Motorola also agrees to assist the Customer in entering into agreements with its affiliates and Sub-Processors if required by applicable Data Protection Laws for necessary transfers.

9. Security. Motorola will implement appropriate technical and organizational measures to ensure a level of security appropriate to the risks posed by the Processing of Customer Data which may include Personal Data. The appropriate technical and organizational measures implemented by Motorola are set forth in **Annex II**.

10. Security Incident Notification. If Motorola becomes aware of or receives notification regarding a malicious or suspicious activity, Motorola will notify Customer within seventy two (72) hours of the malicious or suspicious activity without undue delay. If Motorola confirms that this activity constitutes a Security Incident, Motorola will (i) notify Customer within twenty-four (24) hours to comply with TSA Security Directive 1582-21-01, or latest version, (ii) investigate the Security Incident and apprise Customer of the details of the Security Incident and (iii) take commercially reasonable steps to stop any ongoing loss of Customer Data including Personal Data due to the Security Incident if in the control of Motorola.

Notification of a Security Incident will not be construed as an acknowledgement or admission by Motorola of any fault or liability in connection with the Security Incident. Motorola will make reasonable efforts to assist Customer in fulfilling Customer's obligations under Data Protection Laws to notify the relevant supervisory authority and Data Subjects about such incident. Notwithstanding the foregoing, If Motorola becomes aware of a Security Incident that involves Customer Data which is Personal Data, Motorola shall provide notice to Customer, law enforcement, applicable regulators and affected individuals if required under applicable laws and regulations. Motorola must not make any public announcements relating to such Security Incident without the Customer's Vice President of Communications prior written approval. Customer has the sole right to determine (a) whether notice of the Security Incident is to be provided to any individuals, regulators, law enforcement agencies, consumer reporting agencies or others as required by law or regulation, or otherwise in Customer's discretion; and (b) the contents of such notice, whether any type of remediation may be offered to affected persons, and the nature and extent of any such remediation.

In the event of a Security Incident attributable to an act or omission of Motorola, as part of such remediation, Motorola must pay all costs and expenses of Customer's compliance with any Customer notification obligations, as well as the costs of credit monitoring services for affected individuals.

11. Data Retention and Deletion. Except for anonymized Customer Data, as described above, or as otherwise provided under the Agreement, Motorola deletes all Customer Data ninety (90) days following termination or expiration of the Agreement or the applicable Addendum or Ordering Document unless otherwise required to comply with applicable law. Notwithstanding the foregoing, Motorola will retain the Customer Data for at least thirty (30) days following such termination or expiration to accommodate a request by Customer for the Customer Data. If, within such thirty (30) day period, Customer requests (in writing), Motorola will make Customer Data available to Customer for export or download for a period of thirty (30) days. Motorola has no obligation to retain such Customer Data beyond such thirty (30) day period. Subject to Section 12.3 regarding CJIS Data, Motorola may delete any Service Use Data upon termination or expiration of the Agreement or the applicable Addendum or Ordering Document.

12. Audit Rights

Periodic Audit. Motorola will allow Customer to perform an audit of reasonable scope and duration of Motorola operations relevant to the Products and Services purchased under the Agreement, at Customer's sole expense, for verification of compliance with the technical and organizational measures set forth in **Annex II** if (i) Motorola notifies Customer of a Security Incident that results in actual compromise to the Products and/or Services purchased; or (ii) if Customer reasonably believes Motorola is not in compliance with its security commitments under this DPA, or (iii) if such audit is legally required by the Data Protection Laws. Any audit will be conducted in accordance with the procedures set forth in **Section 11.3** of this DPA and may not be conducted more than one time per year. Unless mandated by law or court order, no audits are allowed within a data center for security and compliance reasons. Motorola will, in no circumstances, provide Customer with the ability to audit any portion of its software, products, and services which would be reasonably expected to compromise the confidentiality of any third party's information or Personal Data.

11.1 Satisfaction of Audit Request. Upon receipt of a written request to audit, and subject to Customer's agreement, Motorola may satisfy such audit request by providing Customer with a confidential copy of Motorola's most recent applicable third party security review performed by a nationally recognized independent third party auditor, such as a SOC2 Type II report or ISO 27001 and 27701 certification, in order that Customer may reasonably verify Motorola's compliance with industry standard information security and privacy frameworks..

11.2 Audit Process. Customer will provide at least sixty days (60) days prior written notice to Motorola of a request to conduct the audit described in **Section 11.1**. All audits will be conducted during normal business hours, at applicable locations or remotely, as designated by Motorola. Audit locations, if not remote will generally be those location(s) where Customer Data is accessed, or Processed, excluding data centers. The audit will not unreasonably interfere with Motorola's day to day operations. An audit will be conducted at Customer's sole cost and expense and subject to the terms of the confidentiality obligations set forth in the Agreement. Before the commencement of any such audit, Motorola and Customer will mutually agree upon the time, and duration of the audit. Motorola will provide reasonable cooperation with the audit, including providing the appointed auditor a right to review, but not copy, Motorola security information or materials provided such auditor has executed an appropriate non-disclosure agreement. Motorola's policy is to share methodology and executive summary information, not raw data or private information. Customer will, at no charge, provide to Motorola a full copy of all findings of the audit.

13. Regulation Specific Terms

13.1. HIPAA Business Associate. If Customer is a "covered entity" or a "business associate" and includes "protected health information" in Customer Data as those terms are defined in 45 CFR § 160.103, execution of the Agreement includes execution of the Motorola HIPAA Business Associate Agreement Addendum ("BAA"). Customer may opt out of the BAA by sending the following information to Motorola in a written notice under the terms of the Customer's Agreement: "Customer and Motorola agree that no Business Associate Agreement is required. Motorola is not a Business Associate of Customer's, and Customer agrees that it will not share or provide access to Protected Health Information to Motorola or Motorola's sub-processors."

FERPA. If Customer is an educational agency or institution to which regulations under the Family Educational Rights and Privacy Act, 20 U.S.C. § 1232g (FERPA), apply, Motorola acknowledges that for the purposes of the DPA, Motorola is a "school official" with "legitimate educational interests" in the Customer Data, as those terms have been defined under FERPA and its

implementing regulations, and Motorola agrees to abide by the limitations and requirements imposed by 34 CFR 99.33(a) on school officials. Customer understands that Motorola may possess limited or no contact information for Customer's students and students' parents. Consequently, Customer will be responsible for obtaining any parental consent for any end user's use of the Online Service that may be required by applicable law and to convey notification on behalf of Motorola to students (or, with respect to a student under 18 years of age and not in attendance at a post-secondary institution, to the student's parent) of any judicial order or lawfully-issued subpoena requiring the disclosure of Customer Data in Motorola's possession as may be required under applicable law.

13.2. CJIS. Motorola agrees to support the Customer's obligation to comply with the Federal Bureau of Investigation Criminal Justice Information Services (CJIS) Security Policy and will comply with the terms of the CJIS Security Addendum for the Term of this Agreement. Customer hereby consents to allow Motorola "screened" personnel as defined by the CJIS Security Policy to serve as an authorized "escort" within the meaning of CJIS Security Policy for escorting unscreened Motorola personnel that require access to unencrypted Criminal Justice Information for purposes of Tier 3 support (e.g. troubleshooting or development resources). In the event Customer requires access to Service Use Data for its compliance with the CJIS Security Policy, Motorola will make such access available following Customer's request. Notwithstanding the foregoing, in the event the Agreement or applicable ordering document terminates, Motorola will carry out deletion of Customer Data in compliance with Section 10 herein and may likewise delete Service Use Data within the time frame specified therein. To the extent Customer objects to deletion of its Customer Data or Service Use Data and seeks retention for a longer period, it will provide written notice to Motorola prior to expiration of the 90 day period for data retention to arrange return of the Customer Data and retention of the Service Use Data for a specified longer period of time.

12.4 CCPA / CPRA. If Motorola is Processing Personal Data within the scope of the California Consumer Protection Act ("CCPA") and/or the California Privacy Rights Act ("CPRA") (collectively referred to as the "California Privacy Acts"), Customer acknowledges that Motorola is a "Service Provider" within the meaning of California Privacy Acts. Motorola will process Customer Data and Personal Data on behalf of Customer and, not retain, use, or disclose that data for any purpose other than for the purposes set out in this DPA and as permitted under the California Privacy Acts, including under any "sale" exemption. In no event will Motorola sell any such data, nor will M. If a California Privacy Act applies, Personal Data will also include any data identified with the California Privacy Act or Act's definition of personal data. Motorola shall provide Customer with notice should it determine that it can no longer meet its obligations under the California Privacy Acts, and the parties agree that, if appropriate and reasonable, Customer may take steps necessary to stop and remediate unauthorized use of the impacted Personal Data.

12.5 Data Protection Laws. Motorola will comply with its obligations under the applicable legislation and shall make available to Customer all information in its possession necessary to demonstrate compliance with obligations in accordance with such legislation.

12.6 Motorola Contact. If Customer believes that Motorola is not adhering to its privacy or security obligations hereunder, Customer will contact the Motorola Data Protection Officer at Motorola Solutions, Inc., 500 W. Monroe, Chicago, IL USA 90661-3618 or at privacy1@motorolasolutions.com.

ANNEX I

DESCRIPTION OF TRANSFER

Categories of data subjects whose personal data is transferred

Data subjects include the data exporter's representatives and end-users including employees, contractors, collaborators, and customers of the data exporter. Data subjects may also include individuals attempting to communicate or transfer personal information to users of the services provided by data importer. Motorola acknowledges that, depending on Customer's use of the Online Service, Customer may elect to include personal data from any of the following types of data subjects in the Customer Data:

- Employees, contractors, and temporary workers (current, former, prospective) of data exporter;
- Dependents of the above;
- Data exporter's collaborators/contact persons (natural persons) or employees, contractors or temporary workers of legal entity collaborators/contact persons (current, prospective, former);
- Users (e.g., customers, clients, patients, visitors, etc.) and other data subjects that are users of data exporter's services;
- Partners, stakeholders or individuals who actively collaborate, communicate or otherwise interact with employees of the data exporter and/or use communication tools such as apps and websites provided by the data exporter;
- Stakeholders or individuals who passively interact with data exporter (e.g., because they are the subject of an investigation, research or mentioned in documents or correspondence from or to the data exporter);
- Minors; or
- Professionals with professional privilege (e.g., doctors, lawyers, notaries, religious workers, etc.).

Categories of personal data transferred

Customer's use of the Products and Services, Customer may elect to include personal data from any of the following categories in the Customer Data:

- Basic personal data (for example place of birth, street name, and house number (address), zip code, city of residence, country of residence, mobile phone number, first name, last name, initials, email address, gender, date of birth), including basic personal data about family members and children;
- Authentication data (for example user name, password or PIN code, security question, audit trail);
- Contact information (for example addresses, email, phone numbers, social media identifiers; emergency contact details);

- Unique identification numbers and signatures (for example Social Security number, bank account number, passport and ID card number, driver's license number and vehicle registration data, IP addresses, employee number, student number, patient number, signature, unique identifier in tracking cookies or similar technology);
- Pseudonymous identifiers;
- Financial and insurance information (for example insurance number, bank account name and number, credit card name and number, invoice number, income, type of assurance, payment behavior, creditworthiness);
- Commercial Information (for example history of purchases, special offers, subscription information, payment history);
- Biometric Information (for example DNA, fingerprints and iris scans);
- Location data (for example, Cell ID, geo-location network data, location by start call/end of the call. Location data derived from use of wifi access points);
- Photos, video, and audio;
- Internet activity (for example browsing history, search history, reading, television viewing, radio listening activities);
- Device identification (for example IMEI-number, SIM card number, MAC address);
- Profiling (for example based on observed criminal or anti-social behavior or pseudonymous profiles based on visited URLs, click streams, browsing logs, IP-addresses, domains, apps installed, or profiles based on marketing preferences);
- HR and recruitment data (for example declaration of employment status, recruitment information (such as curriculum vitae, employment history, education history details), job and position data, including worked hours, assessments and salary, work permit details, availability, terms of employment, tax details, payment details, insurance details and location, and organizations);
- Education data (for example education history, current education, grades and results, highest degree achieved, learning disability);
- Citizenship and residency information (for example citizenship, naturalization status, marital status, nationality, immigration status, passport data, details of residency or work permit);
- Information processed for the performance of a task carried out in the public interest or in the exercise of an official authority;
- Special categories of data (for example racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health, data concerning a natural person's sex life or sexual orientation, or data relating to criminal convictions or offenses); or
- Any other personal data identified under applicable law or regulation.

Sensitive data transferred

To the extent that a solution sold under an Agreement requires the processing of sensitive personal information, it will be restricted to the minimum processing necessary for the solution functionality and be subject to technical security measures appropriate to the nature of the information.

The frequency of the transfer Data may be transferred on a continuous basis during the term of the Agreement or other agreement to which this DPA applies.

Nature of the processing

The nature, scope and purpose of processing personal data is to carry out performance of Motorola's obligations with respect to provision of the Products and Services purchased under the Agreement and applicable ordering documents. The data importer utilizes a global network of data centers and management/support facilities, and processing may take place in any jurisdiction where data importer or its Sub-processors utilize such facilities.

Purpose(s) of the data transfer and further processing

The nature, scope and purpose of processing personal data is to carry out performance of Motorola's obligations with respect to provision of the Products and Services purchased under the Agreement and applicable ordering documents. The data importer utilizes a global network of data centers and management/support facilities, and processing may take place in any jurisdiction where data importer or its Sub-processors utilize such facilities

The period for which the personal data will be retained

Data retention is governed by Section 10 of this Data Processing Addendum

For transfers to (sub-) processors, also specify subject matter, nature and duration of the processing

Transfers to Sub-processors will only be for carrying out the performance of Motorola's obligations with respect to provision of the Products and Services purchased under the Agreement and applicable ordering documents. The data importer utilizes a global network of data centers and management/support facilities, and processing may take place in any jurisdiction where data importer or its Sub-processors utilize such facilities. In accordance with the DPA, the data exporter agrees the data importer may hire other companies to provide limited services on data importer's behalf, such as providing customer support. Any such Sub-processors will be permitted to obtain Customer Data only to deliver the services the data importer has retained them to provide, and they are prohibited from using Customer Data for any other purpose.

ANNEX II

TECHNICAL AND ORGANIZATIONAL MEASURES INCLUDING TECHNICAL AND ORGANIZATIONAL MEASURES TO ENSURE THE SECURITY OF THE DATA

Measures of pseudonymization and encryption of personal data

Where technically feasible and when not impacting services provided: Motorola Solutions minimizes the data it collects to information it believes is necessary to communicate, provide, and support products and services and information necessary to comply with legal obligations. Motorola Solutions encrypts data in transit and at rest. Motorola Solutions pseudonymizes and limits administrative accounts that have access to reverse pseudonymization.

Measures for ensuring ongoing confidentiality, integrity, availability and resilience of processing systems and services

In order to ensure ongoing confidentiality, integrity, availability and resilience of processing systems and services, Motorola Solutions Information Protection policy mandates the institutionalization of information protection throughout solution development and operational lifecycles. Motorola Solutions maintains dedicated security teams for its internal information security and its products and services. Its security practices and policies are integral to its business and mandatory for all Motorola Solutions employees and contractors. The Motorola Chief Information Security Officer maintains responsibility and executive oversight for such policies, including formal governance, revision management, personnel education and compliance. Motorola Solutions generally aligns its information security practices to the NIST Cybersecurity Framework as well as ISO 27001.

Measures for ensuring the ability to restore the availability and access to personal data in a timely manner in the event of a physical or technical incident

Motorola's availability and backup strategy is designed to ensure replication and fail-over protections in the event of a physical or technical incident. Personal Data is backed up and maintained using at least industry standard methods

Security Incident Procedures. Motorola maintains a global incident response plan to address any physical or technical incident in an expeditious manner. Motorola maintains a record of security breaches with a description of the breach, the time period, the consequences of the breach, the name of the reporter, and to whom the breach was reported, and the procedure for recovering data. For each security breach that is a Security Incident, notification will be made in accordance with the Security Incident Notification section of this DPA.

Business Continuity and Disaster Preparedness. Motorola maintains business continuity and disaster preparedness plans for critical functions and systems within Motorola's control that support the products and services purchased under the Agreement in order to avoid services disruptions and minimize recovery risks.

Processes for regularly testing, assessing and evaluating the effectiveness of technical and organizational measures in order to ensure the security of the processing

Motorola periodically evaluates its processes and systems to ensure continued compliance with obligations imposed by law, regulation or contract with respect to the confidentiality, integrity, availability, and security of Customer Data, including Personal Information. Motorola documents the results of these evaluations and any remediation activities taken in response to such evaluations. Motorola periodically has third party assessments performed against applicable industry standards, such as ISO 27001, 27017, 27018 and 27701.

Measures for user identification and authorization

Identification and Authentication. Motorola uses industry standard practices to identify and authenticate users who attempt to access Motorola information systems. Where authentication mechanisms are based on passwords, Motorola requires that the passwords are at least twelve characters long and are changed regularly. Motorola uses industry standard password protection practices, including practices designed to maintain the confidentiality and integrity of passwords when they are assigned, distributed, and during storage.

Access Policy and Administration. Motorola maintains a record of security privileges of individuals having access to Customer Data, including Personal Information. Motorola maintains appropriate processes for requesting, approving and administering accounts and access privileges in connection with the Processing of Customer Data. Only authorized personnel may grant, alter or cancel authorized access to data and resources. Where an individual has access to systems containing Customer Data, the individuals are assigned separate, unique identifiers. Motorola deactivates authentication credentials on a periodic basis.

Measures for the protection of data during transmission

Data is generally encrypted during transmission within the Motorola managed environments. Encryption in transit is also generally required of any Sub-processors. Further, protection of data in transit is achieved through the access controls, physical and environmental security, and personnel security described throughout this Annex II.

Measures for the protection of data during storage

Data is generally encrypted during storage within the Motorola managed environments. Encryption in storage is also generally required of any Sub-processors. Further, protection of data in storage is also achieved through the access controls, physical and environmental security, and personnel security described throughout this Annex II.

Measures for ensuring physical security of locations at which personal data are processed

Motorola maintains appropriate physical and environment security controls to prevent unauthorized access to Customer Data, including Personal Information. This includes appropriate physical entry controls to Motorola facilities such as card-controlled entry points, and a staffed reception desk to protect against unauthorized entry. Access to controlled areas within a facility will be limited by job role and subject to authorized approval. Use of an access badge to enter a

controlled area will be logged and such logs will be retained in accordance with Motorola policy. Motorola revokes personnel access to Motorola facilities and controlled areas upon separation of employment in accordance with Motorola policies. Motorola policies impose industry standard workstation, device and media controls designed to further protect Customer Data, including personal information.

Measures for ensuring personnel security

Access to Customer Data. Motorola maintains processes for authorizing and supervising its employees, and contractors with respect to monitoring access to Customer Data. Motorola requires its employees, contractors and agents who have, or may be expected to have, access to Customer Data to treat that data as Motorola Solutions Confidential Restricted information.

Security and Privacy Awareness. Motorola ensures that its employees and contractors remain aware of industry standard security and privacy practices, and their responsibilities for protecting Customer Data, which may include Personal Data. This includes, but is not limited to, protection against malicious software, password protection, and management, and use of workstations and computer system accounts. Motorola requires periodic information security training, privacy training, and business ethics training for all employees and contract resources.

Sanction Policy. Motorola maintains a sanction policy to address violations of Motorola's internal security requirements as well as those imposed by law, regulation, or contract.

Background Checks. Motorola follows its standard mandatory employment verification requirements for all new hires. In accordance with Motorola internal policy, these requirements will be periodically reviewed and include criminal background checks, proof of identity validation and any additional checks as deemed necessary by Motorola.

Measures for ensuring events logging

Motorola Solutions logs, or enables Customers to log, access and use of products or services that Process Customer Data. Logging of defined system activities, with appropriate event details, is required by Motorola Solutions policy. Such policy also requires integrated audit record review via a Security Information Event Management system and requirements for appropriate audit trail log management.

Measures for certification/assurance of processes and products

Motorola performs internal security evaluations such as Secure Application Reviews and Secure Design Review as well as Production Readiness Reviews prior to product or service release. Where appropriate, privacy assessments are performed for Motorola's products and services. A risk register is created as a result of internal evaluations with assignments tasked to appropriate personnel. Security audits are performed annually with additional audits as needed. Additional privacy assessments, including updated data maps, may occur when material changes are made to the products or services. Further, Motorola Solution has achieved AICPA SOC2 Type 2 reporting and ISO/IEC 27001:2013 certification for the scope as set forth in its applicable certificate found at the [Motorola Solutions Trust Center](#).

Measures for ensuring data minimization

Motorola Solutions policies require processing of all personal information in accordance with applicable law, including when that law requires data minimization. Further, Motorola Solutions conducts privacy assessments of its products and services and evaluates if those products and services support the principles of processing, such as data minimization.

Measures for ensuring data quality

Motorola Solutions policies require processing of all personal information in accordance with applicable law, including when that law requires ensuring the quality and accuracy of data. Further, Motorola Solutions conducts privacy assessments of its products and services and evaluates if those products and services support the principles of processing, such as ensuring data quality.

Measures for ensuring limited data retention

Motorola Solutions maintains a data retention policy that provides a retention schedule outlining storage periods for Personal Data. The schedule is based on business needs and provides sufficient information to identify all records and to implement disposal decisions in line with the schedule. The policy is periodically reviewed and updated.

Measures for ensuring accountability

To ensure compliance with the principle of accountability, Motorola Solutions maintains a Privacy Program which generally aligns its activities to industry standard frameworks including the Nymity Privacy Management and Accountability Framework, NIST Privacy Framework and ISO 27701. The Privacy Program is audited annually by Motorola Solutions Audit Services.

Measures for allowing data portability and ensuring erasure

When subject to a data subject request to move, copy or transfer their personal data, Motorola Solutions will provide personal data to the Controller in a structured, commonly used and machine-readable format. Where possible and if the Controller requests it, Motorola Solutions can directly transmit the personal information to another organization.

For transfers to Sub-processors

If, in the course of providing products and services under the Agreement, Motorola Solutions transfers Customer Data containing Personal Data to Sub-processors, such Sub-processors will be subjected to a security assessment and bound by obligations substantially similar, but at least as stringent, as those included in this DPA.

ANNEX III

SUB-PROCESSORS

Motorola Solutions Sub-Processors are identified at the [Motorola Solutions Sub-processor Site](#)

Exhibit E
Affidavit of Compliance with Anti-Human Trafficking Laws

In accordance with Section 787.06 (13), Florida Statutes, the undersigned, on behalf of Motorola Solutions, Inc. ("Motorola"), hereby attests under penalty of perjury that the Respondent:

1. Does not use coercion for labor or services as defined in Section 787.06, Florida Statutes.

The undersigned is authorized to execute this Affidavit on behalf of Motorola.

Date: _____, 2025

Signed: _____

Entity: _____

Name: _____

Title: _____

EXHIBIT F

FOREIGN COUNTRY OF CONCERN ATTESTATION (PUR 1355)

This form must be completed by an officer or representative of an entity submitting a bid, proposal, or reply to, or entering into, renewing, or extending, a contract with Hillsborough County Aviation Authority which would grant the entity access to an individual's Personal Identifying Information. Capitalized terms used herein have the definitions ascribed in [Rule 60A-1.020, F.A.C.](#)

Motorola Solutions, Inc. is not owned by the government of a Foreign Country of Concern, is not organized under the laws of nor has its Principal Place of Business in a Foreign Country of Concern, and the government of a Foreign Country of Concern does not have a Controlling Interest in the entity.

Under penalties of perjury, I declare that I have read the foregoing statement and that the facts stated in it are true.

Printed Name:

Title:

Signature:

Date: