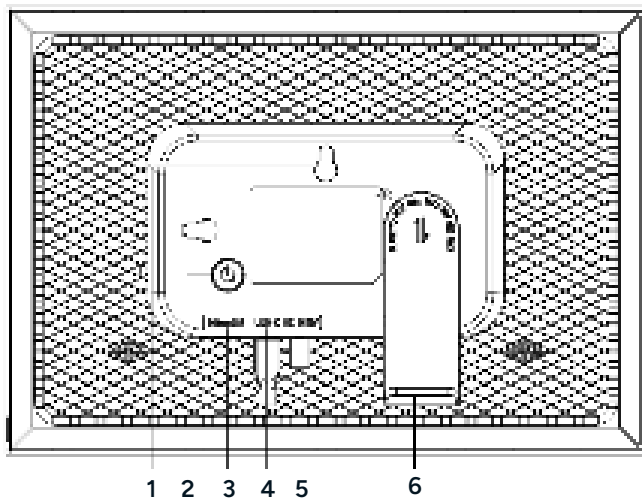


## 10.1" Touch Screen Digital Photo Frame with Frameo App

KADPFR103FA

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# Overview

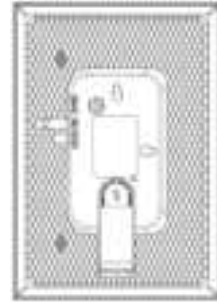
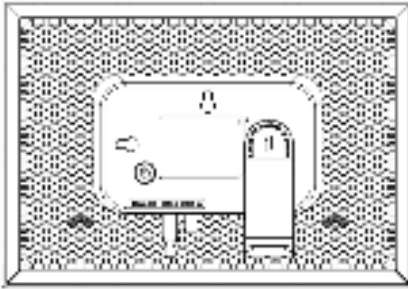


- 1 Mounting Hole (x2)
- 2 Power Button
- 3 MicroSD Card Slot
- 4 USB-C Port
- 5 Power Input Port
- 6 Kickstand Insert

# Assembly

## Installing the Kickstand

1. Lay the frame face down on a flat surface and align the kickstand with the kickstand insert.
2. Attach the kickstand to the frame by pushing it upwards.

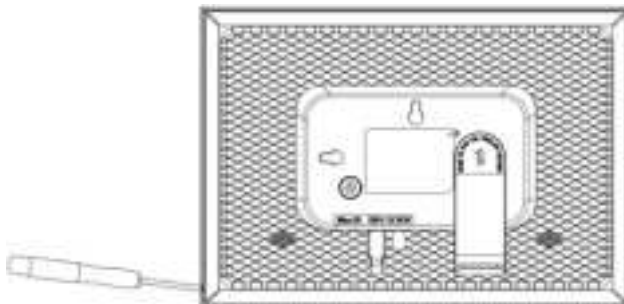


## Wall Mounting

The rear of the photo frame has mounting holes which can be used to mount the frame to a wall using the wall mounting kit.

## Changing the Frame

1. Use the included flat blade screwdriver to remove down the frame.
2. Replace it with one of the other included frames.




## Start using Frameo

The next step is to connect Frameo with your friends and family by providing them with a code from your frame.

If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android on App Store or Google Play. Then use the code to connect your frame and app as described below.

## Connecting a new friend

Make sure that your friend has downloaded and installed the Frameo app.

- Click the add friend icon on your frame . A dialog will appear showing a connection code, which is valid for 12 hours.
- Now share this code in whatever fashion you prefer e.g. SMS, E-Mail, IM, phone call, to your friend.
- Once your friends have added the code in their Frameo app, they will automatically appear on your frame and be able to send you photos.
- Read chapter Change options for a friend to allow connected friends, to retrieve and share the connection code via the smartphone app.



# Operation

## Power

Use power adapter to power on the frame. When it is on, press and hold power button for approximately 3 seconds to access reboot or power off menu. Short press on power button will turn off/onscreen (but leave the photo frame in on position).

## USB-C

- Insert USB-C flash drive to import or export photos. Photos in the USB disk can be displayed directly in the frame.
- You can also import photos from computer to photo frame via USB-A to USB-C cable (not included).

### Note:

The USB-C port is not recommended for charging the photo frame. If the supplied DC adaptor is misplaced, the frame can be powered using a 5V/3A USB-C adaptor only. Using an adaptor that does not meet or exceeds 5V/3A can cause permanent damage to the frame.

## Reset Button (R)

Use a pen point or paper clip to power off the unit if it is frozen or in a non-responsive state.

## MicroSD (Support maximum 128G microSD card in NTFS format)

Insert a microSD card into the microSD card slot. Photos in the card can be displayed directly in the frame. You can export/copy photos from the frame to the card.

## DC (Power Input)

Connect the supplied DC power adapter to power on the device.

## Initial Setup

When using this digital photo frame for the first time, you will need to set up the following:

1. Select your desired language.
2. Connect the frame to your Wi-Fi network.
3. Set the date and time.
4. You may be asked to update the frame to the latest firmware version. Note: If prompted, it is highly recommended to update the firmware before continuing.
5. Enter your name and the location where you have placed the frame e.g. 'John Doe' and 'Living room', 'Kitchen' or 'Office'.

## Download the Frameo App

- To send photos to your frame, you will need to download the Frameo app on your phone.
- Find the Frameo app by scanning the QR code or by searching for 'Frameo' on the Google Play Store (Android) or the App Store (iOS).



## Video Tutorials

Check out the "Frameo Tutorials" playlist on YouTube with informative video. Scan the code to the right or use the link to find the playlist.



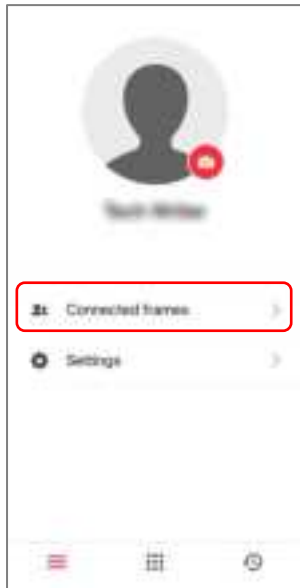
## Connecting your Phone to the Frame

Once you have downloaded and installed the Frameo app:

1. On the digital frame, click the ' +👤 ' icon. A dialog box will appear showing a connection code. This only code is valid for 12 hours.




2. In the Frameo app, tap 'Connected frames'.
3. Tap the ' +👤 ' icon in the upper right corner.
4. Enter the code shown on the digital frame and tap 'Okay'.
5. The digital frame and the Frameo app will commence pairing.
6. Once paired, you can now send photos to your frame, using the Frameo app.






## Sending Photos to the Frame

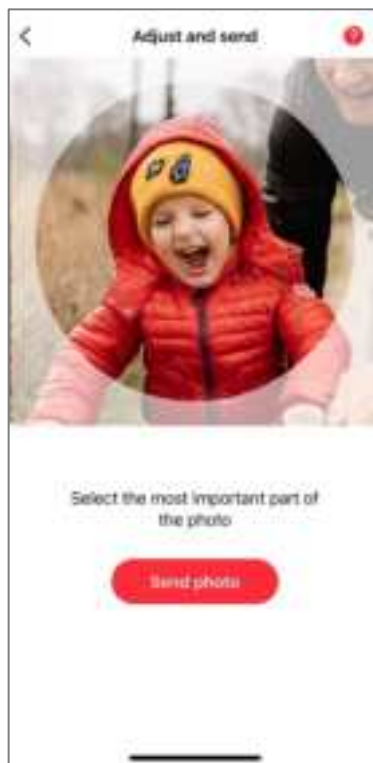
1. In the Frameo app, open the gallery by tapping the  icon.
2. Tap the camera icon to take a new photo or select one of the photos saved in your phone's memory and tap 'Next'.

### Notes:

- You may need to go into your phone's settings to ensure you have allowed photo sharing access to the Frameo app.
  - To select multiple photos, first tap the  then select the photos you wish to send.
3. Select the frame(s) you wish to send the photo to and tap 'Next'.



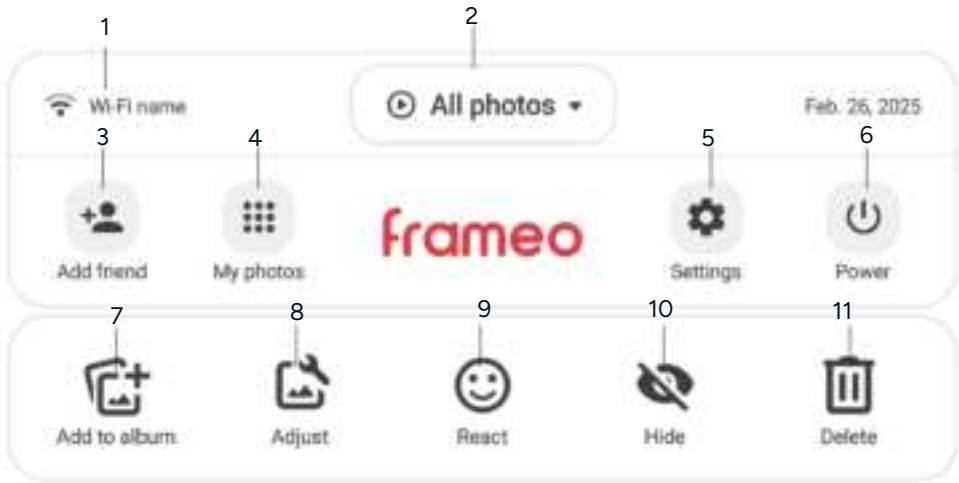
4. Write a caption for your photo (this step is optional) and tap 'Next'.
5. Select the focal point of your photo and then tap 'Send photo'.
6. You will get a notification on your frame that a new photo has been received. Tap the notification to view the new photo.



## Navigating Photos

- Swipe left or right to go through your photos.
- Without any user input, the photos will cycle through as a slideshow.
- To access the menu, tap once on the screen.

# Menu



1	Wi-Fi	5	Settings	9	React
2	All Photos	6	Power	10	Hide
3	Add Friend	7	Add to Album	11	Delete
4	My Photos	8	Adjust		

- 1. **Wi-Fi:** Opens the Wi-Fi menu. Also displays the name of the connected Wi-Fi network.
- 2. **Album Selector:** A quick menu to select an album to play or manage.
- 3. **Add friend:** Generates a code that you can share with friends and family so they can connect and shares photos to your frame
- 4. **My Photos:** Opens the gallery for fast navigation through your photo collection.
- 5. **Settings:** Opens the Settings menu.
- 6. **Power menu:** Opens the Power menu.
- 7. **Add to Album:** Adds the currently displayed photo to an album of choice.

**8. Adjust:** Allows you to adjust the position of the photo in the frame for a better fit.



- **Fill frame/ Fit to frame:** Toggles how the photo is displayed.
- The Fill frame option is the default. The photo is scaled so that it fills the entire screen. It will be centered around what is selected as the most important part.
- Fit to frame will ensure that the entire photo is displayed on the screen.



Fill frame



Fit to frame

- **Rotate tool** : Used to rotate the orientation of the selected image.
- **Edit tool** : Change the caption on the imported photo. Note: Photos received from other users will need to be edited by the sender using the Frameo app.

**9. React:** Opens the React menu.

**Note:**





The 'React' menu can also be accessed by double-tapping the screen.

**10. Hide photo:** Hides the current photo. The photo will no longer be shown in the slideshow. If needed, the photo can be un-hidden through the settings menu.

**11. Delete:** Deletes the current photo.




## Video Playback

When a video is shown two additional controls are available.

	Play/Pause	Start/stop video playback.
	Volume control	Opens the volume slider to adjust the volume level. With the volume slider open: Pressing  will mute the video. Pressing  will unmute the video.

## Power Menu

On the main menu, tap the power icon '  ' to access the power menu.

	Power	Turn the frame off.
	Restart	Restarts the frame.
	Sleep	Places the frame in sleep mode. To bring the frame out of sleep mode, press the 'Power' button on the rear of the frame.

### Note:

When turning the frame off, always use either the 'Power' button on the rear of the frame or in the 'Power' menu. Never disconnect the power when the frame is running.

## React Menu

Tap one of the four reactions 'like, laugh, surprised & sad'. This will send a notification to the sender's phone to let them know how you feel about the photo.



# Settings








Use the settings menu to personalise your frame to your needs.










## 1. My frame

- **Frame name:** Changes the name of your frame. This is also the name that connected users will see in their list of connected frames in the Frameo app.
- **Frame location:** Changes the location of your frame. This is the location displayed on your friends' and family's list of connected frames which can help to distinguish frames from each other.
- **Set language:** Sets the language used on the frame.
- **Date:** Sets the date used on the frame.
- **Time:** Sets the time used on the frame. The frame will automatically try to set the correct date and time once connected to the internet.
- **Time zone:** Sets the time zone used on the frame.
- **Enable/Disable 24-hour format:** Enables and disables 24-hour time format.

## 2. Manage photos

In the 'Manage Photos' menu you can see how many photos are stored on your frame and the amount of storage they use. You can also view the amount of storage left available on your device for storing new photos.

- **My Photos**
-  Manage your photos and album.
-  **Multi-select:** To select multiple photos, tap the 'Multi-select' button or tap hold on a single photo to automatically enable this mode.
-  **Filter:** Filter to show certain photos and to display them in the desired order. The filter selected here will **not** affect the order of which the photos are displayed in a slideshow.
-  **My Albums:** See and manage your albums with the following options available.
  -  **Slideshow:** Start a slideshow with the select album.
  -  **Edit Name:** Change the name of the album.
  -  **Delete:** Delete an album. The photos in an album you delete will not be deleted from local storage and will still be available in other albums and viewable from 'All Photos'.


- **Detail View:** Tap a photo to enter detail view with the following options; Display, Add to Album, Adjust, Hide or Delete. Additionally, you can see information on where the photo is stored, how it was transferred, when it was taken, when it was received and the file size.
  -  Local storage
  -  External storage
- **Transfer from Computer:** Allows you to transfer photo from a computer using a USB cable. Enable the feature and then follow the steps to transfer to your frame.
- **Import Photos:** Import photos from a microSD card. Before trying to import photos, ensure the microSD card is inserted into the frame.
- **Show/hide photos:** Select which photos to hide by tapping them. Hidden photos will not be deleted from your frame, and you can always select them to be shown again.  
Tap  to hide or show all photos.
- **Delete photos:** Select photos that you wish to permanently delete from your frame by tapping the photo.  
Tap  to select or deselect all then confirm by tapping the delete icon .
- **Import photos:** Allows you to import photos from a microSD card. Note: Before trying to import photos, ensure you have a microSD card inserted into your frame with the photos you wish to import.
- Start by selecting the photos that you want to import onto your frame. Once selected tap the import button  to start the import process.  
Tap  to select or deselect all the photos on the microSD card.  
Tap  to sort the order of the photos being imported then tap  to sort order by ascending/descending.
- **Export photos:** Export photos from the frame to the microSD card. The export function will export all photos on the frame as well as any user profile pictures.

### 3. My friends

Lists all the connected users that have access to send photos to your frame.

- **Change options for a friend:** Click the options icon to open the friend options menu. From here you can allow/deny if a friend may share the code to the frame. If this is enabled, the user can retrieve and share the code to the frame using the Frameo app.

From the options menu you can also delete a user, by pressing the 'DELETE FRIEND' button. This will remove the user from the list and thereby remove their permission to send photos to the frame. Confirm the removal and if you would like to remove all photos previously received from this user.

- **Add person:** To allow a new user to send photos to your frame, tap the add friend button  and share the code with the new user.

### 4. Display

- **Brightness level:** Adjust the brightness level of the screen.
- **Sleep mode:** This frame features a sleep mode which turns off the screen to reduce power consumption. By default, the screen will turn off at 23:00 and then turn back on again at 07:00. To change this, set the sleep mode start/end time.

#### Note:

During sleep mode, your frame is not powered off or in standby, so you are still able to receive photos.

### 5. Slideshow

- **Timer:** Set the duration that a photo should be displayed before showing the next photo.
- **Show caption:** Set whether to display the captions that other users have sent with the photo. Check to display captions. Uncheck to hide captions.
- **Fill frame:** Set the default frame photo setting. Check to set the default to fill which makes the photos fit the device screen according to the most important part of the photo. Uncheck to make the photo fit inside the screen of the device, adding background bars on the sides or top/bottom.
- **Frame background:** Select from several different frame background options to be shown as bars if the photo does not fill the screen.
- **Photo display order:** Set if photos are displayed newest to oldest or oldest to newest.

By date taken: Photos are shown in order of when they were taken.


By date received: Photos are shown in order of when they were received.



Shuffle: Photos are shuffled and shown in a random order.



- **Reverse photo display order:** Set if photos are displayed newest to oldest or oldest to newest.
- **Show caption:** Set whether to display the captions that other users have sent with the photo.
- **Show clock:** Set whether to display the clock widget in the upper right corner of the slideshow.
- **Show weather:** Set whether to display the weather widget in the upper right corner of the slideshow.
- **Autoplay:** Enable/disable autoplay of videos in the slideshow. Videos can always be manually started regardless of this setting.
- **Video playback:** Determines how videos are played when autoplay is enabled.  
 Loop videos: The video will loop until the slideshow timer is up.  
 Play once: The video will play once and show its thumbnail until the timer is up.  
 Play once and continue: The video will play once and continue to the next photo or video, once it completes.
- **Auto mute:** Enable to automatically mute the video volume after a short period of time of not interacting with the frame.
- **Video volume:** Adjust the volume level for video on the frames.

## 6. Wi-Fi

Set which Wi-Fi network the frame connects to. If you are connecting to a network with a captive portal, the connection status will say that Wi-Fi login is required and show displays this icon . Tap the icon to open a login screen where you can enter your login details to access the network.

- **Wi-Fi details:** Tap to  display details about the connected Wi-Fi.
- **Reset Wi-Fi:** Tap  to delete all Wi-Fi information and restart your frame.

## 7. Notifications

- **Show notifications:** Enables/disables whether notifications are shown in the slideshow (e.g. when a new photo is received).
- **Notification volume:** Adjust the volume level for notifications.
- **Storage space:** Enables/disables notifications shown when frame storage is low.
- **Backup:** Enables/disables notifications shown if automatic backup has failed.
- **Network connection:** Enables/disables notifications showing network connection status.
- **New photos:** Enables/disables notifications shown when receiving new photos.
- **New friends:** Enables/disables notifications shown when new users are added.

- **Software update:** Enables/disables notifications shown when a software update has been installed.
- **Feature news:** Enables/disables notifications shown when new features are added.
- **Date and time:** Enables/disables notifications shown if time or date is not set correctly.

## 8. Backup and Restore

- **Set up a cloud backup (Frameo+):** Set up cloud backup and select the user that has an active Frameo+ subscription to initiate a cloud backup of your frame. The user will have to accept the request on the phone tied to the Frameo+ account. If you have a backup set up, tap to see more details. Backup status will indicate what state your backup is in.

- **Cloud statuses**



Backup completed and secured in the cloud.



Cloud backup in progress



Waiting for the other device to respond. Check Frameo app on your phone.



Cloud backup failed.



Restore complete.



Restore warning.



Restore error.

- **Backup frame to external storage (microSD card):** Tap to make a backup of your photos, users and settings. The time of the latest successful backup is also displayed here.

### Note:

Any existing backup on the external storage will be overridden!

- **Automatic backup:** If selected, your frame will automatically make a backup within 30 hours of receiving new photos or making changes to your frame.

- **Restore from backup:** Before you attempt to restore your frame, start by confirming that your backup is up to date. This is done by confirming the date under 'Backup frame to external storage (microSD card)'. If the last backup is too old or if no backup is made, then press the 'Backup frame to external storage (e.g. microSD card)' button to make a new backup.

#### Notes:

- To keep both the old and the new frame operational at the same time after restoring from backup, ensure that both frames are updated to the latest version beforehand.
- If you wish to restore a backup on a frame that has already been setup, then you must first reset the frame. This is done by pressing the 'Reset frame' button. This will delete all data on the frame and reset the to its setup screen.
- On the setup screen you can select the 'Restore from backup' button which will restore your frame according to the backup.
- If the 'Restore from backup' button isn't visible, then confirm that the microSD card is correctly inserted.
- **Reset frame:** Removes all data from your frame. This will permanently remove all your photos, users, network connections and settings.

## 9. Help

- **Guide:** Opens the quick start guide, that was shown when the frame was first started.
- **Support:** Find contact information for Frameo's support team and find technical device information. The menu features a special QR code that is there for our support staff to scan. It contains additional device details and information, enabling our support team to efficiently address your specific concerns and provide accurate assistance. Simply take a photo of the QR code and share it with our support staff.

## 10. About

- **Hardware brand and model number:** Shows the brand and model number of your frame.
- **Frameo version:** See what version of software is currently installed on your frame.
- **Peer ID:** This is a unique ID for your photo frame.
- **Check for update:** Check if an update is available for your frame.
- **Beta program:** If checked the device will join the Beta program where it will receive updates more frequently and before normal release devices.
- **Open-source libraries:** Opens a list of open-source libraries used in the app and their licenses.
- **Share anonymous analytics data:** If you do not wish to data, keep it checked. Uncheck to deny sharing anonymous analytics data.

# Specifications

## Panel

Screen Size	10.1"
Resolution	800 x 1280
Touch Screen	Yes

## System Hardware

CPU	RK3126
CPU Speed	Quad core, 1.2GHz
GPU	Mali-400MP2
Storage Capacity	16GB
Storage Type	EMMC
Speaker	2 x 1W
OS	Android6 2.4GHz
Wi-Fi	802.11 b/g/n
Power	5V/2A
Input & Output	Yes
Headphone Jack	Yes
DC Charger	Yes
USB-C	Yes

## Others

Dimension	269 x 187 x 29mm
Net Weight	0.52kg
Gross Weight	0.92kg

## Software Support

Video	MP4, 3GP
Picture	JPEG, JPG, PNG

## Notes

[illegible]

[illegible]

### **Need more information?**

We hope that this user guide has given you the assistance needed for a simple set-up.

For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to **help.Kogan.com**.

