

# JETSON

## Hex

### Big Wheel Kick Scooter.

## A guide for your ride.

IMPORTANT: READ CAREFULLY AND RETAIN FOR FUTURE REFERENCE.

MODELS: JHEX-BLU | JHEX-PNK | JHEX-RED | JHEX-GRN  
JHEX-ABL | JHEX-RGD | JHEX-SGR



**Jetson's top two riding rules:  
Be safe. Have fun!**



# Table of Contents

<b>Safety Warnings</b>	4
<b>Product Overview</b>	6
<b>Specs &amp; Features</b>	9
<b>Unfolding/Folding the Hex</b>	10
<b>Assembly</b>	13
<b>Adjusting the Handlebar</b>	15
<b>Using the Brake</b>	17
<b>Helmet Safety</b>	18
<b>Riding the Hex</b>	19
<b>Care &amp; Maintenance</b>	20

# Safety Warnings

- Before use, please read the user manual and safety warnings carefully, and make sure you understand and accept all the safety instructions. The user will be responsible for any loss or damage caused by improper use.
- Before each cycle of operation, the operator shall perform the preoperation checks specified by the manufacturer: That all guards and pads originally supplied by the manufacturer are in proper place and in serviceable condition; That the braking system is functioning properly; That any and all axle guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition; That tires are in good condition, inflated properly, and have sufficient tread remaining; The area that the product is to be operated should be safe and suitable for safe operation.
- Components shall be maintained and repaired in accordance with the manufacturer's specifications and using only the manufacturer's authorized replacement parts with installation performed by dealers or other skilled persons.
- Warning against recharging non-rechargeable batteries.
- Don't allow hands, feet, hair, body parts, clothing, or similar articles to come in contact with moving parts, wheels, or drive train, while the motor is running.
- This product should not be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction (IEC 60335-1/A2:2006).
- Unsupervised children should not play with the product (IEC 60335-1/A2:2006).
- Adult supervision is required.
- The rider should not exceed 220 lb.
- Units shall not be operated to perform racing, stunt riding, or other maneuvers, which may cause loss of control, or may cause uncontrolled operator/passenger actions or reactions.
- Never use near motor vehicles.
- Avoid sharp bumps, drainage grates, and sudden surface changes. Scooter may suddenly stop.
- Avoid streets and surfaces with water, sand, gravel, dirt, leaves, and other debris. Wet weather impairs traction, braking, and visibility.
- Avoid riding around flammable gas, steam, liquid, or dust that could cause fire.
- Operators shall adhere to all of the manufacturer's recommendations and instructions, as well as comply with all laws and ordinances: Units without headlights shall be operated only with adequate daylight conditions of visibility, and; Owners shall be encouraged to highlight (for conspicuity) using lighting, reflectors, and for low-riding units, signal flags on flexible poles.
- Persons with the following conditions shall be cautioned not to operate: Those with heart conditions; Pregnant women; Persons with head, back, or neck ailments, or prior surgeries to those areas of the body; and persons with any mental or physical conditions that may make them susceptible to injury or impair their physical dexterity or mental capabilities to recognize, understand, and perform all of the safety instructions and to be able to assume the hazards inherent in unit use.
- Do not ride at night.
- Do not ride after drinking or taking prescription medication.
- Do not carry items when riding.
- Never operate the product barefooted.
- Always wear shoes and keep shoelaces tied.
- Make sure your feet are always placed securely on the deck.

- Operators always shall use appropriate protective clothing, including but not limited to a helmet, with appropriate certification, and any other equipment recommended by the manufacturer: Always wear protective equipment such as helmet, knee pads, and elbow pads.
- Always give way to pedestrians.
- Be alert to things in front and far away from you.
- Do not allow distractions when riding, such as answering the phone or engaging in any other activities.
- The product cannot be ridden by more than one person.
- When you ride the product along with other riders, always keep a safe distance to avoid a collision.
- When turning, be sure to maintain your balance.
- Riding with improperly adjusted brakes is dangerous and can result in serious injury or death.
- The brake may become hot while operating, do not touch the brake with your bare skin.
- Applying brakes too hard or too suddenly can lock up a wheel, which could cause you to lose control and fall. Sudden or excessive application of the brake may result in injury or death.
- If the brake loosens, please adjust with the hexagon wrench, or please contact Jetson Customer Care.
- Replace worn or broken parts immediately.
- Check whether all safety labels are in place and understood before riding.
- The owner shall allow the use and operation of the unit after a demonstration that such operators can understand and operate all components of the unit before use.
- Do not ride without proper training. Do not ride at high speeds, on uneven terrain, or on slopes. Do not perform stunts or turn abruptly.
- Recommended for indoor use.
- Prolonged exposure to UV rays, rain and the elements may damage the enclosure materials, store indoors when not in use.

### California Proposition 65



This product can expose you to chemicals including Chromium (hexavalent compounds), which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to: [www.P65warnings.ca.gov](http://www.P65warnings.ca.gov).

### MODIFICATIONS

Do not attempt to disassemble, modify, repair, or replace the unit or any components of the unit without instruction from Jetson Customer Care. This will void any warranty, and can lead to malfunctions which may cause injury.

### ADDITIONAL OPERATION CAUTIONS

Do not lift the product off the ground while it is on and the wheels are in motion. This can result in freely spinning wheels, which may cause injury to yourself or others nearby. Do not jump on or off the product, and do not jump while using it. Always keep your feet firmly planted on the foot rest while in operation. Always check the battery charge before using.

# Product Overview

1. HANDLEBAR
2. STEM CLAMP
3. FRONT WHEEL
4. FOLDING LEVER
5. KNOB & LOCKING CLAMP (ON OPPOSITE SIDE)
6. KICKSTAND
7. DECK
8. REAR FOOT BRAKE
9. REAR WHEEL

## TOOLS INCLUDED:



\*ADULTS MUST ASSIST CHILDREN IN THE INITIAL ASSEMBLY AND ADJUSTMENT PROCEDURES OF THE PRODUCT.





PLEASE NOTE: IMAGES MAY NOT REFLECT EXACT APPEARANCE OF ACTUAL PRODUCT.



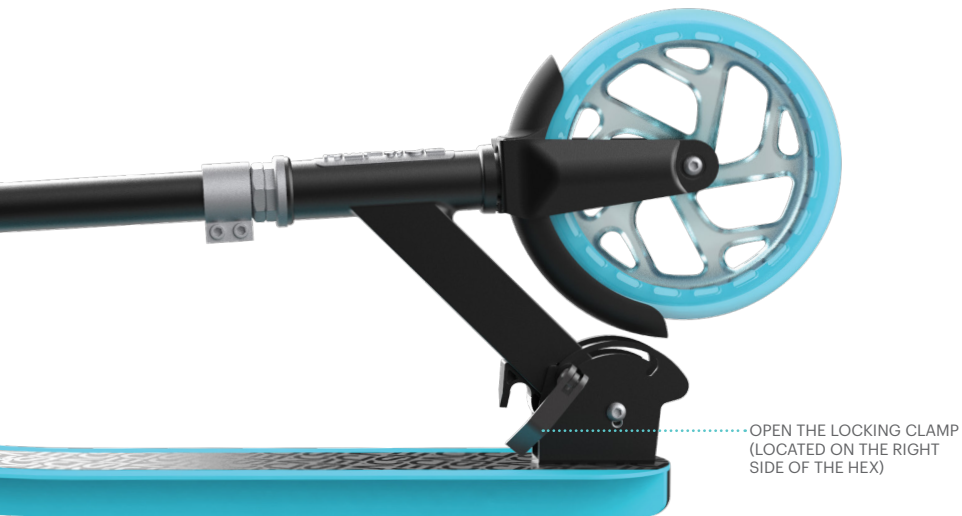
## Specs & Features

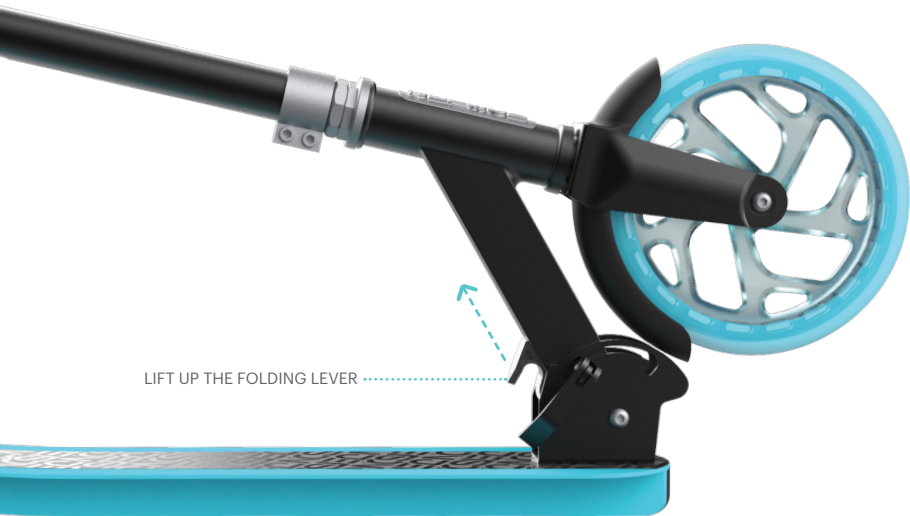
- WEIGHT LIMIT: 220 LB
- PRODUCT WEIGHT: 9.8 LB
- WHEEL SIZE: 8"
- FOLDED DIMS: 31.7" × 15.6" × 12.4"
- UNFOLDED DIMS: 35.6" × 15.6" × 35.6"
- DECK DIMS: 23.2" × 6"
- STEM HEIGHT: 35.6" - 39.2"
- RECOMMENDED AGE: 8+

# 1. Getting Started

## 1.1 Unfolding/Folding the Hex





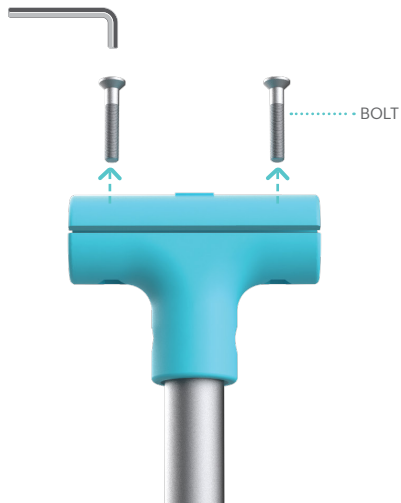


LIFT UP THE FOLDING LEVER

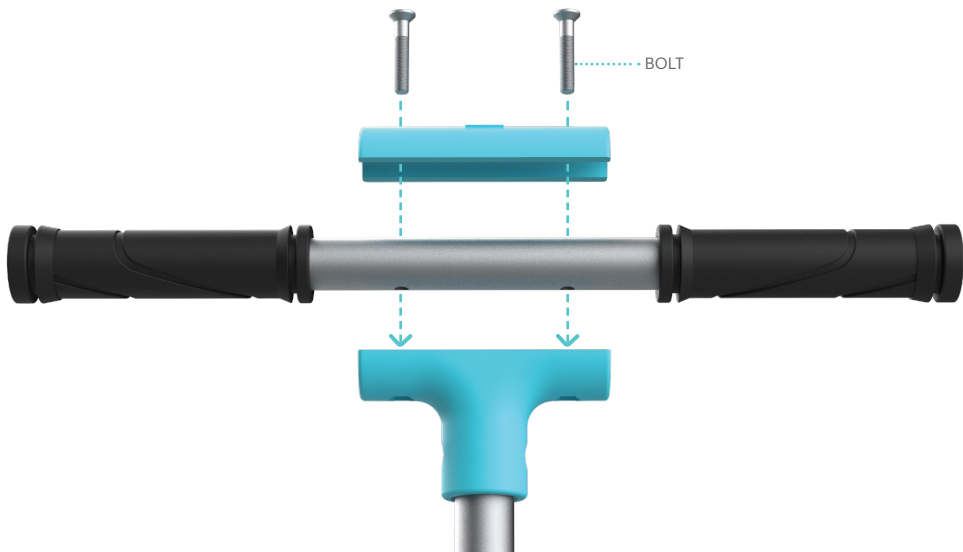
- RAISE STEM UP. ONCE YOU HEAR IT CLICK, IT'S FULLY UNFOLDED.
- TIGHTEN THE KNOB AND CLOSE THE LOCKING CLAMP.
- REVERSE THESE STEPS TO FOLD THE HEX.

## 1.2 Assembly

- USING THE ALLEN KEY PROVIDED, REMOVE BOLTS FROM THE TOP OF THE HANDLEBAR CLAMP.



- ALIGN THE HOLES IN THE TOP OF THE HANDLEBAR CLAMP AND THE HANDLEBAR WITH THE PRE-DRILLED HOLES IN THE BOTTOM OF THE HANDLEBAR CLAMP.
  - PLACE BOLTS THROUGH THE TOP OF THE HANDLEBAR CLAMP, HANDLEBAR, AND THE BOTTOM OF THE HANDLEBAR CLAMP.
  - USING THE ALLEN KEY, TIGHTEN BOLTS. CHECK THAT THE HANDLEBAR IS SECURE.
- NOTE: ALWAYS ENSURE THAT BOLTS ARE TIGHT PRIOR TO RIDING.**



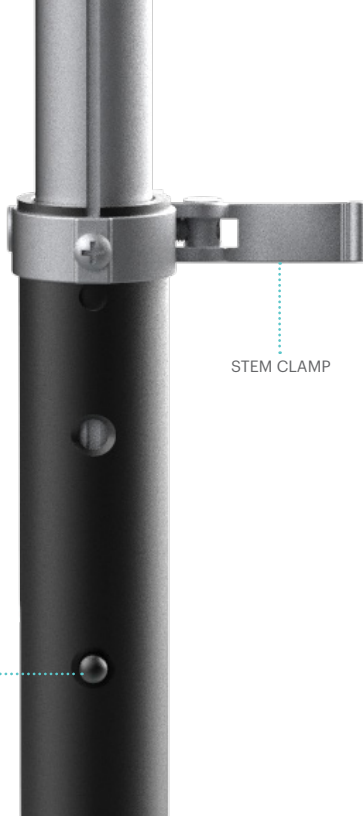


### 1.3 Adjusting the Handlebar

- OPEN THE STEM CLAMP.
- PUSH IN THE STEM PIN, THEN LIFT OR LOWER THE HANDLEBAR.

STEM PIN

STEM CLAMP



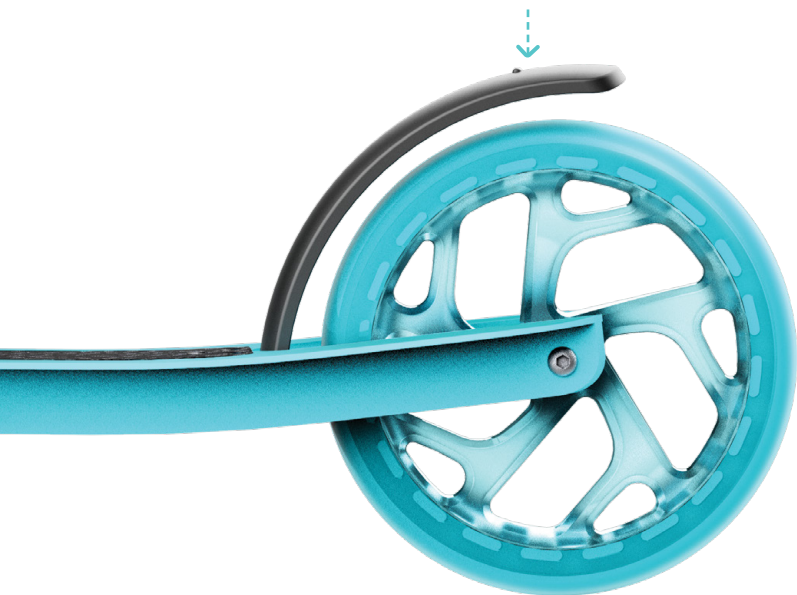
- RAISE OR LOWER THE HANDLEBAR UNTIL THE STEM PIN CLICKS INTO ONE OF THE HOLES.
- CLOSE STEM HANDLE TO SECURE HANDLEBAR IN PLACE.

**CAUTION:** THE STEM PIN ALONE WILL NOT KEEP THE HANDLEBAR STEM SECURE. ALWAYS RIDE WITH THE STEM CLAMP CLOSED. TO TIGHTEN A LOOSE CLAMP, TURN THE CLAMP KNOB WHILE THE CLAMP IS IN THE CLOSED POSITION.



## 1.4 Using the Brake

PRESS DOWN WITH YOUR FOOT TO SLOW DOWN OR COME TO A COMPLETE STOP.



## 1.5 Helmet Safety



PROPER POSITIONING:  
THE FOREHEAD IS COVERED  
BY THE HELMET.



IMPROPER POSITIONING:  
THE FOREHEAD IS EXPOSED.  
COULD CAUSE SERIOUS INJURY.

\* WEAR A HELMET, APPROPRIATE CLOTHING, SHOES, AND SAFETY GEAR. AVOID CLOTHING THAT CAN GET CAUGHT INTO OR UNDER THE WHEELS. CLOSED-TOE, FLAT SHOES ARE RECOMMENDED. WEAR AN ASTM F1492 APPROVED HELMET AND PROTECTIVE GEAR TO PREVENT INJURY IN THE EVENT OF AN ACCIDENT.

## 2. Making Moves

### 2.1 Riding the Hex

- PLACE ONE FOOT IN FRONT.
- PLACE THE OTHER FOOT BEHIND IT AT A 70° - 90° ANGLE.
- ROTATE THE HANDLEBAR TO THE LEFT OR RIGHT TO MAKE TURNS.
- TO MOVE, PLACE THE REAR FOOT ON THE GROUND AND USE IT TO PROPEL THE HEX FORWARD.

**NOTE: ALWAYS BE SURE TO FOLD AWAY THE KICKSTAND WHEN RIDING THE HEX.**



# Care & Maintenance

## **CLEANING THE HEX**

TO CLEAN THE HEX, CAREFULLY WIPE WITH A DAMP CLOTH AND THEN WIPE WITH A DRY CLOTH.  
DO NOT APPLY WATER DIRECTLY TO THE HEX. WATER CAN CAUSE DAMAGE TO THE FRAME.

## **PRECAUTIONS**

- KEEP AWAY FROM FIRE AND EXCESSIVE HEAT.
- AVOID INTENSE PHYSICAL IMPACT AND/OR SEVERE VIBRATION.
- RIDE THE HEX ON A SMOOTH, FLAT SURFACE.
- PROTECT FROM WATER OR MOISTURE.

## **STORAGE**

- STORE THE HEX INDOORS AND IN A DRY PLACE.
- COVER THE HEX TO PROTECT AGAINST DUST.

## **ONE-YEAR GENERAL LIMITED WARRANTY**

All new Jetson products, excluding parts and accessories, are warranted against defects in materials and workmanship for a period of one year from the date of original retail purchase when used in accordance with Jetson's user manuals (refer to [ridejetson.com/support](https://ridejetson.com/support)).

**Under this warranty, you will be able to direct your claims to Jetson even in situations where you purchased the Jetson Product from one of our authorized retailers.**

To read the full terms of our warranty, visit [www.ridejetson.com/pages/warranty-policy](https://www.ridejetson.com/pages/warranty-policy).

**CONTACT THE JETSON CARE TEAM IF THERE ARE ANY ISSUES WITH THE HEX.**

## Stay connected.

Be sure to follow **@ridejetson**  
on social media to learn about fantastic offers,  
giveaways, and all the latest Jetson news.



## Loving your ride?

Then be sure to leave a review at [ridejetson.com/reviews](https://ridejetson.com/reviews).  
We can't wait to hear from you!

# JETSON

**#MakeMoves**

# Questions? Let us know.

[ridejetson.com/support](https://ridejetson.com/support)  
[ridejetson.com/chat](https://ridejetson.com/chat)

To exercise your product's  
1-year limited warranty  
or inquire about warranty  
coverage, contact us directly.

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Made in China

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